Content

1 UPS AEEEMBLY

1.1 Features

CE

This equipment complies to EN62040-2/IEC62040-2 standard CE.

UPS FUNCTION

The Uninterruptible power system (UPS) is connected between the user's equipment or load and mains supply. Its function is to guarantee a continuous and conditioned power supply to the critical load. Even in the case of a total black-out it will supply the load for a predetermined time. In addition, the UPS provide the following advantages in comparison with conventional supply systems.

This is a class C product.

In a domestic environment, this product may cause radio interference, in which case, the user may be required to take additional measures.

1.2 UPS System Structure

The basic power supply unit is an ac/dc/ac converter; the block diagram *Fig 1.1* illustrates six essential functional components:

Rectifier/Discharger (REC, DIS)
Battery/Charger (BAT, CHG)
Inverter (INV)
Automatic inverter switch (SW)
Static bypass (STB)
Manual bypass (MSW)
Main breaker (MCCB), bypass breaker (BCCB), output breaker (OCCB), battery breaker (BCB, only in standard model)

All components are located in a single housing. They are explained in detail on the following pages.

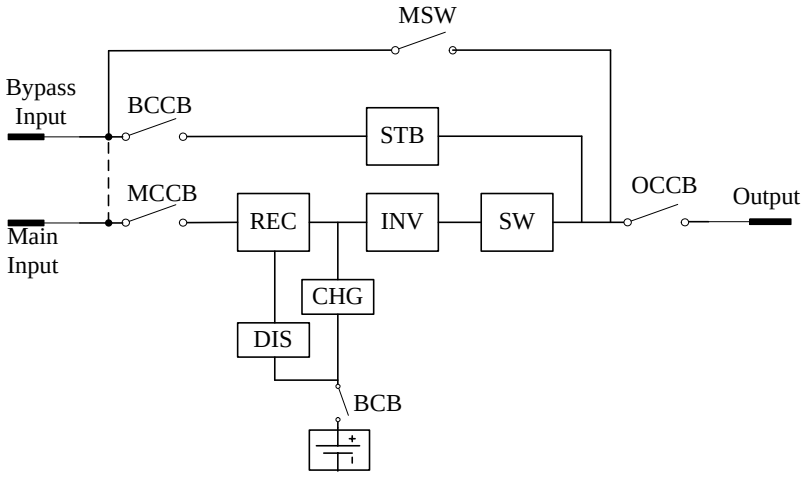


Fig 1. 1- UPS Block Diagram

1.3 Rectifier/Discharger

The rectifier is a converter that converts ac voltage to dc voltage. The rectifier is connected to mains via the filter chokes which reduce the mains distortion created by the rectifier. The PFC is included in rectifier to reduce input current harmonic, increase input PF to be near 1 and boost voltage to be DC bus voltage. The dc output of the PFC feeds the inverter and the battery. The rectifier is designed to feed both the inverter at maximum load conditions and simultaneously the battery with maximum charging current.

When mains input power is failure, UPS transfers to battery mode. Battery discharge is connected to battery string and use same PFC converter as REC. It boost battery DC voltage to be DC bus voltage.

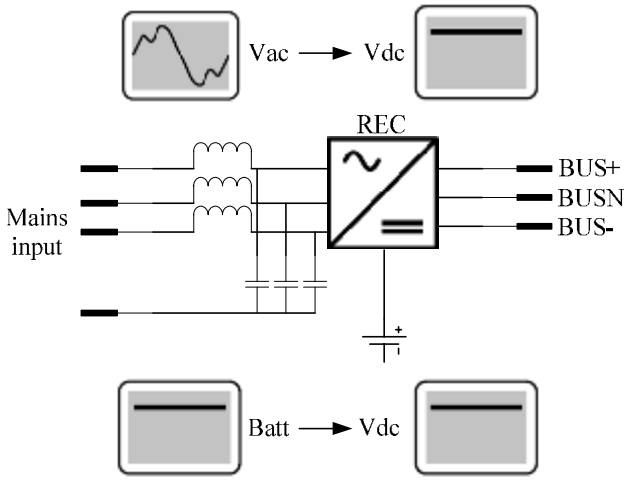


Fig 1. 2- Rectifier/Discharger

1.4 Battery/Charger

The battery supplies power in case of a short interruption or a total breakdown of the ac mains source. In case of a mains input abnormal, the load will be fed by the battery. The battery is only capable of feeding the load for a certain time (autonomy time), depending on battery capacity and actual load. The number of cells within the battery depends on the battery type and may also vary due to specific customer requirements.

The battery string consist of two strings: positive string and negative string.

The standard number is 240cells(positive 120cells, negative 120cells) for lead-acid batteries. The battery capacity (Ah) depends on the UPS output power and the required autonomy time. Normally, the battery voltage is kept at 540Vdc (floating charge, maintenance-free lead battery, 2.25volts per cell).

The battery charger is connected to DC bus, and supply the power to batteries. The charger current is constant when voltage boost charge, the voltage will be constant when floating charge or boosting charge. The charge current and charge voltage can be set via software.

1.5 Inverter

The inverter converts dc voltage supplied by the rectifier to ac voltage of precisely stabilized amplitude and frequency that is suitable for power supply to most sophisticated electrical equipment. The inverter output voltage is generated by pulse width modulation (PWM). The use of a high switching frequency (20kHz) for the PWM, an ac filter circuit consisting of choke and capacitor and a dedicated control

logic, T-type 3-level topology, assure a very low output voltage distortion (see "Technical Data" section).
The inverter control logic restricts the maximum output current to 150% of the nominal current in case of a short circuit. In case of overload (up to 150% linear load of the nominal current), the output voltage is kept constant. For higher currents the output voltage is reduced.
The inverter power modules are fully protected from severe short circuits by means of a saturation monitor or "electronic fuse".

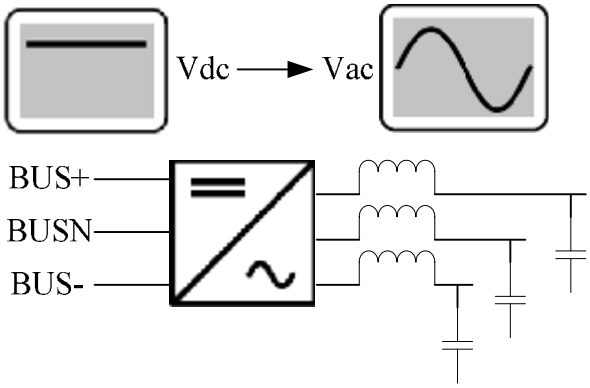


Fig 1. 3- Inverter Block Diagram

1.6 Static Bypass

The block diagram illustrates the two static switch units that use thyristors as switching elements.
During normal UPS operation, SW is closed and STB is opened, thus connecting the load to the inverter output.
During overload or inverter failure conditions, SW is switched off and STB is switched on, providing power supply from a backup source. By always actuating both switches together for a short period, an uninterrupted power supply during the switching is ensured. This is an essential condition to reliably meet all power supply requirements for connected sensitive equipment.

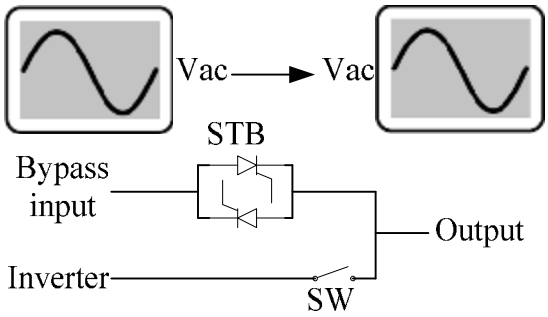


Fig 1. 4- Static Bypass Block Diagram

Transfer conditions Inverter-Bypass

a) Voltage and frequency of the bypass line have to be within tolerance limits, and the inverter has to be synchronized with the bypass line.
b) Under overload or inverter or rectifier failure conditions, the UPS switches to bypass operation.
c) If the conditions under a) are not met, the inverter stops under inverter failure conditions.

1.7 Manual Bypass

The manual bypass function is to supply power directly to the connected load during UPS system failure or maintenance. The bypass consists essentially of one switch. With this series UPS systems, commutation from different operating modes to manual bypass will take place without interruption. With the maintenance bypass on, the power supply system may be completely switched off, thus permitting maintenance of power modules and bypass modules to be carried out safely (if cabinet need to be maintained external maintenance bypass is required to disconnect all power in cabinet).

2 FRONT PANEL

2.1 Panel Description

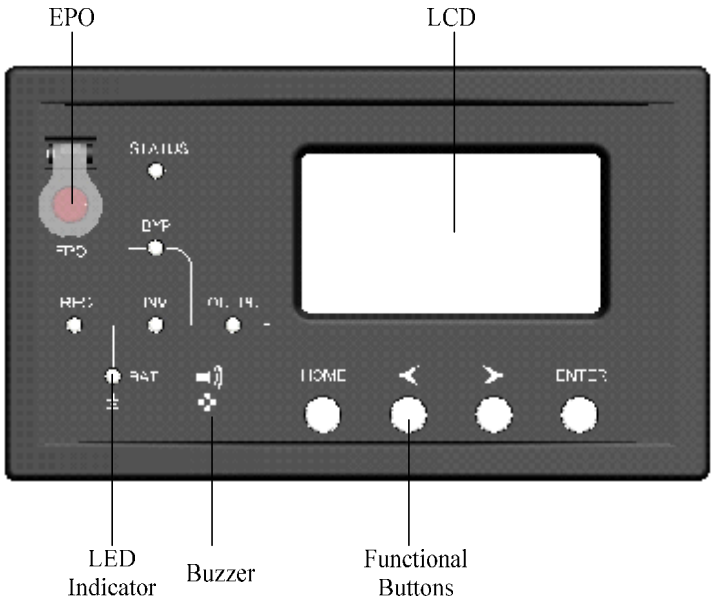


Fig 2. 1 Front panel

Front panel for UPS 10-15kVA consists of LCD, buzzer, EPO, function button, LED indicators as Fig 2.1.

2.2 Remote Monitoring

The front panel provides several types for remote monitoring of the UPS status:
Connection with a PC via RS232 interface, managed by a dedicated monitoring software PowerMTR;
Connection with Remote Panel via RS485 interface;
Connection with an external equipment (generator, BCB…) via dry contactor ports.
See “Remote Control and Signalling” chapter of “PCB Description” section.

2.3 Emergency Power Off

Emergency Power Off (E.P.O) button is located on the right side of the front LCD. By pushing EPO button both static bypass and battery charger, rectifier and inverter are switched off and alarms “EPO”, thus indicating that the EPO function has been activated. See "Operation" section for EPO Operating Instructions.
In the case of parallel and hot-standby configurations, activating E.P.O. on one unit, automatically switches off the entire system.

3 INSTALLATION

3.1 Mechanical Installation

Equipment Delivery and Storage

After delivery, check equipment for damages that may have occurred during shipment. The shipper and your agency must be notified in writing about damages due to shipment, including a detailed description of visual defects. If you do not wish to install the equipment immediately, please observe the following storage recommendations:

Store equipment in a vertical position in a well conditioned room, protected against humidity. Do not store the equipment in close proximity to frequently used passageways and keep it away from movable parts.

If the UPS system is already unpacked, please ensure storage in a clean environment protected from dust, away from heat sources.

Handling the UPS system

The UPS can be moved without equipment in short distance. Release the brakes of the wheels firstly. The UPS can be lifted and moved by means of a lifting truck or a fork lifter.

Caution:

Secure equipment against being knocked over

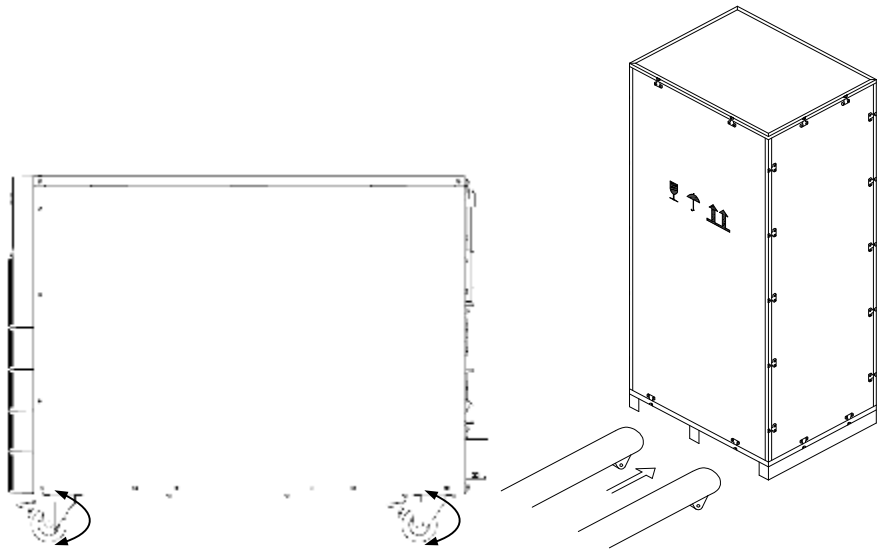


Fig 3. 1- Moving the UPS

The UPS system should be installed in a dry, clean and lockable room. Provisions have to be made to remove heat created by the system. Under all installation conditions, the unrestricted flow of cooling air must be assured.

Weight

	Net Weight (kg+-10%)	Package Weight (kg+-10%)
HT33010XL	30	35
HT33010XS	52	63
HT33015XL	30	35
HT33015XS	52	63

Floor Space Required

Fig 3. 2- long backup model

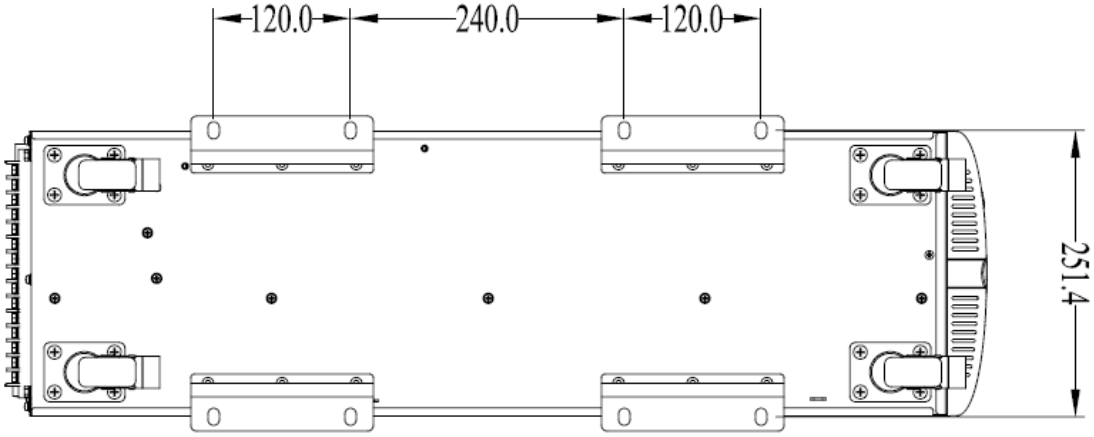


Fig 3. 3- standard backup model installation dimension

Installation

1. Assemble bolts on the floor or carriage according to the installation dimension of UPS
2. Tighten nuts to fasten the UPS to the floor or carriage as below.

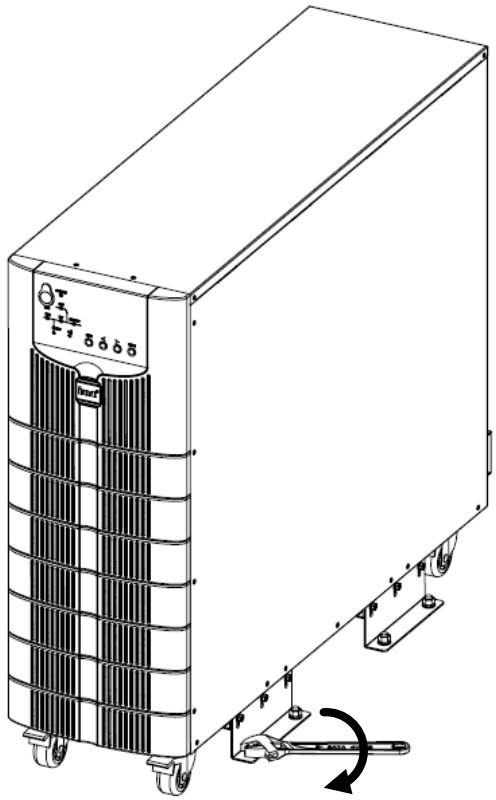


Fig 3. 4- Fasten UPS

3.2 Electrical Installation

This equipment must be installed by service personnel.

Caution:

Earth leakage protection: this equipment has high leakage current towards protective earth. Earth leakage circuit breakers shouldn't be installed upstream from this equipment.

High leakage current-it is essential to effect the protective earth connection before connecting the power supply.

All primary power switches installed remote from the UPS area will be fit with the following label: "Isolate Uninterruptible Power System (UPS) before working on this circuit".

General

All electrical connections must be made in accordance with local standards. The values given for cable cross-sections have to be observed. They are valid for voltages 380/220 V, 400/230 V and 415/240 V.

Ensure clockwise connection of conductors L1, L2 and L3 at the input terminals.

If possible, install battery cables separately from other power cables in order to avoid possible RF interference. Before wiring, open all system switches plus the battery switch.

Rating(kVA)	Mains input	Bypass input	Battery input	Earth	Output
10	4*6	4*6	3*6	6	4*6
15	4*10	4*10	3*10	10	4*10

3.3 Remote Emergency Power Off

A Remote Emergency Power Off may be connected to the system. The connection terminals are J4 pin1 and pin2 on the dry contactor board. Firing PCB when using a normally closed, voltage-free contact as a pushbutton.

Or pin3 and pin4 of J4 on the dry contactor board. Firing PCB when using a normally opened, voltage-free contact as a pushbutton.

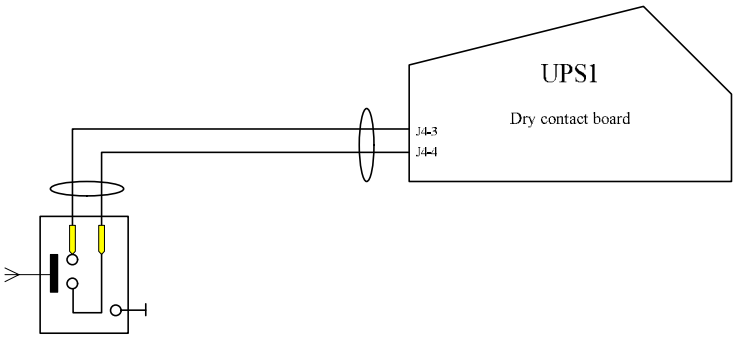


Fig 3. 5- Single Unit (with N.O contact)

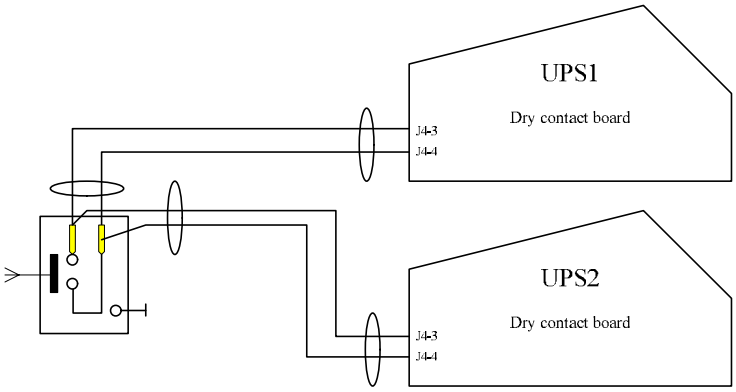


Fig 3. 6- Parallel System (with N.O. contact)

For hot-standby or parallel redundant systems, when using remote E.P.O. with N.O. contact, it is

sufficient to feed one contact into one unit only. The connection terminals are the same as for the stand alone unit. When using remote E.P.O. with N.C. contact it is necessary to have one pushbutton with two normally closed contacts. The connection terminals are the same as for the stand alone unit.

The remote E.P.O. function when activated will shutdown all rectifiers and all inverters and inverter switches and static bypass. Only rectifier and bypass control will remain on.

4 INITIAL START-UP

4.1 Start-Up Procedure

General 

With the Start Up procedure the correct installation of the UPS is checked. It must be carried out by specialized personnel.

Safety precautions according to the national safety standards must be applied.

For direct control of current, voltage, UPS output power and UPS operating status by the PANEL refer to section "Front panel" of "Service Manual".

Should problems arise during the Start Up Procedure, call for service assistance.

Preparation

For carrying out the Start Up Procedure you need a multi-meter with 0.1% accuracy, a large screwdriver for the terminals.

The installation of the UPS must have been carried out according to chapter 3.

Check that the ventilation system of the UPS room is ready to operate.

Check that all switches are open.

A: Mains Input Power Supply Check

Switch on the external mains supply to the UPS.

Check that the supply voltage at terminals A-N, B-N, C-N is within ±15% of the UPS rated voltage.

Close mains input breaker and bypass input breaker.

REC is starting on and REC LED is flash illuminated and then stays green: REC green

When REC is ready, BYP is starting on and BYP LED is illuminated green: REC, BYP green

INV is starting on, INV LED is flash illuminated. After about 2 minutes, INV is on: REC, INV green, BYP dark. OUT green.

B: Battery Voltage Check

Check if the batteries number is same as setting on the LCD panel.

Check the battery voltage between battery breaker BATT+ and BATTN, BATTN and BATT-.

Close external battery breaker. Close battery breaker on UPS if it’s a battery inside model.

Battery charger starts on, “Battery connected” displayed on the LCD: BAT LED green.

C: DC bus voltage check

Check DC bus voltage of power modules on LCD: the DC bus voltage must be steady and positive voltage and negative voltage is same. Normally is 360Vdc, 380Vdc or 390Vdc.

D: Charging Current Check

Connect the load to the UPS. Open mains input breaker.

The load is now supplied by the batteries.

Discharge the batteries for about 2 minutes or longer if the connected load is smaller than nominal load.

Close mains input breaker again. After 30 seconds, check the battery current displayed on LCD.

If the current is same as setting.

Notes:

Charger current: Ichg=Po/Vfloat*x, x is the adjusted parameter of charging current on LCD.

E: Transfer Test

The UPS is working normally now, and the load is supplied by UPS.

Open mains input breaker, UPS transfers to battery mode. After 10 seconds, switch on mains input switch, UPS transfer back to normal mode. Repeat at least 3 times.

Press “ManualBYP” in menu  to transfer to bypass mode. And then press “ESCBYP in menu

 to transfer back to inverter. Repeat at least 3 times.

The Start-Up procedure has been successfully completely now.

5 OPERATING MODES

5.1 General

The standard on-line UPS-system composes of four different operating modes to ensure the uninterrupted power supply of the load under various conditions. Transitions between these operating modes are performed without interruption of the power supply to the load.

Safety concept

- In “Normal Operation” any failure, internal or external, will transfer the UPS system either to “battery operation” or to “bypass operation”.
- In “Battery Operation” or “Bypass operation” an additional failure may interrupt the power supply to the load, depending on the kind of failure. In both operating modes the UPS signals a failure condition to indicate that any additional failures bears the risk of interrupting the power supply to the load.
- “Maintenance Bypass Operation” is used to supply the load directly from mains during maintenance or repair work.

5.2 Normal Operation

"Normal Operation" is the standard operating mode of the UPS
Mains power is present.
The rectifier converts ac power to dc power which charges the batteries and feeds the inverter.
The inverter converts this dc power to ac power used to feed the connected load.

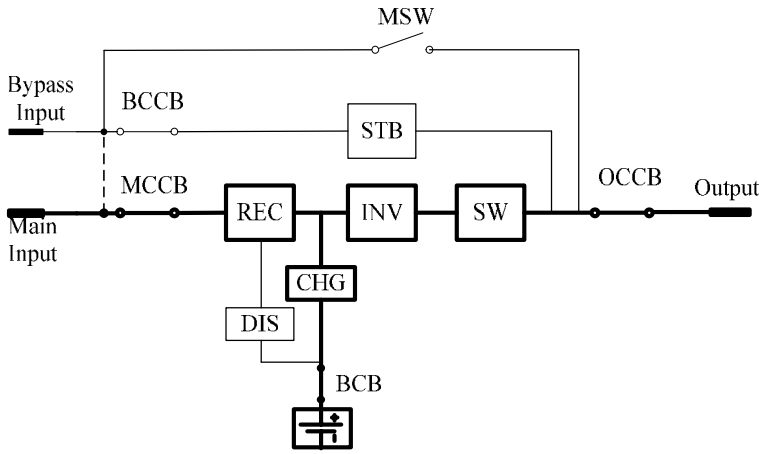


Fig 5. 1- Normal Operation

5.3 Battery Operation

The “Battery Operation” mode is activated by a mains failure or rectifier failure

- The mains input supplies no power.
- The battery supplies the required dc power to the discharger/PFC.

- The discharger supplies dc power to the inverter.
- The inverter supplies ac power to the load as described above.
- Power will only be supplied to the load for a certain period of time depending on the battery capacity.

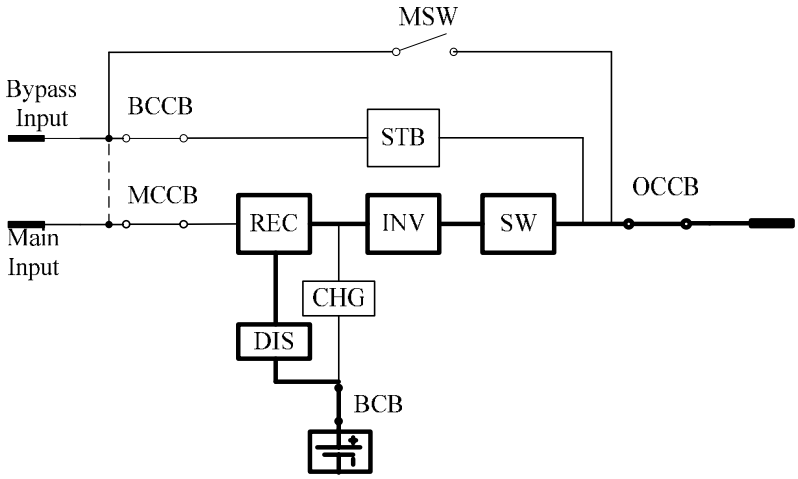


Fig 5. 2- Battery Operation

5.4 Bypass Operation

The "Bypass Operation is activated by an inverter failure or overload

- The rectifier supplies dc power only to the battery.
- The inverter switch SW opens automatically after the static bypass switch STB is closed.
- The load is supplied directly from mains through the static bypass.

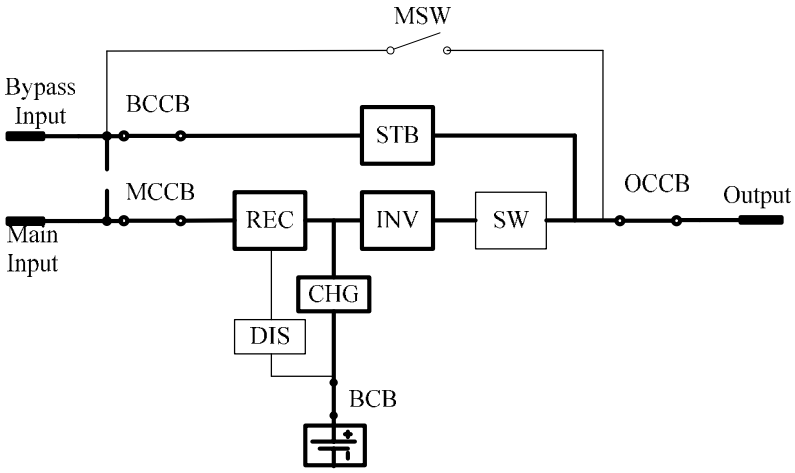


Fig 5. 3- Bypass Operation

5.5 Maintenance Bypass Operation

The "Manual Bypass Operation" mode is used to supply the load directly from mains during manual mode.

- In this mode, the individual functional components are completely separated from the load.
- Power for the load is supplied directly from mains through manual switch MSW.
- Power modules and bypass modules can be maintained in this mode.

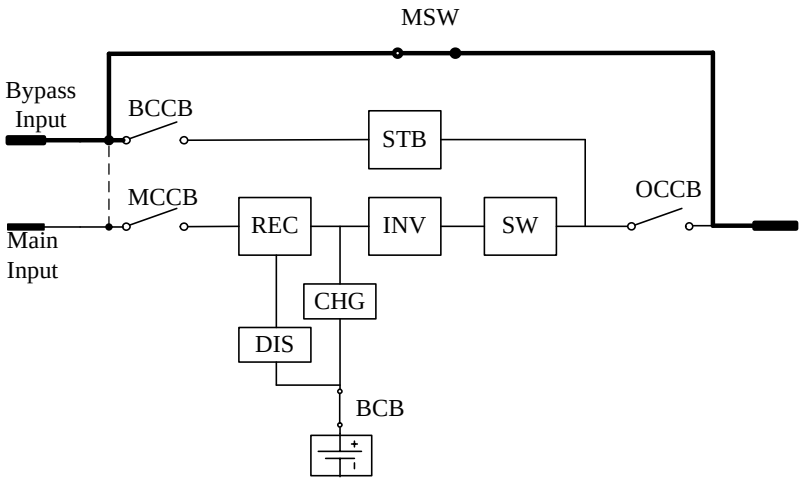


Fig 5. 4- Maintenance Bypass Operation

6 OPEATING INSTRUCTIONS

6.1 Switching On

Initial UPS Operating Mode:
The UPS is switched off, the load is not supplied, and all power switches are open.
Operating Steps:
Switch on the external mains and bypass input supply for the UPS.
Close mains input breaker, bypass input breaker and output breaker.
The UPS performs a self-test and the rectifier starts automatically.
The bypass switches on automatically.
Wait for about 2 minutes, the inverter starts on automatically.
Close battery breaker.
Final UPS Operating Mode:
The UPS is now in normal operation mode, as described in chapter "FRONT PANEL", the green LEDs "REC","INV","OUT","STATUS" on the front panel must be illuminated. And the power flow on the LCD is also illuminated.

6.2 Switching Off

Initial UPS Operating Mode:
The UPS is in any operating mode described in chapter 5. All power switches except MSW are closed, and the load is fed either through the inverter or the static bypass.
Operating Steps:
Open output breaker for load.
Open mains input and bypass input breaker.
Open external battery breaker.
After opening the external battery switch, the display is only powered by the DC capacitors and will fade out within a few seconds.
Final UPS Operating Mode:
The UPS is now completely de-energized. The load is no longer supplied.


Attention!

Although all power switches are opened and the load is no longer supplied by the UPS, there is still voltage at the inputs of the power switches and at the respective terminals and at the DC capacitors.

6.3 Switching On from Maintenance Bypass

Initial UPS Operating Mode:
The UPS is switched off, the load is supplied by the manual bypass, and all power switches except MSW are open.
Operating Steps:
Close the bypass breaker to supply for the bypass of UPS.

Close the output breaker.
The BYP and OUT LEDs are continually illuminated and the current displayed on LCD flows through maintenance bypass and static bypass in parallel.
Open maintenance bypass breaker MSW.
Now the load is only supplied by the static bypass.
Close mains input breaker.
The UPS performs a self-test and the rectifier and the inverter start automatically. After about 2 minutes, UPS transfer from bypass to inverter.
Close external battery breaker.

6.4 Switching Off to Maintenance Bypass

Initial UPS Operating Mode:
The UPS is in any operating mode described in chapter 5. All power breakers except MSW are closed, and the load is fed either through the inverter or the static bypass.
Manually transfer to bypass mode if in inverter.
Open external battery breaker.
Close maintenance bypass breaker.
Now the load is supplied by the static bypass and maintenance bypass in parallel.
Open bypass input breaker.
Open mains input breaker and output breaker.

6.5 Emergency Power Off (Single Unit)

Initial UPS Operating Mode:
The UPS is in any operating mode described in chapter 5.
Operating Steps:
Press EPO button beside the LCD.
All the converters include rectifier, inverter, bypass, charger, inverter are switched off now. UPS alarms “EPO”. Switch off mains input and bypass input switches to shutdown UPS completely. Then open external battery breaker.
Reset after activating EPO
EPO function is cleared after shutdown UPS completely.
If LCD is still on, press FaultClear in menu  to reset UPS.

7 DISPLAY PANEL

General

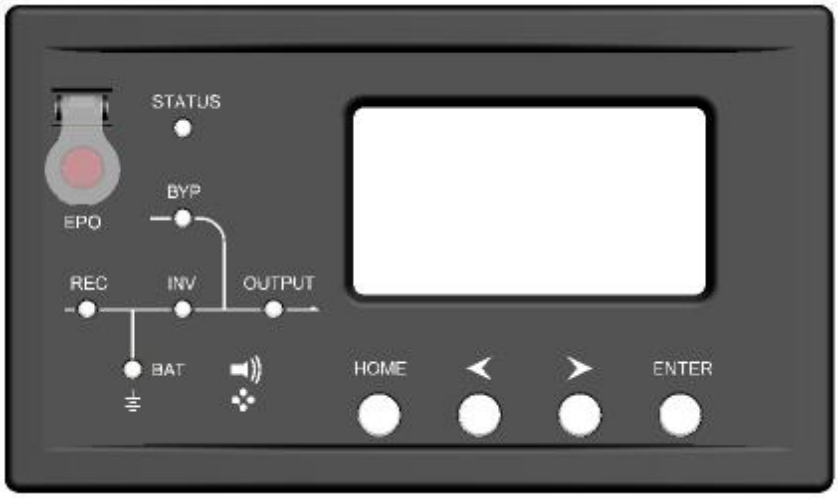


Fig 7. 1- Panel of HT33 10-15kVA

Status LED:

REC: Indicate status of rectifier. Green—normal, Green flicker—rectifier is starting, Red—fault, Red flicker—alarm, Dark—not working

INV: Indicate status of inverter. Green—normal, Green flicker—inverter is starting, Red—fault, Dark—not working.

BAT: Indicate status of battery converter. Green—normal charging, Green flicker—discharging, Red—battery converter fault or no battery, Red flicker—battery low alarm, Dark—battery connected and not charging

BYP: Indicate status of bypass. Green—load on bypass, Red—fault, Red flicker—bypass abnormal alarm, Dark—bypass standby

STATUS: Indicate status of UPS. Green—normal, Red—abnormal

FUNCTION BUTTON:

EPO: Emergency Power Off. This function is used in emergency condition like as fire, earthquake to shutdown UPS completely. It will shutdown all IGBTs, SCRs, switches, etc. So there will be no output.

HOME

: Back to main menu

: Left and Right. Press to choose different menu.

ENTER

: Confirm the choice.

7.0 Main Menu

Main menu is shown as Fig 7.2.

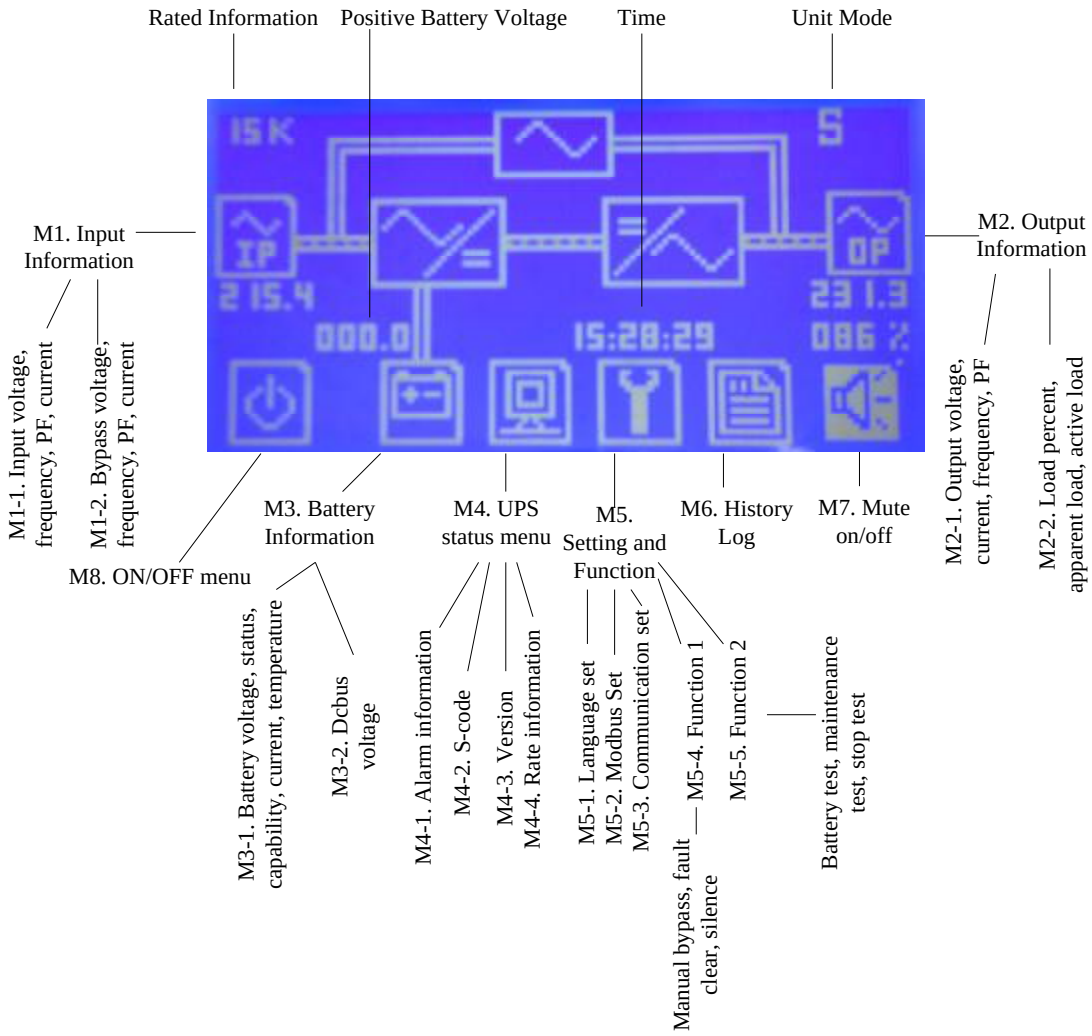
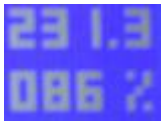


Fig 7. 2- Main Menu

Rated information	15K—rated power is 15KVA
Unit mode	S—single mode, P—parallel mode, E—ECO mode
	Input voltage. Indicate information of phase A series.
	Positive Battery voltage
	Output voltage and load percent

7.1 M1. Input information

Choose  to get input information. This menu display input information like M1-1(input

voltage, input current, input PF, input frequency), M1-2(bypass voltage, bypass current, bypass PF, bypass frequency).

7.1.1 M1-1. Input information

Choose 

to get main input voltage and current shown as fig 7.3.

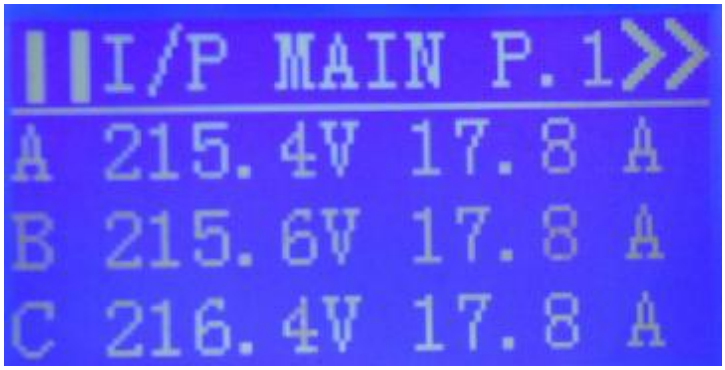


Fig 7. 3- Main input information P1

Press right button to get input frequency and PF shown as fig 7.4.

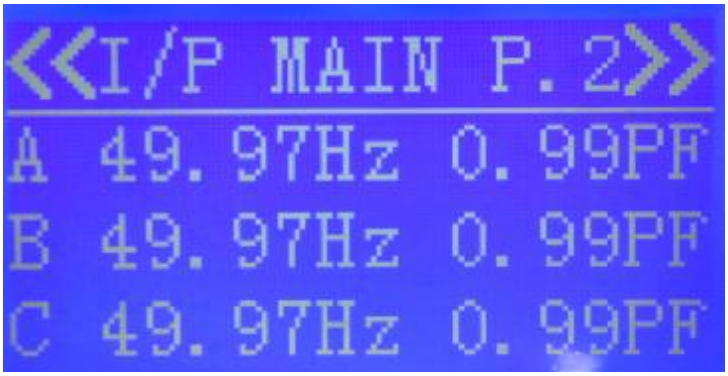


Fig 7. 4- Main input information P2

7.1.2 M1-2. Bypass input information

Press right button continuously to get bypass input voltage and current shown as fig 7.5.

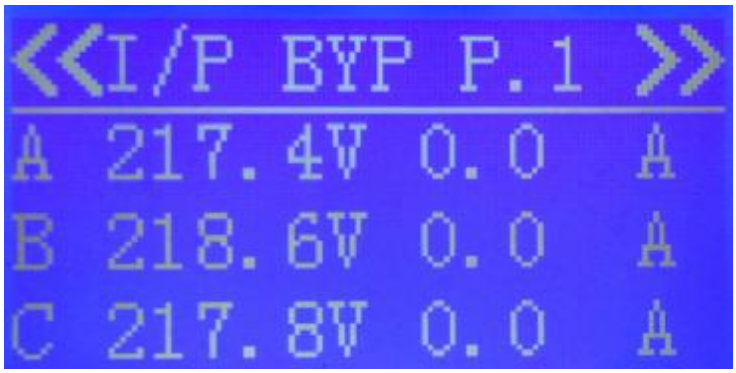


Fig 7. 5- Bypass input information P1

Press right button again to get bypass input frequency and PF shown as fig 7.6.

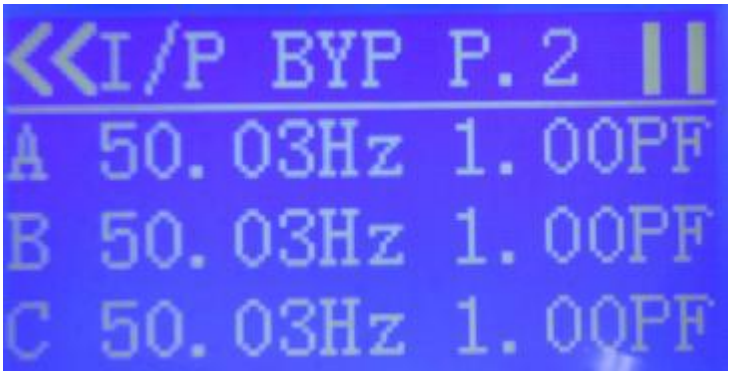


Fig 7. 6- Bypass input information P2

7.2 M2. Output information

7.2.1 M2-1.output information

Choose 

to get output voltage and current shown as fig 7.7.

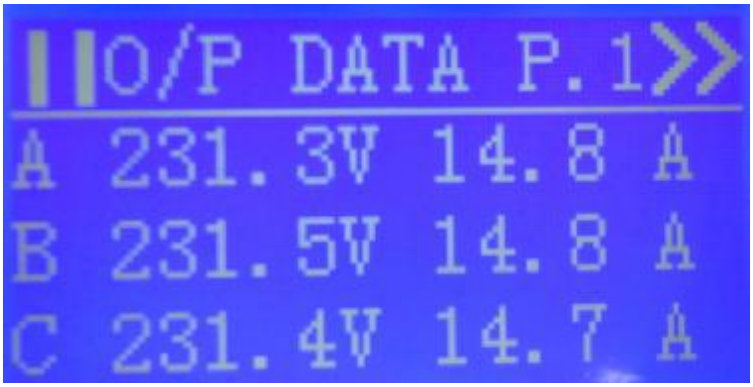


Fig 7. 7- Output information P1

Press right button to get output frequency and PF shown as fig 7.8.

Fig 7. 8- Output information P2

7.2.2 M2-2. Output load information

Press right button continuously to get information of apparent power, active power and load percent shown as fig 7.9.

Fig 7. 9- Output load information

7.3 M3. Battery information

7.3.1 M3-1. Battery information

Choose  to get battery voltage, current and status shown as fig 7.10.

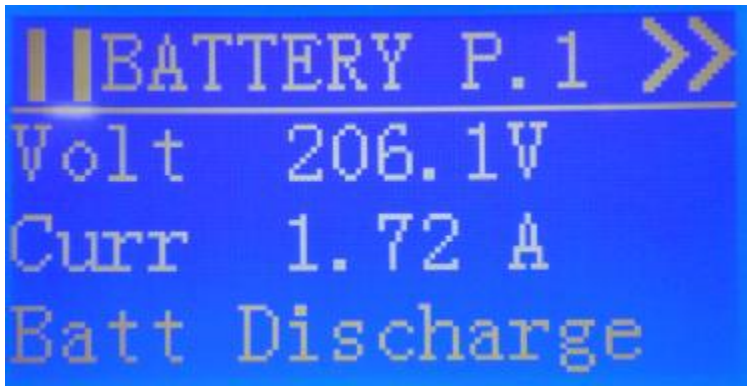


Fig 7. 10- Battery information P1

Press RIGHT button to get battery capability and temperature shown as fig 7.11.

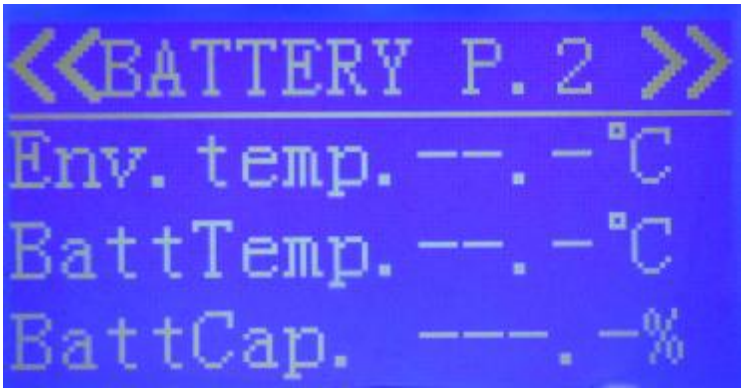


Fig 7. 11- Battery information P2

7.3.2 M3-2. DCbus voltage

Press RIGHT button continuously to get DCbus voltage shown as fig 7.12. Left data is positive bus voltage, right one is negative bus voltage.

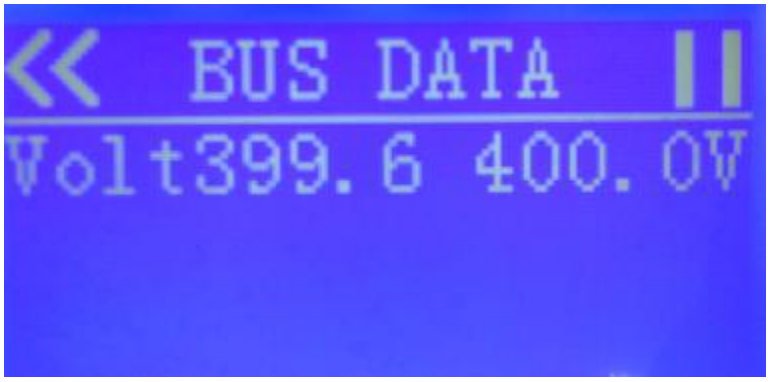


Fig 7. 12- DC bus voltage

7.4 M4. UPS status menu

7.4.1 M4-1. Alarm information

Choose  to get alarm information shown as fig 7.13.

Fig 7. 13- Alarm information

7.4.2 M4-2. S-code information

Press RIGHT button to get S-code information. S0,S1,A0-A5 will be displayed two by two in this menu shown as fig 7.14.

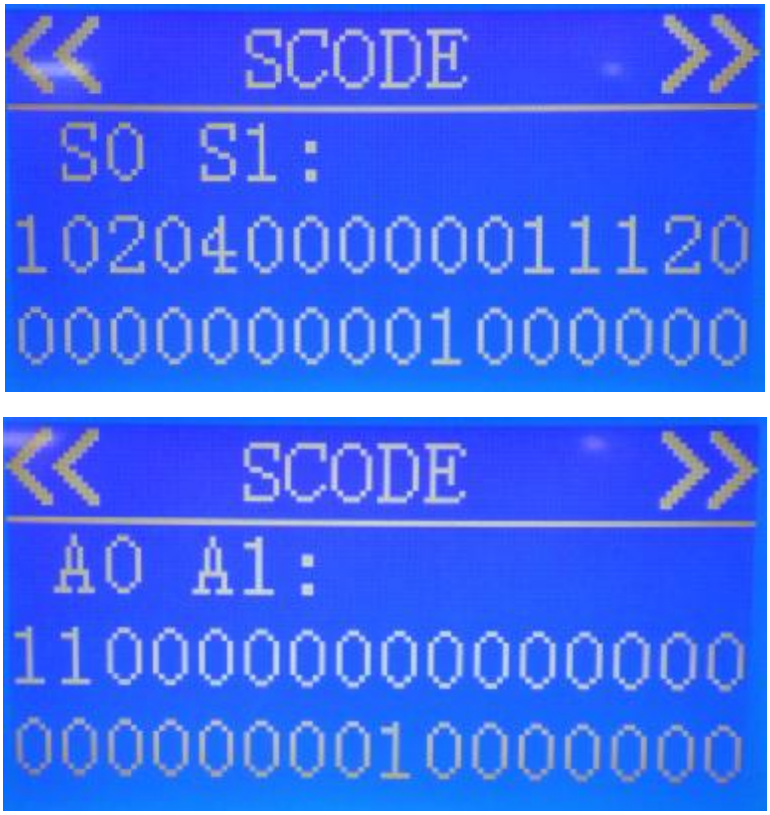


Fig 7. 14- S-code information

7.4.3 M4-3. Version information

Press RIGHT button again to get firmware version information shown as fig 7.15.

Fig 7. 15- Version information

7.4.4 M4-4. Rate information

Press RIGHT button again to get rated setting information shown as fig 7.16.

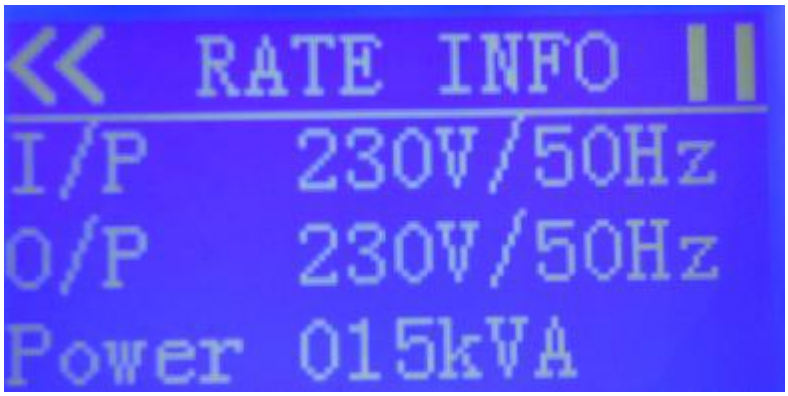


Fig 7. 16- Rated information

7.5 M5. Set and function menu

7.5.1 M5-1. Language set

Choose  to enter in set menu. Use ENTER and LEFT/RIGHT button to change time shown as fig 7.17(a).

Press RIGHT button to enter in language menu. Use ENTER and LEFT/RIGHT button to change language set. It's shown as fig 7.17(b).

(a). Time set menu

(b). Language set menu

Fig 7. 17- Time and language set

7.5.2 M5-2. Modbus set

Press RIGHT button to set Modbus communication address, mode and baud rate shown as fig 18.Press ENTER to enter in settable mode shown as fig 7.18.

a). Modbus set menu

b). Modbus settable mode

Fig 7. 18- Modbus set

7.5.3 M5-3. Communication set

Press RIGHT button again to set communication protocol as SNT or Modbus shown as fig 7.19.

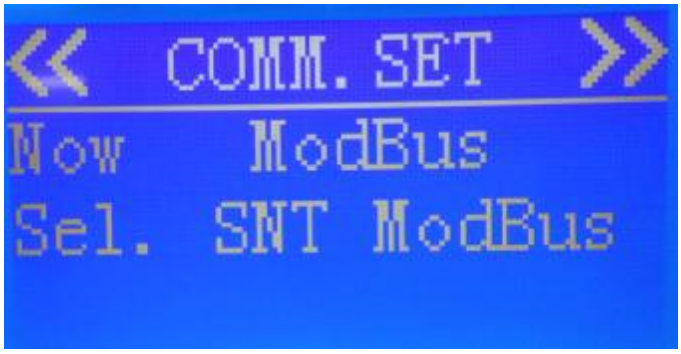


Fig 7. 19- Communication set menu

7.5.4 M5-4. Contrast set

Press RIGHT again to enter in contrast set menu. Press ENTER to set, press LEFT OR RIGHT to adjust the contrast of LCD. Press ENTER again to escape from set mode. It is shown as fig 7.20.

Fig 7. 20- Contrast set menu

7.5.5 M5-5. Function set P1

Press RIGHT again to enter in function set P1 menu. It includes three functions like manual bypass, fault clear and alarm silence. It's shown as fig 7.21.

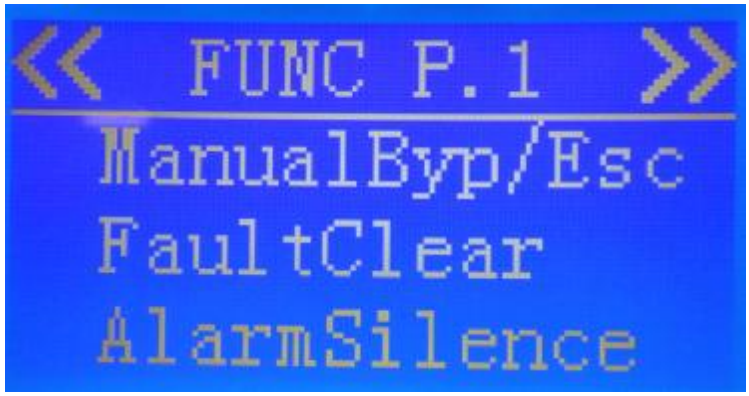


Fig 7. 21- Function set P1 menu

7.5.6 M5-6. Function set P2

Press RIGHT continuously to enter in function set P2 menu which includes battery test, maintenance test and stop test shown as fig 7.22.

Fig 7. 22- Function set P2 menu

7.6 M6. History log menu

Choose  to get history log. There are over 800 records saved in UPS shown as fig 7.23.

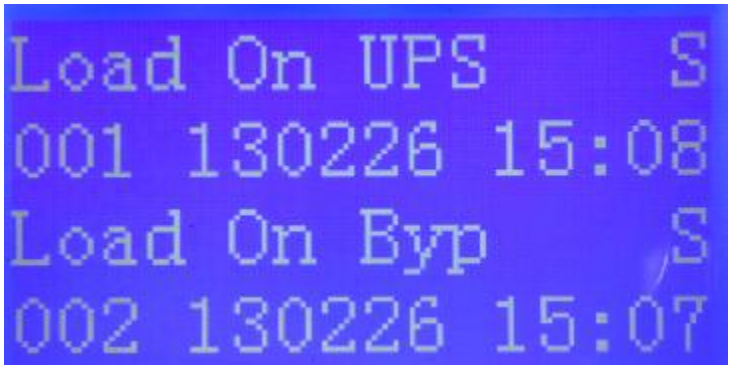


Fig 7. 23- History log

7.7 M7. Mute on/off

Choose  to mute off, choose  to mute on.

7.8 M8. ON/OFF

Choose  to enter in ON/OFF menu.

There are 3 functions for this button: turn on UPS, turn off inverter, turn off UPS. Enter fig 7.24 by choose ON/OFF menu, choose “Esc” to go back to main menu, choose “ON” to turn on, choose “OFF” to turn off inverter.

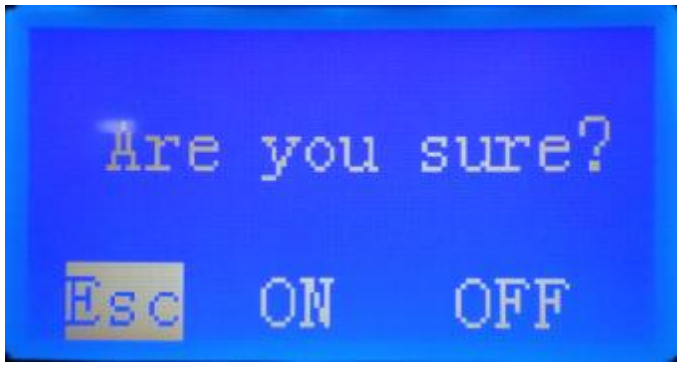


Fig 7. 24- Confirm the operation of ON/OFF button

a) If UPS is not set as auto-starting, press ON/OFF to start inverter when rectifier is ready.
b) When UPS is normal, press ON/OFF to shutdown inverter.

7.9 trouble shooting

NO.	UPS events	Description
1	Fault Clear	Manually clear fault
2	Log Clear	Manually clear History log
3	Load On UPS	Inverter feeds load
4	Load On Bypass	Bypass feeds load
5	No Load	No load
6	Battery Boost	Charger is working in boost charging mode
7	Battery Float	Charger is working in float charging mode

8	Battery Discharge	Battery is discharging
9	Battery Connected	Battery is connected already
10	Battery Not Connected	Battery is not yet connected.
11	Maintenance CB Closed	Manual maintenance breaker is closed
12	Maintenance CB Open	Manual maintenance breaker is opened
13	EPO	Emergency Power Off
15	Generator Input	Generator is connected and a signal is sent to the UPS.
16	Utility Abnormal	Utility (Grid) is abnormal. Mains voltage or frequency exceeds the upper or lower limit and results in rectifier shutdown. Check the input phase voltage of rectifier.
17	Bypass Sequence Error	Bypass voltage Sequence is reverse. Check if input power cables are connected correctly.
18	Bypass Volt Abnormal	This alarm is triggered by an inverter software routine when the amplitude or frequency of bypass voltage exceeds the limit. The alarm will automatically reset if the bypass voltage becomes normal. First check if relevant alarm exists, such as “bypass circuit breaker open”, “Byp Sequence Err” and “Ip Neutral Lost”. If there is any relevant alarm, first clear this alarm. 1. Then check and confirm if the bypass voltage and frequency displayed on the LCD are within the setting range. Note that the rated voltage and frequency are respectively specified by “Output Voltage” and “Output Frequency”. 2. If the displayed voltage is abnormal, measure the actual bypass voltage and frequency. If the measurement is abnormal, check the external bypass power supply. If the alarm occurs frequently, use the configuration software to increase the bypass high limit set point according to the user’s suggestions
20	Bypass Over Load	Bypass current is over the limitation. If bypass current is under 135% of the rated current. The UPS alarms but has no action.
21	Bypass Over Load Tout	The bypass overload status continues and the overload times out.
22	Byp Freq Over Track	This alarm is triggered by an inverter software routine when the frequency of bypass voltage exceeds the limit. The alarm will automatically reset if the bypass voltage becomes normal. First check if relevant alarm exists, such as “bypass circuit breaker open”, “Byp Sequence Err” and “Ip Neutral Lost”. If there is any relevant alarm, first clear this alarm. 1. Then check and confirm if the bypass frequency displayed on the LCD are within the setting range. Note that the rated frequency are respectively specified by “Output Frequency”. 2. If the displayed voltage is abnormal, measure the actual bypass frequency. If the measurement is abnormal, check the external bypass power supply. If the alarm occurs

		frequently, use the configuration software to increase the bypass high limit set point according to the user's suggestions
23	Exceed Tx Times Lmt	The load is on bypass because the output overload transfer and re-transfer is fixed to the set times during the current hour. The system can recover automatically and will transfer back to the inverter with 1 hour
24	Output Short Circuit	Output shorted Circuit. Fist check and confirm if loads have something wrong. Then check and confirm if there is something wrong with terminals, sockets or some other power distribution unit. If the fault is solved, press "Fault Clear" to restart UPS.
25	Battery EOD	Inverter turned off due to low battery voltage. Check the mains power failure status and recover the mains power in time
26	Battery Test	System transfer to battery mode for 20 seconds to check if batteries are normal
27	Battery Test OK	Battery Test OK
28	Battery Maintenance	System transfer to battery mode until to be 1.1*EOD voltage to maintenance battery string
29	Battery Maintenance OK	Battery maintenance succeed
32	Rectifier Fail	Rectifier Fail, The rectifier is fault and results in rectifier shutdown and battery discharging.
33	Inverter Fail	Inverter Fail. The inverter output voltage is abnormal and the load transfers to bypass.
34	Rectifier Over Temp.	Rectifier Over Temperature. The temperature of the rectifier IGBTs is too high to keep rectifier running. This alarm is triggered by the signal from the temperature monitoring device mounted in the rectifier IGBTs. The UPS recovers automatically after the over temperature signal disappears. If over temperature exists, check: 1. Whether the ambient temperature is too high. 2. Whether the ventilation channel is blocked. 3. Whether fan fault happens. 4. Whether the input voltage is too low.
35	Fan Fail	At least one fan fails.
36	Output Over load	This alarm appears when the load rises above 100% of nominal rating. The alarm automatically resets once the overload condition is removed. 1. Check which phase has overload through the load (%) displayed in LCD so as to confirm if this alarm is true. 2. If this alarm is true, measure the actual output current to confirm if the displayed value

		is correct. Disconnect non-critical load. In parallel system, this alarm will be triggered if the load is severely imbalanced.
37	Inverter Overload Tout	Inverter Over Load Timeout. The UPS overload status continues and the overload times out. Note: The highest loaded phase will indicate overload timing-out first. When the timer is active, then the alarm “unit over load” should also be active as the load is above nominal. When the time has expired, the inverter Switch is opened and the load transferred to bypass. If the load decreases to lower than 95%, after 2 minutes, the system will transfer back to inverter mode. Check the load (%) displayed in LCD so as to confirm if this alarm is true. If LCD displays that overload happens, then check the actual load and confirm if the UPS has over load before alarm happens.
38	Inverter Over Temp.	Inverter Over Temperature. The temperature of the inverter heat sink is too high to keep inverter running. This alarm is triggered by the signal from the temperature monitoring device mounted in the inverter IGBTs. The UPS recovers automatically after the over temperature signal disappears. If over temperature exists, check: Whether the ambient temperature is too high. Whether the ventilation channel is blocked. Whether fan fault happens. Whether inverter overload time is out.
39	On UPS Inhibited	Inhibit system transfer from bypass to UPS (inverter). Check: Whether the power module’s capacity is big enough for load. Whether the rectifier is ready. Whether the bypass voltage is normal.
40	Manual Transfer Byp	Transfer to bypass manually
41	Esc Manual Bypass	Escape from “transfer to bypass manually” command. If UPS has been transferred to bypass manually, this command enable UPS to transfer to inverter.
42	Battery Volt Low	Battery Voltage is Low. Before the end of discharging, battery voltage is low warning should occur. After this pre-warning, battery should have the capacity for 3 minutes discharging with full load.
43	Battery Reverse	Battery cables are connected not correctly.

44	Inverter Protect	Inverter Protect. Check: Whether inverter voltage is abnormal Whether inverter voltage is much different from other modules, if yes, please adjust inverter voltage of the power module separately.
45	Input Neutral Lost	The mains neutral wire is lost or not detected. For 3 phases UPS, it's recommended that user use a 3-poles breaker or switch between input power and UPS.
48	Manual Boost Charge	Manually force the Charger work in boost charge mode.
49	Manual Float Charge	Manually force the charger work in float charge mode.
50	UPS Locked	Forbidden to shutdown UPS power module manually.
51	Parallel Cable Error	Parallel cables error. Check: If one or more parallel cables are disconnected or not connected correctly If parallel cable round is disconnected If parallel cable is OK
54	EOD Sys Inhibited	System is inhibited to supply after the battery is EOD (end of discharging)
55	Battery Test Fail	Battery Test Fail. Check if UPS is normal and battery voltage is over 90% of float voltage.
56	Battery Maintenance Fail	Check If UPS is normal and not any alarms If the battery voltage is over 90% of float voltage If load is over 25%
57	Ambient Over Temp	Ambient temperature is over the limit of UPS. Air conditioners are required to regulate ambient temperature.
63	Input Volt Detect Fail	Input voltage is abnormal. Please check if the input cables are connected correctly. Please check if input fuses are broken. Please check if utility is normal.
64	Battery Volt Detect Fail	Battery voltage is abnormal. Please check if batteries are normal. Please check if battery fuses are broken on input power board.
65	Output Volt Fail	Output voltage is abnormal.
66	Bypass Volt Detect Fail	Bypass voltage is abnormal. Please check if bypass breaker is closed and is good. Please check if bypass cables are connected correctly.
67	INV Fail	Inverter IGBTs are broken and opened.
68	Outlet Temp Error	Outlet temperature is over the limitation.

		Please check if fans are abnormal. Please check if PFC or inverter inductors are abnormal. Please check if air passage is blocked. Please check if ambient temperature is too high.
69	Input Curr Unbalance	The difference of input current between every two phases is over 40% of rated current. Please check if rectifier's fuses, diode, IGBT or PFC diodes are broken. Please check if input voltage is abnormal.
70	DC Bus Over Volt	Voltage of DC bus capacitors is over limitation. UPS shutdown rectifier and inverter.
71	REC Soft Start Fail	While soft start procedures are finished, DC bus voltage is lower than the limitation of calculation according utility voltage. Please check 1. Whether rectifier diodes are broken 2. Whether PFC IGBTs are broken 3. Whether PFC diodes are broken 4. Whether drivers of SCR or IGBT are abnormal 5. Whether soft start resistors or relay are abnormal
72	Relay Connect Fail	Inverter relays are opened and cannot work or fuses are broken.
73	Relay Short Circuit	Inverter relays are shorted and cannot be released.
76	Manual Transfer to INV	Manually transfer UPS to inverter. It's used to transfer UPS to inverter when bypass is over track. The interrupt time could be over 20ms.
77	Input Over Curr Tout	Input over current timeout and UPS transfer to battery mode. Please check if input voltage is too low and output load is big. Please regulate input voltage to be higher if it's possible or disconnect some loads.
78	No Inlet Temp. Sensor	Inlet temperature sensor is not connected correctly.
79	No Outlet Temp. Sensor	Outlet temperature sensor is not connected correctly.
80	Inlet Over Temp.	Inlet air is over temperature. Make sure that the operation temperature of UPS is between 0-40°C.
81	Capacitor Time Reset	Reset timing of DC bus capacitors.
82	Fan Time Reset	Reset timing of fans.
83	Battery History Reset	Reset battery history data.
84	Byp Fan Time Reset	Reset timing of bypass fans.
85	Battery Over Temp.	Battery is over temperature. It's optional.
86	Bypass Fan Expired	Working life of bypass fans is expired, and it's recommended that the fans are replaced with new fans. It must be activated via software.
87	Capacitor Expired	Working life of capacitors is expired, and it's recommended that the capacitors are replaced with new capacitors. It must be activated via software.

88	Fan Expired	Working life of power modules' fans is expired, and it's recommended that the fans are replaced with new fans. It must be activated via software.
89	INV IGBT Driver Block	Inverter IGBTs are shutdown. Please check if power modules are inserted in cabinet correctly. Please check if fuses between rectifier and inverter are broken.
90	Battery Expired	Working life of batteries is expired, and it's recommended that the batteries are replaced with new batteries. It must be activated via software.
92	Dust Filter Expired	Dust filter need to be clear or replaced with a new one
102	Wave Trigger	Waveform has been saved while UPS fail
105	Firmware Error	Manufacturer used only.
106	System Setting Error	Manufacturer used only.
107	Bypass Over Temp.	Bypass module is over temperature. Please check If bypass load is overload If ambient temperature is over 40°C If bypass SCRs are assembled correctly If bypass fans are normal

8 REMOTE CONTROLED BY PC

8.1 General

The remote control by PC of the UPS Systems can be performed via RS232. Instead of installing a complete remote control panel, a dedicated software can be run on an existing control PC when needed. The RS232 interface allows communication distances of up to 15m.

8.2 Remote Control via RS232

Power MTR is the software used to Remote Control UPS systems by PC, via RS232 interface
The PC is connected to the UPS by a shielded cable 4*0.5mm of up to 15m length with 9-pole sub-D connectors
The communication parameters for the RS232 connection are:

- Baud Rate = 9600 (2400, 4800, 19200 settable)
- Parity = NULL
- Address = 1 (1~254)

The remote control software runs on all PC compatible and mainframe systems.

Functions

All functions of the front panel can also be performed by PowerMTR. the feature are in detail:

- All displayed values
- History log and S-code download
- Operating
- Setting of UPS parameters
- Adjustment of important values: bypass voltage, output voltage, output DC voltage
- Display of UPS diagrams

Note:

RS485 interface and RS232 interface can’t be simultaneously connected when using Modbus protocol.

9 PARALLEL REDUNDANT SYSTEMS

9.1 General Description

9.1.1 Field of Application

Parallel redundant UPS systems basically fulfill the same requirements as standard on-line UPS systems:

- uninterruptible power supply to critical load
- stabilized supply voltage
- uncoupling of the load from mains distortions

In addition they provide more safety than the standard on-line UPS. The parallel redundant UPS system also guarantees an uninterrupted power supply even in case of two internal failures in two separate UPS units.

Therefore, the parallel redundant system is the ideal solution for applications with high safety standards where, in the case of an internal UPS system failure, the direct connection of the load with supply mains is not permissible.

9.1.2 System Structure

The parallel redundant UPS system basically consists of two single modular UPS units connected in parallel:

- Both units consists of four functional parts:

-power boards
-HMI
-cabinet
-control board

- Both units is additionally equipped with:

-parallel communication cable
-parallel board

9.2 Installation

9.2.1 General Information

There are three different ways of installing a parallel redundant system:

A complete new parallel redundant system consisting of two or more UPS is to be installed.

An existing single UPS system is to be transformed into a parallel redundant system by adding a new or more UPSs.

Several existing independent single modular systems are to be transformed into a parallel redundant system.

9.2.2 Installation of a Complete Parallel Redundant System

Single Unit Installation

The units are fully equipped on delivery. The mechanical installation of the UPS has to be performed according to “INSTALLATION & INITIAL STARTUP”. The units should be installed close to each other (max. distance: 5m).

Connections between paralleled units

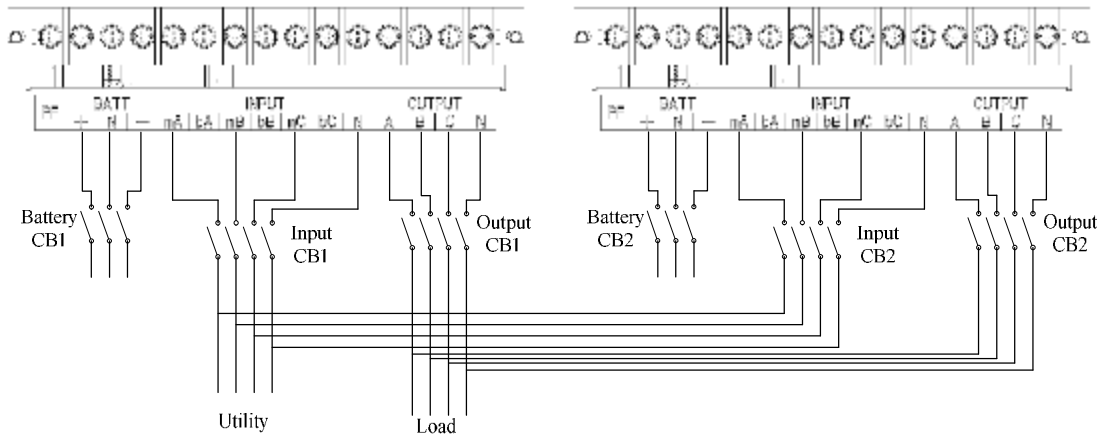


Fig 9. 1- Parallel System Power Connection

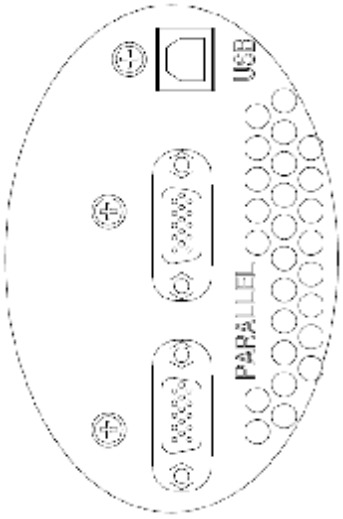


Fig 9. 2- Parallel Board on the Rear of Cabinet

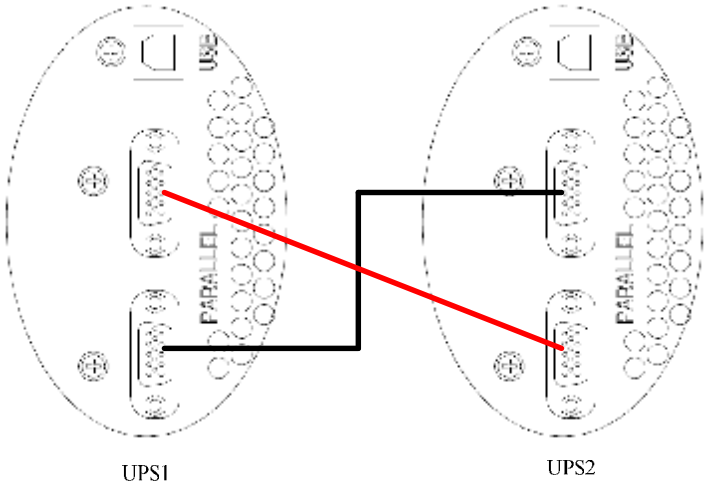


Fig 9. 3- Parallel Communication Cables Connection

1. Connect power cables as *Fig 9.1* in parallel system.
2. Connect control communication cables as *Fig 9.3*.
3. Connect software PowerMTR via RS232.
4. Press “servSetting” menu and then enter service password to enter in service menu.

5. Select “Parallel”.
6. Set United numbers as N.
7. Set cabinet ID from 0~(N-1).
8. Press “Set” then confirm to activate the setting.
9. Set all UPSs in parallel system as 3-8.

9.2.3 Adding a new Unit to an Existing UPS System

The new UPS should be installed close to the existing UPS (max distance: 5m).

The electrical connections between the mains and the parallel redundant system and between the parallel redundant system and the load are shown as Fig 9.1.

1. Connect power cables as *Fig 9.1* in parallel system.
2. Connect control communication cables as *Fig 9.2*.
3. Connect software PowerMTR via RS232.
4. Press “servSetting” menu and then enter service password to enter in service menu.
5. Select “Parallel”.
6. Set parallel numbers as N.
7. Set cabinet ID from 0~(N-1).
8. Press “Set” then confirm to activate the setting.
9. Set all UPSs in parallel system as 3-8.

10 INITIAL START-UP OF REDUNDANT SYSTEM

10.1 Functional Check

After the parallel redundant system has been installed mechanically and electrically, the installation has to be tested with the functional check:
Starts up every UPS follow the start up procedure as CHAPTER “INSTALLATION & INITIAL STARTUP” one by one.
Check that the UPSs are OK and all important values (input voltage, DC bus voltage, output voltage) are normal on LCD.
Check that the output DC voltage is below 0.3Vdc with multi-meter which is 0.1% accuracy.
Check that all LEDs are ok on the front panel and power modules.

10.2 Initial Start-up

Make sure that the power cables and communication cables are connected correctly. Make sure jumpers ID is correct.
Close main breaker, bypass breaker, output breaker on UPS.
Close output CB1. Close output CB2.
Close input CB1. Close input CB2.
UPS1 and UPS2 rectifiers start up together.
UPS1 and UPS2 bypass switch on.
After about 2 minutes, UPS1 and UPS2 transfer to inverter together.
Close battery CB1 and battery CB2. Close internal battery breakers if battery inside model.
Load on now and UPS1 and UPS2 share the load.

11 TECHNICAL DATA

This chapter provides UPS product specification.

11.1 Applicable Standards

The UPS has been designed to conform to the following European and international standards:
Table.11- 1: Compliance with European and International Standards

Item	Normative reference
General safety requirements for UPS used in operator access areas	EN50091-1-1/IEC62040-1-1/AS 62040-1-1
Electromagnetic compatibility (EMC) requirements for UPS	EN50091-2/IEC62040-2/AS 62040-2(C3)
Method of specifying the performance and test requirements of UPS	EN50091-3/IEC62040-3/AS 62040-3(VFI SS 111)
Note: *The above mentioned product standards incorporate relevant compliance clauses with generic IEC and EN standards for safety (IEC/EN/AS60950), electromagnetic emission and immunity (IEC/EN/ AS61000 series) and construction (IEC/EN/AS60146 series and 60950).*	

11.2 Environmental Characteristics

Table.11- 2: Environmental Properties

Items	Unit	Requirements
Acoustic noise level at 1 meter	dB	56.0(10kVA)/58.0(kVA)
Altitude of Operation	m	≤3000m above sea level
Relative Humidity	%RH	0 to 95%, non condensing
Operating Temperature	°C	0 to 40 deg , Battery life is halved for every 10°C increase above 20°C
UPS Storage-Transport Temperature	°C	-20~70
Recommended Battery Storage Temperature	°C	0~25 (20°C for optimum battery storage)

11.3 Mechanical Characteristics

Table.11- 3: Mechanical Properties

Cabinet Specification	Unit	10/15(XL)	10/15(XS)
Mechanical Dimension, W×D×H	mm	250*660*530	250*840*715
Weight	kg	30.5	52
Color	N/A	Black	
Protection Level, IEC(60529)	N/A	IP20	

11.4 Electrical Characteristics (Input Rectifier)

Table.11- 4: Rectifier AC Input (mains)

Items	Unit	Parameter
Rated AC Input Voltage	Vac	380/400/415(three-phase and sharing neutral with the bypass input)
Input voltage range	Vac	-40%~+25%
Frequency[1]	Hz	50/60(range: 40Hz～70Hz)
Power factor	kW/kVA, full load	0.99
THD	THDI%	4

11.5 Electrical Characteristics (Intermediate DC Link)

Table.11- 5: Battery Information

Items	Unit	Parameters
Battery bus voltage	Vdc	Nominal: ±240V, one-side range: 198V~288V

Quantity of lead-acid cells	Nominal	480V=40*6cell(12V)
Float charge voltage	V/cell (VRLA)	2.25V/cell(selectable from 2.2V/cell~2.35V/cell) Constant current and constant voltage charge mode
Temperature compensation	mV/°C /cl	-3.0(selectable from : 0~-5.0, 25°C or 30°C, or inhibit)
Ripple voltage	%V float	≤1
Ripple current	%C10	≤5
Boost charge voltage	V/cell (VRLA)	2.4V/cell(selectable from : 2.30V/cell～2.45V/cell) Constant current and constant voltage charge mode
End of discharging voltage	V/cell (VRLA)	1.65V/cell(selectable from : 1.60V/cell～1.750V/cell) @0.6C discharge current 1.75V/cell (selectable from : 1.65V/cell～1.8V/cell) @0.15C discharge current (EOD voltage changes linearly within the set range according to discharge current)
Battery Charging Power	kW	7%* UPS capacity (selectable from : 1~20%* UPS capacity)

11.6 Electrical Characteristics (Inverter Output)

Table.11- 6: Inverter Output (to Critical Load)

Rated capacity (kVA)	Unit	10~15
Rated AC voltage[1]	Vac	380/400/415(three-phase four-wire and sharing neutral with the bypass)
Freqency[2]	Hz	50/60
overload	%	110% load, 1 hour 125% load, 10min 150% load, 1min >150% load, 200ms
Fault current	%	300% short current limitation for 200ms
Non linear load Capability[3]	%	100%
Neutral current capability	%	170%
Steady state voltage stability	%	±1(balanced load) ±1.5(100% unbalance load)
Transient voltage response[4]	%	±5
THD	%	<1(linear load) , <5.5(non linear load[3])
Synchronization Window	-	Rated frequency ±2Hz(selectable: ±1~±5Hz)
Max change rate of synch frequency	Hz/s	1: selectable: 0.1~5
Inverter voltage range	%V(ac)	±5

Note:
1. Factory setting is 380V. Commissioning engineers can set to 400V or 415V.
2. Factory setting is 50Hz. Commissioning engineers can set to 60Hz.
3. EN50091-3(1.4.58) crest ratio is 3: 1.
4. IEC62040-3/EN50091-3 including 0%~100%~0% load transient, the recovery time is half circle to within 5% of stable output voltage.

11.7 Electrical Characteristics (Bypass Input)

Table.11- 7: Bypass Input

Rated capacity(kVA)	Unit	10	15
Rated AC Voltage	Vac	380/400/415 three-phase four-wire, sharing neutral with the rectifier input and	

		providing neutral reference for the output	
Rated current	A	15@ 380V	22.5@380V
		14.5@400V	22@400V
		14@415V	21@415V
Overload	%	<125%, long term	
		<130%, 10mins	
		<150%, 1min	
		>150%, 300ms	
Superior protection bypass line	N/A	Thermal-magnetic breaker, the capacity is 125% of rated current output. IEC60947-2 curve C	
Current rating of neutral cable	A	1.7×In	
Frequency	Hz	50/60	
Switch time (between bypass and inverter)	ms	Synchronized switch: ≤1ms	
Bypass voltage tolerance	% Vac	Upper limit: +10,+15,+20, +25, default: +15	
		Lower limit: -10, -20, -30 or -40, default:-20	
		(acceptable stable bypass voltage delay: 10s)	
Bypass frequency tolerance	%	±2.5, ±5, ±10 or ±20, default: ±10	
Synchronization-Window	Hz	Rated frequency±2Hz (selectable from ±0.5Hz～±5Hz)	
Note:			
1. Factory setting is 400V. Commissioning engineers can set to 380V or 415V.			
2. Commissioning engineers can set to 50Hz or 60Hz. For example, UPS is set to frequency inverter mode, and then bypass status will be neglected.			

11.8 Efficiency

Table.11- 8: Efficiency, Air Exchange

Rated Efficiency (kVA)	Unit	10～15kVA
Efficiency		
Normal mode(dual conversion)	%	95max
ECO mode	%	98
Battery discharging efficiency (DC/AC) (battery at nominal voltage 480Vdc and full-rated linear load)		
Battery mode	%	95
Maximum air exchange	m^3 /min	4.5/power module, 3.02/bypass module

12 CONNECTIONS

12.1 System Wiring Diagram

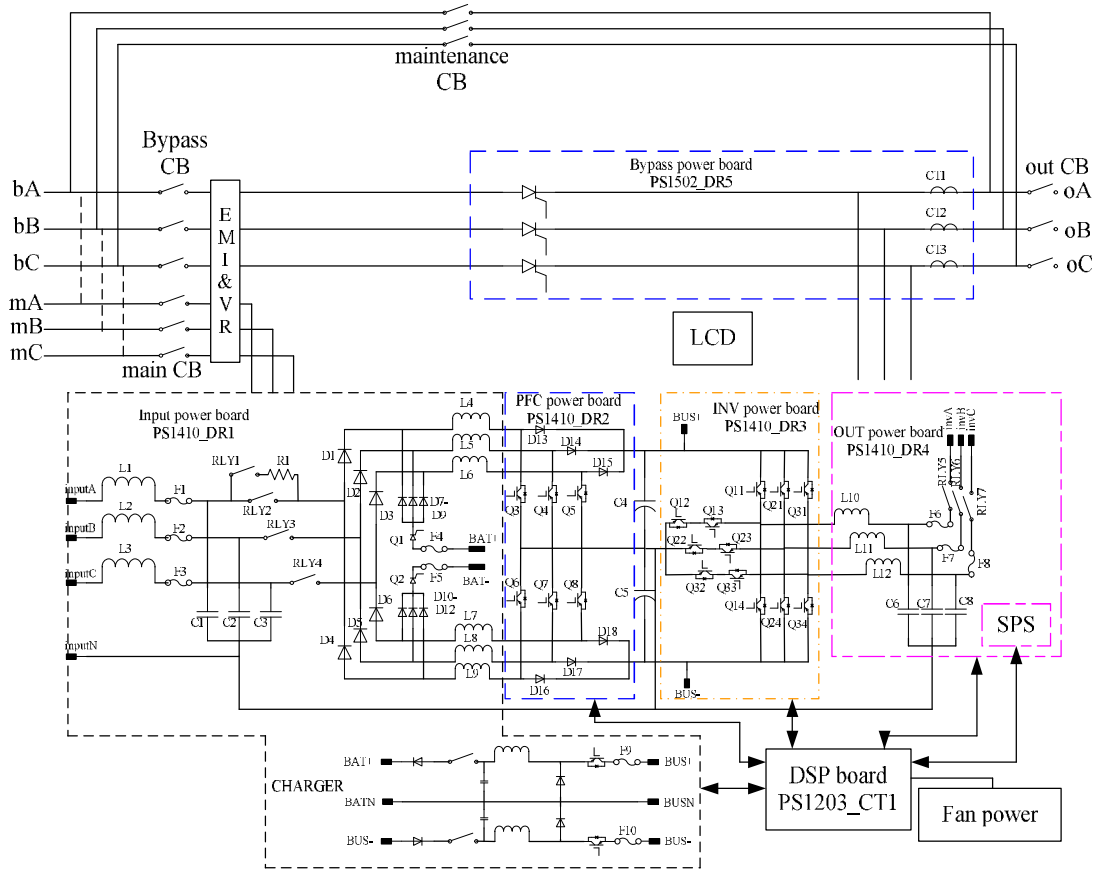


Fig 12. 1- 10kVA Wiring Diagram

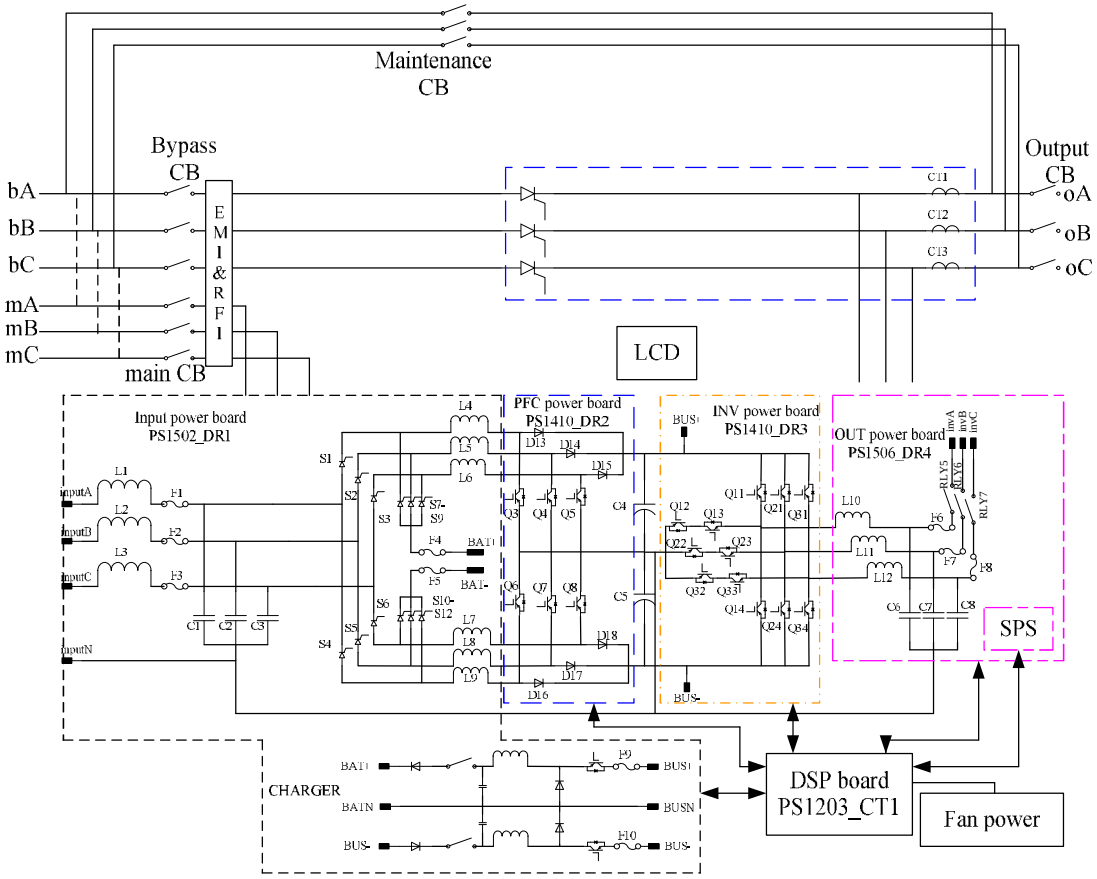


Fig 12. 2- 15KVA Wiring Diagram

12.2 Mechanical Drawing

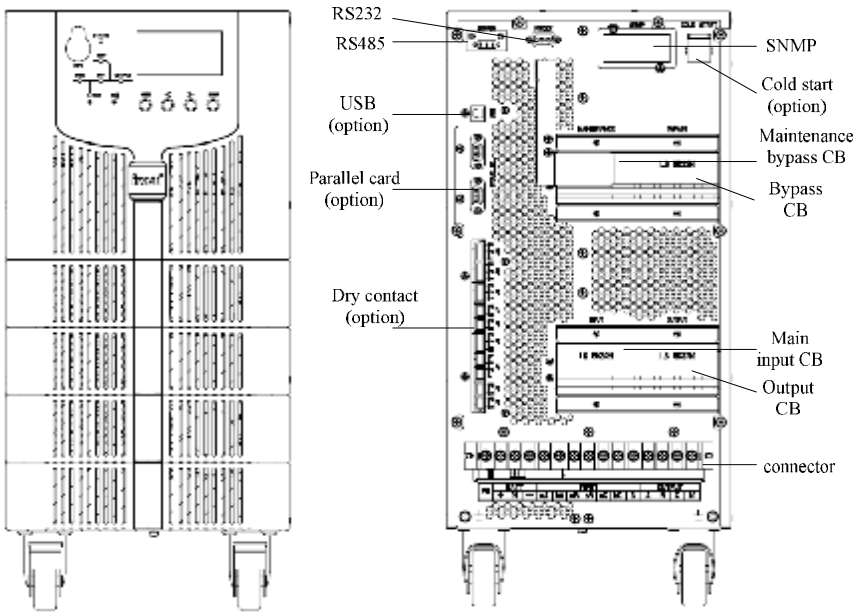


Fig 12. 3- long backup model

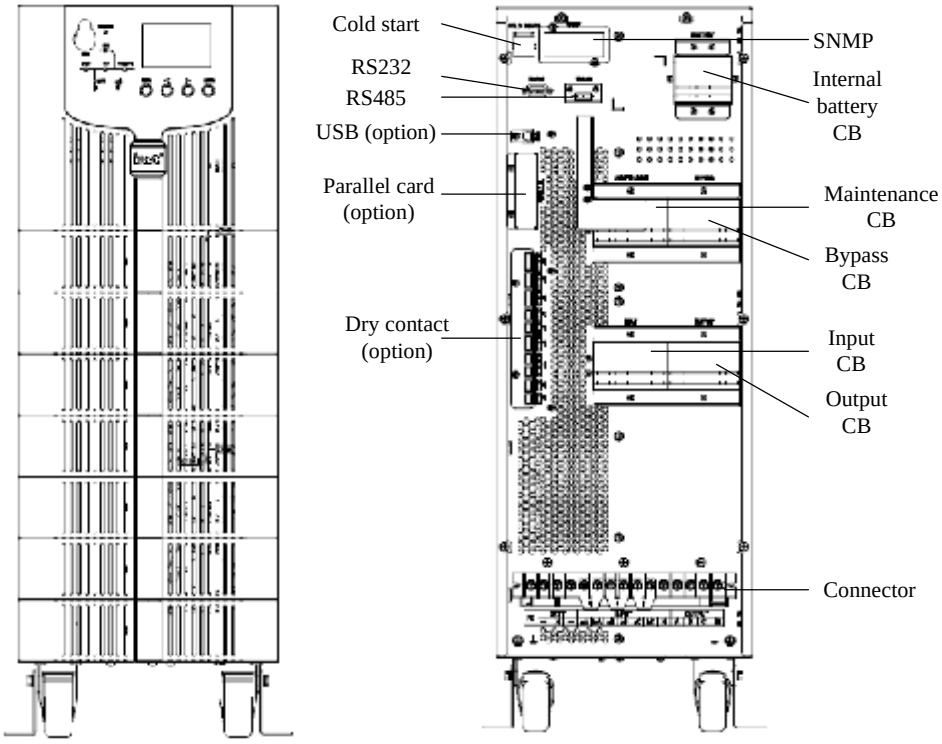
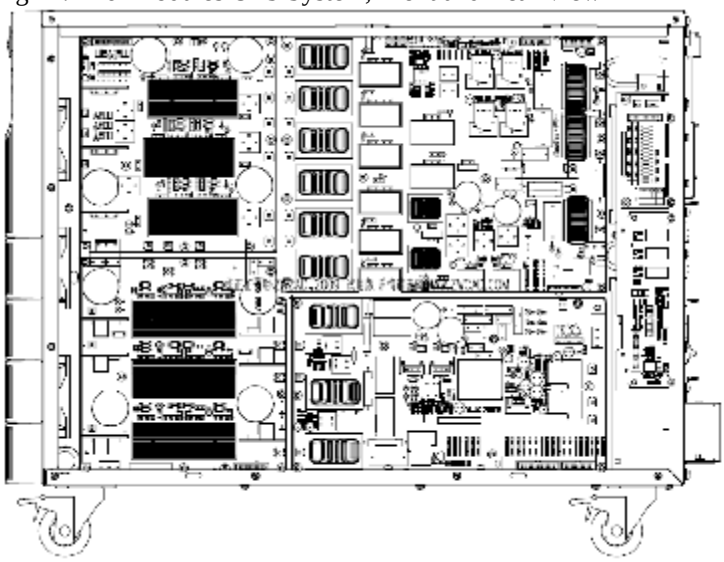


Fig 12. 4- 6*Modules UPS System, Front and Rear View



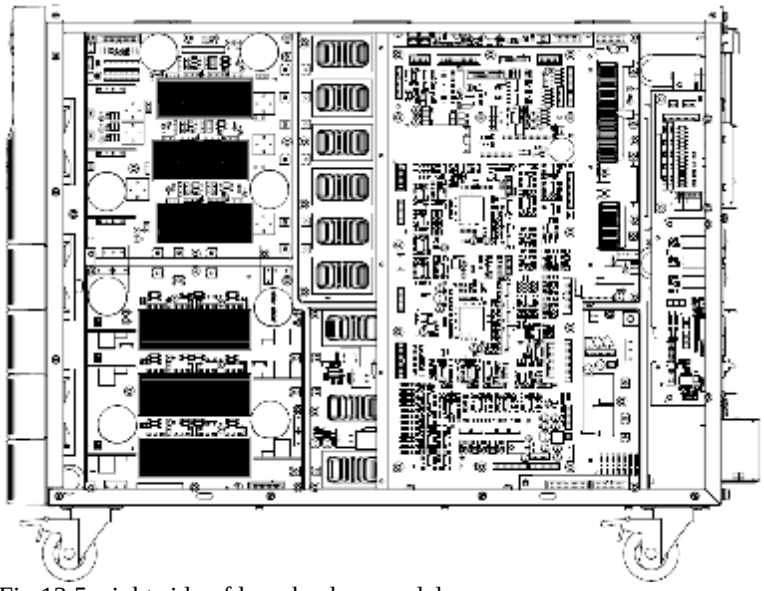


Fig 12.5- right side of long backup model

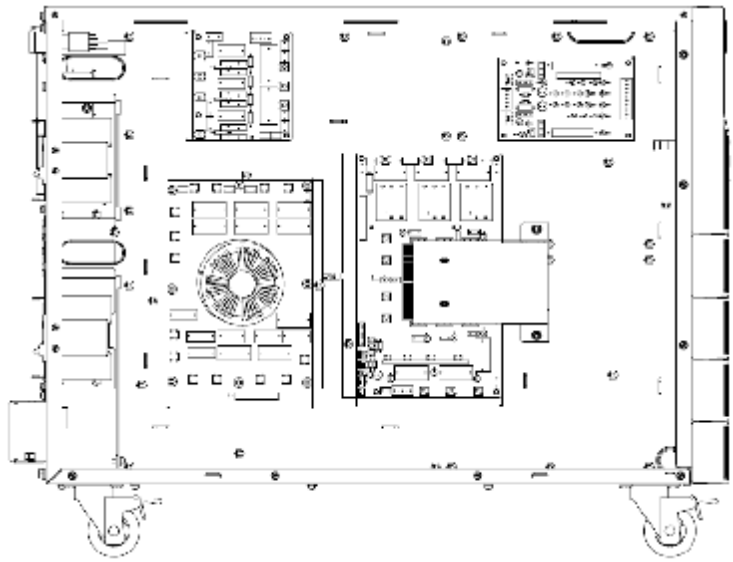


Fig 12.6- left side of long backup model

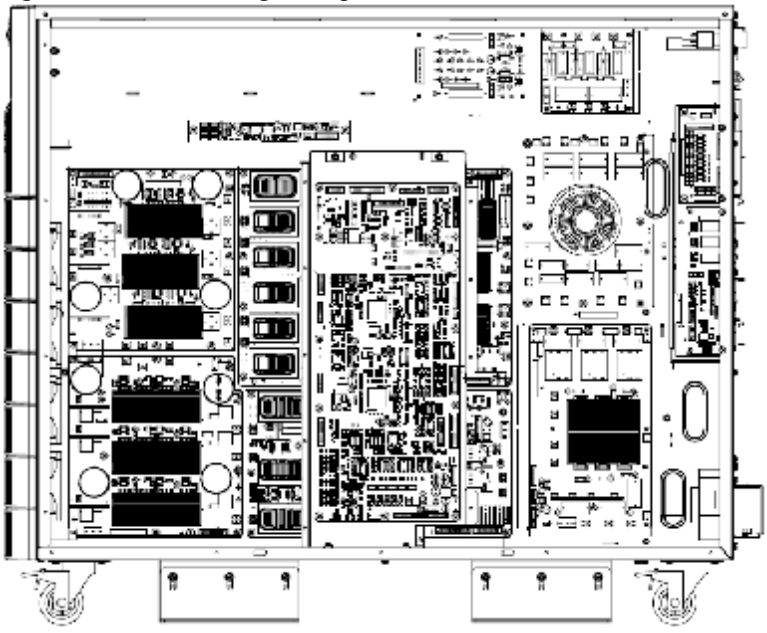


Fig 12.7- right side of standard model

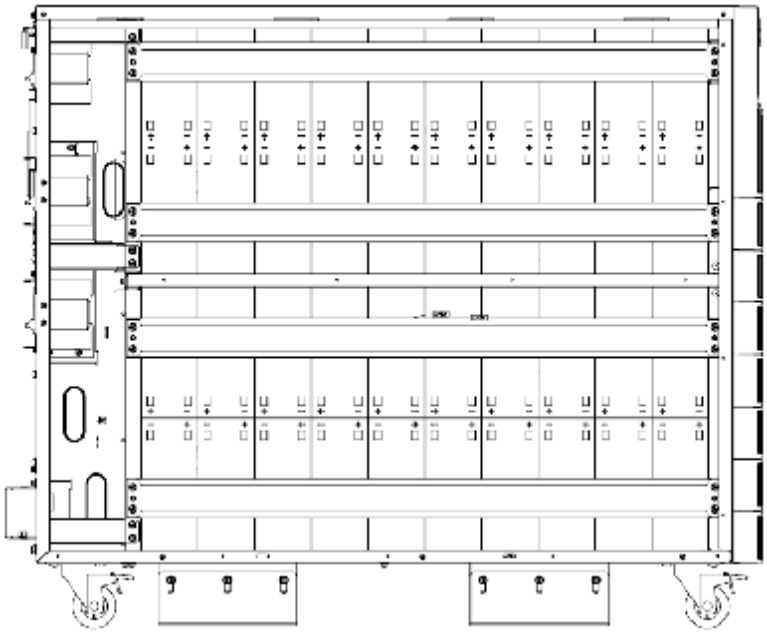


Fig 12. 8-left side of standard model

12.3 Connectors

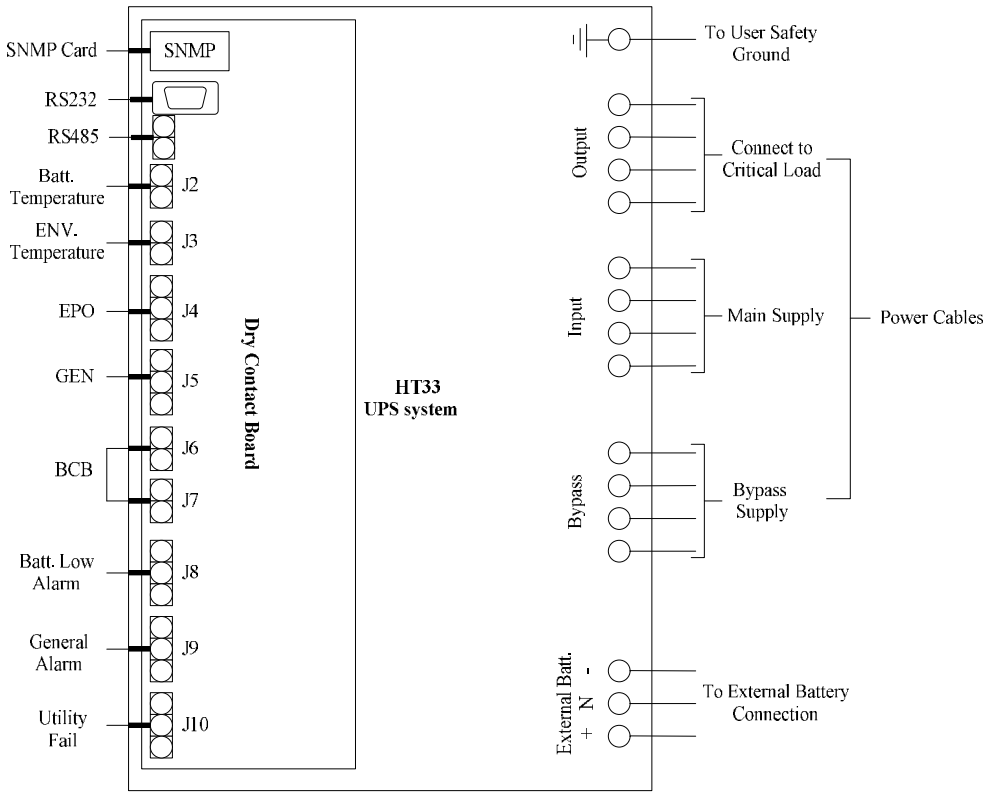


Fig 12. 9- System Connectors

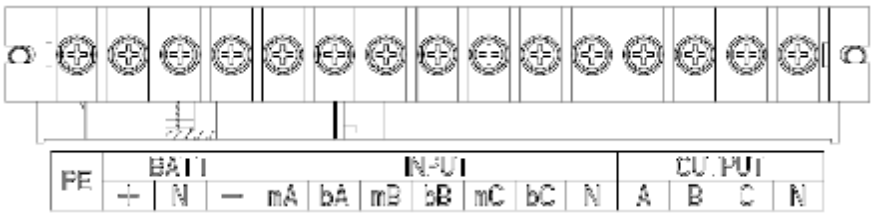


Fig 12. 10- Power Connectors

13 FUNCTIONAL PRINCIPAL OF MAJOR BLOCK

13.1 PFC Power Board (DR2)

PFC：Power Factor Correction

Because the SCR will be ON only if it's positive voltage is higher than its negative voltage, after the utility power is rectified by the full waveform, the current waveform of the diode will appear characteristics of high and sine. Thus current waveform not only contains a great number of harmonics, but also makes the UPS input power factor lower.

Add a DC/DC PFC after rectifying and correct the input current as a sine wave to make the input power factor is close to 1.

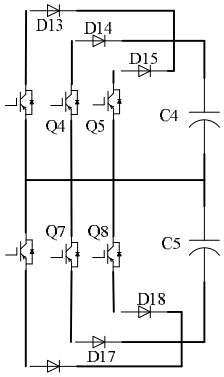
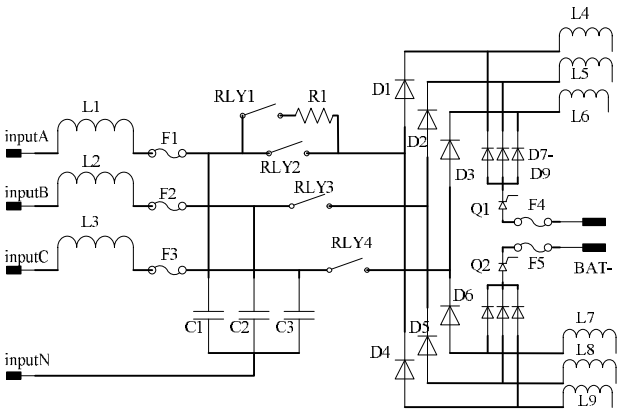


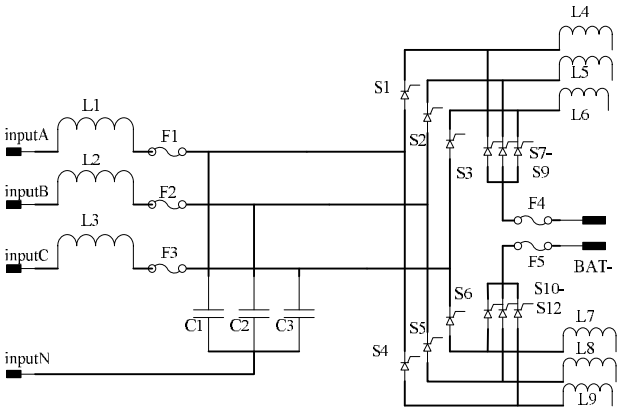
Fig 13. 1- PFC Circuit

As shown in the diagram, PFC circuit is Vienna-like topology. When the IGBT is on and the DIODE is off, the CHOKE will store energy and the current crossing the choke will increase by degrees with time pass. When the IGBT is off, the choke releases energy and the DIODE is on, the current of the choke will be descending with time pass. Therefore, we can control the current waveform of chokes (input current) by regulating the time of IGBT on and off.

13.2 Input Power Board (DR1)



10kVA (PS1410_DR1)



15kVA (PS1506_DR1)

Fig 13. 2- Input Power board

The input power board is connected to the connector of power module. The input utility power is rectified by DIODEs or SCRs. And the output is connected to the PFC power board(PS1410_DR2).

In 10kVA power module, the transfer between utility and battery is controlled via input relay and battery SCRs. In 15kVA power module, the transfer between utility and battery is controlled via input SCRs and battery SCRs.

13.3 Inverter Circuit (DR3 Inverter Power Board+DR4 Output Power Board)

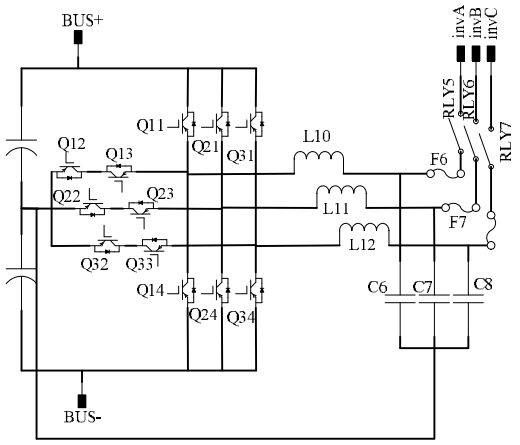


Fig 13. 3- T-type 3-Level Inverter

The input of the inverter topology is DC voltage, and the output is AC voltage.

The topology works as follows. Qx1 and Qx3 are switched on in turn at positive half cycle, Qx2 and Qx4 are switched on in turn at alternate in negative half cycle. The junction voltage of up and down bridges is a high frequency rectangular waveform. This rectangular wave through the LC filter will become a standard sine wave.

13.4 Charger (in Input Power Board DR1)

There is one separated charger in every power module. The charger is totally digital controlled. There are 4 steps for charger to charge battery into fully charged status. The charge current and voltage can be set via INVT monitoring software. And the maximum charger power is 20% of active power of power

module.

The topology of charger is dual buck converter.

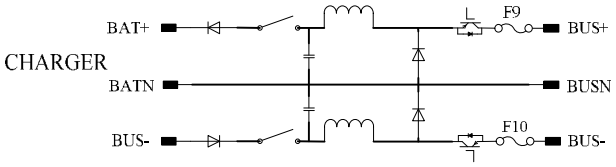
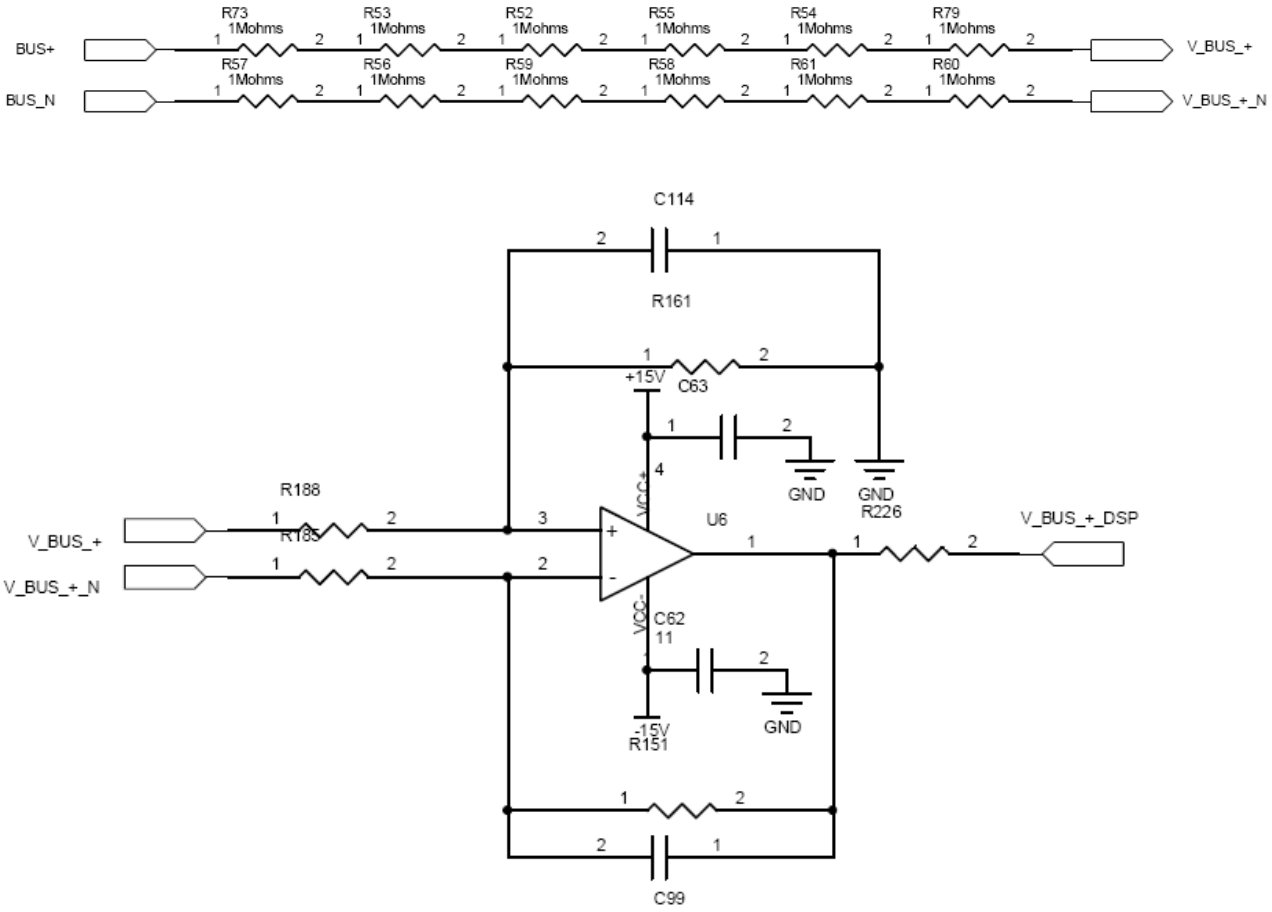
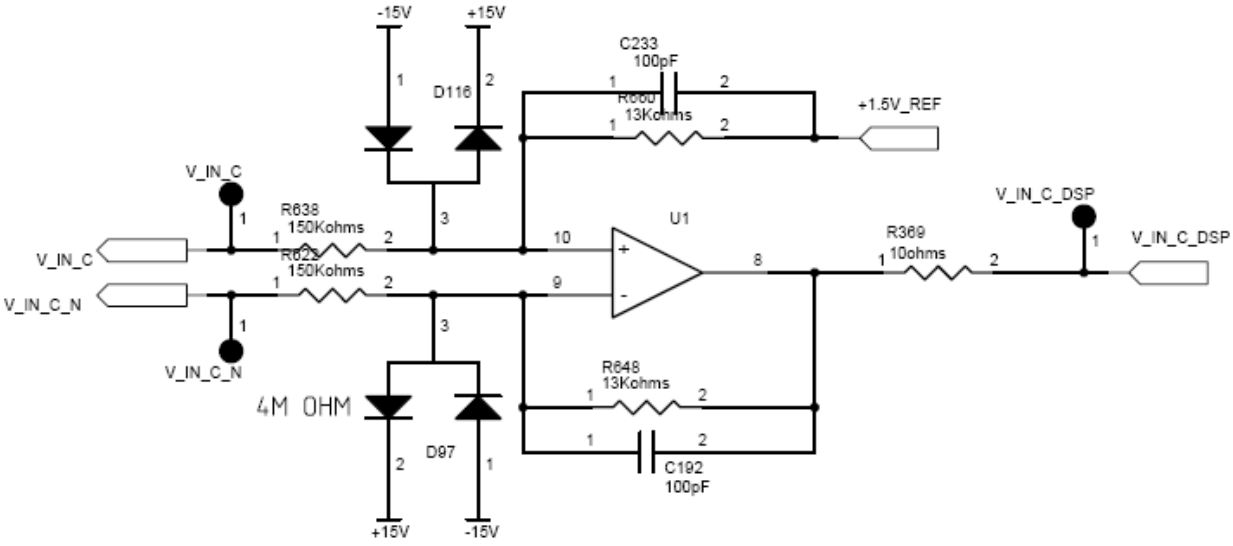


Fig 13. 4- Charger

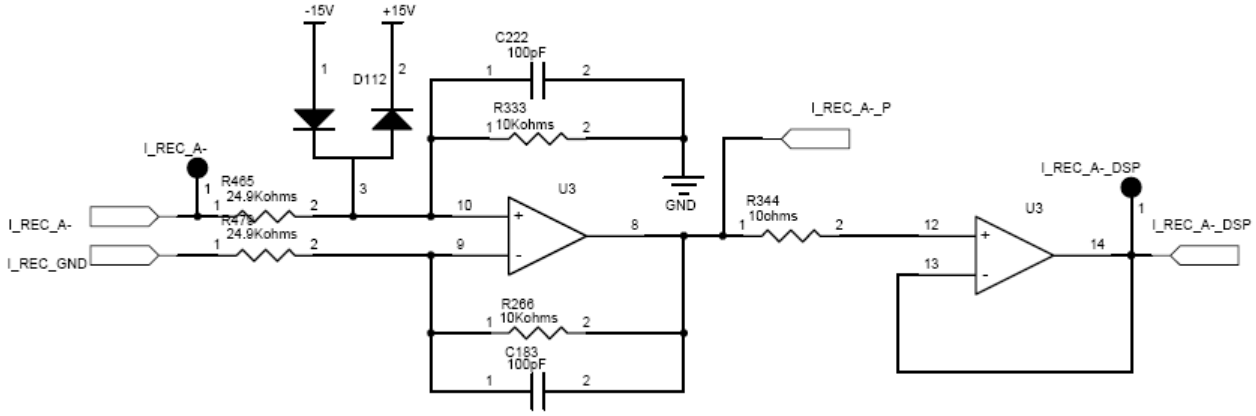
13.5 Control Circuit



(a) DC voltage detect



(b) AC voltage detect



(c) Current detect

Fig 13. 5- Detect Circuit

The sense signals adopt difference input signals through some multiple attenuations which can get a new signal. The new signal send to the AD port of DSP via a protect circuit.

13.6 Power Supply

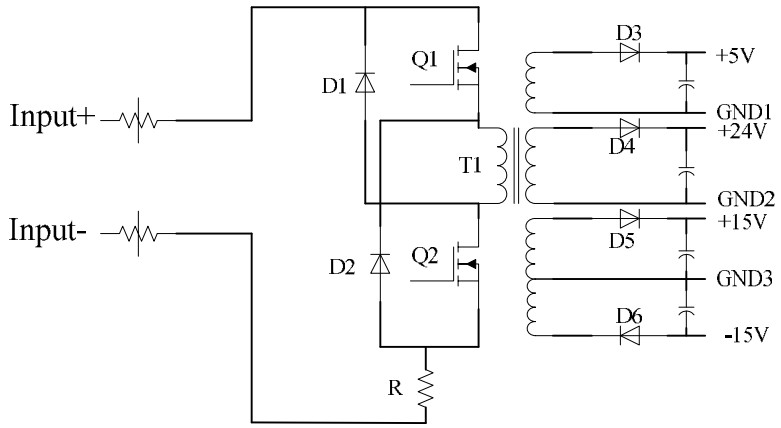


Fig 13. 6- Main Topology of Power Supply (10KVA/15KVA)

10KVA:

The power supply of power module is located in output power board (DR4).

15KVA:

The power supply of power modules is located in output power board (DR4), same as 10KVA.

The power supply of power modules (as *Fig 13.6*) is designed as two switches forward converter. Q1 and Q2 switch on and off together, the feedback signal is +15V voltage. If over +15V, the duty of PWM IC 3844 output driver signal will be decreased to decrease output voltage. If under +15V, the duty of PWM IC 3844 output driver signal will be increased to increase output voltage. If output shorted, or overload, the voltage on R connected to Is of 3844 higher then 1.5V, it will make the 3844 stop work to protect power supply.

14 TROUBLE SHOOTING

14.1 General

This section describes checking the UPS's status. This section also indicates various UPS symptoms a user may encounter and provides a troubleshooting guide in the event the UPS develops a problem. By referring to "Status of UPS" and "History log", you can find the faults. Use the following information to determine whether external factors caused the problem and how to remedy the situation.
The new HT33 serial also have fault waveform recorded function and S-code history log. It can help service engineer easily adjust the problem of unit.

14.2 Check UPS Status

It recommended that checking the UPS operation status every six months.

- Check whether the UPS is faulty: Is the Fault Indicator on? Is the UPS sounding an alarm?
- Check whether the UPS is working in Bypass mode. Normally, the UPS operates in Normal Mode. If it is operating in Bypass Mode, stop and contact your local representative, or Channel Support.
- Check whether the battery is discharging. When the utility input is normal, the battery should not discharge. If the UPS is operating in Battery Mode, stop and contact your local representative, or Channel Support.

14.3 Adjust the Factors of Problem

Check the alarm information and history log.
Check with *chapter 7.4*- event log list to adjust what has happened.
Download S-code via PC with software PowerMTR to get the S-code log when fault occurs.
Enter in ScodeDown menu to download the recently triggered S-code shown as *Fig 14.1*

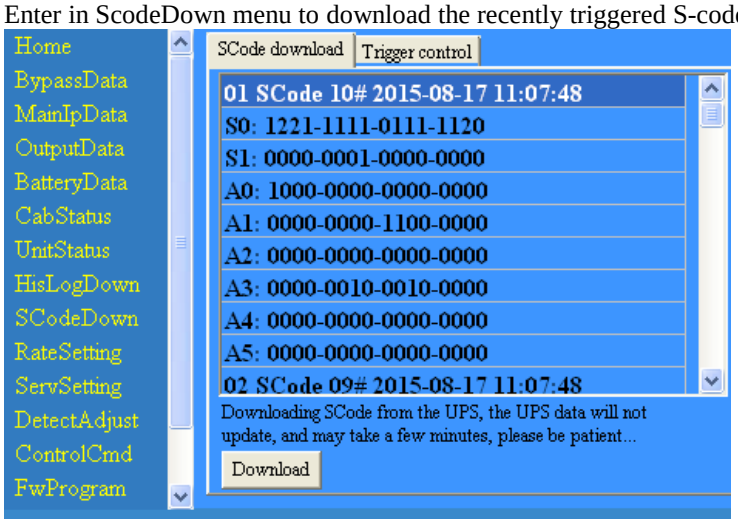
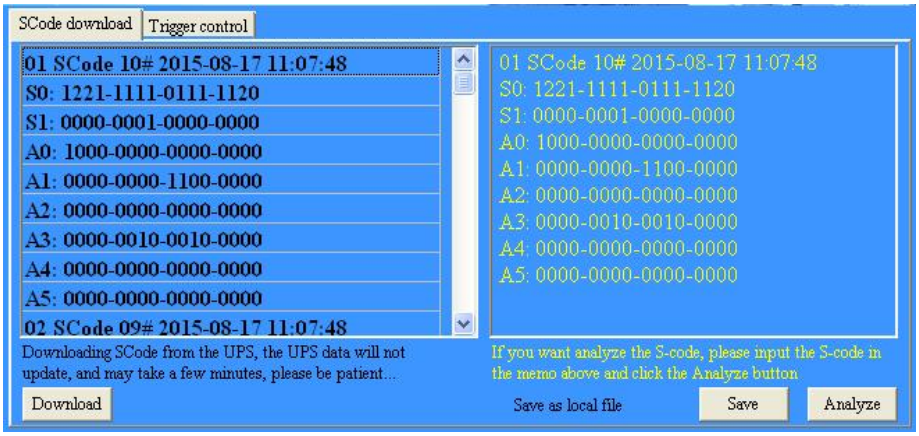


Fig 14. 1- S-code Triggered

Double press the recent S-code and it will be displayed in right window. Then press "Analyze" to get the S-code description list.



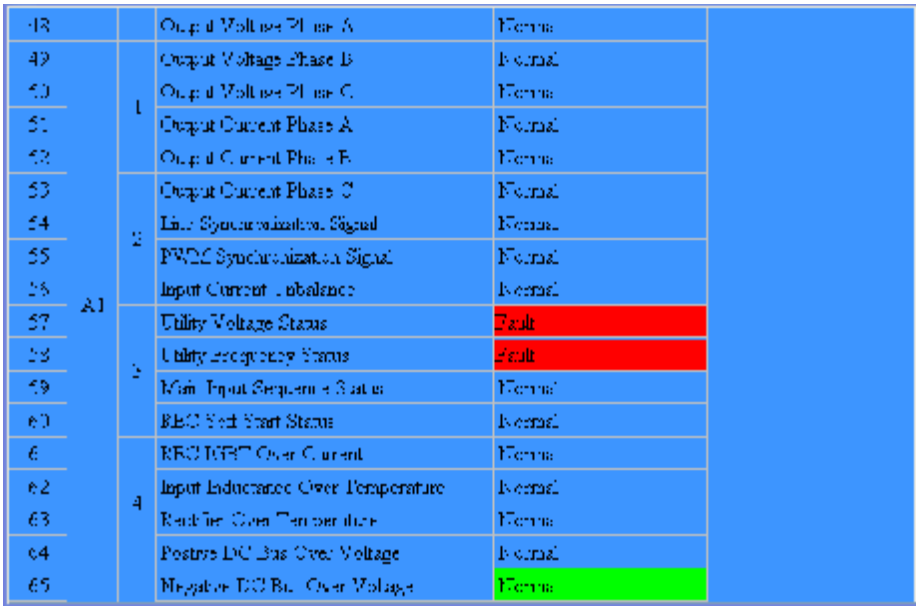


Fig 14. 2- S-code Analyze

According to the S-code list, it's easily to adjust what has happened when alarms occur. Check with event log list to get the factors of alarms.

14.4 Failure Diagnosis

LED displays rectifier faults or inverter faults, sometimes the faults can be cleared by entering in  , and choose FaultClear in function set menu.

In this section, some debug skills are listed to help you finding the failure components and problems as soon as possible. Before continuing the following steps listed, we suggest that you should read event log list in section 7.4 then check the components listed in *Quick Start* to find out which block is out of order, in order to shorten the service time.

14.4.1 Maintenance Tools

1 A computer with a serial port and a standard RS232 cable;

2 A suitcase or a toolbox;

3 Wire cutters and clamps;

4 Balance equipments, current limiting resistors, a electric soldering iron, tubes and clamp terminals with different specifications;

5 A 0.1% multi-meter and a oscilloscope（or current meter）;

6 Other tools in common use: Diagonal pliers, Snipe nose pliers, Cross screw drivers (150mm/75mm length), Straight screwdrivers (75mm length) and PVC insulating tapes etc;

7 PCB and some other materials.

14.4.2 Setting Method of UPS

Equipment:

One computer with a serial port;
One standard RS232 serial cable;
One multi-meter with 0.1% accuracy;
Parameter Setting Method:

1. Connect the RS232 port of the UPS to the serial port of the computer with a serial cable. The COM port is set “COM1” automately and the other settings as Fig.1

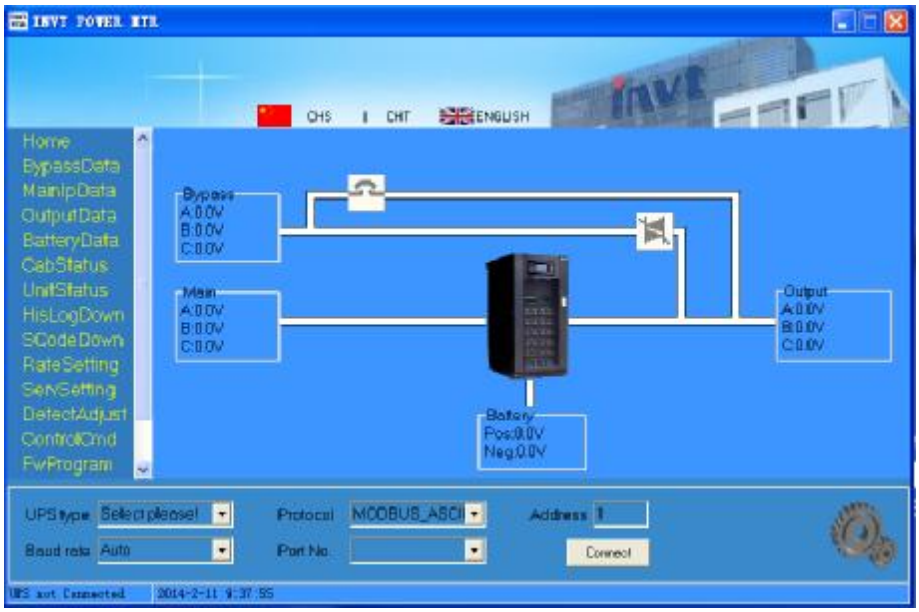


Fig 14. 3- Software connected

1. After you chose UPS type, press “Connect”, then UPS is connected with computer.

Fig 14. 4- Service Setting

3. INV output voltage tiny regulation: Set "AdjustedOpVolt" values, then press the "ENTER" key, output voltage will rise (drop) .

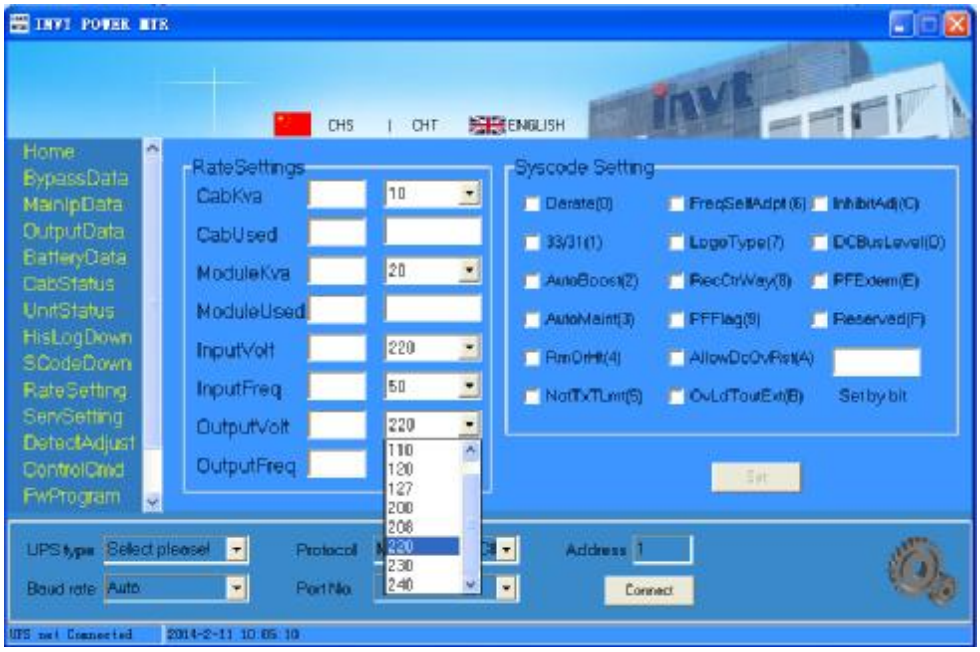


Fig 14. 5- Adjust rating output voltage

4. INV output voltage setting: Chose type "OutputVoltXXX" command (XXX is 220/230/240) without load, then press the "ENTER" key, INV output voltage will be set to 220V/230V/240V.

Regulation Process for UPS

INV output voltage regulation: When the UPS run into the Inverter mode, measure the output voltage with the multimeter. Then regulate the output voltage to 220±0.5V by using output voltage regulation command. (INV output voltage can be regulated by using output voltage regulation command).

Notes

Be sure the ground of the UPS connect earth safely while parameter regulation.

The new assembly UPS must be regulated.

The UPS who have been replaced DSP board must be regulated again.

All the commands use capital letters.

All the above parameter regulation cannot be accumulated.

All the regulation will be saved in DSP.

14.4.3 Quick Start

For various type RM series product, main boards are different, the follow table can help you find them quickly.

function	Input power board	PFC power board	INV power board	Output power board	Control board
HT33 10X	PS1410_DR1	PS1410_DR2	PS1410_DR3	PS1410_DR4	PS1203_CT1
HT33 15X	PS1502_DR1	PS1410_DR2(2)	PS1410_DR3	PS1505_DR4	PS1203_CT1
	Bypass power board				
	PS1506_DR5				

Before any detail check of UPS, please check the components listed in the following table. This action could help you find problem quickly and make following debug procedures go smoothly.

Note

Make sure that the capacitor voltage is lower than the safety voltage before disassembling any parts

before any checking operation.

Related Circuit Block	Components to be checked	Component Type	Fail condition
BAT FUSE (on DR1)	10K(F4,F5) 15K(F4,F6,F7,F8)	Fuse	Open
Input FUSE (on DR1)	10K/15K(F1,F2,F3)	Fuse	Open
Input and battery transfer(DR1)	10K(D89-D100)	Diode	Short or open
	15K(S1-S12)	SCR	short
PFC(DR2)	10K/15K(D11,D80-D84)	Diode	Short or open
	10K/15K(Q1-Q6)	IGBT	C-E short or open
INV (DR3)	10K/15K(Q1-Q12)	IGBT	C-E short or open
Charger(DR1)	10K(Q16,Q17) 15K(Q17,Q18)	IGBT	C-E short or open
	10K(D101-D104) 15K(D19-D22)	Power Diode	Short or open
	CABLES	Fuse	Open
Output(DR4)	10K/15K(F1,F2,F3)	Fuse	open
	10k/15K(RLY1,RLY2,RLY3)	Relay	short
Bypass (DR5)	bypass(Q1-Q6)	SCR	Short or open

 If the fuse is open, replacing fuse only DOES NOT mean you have solved the problem. In most case, open of fuse is caused by other failure of components; therefore, before restart that UPS, you must find the real failure components and replace them!

PFC Analysis

Most problem of PFC can result in component damage: input Fuses, the IGBT, the DIODE, and the SCR and the drivers. It can result in “utility abnormal”, “soft start failure”, “input current unbalance”, “REC fault” and so on.

When checked PFC Part, directly checked the IGBT with resistor probe or the DIODE with voltage probe with multi-meter.

Inverter Analysis

The most likely problems occur on the INV Part includes: IGBT broken, and lead to damage of relative gate TVS shorted, inverter relay open and output relay stick.

It can result in “INV fault”, “INV fuse or relay open”, “DC bus over voltage”, “INV protect” and so on.

Charger Analysis

The most likely problems occur on the Charger includes: IGBT broken, charger fused open and lead to damage of gate TVS shorted.

It can result in “Charger fault”, “Charge under voltage”.

Bypass Analysis

The most likely problems occur on the bypass includes: bypass open or shorted. It can result in “Bypass open”, “bypass shorted” or bypass output voltage abnormal.