1.Open the upgrade page, Password:system



2.The 10pcs sample with old version software, so it will come to 192.168.2.1 page during update.And if you find below situation , no reponse from telnet and web, pls restart the POE switch



After restart swtich, the telnet and web will back to work , pls select the upgrade file

🖉 Firmware Update - Vindows Internet Explorer		_ 8 ×
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F /W		
	Sarder	
Select the image file:	0100	
nttp://192.168.2.1		
C: \TIMOTS\system32\ping.exe		
Request timed out.		
Reply from 192.168.2.1: bytes=32 time=2ns TTL=64		
Reply from $172.168.2.11$ bytes -32 time ins $111-64$		
Reply From 172.106.2.1: hytes -32 time from 112-04 Reply from 192.168.2.1: hytes -32 time from TIL=64		
Reply from 192.168.2.1: butes=32 time=1ms TIL=64		
Reply from 192.168.2.1: bytes=32 time=1ms TTL=64		
Reply from 192.168.2.1: bytes=32 time=1ms TTL=64		
Reply from 192.168.2.1: bytes=32 time=1ms TTL=64		
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Reply from 192.168.2.1: bytes=32 time=1ms ITL=64		
Reply from 192.168.2.1: Dytes=32 time=Ins 11L=64		
Reply from $172.106.2.11$ by 102.200 and 111.001		
Revis from $122.106.2.11$, hyperbolic time time $112-64$		
	-	

3. After upgrade, pls use DHCP IP address to access the POE switch

SmartSwitch Web-Base Controller - Windows Internet Explorer	×
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USER LOG IN Site: 192,168,10,103 ID: Password: DK:	

The newest software version is IM-V118.13

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2 4 6 8 EAGLE EYE 1 3 5 7 61 62					
Administrator Authentication Configuration System IP	System Status				
Configuration	MAC Address	10:f0:13:f0:18:26			
 System Status Load default setting 	Number of Ports	8+2			
 Firmware Update Reboot Device 	Comment	switch MAX:15			
≱ PoE	System Version	IM-V118.13			
 Port Management VLAN Setting Per Port Counter 	□ Idle Time Security	Idle Time 🖲 (1~30 Minutes) © Auto Logout(Default).			
QoS Setting		Back to the last display.			
Security	Update				
 Spanning Tree Trunking 	Note				
DHCP Relay Agent	Comment name only can use "a-z","A-Z","","+","-","0-9"				
Backup/Recovery					
Miscellaneous					
SNMP Settings					
r Logout	II				

Remark: Only this time you need to upgrade the software by those step, after this time, you only need to use the normal step to upgrade the next version software ,no need to re-start the POE switch and it will keep the DHCP during the upgrade.