

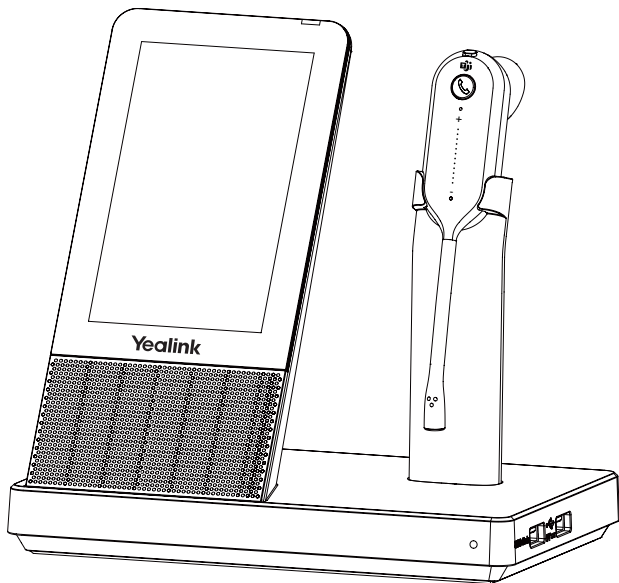
# Yealink

Certified for

Microsoft Teams

## WH67

### DECT Wireless Headset



\* The pictures in this guide take the Teams version as an example.

Quick Start Guide  
V1.5

## All-in-one UC Workstation Redefine Your Workspace

The Yealink WH67 is the Industry-leading convertible DECT wireless headset, opening an entirely new form of desktop collaboration. Work seamlessly with major UC platform and integrate natively with Yealink IP Phones. 4.0 inch (480 x 800) capacitive touch screen of base offers newly work experience, just one touch, all control. Act as a workstation, managing phone calls, connecting with multiple devices (desk phone/mobile phone/computer), charging mobile phone wirelessly, and even playing a speakerphone's role. Best of all, deploying such a multifunctional workstation only needs to plug directly. Easiest things to do, greatest convenience to enjoy.

- Acoustic Shield Technology
- Optima Audio Experience
- Touch Screen LCD
- Multiple Devices Connection
- Speakerphone Mode
- Built-in USB Hub
- Qi Wireless Charger
- Customizable Busylight

### All-in-One UC Workstation

Desktop collaboration boosts efficiency a lot especially when Working from Home, but it can be also annoyed that the desktop is very messy with multiple device cables. Take control of your desktop collaboration environment with WH67:

- Connect all devices you want with built-in Bluetooth and USB port.
- Expand PC's connectivity with 2-port USB hub.
- Control all calls on the 4.0 inch (480 x 800) capacitive touch screen by simply finger touch.
- Function as a hand-free phone, freeing from wearing headset.
- Charge mobile phone wirelessly and transform it into nice efficient conferencing device.

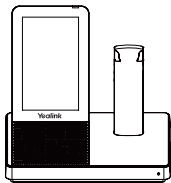
### Be Heard Crystal Clearly

With Yealink Acoustic Shield Technology, the two Microphones built in WH67 block the background noise automatically but ensure participant voice be heard clearly, greatly boost the communication efficiency.

### Interruption Free

Busylight is enabled in WH67. With the light on the headset or BLT60 on the desk turning red, people around you would know that you are on the phone, instead of interrupting you unknowingly. Just stay focused on conversation, for higher efficiency, for better collaboration.

# 1 Package Contents



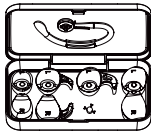
Base



Headset



Power Adapter



Earhook & Eartips



USB-A to USB-C USB  
Cable 1.0M



Headband



Neckband



USB-A to USB-A USB  
Cable 1.0M



Quick Start Guide



BT50 (Optional)



Busylight BLT60  
(Optional)

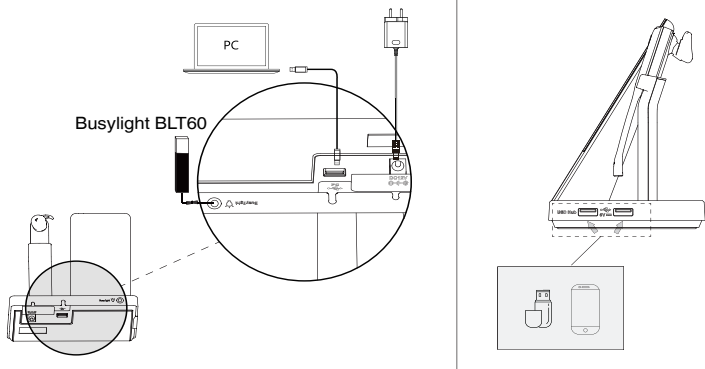


Wireless Charger  
WHC60 (Optional)

## Note:

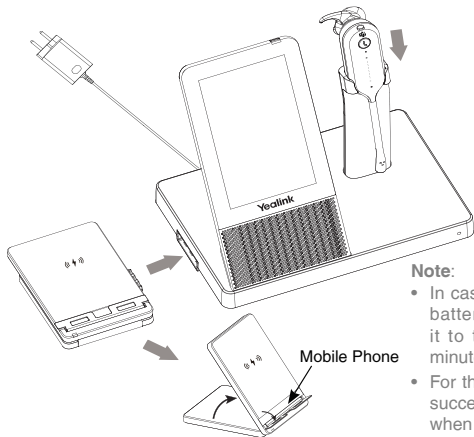
- We recommend that you use the included accessories, because other accessories may have compatibility issues that prevent them from working properly.
- The included USB-A to USB-C cable is specially provided for connecting the wireless charger WHC60, and connecting WH67 to a PC or to the compatible Yealink desk phone.
- One of the eartips has been attached to the headset.

## 2 Connection



**Note:** Please make sure you connect the base to a DC power supply, not just the USB power supply. The included USB-A to USB-C cable cannot be used to connect other devices (for example, mobile device) to the USB hub port.

## 3 Charge the Mobile Phone and Headset



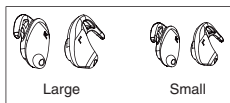
**Note:**

- In case the headset is under low battery for the initial use, dock it to the charging base for 30 minutes.
- For the initial use, the headset is successfully paired with the base when you dock it in the base.

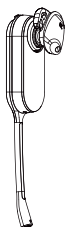


## 4 Wear the Headset

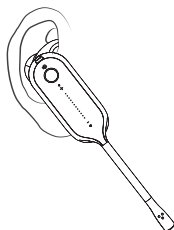
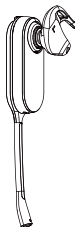
Eartip wearing style: faster to wear



Right Ear (ready to use out of the box)



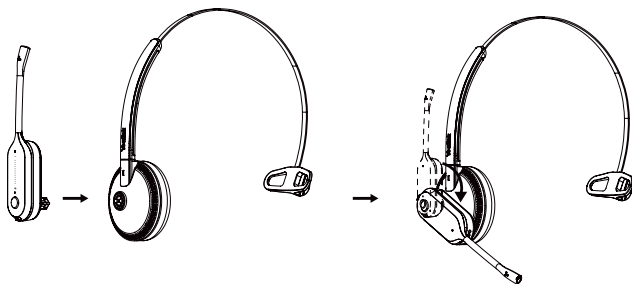
Left Ear



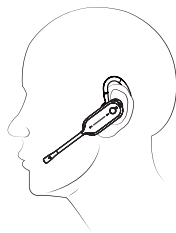
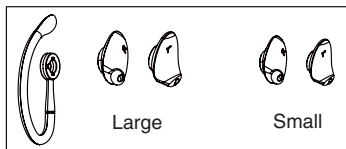
Headband wearing style: comfortable to wear



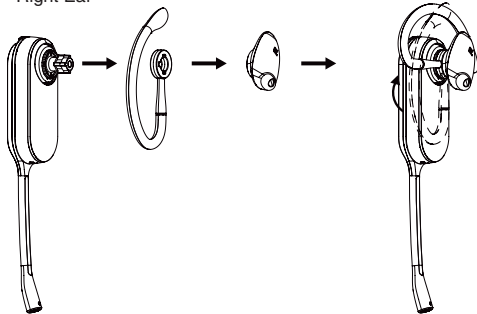
**Note:** The headset can be worn with the microphone on the left or the right.



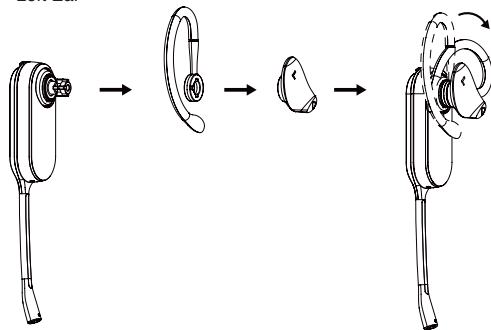
## Earhook & Eartip wearing style: enhance wearing stability



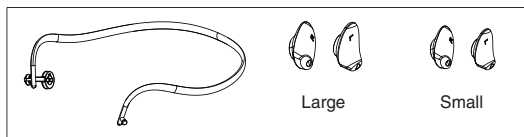
Right Ear



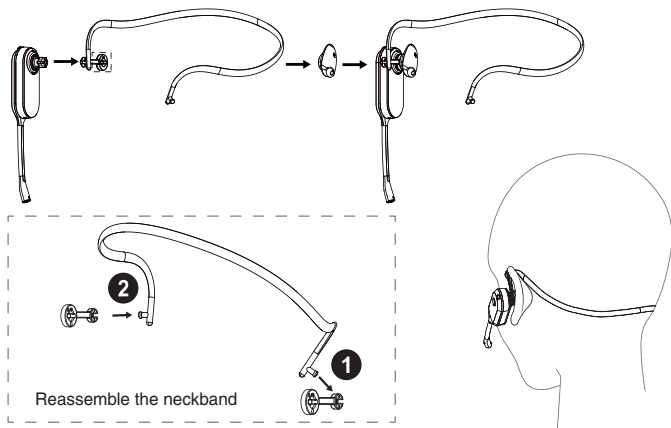
Left Ear



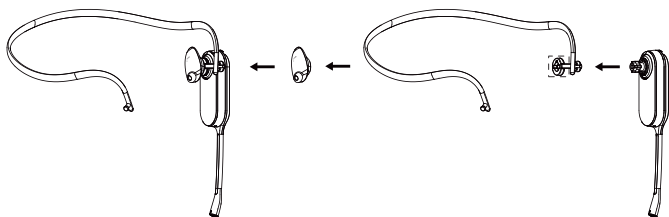
## Neckband wearing style: preserve your hairstyle



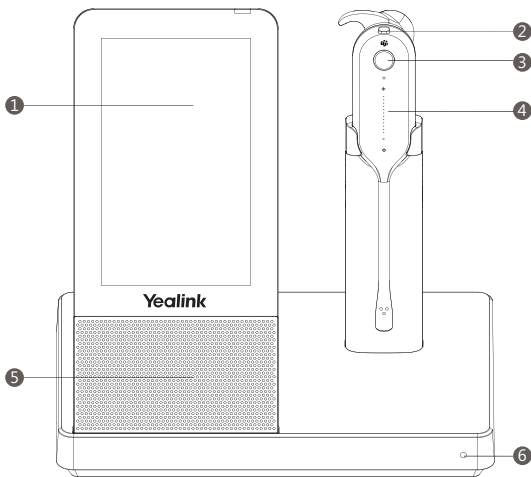
### Right Ear



### Left Ear



## 5 Usage



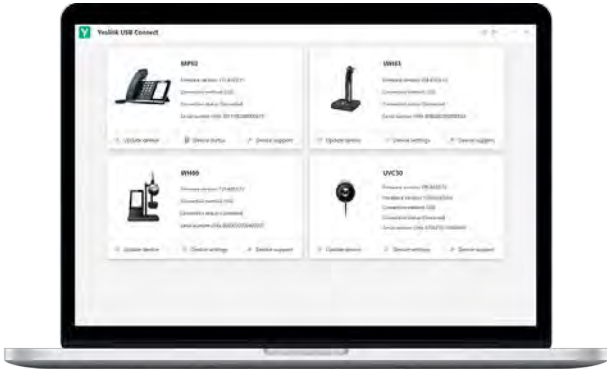
No.	Item	Action & Function
1	Touch Screen	<ul style="list-style-type: none"><li>• Display the battery status, headset connection status, etc.</li><li>• Select items and navigate menus.</li><li>• Display call status and perform call control.</li></ul>
2	Mute Button	Press to mute or unmute microphone.
3	Call Control Button	<ul style="list-style-type: none"><li>• Press to answer or end a call.</li><li>• Double-tap to reject a call.</li><li>• Hold 2 seconds to activate Cortana (this requires Microsoft's support).</li><li>• Press to invoke the Teams client in the idle state.</li></ul>
4	Volume Control Panel	Slide up or down to adjust volume.
5	Speaker	Provide hands-free (speakerphone) audio output.
6	Microphone	Provide hands-free (speakerphone) audio input.

**Note:** Before using the Teams functions, you should install the Microsoft Teams client on your PC.

# Software

## Yealink USB Connect

Yealink provides a USB device manager client - Yealink USB Connect, which you can use to personalize and manage your Yealink headsets.



Download it from the Yealink website <https://www.yealink.com/product/yuc>.

## Regulatory Notices


### Operating Ambient Temperatures


- Operating temperature: +32 to 104°F (0 to 40°C)
- Relative humidity: 5% to 90%, noncondensing
- Storage temperature: -22 to +160°F (-30 to +70°C)

### Warranty

Our product warranty is limited only to the unit itself, when used normally in accordance with the operating instructions and the system environment. We are not liable for damage or loss resulting from the use of this product, or for any claim from a third party. We are not liable for problems with Yealink device arising from the use of this product; we are not liable for financial damages, lost profits, claims from third parties, etc., arising from the use of this product.

### Explanation of the symbols

- DC symbol
-  is the DC voltage symbol.
- WEEE Warning symbol

 To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

### Restriction of Hazardous Substances Directive (RoHS)

This device complies with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting support@yealink.com.

### Safety Instructions

Save these instructions. Read these safety instructions before use!

#### General Requirements

- Before you install and use the device, read the safety instructions carefully and observe the situation during operation.
- During the process of storage, transportation, and operation, please always keep the device dry and clean, avoid collision and crash.
- Please attempt not to dismantle the device by yourself. In case of any discrepancy, please contact the appointed maintenance center for repair.
- Please refer to the relevant laws and statutes while using the device. Legal rights of others should be respected as well.

#### Environmental Requirements

- Place the device at a well-ventilated place. Do not expose the device under direct sunlight.
- Keep the device dry and free of dust.
- Do not place the device on or near any inflammable or fire-vulnerable object, such as rubber-made materials.
- Keep the device away from any heat source or bare fire, such as a candle or an electric heater.

#### Operating Requirements

- Do not let a child operate the device without guidance.
- Do not let a child play with the device or any accessory in case of accidental swallowing.
- Please use the accessories provided or authorized by the manufacturer only.
- The power supply of the device shall meet the requirements of the input voltage of the device. Please use the provided surge protection power socket only.
- Before plugging or unplugging any cable, make sure that your hands are completely dry.
- Do not spill liquid of any kind on the product or use the equipment near water, for example, near a bathtub, washbowl, kitchen sink, wet basement or near a swimming pool.
- During a thunderstorm, stop using the device and disconnect it from the power supply. Unplug the power plug and the Asymmetric Digital Subscriber Line (ADSL) twisted pair (the radio frequency cable) to avoid lightning strike.
- If the device is left unused for a rather long time, disconnect it from the power supply and unplug the power plug.
- When there is smoke emitted from the device, or some abnormal noise or smell, disconnect the device from the power supply, and unplug the power plug immediately.
- Contact the specified maintenance center for repair.
- Do not insert any object into equipment slots that is not part of the product or auxiliary product.
- Before connecting a cable, connect the grounding cable of the device first. Do not disconnect the grounding cable until you disconnect all other cables.

#### Battery Requirements

- Do not immerse the battery into water, which could short-circuit and damage the battery.
- Do not expose the battery to an open flame or leave the battery where it could be subjected to extremely high temperatures, which could cause the battery to explode.
- Do power the handset off before removing the battery.
- Do not try to use the battery for the power supply of any device other than this handset.
- Do not open or mutilate the battery, released electrolyte is corrosive and may cause damage to your eyes or skin.
- Use only the rechargeable battery pack delivered with the handset or those rechargeable battery packs expressly recommended by Yealink.
- Defective or exhausted battery should never be disposed of as municipal waste. Return old battery to the battery supplier, a licensed battery dealer or a designated collection facility.

#### Cleaning Requirements

- Before cleaning the device, disconnect it from the power supply.
- Use a piece of soft, dry and anti-static cloth to clean the device.
- Keep the power plug clean and dry.

## **Troubleshooting**

The unit cannot supply power to Yealink device.

There is a bad connection with the plug.

1. Clean the plug with a dry cloth.

2. Connect it to another wall outlet.

The usage environment is out of operating temperature range.

1. Use in the operating temperature range.

The cable between the unit and the Yealink device is connected incorrectly.

1. Connect the cable correctly.

You cannot connect the cable properly.

1. You may have connected a wrong Yealink device.

2. Use the correct power supply.

Some dust, etc., may be in the port.

1. Clean the port.

Contact your dealer or authorized service facility for any further questions.

## **FCC Statement**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## **IC Statement**

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:

(1) this device may not cause interference; and

(2) this device must accept any interference, including interference that may cause undesired operation of the device. CAN ICES-3(B)

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) l'appareil ne doit pas produire de brouillage;

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement. NMB-3(B)

## **Radiation Exposure Statement**

This equipment complies with FCC and IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

## **Contact Information**

YEALINK NETWORK TECHNOLOGY CO.,LTD.

309, 3rd Floor, No.16, Yun Ding North Road, Huli District,

Xiamen City, Fujian, P.R.C

YEALINK (EUROPE) NETWORK TECHNOLOGY B.V.

Strawinskylaan 3127, Atrium Building, 8th floor, 1077ZX

Amsterdam, The Netherlands

YEALINK (USA) NETWORK TECHNOLOGY CO., LTD.

999 Peachtree Street Suite 2300, Fulton, Atlanta, GA, 30309, USA

Made in China

**Note:** WH6x support Yealink T27G/T4xS/T4U/T53/T5xW/T58/VP59 through USB connection, and WH62/63 support Yealink T3x with EHS35. To have better experience, the phone firmware recommended to be v86 (xx.86.x.xx) or higher. You can find more detail in “Yealink Headset Compatibility Guide” from Yealink support website.

## Need more help?



Yealink Documentation  
& Video



Yealink Headset  
Compatibility Guide

### Technical Support

Visit Yealink WIKI (<http://support.yealink.com/>) for the latest firmware, guides, FAQ, Product documents, and more. For better service, we sincerely recommend you to use Yealink Ticketing system (<https://ticket.yealink.com>) to submit all your technical issues.



YEALINK(XIAMEN) NETWORK TECHNOLOGY CO.,LTD.  
Web: [www.yealink.com](http://www.yealink.com)  
Copyright©2021 YEALINK(XIAMEN) NETWORK  
TECHNOLOGY CO.,LTD. All rights reserved.