# Summit<sup>®</sup> WM3000 Series Controller System Reference Guide

Software Version 4.4

Extreme Networks, Inc. 3585 Monroe Street Santa Clara, California 95051 (888) 257-3000 (408) 579-2800 http://www.extremenetworks.com

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# **Table of Contents**

Chapter 1: About This Guide	13
Introduction	
Documentation Set	
Document Conventions	14
Notational Conventions	14
Chapter 2: Overview	
Access Port and Access Point	
Hardware Overview	
Physical Specifications	
Power Consumption	
Power Protection	
Cabling Requirements	
Software Overview	
Infrastructure Features	
Installation Feature	19
Configuration Management	19
Diagnostics	
Serviceability	
Tracing / Logging	20
Process Monitor	21
Hardware Abstraction Layer and Drivers	21
Redundancy	21
Secure Network Time Protocol (SNTP)	21
Wireless Switching	
Adaptive AP	
Physical Layer Features	
HotSpot / IP Realifect	
Voice Prioritization	
Solf Healing	
Wireless Canacity	
AP and MILL oad Balancing	27 27
Wireless Roaming	28
QoS	
WMM-Unscheduled APSD	
Multiple VLANs per WLAN	
Wired Switching	
DHCP Servers	
DHCP User Class Options	
DDNS	
VLAN Enhancements	
Interface Management	
Management Features	
Security Features	
Encryption and Authentication	34
MU Authentication	

Secure Beacon	35
MU to MU Disallow	
802.1x Authentication	
WIPS	
Rogue AP Detection	
ACLS	
Local RADIUS Server	
NAT.	
NAC	
	40
Access Port and Access Point Features	
IEEE Standards Support	
Standards Support	46
Chapter 3: Controller Web UI Access and Image Upgrades	
Accessing the Controller Web UI	
Web UI Requirements	<u>م</u> م ک
Connecting to the Controller Web UI	
Ungrading the Controller Image	51
Auto Installation	
Chapter 4: Controller Information	
Viewing the Controller Interface	
Setting the Controller Country Code	56
Viewing the Controller Configuration	
Controller Dashboard Details	59
Summit WM3400 Controller Dashboard	
Summit WM3600 Controller Dashboard	
Summit WM3700 Controller Dashboard	
Viewing Controller Statistics	
Viewing Controller Port Information	68
Viewing the Port Configuration	88
Editing the Port Configuration	
Viewing the Ports Runtime Status	
Reviewing Port Statistics	
Detailed Port Statistics	
Viewing the Port Statistics Graph	
Power over Ethernet (PoE)	
Editing Port PoE Settings	
Configuring WAN Interface Cards	
Viewing Controller Configurations	
Viewing the Detailed Contents of a Config File	83
Transferring a Config File	
Viewing Controller Firmware Information	88
Editing the Controller Firmware	88
Enabling Global Settings for the Image Failover	00 89
Lindating the Controller Firmware	80
Controller File Management	09 1 n
Transferring a file from Wireless Controller to Wireless Controller	
Transferring a file from a Wireless Controller to Wireless Controller	
Transferring a File from a Server to a Wireless Controller	
Transiering a File iron a Server to a wireless Controller	
Victing Automatia Undatas	
Configuring Automatic Opuales	
viewing the Controller Alarm Log	100

Viewing Alarm Log Details	
Viewing Controller Licenses	
How to use the Filter Option	
Chapter 5: Network Setup	
Displaying the Network Interface	105
Viewing Network IP Information	107
Configuring DNS	107
Adding on IP Address for a DNS Server	100
Configuring Global Settings	109
Configuring IP Forwarding	110
Adding a New Static Route	
Viewing Address Besolution	113
Viewing and Configuring Laver 2 Virtual LANe	114
Viewing and Configuring VI ANa by Part	
Editing the Details of an Existing VI AN by Port	
Viewing and Configuring Ports by VLAN	
Configuring Controller Virtual Interfaces	
Configuring Controller Virtual Interfaces	
Adding a Virtual Interface	
Viouinying a vinual interface	
Viewing Virtual Interface Statistics	123
Viewing Vietual Interface Statistics	
Viewing and Configuring Controller WI AND	
Editing the WLANS	
Accigning Multiple VI ANs per WI AN	
Configuring Authentication Types	
Configuring Different Encryption Types	163
Viewing WI AN Statistics	169
Viewing WE/W Otalistics	170
Viewing WLAN Statistics in a Graphical Format	173
Viewing WLAN Controller Statistics	
Configuring WMM	
Editing WMM Settings	
Configuring the NAC Inclusion List	
Adding an Include List to a WLAN	
Configuring Devices on the Include List	
Mapping Include List Items to WLANs	
Configuring the NAC Exclusion List	
Adding an Exclude List to the WLAN	
Configuring Devices on the Exclude List	
Mapping Exclude List Items to WLANs	
NAC Configuration Examples Using the Controller CLI	
Creating an Include List	
Creating an Exclude List	
Configuring the WLAN for NAC	
Viewing Associated MU Details	190
Viewing MU Status	191
Viewing MU Details	192
Assigning MAC Names	194
Configuring 802.11.k Radio Resource Management	
Configuring Mobile Units	
MAC Naming of Mobile Units	
Viewing MU Statistics	
Viewing MU Statistics in Detail	

## Summit WM3000 Series Controller System Reference Guide

View an MU Statistics Graph	
Viewing MU Voice Statistics	202
Viewing Access Port/Point Information	203
Configuring Access Port/Point Radios	204
Configuring an AP Mesh Network	207
Configuring an AP's Global Settings	209
Editing AP Settings	212
Adding APs	219
Viewing AP Statistics	
Viewing AP Statistics in Detail	
Viewing AP Statistics in Graphical Format	
Configuring WLAN Assignment	
Editing a WLAN Assignment	
Configuring Radio Groups for MU Load Balancing	
Viewing Access Point Hadio Groups	
Viewing Active Calls (AC) Statistics	
Viewing Mesh Statistics	
Smart RF	
Smart RF Calibration Phase	
Smart RF Monitoring Phase	
Viewing Smart RF Information	
Editing Smart RF Radio Settings	
Viewing Smart RF History	
Configuring Smart RF Settings	
Voice Statistics	240
	0.40
Viewing Access Point Adoption Defaults	249
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults	249 250
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings	249 
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption	249 
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment Configuring WMM	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Port/Points	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Ports/Points Viewing Adopted Access Ports/Points	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Ports/Points Viewing Adopted Access Ports/Points Viewing Unadopted Access Ports/Points	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Ports/Points Viewing Adopted Access Ports/Points Viewing Unadopted Access Ports/Points Access Port/Point Configuration	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Ports/Points Viewing Adopted Access Ports/Points Viewing Unadopted Access Ports/Points Access Port/Point Configuration Editing Access Port/Point Settings	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Ports/Points Adoption WMM Settings Viewing Adopted Access Ports/Points Viewing Unadopted Access Ports/Points Access Port/Point Configuration Editing Access Port/Point Settings Configuring a Syslog Server on the AAP from the controller	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring ULAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Ports/Points Viewing Adopted Access Ports/Points Viewing Unadopted Access Ports/Points Access Port/Point Configuration Editing Access Port/Point Settings Configuring a Syslog Server on the AAP from the controller Configuring LLDP Settings for Access Port.	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Ports/Point Adoption WMM Settings Configuring Access Ports/Points Viewing Adopted Access Ports/Points Viewing Unadopted Access Ports/Points Access Port/Point Configuration Editing Access Port/Point Settings Configuring a Syslog Server on the AAP from the controller Configuring LLDP Settings for Access Port. Viewing Sensor Information	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Ports/Point Adoption WMM Settings Configuring Access Ports/Points Viewing Adopted Access Ports/Points Viewing Unadopted Access Ports/Points Viewing Unadopted Access Ports/Points Access Port/Point Configuration Editing Access Port/Point Settings. Configuring a Syslog Server on the AAP from the controller Configuring LLDP Settings for Access Port Viewing Sensor Information Configuring Secure WiSPe	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Ports/Points Viewing Adopted Access Ports/Points Viewing Unadopted Access Ports/Points Viewing Unadopted Access Ports/Points Access Port/Point Configuration Editing Access Port/Point Settings Configuring a Syslog Server on the AAP from the controller Configuring LLDP Settings for Access Port Viewing Sensor Information Configuring Adaptive AP Firmware	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Ports/Points Adoption WMM Settings Configuring Access Ports/Points Viewing Adopted Access Ports/Points Viewing Unadopted Access Ports/Points Viewing Unadopted Access Ports/Points Access Port/Point Configuration Editing Access Port/Point Settings Configuring a Syslog Server on the AAP from the controller Configuring LLDP Settings for Access Port. Viewing Sensor Information Configuring Secure WiSPe Configuring Adaptive AP Firmware Editing an Existing AP Firmware Image	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Ports/Points Adoption WMM Settings Configuring Access Ports/Points Viewing Adopted Access Ports/Points Viewing Unadopted Access Ports/Points Access Port/Point Configuration Editing Access Port/Point Settings Configuring a Syslog Server on the AAP from the controller Configuring LLDP Settings for Access Port Viewing Sensor Information Configuring Secure WiSPe Configuring Secure WiSPe Editing an Existing AP Firmware Editing an Existing AP Firmware Image. Updating an existing AAP Image Firmware	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Ports/Points and the settings Viewing Adopted Access Ports/Points and the settings Viewing Unadopted Access Ports/Points Viewing Unadopted Access Ports/Points and the settings Configuring a Syslog Server on the AAP from the controller and the settings for Access Port Viewing Sensor Information and the settings for Access Port Viewing Sensor Information and the setting Adaptive AP Firmware Image. Updating an Existing AAP Image Firmware aug SFTP Configuring a Disting AAP Image/Firmware using SFTP	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Ports/Points and the settings Viewing Adopted Access Ports/Points and the settings Viewing Unadopted Access Ports/Points and the settings Access Port/Point Configuration and the settings Configuring a Syslog Server on the AAP from the controller and the settings for Access Port Viewing Sensor Information and the settings for Access Port Viewing Sensor Information and the setting Adaptive AP Firmware and the setting Access Port Under the setting Access Port Configuring Adaptive AP Firmware Image Updating an existing AAP Image Firmware and the setting ACCES Port Configuring I P Filtering	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment. Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Ports/Points Adoption WMM Settings Configuring Access Ports/Points Viewing Adopted Access Ports/Points Viewing Unadopted Access Ports/Points Viewing Unadopted Access Ports/Points Configuring a Syslog Server on the AAP from the controller Configuring LDP Settings for Access Port Viewing Sensor Information Configuring Adaptive AP Firmware Editing an Existing AP Firmware Image Updating an existing AAP Image Firmware Updating an AAP Image/Firmware using SFTP. Configuring IP Filtering Multiple Spanning Tree	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption Configuring WLAN Assignment. Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Ports/Points Adoption WMM Settings Configuring Access Ports/Points Viewing Adopted Access Ports/Points Viewing Unadopted Access Ports/Points Viewing Unadopted Access Ports/Points Configuring a Syslog Server on the AAP from the controller Configuring LDP Settings for Access Port Viewing Sensor Information Configuring Secure WiSPe Configuring Adaptive AP Firmware Image Updating an existing AAP Image Firmware Updating an AAP Image/Firmware using SFTP. Configuring IP Filtering Multiple Spanning Tree Configuring a Bridge	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring Layer 3 Adoption. Configuring WLAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Ports/Point Adoption WMM Settings Viewing Adopted Access Ports/Points Viewing Unadopted Access Ports/Points Access Port/Point Configuration Editing Access Port/Point Settings Configuring a Syslog Server on the AAP from the controller Configuring LLDP Settings for Access Port. Viewing Sensor Information Configuring Secure WiSPe Configuring Adaptive AP Firmware Image Updating an Existing AP Firmware Image Updating an AAP Image/Firmware using SFTP Configuring IP Filtering Multiple Spanning Tree Configuring a Bridge Instance Details.	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings. Configuring Layer 3 Adoption Configuring WLAN Assignment. Configuring WMM Editing Access Port/Point Adoption WMM Settings. Configuring Access Ports/Points Adoption WMM Settings. Configuring Access Ports/Points. Viewing Adopted Access Ports/Points. Viewing Unadopted Access Ports/Points. Access Port/Point Configuration Editing Access Port/Point Settings. Configuring LDP Settings for Access Port. Viewing Sensor Information Configuring Secure WiSPe Configuring Adaptive AP Firmware Editing an Existing AP Firmware Image Updating an existing AAP Image Firmware Updating an AAP Image/Firmware using SFTP. Configuring IP Filtering. Multiple Spanning Tree Configuring Bridge Instance Details. Creating a Bridge	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring ULAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings. Configuring Access Ports/Points and Settings. Configuring Access Ports/Points and Settings. Viewing Adopted Access Ports/Points and Settings. Access Port/Point Configuration Editing Access Ports/Point Settings. Configuring a Syslog Server on the AAP from the controller Configuring Secure WiSPe Configuring Secure WiSPe Configuring Adaptive AP Firmware Image Updating an Existing AP Firmware Image Updating an Existing AP Firmware Image Updating an AAP Image/Firmware SFTP. Configuring IP Filtering. Multiple Spanning Tree Configuring Bridge Instance Details Creating a Bridge Instance Associating VLANs to a Bridge Instance	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings Configuring WLAN Assignment Configuring WMM Editing Access Port/Point Adoption WMM Settings Configuring Access Port/Point Adoption WMM Settings Configuring Access Ports/Points Viewing Adopted Access Ports/Points Viewing Unadopted Access Ports/Points Viewing Unadopted Access Ports/Points Configuring a Coess Port/Point Settings Configuring a Syslog Server on the AAP from the controller Configuring LLDP Settings for Access Port Viewing Sensor Information Configuring Adaptive AP Firmware Image Updating an Existing AP Firmware Image Updating an AAP Image/Firmware using SFTP Configuring IP Filtering Multiple Spanning Tree Configuring a Bridge Viewing a Bridge Instance Details Creating a Bridge Instance Associating VLANs to a Bridge Instance Configuring a Port	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings	
Viewing Access Point Adoption Defaults Configuring AP Adoption Defaults Editing Default Access Port/Point Adoption Settings	

IGMP Snooping	
IGMP Snoop Configuration	
IGMP Snoop Querier Configuration	
Wired Hotspot	
Wired Hotspot Configuration	
Configuring an Internal Hotspot	
Configuring an External Hotspot	
Configuring an Advanced Hotspot	
Configuring a RADIUS Server	
Chapter 6: Controller Services	
Displaying the Services Interface	
DHCP Server Settings	
Configuring the Controller DHCP Server	
Editing the Properties of an Existing DHCP Pool	
Adding a New DHCP Pool	
Configuring DHCP Global Options	
Configuring DHCP Server DDNS Values	
Viewing the Attributes of Existing Host Pools	318
Configuring Excluded IP Address Information	
Configuring the DHCP Server Relay	
Viewing DDNS Bindings	
Viewing DHCP Bindings	
Reviewing DHCP Dynamic Bindings	
Configuring the DHCP User Class	
Adding a New DHCP User Class	
Editing the Properties of an Existing DHCP User Class	
Configuring DHCP Pool Class	
Editing an Existing DHCP Pool Class	
Adding a New DHCP Pool Class	
Configuring Secure NTP	
Defining the SNTP Configuration	
Configuring Symmetric Key	
Defining an NTP Neighbor Configuration	
Adding an NTP Neighbor	
Viewing NTP Associations	
Configuring Controller Redundancy and Clustering	
Configuring Redundancy Settings	
Reviewing Redundancy Status	
Configuring Redundancy Group Membership	
Displaying Redundancy Member Details	
Adding a Redundancy Group Member	
Redundancy Group License Aggregation Rules	
Layer 3 Mobility	
Configuring Layer 3 Mobility	
Defining the Layer 3 Peer List	
Reviewing Layer 3 Peer LIST Statistics	
Heviewing Layer 3 MU Status	
Contiguring Self Healing	
Configuring Self Healing Neighbor Details	
Editing the Properties of a Neighbor	
Configuring Controller Discovery	
Configuring Discovery Profiles	
Adding a New Discovery Profile	
Viewing Discovered Controllers	

Summit WM3000 Series Controller System Reference Guide

Locationing	
RTLS Overview	
SOLE—Smart Opportunistic Location Engine	
Defining Site Parameters	
Adding AP Location Information	
Configuring SOLE Parameters	
Configuring Aeroscout Parameters	
Configuring Ekahau Parameters	
Chapter 7: Controller Security	
Displaying the Main Security Interface	
Access Point Detection	
Enabling and Configuring AP Detection	
Adding or Editing an Allowed AP	
Authorized / Ianored APs	
Unauthorized APs (AP Reported)	
Unauthorized APs (MU Reported)	
AP Containment	
Wireless IDS/IPS	
Configuring Wireless IDS/IPS	400
Viewing Filtered MUs	402
Configuring Firewalls and Access Control Lists	403
	404
ACL OVEIVIEW	404
Port ACI e	406
Wireless I AN ACI s	400
ACL Actions	407
Precedence Order	407
Attaching an ACL on a WI AN Interface/Port	408
Adding or Editing a New ACL WI AN Configuration	409
Attaching an ACL Laver 2/Laver 3 Configuration	410
Adding a New ACL Layer 2/Layer 3 Configuration	412
Configuring the Bole Based Firewall	
Configuring the Bole Based Firewall	
Configuring Wireless Filters	
Editing an Existing Wireless Filter	
Adding a new Wireless Filter	
Associating an ACL with WLAN	
Configuring the Firewall	
Adding a New ACL	
Adding a New ACL Rule	
Editing an Existing Rule	
Configuring Layer 2 Firewall	
Adding Layer 2 Firewall Configurations	
Configuring WLAN Firewall rules	
Adding a new WLAN Firewall Rule	430
Configuring Denial of Service (DoS) Attack Firewall Rules	432
Configuring the Role	434
Creating a new Role	436
Configuring Firewall Logging Options	439
Reviewing Firewall and ACL Statistics	441
Reviewing ACL Statistics	441
Viewing DHCP Snoop Entry Statistics	
Viewing Role Based Firewall Statistics	
Configuring NAT Information	
Defining Dynamic NAT Translations	
Adding a New Dynamic NAT Configuration	
Defining Static NAT Translations	449

Adding a New Static NAT Configuration	451
Configuring NAT Interfaces	453
Viewing NAT Status	455
Configuring IKE Settings	457
Defining the IKE Configuration	457
Setting IKE Policies	
Viewing SA Statistics	
Configuring IPSec VPN	
Defining the IPSec Configuration	
Editing an Existing Transform Set	
Adding a New Transform Set	
Defining the IPSec VPN Remote Configuration	
Configuring IPSEC VPN Authentication	
Configuring Crypto Maps	
Crypto Map Entries	
Crypto Map Peers	
Crypto Map Manual SAs	
Crypto Map Transform Sets	
Crypto Map Interfaces	
Viewing IPSec Security Associations	
Configuring the BADIUS Server	489
	۱۵۵ ۱۵۸
Liser Database	401
Authentication of Terminal/Management Liser(s)	۲۵۹/ ۱۵۷
	402 402
Proxy to External BADILIS Server	492
	402 402
Δccounting	492
Using the Controller's RADIUS Server Versus an External RADIUS	492
Defining the BADILIS Configuration	403 203
BADILIS Client Configuration	400- 404
BADIUS Proxy Server Configuration	495 - 205
Configuring BADII IS Authentication and Accounting	496
Configuring RADIUS Users	400- 499
Configuring RADIUS User Groups	503
Viewing BADIUS Accounting Logs	508
Creating Sonver Contificates	500
Lloing Tructaginto to Configure Cartificateo	
Osing Truspoints to Configure Certificate	
Creating a Server / CA Root Certificate	
Adding a New Key	
Adding a New Key	
I ansiening reveal process and probation	
Configuring the Beacon Table	
Contiguring the Probe Table	
Reviewing Found Beacons	
Reviewing Found Probes	
Chapter 8: Controller Management	
Dianlaving the Management Access Interface	
Displaying the Management Access Internace	
Contiguring SNMP Access	535
Configuring SNMP v1/v2 Access	535
Editing an Existing SNMP v1/v2 Community Name	536
Configuring SNMP V3 Access	537
Editing an SNMP v3 Authentication and Privacy Password	539

## Summit WM3000 Series Controller System Reference Guide

Accessing SNMP v2/v3 Statistics	
Message Parameters	541
Configuring SNMP Traps	
Enabling Trap Configuration	
Configuring Email Notifications	
Configuring Trap Thresholds	
Wireless Trap Threshold Values	
Editing SNMP Trap Receivers	
Configuring Management Users	
Configuring Local Users	
Modifying an Existing Local User	
Creating a Guest Admin and Guest Llear	
Configuring Controller Authentication	560
Modifying the Properties of an Existing BADIUS Server	561
Adding an External BADIUS Server	563
External RADIUS Server Settings	
Chapter 9: Diagnostics	
Displaying the Main Diagnostic Interface	565
Controller Environment	566
CPU Performance	
Controller Memory Allocation	
Controller Disk Allocation	
Controller Memory Processes	
Other Controller Resources	
Configuring System Logging	
Log Options	
File Management	
Viewing the Entire Contents of Individual Log Files	
Transferring Log Files	578
Reviewing Core Snapshots	
Transferring Core Snapshots	
Reviewing Panic Snapshots	
Viewing Panic Details	
Transferring Panic Files	
Debugging the Applet	
Configuring a Ping	
Modifying the Configuration of an Existing Ping Test	
Adding a New Ping Test	
Viewing Ping Statistics	590
Annondiv A. Quotomox Cunnext	502
Appendix A. Customer Support	
Registration	
Documentation	
Appendix B: Adaptive AP Overview	505
Appendix B. Adaptive AP Overview	
Adaptive AP Overview	
Where to Go From Here	
Adaptive AP Management	
Licensing	
Controller Discovery	
Auto Discovery using Drick	
Securing a Configuration Channel Retween Controller and AP	۲00 EUG
ocountry a configuration onariner between controller and Ar	

Adaptive AP WLAN Topology	598
Configuration Updates	598
Securing Data Tunnels between the Controller and AAP	
Adaptive AP Controller Failure	
Remote Site Survivability (RSS)	
Adaptive Mesh Support	
AAP RADIUS Proxy Support	601
Supported Adaptive AP Topologies	602
Topology Deployment Considerations	602
Extended WLANs Only	603
Independent WLANs Only	603
Extended WLANs with Independent WLANs	603
Extended VLAN with Mesh Networking	
How the AP Receives its Adaptive Configuration	604
Adaptive AP Prerequisites	604
Configuring the Adaptive AP for Adoption by the Controller	605
Configuring the Controller for Adaptive AP Adoption	
Establishing Basic Adaptive AP Connectivity	605
Adaptive AP Configuration	606
Adopting an Adaptive AP Manually	606
Adopting an Adaptive AP Using a Configuration File	608
Adopting an Adaptive AP Using DHCP Options	608
Controller Configuration	
Adaptive AP Deployment Considerations	
Sample Controller Conliguration File for IPSec and independent WLAN	
Appendix C: Troubleshooting Information	617
General Troubleshooting	617
Wireless Controller Issues	617
Controller Does Not Boot Up	618
Controller Does Not Obtain an IP Address through DHCP	618
Unable to Connect to the Controller using Telnet or SSH	618
Web UI is Sluggish, Does Not Refresh Properly, or Does Not Respond	619
Console Port is Not Responding	619
Access Port/Point Issues	620
Access Ports/Points are Not Adopted	620
Access Ports/Points are Not Responding	621
Sensor Port frequently goes up and down	621
Mobile Unit Issues	
Access Port/Point Adopted, but MU is Not Being Associated	
MUs Cannot Associate and/or Authenticate with Access Ports/Points	
Poor Voice Quality Issues	
Miscellaneous issues	
Excessive Fragmented Data or Excessive Broadcast	
Excessive Memory Leak	023 602
Troublooheating SNMP loopea	023 600
MID Prevery net able to contect the errort	023
MIB Browser not able to contact the agent	
NOI able to SINIP WALK for a GET.	
NID HOLVISIDIE III LIE MID DIOWSEI	024 624
Not receiving SNMP trans	024 ۵۵۸
Additional Configuration	024 ۵۵۸
Socurity lequae	024
Controller Deseword Desevery	024
BADILIS Troubleshooting	024 בסב
BADIUS Server does not start upon enable	
RADIUS Server does not reply to my requests	

Time of Restriction configured does not work	RADIUS Server is rejecting the user	626
Authentication fails at exchange of certificates	Time of Restriction configured does not work	626
When using another Summit WM3700 (controller 2) as RADIUS server, access is rejected	Authentication fails at exchange of certificates	626
Authentication using LDAP fails	When using another Summit WM3700 (controller 2) as RADIUS server, access is rejected	626
VPN Authentication using onboard RADIUS server fails	Authentication using LDAP fails	627
Accounting does not work with external RADIUS Accounting server  627    Troubleshooting RADIUS Accounting Issues  627    Rogue AP Detection Troubleshooting  628    Troubleshooting Firewall Configuration Issues  628    Configuration Issue 1  628    Configuration Issue 2  629    Configuration Issue 3  629    Configuration Issue 4  629    Appendix D: Open Source Software Information  631    OSS Licenses  632    Appendix E: Best Practices  633    ACL configuration to reduce the amount of broadcast or multicast traffic in the network  633    Settings to reduce DHCP and ARP traffic on air  634    Settings to set the rate at which multicast and broadcast packets are sent  634    Operate a 11bgn radio in the 20MHz band  635    Enable Dynamic Chain Selection  635    Disable Stateful Firewall Inspection Engine  635	VPN Authentication using onboard RADIUS server fails	627
Troubleshooting RADIUS Accounting Issues	Accounting does not work with external RADIUS Accounting server	627
Rogue AP Detection Troubleshooting  628    Troubleshooting Firewall Configuration Issues  628    Configuration Issue 1  628    Configuration Issue 2  629    Configuration Issue 3  629    Configuration Issue 4  629    Configuration Issue 4  629    Configuration Issue 4  629    Configuration Issue 4  629    Appendix D: Open Source Software Information  631    OSS Licenses  632    Appendix E: Best Practices  633    ACL configuration to reduce the amount of broadcast or multicast traffic in the network  633    Settings to reduce DHCP and ARP traffic on air  634    Settings to set the rate at which multicast and broadcast packets are sent  634    Operate a 11bgn radio in the 20MHz band  635    Enable Dynamic Chain Selection  635    Disable Stateful Firewall Inspection Engine  635	Troubleshooting RADIUS Accounting Issues	627
Troubleshooting Firewall Configuration Issues  628    Configuration Issue 1  628    Configuration Issue 2  629    Configuration Issue 3  629    Configuration Issue 4  629    Appendix D: Open Source Software Information  631    Open Source Software Used  631    OSS Licenses  632    Appendix E: Best Practices  633    ACL configuration to reduce the amount of broadcast or multicast traffic in the network  633    Settings to reduce DHCP and ARP traffic on air  634    Settings to set the rate at which multicast and broadcast packets are sent  634    Operate a 11bgn radio in the 20MHz band  635    Enable Dynamic Chain Selection  635    Disable Stateful Firewall Inspection Engine  635	Rogue AP Detection Troubleshooting	628
Configuration Issue 1  628    Configuration Issue 2  629    Configuration Issue 3  629    Configuration Issue 4  629    Configuration Issue 4  629    Appendix D: Open Source Software Information  631    Open Source Software Used  631    OSS Licenses  632    Appendix E: Best Practices  633    ACL configuration to reduce the amount of broadcast or multicast traffic in the network  633    Settings to reduce DHCP and ARP traffic on air  634    Settings to set the rate at which multicast and broadcast packets are sent  634    Operate a 11bgn radio in the 20MHz band  635    Enable Dynamic Chain Selection  635    Disable Stateful Firewall Inspection Engine  635	Troubleshooting Firewall Configuration Issues	628
Configuration Issue 2  629    Configuration Issue 3  629    Configuration Issue 4  629    Appendix D: Open Source Software Information  631    Open Source Software Used  631    OSS Licenses  632    Appendix E: Best Practices  633    ACL configuration to reduce the amount of broadcast or multicast traffic in the network  633    Settings to reduce DHCP and ARP traffic on air  634    Settings to set the rate at which multicast and broadcast packets are sent  634    Operate a 11bgn radio in the 20MHz band  635    Enable Dynamic Chain Selection  635    Disable Stateful Firewall Inspection Engine  635	Configuration Issue 1	628
Configuration Issue 3  629    Configuration Issue 4  629    Appendix D: Open Source Software Information  631    Open Source Software Used  631    OSS Licenses  632    Appendix E: Best Practices  633    ACL configuration to reduce the amount of broadcast or multicast traffic in the network  633    Settings to reduce DHCP and ARP traffic on air  634    Settings to set the rate at which multicast and broadcast packets are sent  634    Operate a 11bgn radio in the 20MHz band  635    Enable Dynamic Chain Selection  635    Disable Stateful Firewall Inspection Engine  635	Configuration Issue 2	629
Configuration Issue 4	Configuration Issue 3	629
Appendix D: Open Source Software Information  631    Open Source Software Used  631    OSS Licenses  632    Appendix E: Best Practices  633    ACL configuration to reduce the amount of broadcast or multicast traffic in the network  633    Settings to reduce DHCP and ARP traffic on air  634    Settings to set the rate at which multicast and broadcast packets are sent  634    Operate a 11bgn radio in the 20MHz band  635    Enable Dynamic Chain Selection  635    Disable Stateful Firewall Inspection Engine  635	Configuration Issue 4	629
Open Source Software Used  .631    OSS Licenses  .632    Appendix E: Best Practices  .633    ACL configuration to reduce the amount of broadcast or multicast traffic in the network  .633    Settings to reduce DHCP and ARP traffic on air  .634    Settings to set the rate at which multicast and broadcast packets are sent  .634    Operate a 11bgn radio in the 20MHz band  .635    Enable Dynamic Chain Selection  .635    Disable Stateful Firewall Inspection Engine  .635	Appendix D: Open Source Software Information	631
OSS Licenses  .632    Appendix E: Best Practices  .633    ACL configuration to reduce the amount of broadcast or multicast traffic in the network  .633    Settings to reduce DHCP and ARP traffic on air  .634    Settings to set the rate at which multicast and broadcast packets are sent  .634    Operate a 11bgn radio in the 20MHz band  .635    Enable Dynamic Chain Selection  .635    Disable Stateful Firewall Inspection Engine  .635	Open Source Software Used	631
Appendix E: Best Practices  633    ACL configuration to reduce the amount of broadcast or multicast traffic in the network  633    Settings to reduce DHCP and ARP traffic on air  634    Settings to set the rate at which multicast and broadcast packets are sent  634    Remove DFS channels from ACS  634    Operate a 11bgn radio in the 20MHz band  635    Enable Dynamic Chain Selection  635    Disable Stateful Firewall Inspection Engine  635	OSS Licenses	632
ACL configuration to reduce the amount of broadcast or multicast traffic in the network	Appendix E: Best Practices	633
Settings to reduce DHCP and ARP traffic on air	ACL configuration to reduce the amount of broadcast or multicast traffic in the network	633
Settings to set the rate at which multicast and broadcast packets are sent	Settings to reduce DHCP and ARP traffic on air	634
Remove DFS channels from ACS	Settings to set the rate at which multicast and broadcast packets are sent	634
Operate a 11bgn radio in the 20MHz band	Remove DFS channels from ACS	634
Enable Dynamic Chain Selection	Operate a 11bon radio in the 20MHz band	635
Disable Stateful Firewall Inspection Engine	Enable Dynamic Chain Selection	635
	Disable Stateful Firewall Inspection Engine	635
Disable Cluster Master Support	Disable Cluster Master Support	635
Disable MSTP if not used in the network	Disable Oldster Master Support.	



# Introduction

This guide provides information about using the following Extreme Networks<sup>®</sup> wireless LAN controllers:

- Summit<sup>®</sup> WM3400 wireless LAN controller
- Summit WM3600 wireless LAN controller
- Summit WM3700 wireless LAN controller



## NOTE

NOTE

Screens and windows pictured in this guide are samples and can differ from actual screens.

# **Documentation Set**



Check for the latest versions of documentation on the Extreme Networks documentation website at: http://www.extremenetworks.com/go/documentation.

The documentation set for the Extreme Networks wireless LAN controllers is partitioned into the following guides to provide information for specific user needs.

- *Installation Guides*—Each controller has a unique Installation Guide which describes the basic hardware setup and configuration required to transition to more advanced configuration of the controllers.
- Summit WM3000 Series Controller System Reference Guide—Describes configuration of the Extreme Networks Summit Wireless LAN Controllers using the Web UI.
- Summit WM3000 Series Controller CLI Reference Guide—Describes the Command Line Interface (CLI) and Management Information Base (MIB) commands used to configure the Extreme Networks Summit Wireless LAN Controllers.

• Wireless Management Suite (WMS)—Describes how to use Extreme Networks WMS to set up and monitor your wireless controller in respect to areas of good RF throughput and defined physical barriers.

## **Document Conventions**

The following conventions are used in this document to draw your attention to important information:



Indicate tips or special requirements.



### CAUTION

NOTE

Indicates conditions that can cause equipment damage or data loss.



#### WARNING!

Indicates a condition or procedure that could result in personal injury or equipment damage.

# **Notational Conventions**

The following additional notational conventions are used in this document:

- *Italics* are used to highlight the following:
  - Chapters and sections in this and related documents
  - Dialog box, window and screen names
  - Drop-down list and list box names
  - Check box and radio button names
  - Icons on a screen.
- *GUI* text is used to highlight the following:
  - Screen names
  - Menu items
  - Button names on a screen.
- Bullets (•) indicate:
  - Action items
  - Lists of alternatives
  - Lists of required steps that are not necessarily sequential
- Sequential lists (e.g., those that describe step-by-step procedures) appear as numbered lists.



An Extreme Networks wireless LAN controller is a centralized management solution for wireless networking. It connects to Access Ports through Layer 2 or Layer 3, and Access Points through Layer 3.



NOTE

The discussion of the controller GUI within this guide is presented generically, making it equally relevant to the Summit WM3400, Summit WM3600 and Summit WM3700 controller platforms. However, some subtle differences do exist among these baselines. These differences are noted within the specific GUI elements impacted. When these differences are noted, the options available to each controller baseline are described in detail.

# **Access Port and Access Point**

Access Port, Access Points and Adaptive Access Point (AAP) are frequently used throughout the text of this document. The functional differences between these terminologies are explained below:

Access Port in this guide refers specifically to a special type of 802.11 access point, such as an AP4600 Access Port device, on which only portion of the 802.11 packet processing is conducted and the rest of the 802.11 packet processing, such as the 802.11 encryption/decryption function, is carried out on the controller. The Access Port and the controller are linked by a tunnel called WISPe (Enhanced Wireless Switch Platform). The packet on the tunnel may still be encrypted with WEP, WPA or WPA2 as defined in the 802.11 standards and contains 802.11 information. An Access Port is also commonly named as "thin" Access Point or "Split MAC" Access Point. Access Ports function as controller managed radio antennas for data traffic management and routing. Wireless network configuration and intelligence resides with the controller. A controller uses Access Ports to bridge data to and from connected wireless devices. The controller applies appropriate policies to data packets before forwarding them to their destination. An Access Port's configuration is managed by the controller through a Web UI Graphical User Interface (GUI), SNMP or the controller's Command Line Interface (CLI). An Access Port receives 802.11x data from wireless clients and forwards the data to the controller which applies appropriate policies and routes the packets to their destinations.

On the other hand, the term Access Point used in this guide refers to a more generic 802.11 access point, such as an Altitude<sup>™</sup> AP35xx Access Point device, with complete 802.11 PHY and MAC functions, including the 802.11 encryption/decryption function. The 802.11 information is not present on the packets coming in to or going out of the wired Ethernet port of an Access Point. In addition, an Access Point may function as an integrated router, gateway, firewall, DHCP and AAA RADIUS server, as well as a VPN client and hot-spot gateway. An Access Point can be configured to operate independently as a

standalone device without the control by a wireless controller (so called "thick" or "fat" AP mode). It can also be configured to operate with a controller (namely, to get adopted by a controller). An Access Point in this operation mode is called Adaptive Access Point (AAP). An AAP is an Access Point that can adopt like an Access Port. The management of an AAP is conducted by the controller, once the Access Point connects to a controller and receives its AAP configuration. An AAP provides two concurrent network services for the wireless clients: bridge traffic at the AP (Independent WLAN mode) and tunnel client traffic to the controller (Extended WLAN mode). The AAP Independent WLAN mode may offer identical functions as a standalone Access Point except that it is managed by a controller. The AAP Extended WLAN mode is similar to an Access Port in many of its functions. However, the key difference is that the 802.11 encryption/decryption function of an AAP resides on the AP, not on the controller. There is a tunnel, called WISPh (Hybrid Wireless Switch Platform), between the controller and the AAP for control traffic and data traffic (Extended WLAN). WISPh is a CAPWAP-like encapsulation protocol. It enables better wireless network security and faster roaming. AAP provides a flexible network architecture that allows better traffic load balance between the network core and the edge. Once an Access Point receives its AAP configuration, its WLAN and radio configuration is similar to an Access Port. An AAP's radio mesh configuration can also be configured from the controller. However, non-wireless features (DHCP, NAT, Firewall etc.) cannot be configured from the controller and must be defined using the Access Point's resident interfaces before its conversion to an AAP. For more details regarding AAPs, refer to "Adaptive AP Overview" on page 595.

For better security, the controller-Access Port (AP4600) control packets encapsulated with WISPe can be encrypted by enabling the Secured WISPe feature. By default, it is not encrypted. For an AAP (AP35xx), the WISPh tunnel can also be encrypted with IPSec VPN to protect the control traffic and the data traffic. When in cluster mode, Generic Routing Encapsulation (GRE) is used for the controller-controller tunnel. The controller-controller GRE tunnel can be encrypted with IPSec VPN.

In terms of functionality, an AP4600 Series device is an Access Port, and an AP35xx device is an Access Point. Currently, only the AAP mode of the AP35xx Access Point is supported. The standalone mode of AP35xx is not supported.

The acronym "AP" may be short for an Access Port or an Access Point.

## **Hardware Overview**

The Summit WM3400, Summit WM3600 and Summit WM3700 are rack-mountable devices that manage all inbound and outbound traffic on the wireless network. They provide security, network service and system management applications.

Unlike traditional wireless infrastructure devices that reside at the edge of a network, the controller uses centralized, policy-based management to apply sets of rules or actions to all devices on the wireless network. The controller collects management "intelligence" from individual Access Ports/Points and moves the collected information to the centralized controller.

Access Points or Access Ports are 48V Power-over-Ethernet devices. The Altitude 3510 AP, AP4600 APs and Altitude 4700 APs are powered by standard 802.3af POE source. The Altitude 3550 outdoor AP must by powered by a special Extreme Networks POE injector (Power Tap).

Access Ports do not have software or firmware upon initial receipt from the factory. When the Access Port is first powered on and cleared for the network, the controller initializes the Access Port and installs a small firmware file automatically. Therefore, installation and firmware upgrades are automatic and transparent.

## **Physical Specifications**

The physical dimensions and operating parameters of the Summit WM3400 include:

Width	304.8mm (12.0 in)
Height	44.45mm (1.75 in)
Depth	254mm (10.0 in)
Weight	2.15 Kg (4.75 lbs)
Operating Temperature	0°C–40°C (32°F–104°F)
Operating Humidity	5%-85% RH, non-condensing

The physical dimensions and operating parameters of the Summit WM3600 include:

Width	440mm (17.32 in)
Height	44.45mm (1.75 in)
Depth	390.8mm (15.38 in)
Weight	6.35 Kg (14 lbs)
Operating Temperature	0°C–40°C (32°F–104°F)
Operating Humidity	5%-85% RH, non-condensing

The physical dimensions and operating parameters of the Summit WM3700 include:

Width	440mm (17.32 in)
Height	44.45mm (1.75 in)
Depth	390.8mm (15.38 in)
Weight	6.12 Kg (13.5 lbs)
Operating Temperature	0°C–40°C (32°F–104°F)
Operating Humidity	5%-85% RH, non-condensing

A power cord is not supplied with a Summit WM3400, Summit WM3600 or Summit WM3700 model controller. Use only a correctly rated power cord certified for the country of operation.

## **Power Consumption**

The power consumption for the Summit WM3400, Summit WM3600 or Summit WM3700 model controller is shown in the following table:

Summit WM3400	Maximum Power Consumption: 100W
Summit WM3600	Maximum Power Consumption: 300W
Summit WM3700	AC Input Voltage: 100-240 VAC 50/60 Hz
	Maximum Power Consumption: 120W

## **Power Protection**

To best protect the controller from unexpected power surges or other power-related problems, ensure the controller installation meets the following guidelines:

- If possible, use a dedicated circuit to protect data processing equipment. Commercial electrical contractors are familiar with wiring for data processing equipment and can help with the load balancing of dedicated circuits.
- Install surge protection. Use a surge protection device between the electricity source and the controller.
- *Install an Uninterruptible Power Supply (UPS).* A UPS provides continuous power during a power outage. Some UPS devices have integral surge protection. UPS equipment requires periodic maintenance to ensure reliability.

## **Cabling Requirements**

NOTE

A minimum of one category 6 Ethernet cable (not supplied) is required to connect the controller to the LAN and WLAN. The cable(s) are used with the Ethernet ports on the front panel of the controller.

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On an Summit WM3600 and Summit WM3700, Extreme Networks recommends connecting via the Management Ethernet (ME) interface to better ensure secure and easier management. The ME interface is connected to the management VLAN, and is therefore separate from production VLANs.



On the Summit WM3400 and Summit WM3600, the Uplink (UP) port is the preferred method of connecting the controller to the network. The Uplink port has its own dedicated 1Gbps connection which is unaffected by internal traffic across the GE ports.

The console cable included with the controller connects the controller to a computer running a serial terminal emulator program to access the controller's *Command Line Interface* (CLI) for initial configuration. An initial configuration is described within the *Installation Guide* shipped with each controller.

# **Software Overview**

The controller includes a robust set of features. The features are listed and described in the following sections:

- Infrastructure Features on page 19
- Wireless Switching on page 22
- Wired Switching on page 32
- Management Features on page 33
- Security Features on page 33
- Supported Access Ports/Points on page 40



NOTE

The Extreme Networks Wireless Management Suite (WMS) is a recommended utility to plan the deployment of the controller and view its configuration once operational in the field. Extreme Networks WMS can help optimize the positioning and configuration of a controller in respect to a WLAN's Mobile Unit (MU) throughput requirements and can help detect rogue devices. For more information, refer to the Extreme Networks documentation website at: http://www.extremenetworks.com/go/documentation.

## **Infrastructure Features**

The controller includes the following Infrastructure features:

- Installation Feature on page 19
- Configuration Management on page 19
- Diagnostics on page 20
- Serviceability on page 20
- Tracing / Logging on page 20
- Process Monitor on page 21
- Hardware Abstraction Layer and Drivers on page 21
- Redundancy on page 21
- Secure Network Time Protocol (SNTP) on page 21

## **Installation Feature**

The upgrade/downgrade of the controller can be performed at boot time using one of the following methods:

- Web UI
- DHCP
- CLI
- SNMP
- Patches

The controller has sufficient non-volatile memory to store two firmware images. Having a second firmware image provides a backup in case of failure of the primary image. It also allows for testing of new firmware on a controller with the ability to easily revert to a previous image.

## **Configuration Management**

The controller supports the redundant storage of configuration files to protect against corruption during a write operation and ensure (at any given time) a valid configuration file exists. If writing the configuration file fails, it is rolled back and a pre-write file is used.

*Text Based Configuration.* The configuration is stored in human readable format (as a set of CLI commands).

## **Diagnostics**

The following diagnostics are available:

- 1 *In-service Diagnostics*—In-service diagnostics provide a range of automatic health monitoring features ensuring both the system hardware and software are in working order. In-service-diagnostics continuously monitor available physical characteristics (as detailed below) and issue log messages when warning or error thresholds are reached. There are three types of in-service diagnostics:
  - *Hardware*—Ethernet ports, chip failures, system temperature via the temperature sensors provided by the hardware, etc.
  - Software—CPU load, memory usage, etc.
  - Environmental—CPU and air temperature, fans speed, etc.
- 2 Out-of-service Diagnostics—Out-of-service diagnostics are a set of intrusive tests run from the user interface. Out-of-service diagnostics cannot be run while the controller is in operation. Intrusive tests include:
  - Ethernet loopback tests
  - RAM tests, Real Time Clock tests, etc.
- **3** Manufacturing Diagnostics—Manufacturing diagnostics are a set of diagnostics used by manufacturing to inspect quality of hardware.

## Serviceability

A special set of Service CLI commands are available to provide additional troubleshooting capabilities for service personnel (access to Linux services, panic logs, etc.). Only authorized users or service personnel are provided access to the Service CLI.

A built-in Packet Sniffer enables service personnel and users to capture incoming and outgoing packets in a buffer.

The controller also collects statistics for RF activity, Ethernet port activity etc. RF statistics include roaming stats, packet counters, octets tx/rx, signal, noise SNR, retry, and information for each MU.

## **Tracing / Logging**

Log messages are well-defined and documented system messages with various destinations. They are numbered and referenced by ID. Each severity level group, can be configured separately to go to either the serial console, telnet interface, log file or remote syslog server.

Trace messages are more free-form and are used mainly by support personnel for tracking problems. They are enabled or disabled via CLI commands. Trace messages can go to a log file, the serial console, or the current tty.

Log and trace messages are interleaved in the same log file, so chronological order is preserved. Log and trace messages from different processes are similarly interleaved in the same file for the same reason.

Log message format is similar to the format used by syslog messages (RFC 3164). Log messages include message severity, source (facility), the time the message was generated and a textual message describing the situation triggering the event. For more information on using the controller logging functionality, see "Configuring System Logging" on page 573.

## **Process Monitor**

The controller Process Monitor checks to ensure processes under its control are up and running. Each monitored process sends periodic heartbeat messages. A process that is down (due to a software crash or stuck in an endless loop) is detected when its heartbeat is not received. Such a process is terminated (if still running) and restarted (if configured) by the Process Monitor.

## Hardware Abstraction Layer and Drivers

The *Hardware Abstraction Layer* (HAL) provides an abstraction library with an interface hiding hardware/platform specific data. Drivers include platform specific components such as Ethernet, Flash Memory storage and thermal sensors.

## **Redundancy**

Using the controller redundancy, up to 12 controllers can be configured in a redundancy group (and provide group monitoring). In the event of a controller failure, an existing cluster member assumes control. Therefore, the controller supported network is always up and running even if a controller fails or is removed for maintenance or a software upgrade.

The following redundancy features are supported:

- Up to 12 controller redundancy members are supported in a single group. Each member is capable of tracking statistics for the entire group in addition to their own.
- Each redundancy group is capable of supporting an Active/Active configuration responsible for group load sharing.
- Members within the same redundancy group can be deployed across different subnets.
- APs are load balanced across members of the group.
- Licenses are aggregated across the group. When a new member joins the group, the new member can leverage the Access Port/Point adoption license(s) of existing members.
- Each member of the redundancy group (including the reporting controller) is capable of displaying cluster performance statistics for all members in addition to their own.
- Centralized redundancy group management using the controller CLI.

For more information on configuring the controller for redundancy support, see "Configuring Controller Redundancy and Clustering" on page 345.

## Secure Network Time Protocol (SNTP)

*Secure Network Time Protocol* (SNTP) manages time and/or network clock synchronization within the controller managed network. SNTP is a client/server implementation. The controller (an SNTP client) periodically synchronizes its clock with a master clock (an NTP server). For example, the controller resets its clock to 07:04:59 upon reading a time of 07:04:59 from its designated NTP server. Time synchronization is recommended for the controller's network operations. The following holds true:

- The controller can be configured to provide NTP services to NTP clients.
- The controller can provide NTP support for user authentication.
- *Secure Network Time Protocol* (SNTP) clients can be configured to synchronize controller time with an external NTP server.

For information on configuring the controller to support SNTP, see "Configuring Secure NTP" on page 333.

Summit WM3000 Series Controller System Reference Guide

## **Wireless Switching**

The controller includes the following wireless switching features:

- Adaptive AP on page 22
- Physical Layer Features on page 23
- Rate Limiting on page 24
- Proxy-ARP on page 25
- HotSpot / IP Redirect on page 25
- IDM (Identity Driven Management) on page 25
- Voice Prioritization on page 26
- Self Healing on page 26
- Wireless Capacity on page 27
- AP and MU Load Balancing on page 27
- Wireless Roaming on page 28
- Power Save Polling on page 28
- QoS on page 29
- Wireless Layer 2 Switching on page 30
- Automatic Channel Selection on page 30
- WMM-Unscheduled APSD on page 30
- Multiple VLANs per WLAN on page 30

## **Adaptive AP**

An adaptive AP (AAP) is an AP3510, AP3550 or AP4700 Series Access Point adopted by a wireless controller. The management of an AAP is conducted by the controller, once the Access Point connects to the controller and receives its AAP configuration.

An AAP provides:

- local 802.11 traffic termination
- local encryption/decryption
- local traffic bridging
- tunneling of centralized traffic to the wireless controller



## NOTE

Smart RF is not supported on adaptive APs (access points adopted by the WM controller and functioning in dependent mode). The connection between the AAP and the controller can be secured using IPSec depending on whether a secure WAN link from a remote site to the central site already exists.

The controller can be discovered using one of the following mechanisms:

- DHCP
- Controller fully qualified domain name (FQDN)
- Static IP addresses

The benefits of an AAP deployment include:

- *Centralized Configuration Management & Compliance*—Wireless configurations across distributed sites can be centrally managed by the wireless controller or cluster.
- *WAN Survivability*—Local WLAN services at remote sites are unaffected in the case of a WAN outage.
- Securely extend corporate WLANs to stores for corporate visitors—Small home or office deployments can utilize the feature set of a corporate WLAN from their remote location.
- *Maintain local WLANs for specific applications*—WLANs created and supported locally can be concurrently supported with your existing infrastructure.

For an overview of AAP and how it is configured and deployed using the controller and Access Point, see "Adaptive AP Overview" on page 595.

## **Physical Layer Features**

#### 802.11a.

• DFS Radar Avoidance—Dynamic Frequency Selection (DFS) is mandatory for WLAN equipment intended to operate in the frequency bands 5150 MHz to 5350 MHz and 5470 MHz to 5725 MHz when in countries of the EU.

The purpose of DFS is:

- Detect interference from other systems and avoid co-channeling with those systems (most notably radar systems).
- Provide uniform spectrum loading across all devices.

This feature is enabled automatically when the country code indicates that DFS is required for at least one of the frequency bands that are allowed in the country.

• *TPC—Transmit Power Control* (TPC) meets the regulatory requirement for maximum power and mitigation for each channel. TPC functionality is enabled automatically for every AP that operates on the channel.

#### 802.11bg.

• *Dual mode b/g protection*—ERP builds on the payload data rates of 1 and 2 Mbit/s that use DSSS modulation and builds on the payload data rates of 1, 2, 5.5, and 11 Mbit/s, that use DSSS, CCK, and optional PBCC modulations. ERP provides additional payload data rates of 6, 9, 12, 18, 24, 36, 48, and 54 Mbit/s. The transmission and reception capability for 1, 2, 5.5, 11, 6, 12, and 24 Mbit/s data rates is mandatory.

Two additional optional ERP-PBCC modulation modes with payload data rates of 22 and 33 Mbit/s are defined. An ERP-PBCC station may implement 22 Mbit/s alone or 22 and 33 Mbit/s. An optional modulation mode (known as DSSS-OFDM) is also incorporated with payload data rates of 6, 9, 12, 18, 24, 36, 48, and 54 Mbit/s.

• *Short slot protection*—The slot time is 20 µs, except an optional 9 µs slot time may be used when the BSS consists of only ERP STAs capable of supporting this option. The optional 9 µs slot time should not be used if the network has one or more non-ERP STAs associated. For IBSS, the Short Slot Time field is set to 0, corresponding to a 20 µs slot time.

#### 802.11n.

IEEE 802.11n is an amendment to IEEE 802.11, and builds on previous 802.11 standards by adding multiple-input multiple-output (MIMO) and 40 MHz channels to the PHY (physical layer), and frame aggregation to the MAC layer. Coupling MIMO architecture with wider bandwidth channels offers increased physical transfer rate over 802.11a (5 GHz) and 802.11g (2.4 GHz).

- MIMO is a technology which uses multiple antennas to coherently resolve more information than possible using a single antenna. One way it provides this is through Spatial Division Multiplexing (SDM). SDM spatially multiplexes multiple independent data streams, transferred simultaneously within one spectral channel of bandwidth. MIMO SDM can significantly increase data throughput as the number of resolved spatial data streams is increased. Each spatial stream requires a discrete antenna at both the transmitter and the receiver. In addition, MIMO technology requires a separate radio frequency chain and analog-to-digital converter for each MIMO antenna which translates to higher implementation costs compared to non-MIMO systems.
- 40 MHz channels is another feature incorporated into 802.11n which doubles the channel width from 20 MHz in previous 802.11 PHYs to transmit data. This allows for a doubling of the PHY data rate over a single 20 MHz channel. It can be enabled in the 5 GHz mode, or within the 2.4 GHz if there is knowledge that it will not interfere with any other 802.11 or non-802.11 (such as Bluetooth) system using those same frequencies.
- The 802.11n modulation scheme is OFDM-MIMO with 64QAM at maximum data rate. For higher physical layer data rates, the number of OFDM sub-channels per 20 MHz bandwidth in 802.11n is increased from 48 (legacy) to 52. The maximum FEC coding ratio of 802.11n is also increased from 3/ 4 (legacy) to 5/6. These two modifications together bring the PHY data rate up from 54 Mbps (legacy) to 65 Mbps for a 20 MHz channel. With two-spatial stream MIMO, the data rate is doubled to 130 Mbps per 20 MHz bandwidth. Using 40 MHz channel bonding further increases the MIMO data rate to 270 Mbps because more OFDM sub-channels are available between the two 20 MHz channels. With short guard interval (SI), the maximum data rate for a two spatial stream MIMO system on a 40 MHz channel reaches 300 Mbps. To improve spatial diversity, the number of MIMO radio chains/antennas can be more than the number of spatial data streams. For example,

2x3 MIMO: two spatial data streams TX/RX, two TX radio chains/antennas, and three RX radio chains/antennas.

3x3 MIMO: two spatial data streams TX/RX, three TX radio chains/antennas, and three RX radio chains/antennas.

- The maximum TX power is typically defined per radio chain. For a 3x3 MIMO, if the maximum power per chain is 20 dBm, the total TX power from three radio chains is about 25 dBm.
- A technique called Maximum-Ratio-Combing (MRC) is used in the MIMO receiver to achieve better receiver sensitivity. MRC optimally combines the received signals from different spatial paths through the multiple receive antennas/chains. 3x receive MRC chains are employed in AP4600 Series Access Ports and such implementation reaches a nearly optimal balance between the MRC performance and the implementation cost.

#### **Rate Limiting**

Rate Limiting limits the maximum rate sent to or received from the wireless network per mobile unit. It prevents any single user from overwhelming the wireless network. It can also provide differential service for service providers. The uplink and downlink rate limits are usually configured on the Remote Authentication Dial In User Service (RADIUS) server using Extreme Networks vendor specific attributes. The controller extracts the rate limits from RADIUS server response. When such attributes are not present, the global settings on the controller are then applied.

### **Proxy-ARP**

Proxy ARP is provided for MUs whose IP address is known. The WLAN generates an ARP reply on behalf of an MU (if the MU's IP address is known). The ARP reply contains the MAC address of the MU (not the MAC address of the controller). Thus, the MU does not awaken to send ARP replies (increasing MU battery life and conserving wireless bandwidth).

If an MU goes into PSP without transmitting at least one packet, its Proxy ARP will not work.

#### HotSpot / IP Redirect

A hotspot is a Web page users are forced to visit before they are granted access to the Internet. With the advent of Wi-Fi enabled client devices (such as laptops and PDAs) commercial hotspots are common and can be found at many airports, hotels and coffee shops. The hotspot re-directs the user's traffic on hotspot enabled WLANs to a web page that requires them to authenticate before granting access to the WLAN. The following is a typical sequence for hotspot access:

- 1 A visitor with a laptop requires hotspot access at a site.
- 2 A user ID/ Password and hotspot Extended Service Set ID (ESSID) is issued by the site receptionist or IT staff.
- 3 The user connects their laptop to this ESSID.
- 4 The laptop receives its IP configuration via DHCP.
- 5 The user opens a Web browser and connects to their home page.
- 6 The controller re-directs them to the hotspot Web page for authentication.
- 7 The user enters their User ID/ Password.
- 8 A RADIUS server authenticates the user.
- **9** Upon successful authentication, the user is directed to a Welcome Page that lists (among other things) an Acceptable Use Policy.
- 10 The user agrees to the usage terms and is granted access to the Internet. (or other network services).

To set up a hotspot, create a WLAN ESSID and select Hotspot authentication from the Authentication menu. This is simply another way to authenticate a WLAN user, as it would be impractical to authenticate visitors using 802.1x. For information on configuring a hotspot, see "Configuring Hotspots" on page 144.

#### **IDM (Identity Driven Management)**

RADIUS authentication is performed for all protocols using a RADIUS-based authentication scheme (such as EAP). Identity driven management is provided using a RADIUS client. The following IDMs are supported:

- *User based SSID authentication*—Denies authentication to MUs if associated to a ESSID configured differently by their RADIUS server.
- User based VLAN assignment—Allows the controller to extract VLAN information from the RADIUS server.
- User based QoS—Enables QoS for the MU based on settings within the RADIUS Server.

## **Voice Prioritization**

The controller has the capability of having its QoS policy configured to prioritize network traffic requirements for associated MUs. Use QoS to enable voice prioritization for devices using voice as its transmission priority.

Voice prioritization allows you to assign priority to voice traffic over data traffic, and (if necessary) assign legacy voice supported devices (non WMM supported voice devices) additional priority.

Currently voice support implies the following:

- *Spectralink voice prioritization*—Spectralink sends packets that allow the controller to identify these MUs as voice MUs. Thereafter, any UDP packet sent by these MUs is prioritized ahead of data.
- *Strict priority*—The prioritization is strict.
- *Multicast prioritization*—Multicast frames that match a configured multicast mask bypass the PSP queue. This feature permits intercom mode operation without delay (even in the presence of PSP MU's).

For more information on configuring voice prioritization for a target WLAN, see "Configuring WMM" on page 176.

## Self Healing

Self Healing is the ability to dynamically adjust the RF network by modifying transmit power and/or supported rates upon an AP failure.

In a typical RF network deployment, APs are configured for Transmit Power below their maximum level. This allows the Tx Power to be increased when there is a need to increase coverage when an AP fails.

When an AP fails, the Tx Power/Supported rates of APs neighboring the failed AP are adjusted. The Tx power is increased and/or Supported rates are decreased. When the failed AP becomes operational again, Neighbor AP's Tx Power/Supported rates are brought back to the levels before the self healing operation changed them.

The controller detects an AP failure when:

- AP stops sending heartbeats.
- AP beacons are no longer being sent. This is determined when other detector APs are no longer hearing beacons from a particular AP.

Configure 0 (Zero) or more APs to act as either:

- *Detector APs*—Detector APs scan all channels and send beacons to the controller which uses the information for self-healing.
- Neighbor APs—When an AP fails, neighbor APs assist in self healing.
- *Self Healing Actions*—When an AP fails, actions are taken on the neighbor APs to do self-healing.

Detector APs. Configure an AP in either—Data mode (the regular mode) or Detector mode.

In Detector mode, an AP scans all channels at a configurable rate and forwards received beacons to the controller. The controller uses the information to establish a *receive signal strength baseline* over a period of time and initiates self-healing procedures (if necessary).

**Neighbor Configuration.** Neighbor detect is a mechanism allowing an AP to detect its neighbors as well as their signal strength. This enables you to verify your installation and configure it for self-healing when an AP fails.

*Self Healing Actions.* If AP1 detects AP2 and AP3 as its neighbors, you can assign failure actions to AP2 and AP3 whenever AP1 fails.

Assign up to four self healing actions:

- 1 No action
- 2 Decrease supported rates
- 3 Increase Tx power
- 4 Both 2 and 3.

You can specify the Detector AP (AP2 or AP3) to stop detecting and adopt the RF settings of the failed AP. For more information on configuring self healing, see "Configuring Self Healing" on page 366.

#### **Wireless Capacity**

Wireless capacity specifies the maximum numbers of MUs, Access Ports/Points and wireless networks usable by a controller. Wireless capacity is largely independent of performance. Aggregate controller performance is divided among the controller clients (MUs and Access Ports) to find the performance experienced by a given user. Each controller platform is targeted at specific market segments, so the capacity of each platform is chosen appropriately. Wireless controller capacity is measured by:

- The maximum number of WLANs per controller
- The maximum number of Access Ports/Points adopted per controller
- The maximum number of MUs per controller
- The maximum number of MUs per Access Port/Point.

The actual number of Access Ports/Points adoptable by a controller is defined by the controller licenses or the total licenses in the cluster in which this controller is a member.

#### AP and MU Load Balancing

Fine tune a network to evenly distribute data and/or processing across available resources. Refer to the following:

- MU Balancing Across Multiple APs on page 27
- AP Balancing Across Multiple Controllers on page 28

**MU Balancing Across Multiple APs.** Per the 802.11 standard, AP and MU association is a process conducted independently of the controller. 802.11 provides message elements used by the MU firmware to influence roaming decisions. The controller implements the following MU load balancing techniques:

- *802.11e admission control*—1 byte: channel utilization % and 1 byte: MU count is sent in QBSS Load Element in beacons to MU.
- *Extreme Networks load balancing element—*2 byte: MU Count are sent in beacon to MU.

For more information on Access Port adoption in a layer 3 environment, see "Configuring Layer 3 Adoption" on page 256.

**AP Balancing Across Multiple Controllers.** At adoption, the AP solicits and receives multiple adoption responses from the controllers on the network. These adoption responses contain preference and loading information the AP uses to select the optimum controller to be adopted by. Use this mechanism to define which APs are adopted by which controllers. By default, the adoption algorithm generally distributes AP adoption evenly among the controllers available.



Port adoption per controller is determined by the number of licenses acquired.

For more information on Access Port adoption in a layer 3 environment, see "Configuring Layer 3 Adoption" on page 256.

#### **Wireless Roaming**

NOTE

The following types of wireless roaming are supported by the controller:

- Inter-controller Layer 2 Roaming on page 28
- Inter-controller Layer 3 Roaming on page 28
- Fast Roaming on page 28
- International Roaming on page 28
- Power Save Polling on page 28

*Inter-controller Layer 2 Roaming.* An associated MU (connected to a controller) can roam to another Access Port/Point connected to a different controller. Both controllers must be on the same Layer 2 domain. Authentication information is not shared between the controllers, nor are buffered packets on one controller transferred to the other. Pre-authentication between the controller and MU allows faster roaming.

*Inter-controller Layer 3 Roaming.* Interswitch Layer 3 roaming allows MUs to roam between controllers which are not on the same LAN or IP subnet without the MUs or the rest of the network noticing. This allows controllers to be placed in different locations on the network without having to extend the MU VLANs to every controller.

*Fast Roaming.* Using 802.11i can speed up the roaming process from one AP to another. Instead of doing a complete 802.1x authentication each time an MU roams between APs, 802.11i allows an MU to re-use previous PMK authentication credentials and perform a four-way handshake. This speeds up the roaming process. In addition to reusing PMKs on previously visited APs, Opportunistic Key Caching allows multiple APs to share PMKs among themselves. This allows an MU to roam to an AP it has not previously visited and reuse a PMK from another AP to skip the 802.1x authentication.

*International Roaming.* The wireless controller supports international roaming per the 802.11d specification.

*Power Save Polling.* An MU uses *Power Save Polling* (PSP) to reduce power consumption. When an MU is in PSP mode, the controller buffers its packets and delivers them using the DTIM interval. The PSP-Poll packet polls the AP for buffered packets. The PSP null data frame is used by the MU to signal the current PSP state to the AP.

## QoS

QoS provides a data traffic prioritization scheme. QoS reduces congestion from excessive traffic.

If there is enough bandwidth for all users and applications (unlikely because excessive bandwidth comes at a very high cost), then applying QoS has very little value. QoS provides policy enforcement for mission-critical applications and/or users that have critical bandwidth requirements when the controller's bandwidth is shared by different users and applications.

QoS helps ensure each WLAN on the controller receives a fair share of the overall bandwidth, either equally or as per the proportion configured. Packets directed towards MUs are classified into categories such as Management, Voice and Data. Packets within each category are processed based on the weights defined for each WLAN.

The controller supports the following QoS mechanisms:

*802.11e QoS.* 802.11e enables real-time audio and video streams to be assigned a higher priority over data traffic. The controller supports the following 802.11e features:

- Basic WMM
- WMM Linked to 802.1p Priorities
- WMM Linked to DSCP Priorities
- Fully Configurable WMM
- Admission Control
- Unscheduled-APSD
- TSPEC Negotiation
- Block ACKQBSS Beacon Element

*802.1p Support.* 802.1p is a standard for providing QoS in 802-based networks. 802.1p uses three bits to allow controllers to re-order packets based on priority level.

*Voice QoS.* When controller resources are shared between a *Voice over IP* (VoIP) conversation and a file transfer, bandwidth is normally exploited by the file transfer, thus reducing the quality of the conversation or even causing it to disconnect. With QoS, a VoIP conversation (a real-time session), receives priority, maintaining a high level of voice quality. Voice QoS ensures:

- Strict Priority
- Spectralink Prioritization
- VOIP Prioritization (IP ToS Field)
- Multicast Prioritization

Data QoS. The controller supports the following data QoS techniques:

- Egress Prioritization by WLAN
- Egress Prioritization by ACL

**DCSCP to AC Mapping.** The controller provides arbitrary mapping between *Differentiated Services Code Point* (DCSCP) values and WMM Access Categories. This mapping can be set manually.

*Wireless Layer 2 Switching.* The controller supports the following layer 2 wireless switching techniques:

- WLAN to VLAN
- MU User to VLAN
- WLAN to GRE

Automatic Channel Selection. Automatic channel selection works sequentially as follows:

- 1 When a new AP is adopted, it scans each channel. However, the controller does not forward traffic at this time.
- 2 The controller then selects the least crowded channel based on the noise and traffic detected on each channel.
- **3** The algorithm used is a simplified maximum entropy algorithm for each radio, where the signal strength from adjoining APs/MUs associated to adjoining APs is minimized.
- **4** The algorithm ensures adjoining APs are as far away from each other as possible (in terms of channel assignment).



NOTE

Individual radios can be configured to perform automatic channel selection.

#### WMM-Unscheduled APSD

This feature is also known as WMM Power Save or WMM-UPSD (*Unscheduled Power Save Delivery*). WMM-UPSD defines an unscheduled service period, which are contiguous periods of time during which the controller is expected to be awake. If the controller establishes a downlink flow and specifies UPSD power management, it requests (and the AP delivers) buffered frames associated with that flow during an unscheduled service period. The controller initiates an unscheduled service period by transmitting a trigger frame. A trigger frame is defined as a data frame (e.g. an uplink voice frame) associated with an uplink flow with UPSD enabled. After the AP acknowledges the trigger frame, it transmits the frames in its UPSD power save buffer addressed to the triggering controller.

UPSD is well suited to support bi-directional frame exchanges between a voice STA and its AP.

## **Multiple VLANs per WLAN**

The controller permits the mapping of a WLAN to more than one VLAN. When an MU associates with a WLAN, the MU is assigned a VLAN by means of load balance distribution. The VLAN is picked from a pool assigned to the WLAN. The controller tracks the number of MUs per VLAN, and assigns the least used/loaded VLAN to the MU. This number is tracked on a per-WLAN basis.

A broadcast key, unique to the VLAN, encrypts packets coming from the VLAN. If two or more MUs are on two different VLANs, they both hear the broadcast packet, but only one can decrypt it. The controller provides each MU a unique VLAN broadcast key as part of the WPA2 handshake or group key update message of a WPA handshake.

*Limiting Users Per VLAN.* Not all VLANs within a single WLAN must have the same DHCP pool size. Assign a user limit to each VLAN to allow the mapping of different pool sizes.

Specify the VLAN user limit. This specifies the maximum number of MUs associated with a VLAN (for a particular WLAN). When the maximum MU limit is reached, no more MUs can be assigned to that VLAN.

*Packet Flows.* There are four packet flows supported when the controller is configured to operate with multiple VLAN per WLAN:

- *Unicast From Mobile Unit*—Frames are decrypted, converted from 802.11 to 802.3 and switched to the wired side of the VLAN dynamically assigned to the mobile device. If the destination is another mobile device on the wireless side, the frame is encrypted and switched over the air.
- *Unicast To Mobile Unit*—The frame is checked to ensure the VLAN is same as that assigned to the mobile device. It is then converted to an 802.11 frame, encrypted, and sent over the air.
- *Multicast/Broadcast From Mobile Unit*—The frame is treated as a unicast frame from the MU, with the exception that it is encrypted with the per-VLAN broadcast key and then transmitted over the air.
- *Multicast/Broadcast from Wired Side*—If the frame comes from a VLAN mapped to the WLAN, it's encrypted using a per-VLAN broadcast key and transmitted over the air. Only MUs on that VLAN have a broadcast key that can decrypt this frame. Other MUs receive it, but discard it.

In general, when there are multiple VLANs mapped to the same WLAN, the broadcast buffer queue size scales linearly to accommodate a potential increase in the broadcast packet stream.

**Roaming within the Controller.** When an MU is assigned to a VLAN, the controller registers the VLAN assignment in its credential cache. If the MU roams, it is assigned back to its earlier assigned VLAN. The cache is flushed upon detected MU inactivity or if the MU associates over a different WLAN (on the same controller).

**Roaming across a Cluster.** MUs roam among controller cluster members. The controller must ensure a VLAN remains unchanged as an MU roams. This is accomplished by passing MU VLAN information across the cluster using the interface used by a hotspot. It automatically passes the username/password across the credential caches of the member controllers. This ensures a VLAN MU association is maintained even while the MU roams among cluster members.

**Roaming across a Layer 3 Mobility Domain.** When an MU roams among controllers in different Layer 3 mobility domains, Layer 3 ensures traffic is tunneled back to the correct VLAN (on the home controller).

**Interaction with RADIUS Assigned VLANs.** Multiple VLANs per WLAN can co-exist with VLANs assigned by a RADIUS server. Upon association, an MU is assigned to a VLAN from a pool of available VLANs. When the RADIUS server assigns the user another VLAN, MU traffic is forwarded to that VLAN.

When 802.1x is used, traffic from the MU is dropped until authentication is completed. None of the MU data is switched onto the temporarily VLAN. A RADIUS assigned VLAN overrides the statically assigned VLAN.

If the RADIUS assigned VLAN is among the VLANs assigned to a WLAN, it is available for VLAN assignment in the future. If the RADIUS assigned VLAN is not one of the VLANs assigned to a WLAN, it is not available for future VLAN assignment. To configure Multiple VLANs for a single WLAN, see "Assigning Multiple VLANs per WLAN" on page 140.

## **Wired Switching**

The controller includes the following wired switching features:

- DHCP Servers on page 32
- DHCP User Class Options on page 32
- DDNS on page 32
- VLAN Enhancements on page 33
- Interface Management on page 33

### **DHCP Servers**

*Dynamic Host Configuration Protocol* (DHCP) allows hosts on an IP network to request and be assigned IP addresses as well as discover information about the network to which they are attached. Each subnet may be configured with its own address pool. Whenever a DHCP client requests an IP address, the DHCP server assigns an IP address from that subnet's address pool.

When a DHCP server allocates an address for a DHCP client, the client is assigned a lease, which expires after a pre-determined interval. Before a lease expires, clients (to which leases are assigned) are expected to renew them to continue to use the addresses. Once the lease expires, the client is no longer permitted to use the leased IP address. For information on defining the controller DHCP configuration, see "DHCP Server Settings" on page 311.

## **DHCP User Class Options**

A DHCP Server groups clients based on defined user-class option values. Clients with a defined set of user-class values are segregated by class. The DHCP Server can associate multiple classes to each pool. Each class in a pool is assigned an exclusive range of IP addresses.

DHCP clients are compared against classes. If the client matches one of the classes assigned to the pool, it receives an IP address from the range assigned to the class. If the client doesn't match any of the classes in the pool, it receives an IP address from a default pool range (if defined).

Multiple IP addresses for a single VLAN allow the configuration of multiple IP addresses, each belonging to different subnet. Class configuration allows a DHCP client to obtain an address from the first pool to which the class is assigned. For more information, see "Configuring the DHCP User Class" on page 328.

## DDNS

*Dynamic DNS* (DDNS) keeps a domain name linked to a changing IP address. Typically, when a user connects to a network, the user's ISP assigns it an unused IP address from a pool of IP addresses. This address is only valid for a short period. Dynamically assigning IP addresses increases the pool of assignable IP addresses. DNS maintains a database to map a given name to an IP address used for communication on the Internet. The dynamic assignment of IP addresses makes it necessary to update the DNS database to reflect the current IP address for a given name. Dynamic DNS updates the DNS database to reflect the correct mapping of a given name to an IP address.

## **VLAN Enhancements**

The controller has incorporated the following VLAN enhancements:

- Network interfaces operate in either trunk or access modes.
- A network interface in access mode can only send and receive untagged packets.
- A trunk port can now receive both tagged and untagged packets. Each Ethernet port is assigned a native VLAN.
- You can now configure a set of allowed VLANs on a trunk port. Packets received on this port that belong to other VLANs are discarded.

## **Interface Management**

The controller's physical interfaces auto-negotiate speed and duplex. The controller also allows:

- Manual bandwidth configuration of a physical interface speed to 10/100/1000 Mbps.
- Manual duplex configuration of a physical interface to Full Duplex or Half Duplex.
- Manual configuration of administrative shutdown of a physical interface.

## **Management Features**

The controller supports the following management features:

- A secure, browser-based management console.
- A *Command Line Interface* (CLI) accessible via the serial port or through Telnet or a *Secure Shell* (SSH) application.
- A CLI Service mode enabling the capture of system status information that can be sent to Extreme Networks personnel for use in problem resolution.
- The support for *Simple Network Management Protocol* (SNMP) version 3 as well as SNMP version 2.
- Upload and download of Access Port firmware and configuration files using TFTP and FTP.
- Transfer of firmware and configuration files using Compact Flash (Summit WM3700 only) or USB (Summit WM3400, Summit WM3600 and Summit WM3700)
- The graphing of wireless statistics.
- A GUI dashboard summary of system status.
- Multi controller management via MSP application.
- Heat map support for RF deployment.
- Secure guest access with specific permission intervals.
- Controller discovery enabling users to discover each Extreme Networks controller on the specified network.

## **Security Features**

Controller security can be classified into wireless security and wired security.

The controller includes the following wireless security features:

- Encryption and Authentication on page 34
- MU Authentication on page 35

Summit WM3000 Series Controller System Reference Guide

- Secure Beacon on page 35
- MU to MU Disallow on page 35
- 802.1x Authentication on page 36
- WIPS on page 36
- Rogue AP Detection on page 37

The controller includes the following wired security features:

- ACLs on page 38
- Local RADIUS Server on page 38
- IPSec VPN on page 38
- NAT on page 39
- Certificate Management on page 39

#### **Encryption and Authentication**

The controller can implement the following encryption and authentication types:

- WEP on page 34
- WPA on page 34
- WPA2 on page 34
- Keyguard-WEP on page 34

**WEP.** Wired Equivalent Privacy (WEP) is an encryption scheme used to secure wireless networks. WEP was intended to provide comparable confidentiality to a traditional wired network, hence the name. WEP had many serious weaknesses and hence was superseded by *Wi-Fi Protected Access* (WPA). Regardless, WEP still provides a level of security that can deter casual snooping. For more information on configuring WEP for a target WLAN, see "Configuring WEP 64" on page 163 or "Configuring WEP 128 / KeyGuard" on page 165.

WEP uses passwords entered manually at both ends (Pre Shared Keys). Using the RC4 encryption algorithm, WEP originally specified a 40-bit key, but was later boosted to 104 bits. Combined with a 24-bit initialization vector, WEP is often touted as having a 128-bit key.

**WPA**. WPA is designed for use with an 802.1X authentication server, which distributes different keys to each user. However, it can also be used in a less secure *pre-shared key* (PSK) mode, where every user is given the same passphrase.

WPA uses *Temporal Key Integrity Protocol* (TKIP), which dynamically changes keys as the system is used. When combined with the much larger Initialization Vector, it defeats well-known key recovery attacks on WEP. For information on configuring WPA for a WLAN, see "Configuring WPA/WPA2 using TKIP and CCMP" on page 166.

**WPA2.** WPA2 uses a sophisticated key hierarchy that generates new encryption keys each time an MU associates with an Access Point. Protocols including 802.1X, EAP and RADIUS are used for strong authentication. WPA2 also supports the TKIP and AES-CCMP encryption protocols. For information on configuring WPA for a WLAN, see "Configuring WPA/WPA2 using TKIP and CCMP" on page 166.

*Keyguard-WEP.* KeyGuard is a proprietary dynamic WEP solution. Basically, KeyGuard is TKIP without the message integrity check. For information on configuring KeyGuard for a WLAN, see "Configuring WEP 128 / KeyGuard" on page 165.

## **MU** Authentication

The controller uses the following authentication schemes for MU association:

- Kerberos on page 35
- 802.1x EAP on page 35
- MAC ACL on page 35

Refer to "Editing the WLAN Configuration" on page 134 for additional information.

*Kerberos.* Kerberos allows for mutual authentication and end-to-end encryption. All traffic is encrypted and security keys are generated on a per-client basis. Keys are never shared or reused, and are automatically distributed in a secure manner. For information on configuring Kerberos for a WLAN, see

"Configuring Kerberos" on page 143.

*802.1x EAP.* 802.1x EAP is the most secure authentication mechanism for wireless networks and includes

EAP-TLS, EAP-TTLS and PEAP. The controller is a proxy for RADIUS packets. An MU does a full 802.11 authentication and association and begins transferring data frames. The controller realizes the MU needs to authenticate with a RADIUS server and denies any traffic not RADIUS related. Once RADIUS completes its authentication process, the MU is allowed to send other data traffic. You can use either an onboard RADIUS server or internal RADIUS Server for authentication. For information on configuring 802.1x EAP for a WLAN, see "Configuring 802.1x EAP" on page 142.

**MAC ACL.** The MAC ACL feature is basically a dynamic MAC ACL where MUs are allowed/denied access to the network based on their configuration on the RADIUS server. The controller allows 802.11 authentication and association, then checks with the RADIUS server to see if the MAC address is allowed on the network. The RADIUS packet uses the MAC address of the MU as both the username and password (this configuration is also expected on the RADIUS server). MAC-Auth supports all encryption types, and (in case of 802.11i) the handshake is completed before the RADIUS lookup begins. For information on configuring MAC ACL, see "Configuring MAC Authentication" on page 154.

#### **Secure Beacon**

Devices in a wireless network use *Service Set Identifiers* (SSIDs) to communicate. An SSID is a text string up to 32 bytes long. An AP in the network announces its status by using beacons. To avoid others from accessing the network, the most basic security measure adopted is to change the default SSID to one not easily recognizable, and disable the broadcast of the SSID.

The SSID is a code attached to all packets on a wireless network to identify each packet as part of that network. All wireless devices attempting to communicate with each other must share the same SSID. Apart from identifying each packet, the SSID also serves to uniquely identify a group of wireless network devices used in a given service set.

#### **MU to MU Disallow**

Use MU to MU Disallow to restrict MU to MU communication within a WLAN. The default is 'no', which allows MUs to exchange packets with other MUs. It does not prevent MUs on other WLANs from sending packets to this WLAN. You would have to enable MU to MU Disallow on the other WLAN. To define how MU to MU traffic is permitted for a WLAN, see "Editing the WLAN Configuration" on page 134.

## **802.1x Authentication**

802.1x Authentication cannot be disabled (it is always enabled). A factory delivered out-of-the-box AP4600 series device supports 802.1x authentication using a default username (admin) and password (extreme). EAP-MD5 is used for 802.1x.

When you initially switch packets on an out-of-the-box AP4600 series device, it immediately attempts to authenticate using 802.1x. Since 802.1x supports *supplicant initiated* authentication, the AP4600 series device attempts to initiate the authentication process.

On reset (all resets including power-up), the AP4600 series device sends an EAPOL start message every time it sends a Hello message (periodically every 1 second). The *EAPOL start* is the *supplicant initiated* attempt to become authenticated.

If an appropriate response is received in response to the *EAPOL start* message, the AP4600 series device attempts to proceed with the authentication process to completion. Upon successful authentication, the AP4600 series device transmits the Hello message and the download proceeds the way as it does today.

If no response is received from the *EAPOL start* message, or if the authentication attempt is not successful, the AP4600 series device continues to transmit *Hello* messages followed by *LoadMe* messages. If a parent reply is received in response to the *Hello message*, then downloading continue normally—without authentication. In this case, you need not enable or disable the port authentication.

802.1x authentication is conducted:

- At power up
- On an AP4600 series device operator initiated reset (such as pulling Ethernet cable)
- When the controller administrator initiates a reset of the AP4600 series device.
- When re-authentication is initiated by the Authenticator.

*Change Username/Password after AP Adoption.* Once the AP4600 series device is adopted using 802.1x authentication (such as default username/password) OR using a non-secure access method (hub or controller without 802.1x enabled), use the CLI/SNMP/UI to reconfigure the username/password combination.

**Reset Username/Password to Factory Defaults.** To restore the AP4600 series device username/ password to factory defaults, adopt the AP4600 series device using a non-secure access method (a hub or controller without 802.1x enabled), then reconfigure the username/password combination.

The Access Port does not make use of any parameters (such as MAC based authentication, VLAN based etc.) configured on a RADIUS Server.

#### **WIPS**

Extreme Networks WLAN infrastructure solutions can work with Motorola Wireless Intrusion Protection Software (WIPS) to make the wireless network securer. The WIPS monitors for any presence of unauthorized rogue Access Points. Unauthorized attempts to access the WLAN is generally accompanied by anomalous behavior as intruding MUs try to find network vulnerabilities. Basic forms of this behavior can be monitored and reported without needing a dedicated WIPS. When the parameters exceed a configurable threshold, the controller generates an SNMP trap and reports the result via the management interfaces. Basic WIPS functionality does not require monitoring APs and does not perform off-channel scanning.


#### NOTE

When using an AP35xx or AP4700 Series device for use with WIPS and as a sensor you must first configure the WIPS server IP Addresses before converting the AP35xx or AP4700 to a sensor.

#### **Rogue AP Detection**

The controller supports the following techniques for rogue AP detection:

- RF scan by Access Port on all channels on page 37
- SNMP Trap on discovery on page 38
- Authorized AP Lists on page 38
- Rogue AP Report on page 38
- Extreme Networks WMS Support on page 38



NOTE

The Extreme Networks Wireless Management Suite (WMS) is recommended to plan the deployment of the controller. Extreme Networks WMS can help optimize the positioning and configuration of a controller in respect to a WLAN's MU throughput requirements and can help detect rogue devices. For more information, refer to the Extreme Networks documentation website at: http://www.extremenetworks.com/go/documentation.

**RF scan by Access Port on one channel.** This process requires an Access Port to assist in Rogue AP detection. It functions as follows:

- The controller sends a new configuration message to the adopted AP informing it to detect Rogue APs.
- The Access Port listens for beacons on its present channel.
- It passes the beacons to the controller as it receives them without any modification.
- The controller processes these beacon messages to generate the list of APs.

This process of detecting a Rogue AP is non-disruptive and none of the MUs are disassociated during this process. The Access Port will only scan on its present channel. An AP4600 series device provides this support.

By choosing this option for detection, all capable Access Ports will be polled for getting the information.

**RF scan by Access Port on all channels.** The process used to scan for Rogue APs on all available channels functions as follows:

- The controller sends a configuration message (with the ACS bit set and channel dwell time) to the Access Port.
- An Access Port starts scanning each channel and passes the beacons it hears on each channel to the controller.
- An Access Port resets itself after scanning all channels.
- A controller then processes this information.

**SNMP Trap on discovery.** An SNMP trap is sent for each detected and Rogue AP. Rogue APs are only detected, and notification is provided via a SNMP trap.

 NOTE

 Wired side scanning for Rogue APs using WNMP is not supported. Similarly, RADIUS lookup for approved AP is not provided.

**Authorized AP Lists.** Configure a list of authorized Access Ports based on their MAC addresses. The controller evaluates the APs against the configured authorized list after obtaining Rogue AP information from one of the 2 mechanisms as mentioned in "Rogue AP Detection" on page 37.

**Rogue AP Report.** After determining which are authorized APs and which are Rogue, the controller prepares a report.

*Extreme Networks WMS Support.* The controller can provide rogue device detection data to the Extreme Networks Wireless Management Suite application (or Extreme Networks WMS). Extreme Networks WMS uses this data to refine the position and display the rogue on a site map representative of the physical dimensions of the actual radio coverage area of the controller. This is of great assistance in the quick identification and removal of unauthorized devices.

#### ACLs

ACLs control access to the network through a set of rules. Each rule specifies an action taken when a packet matches a set of rules. If the action is deny, the packet is dropped. If the action is permit, the packet is allowed. If the action is to mark, the packet is tagged for priority. The controller supports the following types of ACLs:

- IP Standard ACLs
- IP Extended ACLs
- MAC Extended ACLs
- Wireless LAN ACLs

For information on creating an ACL, see "Configuring Firewalls and Access Control Lists" on page 403.

#### Local RADIUS Server

RADIUS is a common authentication protocol utilized by the 802.1x wireless security standard. RADIUS improves the WEP encryption key standard, in conjunction with other security methods such as EAP-PEAP. The controller has one onboard RADIUS server. For information on configuring the controller's resident RADIUS Server, see "Configuring the RADIUS Server" on page 489.

#### **IPSec VPN**

IP Sec is a security protocol providing authentication and encryption over the Internet. Unlike SSL (which provides services at layer 4 and secures two applications), IPsec works at Layer 3 and secures the network. Also unlike SSL (which is typically built into the Web browser), IPsec requires a client installation. IPsec can access both Web and non-Web applications, whereas SSL requires workarounds for non-Web access such as file sharing and backup.

A VPN is used to provide secure access between two subnets separated by an unsecured network. There are two types of VPNs:

- *Site-Site VPN*—For example, a company branching office traffic to another branch office traffic with an unsecured link between the two locations.
- *Remote VPN*—Provides remote user ability to access company resources from outside the company premises.

The controller supports:

- IPSec termination for site to site
- IPSec termination for remote access
- IPSec traversal of firewall filtering
- IPSec traversal of NAT
- IPSec/L2TP (client to controller)

#### NAT

*Network Address Translation* (NAT) is supported for packets routed by the controller. The following types of NAT are supported:

- *Port NAT*—Port NAT (also known as NAPT) entails multiple local addresses are mapped to single global address and a dynamic port number. The user is not required to configure any NAT IP address. Instead IP address of the public interface of the controller is used to NAT packets going out from private network and vice versa for packets entering private network.
- *Static NAT*—Static NAT is similar to Port NAT with the only difference being that it allows the user to configure a source NAT IP address and/or destination NAT IP address to which all the packets will be NATted to. The source NAT IP address is used when hosts on a private network are trying to access a host on a public network. A destination NAT IP address can be used for public hosts to talk to a host on a private network.

#### **Certificate Management**

Certificate Management is used to provide a standardized procedure to:

- Generate a Server certificate request and upload the server certificate signed by certificate authority (CA).
- Uploading of CA's root certificate
- Creating a self-signed certificate

Certificate management will be used by the applications HTTPS, VPN, HOTSPOT and RADIUS. For information on configuring controller certificate management, see "Creating Server Certificates" on page 509.

#### NAC

Using *Network Access Control* (NAC), the controller hardware and software grants access to specific network resources. NAC performs a user and MU authorization check for resources that do not have a NAC agent. NAC verifies an MU's compliance with the controller's security policy. The controller supports only the EAP/802.1x type of NAC. However, the controller also provides a mean to bypass NAC authentication for MU's that do not have NAC 802.1x support (printers, phones, PDAs etc.). For information on configuring NAC support, see "Configuring NAC Server Support" on page 160.

Summit WM3000 Series Controller System Reference Guide

## **Supported Access Ports/Points**

An Extreme Networks wireless LAN controller supports the adoption of the following Extreme Networks Enterprise Access Ports and Access Points:

- Altitude AP4600 Series Access Port
- Altitude AP3510 Access Point
- Altitude AP3550 Access Point
- Altitude AP4710 Access Point
- Altitude AP4750 Access Point

# **Access Port and Access Point Features**

Features are normally AP dependent. The following table shows the features supported by Altitude AP35x0 and AP4700 Series Access Points and Altitude AP4600 Series Access Ports.

Features	AP4600 Series	AP35x0 Access Points
802.11k	Y	N
802.11W	Y	N
ACS	Y	Y
Adaptive .11n	NA	N
Adaptive AP Mesh	NA	Y
Adaptive AP Rogue AP Detection	NA	Y
Adaptive AP WLAN Stats	NA	Y
Adaptive AP (Wireless Parameter Configuration, AP and MU stats)	NA	Y
Aeroscout Support	Y	Y
AP Load - Balancing	Y	Y
Centralized login pages for Hotspot	Y	Y on Extended WLAN
Data QoS	Y	Y
DDNS	Y	Y
DHCP Redundancy with Cluster Operation	Y	Y
DHCP relay	Y	Y
DHCP User Class options	Y	Y
DoS attack Protection Enhancements	Y	Y on Extended WLAN
Dynamic Load Balancing of APs (Auto Revert in a cluster)	Y	Y
Dynamic VLAN Assignment	Y	Y
Ekahau Support	Y	Y
Encryption (Keygaurd, Kerberos - external KDC, WPA, WPA2, WEP)	Y	Y
Enhanced Beacon	Y	N
Enhanced Probe	Y	N
Fast Roaming (Key Caching)	Y	Y

**Table 1: Access Port and Access Point Features** 

Features	AP4600 Series	AP35x0 Access Points
Firewall	Y - On the controller	Y - Native to the AP for the Independent WLAN, on the controller for the Extended WLAN
Firmware upgrade for Adaptive AP	NA	Y
TCP data path flow across a cluster (based on ACL rules and filters)	Y	Y on Extended WLAN
Geofencing	N	N
Hotspot	Y	Y - Controller hotspot on Extended WLAN, AP hotspot on Independent WLAN
IGMP Snooping	Y	Y on Extended WLAN
Integrated Wireless IDS/IPS	Y	Y on Extended WLAN (see note following this table)
IP Filtering on Adaptive AP (Independent WLAN)	NA	Y
IP Sec VPN	Y - On the controller	Y
IPS Sensor Config	N	Y
IPv6 passthrough	Y	Y
L2 Adoption	Y	N
L3 Adoption	Y	Y
L3 Mobility	Y	Y on Extended WLAN
Location-based hotspot	Y	N
Location LED (Flashing LED)	Y	Y
MAC based MU authentication	Y	N
MU Load balancing across Controller/Cluster	Y	N
Multiple VLANs (in WLAN)	Y	N
Mu-Mu Disallow	Y	Y on Extended WLAN
NAC Support	Y	N
NAT	Y - On the controller	Y
Per AP country code setting	Y	Y
Per MU rate Limiting	Y	Y on Extended WLAN
Qos 802.1p/DCSP mapping	Y	Y
QoS ToS	Y	Y
RADIUS( .1x, MAC authorization, dynamic authorization, client accounting)	Y	Y
Rate Limit per WLAN	Y	Y on Extended WLAN
Summit WM3400 controller support	Y	Y
Rogue AP Containment	Y	N
Rogue AP locationing	Y	Y
Role Based Firewall	Y	Y on Extended WLAN
RSSI based locationing	Y	Y
RTLS	Y	Y
Secure beacon	Y	Y

Table 1: Access Port and Access Point Features (Continued)

Features	AP4600 Series	AP35x0 Access Points
Secure WiSPe	Y	NA
Self healing	Y	N
SIP CAC	Y	N
SMART RF	Y	N
Static IP for APs	Y	Y
TSPEC Admission Control	Y	N
Uni Band 3 Support	N in -US SKUs due to regulatory constraints	N in -US SKUs due to regulatory constraints
VLAN Pooling/Multiple VLANs for WLANs	Y	N
WIPS Enhancements	Y	N
WIPS Sensor	N	Y
Wireless Firewall	Y	Y on Extended WLAN
Wireless Proxy ARP	Y	Y
WLAN Bandwidth Management	Y	Y, excluding the Round Robin Option available native on the AP
WMM U-APSD	Y	Y

#### Table 1: Access Port and Access Point Features (Continued)



#### NOTE

The following integrated wireless IDS/IPS anomalies are supported by Altitude AP35x0 Access Points: Fake-ap-flood, ap-default-configuration, ap-ssid-broadcast-in-beacon, suspicious-ap-high-rssi and unauthorized-ap-using-authorized-ssid.

# **IEEE Standards Support**

#### Table 2: IEEE Standards Support

IEEE Standard	Supported	Notes
IEEE 802.11a	Yes	The IEEE 802.11a standard is fully supported on the following Controller Platforms:
		Summit WM3400
		Summit WM3600
		Summit WM3700
		The IEEE 802.11a standard is fully supported on the following AP Platforms:
		<ul> <li>Altitude™ 4710 Access Point</li> </ul>
		Altitude 4750 Access Point
		Altitude 3510 Access Point
		Altitude 3550 Access Point
		Altitude 4600 Series Access Ports

IEEE Standard	Supported	Notes
IEEE 802.11g	Yes	The IEEE 802.11g standard is fully supported on the following Controller Platforms:
		Summit WM3400
		Summit WM3600
		Summit WM3700
		The IEEE 802.11g standard is fully supported on the following AP Platforms:
		Altitude 4710 Access Point
		Altitude 4750 Access Point
		Altitude 3510 Access Point
		Altitude 3550 Access Point
		Altitude 4600 Series Access Ports
IEEE 802.11d	Yes	The IEEE 802.1d standard is implemented as part of the IEEE 802.1s standard on the following Controller Platforms:
		Summit WM3400
		Summit WM3600
		Summit WM3700
		The IEEE 802.11d standard is implemented for Mesh networking on the following AP Platforms:
		Altitude 4710 Access Point
		Altitude 4750 Access Point
		Altitude 3510 Access Point
		Altitude 3550 Access Point
		Altitude 4600 Series Access Ports
IEEE 802.11i	Yes	We fully support the 802.11i standard for encryption and authentication. Additionally we also implement 802.11i PMK Caching, Opportunistic PMK Caching and Pre-Authentication.
		The IEEE 802.11i standard is fully supported on the following Controller Platforms:
		Summit WM3400
		Summit WM3600
		Summit WM3700
		The IEEE 802.11i standard is fully supported on the following AP Platforms:
		Altitude 4710 Access Point
		Altitude 4750 Access Point
		Altitude 3510 Access Point
		Altitude 3550 Access Point
		Altitude 4600 Series Access Ports
IEEE 802.11n	Yes	The IEEE 802.11n standard is fully supported on the following Controller Platforms:
		Summit WM3400
		Summit WM3600
		Summit WM3700

## Table 2: IEEE Standards Support (Continued)

Summit WM3000 Series Controller System Reference Guide

IEEE Standard	Supported	Notes
IEEE 802.1x	Yes	Full support IEEE 802.1x authentication ether with a fully functional integrated RADIUS server built into our WM Controllers and Access Points or an external RADIUS server such as Microsoft IAS, Microsoft NPS, Cisco Secure ACS, Free RADIUS and Juniper Steel Belted RADIUS (to name a few).
		When using the integrated RADIUS server we support the following EAP methods:
		• EAP-TLS
		EAP-GTC (PEAPv1)
		EAP-MSCHAPv2 (PEAPv0)
		EAP-TTLS (MD5, PAP, MSCHAPv2)
		When using an external RADIUS server the EAP type is transparent to the WLAN infrastructure allowing any standard EAP method to be supported.
		The IEEE 802.1x standard is fully supported on the following Controller Platforms:
		Summit WM3400
		Summit WM3600
		Summit WM3700
		The IEEE 802.1x standard is fully supported on the following AP Platforms:
		Altitude 4710 Access Point
		Altitude 4750 Access Point
		Altitude 3510 Access Point
		Altitude 3550 Access Point
		Altitude 4600 Series Access Ports
IEEE 802.3u	Yes	The IEEE 802.3u (100BASE-T) standard is fully supported on the following Controller Platforms:
		Summit WM3400
		Summit WM3600
		Summit WM3700
		The IEEE 802.3u (100BASE-T) standard is fully supported on the following AP Platforms:
		Altitude 4710 Access Point
		Altitude 4750 Access Point
		Altitude 3510 Access Point
		Altitude 3550 Access Point
		Altitude 4600 Series Access Ports
IEEE 802.3ab	Yes	The IEEE 802.3ab (1000BASE-T) standard is fully supported on the following Controller Platforms:
		Summit WM3400
		Summit WM3600
		Summit WM3700

IEEE Standard	Supported	Notes
IEEE 802.3z	Yes	The IEEE 802.3z (1000BASE-X) standard is fully supported on the following Controller Platforms:
		Summit WM3600 (SFP Pluggable Optics)
		Summit WM3700 (SFP Pluggable Optics)
IEEE 802.1P	Yes	The IEEE 802.1P (QoS) standard is fully supported on the following Controller Platforms:
		Summit WM3400
		Summit WM3600
		Summit WM3700
		The IEEE 802.1P (QoS) standard is fully supported on the following AP Platforms:
		Altitude 4710 Access Point
		Altitude 4750 Access Point
		Altitude 3510 Access Point
		Altitude 3550 Access Point
		Altitude 4600 Series Access Ports
IEEE 802.1Q	Yes	The IEEE 802.1Q (VLAN Tagging) standard is fully supported on the following Controller Platforms:
		Summit WM3400
		Summit WM3600
		Summit WM3700
		The IEEE 802.1Q (VLAN Tagging) standard is fully supported on the following AP Platforms:
		Altitude 4710 Access Point
		Altitude 4750 Access Point
		Altitude 3510 Access Point
		Altitude 3550 Access Point

## Table 2: IEEE Standards Support (Continued)

# **Standards Support**

#### Table 3: Standards Support

Standard	Supported	Notes
RFC 768 UDP	Yes	The controller supports IP, UDP, TCP for various management and control functions and Controller -> AP communications.
RFC 791 IP	Yes	In addition, full IP4 routing support on the controller as well as support IPv4 on wired / wireless stateful inspection firewall is provided.
RFC 792 ICMP	Yes	
RFC 793 TCP	Yes	
RFC 826 ARP	Yes	
RFC 1122 Requirements for Internet Hosts	Yes	
RFC 1519 CIDR	Yes	
RFC 1542 BOOTP	Yes	BOOTP is implemented as part of the Integrated DHCP server. BOOTP clients are implemented on the Altitude 3510 and Altitude 3550.
RFC 2131 DHCP	Yes	DHCP client and server.
RFC 1321 MD5 Message-Digest Algorithm	Yes	Implemented for IPSec VPN, SNMPv3 and EAP- TTLS.
RFC 1851 The ESP Triple DES Transform	Yes	
RFC 2104 HMAC: Keyed Hashing for Message Authentication	Yes	
RFC 2246 TLS Protocol Version 1.0	Yes	
RFC 2401 Security Architecture for the Internet Protocol	Yes	
RFC 2403 HMAC-MD5-96 within ESP and AH	Yes	
RFC 2404 HMAC-SHA-1-96 within ESP and AH	Yes	
RFC 2405 ESP DES-CBC Cipher Algorithm with Explicit IV	Yes	
RFC 2406 IPsec	Yes	
RFC 2407 Interpretation for ISAKMP	Yes	
RFC 2408 ISAKMP	Yes	
RFC 2409 IKE	Yes	
RFC 2451 ESP CBC-Mode Cipher Algorithms	Yes	
RFC 2459 Internet X.509 PKI Certificate and CRL Profile	Yes	
RFC 3602 The AES-CBC Cipher Algorithm and Its Use with IPsec	Yes	
SSL and TLS: RC4 128-bit and RSA 1024- and 2048-bit	Yes	
IPSec: DES-CBC, 3DES, AES-CBC	Yes	

Standard	Supported	Notes
RFC 2548 Microsoft Vendor-Specific RADIUS Attributes	Yes	
RFC 2716 PPP EAP-TLS	Yes	
RFC 2865 RADIUS Authentication	Yes	Integrated and Pass-through
RFC 2866 RADIUS Accounting	Yes	Integrated and Pass-through
RFC 2867 RADIUS Tunnel Accounting	Yes	
RFC 2869 RADIUS Extensions	Yes	
RFC 3576 Dynamic Authorization Extensions to RADIUS	Yes	
RFC 3579 RADIUS Support for EAP	Yes	
RFC 3580 IEEE 802.1X RADIUS Guidelines	Yes	
RFC 3748 Extensible Authentication Protocol	Yes	
Web-based authentication	Yes	Using internal and external hosting.
SNMP v1, v2c, v3	Yes	
RFC 854 Telnet	Yes	Client and Server.
RFC 1155 Management Information for TCP/IP-Based Internets	Yes	
RFC 1156 MIB	Yes	
RFC 1157 SNMP	Yes	
RFC 1213 SNMP MIB II	Yes	
RFC 1350 TFTP	Yes	Client only.
RFC 1643 Ethernet MIB	Yes	This RFC is obsolete http://tools.ietf.org/html/rfc3638.
RFC 2030 SNTP	Yes	Client and Server.
RFC 2616 HTTP	Yes	
RFC 2674 Definitions of Managed Objects for Bridges with Traffic Classes, Multicast Filtering, and Virtual LAN Extensions	Yes	We support everything except the pBridge MIB.
RFC 2819 RMON MIB	Yes	
RFC 2863 Interfaces Group MIB	Yes	ifTable is supported, but ifMIB (mib-2 dot 31) which are later extensions of ifTable (mib-2 dot 2 dot 2) are not supported.
RFC 3164 Syslog	Yes	
RFC 3414 User-Based Security Model (USM) for SNMPv3	Yes	
RFC 3418 MIB for SNMP	Yes	
Web-based: HTTP/HTTPS	Yes	
Command-line interface: Telnet, SSH, serial port	Yes	



# Controller Web UI Access and Image Upgrades

The content of this chapter is segregated among the following:

- Accessing the Controller Web UI on page 49
- Upgrading the Controller Image on page 51
- Auto Installation on page 51

# Accessing the Controller Web UI

# Web UI Requirements

The controller Web UI is accessed using Internet Explorer version 5.5 (or later) and SUN JRE (Java Runtime Environment) 1.5 (or later). Refer to the Sun Microsystems website for information on downloading JRE.



# NOTE

To successfully access the controller Web UI through a firewall, UDP port 161 must be open in order for the controller's SNMP backend to function.

To prepare Internet Explorer to run the Web UI:

- 1 Open IE's *Tools > Internet Options* panel and select the *Advanced* tab.
- 2 Uncheck the following checkboxes:
  - Use HTTP 1.1
  - Java console enabled (requires restart)
  - Java logging enabled
  - JIT compiler for virtual enabled (requires restart).

# **Connecting to the Controller Web UI**

To display the Web UI, launch a Web browser on a computer with the capability of accessing the controller.



#### NOTE

Ensure you have HTTP connectivity to the controller, as HTTP is a required to launch the controller Web UI from a browser.

To display the controller Web UI:

1 Point the browser to the IP address assigned to the wired Ethernet port (port 2). Specify a secure connection using the https:// protocol.

The controller login screen displays:

-extreme totworks*
SUMMIT <sup>®</sup> WM3600 WLAN CONTROLLER
Username:
Password:
Login
Release 4.3.1.0-020R

2 Enter the Username *admin*, and Password *admin123*. Both are case-sensitive. Click the *Login* button.



If using HTTP to log in into the controller, you may encounter a Warning screen if a self-signed certificate has not been created and implemented for the controller. This warning screen will continue to display on future login attempts until a self-signed certificate is implemented. Extreme Networks recommends only using the default certificate for the first few login attempts until a self-signed certificate can be generated.



If your password is lost, there is a means to access the controller, but you are forced to revert the controller back to its factory default settings and lose your existing configuration (unless saved to a secure location). Consequently, Extreme Networks recommends keeping the password in a secure location.

Once the Web UI is accessed, the Controller main menu item displays a configuration tab with highlevel controller information. Click the *Show Dashboard* button to display an overall indicator of controller health. Once the controller is fully configured, the dashboard is the central display for the user to view the version of firmware running on the controller, quickly assess the last 5 alarms generated by the controller, view the status of the controller's Ethernet connections and view controller CPU and memory utilization statistics.



The chapters within this System Reference Guide are arranged to be complementary with the main menu items in the menu tree of the controller Web UI. Refer to this content to configure controller network addressing, security and diagnostics as required.

# **Upgrading the Controller Image**

The controller ships with a factory installed firmware image with the full feature functionality described in this *System Reference Guide*. However, Extreme Networks periodically releases controller firmware that includes enhancements or resolutions to known issues. Verify your current controller firmware version with the latest version available from the Extreme Networks website before determining if your system requires an upgrade.

# **Auto Installation**

The controller auto install function can be configured manually or using a DHCP server. When configuring auto installation using DHCP, the server requires the definition of a vendor class and four sub-options under option 43 namely:

- Option 186—defines the tftp/ftp server and ftp username, password information
- Option 187—defines the firmware path and file name
- Option 188—defines the config path and file name
- Option 190—defines the cluster config path and file name.

The individual features (config, cluster-config and image) can be enabled separately using the CLI, SNMP or Web UI. If a feature is disabled, it is skipped when auto install is triggered.

For manual configuration (where the URLs for the configuration and image files are not supplied by DHCP), the URLs can be specified using the CLI, SNMP or Applet. Use the CLI to define the expected firmware image version. If the image version is not specified, the controller will derive it from the header of the firmware image file.

Configuration files are tracked by their MD5 checksum and contents. If a file is renamed its contents remain the same and the file will not be reloaded.

The requested image file version (if any) is checked against the current version before any attempt is made to load it. If the requested version is the same as the running version, no action is taken. If the image file version (embedded in the file header) does not match the expected version, no further action is taken. If the version has not been specified, the image file header is compared to the local version. If they are the same, no action is taken.



NOTE

Once the system has been operating for ten minutes, Auto Install is disabled, though it may still be reconfigured. This is to prevent the system from attempting to re-install each time a DHCP lease is renewed.

*Configuring Auto Install via the CLI.* There are three compulsory and four optional configuration parameters.

The compulsory parameters are:

- configuration upgrade enable
- cluster configuration upgrade enable
- image upgrade enable

Optional (only for the static case):

- configuration file URL
- cluster configuration file URL
- image file URL
- expected image version

To set default to no, and the URLs and the version default to "" (blank):

WMController(config)#show autoinstall

feature e	nabled	URL
config	no	not-set
cluster cfg	no	not-set
image	no	not-set
expected ima	ge version	not-set

Enables are set using the *autoinstall <feature>* command:

```
WMController>en
WMController#conf t
WMController(config)#autoinstall image
WMController(config)#autoinstall config
WMController(config)#autoinstall cluster-config
```

After this configuration update, any controller reboot with DHCP enabled on the RON port will trigger an auto install, provided the DHCP Server is configured with appropriate options.

The "enables" are cleared using the *no autoinstall <feature>* 

URLs and the version string are stored in the configuration file as text and can be cleared using an empty pair of double quotes to denote the blank string. In the following example, define the three URLs and the expected version of the image file, then enable all three features for the auto install.

```
WMController(config)#autoinstall config url ftp://ftp:ftp@192.9.200.1/WMController/
config
WMController(config)#autoinstall cluster-config url ftp://ftp:ftp@192.9.200.1/
WMController/cluster-config
WMController(config)#autoinstall image url ftp://ftp:ftp@147.11.1.11/WMController/
images/WM3600.img
WMController(config)#autoinstall image version 3.1.0.0-XXXXX
WMController(config)#autoinstall config
```

```
WMController(config)#autoinstall cluster-config
WMController(config)#autoinstall image
WMController(config)#show autoinstall
feature enabled URL
config yes ftp://ftp:ftp@192.9.200.1/WMController/config
cluster cfg yes ftp://ftp:ftp@192.9.200.1/WMController/cluster-config
image yes ftp://ftp:ftp@147.11.11/WMController/images/WM3600.img
expected image version 4.3.1.0-XXXXX
```

Once again, for DHCP option based auto install the URLs is ignored and those passed by DHCP are not stored.

Whenever a string is blank it is shown as --not-set--.



# **Controller Information**

This chapter describes the controller main menu information used to configure the controller. This chapter consists of the following sections:

- Viewing the Controller Interface on page 55
- Viewing Controller Port Information on page 68
- Viewing Controller Configurations on page 81
- Viewing Controller Firmware Information on page 86
- Controller File Management on page 91
- Configuring Automatic Updates on page 98
- Viewing the Controller Alarm Log on page 100
- Viewing Controller Licenses on page 102
- How to use the Filter Option on page 104

# Viewing the Controller Interface

The controller *Configuration* tab provides high-level system, controller name and address information accessible from one location. Use this information to assess whether the current firmware version is the most recent and if the number of licenses available is correct to support the number of radio devices deployed. The values displayed within the screen can be defined in numerous additional locations throughout the controller applet.



## NOTE

The Extreme Networks Wireless Management Suite (WMS) is a recommended utility to plan the deployment of the controller and view its interface statistics once operational in the field. Extreme Networks WMS can help optimize the positioning and configuration of a controller (and its associated radios) in respect to a WLAN'S MU throughput requirements and can help detect roque devices. For more information, refer to the Extreme Networks website.

The controller screen displays two tabs supporting the following configuration activities:

- Setting the Controller Country Code on page 56
- Viewing Controller Statistics on page 66

Summit WM3000 Series Controller System Reference Guide

55



#### NOTE

When the controller's configuration is successfully updated (using the Web UI), the affected screen is closed without informing the user their change was successful. However, if an error were to occur, the error displays within the affected screen's Status field and the screen remains displayed. With file transfer operations, the transfer screen remains open during the transfer and remains open upon completion (with status displayed within the Status field).

## Setting the Controller Country Code

When initially logging into the system, the controller requests that you enter the correct country code for your region. If a country code is not configured, a warning message will display stating that an incorrect country setting will lead to the illegal use of the controller. Consequently, selecting the correct country is extremely important. Each country has its own regulatory restrictions concerning electromagnetic emissions (channel range) and the maximum RF signal strength transmitted. To ensure compliance with national and local laws, be sure to set the *Country* value correctly.



NOTE

To ensure proper operation of the wireless controller and Access Ports, make sure the country code set on the wireless controller matches the country code set on the Access Ports or Adaptive APs.

## Viewing the Controller Configuration

To view a high-level display of the controller configuration:

- 1 Select *Controller* from the main menu tree.
- 2 Click the *Configuration* tab.

	Controller	
SUMMIT <sup>®</sup> WM3400 CONTROLLER	Configuration Controller Statistics	
Controller  Ports Configurations Configurations Firmware File Management Automatic Update Alarm Log Licenses	System System Name Location Contact Uptime Firmware	WM3400 WiLab 2 hours, 06 minutes and 25 seconds 4.3.1.0-008R Extreme Networks, the Extreme Networks logo, Altitude and Summit are either trademarks or registered trademarks of Extreme
<ul> <li>Network</li> <li>Services</li> <li>Security</li> <li>Management Access</li> <li>Diagnostics</li> <li>Login Details</li> <li>Connect To: 192.168.10.34</li> <li>User: admin</li> <li>Message</li> </ul>	AP Licenses Date (MM/DD/YYYY) Time (HH:MM:SS) Time Zone Country	Networks, Inc. in the United States and/or other countries. All other trademarks are property of their respective owners. 6 05/26/2010 07:31:04 Europe/London United Kingdom-gb
Save Save Refresh	Show Dashboard Reset F	Password Revert Pelp

**3** Refer the *System* field to view or define the following information:

System Name	Displays the designated system name. Provide a system name serving as a reminder of the user base the controller supports (engineering, retail, etc.).
Location	The Location parameter serves as a reminder of where the controller can be found. Define the System Name as a specific identifier of the controller's location. Use the System Name and Location parameters together to optionally define the controller name by the radio coverage type it supports and physical location. For example, "second floor engineering."
Contact	Displays a <i>Contact</i> value for system administration and troubleshooting. This name should be the network administrator responsible for controller operations.
Uptime	Displays the current operational time for the device name defined within the System Name field. Uptime is the cumulative time since the controller was last rebooted or lost power.
Firmware	Displays the current firmware version running on the controller. This version should be periodically compared to the most recent version available on the Extreme Networks website, as versions with increased functionality are periodically released.

AP Licenses	Displays the number of Access Port/AAP licenses currently available for the controller. This value represents the maximum number of Access Ports the controller is licensed to adopt.
Date (MM/DD/ YYYY)	Displays the day, month and year currently used with the controller.
Time	Displays the time of day used by the controller.
Time Zone	Use the drop-down menu to specify the time zone used with the controller. Adjusting the time zone will in turn, cause an adjustment to the time displayed.
Country	Use the drop-down menu to specify the correct country of operation. Selecting the country incorrectly could render your controller as operating illegally.

4 Click the *Restart* button to reboot the controller. The controller itself does not include a hardware reset feature.



When rebooting the controller, the RADIUS Server will also be restarted regardless of its state before the reboot.

5 Click the *Shutdown* button to shutdown and power off the controller.



The shutdown command will shutdown the controller, but the fans will remain on.

- 6 Click the *Show Dashboard* button to display a screen with important indicators of controller health and status. For more information, see "Controller Dashboard Details" on page 59. Referencing the *Details* screen is recommended before new configurations are employed that utilize increased controller bandwidth.
- 7 Click the *Reset Password* button to display a screen to reset the password.

Controller > Reset Password			
Reset Password			
Password			
Confirm Password			
Status:			
OK Cancel 📀 Help			

Enter the new password within the Password and Confirm Password fields and click OK.



When entering a new password for the controller, please note that the password must be a minimum of 8 characters long.

- 8 Click the *Revert* button to undo any changes. The *Revert* button must be clicked before hitting the *Apply* button for any changes to be reverted.
- 9 Click the *Apply* button to save the updates (to the Time Zone or Country parameters specifically).

# **Controller Dashboard Details**

Each Extreme Networks wireless LAN controller platform contains a dashboard which represents a high-level graphical overview of central controller processes and hardware. When logging into the controller, the dashboard should be the first place you go to assess overall controller performance and any potential performance issues.

Click the *Show Dashboard* button (within the Controller screen's Configuration tab) to display the current health of the controller:



#### Summit WM3400 Controller Dashboard

The *Dashboard* screen displays the current health of the controller and is divided into fields representing the following important diagnostics:

- Alarms
- Ports
- Environment
- CPU/Memory

)

• File Systems

Apart from the sections mentioned above, it also displays the following status:

Redundancy State Displays the Redundancy State of the controller. The status can be either Enabled or Disabled.

- Enabled—Defined a green state.
- Disabled—Defined by a yellow state.

Firmware	Displays the Firmware version of the current software running on the wireless controller.
۹,	
Management IP	Displays the Management IP address of the controller.
0101	
Access Ports	Displays the total number of Access Ports adopted by the controller.
Ŀ	
Mobile Units	Displays the total number of MUs associated with the controller.
ر۵	
Up Time	Displays the actual controller uptime. The <i>Uptime</i> is the current operational time of the device defined within the System Name field
G	Uptime is the cumulative time since the controller was last rebooted or lost power.

- 1 Refer to the *Alarms* field for details of all the unacknowledged alarms generated during the past 48 hours. The alarms are classified as:
  - *Critical*—Denoted by a red indicator. These alarms warrant immediate attention.
  - *Major*—Denoted by a yellow indicator. These alarms warrant attention.
  - *Others*—Denoted by a blue indicator.

The alarms field also displays details (in a tabular format) of the 5 most recent unacknowledged critical/major alarms raised during the past 48 hours. The table displays the following details:

Severity	Displays the severity of the alarm. It can be either Critical or Major.
Last Occurrence	Displays the time when the alarm was reported.
Message	Displays the message associated with the alarm.
# Occurrence	Displays the number of times during the past 48 hours such an alarm was generated.

2 Refer to the *Ports* field for link, speed and duplex status of each physical port on the controller's front panel. It displays the following details in a tabular format:

Name	Displays the name of the port (ge1-5 or up1)
Status	Displays the status of the port, either-Up or Down
Speed	Displays the speed at which the port transmits or receives data.
Duplex	Displays the status of the port, either—Full Duplex or Unknown.

- **3** The *Environment* section displays the CPU temperature. On the WM3400, WM3600 and WM3700 platforms, it displays the fan speed of the slowest running fan in the system. It also displays the valid threshold range set by the user.
- 4 The CPU/Memory section displays the free memory available with the RAM.

- 5 The *File Systems* section displays the free file system available for:
  - flash
  - nvram
  - system

#### Summit WM3600 Controller Dashboard



The *Dashboard* screen displays the current health of the controller and is divided into fields representing the following important diagnostics:

- Alarms
- Ports
- Environment
- CPU/Memory
- File Systems

Apart from the sections mentioned above, it also displays the following status:

Redundancy State	Displays the Redundancy State of the controller. The status can be either Enabled or Disabled.
0	• Enabled—Defined a green state.
	Disabled—Defined by a yellow state.
Firmware	Displays the Firmware version of the current software running on the wireless controller.
3	
Management IP	Displays the Management IP address of the controller.
<b>6101</b>	
Access Ports	Displays the total number of Access Ports adopted by the controller.
Ŀ	
Mobile Units	Displays the total number of MUs associated with the controller.
۵	
Up Time	Displays the actual controller uptime. The <i>Uptime</i> is the current
O	Uptime is the cumulative time since the controller was last rebooted or lost power.

- 1 Refer to the *Alarms* field for details of all the unacknowledged alarms generated during the past 48 hours. The alarms are classified as:
  - Critical—Denoted by a red indicator. These alarms warrant immediate attention.
  - *Major*—Denoted by a yellow indicator. These alarms warrant attention.
  - *Others*—Denoted by a blue indicator.

The alarms field also displays details (in a tabular format) of the 5 most recent unacknowledged critical/major alarms raised during the past 48 hours. The table displays the following details:

Severity	Displays the severity of the alarm. It can be either Critical or Major.
Last Occurrence	Displays the time when the alarm was reported.
Message	Displays the message associated with the alarm.
# Occurrence	Displays the number of times during the past 48 hours such an alarm was generated.

2 Refer to the *Ports* field for link, speed and duplex status of each physical port on the controller's front panel. It displays the following details in a tabular format:

Name	Displays the name of the port (ge1-8, me1 or up1)
Status	Displays the status of the port, either— Up or Down
Speed	Displays the speed at which the port transmits or receives data.
Duplex	Displays the status of the port, either— Full Duplex or Unknown.

- **3** The *Environment* section displays the CPU temperature. It displays the valid threshold range set by the user.
- 4 The CPU/Memory section displays the free memory available with the RAM.

#### Summit WM3000 Series Controller System Reference Guide

- 5 The *File Systems* section displays the free file system available for:
  - flash
  - nvram
  - system

#### Summit WM3700 Controller Dashboard

Status				Alarms	
Redundancy S     Firmware :     Management I     Access Point:     Mobile Units :     Up Time :	ta Disabled 4.3.1.0-003D P: <unknown a<br="">s: 0 0 0 0 hours, 37 n</unknown>	ddres ninutes		Generation Severity Last Occ.	ed alarms : last 48 hours. Major : 0 Others : 0 edged critical/major alarms in last 48 <u>urrence Message #Occurrence</u>
Ports				Environment	
farme ge1 ge2 ge3 ge4 me1	Status Up Down Down Down Down	Speed 100 Mbps Unknown Unknown Unknown Unknown	Duplex Ful Duplex Unknown Unknown Unknown Unknown	CPU Temperature	Fan 1 Speed (Slowest running fan
PU/Memory				File Systems	
100 1	CPU &	Memory : % Utilizatio	'n	100 1	Space Usage : %
75				75	Nex Umit for nyrankæs00mlit for system: : 90.0
7.73				50 Max Limit for flash	:: 50.0
			abatan .	25	
25			3 3 CO3 CM		

The *Dashboard* screen displays the current health of the controller and is divided into fields representing the following important diagnostics:

- Alarms
- Ports
- Environment
- CPU/Memory
- File Systems

Apart from the sections mentioned above, it also displays the following status:

Redundancy State	Displays the Redundancy State of the controller. The status can be either Enabled or Disabled.		
0	• Enabled—Defined by a green state.		
	Disabled—Defined by a yellow state.		
Firmware	Displays the Firmware version of the current software running on the wireless controller.		
9			
Management IP	Displays the Management IP address of the controller.		
<b>6101</b>			
Access Ports	Displays the total number of Access Ports adopted by the controller.		
Ŀ			
Mobile Units	Displays the total number of MUs associated with the controller.		
۵			
Up Time	Displays the actual controller uptime. The <i>Uptime</i> is the current		
O	Uptime is the cumulative time since the controller was last rebooted or lost power.		

- 1 Refer to the *Alarms* field for details of all the unacknowledged alarms generated during the past 48 hours. The alarms are classified as:
  - Critical—Denoted by a red indicator. These alarms warrant immediate attention.
  - *Major*—Denoted by a yellow indicator. These alarms warrant attention.
  - *Others*—Denoted by a blue indicator.

The alarms field also displays details (in a tabular format) of the 5 most recent unacknowledged critical/major alarms raised during the past 48 hours. The table displays the following details:

Severity	Displays the severity of the alarm. It can be either Critical or Major.
Last Occurrence	Displays the time when the alarm was reported.
Message	Displays the message associated with the alarm.
# Occurrence	Displays the number of times during the past 48 hours such an alarm was generated.

2 Refer to the *Ports* field for link, speed and duplex status of each physical port on the controller's front panel. It displays the following details in a tabular format:

Name	Displays the name of the port (ge1, ge2, ge3, ge4 and me1).
Status	Displays the status of the port, either—Up or Down
Speed	Displays the speed at which the port transmits or receives data.
Duplex	Displays the status of the port, either—Full Duplex or Unknown.

- **3** The *Environment* section displays the CPU temperature. It displays the valid threshold range set by the user.
- 4 The CPU/Memory section displays the free memory available with the RAM.

- 5 The *File Systems* section displays the free file system available for:
  - flash
  - nvram
  - system

## **Viewing Controller Statistics**

The *Controller Statistics* tab displays an overview of the recent network traffic and RF status for the controller.

To display the Controller Statistics tab:

- 1 Select *Controller* from the main menu tree.
- 2 Click the Controller Statistics tab at the top of the Controller screen.

	Controller	
SUMMIT <sup>®</sup> WM3400 CONTROLLER	Configuration Controller Statistics	
Controller     Ports     Gonfigurations     Firmware     File Management     Automatic Update     Management	Number of MUs Associated 1 Number	er of APs Adopted 1 er of Radios Adopted 2
- Co Licenses	Traffic (does not include retry overhead)	
G transf	<u>Iotal Rec</u>	eived Transmitted
	Pkts per second 0.00 0.00 pps 0.00 0.0	0.00 0.00 pps
	Throughput 0.00 0.00 Mbps 0.00 0.0	0 Mbps 0.00 0.00 Mbps
▶ Network	Avg. Bit Speed 0.00 0.00 Mbps	
▶ Services	% Non-unicast pkts 0.00 0.00	
► Security		
Management Access	RF Status Errors	
▶ Diagnostics	Average Signal 0.00 0.00 dBm Average	ge Number of Retries 0.00 0.00
- Login Details	Average Noise 0.00 0.00 dBm % Gar	ve Up Pkts 0.00 0.00
Connect To: 192.168.10.34	Average SNR (dB) 0.00 0.00 % Not	n-decryptable Pkts 0.00 0.00
User: admin Message	■ last 30 seconds	lasthour
Save Save Refresh		Help

3 Refer to the *Controller Statistics* field for the following read-only information about associated MUs:

Number of MUs<br/>AssociatedDisplays the total number of MUs currently associated to the controller.Number of APs<br/>AdoptedDisplays the total number of Access Ports/Points currently adopted by<br/>the controller.

Number of Radios Displays the total number of radios currently adopted by the controller. Adopted

4 Refer to the *Traffic* field to assess network traffic for associated APs and radios:

Pkts per second Displays the packet transmission rate for received and transmitted packets over last 30 seconds and 1 hour.

- Throughput Displays the traffic throughput for packets received, packets transmitted, and total packets over last 30 seconds and 1 hour.
- Avg. Bit Speed Displays the average bit speed for the controller over last 30 seconds and 1 hour. Use the average bit speed value to help determine overall network speeds and troubleshoot network congestion.
- % Non-unicast pkts Displays the percentage of non-unicast packets seen (received & transmitted) by the controller over last 30 seconds and 1 hour. Non-unicast traffic includes both multicast and broadcast traffic.

Broadcast multicast, and flooded packets are sent over the air at the slowest rate on every radio in the WLAN and therefore have a much larger airtime utilization than unicast packets and a greater chance of causing collisions.

**5** The *RF Status* section displays the following read-only RF radio signal information for associated APs and radios:

Avg. Signal	Displays the average signal strength for MUs associated with the controller over the last 30 seconds and 1 hour. Typically, the higher the signal, the closer the MU.
Avg. Noise	Displays the average RF noise for all MUs associated with the selected WLAN. MU noise for the last 30 seconds is displayed in black and the number in blue represents MU noise for the last hour. If MU noise is excessive, consider moving the MU closer to the Access Port, or in area with less conflicting network traffic. Excessive noise may also be an indication of network interference.
Avg. SNR	Displays the average <i>Signal to Noise Ratio</i> (SNR) for all MUs associated with the controller. The Signal to Noise Ratio is an indication of overall RF performance on the wireless network.

6 Refer to the *Errors* field for read-only packet error and loss information for associated Access Ports/ Points and radios:

Average Number of Retries	Displays the average number of retries for all MUs associated with the controller. The number in black represents average retries for the last 30 seconds and the number in blue represents average retries for the last hour.
	If the Average Number of Retries starts increasing, this indicates that MUs are not getting a good link back to the AP.
% Gave Up Pkts	Displays the percentage of packets which the controller gave up on for all MUs associated with the controller. The number in black represents this statistic for the last 30 seconds and the number in blue represents this statistic for the last hour.
	If this field displays a non-zero number it indicates bad links causing packets to the MUs.

% Non-decryptable Pkts

Displays the percentage of undecryptable packets for all MUs associated with the controller. The number in black represents undecryptable pkts for the last 30 seconds and the number in blue represents undecryptable pkts for the last hour.

If this field displays a non-zero number it can indicate outside intrusion into the network or an MU using incorrect cryptography such as a a misconfigured static key.

# **Viewing Controller Port Information**

The Port screen displays configuration, runtime status, and statistics of the ports on the controller.

NOTE

The ports available vary by controller platform. Summit WM3600: ge1, ge2, ge3, ge4, ge5, ge6, ge7, ge8, me1, up1 Summit WM3700: ge1, ge2, ge3, ge4, me1 Summit WM3400: ge1, ge2, ge3, ge4, ge5, up1

The port types are defined as follows:

GE#	GE ports are available on the Summit WM3400, Summit WM3600 and Summit WM3700 platforms. GE ports on the Summit WM3400 and Summit WM3600 are RJ-45 which support 10/100/1000Mbps. GE ports on the Summit WM3700 can be RJ-45 or fiber ports which support 10/ 100/1000Mbps.
ME#	ME ports are available on the Summit WM3600 and Summit WM3700 platforms. ME ports are out-of-band management ports which can be used to manage the controller via CLI or Web UI even when the other ports on the controller are unreachable.
UP#	An UP port is available on the Summit WM3400 and Summit WM3600 platform only. This port is used to connect the controller to the backbone network. The UP port on the controller supports either RJ-45 or fiber. The UP port is the preferred way to connect to the backbone as it has a non-blocking 1gbps connection unlike the ge ports.

The Port screen contains three tabs supporting the following port assessment activities:

- "Viewing the Port Configuration"
- "Viewing the Ports Runtime Status"
- "Reviewing Port Statistics"

# Viewing the Port Configuration

The *Configuration* tab displays the current configuration for the controller ports. Use the port configuration information to determine whether an existing port configuration can be used as is or requires modification for use within the controller managed network.

To view configuration details for the uplink and downlink ports:

- 1 Select *Controller* > *Ports* from the main menu tree.
- 2 Select the *Configuration* tab to display the following read-only information:

	Controller > Po	orts					
SUMMIT' WM3700 CONTROLLER	Configuration Runti	me Statistics					
	Name	Aggregation Henbership	Mac Address	Admin Status	Speed	Duplex	Medun Type
Ports	gel		00-15-70-37-FD-F3	Up	Auto	Auto	Copper
- Configurations	200		00-15-70-37-FD-F4	Up	Auto	Auto	None
Q Firmware	Q63		00-15-70-37-FD-F5	Up	Auto	Auto	None
	ge4		00-15-70-37-FD-F6	Up	Auto	Auto	None
I Automatic Update	mel	ji.a	00-15-70-CC-62-28	Цр	Auto	Auto	Copper
-IS Alarm Los							
Licenses							
Network							
Senices							
► Security							
ManagementAccess							
<ul> <li>Diagnostics</li> </ul>							
Login Details							
ConnectTo: 172.16.10.2							
User: admin							
Message							
Sove Sout SRetresh	Edit						O Help

Name	Displays the current port name. The port names available vary by controller.
	Summit WM3600: ge1, ge2, ge3, ge4, ge5, ge6, ge7, ge8, me1, up1, wan Summit WM3700: ge1, ge2, ge3, ge4, me1 Summit WM3400: ge1, ge2, ge3, ge4, ge5. up1
Aggregation Membership	The Aggregation Membership value displays the channel group the port is a member of. (Available on WM3400, WM3600 and WM3700.)
MAC Address	Displays the port's MAC Address. This value is read-only, set at the factory and cannot be modified.
Admin Status	Displays whether the port is currently Up or Down.
Speed	Displays the current speed of the data transmitted and received over the port.
Duplex	Displays the port as either half or full duplex.
Medium Type	(Available on WM3400, WM3600 and WM3700.) The Medium Type value displays the physical connection type of the port. Medium types are:
	Copper: Used on RJ-45 Ethernet Ports
	Optical: Used on Fiber Optic Gigabit Ethernet Ports

**3** Select a port and click the *Edit* button to modify the port configuration. For additional information, see "Editing the Port Configuration" on page 70.

#### **Editing the Port Configuration**

To modify the port configuration:

- 1 Select a port from the table displayed within the Configuration screen.
- 2 Click the *Edit* button.

A *Port Change Warning* screen displays, stating any change to the port setting could disrupt access to the controller. Communication errors may occur even if modifications made are successful.

Controller > Ports > Port Change Warning	×
Port Change Warning	
Warning: changing Port settings could disrupt access to the Controller; even if the changes are successful, communication errors may occur Don't show this message again for the rest of this sessio	n
Status:	
ок 📀 н	elp

3 Click the *OK* button to continue.

Optionally, select the *Don't show this message again for the rest of the session* checkbox to disable the pop-up.

4 Use the *Edit* screen to modify the following port configurations for the selected port.

Controller > Ports > Edit				2
Edit				
Name	ge1		Descripti	on
Speed	Auto	¥	Admin St	atus Enabled 💌
Duplex	Auto	¥	Medium	Copper
Channel Group (0 - 4)				
Use DHCP to obtain	IP Address a	automat	ically	
IP Address	•			
Subnet Mask	•			
Status:				
			ок	Cancel 🕜 Help

Name

Displays the read-only name assigned to the port.

Speed	<ul> <li>Select the speed at which the port can receive and transmit the data.</li> <li>Select from the following range:</li> <li>10 Mbps</li> <li>100 Mbps</li> <li>1000 Mbps</li> <li>Auto</li> </ul>		
Duplex	<ul> <li>Modify the duplex status by selecting one of the following options:</li> <li>Half</li> <li>Full</li> <li>Auto</li> </ul>		
Channel Group	(Available on WM3400, WM3600 and WM3700.) Optionally set the Channel Group number 0 through 4 on the WM3400, WM3600 or WM3700 to associate the port with one of the channel aggregation groups. The controller bundles individual Ethernet links (over the selected channel) into a single logical link that provides bandwidth between the controller and another controller or host. The port speed used is dependant on the Duplex value selected (full, half, or auto). If a segment within a channel fails, traffic previously carried over the failed link is routed to the remaining segments within the channel. A trap is sent upon a failure identifying the controller, channel, and failed link.		
Description	Enter a brief description for the port. The description should reflect the port's intended function to differentiate it from others with similar configurations.		
Admin Status	Either Enable (activate) or Disable (shutdown) the admin status of the port.		
Medium	Displays the current (read-only) connection medium used by this port.		

Read-only details about the port's cabling connection also display within the *Edit* screen. This information should be used to determine the configuration defined for this port.

- 5 Click the OK button to commit the changes made to the port configurations.
- 6 Click *Cancel* to disregard any changes and revert back to the last saved configuration.

## **Viewing the Ports Runtime Status**

The *Runtime* tab displays read-only runtime configuration for uplink and downlink ports.

To view the runtime configuration details of the uplink and downlink ports:

**1** Select *Controller* > *Ports* from the main menu tree.

SUMMIT <sup>®</sup> WM3400 CONTROLLER	Configuration Runtime Statistics PoE Wireless Wan Interface Card					
Ports	gel	00-04-96-47-10-A8	Down	Unknown	Unknown	1500
- Configurations	ge2	00-04-96-47-10-AC	Down	Unknown	Unknown	1500
- Qa Firmware	ge3	00-04-96-47-10-AD	Down	Unknown	Unknown	1500
a Ele Management	ge4	00-04-96-47-10-AE	Up	100 Mbps	Full Duplex	1500
Prie management.	ge5	00-04-96-47-10-AF	Up	100 Mbps	Full Duplex	1500
Automatic Update	up1	00-04-96-47-10-80	Down	Unknown	Unknown	1500
Services     Security     Management Access     Diagnostics						
Login Details						
Connect To: 192.168.10.34						
User: admin						
Message						
Save Save Refresh						🕜 Help

2 Select the *Runtime* tab to display the following read-only information:

Name	Displays the port's current name.
MAC Address	Displays the port's MAC Address. This value is read-only, set at the factory and cannot be modified.
Oper Status	Displays the link status of the port. The port status can be either Up or Down.
Speed	Displays the current speed of the data transmitted and received over the port.
Duplex	Displays the port as either half duplex, full duplex, or Unknown.
MTU	Displays the <i>maximum transmission unit</i> (MTU) setting configured on the port. The MTU value represents the largest packet size that can be sent over a link. 10/100 Ethernet ports have a maximum MTU setting of 1500.

# **Reviewing Port Statistics**

The *Statistics* tab displays read-only statistics for Ethernet ports. Use this information to assess if configuration changes are required to improve network performance.

72
To view the runtime configuration details of the controller ports:

- **1** Select *Controller* > *Ports* from the main menu tree.
- **2** Select the *Statistics* tab.

	Controller > Ports								
SUMMIT <sup>®</sup> WM3400 CONTROLLER	Configuration Runtime Statistics PoE Wireless Wan Interface Card								
▼ Controller	Name	Bytes In	Packets In	Packets In Dropped	Packets In Error	Bytes Out	Packets Out	Packets Out Dropped	Packets Out Error
Ports	gel	0	0	0	0	0	0	0	0
- Deconfigurations	ge2	0	0	0	0	0	0	0	0
- & Firmware	ge3	0	0	0	0	0	0	0	0
- File Management	ge4	687764	4630	0	0	2211856	10094	0	0
	ge5	1836945	5962	0	0	252416	1010	0	0
Marm Loo	up1	U	0	0	0	0	0	U	0
Network     Services     Security     Management Access     Diagnostics									
Login Details									
Connect To: 192.168.10.34									
User: admin									
Message									
Save Save Refresh	Details	Graph							🕗 Help

3 Refer to the *Statistics* tab to display the following read-only information:

Name	Defines the port name. The port names available vary by controller.	
	Summit WM3600: ge1, ge2, ge3, ge4, ge5, ge6, ge7, ge8, me1, up1, wan	
	Summit WM3700: ge1, ge2, ge3, ge4, me1 Summit WM3400: ge1, ge2, ge3, ge4, ge5, up1	
Bytes In	Displays the total number of bytes received by the port.	
Packets In	Displays the total number of packets received by the port.	
Packets In Dropped	Displays the number of packets dropped by the port. If the number appears excessive, a different port could be required.	
Packets In Error	Displays the number of erroneous packets received by the port. If the number appears excessive, try using a different port and see if the problem persists.	
Bytes Out	Displays the total number of bytes transmitted by the port.	
Packets Out	Displays the total number of packets transmitted by the port. A low value could be an indication of a network problem.	

#### Summit WM3000 Series Controller System Reference Guide

Packets Out	Displays the total number of packets dropped during transmission. A high
Dropped	value may be an indication of network throughput issues.
Packets Out Error	Displays the total number of erroneous transmitted packets.

- 4 Select a port and click the *Details* button to see the detailed port statistics. For more information, refer to "Detailed Port Statistics" on page 74.
- 5 Select a port and click the *Graph* button to view the port statistics in a graphical format. For more information, refer to "Viewing the Port Statistics Graph" on page 75.

#### **Detailed Port Statistics**

To view detailed statistics for a port:

- 1 Select a port from the table displayed within the *Statistics* screen.
- 2 Click the *Details* button.

ontroller > Ports > Interface terface Statistics	Statistics		ge
Name	ge1		
Mac Address	00-04-96-43	4C-84	
Input Bytes	98007327	Output Bytes	163624855
Input Unicast packets	168395	Output Unicast packets	165122
Input NonUnicast packets	305385	Output NonUnicast packets	216852
Input Total packets	473780	Output Total packets	381974
Input Packets Dropped	0	Output Packets Dropped	0
Input Packets Error	0	Output Packets Error	0
atus:			
		Refresh Clos	e 🕢 Help

**3** The *Interface Statistics* screen displays. This screen displays the following statistics for the selected port:

Name	Displays the port name.
MAC Address	Displays physical address information associated with the interface. This address is read-only (hard-coded at the factory) and cannot be modified.
Input Bytes	Displays the number of bytes received on the interface.
Input Unicast Packets	Displays the number of unicast packets (packets directed towards the interface) received on the interface.
Input NonUnicast Packets	Displays the number of NonUnicast Packets (Multicast and Broadcast Packets) received on the interface.
Input Total Packets	Displays the total number of packets received on the interface.
Input Packets Dropped	Displays the number of received packets dropped by the interface by the input Queue of the hardware unit /software module associated with the VLAN. Packets are dropped when the input Queue is full or unable to process incoming traffic.

Input Packets Error	Displays the number of packets with errors received on the interface. Input Packet Errors are input errors due to: no buffer space/ignored packets due to broadcast storms, packets larger than maximum packet size, framing errors, input rate exceeding the receiver's date handling rate, or cyclic redundancy check errors. In all of these cases, an error is reported and logged.
Output Bytes	Displays the number of bytes transmitted from the interface.
Output Unicast Packets	Displays the number of unicast packets (packets directed towards a single destination address) transmitted from the interface.
Output NonUnicast Packets	Displays the number of unicast packets transmitted from the interface.
Output Total Packets	Displays the total number of packets transmitted from the interface.
Output Packets Dropped	Displays the number of transmitted packets dropped from the interface. Output Packets Dropped are packets dropped when the output queue of the device associated with the interface is saturated.
Output Packets Error	Displays the number of transmitted packets with errors. Output Packet Errors are the sum of all the output packet errors, malformed packets, and misaligned packets received.

- **4** The *Status* is the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The *Status* field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 5 Click the *Refresh* button to refresh the port statistics.
- 6 Click the *Close* button to exit out of the screen.

#### **Viewing the Port Statistics Graph**

The controller continuously collects data for port statistics. Even when the port statistics graph is closed, data is still tallied. Periodically display the port statistics graph for assessing the latest information.

To view a detailed graph for a port:

- 1 Select a port from the table displayed in the *Statistics* screen.
- 2 Click the *Graph* button.

terface Statistics	8		ge4 (00-04-96-47-10-A
750.00 749.50 749.50 749.25 749.00 749.00 749.25 748.75 748.25 748.00	708,000 705,750 705,500 705,250 705,000 704,750 704,500 704,500 704,250 704,000 703,750	347.00 2347.10 2	4742.5 4740.0 1775.5 4737.5 4735.0 4735.0 4732.5 4730.0 0
Input Bytes Input Bytes Input Pkts Dro Output Pkts To Output Pkts E	Inpu opped otal rror	t Pkts Total — Input Pkts N Imput Pkts Total Imput Pkts Error Output Pkts NUCast	IUCast — Input Pkts Error Input Pkts NUCast Output Bytes Output Pkts Dropped
tatus:			Close

The *Interface Statistics* screen displays for the selected port. The screen provides the option to view the following:

- Input Bytes
- Input Pkts Dropped
- Output Pkts Total
- Output Pkts Error
- Input Pkts Total
- Input Pkts Error
- Output Pkts NUCast
- Input Pkts NUCast
- Output Bytes
- Output Pkts Dropped
- 3 Display any of the above by selecting the checkbox associated with it.



NOTE

You are not allowed to select (display) more than four parameters at any given time.

4 Click the *Close* button to exit out of the screen.

# Power over Ethernet (PoE)



Power over Ethernet is supported on Summit WM3600 and Summit WM3400 controllers.

The Summit WM3600 and Summit WM3400 controllers support 802.3af 802.3af Power over Ethernet (PoE) on each of its eight *ge* ports. The PoE screen allows users to monitor the power consumption of the ports and configure power usage limits and priorities for each of the *ge* ports.

To view the PoE configuration:

- 1 Select *Controller* > *Ports* from the main menu tree.
- **2** Select the *PoE* tab:

NOTE

	Controller > P	orts							
SUMMIT <sup>®</sup> WM3400 CONTROLLER	Configuration Run	time Statistics	PoE Wireles	is Wan Interfac	e Card				
✓ Controller	PoE Global Cor	nfiguration							
Ports Configurations	PoE Firmwa	re Version		211 built	d 1				
- G Firmware	Power Budg	et		91	0.0 watts				
- De File Management	Power Cons	umption			5.0 watts				
Alarm Log	Power Usag	e Threshold fo	or Sending Tra	ap (	30 %	Apply			
	Port	PoE	Class	Priority	Limit (watts)	Power (watts)	Voltage (volts)	Current (mA)	Status
	ge1	Up	0	High	36.0	0.0	0.0	0	Off
▶ Network	ge2	Up	0	High	36.0	0.0	0.0	0	Off
Services		Up	0	High	36.0	5.7	48.1	119	On
► Security	ge5	Up	0	High	36.0	0.0	0.0	0	Off
▶ Management Access									
<ul> <li>Diagnostics</li> </ul>									
Login Details									
Connect To: 192 168 10 34									
liser: admin									
dumin									
Message									
Save Save Refresh	Edit								📀 Help

The PoE screen is available on the Summit WM3600 and Summit WM3400 controllers. The Summit WM3700 controller does not have Power over Ethernet on any ports and will not display the PoE tab.

PoE Firmware Version	Displays build number.
Power Budget	Displays the total watts available for Power over Ethernet on the controller.
Power Consumption	Displays the total watts in use by Power over Ethernet on the controller.
Power Usage Threshold for Sending Trap	Specify a percentage of power usage as the threshold before the controller sends an SNMP trap. The percentage is a percentage of the total power budget of the controller.

The PoE Global Configuration section displays the following power information.

If you have modified the *Power Usage Threshold for Sending Trap* value, click the *Apply* button to save the changes.

Port	Displays the port name for each of the PoE capable ports.		
PoE	Displays the PoE status of each PoE capable port. Status will display Up when PoE is available on the port and Down when PoE is unavailable on the port.		
Class	Displays the IEEE Power Classification for each port:		
	Class Number—Maximum Power Required from Controller		
	0 (unknown)—15.4 Watts		
	• 14 Watts		
	• 2—7 Watts		
	• 3—15.4 Watts		
Priority	Displays the priority mode for each of the PoE ports.		
	The priority options are:		
	Critical		
	• High		
	• Low		
Limit (watts)	Displays the power limit in watts for each of the PoE ports. The maximum power limit per port is 36 watts.		
Power (watts)	Displays each PoE ports power usage in watts.		
Voltage (volts)	Displays each PoE ports voltage usage in volts.		
Current (mA)	Displays each PoE ports current usage in milliAmps.		
Status	Displays the operational status for each PoE port. Ports can be either On or Off.		

## **Editing Port PoE Settings**

To modify the PoE settings for a port:

- 1 Select a port to edit from the table.
- 2 Click the *Edit* button. The *PoE Edit* screen shows the port PoE status, Priority, and Power Limit.

Controller > Ports	i > Edit 🔀
Edit	ge4
✓ Enable PoE	
Priority	C Critical
	High
	C Low
Power Limit	29.7 watts
Status:	
ОК	Cancel 📀 Help

- **3** Check the *Enable PoE* checkbox to configure the selected port to use Power over Ethernet. To disable PoE on a port, uncheck this box.
- **4** Select the *Priority* level for PoE on this port. The *Priority* level is used in cases where the controller's PoE power consumption exceeds the available power. When this happens, ports with higher *Priority* levels will be given precedence over those with a lower *Priority* level.
- 5 Set the *Power Limit* (in watts) for this port's PoE usage. Setting the *Power Limit* places a cap on the maximum amount of power which can be drawn from the selected port.



Power limits and power budgets are based on worst case operating conditions to deliver power at the level requested. The worst case operating conditions assume the controller is operating at its maximum operating temperature and at a maximum cable length. As a result power levels may be between 5% and 10.5% over requested level.

6 Click *OK* to save and add the changes to the running configuration and close the dialog.

## **Configuring WAN Interface Cards**

The Summit WM3400 and Summit WM3600 controllers support 3G Wireless WAN cards using the ExpressCard slot. In order to use a 3G Wireless WAN card with the controller, it must first be initialized on a laptop. For activation and initialization information, refer to the instructions included with the card. If your Wireless WAN Interface card service provider makes use of a PIN number for access to the network, disable the PIN number before using the card with the controller.

To configure a Wireless WAN Interface card:

- **1** Select *Controller* > *Ports* from the main menu tree.
- 2 Select the Wireless WAN Interface Card tab.

	Controller > Ports
SUMMIT* WM3400 CONTROLLER	Configuration Runtime Statistics PoE Wireless Wan Interface Card
Controller  Ports Configurations Configurations File Management Automatic Update Alarm Log Licenses	Wireless WAN Card Details Access Port Name User Name
Network     Services     Security     Management Access     Diagnostics     Login Details     Connect To: 192.168.10.34	Password Activation Mode Disable Preferred DNS Server Alternate DNS Server
User: admin Message	Reset Revert O Help

3 Enter the following parameters to configure a WAN Interface Card:

Access Port Name	If your Wireless WAN service provider requires you to specify an Access Port Name, enter that value here. The range is <0-25> and default value is 0.
User Name	Enter the User Name configured for use with the Wireless WAN Interface Card. The string range is $<0.32>$ and default value is 0.
Password	Enter the <i>Password</i> associated with the above User Name for the Wireless WAN Interface Card.The string range is <0-30> and default value is 0.
Activation Mode	Select <i>Enable</i> from the pull-down menu to enable the Wireless WAN Interface Card. Select Disable from the pull-down menu to turn off the Wireless WAN Interface Card.
Preferred DNS Server	Displays the primary/preferred DNS Server provided by the Wireless WAN service provider.
Alternate DNS Server	Displays the secondary/alternate DNS Server provided by the Wireless WAN service provider.



To use a 3G Wireless WAN card with the controller, it must first be initialized on a laptop. For activation and initialization information, refer to the instructions included with the WAN card. If your Wireless WAN Interface card service provider makes use of a PIN number for access to the network, disable the PIN number before using the card with the controller.

**4** To reset the WAN Interface card configuration, click the *Reset* button and the configuration fields will be cleared.

# **Viewing Controller Configurations**

Use the *Configurations* screen to review the configuration files available to the controller. The details of each configuration can be viewed individually. Optionally, edit the file to modify its name or use the file as the controller startup configuration. A file can be deleted from the list of available configurations or transferred to a user specified location.



#### NOTE

To view the entire controller configuration using SNMP, the controller CLI provides a better medium to review the entire controller configuration.



### NOTE

The Extreme Networks Wireless Management Suite (WMS) is a recommended utility to plan the deployment of the controller and view its configuration once operational in the field. Extreme Networks WMS can help optimize the positioning and configuration of a controller (and its associated radios) in respect to a WLAN's MU throughput requirements and can help detect rogue devices. For more information, refer to the Extreme Networks website.

To view the Configuration files available to the controller:

1 Select *Controller* > *Configurations* from the main menu tree.

	Controller > Conf	igurations		ANGER AND	
Controller				Use Install' option to copy to the system startup config.	he selected file int
Ports	Name	Size (Bytes)	Created	Modified	Path
- Configurations	startup-config	3420 Tue M	Nay 25 08:15:32 2010 BST	Tue May 25 08:15:32 2010 BST	nvram:
- C Firmware	running-config	N/A N/A		N/A	system:
- 📝 File Management					
Automatic Update					
- 🖏 Alarm Log					
- De Licenses					
Network					
Senires					
<ul> <li>Security</li> </ul>					
Management Access					
Diagnostics					
Locis Balalla					
Login Details					
Connect To: 192.168.10.34					
Llear: admin					
osei. aumin					
Message					
Sava Junet Refresh	View Instal	Delete	Restr	re Defaults Transfer Files	Help
- ours - Weiresti	1150	000000	110310	Transfer Ties	- Tielb

The following information is displayed in tabular format. Configuration files (with the exception of startup-config and running-config) can be edited, viewed in detail, or deleted.

Name	Displays the name of each existing configuration file.
Size (Bytes)	Displays the size (in bytes) of each available configuration file.
Created	Displays the date and time each configuration file was created. Use this information as a baseline for troubleshooting problems by comparing event log data with configuration file creation data.
Modified	Displays the date and time each configuration file was last modified. Compare this column against the Created column to discern which files were modified and make informed decisions whether existing files should be further modified or deleted.
Path	Displays the path (location) to the configuration file.

- **2** To view the contents of a config file in detail, select a config file by selecting a row from the table and click the *View* button. For more information, see "Viewing the Detailed Contents of a Config File" on page 83.
- **3** Select a configuration (other than the start-up-config or running config) and click the *Install* button to install the file on the controller and replace the existing startup-config file.

If a file (for example, *sample-config*) is selected, a message displays stating, "When *sample-config* is installed, it will replace start-up config. Are you sure you want to install *sample-config*." Click Yes to continue.



Selecting either the startup-config or running-config does not enable the Edit button. A different configuration must be available to enable the Edit function for the purposes of replacing the existing startup-config.

**4** To permanently remove a file from the list of configurations available to the controller, select a configuration file from the table and click the *Delete* button.

If startup-config is deleted, a prompt displays stating the default controller startup-config will automatically take its place. The controller running-config cannot be deleted.

**5** To restore the system's default configuration and revert back to factory default, click the *Restore Defaults* button.



After setting the controller to revert to factory default settings, the system must be rebooted before the default settings take effect. When this occurs, the controller IP address may change.

6 Click the *Transfer Files* button to move a target configuration file to a secure location for later use. For more information, see "Transferring a Config File" on page 85.

# Viewing the Detailed Contents of a Config File

The View screen displays the entire contents of a configuration file. Extreme Networks recommends a file be reviewed carefully before it is selected from the Config Files screen for edit or designation as the controller startup configuration.

- 1 Select a configuration file from the Configuration screen by highlighting the file.
- 2 Click the *View* button to see the contents of the selected configuration file.

```
Controller > Configurations > startup-config
                                                                                                         X
startup-config
                                                                                                        .
  ! configuration of WH3600 Summit-WH3600 version 4.3.1.0-003D
 version 1.5
 aaa authentication login default local none
 service prompt crash-info
 hostname Summit-WH3600
 network-element-id Summit-WH3600
 username "admin" password 1 8e67bb26b358e2ed20fe552ed6fb832f397a507d
  username "admin" privilege superuser
  username "operator" password 1 fe96dd39756ac41b74283a9292652d366d73931f
 spanning-tree mst cisco-interoperability enable
 spanning-tree mst configuration
  name My Name
 country-code in
 redundancy interface-ip 172.16.10.2
 redundancy member-ip 172.16.10.5
 redundancy member-ip 172.16.10.8
  logging buffered 4
  logging console 4
 snmp-server engineid netsnmp 6b8b456747c2a982
 anmn-server sysname Summit-WW3600
                                     S S Page
                                                     1 of 4 Go > >|
Status: Lines 1 to 31 of 115
                                                                               Refresh
                                                                                         Close
                                                                                                 Help
```

Use the up and down navigation facilities on the right-hand side of the screen to view the entire page.

**3** The *Page* parameter displays the portion of the configuration file in the main viewing area.

The total number of pages in the file are displayed to the right of the current page. The total number of lines in the file display in the Status field at the bottom of the screen.

Scroll to corresponding pages as required to view the entire contents of the file. To navigate to a specific page, enter the page number in the text area (next to Page item) and click the *Go* button. The source parameter differs depending on the source selected.

- **4** Refer to the *Status* field for the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The *Status* field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 5 Click *Refresh* to get the most recent updated version of the configuration file.
- 6 Click *Close* to close the dialog without committing updates to the running configuration.

## **Transferring a Config File**

Transfer a configuration file to and from the controller using the *Transfer* screen. Transferring the controller configuration is recommended to keep viable configurations available in a secure location. The following file transfer configurations are possible:

- controller to controller, server, or local disk
- server to controller
- local disk to controller

To transfer the contents of a configuration file:

1 Click the Transfer Files button on the bottom of the Configuration screen.

Controller > Configurations > Transfer			×
Transfer			
Source	1 1	Target	
From Server 💌			
File			
Using FTP Port 21		To Controller	
IP Address	- RE	File	
UserID			
Password			
Path			
			· _
Status:			
		Transfer Abort Close 📀 Hel	,

2 Refer to the *Source* field to define the location and address information for the source config file.

From	Select the location representing the source file's current location using the <i>From</i> drop-down menu. Options include <i>Server, Local Disk,</i> and <i>Controller</i> .
File	Specify a source file for the file transfer. If the controller is selected, the file used at startup automatically displays within the File parameter.
Using	Refer to the <i>Using</i> drop down-menu to configure whether the log file transfer is conducted using FTP or TFTP. FTP transfers require a valid user ID and password.
IP Address	Enter the <i>IP Address</i> of the server or system receiving the source configuration. Ensure the IP address is valid or risk jeopardizing the success of the file transfer.
User ID	Enter the User ID credentials required to transfer the configuration file from a FTP server.
Password	Enter the <i>Password</i> required to send the configuration file from an FTP server.
Path	Specify an appropriate <i>Path</i> name to the target directory on the local system disk or server. The Target options are different depending on the target selected.

3 Refer to the *Target* field to specify the details of the target file.

То	Use the <i>To</i> drop-down menu to define the location of the configuration file. Options include the controller (default location), external server, or local disk.
File	Use the <i>File</i> field to specify a target file for the file transfer. Use the File Browser icon to search attached files systems for target file location.

- **4** Refer to the *Status* field for the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The *Status* field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 5 Click the *Transfer* button when ready to move the target file to the specified location. Repeat the process as necessary to move each desired configuration file to the specified location.
- 6 Click the *Abort* button to cancel the file transfer process before it is complete.
- 7 Click the *Close* button to exit the Transfer screen and return to the Config Files screen. Once a file is transferred, there is nothing else to be saved within the Transfer screen.

# **Viewing Controller Firmware Information**

The controller can store (retain) two software versions (primary and secondary). Information supporting the two versions displays within the *Firmware* screen. The *Version* column displays the version string. The *Build Time* is the date and time each version was generated. *Install* represents the date and time the upgrade was performed. *Next Boot* indicates which version should be used on the next reboot. The Next Boot version should match the *Running Version*, unless the system has failed over to another version.

	Controller >	Firmware					
Controller					lmaj Use	ge Failover is enabled. 'Global Settings' to disable it.	
		Show Filtering Ontions					
Ports	Image	Version	Current Boot	Next Boot	Built Time	Install Time	
Configurations	Primary	4.2.1.0-006B	×	×	Wed Feb 03 22:06:24 2010	. Fri Feb 05 01:13:09 2010 GMT	
-S Firmware	Secondary	4.2.1.0-008R	~	*	Tue Feb 16 20:35:20 2010	Tue May 04 06:53:34 2010	
- Constant Log - Constant Licenses							
Network			Filler	na ie dieskla	a		
<ul> <li>Services</li> </ul>			Fillen	ng is disable	a		
▶ Security	Patch						
Management Access		Patch Name			Versio	Version	
<ul> <li>Diagnostics</li> </ul>							
Login Details							
Connect To: 19216810.34							
User admin							
Oser: admin							
-Message							
Save Save Refresh	Edit	Glo	obal Settings	Updat	Rem Rem	ove Patch 🛛 🕜 Help	

To view the firmware files available to the controller:

- 1 Select *Controller > Firmware* from the main menu tree.
- 2 Refer to the following information displayed within the Firmware screen:

Image	Displays whether a firmware image is the primary image or a secondary image. The primary image is typically the image loaded when the controller boots.
Version	Displays a unique alphanumeric version for each firmware file listed.
Current Boot	A check mark within this column designates this version as the version used by the controller the last time it was booted. An " $X$ " in this column means this version was not used the last time the controller was booted.
Next Boot	A check mark within this column designates this version as the version to be used the next time the controller is booted. An " $X$ " in this column means this version will not be used the next time the controller is booted. To change the boot designation, highlight an image and click the <i>Edit</i> button.
Built Time	Displays the time the version was created (built). Do not confuse the Built Time with the time the firmware was last loaded on the controller.
Install Time	The Install Time is the time this version was loaded with on the controller. Periodically review this information to assess the relevance of older files.

- **3** Refer to the *Patch* field for a listing of the patches available to the controller. The name and version of each patch file is displayed. Each patch file has an associated .txt file designation. The text file describes nuances associated with the file that may make it optimal for use with the controller.
- 4 Select an existing firmware version and click the *Edit* button to change the firmware version used when the controller is booted next. For more information, see "Editing the Controller Firmware" on page 88.
- 5 Click the *Global Settings* button to specify a firmware version for use with the failover image. For more information, see "Enabling Global Settings for the Image Failover" on page 89.
- 6 Click the *Update Firmware* button to update the firmware file loaded onto the controller. For more information, see "Updating the Controller Firmware" on page 89.

NOTE

To apply a patch to the controller, follow the same instructions for updating the controller's firmware.

7 To remove a patch, select it from among those displayed within the Patch field and click the *Remove Patch* button.

## **Editing the Controller Firmware**

The Edit screen enables the user to select a firmware file and designate it as the version used the next time the controller is booted.

- 1 Select the primary firmware image from the Firmware screen.
- 2 Click the *Edit* button.

The *Firmware* screen displays the current firmware version and whether this version is used for the next reboot.

Controller > Firmware	×
Firmware Version:	4.3.0.0-059R
This firmware is currently	set for usage on next reboot
🗹 Use this firmware on r	next reboot
Status:	
	OK Cancel 📀 Help

- 3 Select the checkbox to use this version on the next boot of the controller.
- **4** To edit the secondary image, select the secondary image, click the *Edit* button, and select the *Use this firmware on next reboot* checkbox.

This firmware version will now be invoked after the next reboot of the controller.

- **5** Refer to the *Status* field for the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 6 Click the *OK* button to commit the changes made and exit the screen.

## **Enabling Global Settings for the Image Failover**

Use the *Global Settings* screen to specify a firmware version for use with the failover image.

- 1 Select an image from the table in the Firmware screen.
- 2 Click the *Global Settings* button.

Controller > Firmware > Firmware Glo 🗙
Firmware Global Settings
🗹 Enable Image Failover
Status:
OK Cancel 🕢 Help

- **3** Select the *Enable Image Failover* checkbox to load an alternative firmware version if the WLAN module fails to load the selected version successfully after 2 reboot attempts.
- **4** Refer to the *Status* field for the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 5 Click *OK* to save and add the changes to the running configuration and close the dialog.

# **Updating the Controller Firmware**

Use the Update screen to update the firmware version currently used by the controller.



NOTE

When performing a firmware update using the controller CLI, use the following syntax (specific to FTP) ftp://username:password@ipaddress:port/path/filename. If using TFTP, use tftp://ipaddress/path/filename.



NOTE

When performing a firmware update using FTP, be sure that TCP port 21 is open between the controller and the FTP server where the firmware file is located.

- 1 Select an image from the table in the Firmware screen.
- 2 Click the *Update Firmware* button.

Summit WM3000 Series Controller System Reference Guide

Controller > Fi	rmware > Update	>
Jpdate		
From	Server 💌	
File		
Using	FTP Port 2	1
IP Address	· · · ·	
User ID		
Password		
Path		
Status:		
Do U	pdate Close 💟	Help

- 3 Use the From drop-down menu to specify the location from which the file is sent.
- **4** Enter the name of the file containing the firmware update in the *File* text field. This is the file that will append the file currently in use.
- 5 From the Using drop down menu, select either FTP or TFTP as a medium to update the firmware.
  - **a** Use *FTP* to get the firmware update from a *File Transfer Protocol* (FTP) server. A user account must be established on the FTP server specified for the firmware update.
  - **b** Use *TFTP* to get the firmware update from a *Trivial File Transfer Protocol* (TFTP) server. When using CF, USB1 or USB2 as the transfer method, this field will not be available.
  - **c** Use *HTTP* to get the firmware update from a *Hyper Text Transfer Protocol* (HTTP) server.
  - **d** Use *SFTP* to get the firmware update from a *Secure File Transfer Protocol* (SFTP) server. A user account must be established on the SFTP server specified for the firmware update.



NOTE

On the Summit WM3700, users can also transfer firmware files using USB or Compact Flash. On the Summit WM3600, users can also transfer firmware files using USB. On the Summit WM3400, users can also transfer firmware files using USB or PCI Express card.

- 6 Enter the IP address for the FTP or TFTP server in the IP address field.
- 7 Enter the username for FTP server login in the User ID field.
- 8 Enter the password for FTP server login in the Password field.
- 9 Enter the complete file path for the file that contains the firmware update in the *Path* field.
- 10 Click the Do Update button to initiate the update.

A warning prompt displays. Upon confirming the firmware update, the controller reboots and completes the firmware update.



#### CAUTION

When restarting or rebooting the controller, the RADIUS server is restarted regardless of its state before the reboot.

- **11** Click *OK* to add the changes to the running configuration and close the dialog.
- **12** Refer to the *Status* field for the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 13 Click Cancel to close the dialog without committing updates to the running configuration.

# **Controller File Management**

Use the *File Management* screen to transfer configuration file to and from the controller and review the files available.

### **Transferring Files**

Use the *Transfer Files* screen to transfer files to and from the controller. Transferring files is recommended to keep files in a secure location. The following file transfer options are available:

- Wireless Controller to Wireless Controller
- Wireless Controller to Server
- Server to Wireless Controller

To define the properties of the file transfer configuration:

1 Select *Controller > File Management* from the main menu tree.

	Controller > File Management
SUMMIT <sup>®</sup> WM3400 CONTROLLER	Transfer files File Systems
Controller  Ports Configurations  Firmware File Management Automatic Update  Alarm Log Licenses	Source From Controller T File
Network     Services     Security     Management Access     Diagnostics     Login Details     Connect To: 192.168.10.34     User: admin	Target To Server File Using FTP Port 21 IP Address User ID Password Path
Message	Transfer Abort O Help

2 Refer to the *Source* field to specify the details of the source file.

From	Use the <i>From</i> drop-down menu to select the source file's current location. The options include Wireless Controller and Server. The following transfer options are possible:
	Wireless Controller to Wireless Controller
	Wireless Controller to Server
	Server to Wireless Controller.
	The parameters displayed in the <i>Source</i> and <i>Target</i> fields differ based on the above selection. These different kinds of file transfer techniques are described in the sections that follow.
File	Use the <i>Browse</i> button to navigate to a target file for transfer. If the controller is selected from the From drop-down menu (within the <i>Source</i> field), the file used at startup automatically displays.

### Transferring a file from Wireless Controller to Wireless Controller

To transfer a file from one controller to another:

1 Select Controller from the From drop-down menu

	Controller > File Management
SUMMIT* WM3400 CONTROLLER	Transfer files File Systems
Controller  Ports Configurations Configurations File Management Automatic Update Configuratic Update Conf	Source From Controller T File
<ul> <li>Network</li> <li>Services</li> <li>Security</li> <li>Management Access</li> <li>Diagnostics</li> <li>Login Details         <ul> <li>Connect To: 192.168.10.34</li> <li>User : admin</li> <li>Message</li> </ul> </li> </ul>	Target To Controller T File
Save 🛃 Logout 🔀 Refresh	Transfer Abort CHelp

- 2 Use the *Browse* button to locate a target file for the file transfer.
- **3** Use the *To* drop-down menu (within the *Target* field) and select *Controller*. This defines the location of the file.
- 4 Use the *Browse* button to define a location for the transferred file.
- 5 Click the *Transfer* button to complete the file transfer.
- 6 The *Message* section in the main menu area displays the file transfer message.
- 7 Click *Abort* at any time during the transfer process to abort the file transfer.

### Transferring a File from a Wireless Controller to a Server

To transfer a file from the Controller to a Server:

1 Refer to the *Source* field to specify the source file. Use the *From* drop-down menu and select *Controller*.

	Controller > File Management
SUMMIT <sup>®</sup> WM3400 CONTROLLER	Transfer files File Systems
Controller  Ports Configurations  Firmware  File Management  Automatic Update  Alarm Log  Licenses	Source From Controller T File
<ul> <li>Network</li> <li>Services</li> <li>Security</li> <li>Management Access</li> <li>Diagnostics</li> <li>Login Details Connect To: 192.168.10.34</li> </ul>	Target To Server File Using FTP Port 21 IP Address User ID Password Path
User: admin Message	Transfer Abort OF Help

- 2 Use the *Browse* button and select a file for transfer.
- **3** Use the *To* drop-down menu (within the Target field) and select Server. This defines the transfer location of the configuration file. Enter the file location marked to store the transferred file.
- **4** Use the *Using* drop down-menu to configure whether the log file transfer is conducted using FTP, TFTP, HTTP, or SFTP. This field displays the default port for FTP, TFTP, HTTP, or SFTP. The value in this field can be configured as required. Enter the IP Address of the server receiving the source configuration. Ensure the IP address is valid or risk jeopardizing the success of the file transfer. Enter the User ID credentials required to transfer the configuration file from an FTP server.



On the Summit WM3700, users can also transfer files using USB or Compact Flash. On the Summit WM3600, users can also transfer files using USB. On the Summit WM3400, users can also transfer the files using USB, or PCI Express.

5 Enter the *Password* required to send the configuration file from an FTP server.

- 6 Specify the appropriate *Path* name to the target directory on the server. The target options are different depending on the target selected.
- 7 Click the *Transfer* button to complete the file transfer. The *Message* section in the main menu area displays the file transfer message.
- 8 Click *Abort* at any time during the transfer process to abort the file transfer.

#### Transferring a File from a Server to a Wireless Controller

To transfer a file from a Server to the controller:

1 Refer to the *Source* field to specify the details of the source file. Use the *From* drop-down menu and select *Server*.

	Controller > File Management
SUMMIT WM3400 CONTROLLER	Transfer files File Systems
Controller  Ports Configurations  Firmware  File Management  Automatic Update  Automatic Update  Licenses	Source From Server T File Using FTP Port 21 IP Address
▶ Network	User ID
<ul> <li>Services</li> </ul>	Password
► Security	Path
▶ Management Access	
<ul> <li>Diagnostics</li> </ul>	Target
Login Details	To Controller
ConnectTo: 192.168.10.34	File
Messade	
Save Save Refresh	Transfer Abort 🥥 Help

- 2 Provide the name of the *File*.
- **3** Use the *Using* drop-down menu to configure whether the file transfer is conducted using FTP, TFTP, HTTP, or SFTP.

FTP transfers require a valid user ID and password.

- 4 Enter an *IP Address* of the server receiving the configuration file. Ensure that the IP address is valid or risk jeopardizing the success of the file transfer.
- 5 Enter the User ID credentials required to transfer the configuration file from an FTP server.
- 6 Enter the *Password* required to send the configuration file from an FTP server.

Summit WM3000 Series Controller System Reference Guide

- 7 Specify the appropriate *Path* name to the target directory on the server. The *Target* options are different depending on the target selected.
- 8 Use the To drop-down menu (within the Target field) and select Controller.
- 9 Use the Browse button to browse and select the location to store the file marked for transfer.
- **10** Click the *Transfer* button to complete the file transfer. The *Message* section displays the status of the file transfer message.
- 11 Click the *Abort* button any time during the transfer process to abort the file transfer.

## **Viewing Files**

Use the *File System* tab to review the files available to the controller. The controller maintains the following file types:

- flash
- nvram
- system
- Compact Flash

NOTE

- USB 1
- USB 2



USB 1 is available on the Summit WM3400, Summit WM3600 and Summit WM3700 controllers. USB2 and Compact Flash are only available on the Summit WM3700 controller.

Transfer files between the controller and the server from any one of the above mentioned locations. Since compact flash (CF) and USB are external memory locations, the File System window displays the status of these devices. Transfer files to compact flash and USB only if they are connected and available. To view the file systems currently available to the controller:

- 1 Select *Controller > File Management* from the main menu tree.
- 2 Select the *File System* tab.



3 Refer to the following *File Systems* information.

Name	Displays the memory locations available to the controller.
Available	Displays the current status of the memory resource. By default, nvram and system are always available.
	A green check indicates the device is currently connected to the controller and is available.
	A red X indicates the device is currently not available.
Formatted	Displays the format status of the memory devices. This ensures that the external and internal memory devices store the files securely. A formatted memory device is less prone to crash and loss of data.
	A green check mark indicates that the device is currently connected to the controller and is available.
	A red X indicates that the device is currently not available.

# **Configuring Automatic Updates**

Use the *Automatic Updates* screen to enable a facility that will poll a server address (you designate) when the controller is booted. If updates are found since the last time the controller was booted, the updated version is uploaded to the controller the next time the controller is booted. Enable this option for either the firmware, configuration file, or cluster configuration file. Extreme Networks recommends leaving this setting disabled if a review of a new file is required before it is automatically uploaded by the controller.

To enable and configure the automatic update feature for controller firmware, configuration files, and cluster configurations:

1 Select *Controller > Automatic Updates* from the main menu tree.

UMMIT <sup>®</sup> WM3400 CONTROLLER	Controller > Automatic Update
- Castraliar	- Controller Configuration
Controller	
- Second Se	IP Address 0.0.0.0 Protocol FLASH
- File Management	User ID Password ****
Automatic Update      Alarm Log      Licenses	File Name (With Path)
G	Redundancy Configuration
	✓ Enable
	IP Address 0.0.0 Protocol FLASH
Network	UserID Password
Services	
Security Management Access	File Name (With Path)
Diagnostics	Firmware
and Datella	
Login Details	P LINKIC
Connect To: 192.168.10.34	IP Address 0.0.0 Protocol Unset
User: admin	User ID Password
Message	File Name (With Path)
	rie ranie (wurt au)

2 Refer to the *Controller Configuration* field to enable and define the configuration for automatic configuration file updates. If enabled, the located (updated) configuration file will be used with the controller the next time the controller boots.

Enable

Select the *Enable* checkbox to allow an automatic configuration file update when a newer (updated) file is detected (upon the boot of the controller) at the specified IP address.

IP Address	Define the <i>IP address</i> of the server where the configuration files reside. If a new version is detected when the controller is booted, it is uploaded to the controller and used upon the next boot of the controller.
User ID	Enter the User ID required to access the FTP or TFTP server.
File Name (With Path)	Provide the complete and accurate path to the location of the configuration files on the server. This path must be accurate to ensure that the most recent file is retrieved.
Protocol	Use the <i>Protocol</i> drop-down menu to specify the <i>FTP, TFTP, HTTP, SFTP,</i> or resident controller <i>FLASH</i> medium used for the file update from the server. FLASH is the default setting.
Password	Enter the password required to access the server.



In addition to the Protocols listed on the Summit WM3700, users can also auto-update using USB or Compact Flash. On the Summit WM3400 and Summit WM3600, users can also auto-update using USB.

**3** Refer to the *Redundancy Configuration* field to enable and define the configuration for automatic cluster file updates.

Enable	Select the <i>Enable</i> checkbox to allow an automatic cluster file update when a new (updated) file is detected (upon the boot of the controller) at the specified IP address.
IP Address	Define the <i>IP address</i> of the server where the cluster files reside. If a new version is detected when the controller is booted, it will be uploaded to the controller and used upon the next boot of the controller.
User ID	Enter the User ID required to access the FTP or TFTP server.
File Name (With Path)	Provide the complete and accurate path to the location of the cluster files on the server. This path must be accurate to ensure that the most recent file is retrieved.
Protocol	Use the <i>Protocol</i> drop-down menu to specify the <i>FTP, TFTP, HTTP, SFTP,</i> or resident controller <i>FLASH</i> medium used for the file update from the server. FLASH is the default setting.
Password	Enter the password required to access the server.

**4** Refer to the *Firmware* field to enable and define the configuration for automatic firmware updates. If enabled, the located (updated) controller firmware is used with the controller the next time the controller boots.

Enable	Select the <i>Enable</i> checkbox to allow an automatic firmware update when a new (updated) version is detected (upon the boot of the controller) at the specified IP address.
IP Address	Define the <i>IP address</i> of the server where the firmware files reside. If a new version is detected when the controller is booted, it will be uploaded to the controller and used upon the next boot of the controller.
User ID	Enter the User ID required to access the FTP or TFTP server.
File Name (With Path)	Provide the complete and accurate path to the location of the firmware files on the server. This path must be accurate to ensure that the file is retrieved.
Protocol	Use the <i>Protocol</i> drop-down menu to specify the <i>FTP</i> , <i>TFTP</i> , <i>HTTP</i> , <i>SFTP</i> , or resident controller <i>FLASH</i> medium used for the file update from the server. FLASH is the default setting.
Password	Enter the password required to access the server.

Summit WM3000 Series Controller System Reference Guide

Version

Provide the target firmware version to ensure that the controller is upgrading to the intended baseline.

- **5** Select the *Start Update* button to begin the file updates for the enabled controller configuration, cluster configuration, or firmware facilities.
- 6 Click the *Apply* button to save the changes to the configuration.
- 7 Click the *Revert* button to revert back to the last saved configuration.

# Viewing the Controller Alarm Log

Use the *Alarm Log* screen as an initial snapshot for alarm log information. Expand alarms (as needed) for greater detail, delete alarms, acknowledge alarms, or export alarm data to a user-specified location for archive and network performance analysis.

To view controller alarm log information:

1 Select *Controller > Alarm Log* from the main menu tree.

	Controlle	er > Alarm Lo	g				
SUMMIT WM3400 CONTROLLER			In order to see alarms, t	the corresp	onding SN	MP traps must I	be enabled.
✓ Controller		Show Filte	ering Options 💽 View	By Page	C View all	<< < Page	1 of 1 60 >>>
- Dros - Dros	Index	Status	Time Stamp	Severity	Module Name	Туре	Message
Alarm Log							
<ul> <li>▶ Network</li> <li>▶ Services</li> </ul>							
Security							
Management Access     Diagnostics							
Login Details							
Connect To: 192.168.10.34 User: admin							
Message							
			Filtering	s disabled	Page 1	of 1 loaded.	
Save Save Refresh	Details	Delete	Acknowledge	Ехро	rt		📀 Help

2 Use the Alarm Log screen's filtering options to view alarm log data by page or by its entire content.

3 Select either of the two available options to view alarm log information:

View By Page	Select the <i>View By Page</i> radio button to view alarm log information on a per page basis. Use the <i>View By Page</i> option to page through alarm logs. If there are a large number of alarms, the user can navigate to the page that has been completely loaded. All operations can be performed on the currently loaded data. Enter a page number next to "Page" and click the <i>Go</i> button to move to the specific page.
View All	Select the <i>View All</i> radio button to display the complete alarm log within the table. If there are a large number of alarms, the <i>View All</i> option will take several minutes to load.

**4** Refer to the table within the *Alarm Log* screen for the following information:

Index	Displays the unique numerical identifier for trap events (alarms) generated in the system. Use the index to help differentiate an alarm from others with similar attributes.			
Status	Displays the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The <i>Status</i> displays error messages if something goes wrong in the transaction between the applet and the controller.			
Time Stamp	Displays the date, year, and time the alarm was raised (as well as the time zone of the system). The time stamp only states the time the alarm was generated, not the time it was acknowledged.			
Severity	Displays the severity level of the event. Use this (non numerical and verbal) description to assess the criticality of the alarms. Severity levels include:			
	Critical			
	Major			
	Warning			
	Informational			
	Normal			
Module Name	Displays the module name that triggered this alarm. Use this information to assess if this alarm is a recurring problem or if it is an isolated incident.			
Туре	Displays the alarm type.			
Message	Displays a detailed event message corresponding to the alarm event. It contains an event-specific message for information about the alarm. Use this value along with the <i>Details</i> description for optimal problem event identification.			

- 5 Select an alarm and click the *Details* button to display an alarm description along with a system proposed solution and possible causes. For more information, see "Viewing Alarm Log Details" on page 102.
- **6** Select the alarm(s) from those listed and click the *Delete* button to remove them from the list of alarms.

This is not recommended in instances where the problem is unacknowledged and the criticality has not yet been assessed.

- 7 Select the unacknowledged alarm(s) from those listed and click the *Acknowledge* button to acknowledge them.
- 8 Click the *Export* button to export the content of the table to a *Comma Separated Values* file (CSV).

### **Viewing Alarm Log Details**

Use the *Details* option when additional information is required for a specific alarm to make an informed decision on whether to delete, acknowledge, or export the alarm.

To review controller alarm details:

- 1 Select *Controller* > *Alarm Log* from the main menu tree.
- 2 Select an alarm and click the *Details* button

	Alarm Details	
	Description: CPU load in last minute averaged greater than limit. Solution: lower usage. Possible Causes: None.	
	Alarm Message Current load = 1000, Limit = 999	
Status: Unacknowl	ledged	
	Close	Help

3 Refer to the *Alarm Details* and *Alarm Message* for the following information:

Description	Displays the details of the alarm log event. This information can be used in conjunction with the <i>Solution</i> and <i>Possible Causes</i> items to troubleshoot the event and determine how the event can be avoided in future.
Solution	Displays a possible solution to the alarm event. The solution should be attempted first to rectify the described problem.
Possible Causes	Describes the probable causes that could have raised this specific alarm. Determine whether the causes listed can be remedied to avoid this alarm from being raised in future.
Alarm Message	Displays the radio (and MAC address if relevant) reporting the alarm detail information.

4 Click *Close* to exit the dialog.

# **Viewing Controller Licenses**

Use the Licenses screen to install and add a new controller license.



By default the following licenses are automatically activated on Summit WM3400 controllers:

- 6 AP licenses, which will work for Access Ports or Adaptive APs
- Advanced Security License
- Locationing Application License
- WAN Backhaul License

NOTE

To install a new license:

1 Select *Controller* > *Licenses* from the main menu tree.

	Controller > Licenses				
Controller     Configurations     Firmware     Automatic Update	_Install License	e License Key Serial Number	1007C-40002	Install	
- S Alarm Log - Og Licenses	Feature Licenses				
	Feature Name	License Count	License Lisane	License Key	
	ADSEC	activated	activated	84F41716 74/6/66# 506/2088	1054adee bb768
	AP	6	1	c750cf96_26e065a0_1f49f1ec	9b51fb99_8a1ae2
Network	LOCATION	activated	activated	8247c31a ad86d238 459faafc	1be76393 ceac5
	WIRELESS_WAN	activated	activated	384688d6 42a6932c 1329c8bc	518f5dde 6e0f0
Semces					
▶ Security					
<ul> <li>Management Access</li> </ul>					
Diagnostics					
Login Details					
ConnectTo: 192.168.10.34					
User: admin					
Magaza					
message					
					Help
Save 🛃 Logout 🔀 Refresh					

2 Refer to the *Install License* field for the following information:

License Key	Enter the license key required to install a particular feature. The license key is returned when you supply the controller serial number to Extreme Networks support.
Serial Number	Displays the serial number of the controller used for generating the license key.

3 Click the *Install* button to install the selected license.

4 Refer to the *Feature Licenses* table for the following license specific information:

Displays the name of the feature either installed or upgraded on the controller.
Available feature licenses on the controller are:
<ul> <li>Access Point Licenses—AP: This enables you to adopt a specified number of Access Ports/Points to the controller. The available number of Access Point licences varies by controller platform.</li> </ul>
<ul> <li>Advanced Security License—ADSEC: This enables the Role Based Firewall feature and increases the number of IPSec VPN tunnels. The number of IPSec tunnels varies by controller platform.</li> </ul>
• Location Application License—LOC-APP: This enables the controller's integrated RTLS engine which allows for locationing of wireless clients and Wi-Fi tags. It also enables RFID support, and reader management and Gen2 tag support. In addition this, license enables Application Level Event support for sending location updates to 3rd-party applications.
<ul> <li>3G License: This enables the use of the controller's 3G support in addition to the controller's WAN. 3G license support is either enabled or disabled.</li> </ul>
Displays the number of licenses applied while entering the license key.
Lists the number of license in use. Determine whether this number adequately represents the number of controllers needed to deploy.
The license key for the feature installed/upgraded.

# How to use the Filter Option

Use the Filter Option to sort the display details of screen that employ the filtering option as a means of sorting how data is displayed within the screen.

1 Click the *Show Filtering Option* to expand the Filter Option zone, whenever it appears in any screen.

Filter Options			
In	ndex 💙 contains 💙		
AND 💌 St	tatus 💙 exactly matches 💙		
Filter Entire Table Turn Off Filtering			
E	Hide Filtering Options View By Page  View all		

- 2 Enter the filter criteria as per the options provided in the Filter Option zone. The parameters in the Filter Option field are populated with the parameters of the screen in which it appears. Not all controller Web UIs contain the filtering option.
- **3** Click the *Filter Entire Table* button to filter the entire table in which the filter zone appears. The result of the filtering operation displays at the bottom of the table.
- 4 Click the *Turn Off Filtering* button to disable the filtering option for the screen where it appears. Filtering status (when filtering is turned off) displays at the bottom of the table.
- 5 Click the *Hide Filtering Option* button to hide the Filter Option zone.



This chapter describes the Network Setup menu information used to configure the controller. This chapter consists of the following controller network configuration activities:

- Displaying the Network Interface on page 105
- Viewing Network IP Information on page 107
- Viewing and Configuring Layer 2 Virtual LANs on page 114
- Configuring Controller Virtual Interfaces on page 120
- Viewing and Configuring Controller WLANs on page 129
- Viewing Associated MU Details on page 190
- Viewing Access Port/Point Information on page 203
- Viewing Access Point Adoption Defaults on page 249
- Viewing Adopted Access Ports/Points on page 262
- Configuring Access Ports/Points on page 262
- Multiple Spanning Tree on page 280
- IGMP Snooping on page 293
- Wired Hotspot on page 297

### 

HTTPS must be enabled to access the controller applet. Ensure HTTPS access has been enabled before using the login screen to access the controller applet.

# **Displaying the Network Interface**

The main *Network* interface displays a high-level overview of the configuration (default or otherwise) as defined within the Network main menu. Use the information to determine if items require additional configuration using the sub-menu items under the main Network menu item.



NOTE

When the controller's configuration is successfully updated (using the Web UI), the affected screen is closed without informing the user their change was successful. However, if an error were to occur, the error displays within the affected screen's Status field and the screen remains displayed. In the case of file transfer operations, the

transfer screen remains open during the transfer operation and remains open upon completion (with status displayed within the Status field).

To view the controller's Network configuration:

1 Select *Network* from the main menu tree.

	Network	
SUMMIT* WM3400 CONTROLLER		
▶ Controller		
▼ Network		
- Can Internet Protocol		
- Controller Virtual Interfaces		
Wireless LANs	Network Summary	
-0 <sup>®</sup> Mobile Units		
Access Point Radios	DNR Servere: 0	
Access Point Adoption Defaults	DNO Serreis. 0	
Access Point	IP Routes: 3	
- Multiple Spanning Tree	Address Resolution Entries: 2	
- GMP Snooping	Controller Virtual Interfaces: 2	1
▶ Services	Wireless LANs: 2	4 (4 enabled)
▶ Security	Mobile Units: 1	
Management Access	Access Points: 1	
▶ Diagnostics	Radios: 2	(2 adopted)
-Login Details	naulos, z	(z auopieu)
Connect To: 192.168.10.34		
User: admin		
Message		
Save Save Refresh		Apply Revent O Help

2 Refer to the following information to discern if configuration changes are warranted:

DNS Servers	Displays the number of DNS Servers configured thus far for use with the controller. For more information, see "Viewing Network IP Information" on page 107.
IP Routes	Displays the number of IP routes for routing packets to a defined destination. For information on defining IP Routes, see "Configuring IP Forwarding" on page 110.
Additional Resolution Entries	Displays the number of layer three (IP) address to layer two (MAC) address mappings. For more information, see "Viewing Address Resolution" on page 113.
Controller Virtual Interfaces	Displays the number of virtual interfaces (VLANs) defined thus far for the controller. New VLANs can be defined or existing VLANs can be modified as needed. For more information, see "Configuring Controller Virtual Interfaces" on page 120.

Wireless LANs	Displays the number of WLANs currently defined on the controller. The controller has 32 default WLANs. New WLANs can be added as needed, and their descriptions, VLAN assignments, and security schemes modified. For more information, see "Viewing and Configuring Controller WLANs" on page 129.
Mobile Units	Displays the number of MUs currently associated to (and interacting with) the controller. The details of individual MUs can be displayed as needed. For more information, see "Viewing Associated MU Details" on page 190.
Access Ports	Displays the number of <i>Access Ports/Points</i> (APs) active on the controller. Access Ports/Points can be added or existing APs can have their VLAN assignments changed, their descriptions modified, and their current authentication and encryption schemes modified. For more information, see "Viewing Access Port/Point Information" on page 203.
Radios	Displays the number of AP radios detected over the controller managed network. Displayed with this information is the number of radios detected that have been adopted by the controller. For more information, see "Configuring Access Port/ Point Radios" on page 204.

The *Apply* and *Cancel* buttons are grayed out within this screen, as there is no data to be configured or saved.

# **Viewing Network IP Information**

Use the *Internet Protocol* screen to view and configure network-associated IP details. The *Internet Protocol* screen contains tabs supporting the following configuration activities:

- Configuring DNS on page 107
- Configuring IP Forwarding on page 110
- Viewing Address Resolution on page 113

## **Configuring DNS**

Use the *Domain Name System* tab to view Server address information and delete or add severs to the list of servers available. To configure DNS:

- 1 Select *Network > Internet Protocol* from the main tree menu.
- 2 Select the Domain Network System tab (displayed by default).

	Network > Internet Protocol			
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Domain Name System IP Forwarding Address Resolution			
Controller     Network	Domain look up enabled Domain name not assigned			
-20 Laver 2 Virtual LANs	Server IP Address Server Type			
- Controller Virtual Interfaces	10.255.181.87	Static		
	10.0.4.72	Static		
Mobile Units				
- Contraction Adoption Defaults				
Access Point				
IGMP Seconice				
- In Stooping				
N Oradura				
<ul> <li>Services</li> <li>Security</li> </ul>				
Management Access				
<ul> <li>Diagnostics</li> </ul>				
L agin Dataile				
Connect 10: 10.255.108.36				
User: admin				
Message				
	Eithering is disabled			
🔊 Save 🛛 Logout 🔀 Refresh	Delete Add	Glob	al Settings 🛛 🚫 Help	

Use the Show Filtering Options link to view the details displayed in the table.

3 The *Domain Name System* tab displays DNS details in a tabular format.

Server IP Address Displays the IP address of the domain name server(s) the system can use for resolving domain names to IP addresses. Domain look up order is determined by the order of the servers listed. The first server queried is the first server displayed. Therefore, ensure obsolete addresses are periodically removed.

- Server Type Displays whether the DNS IP address entry has been created statically (manually) or dynamically. The DHCP server provides the dynamic DNS IP address entry displayed. A static DNS IP address can be created by clicking the *Add* button.
- 4 Select an IP address from the table and click the *Delete* button to remove the selected entry from the list.
- 5 Click the *Add* button to display a screen used to add another domain name server. For more information, see "Adding an IP Address for a DNS Server" on page 109.
- 6 Click the *Global Settings* button to open a screen that allows the domain lookup to be enabled/ disabled and the domain name to be specified. For more information, see "Configuring Global Settings" on page 109.
#### Adding an IP Address for a DNS Server

Add an IP address for a new domain server using the Add screen.

1 Click the *Add* button within the *Domain Network System* screen.

The new Configuration screen displays enabling you to add IP address for the DNS Server.

Network > Internet Protocol > Configuration								×
Configuration	ration Add DNS Serve							Server
Server IP Address	0		0		0		0	
Status:								
ОК		(	Can	cel		(	🕐 н	elp

- 2 Enter the Server IP Address to define the IP address of the new static domain name server.
- **3** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 4 Click *OK* to use the changes to the running configuration and close the dialog.
- 5 Click *Cancel* to close the dialog without committing updates to the running configuration.

#### **Configuring Global Settings**

Use the *Global Settings* screen to query domain name servers to resolve domain names to IP addresses. Use this screen to enable/disable the *Domain look up*, which allows you to use commands like ping, traceroute, etc. using hostnames rather than IP addresses.

1 Click the Global Settings button in the main Domain Network System screen.

Network > Internet Protocol > Configuration					
Configuration	Edit DNS Set	tings			
🔽 Domain Look Up					
Domain Name	extremenetworks.com				
Status:					
	OK Cancel 🕗 Hel	lp			

A Configuration screen displays for editing the DNS settings of the server.

2 Select the *Domain Look Up* checkbox to enable the controller to query domain name servers to resolve domain names to IP addresses.



The order of look up is determined by the order of the servers within the Domain Name System tab. The first server queried is the first server displayed.

- 3 Enter a *Domain Name* in the text field. This is the domain of the controller.
- 4 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 5 Click *OK* to use the changes to the running configuration and close the dialog.
- 6 Click *Cancel* to close the dialog without committing updates to the running configuration.

# **Configuring IP Forwarding**

The IP Forwarding table lists all the routing entries to route the packets to a specific destination. To view the IP forwarding configuration:

- 1 Select *Network > Internet Protocol* from the main tree menu.
- 2 Select the *IP Forwarding* tab.

Use the Filtering Option to view the details displayed in the table.

	Network > Intern	net Protocol									
	Domain Name System	IP Forwarding Addres	s Resolution								
▶ Controller					Routing bet	ween VLANs enabled,					
▼ Network					use "Disable	" to change this option.					
		Show Filtering Options									
Re Laure 2 Michael LAMe	Destination	Subnet	Gateway	Interface	Destocal	Active					
- 20 Layer 2 virtual LANS	Subnet	Mask	Address	Incertace	Prococol	ACOVE					
Controller Virtual Interfaces	0.0.0.0	0.0.0.0	10.255.108.1	vlan1	Static	~					
문기 Wireless LANs	10.1.1.0	255.255.255.0	0.0.0.0	me1	Connected	~					
- 🗊 Mobile Units	10.255.108.0	255.255.255.0	0.0.0.0	vian1	Connected	×					
Access Point Radios	192.168.70.0	255.255.255.0	0.0.0	vian70	Connected	~					
Services											
Services     Security     Management Access											
Services     Security     Management Access     Diagnostics											
<ul> <li>Services</li> <li>Security</li> <li>Management Access</li> <li>Diagnostics</li> <li>Login Details</li> </ul>											
<ul> <li>Services</li> <li>Security</li> <li>Management Access</li> <li>Diagnostics</li> <li>Login Details</li> <li>Connect To: 10.255.108.36</li> </ul>											
Services     Security     Management Access     Diagnostics  Login Details Connect To: 10.255.108.36 User : admin											
<ul> <li>Services</li> <li>Security</li> <li>Management Access</li> <li>Diagnostics</li> <li>Login Details</li> <li>Connect To: 10.255.108.36</li> <li>User : admin</li> <li>Message</li> </ul>											
<ul> <li>Services</li> <li>Security</li> <li>Management Access</li> <li>Diagnostics</li> <li>Login Details         <ul> <li>Connect To: 10.255.108.36</li> <li>User : admin</li> </ul> </li> <li>Message</li> </ul>											
<ul> <li>Services</li> <li>Security</li> <li>Management Access</li> <li>Diagnostics</li> <li>Login Details         <ul> <li>Connect To: 10.255.108.36</li> <li>User : admin</li> </ul> </li> <li>Message</li> </ul>			Filterin	g is disabled							

**3** The read-only *IP Forwarding* tab displays the current status between VLANs. To toggle the status of routing between VLANs, use the *Enable/Disable* options located at the bottom of the screen.

The following details are displayed in the table:

Destination Subnet	Displays the mask used for destination subnet entries. The Subnet Mask is the IP mask used to divide internet addresses into blocks (known as subnets). A value of 255.255.255.0 will support 256 IP addresses.
Subnet Mask	Displays the mask used for destination subnet entries. The Subnet Mask is the IP mask used to divide internet addresses into blocks (known as subnets). A value of 255.255.255.0 will support 256 IP addresses.
Gateway Address	Displays the IP address of the Gateway used to route the packets to the specified destination subnet. Do not set the gateway address to any VLAN interface used by the controller.
Interface	Displays the interface name with which the destination subnet entries are attached.

Protocol	Displays the name of the routing protocol with which this route was obtained. Possible values are:					
	• Static—Routes are statically added by the operator.					
	DHCP—Routes obtained from the DHCP server.					
	<ul> <li>Connected—Routes automatically installed by the controller for directly connected networks based on interface IP addresses.</li> </ul>					
	<ul> <li>Kernel/ ICMP—Routes added as a result of receiving an ICMP redirect from an intermediate router.</li> </ul>					
Active	When IP Forwarding is enabled for the selected subnet, a green check displays in the <i>Active</i> column. A red X defines the subnet as disabled.					

- 4 Select an entry and click the *Delete* button to remove the selected entry from the IP forwarding table.
- 5 Click the *Add* button to create a new static route. For more information, see "Adding a New Static Route" on page 112.
- 6 Click Enable (to allow) or Disable (to deny) routing between VLANs.

### Adding a New Static Route

Use the *Add* screen to add a new destination subnet, subnet mask, and gateway for routing packets to a defined destination. Use the screen when an existing destination subnet does not meet the needs of the network.

To add a new static route:

1 Click the *Add* button.

A new *Configuration* screen displays enabling you to add a new destination subnet, subnet mask, and gateway for routing packets to a defined destination.

Network > Inter	'net P	rotoc	ol > C	onfigurat	ion 🗙
Configuration			1	Add static	c route
Destination Subnet		•			
Subnet Mask		•			
Gateway Address		•	•		
Status:					
OK		Ca	incel	Он	elp

- 2 In the Destination Subnet field, enter an IP address to route packets to a specific destination address.
- 3 Enter a subnet mask for the destination subnet in the *Subnet Mask* field.

The Subnet Mask is the IP mask used to divide internet addresses into blocks known as subnets. A value of 255.255.255.0 supports 256 IP addresses.

- 4 In the *Gateway Address* field, enter the IP address of the gateway used to route the packets to the specified destination subnet. Do not set the gateway address to any VLAN interface used by the controller.
- **5** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 6 Click *OK* to use the changes to the running configuration and close the dialog.
- 7 Click Cancel to close the dialog without committing updates to the running configuration.

# **Viewing Address Resolution**

The *Address Resolution* table displays the mapping of layer three (IP) addresses to layer two (MAC) addresses. To view address resolution details:

- 1 Select *Network > Internet Protocol* from the main tree menu.
- 2 Select the *Address Resolution* tab.



3 Refer to the *Address Resolution* table for the following information:

Interface

Displays the name of the actual interface where the IP address was found (typically a VLAN).

#### Summit WM3000 Series Controller System Reference Guide

IP Address	Displays the IP address being resolved.
MAC Address	Displays the MAC address corresponding to the IP address being resolved.
Туре	Defines whether the entry was added statically or created dynamically in respect to network traffic. Entries are typically static.

4 Click the *Clear* button to remove the selected AP entry if no longer usable.

# **Viewing and Configuring Layer 2 Virtual LANs**

A virtual LAN (VLAN) is similar to a Local Area Network (LAN), however devices do not need to be connected to the same segment physically. Devices operate as if connected to the same LAN, but could be connected at different physical connections across the LAN segment. The VLAN can be connected at various physical points but react as if it were connected directly. One of the biggest advantages of a VLAN is, when a computer is physically moved to another location, it can stay on the same VLAN without reconfiguration. The controller can support multiple VLANs. Use the *Layer 2 Virtual LANs* 

screen to view and configure VLANs by Port and Ports by VLAN information. Refer to the following VLAN configuration activities:

- Viewing and Configuring VLANs by Port on page 115
- Viewing and Configuring Ports by VLAN on page 117

# Viewing and Configuring VLANs by Port

1 Select Network > Layer 2 Virtual LANs from the main menu tree. VLAN by Port details display within the Virtual LANs screen.



2 Refer to the following details within the table:

Name

Displays the name of the VLAN to which the controller is currently connected. Mode It can be either Access or Trunk. Access-This Ethernet interface accepts packets only form the native VLANs.

> Trunk—The Ethernet interface allows packets from the given list of VLANs you add to the trunk.

Native VLAN	Displays the tag assigned to the native VLAN.
Allowed VLANs	Displays VLAN tags allowed on this interface
Tagged Native VLAN	Displays if the Native VLAN for each port is tagged or not. The column displays a green check mark if the Native VLAN is tagged. If the Native VLAN is not tagged, the column will display a red "x".
	A Native VLAN is the VLAN which untagged traffic will be directed over when using a port in trunk mode

**3** Select a record from the table and click the *Edit* button to modify the record. For more information, see "Editing the Details of an Existing VLAN by Port" on page 116.



NOTE

For Adaptive AP to work properly with Summit WM3700, you need to have independent and extended WLANs mapped to a different VLAN than the ge port.



The IP address on vlan1 is set to "192.168.0.1/24" by default and the on-board DHCP server will serve IPs from this IP subnet in the range 192.168.1.150-192.168.1.170. If the DSL or Cable modem that is connected to the Summit WM3400 via UP1 (vlan2100) is configured to be in the subnet, then the Summit WM3400 will not install the IP address given out by the DSL/Cable modem on vlan2100. The IP subnet on either the Summit WM3400 or the DSL/Cable modem needs to be changed to resolve the conflict.

# Editing the Details of an Existing VLAN by Port

To revise the configuration of an existing VLAN:

- 1 Select *Network > Layer 2 Virtual LANs* from the main menu tree.
- 2 Select an Ethernet for which you want to configure the VLAN and click the *Edit* button.

The system prompts you with a *Port VLAN Change Warning* message stating that communication disruptions could occur with the controller.

3 Click *OK* to continue.

Network > Layer 2 Virtual LANs > Port VLAN Change Warning	×
Port VLAN Change Warning	
Warning: changing Port VLAN settings could disrupt access to the Controller; even if the changes are successful, communication errors may occur Don't show this message again for the rest of this session	
Status:	
ОК 🕜 Неір	

4 Use the *Edit* screen to modify the VLAN's mode, access VLAN, and allowed VLAN designation.

Network > Layer 2 Virtual LANs > Edit					
Edit					
Name	ge1				
Mode	Access 💌				
Access VLAN	10				
Allowed VLANs					
C No VLANS					
Selected VLANs					
10					
Status:					
OK	Cancel 🕢 Help				

5 Use the *Edit* screen to modify the following:

Name	Displays a read-only field and with the name of the Ethernet to which the VLAN is associated.
Mode	Use the drop-down menu to select the mode. It can be either:
	• <i>Access</i> —This Ethernet interface accepts packets only from the native VLANs. If this mode is selected, the Allowed VLANs field is unavailable.
	• <i>Trunk</i> —The Ethernet interface allows packets from the given list of VLANs you can add to the trunk.
Access VLAN	Use this field to change the tag assigned to the native VLAN.
Allowed VLANs	This section has the following 2 options (and is only available when <i>Trunk</i> is selected from the <i>Mode</i> drop-down menu):
	<ul> <li>No VLANs—Select this option if you do not wish to add any additional VLANs.</li> </ul>
	<ul> <li>Selected VLANs—Select this option if you wish to add additional VLANs.</li> </ul>

- **6** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 7 Click *OK* to use the changes to the running configuration and close the dialog.
- 8 Click *Cancel* to close the dialog without committing updates to the running configuration.

# Viewing and Configuring Ports by VLAN

A *Virtual Local Area Network* (VLAN) is a controllered network segmented by function or application rather than a traditional LAN segmentation (based on physical location). VLANs allow a greater level of

flexibility and enable changes to the network infrastructure without physically disconnecting network equipment.

To view VLAN by Port information:

- 1 Select *Network > Layer 2 Virtual LANs* from the main menu tree.
- **2** Select the *Ports by VLAN* tab.

VLAN details are displayed within the VLANs by Port tab.

SUMMIT <sup>®</sup> WM3600 CONTROLLER	Network > Lay	/er 2 Virtu s by VLAN	al LANs								
Controller	VLAN		ge1	ge2	ge3	ge4	ge5	ge6	ge7	ge8	up1
✓ Network		1	¥	~	~	~	~	~	×	×	~
		70	*	<b>X</b>	×	×	×	×	•	•	×
Connect To: 10.255.108.36 User: admin Message											
Save Save Refresh	Edit									0	Help

**3** Highlight an existing VLAN and click the *Edit* button. The system displays a *Port VLAN Change Warning* message stating that changing VLAN designations could disrupt access to the controller.

Network > Layer 2 Virtual LANs > Port VLAN Change Warning	×
Port VLAN Change Warning	
Warning: changing Port VLAN settings could disrupt access to the Controller; even if the changes are successful, communication errors may occur Don't show this message again for the rest of this session	
Status:	
OK 🛛 📀 Help	

**4** Click *OK* to continue. A new window is displayed wherein the VLAN assignments can be modified for the selected VLAN.

Network > La	yer 2 ¥irtu	al LANs > Ec	lit 🔀
Edit			VLAN1
VLAN	1		
🗖 ge1	🗹 ge2	🗹 ge3	₩ ge4
Status: Non-	trunk ports	cannot be e	dited
	ок	Cancel	Help



NOTE

The ports available vary by controller. On the Summit WM3600, the available ports are ge1, ge2, ge3, ge4, ge5, ge6, ge7, ge8, and up1. On the Summit WM3700, the available ports are ge1, ge2, ge3, and ge4. On the Summit WM3400, the available ports are ge1, ge2, ge3, ge4, ge5, and up1.

- 5 Change VLAN port designations as required.
- 6 Click *OK* to use the changes to the running configuration and close the dialog.
- 7 Click *Cancel* to close the dialog without committing updates to the running configuration.

# **Configuring Controller Virtual Interfaces**

A *Controller Virtual Interface* (SVI) is required for layer 3 (IP) access to the controller or to provide layer 3 service on a VLAN. The SVI defines which IP address is associated with each VLAN ID that the controller is connected to. An SVI is created for the default VLAN (VLAN 1) to enable remote controller administration. An SVI is also used to map VLANs to IP address ranges. This mapping determines the destination networks for controller routing.

Each IP address range (IP Address and Subnet Mask) can be mapped to one (and only one) VLAN ID. A VLAN ID does not require an IP address be defined on the controller. Each VLAN ID must be mapped to a physical port using the Layer 2 Virtual LANs configuration to communicate with the rest of the network.

Use the *Controller Virtual Interfaces* screen to view and configure VLAN interfaces. This screen contains two tabs supporting the following activities:

- Configuring the Virtual Interface on page 121
- Viewing Virtual Interface Statistics on page 125

# **Configuring the Virtual Interface**

Use the *Configuration* screen to view and configure the virtual interface details.

- 1 Select *Network > Controller Virtual Interface* from the main tree menu.
- 2 Select the *Configuration* tab.

SUMMERT WARSON CONTROLLED Network > Controller Virtual Interfaces								
SUMMIT WM3600 CONTROLLER	Configuration	Statistics						
Controller	Name	VLAN ID	DHCP Enabled	Primary IP Address	Primary Subnet Mask	Admin Status	Oper Status	Management Interface
◆ Network	vlan1	1	×	10 . 255 . 108 . 36	255 . 255 . 255 . 0	Up	Up	~
Internet Protocol  Controller Virtual LANs  Controller Virtual Interfaces  Wireless LANs  Mobile Units  Access Point Radios  Access Point Adoption Defaults  Access Point  Access Point  Multiple Spanning Tree  IGMP Snooping   Services  Security  Management Access	vlan70	70		192 . 168 . 70 . 1	255 . 255 . 255 . 0	Uρ	Uρ	×
▶ Diagnostics	Associate	d Secondar	y IP Addres	ses				
Leain Detaile			IP Ad	dress		Subnet M	Mask	
Connect To: 10.255.108.36 User: admin Message	Edit	Delete	h l	a		Startup	Shutdon	vn <b>[ 60 Help ]</b>

The following configuration details display in the table:

Name	Displays the name of the virtual interface.
VLAN ID	Displays the VLAN ID associated with the interface.
DHCP	Displays whether the DHCP client is enabled or not. A green check mark defines the DHCP client as enabled for the interface. A red X means the interface is disabled.
Primary IP Address	Displays the IP address for the virtual interface.
Primary Subnet Mask	Displays the subnet mask assigned for this interface.
Admin Status	Displays whether the virtual interface is operational and available to the controller.
Oper Status	Displays whether the selected Controller Virtual Interface is currently (Up) or not (Down) on the controller.

Summit WM3000 Series Controller System Reference Guide

#### Management Interface

A green checkmark within this column defines this VLAN as currently used by the controller. This designates the interface settings used for global controller settings in case of conflicts. For example, if multiple SVIs are configured with DHCP enabled on each, the controller could have multiple domain names assigned from different DHCP servers. The one assigned over the selected Management Interface would be the only one used by the controller. This setting does not affect any of the Management Access Interfaces configured using "Configuring Access Control" on page 533.



The IP address on vlan1 is set to "192.168.0.1/24" by default and the on-board DHCP server will serve IPs from this IP subnet in the range 192.168.1.150-192.168.1.170. If the DSL or Cable modem that is connected to the Summit WM3400 via UP1 (vlan2100) is configured to be in the subnet, then the Summit WM3400 will not install the IP address given out by the DSL/Cable modem on vlan2100. The IP subnet on either the Summit WM3400 or the DSL/Cable modem needs to be changed to resolve the conflict.

- **3** Select a record from the table and click the *Edit* button to modify the record. For more information, see "Modifying a Virtual Interface" on page 124.
- 4 Select a record from the table and click the *Delete* button to remove the configuration from the list of controller virtual interfaces.
- 5 Click the *Add* button to add a new configuration to the controller virtual interface. For more information, see "Adding a Virtual Interface" on page 122.
- **6** Select an interface and click the *Startup* button to invoke the selected interface the next time the controller is booted.
- 7 Select an interface and click the *Shutdown* button to disable the selected interface.

### Adding a Virtual Interface

To add a new controller virtual interface:

- 1 Select *Network > Controller Virtual Interface* from the main tree menu.
- 2 Select the *Configuration* tab.

#### 3 Click the *Add* button.

Network > Switch Virtual Interfaces > Configuration		×
Configuration		Add New
	Secondary IP Addresses	
Description	IP Address	Subnet Mask
Primary IP Settings		
Use DHCP to obtain IP Address automatically		
IP Address		
Subnet Mask	Edit Delete	Add
🗖 Set as Management Interface		
Status:		
	ОК	Cancel 🕢 Help

- 4 Enter the VLAN ID for the controller virtual interface.
- 5 Provide a *Description* for the VLAN, representative of the VLAN's intended operation within the controller managed network.
- 6 The *Primary IP Settings* field consists of the following:
  - **a** Select *Use DHCP to obtain IP Address automatically* to allow DHCP to provide the IP address for the virtual interface. Selecting this option disables the IP address field.
  - **b** Enter the *IP Address* for the VLAN associated virtual interface.
  - c Enter the Subnet Mask for the IP address.
- 7 Select the *Set as Management Interface* checkbox to enable any host displayed in this VLAN to configure the controller.
- 8 Use the *Secondary IP Addresses* field to define additional IP addresses to associate with VLAN IDs. The address provided in this field is used if the primary IP address is unreachable.

Select the *Add* button (within the *Secondary IP Addresses* field) to define additional addresses from a sub screen. Choose an existing secondary address and select *Edit* or *Delete* to revise or remove a secondary address.

- **9** Refer to the *Status* field for the current state of the requests made from applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 10 Click *OK* to use the changes to the running configuration and close the dialog.
- 11 Click *Cancel* to close the dialog without committing updates to the running configuration.

## Modifying a Virtual Interface

To modify an existing virtual interface:



## CAUTION

When changing from a default DHCP address to a fixed IP address, set a static route first. This is critical when the controller is being accessed from a subnet not directly connected to the controller and the default route was set from DHCP.

- 1 Select *Network > Controller Virtual Interface* from the main tree menu.
- 2 Select the *Configuration* tab and click the *Edit* button.

Network > Switch Virtu	al Interfaces > Configuration		×
Configuration			vlan10
VLAN ID Description	10	- Secondary IP Addresses - IP Address	Subnet Mask
Primary IP Settings	otain IP Address automatically		
IP Address	172 . 16 . 10 . 2		
Subnet Mask	255 . 255 . 255 . 0	Edit Delete	Add
Status:			
		ОК	Cancel 🕜 Help

The screen displays with the name of the VLAN in the upper right-hand side. The VLAN ID cannot be modified and should be used to associate the VLAN ID with the description and IP address assignments defined.

- **3** If necessary, modify the *Description* of the VLAN, to make it representative of the VLAN's intended operation within the controller managed network.
- **4** Unselect the *Use DHCP to obtain IP Address automatically* checkbox to assign IP addresses manually and you do not want DHCP to provide them.
- 5 Use the *Primary IP Address* field to manually enter the IP address for the virtual interface.
- 6 Enter the *Subnet Mask* for the IP address.
- 7 Select the *Set as Management Interface* checkbox to convert the selected VLAN ID to a management interface.
- **8** Use the *Secondary IP Addresses* field to define/modify additional IP addresses to associate with VLAN IDs. The addresses provided will be used if the primary IP address is unreachable.

Select the *Add* button (within the *Secondary IP Addresses* field) to define/modify additional addresses from a sub screen. Select an existing secondary address and select *Edit* or *Delete* to revise or remove a secondary address as needed.

- **9** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 10 Click OK to use the changes to the running configuration and close the dialog.
- 11 Click Cancel to close the dialog without committing updates to the running configuration.

# **Viewing Virtual Interface Statistics**

The Statistics screen displays information about packet level statistics and errors at the interface.

To view virtual interface statistics:

- 1 Select *Network > Controller Virtual Interface* from the main tree menu.
- 2 Select the *Statistics* tab.



Refer to the following to assess the network throughput of existing virtual interfaces:

Name	Displays the user-defined interface name. The corresponding statistics are displayed along the row. The statistics are the total traffic to the interface since its creation.					
Bytes In	Displays the number of bytes coming into the interface. The status is not self-updated. To view the current status, click the <i>Details</i> button.					
Packets In	Displays the number of packets coming into the interface (including packets dropped, error packets, etc.)					
Packets In Dropped	Displays the number of dropped packets coming into the interface. Packets are dropped if:					
	<ul> <li>The input queue for the hardware device/software module handling the interface definition is saturated/full.</li> </ul>					
	• Overruns occur when the interface receives packets faster than it can transfer them to a buffer.					
Packets In Error	Displays the number of error packets coming into the interface.					
	<ul> <li>Runt frames—Packets shorter than the minimum Ethernet frame length (64 bytes).</li> </ul>					
	• CRC errors—The Cyclical Redundancy Check (CRC) is the 4 byte field at the end of every frame. The receiving station uses to interpret if the frame is valid. If the CRC value computed by the interface does not match the value at the end of frame, it is considered as a CRC error.					
	• Late collisions—A late collision is any collision that occurs after the first 64 octets of data have been sent by the sending station. Late collisions are not normal and are usually the result of out of specification cabling or a malfunctioning device.					
	• <i>Misaligned frames</i> —A misaligned frame is a frame that somehow gets out of sync with the receiving station's receive clock recovery circuit. Misalignment is reported if the frame ends with a CRC error and extra bits are also detected.					
Bytes Out	Displays the number of bytes going out on the interface.					
Packets Out	Displays the number of packets going out on the interface.					
Packets Out Dropped	Displays the number of dropped packets going out of the interface due to saturated output queues assigned to the interface processor or the physical device/software module. Packets can be dropped due to collisions as well.					
Packets Out Error	Displays the number of error packets going out of the interface including frame forming errors or malformed packets transmitted over the interface.					

- 3 Click the *Details* button to view packet level statistics of any user-defined interface. For more information, see "Viewing Virtual Interface Statistics" on page 127.
- 4 Click the *Graph* button to view a graphical representation of the controller virtual interface statistics. For more information, see "Viewing the Virtual Interface Statistics Graph" on page 128.

## **Viewing Virtual Interface Statistics**

To view detailed virtual interface statistics:

- **1** Select a virtual interface from the *Statistics* tab.
- 2 Click the *Details* button.

errace statistics			siv
Name	vlan1		
Mac Address	00-04-	96-43-4C-84	
input Bytes	0	Output Bytes	0
Input Unicast packets	0	Output Unicast packets	0
input NonUnicast packets	0	Output NonUnicast packets	0
input Total packets	0	Output Total packets	0
input Packets Dropped	0	Output Packets Dropped	0
input Packets Error	0	Output Packets Error	0

3 The Interface Statistics screen displays the following content:

Name	Displays the title of the logical interface selected.
MAC Address	Displays physical address information associated with the interface. This address is read-only (hard-coded at the factory) and cannot be modified.
Input Bytes	Displays the number of bytes received by the interface.
Input Unicast Packets	Displays the number of unicast packets (packets directed towards the interface) received at the interface.
Input NonUnicast Packets	Displays the number of NonUnicast Packets (Multicast and Broadcast Packets) received at the interface.
Input Total Packets	Displays the total number of packets received at the interface.
Input Packets Dropped	Displays the number of packets dropped at the interface by the input Queue of the hardware unit /software module associated with the VLAN interface. Packets are dropped when the input Queue of the interface is full or unable to handle incoming traffic.
Input Packets Error	Displays the number of packets with errors at the interface. Input Packet Errors are input errors occurring due to: no buffer space/ignored packets due to broadcast storms, packets larger than maximum packet size, framing errors, input rate exceeding the receiver's date handling rate, or cyclic redundancy check errors. In all these cases, an error is reported.
Output Bytes	Displays the number of bytes transmitted from the interface.
Output Unicast Packets	Displays the number of unicast packets (packets directed towards a single destination address) transmitted from the interface.
Output NonUnicast Packets	Displays the number of unicast packets transmitted from the interface.
Output Total Packets	Displays the total number of packets transmitted from the interface.

Output Packets Dropped	Displays the number of transmitted packets dropped at the interface. Output Packets Dropped are packets dropped when the output queue of the physical device associated with interface is saturated.
Output Packets Error	Displays the number of transmitted packets with errors. Output Packet Errors are the sum of all the output packet errors, malformed packets, and misaligned packets received on an interface.

- **4** The *Status* is the current state of requests made from the applet. Requests are any "SET/GET" operation from the applet. The *Status* field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 5 Click the *Refresh* button to refresh the virtual interface statistics. Status information is not polled to the applet. Hence you have to refresh the controller to retrieve the data.
- 6 Click the *Close* button to exit the screen. Clicking *Close* does not lose any data, as there are no values configured within this screen (it is read-only).

### Viewing the Virtual Interface Statistics Graph

The controller Web UI continuously updates its virtual interface statistics, even when the graph is closed. Periodically display the virtual statistics graph for the latest information as network performance information is required.

To view detailed graphical statistics for a selected interface:

- 1 Select a record from the table displayed in the *Statistics* screen.
- 2 Click the *Graph* button.
- **3** The *Interface Statistics* screen displays. The *Interface Statistics* screen provides the option of viewing graphical statistics for the following parameters:
  - Input Bytes
  - Input Pkts Dropped
  - Output Pkts Total
  - Output Pkts Error
  - Input Pkts Total
  - Input Pkts Error
  - Output Pkts NUCast
  - Input Pkts NUCast
  - Output Bytes
  - Output Pkts Dropped

Select any of the above parameters by clicking on the checkbox associated with it.

erface Statistics	na ann an Anna Anna Anna Anna Anna Anna	vlan1 (00-04-96-	42-14-21)
630,885,00 630,885,00 630,880,00 99 630,855,00 99 630,850,00 10 630,845,00 630,840,00		2,183,500 2,183,475 2,183,450 2,183,455 2,183,425 2,183,400	Output Pkts NUCast
— Input Bytes — Ing	11:51:00 1 ut Pkts Total — Input Pkts Er	1:51:10 rror — Output Pkts N	UCast
Input Bytes Input Pkts Dropped Output Pkts Total Output Pkts Error	Input Pkts Total Input Pkts Error Input Pkts NUCast	Input Pkts NUC: Output Bytes Output Pkts Dro	ast pped
Nus:			lose

- Only four parameters may be selected at any given time.
- 4 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 5 Click *Close* to close the dialog.

# **Viewing and Configuring Controller WLANs**

A *wireless LAN* (WLAN) is a *local area network* (LAN) without wires. WLANs transfer data through the air using radio frequencies instead of cables. The WLAN screen displays a high-level overview of the WLANs created for the controller managed network. Use this data as necessary to the WLANs that are active, their VLAN assignments, updates to a WLAN's description, and their current authentication and encryption scheme.The Wireless LANs screen is partitioned into 5 tabs supporting the following configuration activities:

- Configuring WLANs on page 130
- Viewing WLAN Statistics on page 169
- Configuring WMM on page 176
- Configuring the NAC Inclusion List on page 180
- Configuring the NAC Exclusion List on page 184

# **Configuring WLANs**

Refer to the *Configuration* screen for a high-level overview of the WLANs created for use within the controller-managed network. Use this data as necessary to keep current of active WLANs, their VLAN assignments, updates to a WLAN's description, and their current authentication and encryption schemes. Be careful to properly map BSS WLANs and security schemes.



#### NOTE

The Summit WM3600 supports a maximum of 32 WLANs. The Summit WM3700 supports a maximum of 256 WLANS. Summit WM3400 supports a maximum of 24 WLANs.

To configure a WLAN:

- **1** Select *Network > Wireless LANs* from the main menu tree.
- 2 Click the *Configuration* tab.

	Network	> Wirel	ess LANs		legitti.teatt						
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration	Statistic	s WMM NAC Incl	ude NAC Exclud	e						
<ul> <li>Controller</li> </ul>			01		-	< < 0mm 1	12 Cal > 1				
P Contabiler			51	tow Filtering Of	ouons <	< rage 1	or 2 Go 3 3	· · ·			
▼ Network	Index	Enabled	ESSID	Description	VLAN	Authentication	Encryption	Independent Mode	QOS Weight	802.11w-	
Internet Protocol	1	~	test-open-1x	WLAN1	1	802.1X EAP	None	×	1	None	
-20 Layer 2 Virtual LANs	2	~	test-open-hotspot	WLAN2	1	Hotspot	None	×	1	None	
- Controller Virtual Interfaces	3	×	103	WLAN3	1	None	None	×	1	None	
	4	×	104	WLAN4	1	None	None	×	1	None	
Mobile Linits	5	×	105	WLAN5	1	None	None	×	1	None	1
Access Date Dadas	6	×	106	WLAN6	1	None	None	×	1	None	1
φ <sup></sup> Access Politic Radios	7	×	107	WLAN7	1	None	None	×	1	None	
Access Point Adoption Defaults	8	×	108	WLAN8	1	None	None	×	1	None	
Access Point	9	×	109	WLAN9	1	None	None	×	1	None	
- A Multiple Spanning Tree	10	×	110	WLAN10	1	None	None	×	1	None	
C ICMP Seconda	11	×	111	WLAN11	1	None	None	×	1	None	
G rare shooping	12	×	112	WLAN12	1	None	None	×	1	None	
	13	×	113	WLAN13	1	None	None	×	1	None	
	14	×	114	WLAN14	1	None	None	×	1	None	
	15	×	115	WLAN15	1	None	None	×	1	None	
Services	16	×	116	WLAN16	1	None	None	×	1	None	
▶ Security	17	×	117	WLAN17	1	None	None	×	1	None	
	18	×	118	WLAN18	1	None	None	×	1	None	
Management Access	19	X	119	WLAN19	1	None	None	×	1	None	
Diagnostics	20	X	120	WLAN20	1	None	None	×	1	None	-
	21	×	121	WLAN21	1	None	None	×	1	None	-
Login Details	22	X	122	WLAN22	1	None	None	X	1	None	-
	23	X	123	WLAN23	1	None	None	×	1	None	
Connect 10: 10.255.108.36	24	X	129	WLAN29	1	None	None	X	1	None	-
User: admin	25	×	125	WLAN25	1	None	None		1	None	
	26	×	120	WLAN25	1	None	None		1	None	-
Message	2/		127	WLANZ7		None	None	-	1	None	
	20		120	WLAN20		None	None	-	1	None	-
	29		129	WLAN29		None	None		1	None	-
	1 30	-	130	Fillerine	u a dia aktar	Page 2 cf 2 i	anded	-	1	INCOME	
				Finering	is disabled	a Page 2 01 2 1	oaded.				
L		-								1	
Save Sout Sefresh	Edit	Ena	ble Disable	Export	J			Global Se	ttings	He O He	elp

The *Configuration* tab displays the following details:

Controller	The <i>Controller</i> field displays the IP address of the cluster member associated with each WLAN. When clustering is enabled on the controller and <i>Cluster GUI</i> is enabled, the <i>Controller</i> field will be available on the Wireless LAN screen. For information on configuring enabling <i>Cluster GUI</i> , see "Managing Clustering Using the Web UI" on page 358.		
Index	Displays the WLAN's numerical identifier. The WLAN index range is from 1 to the maximum number of WLANs supported by the controller. An index can be helpful to differentiate a WLAN from other WLANs with similar configurations.		
Enabled	Refer to the Enabled parameter to discern whether the specified WLAN is enabled or disabled. When enabled, a green check mark displays. When disabled, a red "X" displays. To enable or disable a WLAN, select it from the table and click the <i>Enable</i> or <i>Disable</i> button.		
ESSID	Displays the Extended Service Set ID associated with each WLAN. Click the <i>Edit</i> button to modify the value to a new unique SSID.		
Description	Displays a short description of the associated WLAN. Click the <i>Edit</i> button to modify the value the WLAN description.		
VLAN(s)	Displays the name of the VLAN ID(s) of the VLAN(s) this WLAN is mapped to. The VLAN ID can be between 1 and 4094. The default mapping is to a single VLAN with VLAN ID 1.		
Authentication	Displays the type of authentication used with the specified WLAN. Click the <i>Edit</i> button to modify the WLAN's current authentication scheme. For information on configuring an authentication scheme for a WLAN, see "Configuring Authentication Types" on page 142.		
Encryption	Displays the type of wireless encryption used on the specified WLAN. When no encryption is used, the field displays "none". Click the <i>Edit</i> button to modify the WLAN's current encryption scheme. For information on configuring an authentication scheme for a WLAN, see "Configuring Different Encryption Types" on page 163.		
Independent Mode	Determines whether the WLAN is functioning as an independent or extended WLAN in regards its support of <i>adaptive AP</i> (AAP) operation.		
	Independent WLANs (defined by a green checkmark) are local to an AAP and configured from the controller. Specify a WLAN as independent for no traffic to be forward to the controller. Independent WLANs behave like WLANs as used on a a standalone Access Point.		
	Extended WLAN (defined by the default red X) are typical centralized WLANs created on the controller.		
	Select an existing WLAN to revise its default extended mode designation if intending to use the WLAN for AAP support. For more information, see "Editing the WLAN Configuration" on page 134.		
QOS Weight	Defines the Quality of Service weight for the WLAN. WLAN QoS will be applied based on the QoS weight value with higher values representing higher priority. The range for QoS weight values is between 1 and 10 with 1 being the default value.		
802.11 w-PMF	Displays the Management Frame Protection status for each WLAN. MFP can be set to None, Required, or Optional. MFP is only available on WLANS with CCMP encryption. The range is between 1000ms to 6000ms and default value is 100ms for Summit WM3400, Summit WM3600 and Summit WM3700.		

**3** Click the *Edit* button to display a screen where WLAN information, encryption, and authentication settings can be viewed or changed.

- **4** Click the *Enable* button to enable the selected WLAN. When enabled, a green check mark displays. When disabled, a red "X" displays. Enabled WLANs are displayed in a number of different controller Web UI configurations for additional configuration activities. To enable or disable a WLAN, select it from the table and click the *Enable* or *Disable* button. The *Enable* button is only available when the selected WLAN is disabled.
- 5 Click the *Disable* button to disable the selected WLAN. When enabled, a green check mark displays. When disabled, a red "X" displays. To enable or disable a WLAN, select it from the table and click the *Enable* or *Disable* button. The *Disable* button is only available when the selected WLAN is enabled.
- **6** When using clustering and the *Cluster GUI* feature is enabled, a pull-down menu will be available to select which cluster members' WLANs are displayed. To view WLANs from all cluster members, select *All* from the pull-down menu. To view WLANs from a specific cluster member, select that member's IP address from the pull-down menu.
- 7 Click the *Global Settings* button to display a screen with WLAN settings applying to all the WLANs on the system. Remember, changes made to any one value impact each WLAN.

Network > Wireless LANs > Global WLAN S	iettings 🛛 🔀			
Global WLAN Settings				
Global				
MU Proxy ARP handling	Enable 💙			
Shared-Key Authentication				
Manual mapping of WLANs				
Enable WLAN Bandwidth Settings				
MU Rate Limiting UP	0 (0, 100 - 1000000) kbps			
MU Rate Limiting Down	0 (0, 100 - 1000000) kbps			
MU Load Balance Mode	⊙ Count ○ By Throughput			
Hotspot Voucher Logo Name	extreme_networks.jpg			
Hotspot Voucher Title	Extreme Networks			
Max Events Before Email Alert	1 Email Alert Time Period 0			
Email Alert Per Radio Initial Count	0			
Status:				
	OK Cancel 🕜 Help			

Click *OK* to save updates to the *Global WLAN Settings* screen. Click *Cancel* to disregard changes and revert back to the previous screen. Checkbox options within the Global Settings screen include:

MU Proxy ARP handling	Enables Proxy ARP handling for MUs. Proxy ARP is provided for MUs in PSP mode whose IP address is known. The WLAN generates an ARP reply on behalf of an MU, if the MU's IP address is known. The ARP reply contains the MAC address of the MU (not the MAC address of WLAN Module). Thus, the MU does not awaken to send ARP replies (helping to increase battery life and conserve bandwidth). If an MU goes into PSP mode without transmitting at least one packet, its Proxy ARP will not work for the MU. This option is selected by default.
Shared-Key Authentication	Enables Shared-Key Authentication for all enabled WLANs on the system. Shared-key authentication is strongly discouraged. This option is enabled in setups where there are legacy mobile units, which can only support this authentication method.

Manual mapping of WLANs	Use this option (it is selected by default) for custom WLAN to Radio mappings. When this option is disabled, the user cannot conduct Radio – WLAN mapping. Additionally, the user cannot enable WLANs with an index higher than 16. (The WLAN numbers will depend on the device on which this feature is enabled). Once the this option is enabled, the following conditions must be satisfied (to successfully disable it). No WLANs with an index higher than 16 should be enabled. With advanced WLAN mapping, the controller evenly distributes the enabled WLANs to BSSIDs. Additionally, the Radio – WLAN mapping should conform to the following:
	BSS ID 1—Possible WLANs 1,5,9,13
	BSS ID 2—Possible WLANs 2,6,10,14
	BSS ID 3—Possible WLANs 3,7,11,15
	BSS ID 4—Possible WLANs 4, 8, 12,16
	If the above conditions are not satisfied, disabling this option will fail.
Enable WLAN Bandwidth Settings	Select this option to enable WLAN bandwidth settings. WLAN bandwidth settings ensures quality of service for applications regardless of network load. This option is selected by default.
MU Rate Limiting UP	Enter an upstream rate limit in kbps for all MUs associated with the controller across all WLANs.
MU Rate Limiting Down	Enter a downstream rate limit in kbps for all MUs associated with the controller across all WLANs.
MU Load Balance Mode	Configure a method for distributing traffic across MUs using the <i>MU Load Balancing Mode</i> . Select <i>Count</i> to set load balancing based on number of MUs. Select <i>By Throughput</i> to set load balancing based on total throughput of MUs.
Hotspot Voucher Logo Name	Enter the name of the image that is used on each Hotspot Voucher generated for each guest user. Use this to include your organization's logo as a part of the generated Hotspot Voucher.
Hotspot Voucher Title	Enter a title that is displayed on each Hotspot Voucher generated for each guest user. Use this to include any information or your organization's Name as a part of the generated Hotspot Voucher.
Max Events Before Email Alert	This value sets the number of adoption/unadoption events that must occur before an email alert is sent. Set this value in the range 1-10000.
Email Alert Time Period	This value sets the time duration in minutes that must expire before an email is sent again for continuous adoption/unadoption events. Set a value in the range of 1-1440 minutes.
Email Alert Per Radio Initial Count	This value sets the number of initialization events for which emails are sent. When a radio initializes, it might cycle through multiple adoption/ unadoption before being adopted. This value configures the number of adoption and unadoption events for which emails will be sent when the radio is initializing.

#### **Editing the WLAN Configuration**

Security measures for the controller and its WLANs are critical. Use the available controller security options to protect each WLAN from wireless vulnerabilities, and secure the transmission of RF packets between WLANs and the MU traffic they support.

The user has the capability of configuring separate security policies for each WLAN. Each security policy can be configured based on the authentication (Kerberos, 802.1x EAP, Hotspot) and /or encryption (WEP, KeyGuard, WPA/WPA2-TKIP, or WPA2/CCMP) scheme.

All of the default WLANs are available for modification when the user accesses the Wireless LANs screen. However, the WLAN requires an authentication or encryption scheme be applied before it can begin securing the data traffic within the controller-managed wireless network. The *Edit* screen provides a mean of modifying the existing WLANs SSID, description, VLAN ID assignment, inter-WLAN communication definition, and encryption and authentication scheme. To edit WLAN configuration settings:

- 1 Select *Network* > *Wireless LANs* from the main menu tree.
- 2 Click the *Configuration* tab.
- **3** Select a WLAN to modify from the table.

4 Click the *Edit* button.

Network > Wireless LANs > Edit		×
Edit		WLAN
Configuration ESSID test-throughput Deny Static MU Enable URL Logging	Des	ent Mode 🗖 Client Bridge Backhaul
Enter a list VLAN ID 10 Dynamic Assignment Assign Multiple VLANs Enter a list of IP In filters Out filters	Filter Rules	SA Query Max Timeout SA Query Max Timeout SA Query Retry Timeout 201 (10 - 1500 msec)
Authentication © 802.1X EAP © Kerberos © Hotspot Config		Encryption       WEP 64     Config       WEP 128     Config       KeyGuard     Config
MAC Authentication     Config     O No Authentication		WPAWPA2-TKIP Config
Advanced Accounting Mode Off Answer Broadcast ESS Use Voice Prioritization Enable SVP	MU to MU Traffic MU Idle Time Access Category MCast Addr 1	Allow Packets         1800 seconds         Automatic/WMM         00 - 00 - 00 - 00 - 00
Secure Beacon QOS I Veight	MCast Addr 2 NAC Mode	00 - 00 - 00 - 00 - 00 - 00 None
Status: Radius Syslog		OK Cancel 🕗 Help

The Wireless LANs Edit screen is divided into the following user-configurable fields:

- Controller IP
- Configuration
- Authentication
- Encryption
- Advanced
- 5 The *Controller* field displays the IP address of the cluster member associated with each WLAN. When clustering is enabled on the controller and Cluster GUI is enabled, the *Controller* field will be available on the Wireless LAN screen. For information on configuring enabling Cluster GUI, see "Managing Clustering Using the Web UI" on page 358.
- 6 Refer to the Configuration field to define the following WLAN values

ESSID	Displays the <i>Extended Service Set ID</i> (ESSID) associated with each WLAN. If changing the ESSID, ensure the value used is unique.			
Description	If editing an existing WLAN, ensure its description is updated accordingly to best describe the intended function of the WLAN.			
Deny Static MU	Enabling this option provides WLAN based configuration to allow only traffic from those mobile units whose IP is present in the layer 3 entity table. If the IP entry is not present in the layer 3 entity table, the event will be logged and the packet dropped.			
Enable URL Logging	Enable URL Logging to log all HTTP GET requests. Along with the URL, a mobile unit IP address will also be logged.			
Independent Mode (AAP Only)	Determines whether the WLAN is functioning as an independent or extended WLAN in regards its support of <i>adaptive AP</i> (AAP) operation. Select the checkbox to designate the WLAN as independent and prevent traffic from being forwarded to the controller. Independent WLANs behave like WLANs as used on a standalone Access Point. Leave this option unselected (as is by default) to keep this WLAN an extended WLAN (a typical centralized WLAN created on the controller).			
	For an overview of AAP and how it is configured and deployed using the controller and Access Point, see "Adaptive AP Overview" on page 595.			
VLAN ID	Displays the VLAN ID of VLANs assigned to WLANs. By default, all WLANs created are assigned to VLAN 1.			
Dynamic Assignment	With any authentication method that involves a RADIUS server, the RADIUS server may be configured to include a VLAN ID attribute in its "ACCESS Accept" response. This VLAN, instead of the configured VLAN(s) on this WLAN, will be assigned to the mobile unit. Enabling this check mark will enable controller to take VLAN ID from RADIUS response. When disabled, controller will ignore the VLAN ID from RADIUS response.			
Assign Multiple VLANs	Click this button when it is desirable to assign multiple VLANs to this WLAN. For more information, see "Assigning Multiple VLANs per WLAN" on page 140.			
802.11w-PMF	On WLANs with CCMP encryption enabled, choose an 802.11w-PMF mode from the pull-down menu. Available options are:			
	• None			
	Optional			
	Required			
SA Query Max Timeout	Define the maximum time (in milliseconds) before an SA Query is timed out. The valid timeout range is between 100 msec and 6000 msec with a default value of 1000 msec.			

SA Query Retry Timeout Define the maximum number of retries before an SA Query is timed out. The valid retry range is between 10 and 1500 retries with a default value of 201 retries.



When configuring wireless settings for Adaptive APs, all configuration must be done through the controller and not from the AP management console. Making changes directly in the AP management console can lead to unstable operation of the Adaptive AP.



NOTE

For a Radius supported VLAN to function, the "Dynamic Assignment" checkbox must be enabled for the WLAN supporting the VLAN.



## NOTE

If the WLAN is to support AAP, the Independent Mode (AAP Only) checkbox must be selected. Additionally, the Access Point must have its auto discovery option enabled to be discovered by the controller. For information on configuring an Access Point for AAP support, see "Adaptive AP Configuration" on page 606

7 Refer to the *Authentication* field to select amongst the following options:

802.1X EAP	A RADIUS server is used to authenticate users. For detailed information on configuring EAP for the WLAN, see "Configuring 802.1x EAP" on page 142.
Kerberos	A Kerberos server is used to authenticate users. For detailed information on configuring Kerberos for the WLAN, see "Configuring Kerberos" on page 143.
Hotspot	A Hotspot is used to authenticate users in a unique network segment (hotspot). The attributes of both the hotspot and the RADIUS Server are required. For more information, see "Configuring Hotspots" on page 144.
MAC Authentication	The controller uses a RADIUS server to see if a target MAC address is allowed on the network. The attributes of the RADIUS Server are required. For more information, see "Configuring MAC Authentication" on page 154
No Authentication	When selected, no Authentication is used and transmissions are made (in the open) without security unless an encryption scheme is used. This setting is not recommended when data protection is important.

- 8 Refer to the *Encryption* field to select among the following options:
  - WEP 64 Use the WEP 64 checkbox to enable the *Wired Equivalent Privacy* (WEP) protocol with a 40-bit key. WEP is available in two encryption modes: 40 bit (also called WEP 64) and 104 bit (also called WEP 128). The 104-bit encryption mode provides a longer algorithm that takes longer to decode than that of the 40-bit encryption mode. For detailed information on configuring WEP 64 for the WLAN, see "Configuring WEP 64" on page 163.

WEP 128	Use the WEP 128 checkbox to enable the <i>Wired Equivalent Privacy</i> (WEP) protocol with a 104-bit key. WEP is available in two encryption modes: WEP 64 (using a 40-bit key) and WEP 128 (using a 104-bit key). WEP 128 encryption mode provides a longer algorithm that takes longer to decode than that of the WEP 64 encryption mode. For detailed information on configuring WEP 128 for the WLAN, see "Configuring WEP 128 / KeyGuard" on page 165.
KeyGuard	Uses a proprietary encryption mechanism to protect data. For detailed information on configuring KeyGuard for the WLAN, see "Configuring WEP 128 / KeyGuard" on page 165.
WPA-WPA2-TKIP	Use the WPA-TKIP checkbox to enable <i>Wi-Fi Protected Access</i> (WPA) with <i>Temporal Key Integrity Protocol</i> (TKIP). For detailed information on configuring TKIP for the WLAN, see "Configuring WPA/WPA2 using TKIP and CCMP" on page 166.
WPA2-CCMP	WPA2 is a newer 802.11i standard that provides even stronger wireless security than Wi-Fi Protected Access (WPA) and WEP. CCMP is the security standard used by the <i>Advanced Encryption Standard</i> (AES). AES serves the same function TKIP does for WPA-TKIP. CCMP computes a <i>Message Integrity Check</i> (MIC) using the proven <i>Cipher Block Chaining</i> (CBC) technique. Changing just one bit in a message produces a totally different result. For detailed information on configuring CCMP for the WLAN, see "Configuring WPA/WPA2 using TKIP and CCMP" on page 166.

**9** Refer to the *Advanced* field for the following information:

Accounting Mode	If using a Syslog server to conduct accounting for the controller, select the Syslog option from the <i>Accounting Mode</i> drop-down menu. Once selected, a <i>Syslog Config</i> button is enabled on the bottom of the Network > Wireless LANs > Edit screen. Use this sub screen to provide the Syslog Server IP address and port for the Syslog Server performing the accounting function.	
	If either Hotspot, MAC Authentication, or 802.1x EAP have been selected from within the <i>Authentication</i> field, a <i>Radius Config</i> button is enabled (on the bottom of the screen) allowing the user to define a Primary and Secondary RADIUS Accounting Server IP address, port, shared secret password, and timeout and retry. Define these accounting settings as required for the controller.	
	The default Accounting Mode setting is Off.	
Answer Broadcast ESS	Select this checkbox to allow the WLAN to respond to probes for broadcast ESS.	
Use Voice Prioritization	Select the Use Voice Prioritization option if Voice is used on the WLAN.	
Enable SVP	Enabling SVP ( <i>Spectralink Voice Prioritization</i> ) allows the controller to identify and prioritize traffic from Spectralink/Polycomm phones.	
Secure Beacon	Closed system is the secure beacon feature for not answering broadcast SSID. This option still allows MU to MU communication within the WLAN.	
QoS Weight	Sets the Quality of Service weight for the WLAN. WLAN QoS will be applied based on the QoS weight value with the higher values given priority. The default value for the weight is 1.	
MU to MU Traffic	Allows frames from one MU (where the destination MAC is of another MU) are controllered to a second MU. Use the drop-down menu to select one of the following options:	
	Drop Packets—This restricts MU to MU communication based on the WLAN's configuration	
	<ul> <li>Allow Packets—This allows MU to MU communication based on the WLAN's configuration</li> </ul>	

MU Idle Time	Set the MUs idle time limit in seconds. The default value is 1800 seconds.		
Access Category	Displays the Access Category for the intended traffic. The Access Categories are the different WLAN-WMM options available to the radio.		
	The Access Category types are:		
	Automatic/WMM—Optimized for WMM		
	• Voice—Optimized for voice traffic. Voice packets receive priority.		
	• Video—Optimized for video traffic. Video packets receive priority.		
	Normal—Optimized for normal traffic		
	Low—Optimized for background traffic		
MCast Addr 1	The address provided takes packets (where the first 4 bytes match the first 4 bytes of the mask) and sends them immediately over the air instead of waiting for the DTIM period. Any multicast/broadcast that does not match this mask will go out only on DTIM Intervals.		
MCast Addr 2	The second address also takes packets (where the first 4 bytes match the first 4 bytes of the mask) and sends them immediately over the air instead of waiting for the DTIM period. Any multicast/broadcast that does not match this mask will go out only on DTIM Intervals.		
NAC Mode	Using Network Access Control (NAC), the controller only grants access to specific network resources. NAC restricts access to only compliant and validated devices (printers, phones, PDAs, etc.), thereby limiting the risk of emerging security risks. NAC performs an authorization check for users and MUs without a NAC agent, and verifies an MU's compliance with the network security policy. The controller supports only the EAP/ 802.1x type of NAC. However, the controller can bypass NAC for MUs without NAC 802.1x support. For the implications of using the include and exclude with NAC, see "Configuring the NAC Inclusion List" on page 180, "Configuring the NAC Exclusion List" on page 184 and "Configuring NAC Server Support" on page 160.		

- **10** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 11 Click the *Radius...* button (when RADIUS is selected as the accounting mode) to configure an external or internal primary and secondary RADIUS and NAC server. For more information, see "Configuring External RADIUS Server Support" on page 155.
- 12 Select the *Syslog* button (when Syslog is selected as the accounting mode) to view controller syslog accounting details. To enable syslog, select the *Syslog* option from the *Accounting Mode* drop-down menu. Use this sub screen to provide the Syslog Server IP address and port for the Syslog Server performing the accounting function.
- **13** If clustering and the *Cluster GUI* feature is enabled, the *Apply to Cluster* feature will be available. Click the *Apply to Cluster* button to apply the WLAN settings to all members in the cluster.
- 14 Click OK to use the changes to the running configuration and close the dialog.
- 15 Click *Cancel* to close the dialog without committing updates to the running configuration.

#### Assigning Multiple VLANs per WLAN

The controller allows the mapping of a WLAN to more than one VLAN. When an MU associates with a WLAN, it is assigned a VLAN in such a way that users are load balanced across VLANs. The VLAN is assigned from the pool representative of the WLAN. The controller tracks the number of MUs per VLAN, and assigns the least used/loaded VLAN to the MU. This number is tracked on a per-WLAN basis.

To assign multiple VLANs to a WLAN:

- 1 Select *Network* > *Wireless LANs* from the main menu tree.
- **2** Select an existing WLAN from those displayed within the *Configuration* tab and click the *Edit* button. A WLAN screen displays with the WLAN's existing configuration.
- **3** Select the *VLAN* radio button from the Configuration screen to change the VLAN designation for this WLAN.

By default, all WLANs are initially assigned to VLAN 1.

- **4** Select the *Dynamic Assignment* checkbox for a user-based VLAN assignment with RADIUS for this WLAN.
- 5 Select the *Assign Multiple VLAN(s)* button to map a WLAN to more than one VLAN. This displays the Multiple VLAN Mapping screen.
- **6** Configure the *Multiple VLAN Mapping for WLAN* table as required to add or remove multiple VLANS for the selected WLAN.

Multiple VLANs per WLAN are mapped (by default) to a regular VLAN and are not supported on an adaptive AP. Refer to "Editing the WLAN Configuration" on page 134 to select and define an independent VLAN for adaptive AP support.

Network > Wireless LANs > Edit > Multiple ¥LAN Mapping for WLAN -1				
Multiple VLAN Mapping for WLAN -1				
VLAN	User Limit			
	insert			
	remove			
Status:				
	OK Cancel 🕢 Help			

VLAN Displays the VLANs currently mapped to the WLAN. By default, VLAN 1 is configured for any selected WLAN.

User Limit Displays the user limit configured for the mapped VLAN. The maximum allowed user limit is 4096 per VLAN.

- 7 Click the *Insert* button to add the VLAN using the criteria described above.
- **8** Select a row from the Multiple VLAN Mapping table and click the *Remove* button to delete the mapping of a VLAN to a WLAN.
- **9** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- **10** Click *OK* to use the changes to the running configuration and close the dialog.
- 11 Click *Cancel* to close the dialog without committing updates to the running configuration.



In a cluster environment with multiple controllers, ensure that the VLAN list is consistent across all controllers.

#### **Configuring Authentication Types**

Refer to the following to configure the WLAN authentication options available on the controller:

- Configuring 802.1x EAP on page 142
- Configuring Kerberos on page 143
- Configuring Hotspots on page 144
  - Configuring an Internal Hotspot on page 146
  - Configuring External Hotspot on page 150
  - Configuring Advanced Hotspot on page 152
- Configuring MAC Authentication on page 154

*Configuring 802.1x EAP.* The IEEE 802.1x standard ties the 802.1x EAP authentication protocol to both wired and wireless LAN applications.

The EAP process begins when an unauthenticated supplicant (MU) tries to connect with an authenticator (in this case, the authentication server). The controller passes EAP packets from the client to an authentication server on the wired side of the controller. All other packet types are blocked until the authentication server (typically, a RADIUS server) verifies the MU's identity.



## NOTE

As part of the EAP configuration process, ensure a primary and optional secondary RADIUS server have been properly configured to authenticate the users requesting access to the EAP protected WLAN. For more information on configuring RADIUS Server support for the EAP 802.1x WLAN, see "Configuring External RADIUS Server Support" on page 155.

To configure an 802.1x EAP authentication scheme for a WLAN:

- 1 Select *Network* > *Wireless LANs* from the main menu tree.
- 2 Select an existing WLAN from those displayed within the *Configuration* tab and click the *Edit* button.

A WLAN screen displays with the WLAN's existing configuration. Refer to the *Authentication* and *Encryption* columns to assess the WLAN's existing security configuration.

3 Select the 802.1X EAP button from within the Authentication field.

The *Radius Config...* button on the bottom of the screen will become enabled. Ensure a primary and optional secondary RADIUS Server have been configured to authenticate users requesting access to the EAP 802.1x supported WLAN. For more information, see "Configuring External RADIUS Server Support" on page 155.

4 Click the *Config* button to the right of the 802.1X EAP checkbox. The 802.1x EAP screen displays.

Net	work > Wireless L	ANs > Edit > 802.1X EA	P		×
802	.1X EAP				
	Advanced MU Timeout	5 (1 - 300 s	sec) MU Max Retries	3 (1 - 100)	
Sta	tus:				
			01	K Cancel	🕐 Help

5 Configure the *Advanced* field as required to define MU timeout and retry information for the authentication server.

MU Timeout	Define the time (between 1–60 seconds) for the controller's retransmission of EAP-Request packets. The default is 5 seconds.
MU Max Retries	Specify the maximum number of times the controller retransmits an EAP- Request frame to the client before it times out the authentication session. The default is 3 retries, with a maximum of 100 supported.

- **6** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 7 Click *OK* to use the changes to the running configuration and close the dialog.
- 8 Click *Cancel* to close the dialog without committing updates to the running configuration.

**Configuring Kerberos.** Kerberos (designed and developed by MIT) provides strong authentication for client/server applications using secret-key cryptography. Using Kerberos, an MU must prove its identity to a server (and vice versa) across an insecure network connection. Once an MU and server prove their identity, they can encrypt all communications to assure privacy and data integrity.



#### CAUTION

Kerberos makes no provisions for host security. Kerberos assumes that it is running on a trusted host with an untrusted network. If host security is compromised, Kerberos is compromised as well.

To configure a Kerberos authentication scheme for a WLAN:

- 1 Select *Network > Wireless LANs* from the main menu tree.
- 2 Select an existing WLAN from those displayed within the *Configuration* tab.
- 3 Click the *Edit* button.

A WLAN screen displays with the WLAN's existing configuration. Refer to the *Authentication* and *Encryption* columns to assess the WLAN's existing security configuration.

4 Select the *Kerberos* button from within the *Authentication* field.



#### NOTE

Kerberos requires at least one encryption scheme be enabled (WEP 128 or other). If neither WEP 128 or KeyGuard is enabled, WEP 128 will automatically be enabled for use with Kerberos.

5 Click the *Config...* button to the right of the Kerberos checkbox. The *Kerberos* screen displays.

Kerberos			
Realm Name Password			
Server IP Addr Port	Primary KDC	Backup KDC 0 0 0 0 0	. O 88
Status:			

6 Specify a case-sensitive Realm Name.

The realm name is the name domain/realm name of the KDC Server. A realm name functions similarly to a DNS domain name. In theory, the realm name is arbitrary. However, in practice a Kerberos realm is named by uppercasing the DNS domain name associated with hosts in the realm.

- 7 Provide the password required to effectively update Kerberos authentication credentials.
- 8 Enter a Server IP Addr (IP address) for the Primary and (if necessary) Backup KDC.

Specify a numerical (non-DNS) IP address for the Primary *Key Distribution Center* (KDC). The KDC implements an Authentication Service and a Ticket Granting Service, whereby an authorized user is granted a ticket encrypted with the user's password. The KDC has a copy of every user password provided. Optionally, specify a numerical (non-DNS) IP address for a backup KDC. Backup KDCs are often referred to as slave servers.

9 Specify the *Ports* on which the Primary and Backup KDCs reside.

The default port number for Kerberos Key Distribution Centers is port 88.

- **10** Refer to the *Status* field for the current state of requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 11 Click *OK* to use the changes to the running configuration and close the dialog.
- 12 Click Cancel to close the dialog without committing updates to the running configuration.

**Configuring Hotspots.** A hotspot is essentially a Web page granting user access to the Internet (in this case within a controller managed WLAN). With the influx of Wi-Fi enabled mobile devices (laptops, PDAs, etc.), hotspots are common and can be found at many airports, hotels, and college campuses.

The controller enables hotspot operators to provide user authentication and accounting without a special client application. The controller uses a traditional Internet browser as a secure authentication device. Rather than rely on built-in 802.11security features to control association privileges, configure a WLAN with no WEP (an open network). The controller issues an IP address using a DHCP server, authenticates the user, and grants the user access to the Internet.
The hotspot feature supports both internal and external RADIUS servers. It also supports the following three HTTP redirection options to satisfy various customer configurations:

- Simple internal pre-built Web-pages.
- External Web-pages
- Customized internal Web page (using the Advanced feature in hotspot configuration)

When a user visits a public hotspot and wants to browse a Web page, they can boot up their laptop and associate with the local Wi-Fi network by entering the correct SSID. They then start a browser. The hotspot access controller forces this un-authenticated user to a Welcome page from the hotspot Operator that allows the user to log in with a username and password. This form of IP-Redirection requires no special software on the client.

To configure a hotspot, create a WLAN ESSID and select Hotspot as the authentication scheme from the WLAN Authentication menu. This is simply another way to authenticate a WLAN user, as it would be impractical to authenticate visitors using 802.1x authentications. Having enabled a hotspot, you will need to configure it. There are two parts to the hotspot configuration process:

- Setting up the Hotspot Web pages
- Setting up the RADIUS server.

**Controller Hotspot Redirection.** The controller uses destination network address translation to redirect user traffic from a default home page to the login page. Specifically, when the controller receives an HTTP Web page request from the user (when the client first launches its browser after connecting to the WLAN), a protocol stack on the controller intercepts the request and sends back an HTTP response after modifying the network and port address in the packet (thereby acting like a proxy between the User and the website they are trying to access).

To configure hotspot support:

- 1 Select *Network* > *Wireless LANs* from the main menu tree.
- 2 Select an existing WLAN from those displayed within the *Configuration* tab and click the *Edit* button.

A WLAN screen displays with the WLAN's existing configuration. Refer to the *Authentication* and *Encryption* columns to assess the WLAN's existing security configuration.

- 3 Select the *Hotspot* button from within the *Authentication* field. The *Radius Config...* button on the bottom of the screen becomes enabled. Ensure a primary and optional secondary RADIUS Server have been configured to authenticate users requesting access to the hotspot supported WLAN. For more information, see "Configuring External RADIUS Server Support" on page 155.
- 4 Click the *Config* button to the right of the Hotspot checkbox.

A *Hotspot* screen displays, allowing the user to define one of the three available hotspot types.

- 5 Use the drop-down menu at the top of the screen to define whether this WLAN's Web pages are:
  - Internal—five HTML pages with basic functionality are made available on the switch's onboard HTTP server. The HTML pages are pre-created to collect login credentials through Login.htm, send them to a Radius server and display a Welcome.htm or a Faliure.htm depending on the result of the authentication attempt. If there is a disruption in service or connection to the wireless controller is lost for any reason, a NoService.htm page is displayed. For more information, see "Configuring an Internal Hotspot" on page 146.
  - *External*—a customer may wish to host their own external Web server using advanced Web content (using XML, Flash). Use the External option to point the controller to an external hotspot. For more information, see "Configuring External Hotspot" on page 150.
  - *Advanced*—a customer may wish to use advanced Web content (XML, Flash) but might not have (or would not want to use) an external Web server, choosing instead to host the Web pages on the

controller's HTTP Web server. Selecting the Advanced option allows for the importing the Web pages from an external source (like an FTP server) and hosting them on the controller. For more information, see "Configuring Advanced Hotspot" on page 152.



The appearance of the Hotspot screen differs depending on which option is selected from the drop-down menu. You may want to research the options available before deciding which hotspot option to select.



NOTE

NOTE

As part of the hotspot configuration process, ensure a primary and optional secondary RADIUS Server have been properly configured to authenticate the users requesting access to the hotspot supported WLAN. For more information on configuring RADIUS Server support for the hotspot-supported WLAN, see "Configuring External RADIUS Server Support" on page 155.

**Configuring an Internal Hotspot.** Using the Internal option means the user develops the hotspot using the three HTML pages made available on the controller's onboard HTTP server. The HTML pages are pre-created to collect login credentials through Login.htm, send them to a RADIUS server and display a Welcome.htm or a Faliure.htm depending on the result of the authentication attempt.



NOTE

When using an internal hotspot, ensure that traffic can pass on TCP port 444 between the controller's internal webserver and the hotspot clients.

To create a hotspot maintained by the controller's own internal resources:

- 1 Select *Network* > *Wireless LANs* from the main menu tree. Select an existing WLAN from those displayed within the *Configuration* tab and click the *Edit* button.
- 2 Select an existing WLAN from those displayed within the *Configuration* tab and click the *Edit* button.

**3** Select the *Hotspot* button from within the *Authentication* field. Ensure *Internal* is selected from within the *This WLAN's Web Pages are of the* drop-down menu.

Network > Wireless LANs > Edit > Hotspot				×
lotspot				
This WLANs Web Pages are of th	e Internal 💌 type.	httpPortal C	webPortal	
Internal (Generated) Web Page		Information		
Login   Welcome   Failed   No Service   Te	rms	A simple auto are created l	p-generated set of web pages based on the provided fields.	:
Title Text Login Page		Three separate web pages are provided		
Header Text Network Login		for 1 2) welcomi	for 1) logging the user in, 2) welcoming the user after logging in	
Footer Text Contact the network	k administrator if you dc	3) informir	successfully, ig the user of a failed login	
Small Logo URL		attempt, and	d 4) informing the user of no service available.	
, Main Logo URL		AllowList		
Descriptive Text		0.0.0.0		
Please enter your userns	me and password	0.0.0.0 0.0.0.0 0.0.0.0 0.0.0.0 0.0.0.0		
Restore Defaults		0.0.0.0	Change	
Use System Name in Hotspot URL	Hotspot Simultaneous Users	0	(0 - 4096)	
🗖 Logout On Browser Close	Pre-authenticated VLAN	0	(1 - 4094, 0 disable)	
🗖 Guest Login	Cache Ageout Time	60	(5 - 86400 sec)	
🗖 Radius Based	Hotspot failover			
Status:				
		Ok	Cancel 🛛 🕐 Hel	р

4 Click the *Login* tab and enter the title, header, footer Small Logo URL, Main Logo URL, and Descriptive Text you would like to display when users log in to the controller-maintained hotspot.

Title Text	Displays the HTML text displayed on the Welcome page when using the controller's internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu.
Header Text	Displays the HTML header displayed on the Failed page when using the controller's internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu.
Footer Text	Displays the HTML footer text displayed on the Failed page when using the controller's internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu.
Small Logo URL	Displays the URL for a small logo image displayed on the Failed page when using the controller's internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu.
Main Logo URL	Displays the URL for the main logo image displayed on the Failed page when using the controller's internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.

Summit WM3000 Series Controller System Reference Guide

Descriptive Text	Specify any additional text containing instructions or information for the
	users who access the Failed page. This option is only available if Internal
	is chosen from the drop-down menu above. The default text is: "Either
	the username and password are invalid, or service is unavailable at this
	time."

5 Click the *Welcome* tab and enter the title, header, footer Small Logo URL, Main Logo URL, and Descriptive Text you would like to display when users successfully authenticate with the controller-maintained hotspot.

Title Text	The Title Text specifies the HTML title text displayed on the Welcome page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Header Text	The Header Text is the HTML header text displayed on the Welcome page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Footer Text	The Footer Text is the HTML footer text displayed on the Welcome page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Small Logo URL	The Small Logo URL is the URL for a small logo image displayed on the Welcome page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Main Logo URL	The Main Logo URL is the URL for the main logo image displayed on the Welcome page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Descriptive Text	Specify any additional text containing instructions or information for the users who access the Welcome page on the internal Web server. This option is only available if <i>Internal</i> is chosen from the pull-down menu above. The default text is: "You now have network access. Click the disconnect link on right when you want to end this session."

6 Click the *Failed* tab and enter the title, header, footer Small Logo URL, Main Logo URL, and Descriptive Text you would like to display when users fail authentication with the controller-maintained hotspot.

Title Text	The Title Text is the HTML title displayed on the Failed page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Header Text	The Header Text specifies the HTML header displayed on the Failed page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Footer Text	The Footer Text is the HTML footer text displayed on the Failed page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Small Logo URL	The Small Logo URL is the URL for a small logo image displayed on the Failed page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Main Logo URL	The Main Logo URL is the URL for the main logo image displayed on the Failed page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Descriptive Text	Specify any additional text containing instructions or information for the users who access the Failed page on the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above. The default text is: "Either the username and password are invalid, or service is unavailable at this time."

7 Click the *No Service* tab and enter the title, header, footer Small Logo URL, Main Logo URL, and Descriptive Text you would like to display when the AP looses connection with the wireless controller or with the AAA server.

Title Text	The Title Text is the HTML title displayed on the No Service page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Header Text	The Header Text specifies the HTML header displayed on the No Service page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Footer Text	The Footer Text is the HTML footer text displayed on the No Service page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Small Logo URL	The Small Logo URL is the URL for a small logo image displayed on the No Service page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Main Logo URL	The Main Logo URL is the URL for the main logo image displayed on the No Service page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Descriptive Text	Specify any additional text containing instructions or information for the users who access the No Service page on the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above. The default text is: "Service is unavailable at this time."

8 Click the *Terms* tab to set the terms and conditions for display to the user.

Title Text	Specifies the terms and conditions title.
Descriptive Text	Defines the terms and conditions.

- **9** Click the *Restore Defaults* button to revert to the default settings in the Internal (Generated) Web Page.
- **10** Refer to the *Allow List* field, and enter any IP address (for internal or external websites) that may be accessed by the Hotspot user without authentication.



In multi-controller hotspot environments if a single controller's internal pages are configured for authentication on the other controllers, those controllers will redirect to their own internal pages instead. In these environments, it is recommended to use an external server for all of the controllers.

- **11** Check the *Use System Name in Hotspot URL* to use the *System Name* specified on the main Controller configuration screen as part of the hotspot address.
- 12 Check the *Logout on Browser Close* button to log out hotspot users from the network when they close their web browsers.
- **13** Specify the maximum *Hotspot Simultaneous Users* to set a limit on the number of concurrent unique hotspot users for the selected WLAN.
- **14** Enter a value in the *Pre-authenticated VLAN* field to configure a default VLAN to be used until the user gets authorized. Specify the VLAN within the range <1-4096>.
- **15** Enter a value in seconds in the *Cache Ageout Time* field. This is the time in seconds to age out the hotspot data ready state after the MU disassociation.
- 16 Check the *Guest Login* checkbox to allow the guest login option.
- 17 Check the *Radius Based* checkbox to provide the user a radius authenticated login option. When unchecked, RADIUS authentication is not available for hotspot user validation.

Summit WM3000 Series Controller System Reference Guide

- **18** Check the *Hotspot failover* checkbox to enable the hotspot failover option. Hotspot failover is a feature that displays the No Service page when an authentication server/a critical resource is not available when a user tries to access resources using the hotspot.
- **19** Refer to the *Status* field for the current state of the requests made from applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller. Click *OK* to use the changes to the running configuration and close the dialog.
- 20 Click Cancel to close the dialog without committing updates to the running configuration.

**Configuring External Hotspot.** Selecting the external option entails hosting your own external Web server using advanced Web content (using XML, Flash). To create a hotspot maintained by an external server:

- 1 Select *Network > Wireless LANs* from the main menu tree.
- 2 Select an existing WLAN from those displayed within the *Configuration* tab and click the *Edit* button.
- 3 Select the *Hotspot* button from within the Authentication field. Ensure *External* is selected from within the *This WLAN's Web Pages are of the* drop-down menu.

This WLANs Web Pages are of th	e External 💌 type. 🤇	NttpPortal C webPortal	
External Web Pages		Information	
Login Page URL		A set of pre-existing web pages (	outside o
http://192.168.150.5/login.html?ip_add	dress=192.168.30.1	the switch are specified by the p	provided
Welcome Page URL		URLS.	
http://192.168.150.5/welcome.html?ip	_address=192.168.30.1	Three separate URLs point to ext	ernal wel
Failed Page URL		2) welcoming the user after log	ar m, gging in
http://192.168.150.5/fail.html?ip_address=192.168.30.1		successfully, and 3) informing th	ie user of
No Service Page URL		a failea fogin allempt.	
http://192.168.150.5/noservice.html?ip	_address=192.168.30.1	Allow Lict	
		Allow List	
		192.168.150.5	-
		0.0.0.0	
		0.0.0.0	
		0.0.0.0	
		0.0.0.0	-
			nange
🗖 Use System Name in Hotspot URL	Hotspot Simultaneous Users	0 (0 - 4096)	
🗖 Logout On Browser Close	Pre-authenticated VLAN	0 (1 - 4094, 0 disa	ble)
🗖 Guest Login	Cache Ageout Time	60 (5 - 86400 sec)	
🗖 Radius Based	🔲 Hotspot failover		

4 Refer to the *External Web Pages* field and provide the Login, Welcome, and Failed Page URLs used by the external Web server to support the hotspot.

Login Page URL	Define the complete URL for the location of the Login page. The Login screen will prompt the hotspot user for a username and password to access the Welcome page. For example, the Login page URL can be the following:
	http://192.168.150. 5/login.html?ip_address=192. 168.30.1. Here, 192.168.150.5 is the Web server IP address and 192.168.30.1 is the controller IP address.
Welcome Page URL	Define the complete URL for the location of the Welcome page. The Welcome page assumes that the hotspot user has logged in successfully and can access the Internet. Ensure that RADIUS server port number is included in the URL using the following format:
	https://192.168.0.70:444/wlan2/login.html
Failed Page URL	Define the complete URL for the location of the Failed page. The Failed screen assumes that the hotspot authentication attempt has failed, you are not allowed to access the Internet and you need to provide correct login information to access the Web. Ensure that RADIUS server port number is included in the URL using the following format:
	https://192.168.0.70:444/wlan2/login.html
No Service Page URL	Define the complete URL for the location of the No Service page. The No Service page assumes that the hotspot user has logged in successfully. This page is displayed when the AP is disconnected from a critical resource such as its AAA server or the wireless controller to which it is adopted. For example, the No Service page URL can be the following:
	http://192.168.150. 5/noservice.html?ip_address=192. 168.30.1. Here, 192.168.150.5 is the Web server IP address and 192.168.30.1 is the switch IP address.

**5** Refer to the *Allow List* field, and enter any IP address (for internal or external websites) that may be accessed by the Hotspot user without authentication.



When using hotspot features in a cluster environment, additional steps must be taken when specifying the external URLs. In order for the browser to return the login information correctly, the IP address and port must be specified as part of the URL in the following format: http://external\_url<login | welcome | fail>.html?ip\_address=a.b.c.d&port=x

6 Check the Use System Name in Hotspot URL to use the System Name specified on the main Controller

- 7 Specify the maximum *Hotspot Simultaneous Users* to set a limit on the number of concurrent unique hotspot users for the selected WLAN.
- 8 Check the *Logout on Browser Close* button to logout hotspot users from the network when they close their web browsers.
- **9** Enter a value in the *Pre-authenticated VLAN* field to configure a default VLAN to be used until the user gets authorized. Specify the VLAN within the range <1-4096>.
- **10** Enter a value in seconds in the Cache Ageout Time field. This is the time in seconds to age out the hotspot data ready state after the MU disassociation.
- 11 Check the *Guest Login* checkbox to allow the guest login option.

configuration screen as part of the hotspot address.

- 12 Check the Radius Based checkbox to provide the user a radius authenticated login option.
- 13 Check the *Hotspot failover* checkbox to enable the hotspot failover option.

- 14 Refer to the *Status* field for the current state of the requests made from applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 15 Click OK to use the changes to the running configuration and close the dialog.
- 16 Click Cancel to close the dialog without committing updates to the running configuration.



- While using the External web pages option:
- Configure the Internal Web pages for a particular WLAN.
- Copy the Internal Web pages corresponding to the WLAN from the controller to the external Web server.
- Change the WLAN Web pages option from "Internal" to "External".
- Enter the URL of the external Web server in the "Login Page URL", "Welcome Page URL", and "Failed Page URL" fields of the External Web pages screen.

**Configuring Advanced Hotspot.** A customer may wish to use advanced Web content (XML, Flash) but might not have (or would not want to use) an external Web server, choosing instead to host the Web pages on the controller's HTTP Web server. Selecting the *Advanced* option allows for importing the Web pages from an external source (like an FTP server) and hosting them on the controller.

To use the Advanced option to define the hotspot:

- 1 Select *Network* > *Wireless LANs* from the main menu tree.
- 2 Select an existing WLAN from those displayed within the *Configuration* tab.
- 3 Click the *Edit* button.
- 4 Select the *Hotspot* button from within the *Authentication* field.

This WLANs Web Pages are of th	e Advanced 💌 type. 🛛 🤇	🖲 httpPortal 🛛 🕥	webPortal
Advanced Web-Auth Pages		_ Information —	
Advanced Hotspot must be configured advanced operation. See your docur about setting up Advanced H	using either the CLI or other nentation for more details otspot web pages.	A custom-dev page conten can be copied transfers oc "(	veloped directory full of web t, including subdirectories, in and out of the switch. File cur immediately (not when DK" is pressed).
File File	▼ Port	There are mir custom web order to wo documer	nimal requirements that the pages must comply with in ork. Refer to this device's tation for more details.
IP Address		Allow List	×
User ID		0.0.0.0	
Password 0.		0.0.0.0	
Path		0.0.0.0	
		0.0.0.0	•
	Install		. Change
🗖 Use System Name in Hotspot URL	Hotspot Simultaneous Users	0	(0 - 4096)
🗖 Logout On Browser Close	Pre-authenticated VLAN	0	(1 - 4094, 0 disable)
🗖 Guest Login	Cache Ageout Time	60	(5 - 86400 sec)
🗖 Radius Based	🔲 Hotspot failover		

Ensure Advanced is selected from within the This WLAN's Web Pages are of the drop-down menu.

Once the properties of the advanced hotspot have been defined, the file can be installed on the controller and used to support the hotspot. The following parameters are required to upload the file:

- **a** Specify a source hotspot configuration file. The file used at startup automatically displays within the *File* parameter.
- **b** Refer to the *Using* drop-down menu to configure whether the hotspot file transfer is conducted using FTP or TFTP.
- **c** Enter the *IP Address* of the server or system receiving the source hotspot configuration. Ensure that the IP address is valid or risk jeopardizing the success of the file transfer.
- **d** If using FTP, enter the *User ID* credentials required to transfer the configuration file from an FTP server.
- e If using FTP, enter the Password required to send the configuration file from an FTP server.
- f Specify the appropriate *Path* name to the hotspot configuration on the local system disk or server.
- **g** Once the location and settings for the advanced hotspot configuration have been defined, click the *Install* button to use the hotspot configuration with the controller.
- **5** Refer to the *Allow List* field, and enter any IP address (for internal or external websites) that may be accessed by the Hotspot user without authentication.

- 6 Check the *Use System Name in Hotspot URL* to use the *System Name* specified on the main Controller configuration screen as part of the hotspot address.
- 7 Specify the maximum *Hotspot Simultaneous Users* to set a limit on the number of concurrent unique hotspot users for the selected WLAN.
- 8 Check the *Logout on Browser Close* button to log out hotspot users from the network when they close their web browsers.
- **9** Enter a value in the *Pre-authenticated VLAN* field to configure a default VLAN to be used until the user gets authorized. Specify the VLAN within the range <1-4096>.
- **10** Enter a value in seconds in the *Cache Ageout Time* field. This is the time in seconds to age out the hotspot data ready state after the MU disassociation.
- 11 Check the *Guest Login* checkbox to allow the guest login option.
- 12 Check the *Radius Based* checkbox to provide the user a radius authenticated login option.
- 13 Check the Hotspot failover checkbox to enable the hotspot failover option.
- 14 Refer to the *Status* field for the current state of the requests made from applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 15 Click *OK* to use the changes to the running configuration and close the dialog.
- 16 Click Cancel to close the dialog without committing updates to the running configuration.

**Configuring MAC Authentication.** The MAC Authentication option allows the user to configure a RADIUS server for user authentication with the range of MAC addressees defined as allowed or denied access to the controller managed network.



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As part of the MAC Authentication process, ensure a primary and optional secondary RADIUS Server have been properly configured to authenticate the users requesting access to the ACL supported WLAN. For more information on configuring RADIUS Server support for the MAC Authentication supported WLAN, see "Configuring External RADIUS Server Support" on page 155.

To configure the format of MAC addresses used in MAC Authentications:

- 1 Select *Network* > *Wireless LANs* from the main menu tree.
- 2 Select an existing WLAN from those displayed within the *Configuration* tab.
- 3 Click the *Edit* button.
- 4 Select the *MAC Authentication* button from within the Authentication field. This enables the *Radius* button at the bottom of the *Network* > *Wireless LANs* > *Edit* screen.

5 Click the Config button next to the *MAC Authentication* option to open a dialogue where the format of MAC Addresses can be configured.

Network > Wireless LANs > Edit > MAC-Auth 🗙		
MAC-Auth		
MAC Authentication Format		
No delimiter - aabbccddeeff		
O Colon delimiter - aa:bb:cc:dd:ee:ff		
O Dash delimiter - aa-bb-cc-dd-ee-ff		
O Dot delimiter per four - aabb.ccdd.eeff		
O Middle Dash delimiter - aabbcc-ddeeff		
Status:		
OK Cancel 📀 Help		

The MAC Authentication Format setting determines the text format that MAC addresses are transmitted when using MAC-Auth authentication

- 6 Select a format for MAC Addresses used in MAC Authentication:
  - No delimiter: The 12 digit MAC Address is in a format with no spaces or delimiters.
  - Colon delimiter: The 12 digit MAC Address is in a format separated by colons after every pair.
  - Dash delimiter: The 12 digit MAC Address is in a format separated by dashes after every pair.
  - *Dot delimiter per four*: The 12 digit MAC Address is in a format separated by periods after every four digits.
  - *Middle Dash delimiter*: The 12 digit MAC Address is in a format separated in the middle by a dash.
- 7 Click *OK* to use the changes to the running configuration and close the dialog.
- 8 Click Cancel to close the dialog without committing updates to the running configuration.

**Configuring External RADIUS Server Support.** If either the EAP 802.1x, Hotspot, or Dynamic MAC ACL options have been selected as an authentication scheme for a WLAN, the *Radius Config...* button at the bottom of the Network > Wireless LANs > Edit becomes enabled. The *Radius Configuration* screen provides users the option of defining an external primary and secondary RADIUS Server as well as a NAC Server if you do not use the controller's resident RADIUS Server.



If using the controller's local RADIUS Server for user authentication instead of an external primary or secondary RADIUS Server, see "Configuring the RADIUS Server" on page 489. The controller's local RADIUS Server provides an easy setup option and offers a high degree of security and accountability.

The controller ships with a default configuration defining the local Radius Server as the primary authentication source (default users are admin with superuser privileges and operator with monitor privileges). No secondary authentication source is specified. However, Extreme Networks recommends using an external Radius Server as the primary user authentication source and the local controller

Radius Server as the secondary user authentication source. To use an external Radius Server as either a primary or secondary authentication source, it must be specified appropriately.

To configure an external RADIUS Server for EAP 802.1x, Hotspot, or Dynamic MAC ACL WLAN support:



NOTE To optimally use an external RADIUS Server with the controller, Extreme Networks recommends defining specific external Server attributes to best utilize user privilege values for specific controller permissions. For information on defining the external RADIUS Server configuration, see "Configuring an External RADIUS Server for Optimal Controller Support" on page 159.

- **1** Select *Network* > *Wireless LANs* from the main menu tree.
- 2 Select an existing WLAN from those displayed within the *Configuration* tab.
- 3 Click the *Edit* button.
- 4 Select either the EAP 802.1x, Hotspot, or Dynamic MAC ACL button from within the Authentication field. This enables the *Radius...* button at the bottom of the Network > Wireless LANs > Edit screen.

5 Select the *Radius...* button. The *Radius Configuration* screen displays for defining an external RADIUS or NAC Server.

Network > Wireless LANs > Edit > Radius Configuration
Radius Configuration
Radius and NAC Configuration
Radius NAC
Primary Secondary
RADIUS Server Address 0.0.0.0 0.0.0
RADIUS Port 1812 1812
RADIUS Shared Secret
Server Timeout 5 (1-300 secs)
Server Retries 3 (1-100 retries) Dynamic Authorization
Enable radius proxy
Realm Name 🗖 Strip Realm
Accounting Primary Secondary
Accounting Server Address 0.0.0.0 0.0.0.0
Accounting Port 1813 1813
Accounting Shared Secret
Accounting Timeout 5 (1-300 secs)
Accounting Retries 6 (1-100 retries)
Accounting Mode Start-Stop Interval 60
Re-authentication Re-authenticatio Re-authentication Re-authentica
Advanced Authentication Protocol   PAP  C CHAP DSCP/TOS
Status:
OK Cancel 🕝 Help

The *Radius Configuration* screen contains tabs for defining both the RADIUS and NAC server settings. For NAC overview and configuration information, see "Configuring NAC Server Support" on page 160.

**6** Refer to the *Server* field and define the following credentials for a primary and secondary RADIUS server.

RADIUS Server Address	Enter the IP address of the primary and secondary server acting as the RADIUS user authentication data source.
RADIUS Port	Enter the TCP/IP port number for the primary and secondary server acting as the RADIUS user authentication data source. The default port is 1812.
RADIUS Shared Secret	Provide a shared secret (password) for user credential authentication with the primary or secondary RADIUS server.
Server Timeout	Enter a value (between 1 and 300 seconds) to indicate the number of elapsed seconds causing the controller to time out on a request to the primary or secondary server.
Server Retries	Enter a value between 1 and 100 to indicate the number of times the controller attempts to reach the primary or secondary RADIUS server before giving up.
Dynamic Authorization	Check this option to enable the RADIUS Dynamic Authorization function. RADIUS Dynamic Authorization enables the administrator to send the disconnect and change of authorization packets to the controller (NAS) for wired hosts.

NOTE

The RADIUS or NAC server's Timeout and Retries should be less than what is defined for an MU's timeout and retries. If the MU's time is less than the server's, a fall back to the secondary server will not work.

7 Refer to the *Accounting* field and define the following credentials for a primary and secondary RADIUS Server.

Accounting Server Address	Enter the IP address of the primary and secondary server acting as the RADIUS accounting server.
Accounting Port	Enter the TCP/IP port number for the primary and secondary server acting as the RADIUS accounting data source. The default port is 1813.
Accounting Shared Secret	Provide a shared secret (password) for user credential authentication with the primary or secondary RADIUS accounting server.
Accounting Timeout	Enter a value (between 1 and 300 seconds) to indicate the number of elapsed seconds causing the controller to time out a request to the primary or secondary accounting server.
Accounting Retries	Enter a value between 1 and 100 to indicate the number of times the controller attempts to reach the primary or secondary RADIUS accounting server before giving up.
Accounting Mode	Use the Accounting Mode drop-down menu to define the accounting mode as either Start-Stop, Stop Only, or Start-Interim-Stop. Define the interval (in seconds) used with the selected accounting mode.

- 8 Select the *Re-authentication* checkbox to force a periodic re-authentication with the RADIUS server. Periodic repetition of the authentication process provides ongoing security for currently authorized connections. Define an interval between 30 and 65535 seconds.
- 9 Refer to the *Advanced* field to define the authentication protocol used with the RADIUS Server.
  - PAP PAP—*Password Authentication Protocol* sends a username and password over a network to a server that compares the username and password to a table of authorized users. If the username and password are matched in the table, server access is authorized.

CHAP	CHAP is an encrypted authentication method based on Microsoft's challenge/response authentication protocol.
DSCP/TOS	Optionally mark packets with a <i>DiffServ CodePoint</i> (DSCP) in its header. The DSCP value is stored in the first 6 bits of the Type of Service (ToS) field that is part of the standard IP header. The DCSP values are associated with a forwarding treatment called Per Hop Behaviors (PHB). Service can be provisioned (if necessary) by assigning a DCSP point code from 1–6.

- 10 Click OK to save the changes made to this screen.
- **11** Click *Cancel* to revert back to the last saved configuration and move back to the *Network* > *Wireless LANs* > *Edit* screen.

**Configuring an External RADIUS Server for Optimal Controller Support.** The controller's external RADIUS Server should be configured with Extreme Networks Controller specific attributes to best utilize the user privilege values assignable by the RADIUS Server. The following two values should be configured on the external Server for optimal use with the controller:

- Extreme Networks user privilege values
- User login source

**Configuring Extreme Networks Specific RADIUS Server User Privilege Values.** The following recommended RADIUS Server user privilege settings specify access privilege levels for those accessing the controller managed network. To define user privilege values, assign the following attributes in the external RADIUS Server:

- 1 Set the attribute number to 1 and its type as "integer."
- 2 Define the following possible decimal values for user access permissions:
  - a Set the *Monitor Role* value to 1 (read-only access to the controller).
  - **b** Set the *Helpdesk Role* value to 2 (helpdesk/support access to the controller).
  - c Set the Nwadmin Role value to 4 (wired and wireless access to the controller).
  - d Set the Sysadmin Role value to 8 (system administrator access).
  - e Set the WebAdmin Role value to 16 (guest user application access).
  - f Set the Superuser Role value to 32768 (grants full read/write access to the controller).
- **3** Specify multiple privileges (for a single user) by specifying different attributes as needed. The privilege values can be *ORed* and specified once. For example, if a user needs monitor (read-only) and helpdesk access, configure the RADIUS Server with two attributes. Once with a value 1 for monitor access and then with a value 2 for the helpdesk role.

Multiple roles can also be defined by configuring the RADIUS Server with attribute 1 and value 3 (or monitor value 1 and helpdesk value 2).



If user privilege attributes are not defined for the RADIUS Server, users will be authenticated with a default privilege role of 1 (Monitor read-only access).

**Configuring the User Login Sources.** The following recommended RADIUS Server user login sources specify the location (ssh/telnet/console/Web) from which users are allowed controller access. If login access permissions are not defined (restricted), users will be allowed to log in from each interface.

To define login source access locations:

- 1 Set the attribute number to 100 and its type as "integer."
- 2 Define the following possible decimal values for login sources:
  - a Set the Console Access value to 128 (user is allowed login privileges only from console).
  - **b** Set the *Telnet Access* value to 64 (user is allowed login privileges only from a Telnet session).
  - c Set the SSH Access value to 32 (user is allowed login privileges only from ssh session).
  - d Set the Web Access value to 16 (user is allowed login privileges only from Web/applet).
- **3** Specify multiple access sources by using different values. The privilege values can be ORed and specified once. For example, if a user needs access from both the console and Web, configure the RADIUS Server with the 100 attribute twice, once with value 128 for console, and next with value 16 for Web access.

**Configuring NAC Server Support.** There is an increasing proliferation of insecure devices (laptops, mobile computers, PDA, smart-phones, etc.) accessing WiFi networks. These devices often lack proper anti-virus software and can potentially infect the network they access. Device compliance per an organization's security policy must be enforced using NAC. A typical security compliance check entails verifying the right operating system patches, anti-virus software, etc.

NAC is a continuous process for evaluating MU credentials, mitigating security issues, admitting MUs to the network, and monitoring MUs for compliance with globally-maintained standards and policies. If an MU is not in compliance, network access is restricted by quarantining the MU.

Using NAC, the controller hardware and software grants access to specific network devices. NAC performs a user and MU authorization check for devices without a NAC agent. NAC verifies an MU's compliance with the controller's security policy. The controller supports only EAP/802.1x NAC. However, the controller provides a mean to bypass NAC authentication for MUs without NAC 802.1x support (printers, phones, PDAs, etc.).

For a NAC configuration example using the controller CLI, see "Configuring the NAC Inclusion List" on page 180 or "Configuring the NAC Exclusion List" on page 184.

- None—NAC disabled, no NAC is conducted. An MU can only be authenticated by a RADIUS server.
- *Do NAC except exclude list*—An MU NAC check is conducted except for those in the exclude-list. Devices in the exclude-list will not have any NAC checks.
- *Bypass NAC except include list*—An MU NAC check is conducted only for those MUs in the include-list.

To configure NAC Server support:

- 1 Select *Network > Wireless LANs* from the main menu tree.
- 2 Select an existing WLAN from those displayed with the Configuration tab.
- 3 Click the *Edit* button.
- **4** Select either the *EAP 802.1x*, *Hotspot*, or *Dynamic MAC ACL* button from within the *Authentication* field.

This enables the *Radius* button at the bottom of the *Network* > *Wireless* LANs > Edit screen.

5 Click the *Radius* button.

The *Radius Configuration* screen displays (with the *Radius* tab displayed by default) for defining an external RADIUS or NAC Server.

6 Select the *NAC* tab to configure NAC support.

Network > Wireless LANs > Edit > Radius Configuration
Radius Configuration
Radius and NAC Configuration
Radius NAC
Primary     Secondary       NAC Server Address     0.0.0.0     0.0.0.0       NAC Server Port     1812     1812       NAC Shared Secret     **********     **********       Server Timeout     5     (1-300 secs)       Server Retries     2     (1-100 retries)
Enable radius proxy       Realm Name
Accounting     Primary     Secondary       Accounting Server Address     0.0.0.0     0.0.0.0       Accounting Port     1813     1813       Accounting Shared Secret     *********     **********
Accounting Timeout     5 (1-300 secs)       Accounting Retries     6 (1-100 retries)       Accounting Mode     Start-Stop   Interval
Re-authentication Re-authentication Period 3600 (30-65535 sec)
Advanced Authentication Protocol © PAP © CHAP DSCP/TOS 0
Status:
OK Cancel 🥑 Help

7 Refer to the *Server* field and define the following credentials for a primary and secondary NAC server.

NAC Server Enter the IP address of the primary and secondary NAC server. Address

NAC Server Port	Enter the TCP/IP port number for the primary and secondary server. The default port is 1812.
NAC Shared Secret	Provide a shared secret (password) for user credential authentication with the primary or secondary NAC server.
Server Timeout	Enter a value (between 1 and 300 seconds) to indicate the number of elapsed seconds causing the controller to time out on a request to the primary or secondary NAC server.
Server Retries	Enter a value between 1 and 100 to indicate the number of times the controller attempts to reach the primary or secondary server before giving up.



CAUTION

The server's Timeout and Retries should be less than what is defined for an MU's timeout and retries. If the MU's time is less than the server's, a fall back to the secondary server will not work.

8 Refer to the *Accounting* field and define the following credentials for a primary and secondary NAC Server.

Accounting Server Address	Enter the IP address of the primary and secondary server acting as the NAC accounting server.
Accounting Port	Enter the TCP/IP port number for the primary and secondary server acting as the NAC accounting data source. The default port is 1813.
Accounting Shared Secret	Provide a shared secret (password) for user credential authentication with the primary or secondary NAC accounting server.
Accounting Timeout	Enter a value (between 1 and 300 seconds) to indicate the number of elapsed seconds causing the controller to time out a request to the primary or secondary accounting server.
Accounting Retries	Enter a value between 1 and 100 to indicate the number of times the controller attempts to reach the primary or secondary NAC accounting server before giving up.
Accounting Mode	Use the <i>Accounting Mode</i> drop-down menu to define the accounting mode as either <i>Start-Stop, Stop Only,</i> or <i>Start-Interim-Stop.</i> Define the interval (in seconds) used with the selected accounting mode.

9 Select the *Re-authentication* checkbox to force a periodic re-authentication with the NAC server.

Periodic repetition of the authentication process provides ongoing security for currently authorized connections. Define an interval between 30 and 65535 seconds.

#### 10 Refer to the *Advanced* field to define the authentication protocol used with the NAC Server.

PAP	PAP— <i>Password Authentication Protocol</i> sends a username and password over a network to a server that compares the username and password to a table of authorized users. If the username and password are matched in the table, server access is authorized.
CHAP	CHAP is an encrypted authentication method based on Microsoft's challenge/response authentication protocol.
DSCP/TOS	Optionally mark packets with a <i>DiffServ CodePoint</i> (DSCP) in its header. The DSCP value is stored in the first 6 bits of the Type of Service (ToS) field that is part of the standard IP header. The DCSP values are associated with a forwarding treatment called <i>Per Hop Behaviors</i> (PHB). Service can be provisioned (if necessary) by assigning a DCSP point code from 1–6.

- **11** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- **12** Click *OK* to use the changes to the running configuration and close the dialog.
- 13 Click *Cancel* to close the dialog without committing updates to the running configuration.

#### **Configuring Different Encryption Types**

To configure the WLAN data encryption options available on the controller, refer to the following:

- Configuring WEP 64 on page 163
- Configuring WEP 128 / KeyGuard on page 165
- Configuring WPA/WPA2 using TKIP and CCMP on page 166

**Configuring WEP 64.** Wired Equivalent Privacy (WEP) is a security protocol specified in the *IEEE* Wireless Fidelity (Wi-Fi) standard. WEP is designed to provide a WLAN with a level of security and privacy comparable to that of a wired LAN.

WEP 64 is a less robust encryption scheme than WEP 128 (shorter WEP algorithm for a hacker to duplicate), but WEP 64 may be all that a small-business user needs for the simple encryption of wireless data. However, networks that require more security are at risk from a WEP flaw. The existing 802.11 standard alone offers administrators no effective method to update keys.

To configure WEP 64:

- 1 Select *Network* > *Wireless LANs* from the main menu tree.
- 2 Select an existing WLAN from those displayed within the *Configuration* tab and click the *Edit* button.

A WLAN screen displays with the WLAN's existing configuration. Refer to the *Authentication* and *Encryption* columns to assess the WLAN's existing security configuration.

- **3** Select the WEP 64 button from within the Encryption field.
- 4 Click the *Config* button to the right of the WEP 64 checkbox.

The WEP 64 screen displays.

Network > Wire	less LANs > Edit > WEP 64
WEP 64	
Pass Key	Enter 4-32 characters Generate
Key 1	Enter 10 hex characters, or 5 ASCII characters
C Key 2	****
C Key 3	*****
O Key 4	****
	Restore Default WEP Keys
Status:	
	OK Cancel 🕜 Help

5 Specify a 4 to 32 character *Pass Key* and click the *Generate* button.

The pass key can be any alphanumeric string. The controller, other routers, and MUs use the algorithm to convert an ASCII string to the same hexadecimal number. MUs without Extreme Networks adapters need to use WEP keys manually configured as hexadecimal numbers.

6 Use the *Key* #1-4 areas to specify key numbers.

The key can be either a hexadecimal or ASCII. For WEP 64 (40-bit key), the keys are 10 hexadecimal characters in length or 5 ASCII characters. Select one of these keys for activation by clicking its radio button.

Default (hexadecimal) keys for WEP 64 include:

Key 1	1011121314
Key 2	2021222324
Key 3	3031323334
Key 4	4041424344

- 7 If you feel it necessary to restore the WEP algorithm back to its default settings, click the *Restore Default WEP Keys* button. This may be the case if you feel that the latest defined WEP algorithm has been compromised and no longer provides its former measure of data security.
- 8 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 9 Click *OK* to use the changes to the running configuration and close the dialog.
- 10 Click *Cancel* to close the dialog without committing updates to the running configuration.

**Configuring WEP 128 / KeyGuard.** WEP 128 provides a more robust encryption algorithm than WEP 64 by requiring a longer key length and pass key. Thus, making it harder to hack through the replication of WEP keys. WEP 128 may be all that a small-business user needs for the simple encryption of wireless data.

KeyGuard is an enhancement to WEP encryption, and was developed before the finalization of WPA-TKIP. This encryption implementation is based on the IEEE Wireless Fidelity (Wi-Fi) standard, 802.11i.

To configure WEP 128 or KeyGuard:

- 1 Select *Network > Wireless LANs* from the main menu tree.
- 2 Select an existing WLAN from those displayed within the *Configuration* tab and click the *Edit* button. A WLAN screen displays with the WLAN's existing configuration. Refer to the *Authentication* and *Encryption* columns to assess the WLAN's existing security configuration.
- 3 Select either the WEP 128 or KeyGuard button from within the Encryption field.
- 4 Click the *Config* button to the right of the WEP 128 and KeyGuard checkboxes. The *WEP 128 / KeyGuard* screen displays.

Network > Wire	Network > Wireless LANs > Edit > WEP 128 / KeyGuard 🛛 🛛 🔀	
WEP 128 / KeyO	Suard	
Pass Key	Enter 4-32 characters Generate	
	Enter 26 hex characters, or 13 ASCII characters	
Key 1	*****	
O Key 2	*****	
O Key 3	******	
O Key 4	*****	
	Restore Default WEP Keys	
Status:		
	OK Cancel 📀 Hel	0

5 Specify a 4 to 32 character *Pass Key* and click the *Generate* button.

The pass key can be any alphanumeric string. The controller and Extreme Networks MUs use the algorithm to convert an ASCII string to the same hexadecimal number. MUs without Extreme Networks adapters need to use WEP keys manually configured as hexadecimal numbers.

6 Use the *Key* #1-4 areas to specify key numbers.

The key can be either a hexadecimal or ASCII. The keys are 26 hexadecimal characters in length or 13 ASCII characters. Select one of these keys for activation by clicking its radio button.

Default (hexadecimal) keys for WEP 128 and KeyGuard include:

Key 1	101112131415161718191A1B1C
Key 2	202122232425262728292A2B2C
Key 3	303132333435363738393A3B3C
Key 4	404142434445464748494A4B4C

- 7 If you feel it necessary to restore the WEP algorithm back to its default settings, click the *Restore Default WEP Keys* button. This may be the case if you feel that the latest defined WEP algorithm has been compromised and no longer provides its former measure of data security.
- 8 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 9 Click *OK* to use the changes to the running configuration and close the dialog.
- 10 Click Cancel to close the dialog without committing updates to the running configuration.

**Configuring WPA/WPA2 using TKIP and CCMP.** Wi-Fi Protected Access (WPA) is a robust encryption scheme specified in the *IEEE Wireless Fidelity* (Wi-Fi) standard, 802.11i. WPA provides more sophisticated data encryption than WEP. WPA is designed for corporate networks and small-business environments where more wireless traffic allows quicker discovery of encryption keys by an unauthorized person.

WPA's encryption method is *Temporal Key Integrity Protocol (TKIP)*. TKIP addresses WEP's weaknesses with a re-keying mechanism, a per-packet mixing function, a message integrity check, and an extended initialization vector. WPA also provides strong user authentication based on 802.1x EAP.

WPA2 is a newer 802.11i standard that provides even stronger wireless security than WPA and WEP. CCMP is the security standard used by the *Advanced Encryption Standard* (AES). AES serves the same function TKIP does for WPA-TKIP. CCMP computes a *Message Integrity Check* (MIC) using the proven *Cipher Block Chaining* (CBC) technique. Changing just one bit in a message produces a totally different result.

WPA2-CCMP is based on the concept of a *Robust Security Network* (RSN), which defines a hierarchy of keys with a limited lifetime (similar to TKIP). Like TKIP, the keys the administrator provides are used to derive other keys. Messages are encrypted using a 128-bit secret key and a 128-bit block of data. The end result is an encryption scheme as secure as any the controller provides.

To configure WPA/WPA2-TKIP/CCMP encryption:

- 1 Select *Network > Wireless LANs* from the main menu tree.
- 2 Select an existing WLAN from those displayed within the *Configuration* tab and click the *Edit* button. A WLAN screen displays with the WLAN's existing configuration. Refer to the *Authentication* and *Encryption* columns to assess the WLAN's existing security configuration.
- **3** Select either the *WPA/WPA2-TKIP* or *WPA2-CCMP* button from within the Encryption field.
- 4 Click the *Config* button to the right of the WPA/WPA2-TKIP and WPA2-CCMP checkboxes.

The *WPA/WPA2-TKIP/CCMP* screen displays. This single screen can be used to configure either WPA/WPA2-TKIP, or WPA-CCMP.

work >	Wireless LANs > Edit >	WPA/WPA2-TKIP/CCMP
PAMPA	2-TKIP/CCMP	
Br	oadcast Key Rotation Update	broadcast keys every 7200 (30-86400) seconds
Key S	ettings	
•	ASCII Passphrase	
	*****	
	Enter 8-63 ASCII chara	acters
C	256-bit key	
	Enter 16 hex character	s in each field
FastF	Roaming (802.1x only)	
	PMK Caching	Opportunistic Key Caching 🔲 Pre-Authentication
us:		
		OK Cancel 🕑 Helj

5 Select the *Broadcast Key Rotation* checkbox to enable periodically changing the broadcast key for this WLAN.

Only broadcast key changes when required by associated MUs to reduce the transmissions of sensitive key information. This value is enabled by default.

**6** Refer to the *Update broadcast keys every* field to specify a time period (in seconds) for broadcasting encryption-key changes to MUs.

Set key broadcasts to a shorter interval (at least 60 seconds) for tighter security on wireless connections. Set key broadcasts to a longer interval (at most, 86400 seconds) to extend key times for wireless connections. The default is 7200 seconds.

7 Configure the *Key Settings* field as needed to set an ASCII Passphrase and key values.

ASCII Passphrase	To use an ASCII passphrase (and not a hexadecimal value), select the checkbox and enter an alphanumeric string of 8 to 63 characters. The alphanumeric string allows character spaces. The controller converts the string to a numeric value. This passphrase saves the administrator from entering the 256-bit key each time keys are generated.
256-bit Key	To use a hexadecimal value (and not an ASCII passphrase), select the checkbox and enter 16 hexadecimal characters into each of the four fields displayed.

# 

The Web UI does not support saving passphrases in encrypted format. To save passphrases in an encrypted format, configure the passphrases using the Command Line Interface. Refer to the Summit WM3000 Controller CLI Reference Guide for details on configuring passphrases using the CLI.

Default (hexadecimal) 256-bit keys for WPA/TKIP include:

- 1011121314151617
- 18191A1B1C1D1E1F
- 2021222324252627
- 28292A2B2C2D2E2F
- 8 Optionally select one of the following from within the Fast Roaming (8021x only) field.

PMK Caching	Select <i>Pairwise Master Key</i> (PMK) caching to store Pairwise Master Key derived from 802.1x authentication between a client device and its authenticator. When a client roams between devices, the client's credentials no longer need to be completely reauthenticated (a process that can take up to 100 milliseconds). In the instance of a voice session, the connection would likely be terminated if not using a PMK. PMK cache entries are stored for a finite amount of time, as configured on the wireless client.
Opportunistic Key Caching	<i>Opportunistic Key Caching</i> allows the controller to use a PMK derived with a client on one Access Port/Point with the same client when it roams over to another Access Port/Point. Upon roaming, the client does not have to conduct 802.1x authentication and can start sending/ receiving data sooner.
Pre-Authentication	Selecting the <i>Pre-Authentication</i> option enables an associated MU to carry out an 802.1x authentication with another controller (or device) before it roams to it. This enables the roaming client to send and receive data sooner by not having to conduct an 802.1x authentication after roaming. This is only supported when 802.1x EAP authentication is enabled.

- **9** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- **10** Click *OK* to use the changes to the running configuration and close the dialog.
- 11 Click Cancel to close the dialog without committing updates to the running configuration.

This feature allows using a combination of WEP encryption and 802.11i encryption on a per WLAN basis. This is done by creating WLANs with the same SSID but with different BSSIDs and security cipher combinations. The APs broadcast different beacons for the same SSID. The MUs associate with the AP based on its configuration of SSID, BSSID, and security cipher.

This feature supports the following combinations of security ciphers:

- WEP 64 and WPA/WPA2-TKIP
- WEP 64 and WPA-CCPMP
- WEP 128 and WPA/WPA2-TKIP
- WEP 128 and WPA-CCMP
- WPA-CCMP and WPA/WPA2-TKIP

These security cipher combinations are available on a per WLAN basis.

The following are the limitations of this feature:

- You should make sure that the WLANs created with the same SSIDs are grouped into different WLAN groups. This is because WLANs with common SSID should have unique BSSIDs.
- WEP 64 and TKIP/CCMP ciphers can not be part of the same WLAN group.
- When WEP 128/TKIP and CCMP ciphers are grouped in the same WLAN group, the BC/MC encryption is downgraded to WEP 128/TKIP. So in scenarios where 'N only' MUs are present they

may not able to associate as those MUs do not support WEP 128/TKIP. In such cases WLANs with WEP 128/TKIP cipher suites should be in a different WLAN group than those WLANs with CCMP cipher suites.

- When downgrading the firmware on the AP, WLANs with same SSIDs are not supported by the old version of the firmware image and hence there could be errors while configuring the AP after booting up with image. Only the first WLAN with the common SSID may get created.
- When exporting the configuration to an AP, which does not support this feature there could be errors while configuring the AP. Only the first WLAN with the common SSID may get created.

## **Viewing WLAN Statistics**

The *Statistics* screen displays read-only statistics for each WLAN. Use this information to assess if configuration changes are required to improve network performance. If a more detailed set of WLAN statistics is required, select a WLAN from the table and click the *Details* button.

To view WLAN configuration details:

- 1 Select *Network > Wireless LANs* from the main menu tree.
- 2 Click the *Statistics* tab.

	Networ	k > Wireless I	LANs						
SUMMIT WM3600 CONTROLLER	Configural	tion Statistics W/	M NAC Include	NAC Exclude					
▶ Controller								Last 30s	C Last Hr
✓ Network				Show F	Filtering Option	\$			
문화 Internet Protocol 문화 Layer 2 Virtual LANs	Index	ESSID	Description	VLAN	MUs	Throughput Mbps	Avg Mbps	% Non-UNI	Retries
	1	test-open-1x	WLAN1	1	0	0	0	100	0
	2	test-open-hotspot	WLAN2	1	0	0	0	100	0
- 🔊 Mobile Units									
→ Access Point Radios									
Access Point Adoption Derauts									
- A Multiple Spanning Tree									
GMP Snooping									
▶ Services									
► Security									
Management Access									
▶ Diagnostics									
Login Details									
Connect To: 10.255.108.36									
User: admin									
Message									
				Filleri	es is dischied				
				Filteri	ng is disabled				
Save 🛃 Logout 🔀 Refresh	Detail	s Graph					Controlle	er Statistics	O Help

3 Refer to the following details displayed within the table:

Last 30s	Click the <i>Last 30s</i> radio button to display statistics for the WLAN over the last 30 seconds. This option is helpful when troubleshooting issues as they actually occur.
Last Hr	Click the <i>Last Hr</i> radio button to display statistics for the WLAN over the last 1 hour. This metric is helpful in baselining events over a one hour interval.
Index	The Idx (or index) is a numerical identifier used to differentiate the WLAN from other WLANs that may have similar characteristics.
ESSID	The SSID is the <i>Extended Service Set ID</i> (ESSID) for the selected WLAN.
Description	The Description item contains a brief description of the WLAN. Use the description (along with the index) to differentiate the WLAN from others with similar attributes.
VLAN	The VLAN parameter displays the name of the VLAN the WLAN is associated with.
MUs	Lists the number of MUs associated with the WLAN.
Throughput Mbps	Throughput Mbps is the average throughput in Mbps on the selected WLAN. The Rx value is the average throughput in Mbps for packets received on the selected WLAN. The Tx value is the average throughput for packets sent on the selected WLAN.
Avg BPS	Displays the average bit speed in Mbps for the selected WLAN. This includes all packets sent and received.
% Non-UNI	Displays the percentage of the total packets for the selected WLAN that are non-unicast packets. Non-unicast packets include broadcast and multicast packets.
Retries	Displays the average number of retries for all MUs associated with the selected WLAN.

**4** To view WLAN statistics in greater detail, select a WLAN and click the *Statistics* button. For more information, see "Viewing WLAN Statistics in Detail" on page 170.



When using mesh-enabled WLAN statistics, no statistics are shown. This is because WLAN statistics are generated by mobile unit traffic for that particular WLAN. In a mesh configuration, there are typically no mobile units associated and therefore no statistical information to display.

- 5 To view WLAN statistics in a graphical format, select a WLAN and click the *Graph* button. For more information, see "Viewing WLAN Statistics in a Graphical Format" on page 173.
- **6** To view WLAN packet data rates and retry counts, select a WLAN and click the *Controller Statistics* button. For more information, see "Viewing WLAN Controller Statistics" on page 174.

#### **Viewing WLAN Statistics in Detail**

When the WLAN Statistics screen does not supply adequate information for an individual WLAN, the *Details* screen is recommended for displaying more granular information for a single WLAN. Use this information to discern if a WLAN requires modification to meet network expectations.

To view detailed statistics for a WLAN:

- 1 Select a *Network* > *Wireless LANs* from the main menu tree.
- 2 Click the *Statistics* tab.
- 3 Select a WLAN from the table displayed in the Statistics screen and click the *Details* button.

-										
nformation										_
ESSID		101		Aut	henticatio	n Type	None			
VLAN	1		End	ryption T	ype	None				
Num Associated MUs 0		Adopted Radios			0					
Traffic (does not include	retry overh	ead")								
	T	otal		Rec	eived	-	Tran:	smitted -		
Pkts per second	0.00	0.00	Pps	0.00	0.00	Pps	0.00	0.00	Pps	
Throughput	0.00	0.00	Mbps	0.00	0.00	Mbps	0.00	0.00	Mbps	
Avg Bit Speed	0.00	0.00	Mbps							
Non-unicast Pkts	0.00	0.00	%							
RF Status				Errors						
Avg MU Signal	0	<mark>0</mark> d	Bm	Avg	Num of r	etries	0.0	0 <b>0</b> .0	00	
Avg MU Noise	0	<mark>0</mark> d	Bm	% (	∋ave Up F	Pkts	0	%	0%	
Avg MU SNR	0	<mark>0</mark> d	В	% (	fUndecr	yptable P	kts 0	%	0%	
		las	t 30 seco	nds	last ho	ur				
3;										

The *Details* screen displays the WLAN statistics of the selected WLAN. The *Details* screen contains the following fields:

- Information
- Traffic
- RF Status
- Errors

Information in *black* represents the statistics from the last 30 seconds and information in *blue* represents statistics from the last hour.

4 Refer to the *Information* field for the following information:

ESSID	Displays the Extended Service Set ID (ESSID) for the selected WLAN.
VLAN	Displays the name of the VLAN the WLAN is associated with.
Num Associated MUs	Displays the total number of MUs currently associated with the selected WLAN.
Authentication Type	Displays the authentication method deployed on the WLAN.
Encryption Type	Displays the encryption type deployed on the selected WLAN.
Adopted Radios	Displays the radios adopted by the selected WLAN.

- 5 Refer to the *Traffic* field for the following information (both received and transmitted):
  - Pkts per second Displays the average total packets per second that cross the selected WLAN. The Rx column displays the average total packets per second received on the selected WLAN. The Tx column displays the average total packets per second sent on the selected WLAN. The number in black represents this statistics for the last 30 seconds and the number in blue represents this statistics for the last hour.
  - Throughput Displays the average throughput in Mbps on the selected WLAN. The Rx column displays the average throughput in Mbps for packets received on the selected WLAN. The Tx column displays the average throughput for packets sent on the selected WLAN. The number in black represents this statistics for the last 30 seconds and the number in blue represents this statistics for the last hour.
  - Avg Bit Speed Displays the average bit speed in Mbps on the selected WLAN. This includes all packets sent and received. The number in black represents this statistics for the last 30 seconds and the number in blue represents this statistics for the last hour.
  - Non-unicast Pkts Displays the percentage of the total packets for the selected WLAN that are non-unicast. Non-unicast packets include broadcast and multicast packets. The number in black represents this statistics for the last 30 seconds and the number in blue represents this statistics for the last hour.
- 6 Refer to the *RF Status* field for the following information:

Avg MU Signal	Displays the average RF signal strength in dBm for all MUs associated with the selected WLAN. The number in black represents this statistics for the last 30 seconds and the number in blue represents this statistics for the last hour.
Avg MU Noise	Displays the average RF noise for all MUs associated with the selected WLAN. The number in black represents this statistics for the last 30 seconds and the number in blue represents this statistics for the last hour.
Avg MU SNR	Displays the average <i>Signal to Noise Ratio</i> (SNR) for all MUs associated with the selected WLAN. The Signal to Noise Ratio is an indication of overall RF performance on your wireless network.

7 Refer to the *Errors* field for the following information:

Average Number of Retries	Displays the average number of retries for all MUs associated with the selected WLAN. The number in black represents this statistics for the last 30 seconds and the number in blue represents this statistics for the last hour.
% Gave Up Pkts	Displays the percentage of packets the controller gave up on for all MUs associated with the selected WLAN. The number in black represents this statistics for the last 30 seconds and the number in blue represents this statistics for the last hour.
% Non-decryptable Pkts	Displays the percentage of undecryptable packets for all MUs associated with the selected WLAN. The number in black represents this statistics for the last 30 seconds and the number in blue represents this statistic for the last hour.

- 8 Refer to the *Status* field for the current state of the requests made from applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- **9** Click *OK* to use the changes to the running configuration and close the dialog.
- 10 Click *Cancel* to close the dialog without committing updates to the running configuration.

### **Viewing WLAN Statistics in a Graphical Format**

The controller Web UI continuously collects WLAN statistics even when the graph is not displayed. Periodically display the WLAN statistics graph for the latest WLAN throughput and performance information.

To view detailed graphical statistics for a WLAN:

- 1 Select a WLAN from the table displayed in the *Statistics* screen.
- 2 Click the *Graph* button.



The WLAN Statistics screen displays for the select port. The WLAN Statistics screen provides the option of viewing the graphical statistics of the following parameters:

- Pkts per sec
- Throughput (Mbps)
- Avg Bits per sec
- Avg Signal (dBm)
- Dropped Pkts
- TX Pkts per sec
- TX Tput (Mbps)
- NUcast Pkts
- Avg Noise (dBm)
- Undecr Pkts
- RX Pkts per sec
- RX Tput (Mbps)
- Avg Retries per pkt
- Avg SNR (dB)
- # Radios

6	

## NOTE

You cannot select (and send) more than four parameters at any given time.

- 3 Select any of the above listed parameters by clicking on the checkbox associated with it.
- 4 Click the *Close* button to exit the screen.

#### Viewing WLAN Controller Statistics

The *Controller Statistics* screen displays the sum of all WLAN statistics. The *Controller Statistics* screen is optimal for displaying a snapshot of overall WLAN traffic on your controller.

To view detailed statistics for a WLAN:

- 1 Select a *Network > Wireless LANs* from the main menu tree.
- 2 Click the *Statistics* tab.

Packet Rates			Retry Counts	
Rates (Mbps)	Tx packets	Rx packets	Retries	Packets
1.0	0	0	0	0
2.0	0	0	1	0
5.5	0	0	2	0
6.0	0	0	3	0
9.0	0	0	4	0
11.0	0	0	5	0
12.0	0	0	6	0
18.0	0	0	7	0
22.0	0	0	8	0
24.0	0	0	9	0
36.0	0	0	10	0
48.0	0	0	11	0
54.0	0	0	12	0
			13	0
			14	0
			15	0

**3** Select a WLAN from the table displayed in the *Statistics screen* and click the *Controller Statistics* button.

**4** Refer to the *Packet Rates* field to review the number of packets both transmitted (Tx) and received (Rx) at data rates from 1.0 to 54.0 Mbps. If a large number of packets are sent and received at a slower data rate, then perhaps the controller is not adequately positioned or configured to support the MUs within that WLAN.



The Extreme Networks Wireless Management Suite (WMS) is recommended to plan the deployment of the controller. Extreme Networks WMS can help optimize the positioning and configuration of a controller in respect to a WLAN's MU throughput requirements. For more information, refer to the Extreme Networks website.

- 5 Refer to the *Retry Counts* field to review the number of packets requiring retransmission from the controller.
- **6** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 7 Click *Refresh* to update the Packet Rate and Retry Count data displayed within the screen.

Summit WM3000 Series Controller System Reference Guide

8 Click *Close* to close the dialog and return to the Network > Wireless LANs > Statistics screen.

## **Configuring WMM**

Use the *WMM* tab to review a WLAN's current index (numerical identifier), SSID, description, current enabled/disabled designation, and Access Category.

To view existing WMM Settings:

- 1 Select *Network > Wireless LANs* from the main menu tree.
- **2** Click the *WMM* tab.

		ork > V	Vireless LAN	s							
SUMMIT WM3600 CONTROLLER	Config	uration   S	Ratistics WMM N	AC Include   N	AC Exclude	1					
➤ Controller		Show Elliptics Online									
▼ Network			[	UR AN	LIBAR	Show Fillening C		Transmit	ECW.	ECW.	May
	Idx	SSID	Description	enabled	enabled	Access	AIFSN	Ops	Min	Max	Retries
Internet Protocol	1/1	test-o	WLAN1	~	~	Best Effort	3	0	4	10	0 .
- 20 Layer 2 Virtual LANs	1/2	test-o	WLAN1	~	~	Background	7	0	4	10	0
- Controller Virtual Interfaces	1/3	test-o	WLAN1	~	~	Video	2	94	3	4	0
-87 Wreless LANs	1/4	test-o	WLAN1	~	~	Voice	2	47	2	3	0
C Mobile Linits	2/1	test-o	WLAN2	~	~	Best Effort	3	0	4	10	0
	2/2	test-o	WLAN2	~	~	Background	7	0	4	10	0
	2/3	test-o	WLAN2	~	~	Video	2	94	3	4	0
Access Point Adoption Defaults	2/4	test-o	WLAN2	~	~	Voice	2	47	2	3	0
Access Point	3/1	103	WLAN3	×	~	Best Effort	3	0	4	10	0
A Multiple Spanning Tree	3/2	103	WLAN3	×	~	Background	7	0	4	10	0
	3/3	103	WLAN3	×	~	Video	2	94	3	4	0
IGMP Shooping	3/4	103	WLAN3	×	~	Voice	2	47	2	3	0
	4/1	104	WLAN4	×	~	Best Effort	3	0	4	10	0
	4/2	104	WLAN4	×	~	Background	7	0	4	10	0
	4/3	104	WLAN4	×	~	Video	2	94	3	4	0
Services	4/4	104	WLAN4	×	~	Voice	2	47	2	3	0
	5/1	105	WLAN5	×	~	Best Effort	3	0	4	10	0
Security	5/2	105	WLAN5	×	~	Background	7	0	4	10	0
Management Access	5/3	105	WLAN5	×	~	Video	2	94	3	4	0
b Disenseties	5/4	105	WLANS .	×	~	Voice	2	47	2	3	0
P Diagnosiics	6/1	106	WLAN6	×	~	Best Effort	3	0	4	10	0
Login Details	6/2	106	WLAN6	×	~	Background	7	0	4	10	0
	6/3	106	WLAN6	×	~	Video	2	94	3	4	0
Connect To: 10.255.108.36	6/4	106	WLAN6	×	~	Voice	2	47	2	3	0
U.s. admin	7/1	107	WLAN7	×	~	Best Effort	3	0	4	10	0
User: admin	7/2	107	WLAN7	×	~	Background	7	0	4	10	0
Message	7/3	107	WLAN7	×	~	Video	2	94	3	4	0
message	7/4	107	WLAN7	×	~	Voice	2	47	2	3	0
	8/1	108	WLAN8	×	~	Best Effort	3	0	4	10	0
	8/2	108	WLAN8	×	~	Background	7	0	4	10	0 💌
	L					Filtering is dis	abled				
									0.04		0.000
Save Logout Refresh		ant							GOS Map	pings	Help

The WMM tab displays the following information:

ldx	Displays the WLANs numerical identifier. This field is displayed in a two part format. The first number is the WLAN index and the second number is a sub-index corresponding to the access category. Click the <i>Edit</i> button to modify this property.
	The available WLAN index range is from 1-24 for Summit WM3400.
SSID	Displays the Service Set ID (SSID) associated with each WLAN.
Description	Displays a brief description of the WLAN.

WLAN enabled	Displays the status of the WLAN. A Green check defines the WLAN as enabled and a Red "X" means it is disabled. The enable/disable setting can be defined using the <i>WLAN Configuration</i> screen.
WMM enabled	Displays WLAN-WMM status. It can be enabled (for a WLAN) from the WLAN Configurations Edit screen by selecting the Enable WMM checkbox.
Access	Displays the Access Category for the intended radio traffic. Access Categories are the different WLAN-WMM options available.
	The four Access Category types are:
	Background—Optimized for background traffic
	Best-effort—Optimized for best effort traffic
	Video—Optimized for video traffic
	Voice—Optimized for voice traffic
AIFSN	Displays the current <i>Arbitrary Inter-frame Space Number</i> (AIFSN). Higher-priority traffic categories should have lower AIFSNs than lower- priority traffic categories. This will cause lower-priority traffic to wait longer before attempting access.
Transmit Ops	Displays the maximum duration a device can transmit after obtaining a transmit opportunity. For higher-priority traffic categories, this value should be set to a low number.
ECW Min	The ECW Min is combined with the ECW Max to make the Contention screen. From this range, a random number is selected for the back off mechanism. Lower values are used for higher priority traffic.
ECW Max	The ECW Max is combined with the ECW Min to make the Contention screen. From this range, a random number is selected for the back off mechanism. Lower values are used for higher priority traffic.
Max Retries	Displays the maximum number of retries for each WMM index.
NOTE	

When using an Altitude 4700 Series Access Point in Adaptive AP Mode, you must enable WMM on the associated WLAN in order to achieve the highest data rates available.

**3** Click the *Edit* button to display a screen used to modify the WMM parameters. For more information, see "Editing WMM Settings" on page 179.

**4** Select the *QoS Mappings* button to revise the existing mappings of access category to 802.1p and DSCP to access category settings.

nhunge					
cess Category to	802.1p		SCP to Access C	Category	
Access Category	802.1p	_	DSCP	Access Category	Γ
h a at Effectio	Prioritization		0	bestEffort0	
bestEnortu	1		1	bestEffort0	
background?	2		2	bestEffort0	1
bestEffort3	3	·	3	bestEffort0	1
,			4	bestEffort0	
			5	bestEffort0	
2.1p to Access C	ategory		6	bestEffort0	1
		_	7	bestEffort0	1
802.1p Prioritization	Access Category		8	background1	
0	bestEffort0		9	background1	
1	background1		10	background1	
2	background2		11	background1	]
3	bestEffort3		12	background1	1
4	video4		13	background1	1
5	video5		14	background1	1
6	voice6		15	background1	1
7	voice7		16	background2	
				•	

With a drastic increase in bandwidth absorbing network traffic (VOIP, multimedia, etc.), the importance of data prioritization is critical to effective network management.

Refer to the following fields within the *QoS Mapping* screen to optionally revise the existing settings in respect to the data traffic requirements for this WLAN.

Access Category to 802.1p	Optionally revise the <i>802.1p Prioritization</i> for each access category to prioritize the network traffic expected on this WLAN.
802.1p to Access Category	Set the access category accordingly in respect to its importance for this WLAN's target network traffic.

DSCP to Access<br/>CategorySet the access category accordingly in respect to its DSCP importance<br/>for this WLAN's target network traffic.Differentiated Services Code Point (DSCP) is a field in an IP packet that<br/>enables different levels of service to be assigned to network traffic. This<br/>is achieved by marking each packet on the network with a DSCP code<br/>and appropriating to it the corresponding level of service or priority. QoS<br/>enabled programs request a specific service type for a traffic flow<br/>through the generic QoS (GQoS) application programming interface<br/>(API).

#### **Editing WMM Settings**

WLAN WMM configuration affects your upstream traffic parameters. Use "Configuring WMM" on page 227 to configure downstream traffic parameters. Use the WMM Edit screen to modify existing Access Category settings for the WLAN selected within the WMM screen. This could be necessary in instances when data traffic has changed and high-priority traffic (video and voice) must be accounted for by modifying AIFSN Transmit Ops and CW values.

To edit existing WMM Settings:

- 1 Select *Network Setup* > *WLAN Setup* from the main menu tree.
- 2 Click the WMM tab.
- **3** Select an Access Category from the table and click the *Edit* button to launch a dialog with WMM configuration for that radio.

Network > Wireless LANS 2	> Edit WMM	×
Edit WMM		
SSID	101	
Access Category	Best Effort	
AIFSN	3 (2 - 15)	
Transmit Ops	0 (0 - 65535)	
ECW Min.	4 (0 - 1:5)	
ECW Max.	10 (0 - 15)	
Max Retries	(0 - 15)	
	○ Use DSCP    Use 802.1p	
	(applies to all of this WLAN)	
Status:		_
	OK Cancel 🕢 Help	

4 Refer to the *Edit WMM* screen for the following information:

SSID

Displays the *Service Set ID* (SSID) associated with the selected WMM index. This SSID is read-only and cannot be modified within this screen.

Access Category	Displays the Access Category for the intended radio traffic. The Access Categories are the different WLAN-WMM options available to the radio.
	The four Access Category types are:
	Background—Optimized for background traffic.
	• Best-effort—Optimized for best effort traffic.
	• Video—Optimized for video traffic. Video traffic receives priority.
	• Voice—Optimized for voice traffic. Voice traffic receives priority.
AIFSN	Defines the current <i>Arbitrary Inter-frame Space Number</i> (AIFSN). Higher- priority traffic categories should have lower AIFSNs than lower-priority traffic categories. This will cause lower-priority traffic to wait longer before trying to access the medium.
Transmit Ops	Defines the maximum duration a device can transmit after obtaining a transmit opportunity. For higher-priority traffic categories, this value should be set to a low number.
ECW Minimum	The ECW Minimum is combined with the ECW Maximum to make the Contention screen. From this range, a random number is selected for the back off mechanism. Select a lower value for high priority traffic.
ECW Maximum	The ECW Maximum is combined with the ECW Minimum to make the Contention screen. From this range, a random number is selected for the back off mechanism. Lower values are used for higher priority traffic
Max Retries	Defines a maximum number of retries for each Access Category.
Use DSCP or 802.1p	Selects the DSCP or 802.1p radio buttons to choose between DSCP and 802.1p.

- 5 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 6 Click *OK* to use the changes to the running configuration and close the dialog.
- 7 Click Cancel to close the dialog without committing updates to the running configuration.

## **Configuring the NAC Inclusion List**

Using NAC, the controller acts as an enforcement entity before allowing MU access to specific network resources. NAC performs an MU host integrity check wherein an MU sends host integrity information to the NAC server. The NAC server configuration is defined on the controller on a per WLAN basis. NAC verifies an MU's compliance with the NAC server's security policy (not the controller).

For a NAC configuration example using the controller CLI, see "NAC Configuration Examples Using the Controller CLI" on page 188.

An include list is a list of MAC addresses configured for a WLAN. During EAP authentication, the EAP server (RADIUS or NAC server) is determined based on the MU's MAC address.

- All non-802.1x devices are partitioned into a WLAN (separate from a 802.1x enabled WLAN).
- Communication between devices in a 802.1x supported WLAN and a non 802.1x supported WLAN is achieved by merging the WLANs within the same VLAN.

The controller uses the include list to add devices that are NAC supported. The following explains how authentication is achieved using 802.1x. The controller authenticates 802.1x enabled devices using one of the following:

• *NAC Agent*—NAC support is added in the controller to allow the controller to communicate with a LAN enforcer (a laptop with a NAC agent installed).
• *No NAC Agent*—NAC support is achieved using an exclude list. For more information, see "Configuring the NAC Exclusion List" on page 184.

By default, a WLAN is NAC disabled. Each WLAN can be configured to:

- Conduct a NAC check for MU's connecting to the WLAN as well as perform an additional exclude function, by attaching an exclude list to the WLAN.
- Do not perform NAC validation for MUs connecting to the WLAN.
- Include a few MUs for NAC validation and bypass the rest of the MUs.

To view the attributes of a NAC Include list:

- 1 Select *Network* > *Wireless LANs* from the main menu tree.
- 2 Select the NAC Include List Configuration tab to view and configure NAC enabled devices.

	Network > Wireless LANs				
SUMMIT WM3600 CONTROLLER	Configuration Statistics WMM NAC Include	NAC Exclude			
▶ Controller	Include Lists	List Confi	iguration		
Internet Protocol     Layer 2 Virtual LANs     Controller Virtual Interfaces     Wireless LANs     Mobile Units     Access Point Radios     Access Point Adoption Defaults     Access Point     Construction Tree     IGMP Snooping	List Name		Host Name	MAC Address	MAC Mask
Services     Security     Management Access     Diagnostics			AN1 (test-open-1 AN2 (test-open-h AN3 (103)	x)  WLAN9 (109) otspol)  WLAN10 (110 WLAN11 (111 WLAN11 (111	□ WLAN17 (117) ▲ ) □ WLAN18 (118) ) □ WLAN18 (118) ) □ WLAN19 (119)
Login Details Connect To: 10.255.108.36 User : admin			AN5 (105) AN5 (105) AN6 (106) AN7 (107)	WLAN12 (11)     WLAN13 (11)     WLAN14 (11)     WLAN14 (11)	() [] WLAN20 (120) 3) [] WLAN21 (121) 4) [] WLAN22 (122) 5) [] WLAN23 (123) []
Message	Delete Add	Ed	t		
Save Jogout 20 Refresh					📀 Help

**3** The *Include Lists* field displays the list of devices that can be included on a WLAN (a printer for example).

Use the *Add* button to add a device for configuration on a WLAN. A maximum of 6 MAC addressees are allowed per device. For more information, see "Adding an Include List to a WLAN" on page 182.

The *List Configuration* field displays a list of MAC addresses that can be included on a WLAN. You can add more than one device in this list. For example, printer 1, printer 2, etc.

- 4 Use the *Add* button (within the *List Configuration* field) to add more than one device to the WLAN. You can create 32 lists (both include and exclude combined together) and 64 MAC entries per list. For more information, see "Configuring Devices on the Include List" on page 182.
- **5** The *Configured WLANs* field displays available WLANs. Associate a list item (within the *Include Lists* field) with as many WLANs as required.

For information on mapping NAC Include list items with WLANs, see "Mapping Include List Items to WLANs" on page 183.

- 6 To delete a device (and its configuration), select it from the *Include Lists* and click the *Delete* button.
- 7 Use the *Edit* button in the *List Configuration* section to modify the devices parameters.
- **8** To delete any list configuration for a particular device, select the row from the *List Configuration* section and click the *Delete* button.

#### Adding an Include List to a WLAN

To add a device to a WLAN's include list configuration:

- 1 Select *Network* > *Wireless LANs* from the main menu tree.
- 2 Select the NAC Include tab to view and configure NAC Include enabled devices.
- 3 Click the *Add* button in the *Include Lists* area.

Network > Wireless LAN	s > Configu 🔀
Configuration	Add List
List Name	
Status:	
OK Cancel	🕐 Help

- 4 Enter the name of the device to include for NAC authentication.
- **5** Refer to the *Status* field. It displays the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The *Status* field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 6 Click OK to save the new configuration and close the dialog window.
- 7 Click *Cancel* to close the dialog without committing updates to the running configuration.

#### Configuring Devices on the Include List

To add a multiple number of devices for a single device type:

- 1 Select *Network* > *Wireless LANs* from the main menu tree.
- 2 Select the *NAC Include* tab to view and configure all the NAC Include enabled devices.

3 Click the *Add* button within the *List Configuration* area.

Network > Wire	less LANs > Configuration	×
Configuration	Add H	lost
List Name	Printers	
Host Name		
MAC Address		
MAC Mask		
Status:		
ОК	Cancel 🛛 🕗 Help	

The List Name field displays the name of the device list used. This parameter is read-only.

- 4 Enter the *Host Name* for the device you wish to add.
- 5 Enter a valid *MAC Address* of the device you wish to add.
- 6 Optionally, enter the *MAC Mask* for the device you wish to add.
- 7 Refer to the *Status* field. It displays the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 8 Click *OK* to save and add the new configuration and close the dialog window.
- 9 Click *Cancel* to close the dialog without committing updates to the running configuration.

#### Mapping Include List Items to WLANs

To assign include list items to one or more WLANs:

- 1 Select *Network* > *Wireless LANs* from the main menu tree.
- 2 Select the NAC Include tab to view NAC Included devices.

**3** Select an item from the Include List's *List Name* field and click the *Edit* button (within the *Configured WLANs* field).

Network > Wireless LANs > Configuration	×
Configuration Edit WLAN Ma	oping
Configured WLANs	
🗖 WLAN1 (101) 🗖 WLAN65 (165) 🗖 WLAN129 (229) 🗖 WLAN193 (293) 📥	
🗖 WLAN2 (102) 🗖 WLAN66 (166) 🗖 WLAN130 (230) 🗖 WLAN194 (294) 🔜	
🗖 WLAN3 (103) 🗖 WLAN67 (167) 🗖 WLAN131 (231) 🗖 WLAN195 (295)	
🗆 WLAN4 (104) 🗖 WLAN68 (168) 🗖 WLAN132 (232) 🗖 WLAN196 (296)	
🗖 WLAN5 (105) 🗖 WLAN69 (169) 🗖 WLAN133 (233) 🗖 WLAN197 (297)	
🗖 WLAN6 (106) 🗍 WLAN70 (170) 📄 WLAN134 (234) 🗍 WLAN198 (298)	
🗖 WLAN7 (107) 🗖 WLAN71 (171) 🗖 WLAN135 (235) 🗖 WLAN199 (299)	
🗖 WLAN8 (108) 🗖 WLAN72 (172) 🗖 WLAN136 (236) 🗖 WLAN200 (300)	
🔲 WLAN9 (109) 🔲 WLAN73 (173) 📄 WLAN137 (237) 📄 WLAN201 (301) 💌	
Select All Deselect All	
Status:	
OK Cancel 📀 He	ql

- 4 Map the selected list item with as many WLANs as needed (be selecting the WLAN's checkbox). Use the *Select All* button to associate each WLAN with the selected list item.
- 5 To remove the WLAN Mappings, select the *Deselect All* button to clear the mappings.
- 6 Refer to the *Status* field for a display of the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The *Status* field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 7 Click *OK* to save and add the new configuration and close the dialog window.
- 8 Click *Cancel* to close the dialog without committing updates to the running configuration.

## **Configuring the NAC Exclusion List**

The controller provides a means to bypass NAC for 802.1x devices without a NAC agent.

A list of MAC addresses (called an exclusion list) can be added to each WLAN. Each has a separate configuration for the RADIUS server (which only conducts EAP authentication). An exclusion list is a global index-based configuration. An exclusion list can be configured and associated to any WLAN.

If a device's MAC address is not present in an exclusion list, it will go through the NAC server (LAN enforcer) and thereby a 802.1x host integrity check. For every WLAN configuration, there are two separate EAP servers (RADIUS and NAC).

Whenever a host entry is added or deleted from/to the list, the associated WLAN is updated and de-authenticated. The de-authenticated MU can be re-authenticated once it receives the de-authentication information from the WLAN.

For a NAC configuration example using the controller CLI, see "NAC Configuration Examples Using the Controller CLI" on page 188.

To view the attributes of a NAC exclusion list:

- 1 Select *Network* > *Wireless LANs* from the main menu tree.
- 2 Select the NAC Exclude tab to view and configure all the NAC include enabled devices.

	Network > Wireless LANs			
SUMMIT* WM3600 CONTROLLER	Configuration Statistics WMM NAC Include NAC Ex	clude		
Controller	Exclude Lists	List Configuration		
Network  Internet Protocol  Controller Virtual LANs  Controller Virtual Interfaces  Mireless LANs  Mobile Units  Access Point Radios  Access Point Adoption Defaults  Access Point  Access Point  Guide Spanning Tree  Guide Spanning Tree  Guide Spanning Tree  Guide Spanning Tree	List Name	Host Name Edit Delete	MAC Address	MAC Mask
Services     Security     Management Access     Diagnostics     Login Details		Configured WLANS	WLAN9 (109) (109) (111)	□ WLAN17 (117) ▲ )) □ WLAN18 (118) ) □ WLAN19 (119) 2) □ WLAN20 (120) 3) □ WLAN21 (121)
ConnectTo: 10.255.108.36 User: admin Message	Delete Add	WLAN6 (106)	WLAN14 (114	I)
Save Save Refresh				O Help

The *Exclude Lists* field displays a list of devices that can be excluded from a WLAN.

**3** Use the *Add* button to add a device that can be excluded on a WLAN. For more information, see "Adding an Exclude List to the WLAN" on page 186.

The *List Configuration* field displays a list of MAC addresses that can be excluded from a WLAN. You can add more than one device to this list.

4 Use the *Add* button (within the *List Configuration field*) to add devices excluded from NAC compliance on a WLAN. You can create up to 32 lists (both include and exclude combined together) and 64 MAC entries maximum per list. For more information, see "Configuring Devices on the Exclude List" on page 186.

Summit WM3000 Series Controller System Reference Guide

**5** The *Configured WLANs* field displays the available controller WLANs. Associate a list item in the *Exclude Lists* field with multiple WLANs.

For information on mapping NAC Exclude list's items to WLANs, see "Mapping Exclude List Items to WLANs" on page 187.

- 6 To delete a device, select a device from the *Exclude List* and click the *Delete* button.
- 7 Use the *Edit* button to modify devices parameters.
- **8** To delete a list configuration for a device, select a row from the *List Configuration* field and click the *Delete* button.

#### Adding an Exclude List to the WLAN

To exclude a device from a WLAN:

- 1 Select *Network* > *Wireless LANs* from the main menu tree.
- 2 Select the NAC Exclude tab to view NAC exclude devices.
- 3 Click the *Add* button in the *Exclude Lists* field.

Network > Wireless LANs >	Configu 🗙
Configuration	Add List
List Name	
Status:	
OK Cancel	🕐 Help

- 4 Enter the name of the device that you wish to exclude for NAC authentication.
- **5** Refer to the *Status* field. It displays the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The *Status* field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 6 Click *OK* to save and add the new configuration and close the dialog window.
- 7 Click *Cancel* to close the dialog without committing updates to the running configuration.

#### **Configuring Devices on the Exclude List**

To add more than one device for a particular type of device in the include list:

- 1 Select *Network* > *Wireless LANs* from the main menu tree.
- 2 Select the *NAC Exclude* tab to view and configure all the NAC exclude devices.

3 Click the *Add* button in the *List Configuration* field.

Network > Wire	less LANs > Configuration	×
Configuration	Add H	iost
List Name	WildAPs	
Host Name		
MAC Address		
MAC Mask		
Status:		
ОК	Cancel 🕜 Help	

- 4 The *List Name* displays the read-only name of the list for which you wish to add more devices.
- 5 Enter the Host Name for the device you wish to add for the selected exclude list.
- 6 Enter a valid MAC Address for the device you wish to add.
- 7 Optionally, enter the *MAC Mask* for the device you wish to add.
- 8 Refer to the *Status* field. It displays the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The *Status* field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 9 Click OK to save and add the new configuration, and close the dialog window.
- 10 Click Cancel to close the dialog without committing updates to the running configuration.

#### Mapping Exclude List Items to WLANs

To assign exclude list items to one or more WLANs:

- 1 Select *Network > Wireless LANs* from the main menu tree.
- 2 Select the NAC Exclude tab to view NAC excluded devices.

**3** Select an item from the Exclude List's *List Name* field and click the *Edit* button (within the *Configured WLANs* field).

Network > Wireless LANs > Configuration	×
Configuration Edit WLAN Map	oing
Configured WLANs	
🗖 WLAN1 (101) 🗖 WLAN65 (165) 🗖 WLAN129 (229) 🗖 WLAN193 (293) 💻	
🗖 WLAN2 (102) 🗖 WLAN66 (166) 🗖 WLAN130 (230) 🗖 WLAN194 (294) 🔜	
🗖 WLAN3 (103) 🗖 WLAN67 (167) 🗍 WLAN131 (231) 🗍 WLAN195 (295)	
🗖 WLAN4 (104) 🗖 WLAN68 (168) 🗍 WLAN132 (232) 🗖 WLAN196 (296)	
🗖 WLAN5 (105) 🗖 WLAN69 (169) 🗍 WLAN133 (233) 🗖 WLAN197 (297)	
🗖 WLAN6 (106) 🗖 WLAN70 (170) 🗍 WLAN134 (234) 🗖 WLAN198 (298)	
🗖 WLAN7 (107) 🗖 WLAN71 (171) 🗍 WLAN135 (235) 🗖 WLAN199 (299)	
🗖 WLAN8 (108) 🗖 WLAN72 (172) 🗍 WLAN136 (236) 🗖 WLAN200 (300)	
🔲 WLAN9 (109) 🔲 WLAN73 (173) 🔲 WLAN137 (237) 🗔 WLAN201 (301) 💌	
Select All Deselect All	
Status:	
OK Cancel 📀 Help	

- 4 Map the selected list item with as many WLANs as needed (be selecting the WLAN's checkbox). Use the *Select All* button to associate each WLAN with the selected list item.
- 5 To remove the WLAN Mappings, select the *Deselect All* button to clear the mappings.
- 6 Refer to the *Status* field for a display of the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The *Status* field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 7 Click *OK* to save and add the new configuration and close the dialog window.
- 8 Click *Cancel* to close the dialog without committing updates to the running configuration.

## NAC Configuration Examples Using the Controller CLI

The following are NAC include list, exclude list, and WLAN configuration examples using the controller CLI interface.

#### **Creating an Include List**

Since few devices require NAC, Extreme Networks recommends using the "bypass-nac-except-includelist" option. Refer to the commands below to create a NAC Include List:

1 Create a NAC include list.

```
WMController (config-wireless) #client include-list Desktop
WMController (config-wireless-client-list) #
```



The instance changes from (config-wireless) to (config-wireless-client-list).

2 Add a host entry to the include list. This adds a specified MAC entry/MAC range into the client's include list.

```
WMController(config-wireless-client-list) #station pc1 AA:BB:CC:DD:EE:FF
WMController(config-wireless-client-list) #
```

3 Associate the include list to a WLAN. This adds the client's include list into the WLAN.

```
WMController(config-wireless-client-list) #wlan 1
WMController(config-wireless-client-list) #
```

### **Creating an Exclude List**

To create a NAC Exclude List:

1 Define the NAC include list.

```
WMController(config-wireless) #client exclude-list Desktop
WMController(config-wireless-client-list) #
```

#### 2 Add a host entry into the exclude list.

```
WMController(config-wireless-client-list) #station pc10 AB:BC:CD:DE:EF:FA WMController(config-wireless-client-list) #
```

3 Associate the exclude list to a WLAN.

```
WMController(config-wireless-client-list) #wlan 1
WMController(config-wireless-client-list) #
```

#### Configuring the WLAN for NAC

Many handheld devices are required to bypass NAC, and a few laptops and desktops are required to be NAC validated.

1 Set the NAC mode for WLAN. A NAC validation is conducted for station entries in the include list. The station entries are authenticated using the RADIUS server.

WMController(config-wireless) #wlan 1 nac-mode bypass-nac-except-include-list WMController (config-wireless) #

- 2 Configure the WLAN's NAC server settings.
  - a Configure the NAC Server's IP address.

```
WMController(config-wireless) #wlan 1 nac-server primary 192.168.1.10
WMController(config-wireless) #
```

**b** Configure the NAC Server's RADIUS Key.

WMController(config-wireless) #wlan 1 nac-server primary radius-key my-secret

Summit WM3000 Series Controller System Reference Guide

WMController(config-wireless) #



Configure the secondary NAC server for redundancy.

c Configure the secondary NAC server's IP address.

```
WMController(config-wireless) #wlan 1 nac-server secondary 192.168.1.20
WMController(config-wireless) #
```

#### d Configure the secondary NAC Server's RADIUS Key.

WMController(config-wireless) #wlan 1 nac-server secondary radius-key my secret-2 WMController(config-wireless) #

- 3 MUs not NAC authenticated use RADIUS for authentication. To configure the WLAN's RADIUS settings:
  - a Configure the RADIUS server's IP address.

```
WMController(config-wireless) #wlan 1 radius-server primary 192.168.1.30
WMController(config-wireless) #
```

**b** Configure the server's RADIUS Key

WMController(config-wireless) #wlan 1 radius-server primary radius-key my-rad-secret WMController(config-wireless)#

c Configure the secondary RADIUS server's IP address.

```
WMController(config-wireless) #wlan 1 radius-server secondary 192.168.1.40
WMController(config-wireless) #
```

**d** Configure the secondary server's RADIUS Key.

```
WMController (config-wireless) #wlan 1 radius-server secondary radius-key my-rad-
secret-2
```

```
WMController (config-wireless) #
```

4 Configure the NAC server's timeout and re-transmit settings. The timeout parameter configures the duration for which the controller waits for a response from the RADIUS server before attempting a retry. This is a global setting for both the primary and secondary server.

The re-transmit parameter defines the number of retries a controller attempts before dis-associating the MU.

WMController(config-wireless) #wlan 1 nac-server timeout 30 retransmit 10 WMController(config-wireless) #

5 Configure WLAN for EAP authentication and define the encryption type.

```
WMController(config-wireless) #wlan 1 authentication-type eap
WMController(config-wireless) #wlan 1 encryption-type wep128
WMController(config-wireless) #wlan 1 ssid wlan-1
```

# Viewing Associated MU Details

The *Mobile Units* screen displays read-only device information for MUs interoperating with the controller managed network. The *Mobile Units* screen consists of the following tabs:

- Viewing MU Status on page 191
- Configuring Mobile Units on page 195

- Viewing MU Statistics on page 196
- Viewing MU Voice Statistics on page 202



## 

The Extreme Networks Wireless Management Suite (WMS) is a recommended utility to plan the deployment of the controller and view its configuration once operational. Extreme Networks WMS can help optimize controller positioning and configuration in respect to a WLAN's MU throughput requirements and can help detect rogue devices. For more information, refer to the Extreme Networks website.

## **Viewing MU Status**

To view MU Status is detail:

- 1 Select *Network > Mobile Units* from the main menu tree.
- 2 Click the *Status* tab.

	Network > Mobile Units										
SOMMIT WM3600 CONTROLLER	Status Cor	nfiguration Statistics	Voice Statistics								
Controller		Show Filte	ering Options	• View By Page	C View	all << < Page	e 1 of	1 60	> >>		
Network      Internet Protocol      Controller Virtual LANs      Controller Virtual Interfaces      Wireless LANs      Mobile Units      Access Point Radios      Access Point Adoption Defaults      Access Point      Multiple Spanning Tree      IGMP Snooping	Station Index 10 20	MAC Address 0-09-58-41-58-4C 0-10-6A-0E-7E-FD	MAC Name	IP Address 10.255.108.181 10.255.108.180	Ready V	Session Timeout unlimited unlimited	Power Save	WLA V 4 1 6 1	LAN Tun	Radi Inde 4 3	Radio Type 802.11a 802.11bg
Services     Security     Management Access     Diagnostics     Login Details	1										
Connect To: 10.255.108.36 User: admin Message											
				Filtering is disable	d Page	e 1 of 1 loaded.					
Save Sout 28 Refresh	Details	Disconnect	Export	Edit MAC Name	d d	xt11k					O Help

The *Status* screen displays the following read-only device information for MUs interoperating within the controller managed network.

Station Index	Displays a numerical device recognition identifier for a specific MU.
MAC Address	Each MU has a unique <i>Media Access Control</i> (MAC) address through which it is identified. This address is burned into the ROM of the MU.
MAC Name	Displays the MAC name associated with each MU's MAC Address. The MAC Name is a user-created name used to identify individual mobile unit MAC Addresses with a user-friendly name.
IP Address	Displays the unique IP address for the MU. Use this address as necessary throughout the applet for filtering and device intrusion recognition and approval.
Ready	Displays whether the MU is ready for controller interoperation. Values are Yes and No.
Session Timeout	Displays the session timeout values for each of the listed MUs.
Power Save	Displays the current (read-only) <i>Power-Save-Poll</i> (PSP) state of the MU. The <i>Power Save</i> field has two potential settings. PSP indicates that the MU is operating in Power Save Protocol mode. In PSP, the MU runs enough power to check for beacons and is otherwise inactive. CAM indicates that the MU is continuously aware of all radio traffic. CAM is recommended for MUs frequently transmitting with the controller's Access Ports/Points for periods of two hours or greater.
WLAN	Displays the name of the WLAN the MU's associated AP is connect to.
VLAN	Displays the specific VLAN the target MU is mapped to.
Tunnel	Displays the tunnel the target MU is mapped to.
Radio Index	The Radio Index is a numerical device recognition identifier for MU radios. The index is helpful to differentiate device radios when a particular MU has more than one radio.
Radio Type	The Radio Type defines the radio used by the adopted MU. The controller supports 802.11a and 802.11g single radio MUs as well as dual radio 802.11ab, 802.11bg, 802.11an, and 802.11bgn MUs.

- 3 Click the *Details* button to launch a screen with additional information about the selected MU. For more information, see "Viewing MU Details" on page 192
- 4 Highlight an MU from those listed and click the *Disconnect* button to remove the MU from the list of currently associated devices.

Be aware that disconnected MUs will often become immediately re-connected to the controller. Ensure that disconnected MUs are permanently removed from controller association.

- 5 Click the *Export* button to export the content of the table to a *Comma Separated Values* file (CSV).
- 6 Click the *Edit MAC Name* button and it will open a window where you can associate a name with the selected MU's MAC Address. The MAC Name is a user-created name used to identify individual mobile unit MAC Addresses with a user-friendly name or description.
- 7 Click the *dot11k* button and it will open a new window where you can configure 802.11k Radio Resource Management services.

#### **Viewing MU Details**

The MUs Details screen displays read-only MU transmit and receive statistics.

To view MU Details:

- 1 Select a *Network > Mobile Units* from the main menu tree.
- 2 Click the *Status* tab.
- 3 Select an MU from the table in the *Status* screen and click the *Details* button.

MAC Address	00-40-96-B1-61-A9	Radio Index	11
P Address	192.168.0.47	Radio Type	802.11an
Power Save	No	BSS Address	00-23-68-0B-7D-50
NLAN	11	Voice	No
/LAN	1	WMM	Yes
Authentication	None	Encryption	None
Last Active	11 seconds	Roam Count (No de-authentication)	1
QoS information	UAPSD enabled for: nothing Service Period: Unlimited		
3:			

4 Refer to the following read-only MUs transmit and receive statistics:

MAC Address	Displays the Hardware or Media Access Control (MAC) address for the MU.
IP Address	Displays the unique IP address for the MU. Use this address as necessary throughout the applet for filtering and device intrusion recognition and approval.
Power Save	Displays the current PSP state of the MU. This field has two potential settings. PSP indicates if the MU is operating in PSP mode. In PSP, the MU runs enough power to check for beacons, and is otherwise inactive. CAM indicates that the MU is continuously aware of all radio traffic. CAM is recommended for MUs transmitting frequently.
WLAN	Displays of the WLAN the MU is currently associated with.
VLAN	Displays the VLAN parameter for the name of the VLAN the MU is currently mapped to.
Authentication	Displays the authentication method used by the MU to get connected to the WLAN.
Last Active	Displays the time the MU last interoperated with the controller.
QoS Information	Displays the WMM power save (UAPSD) parameters used by this MU.
Radio Index	Displays a numerical identifier used to associate a particular Radio with a set of statistics. The Index is helpful for distinguishing a particular radio from other MU radios with similar configurations.
Radio Type	Displays the radio type used by the adopted MU. The controller supports 802.11b,
	802.11bg and 802.11bgn MUs as well as 802.11a and 802.11an MUs.
BSS Address	Displays the MU's BSSID.

Voice	Displays whether or not the MU is a voice capable device. Traffic from a voice enabled MU is handled differently than traffic from MUs without this capability. MUs grouped to particular WLANs can be prioritized to transmit and receive voice traffic over data traffic.
WMM	Displays WMM usage status for the MU, including the Access Category currently in use. Use this information to assess whether the MU is using the correct WMM settings in relation to the operation of the controller.
Encryption	Displays the encryption type used by the MU for transmitting or receiving data frames on this WLAN.
Roam Count	Refer to the Roam Count value to assess the number of times the MU has roamed from the controller.

- 5 Click the *Refresh* button to update the MU Statistics to their latest values.
- 6 Refer to the *Status* field for the current state of the requests made from applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.

#### **Assigning MAC Names**

The Edit MAC Name screen allows you to associate a name with the selected MU's MAC Address.

To edit a MAC Name:

- 1 Select a *Network > Mobile Units* from the main menu tree.
- 2 Click the *Status* tab.
- 3 Select an MU from the table in the *Status* screen and click the *Edit MAC Name* button.
- **4** The *MAC Address* field displays the MAC Address for the selected MU, which will be associated by the MAC Name.
- 5 Enter a *MAC Name* to associate with the selected MU's MAC Address. The MAC Name is a usercreated name used to identify individual mobile unit MAC Addresses with a user-friendly name.
- 6 Click *OK* to use the changes to the running configuration and close the dialog.

#### Configuring 802.11.k Radio Resource Management

The *dot11k* screen allows you to enable 802.11k Radio Resource Management for MUs.

The RRM (WLAN Radio Resource Measurement) service enables MUs to understand the radio environment in which they exist. It enables them to observe and gather data on radio link performance and on the radio environment there by enabling adjustment of MUs operation to better suit the radio environment. The RRM capability needs to be advertised through Beacons. The Wireless Controller shall send out a Beacon request to RRM capable MUs, and it should be able to process received Beacon reports. The Beacon request is sent to RRM capable MUs in active mode with specified measurement duration as and when they are triggered. If an MU refuses/ rejects/ does not send the report, then the request is retried after an expiry of specified duration. In case of further refuse/reject, retry until a maximum retry limit. The Maximum Beacon requests sent out to an MU in this case are limited to three.

To enable 802.11k on an MU:

- 1 Select a *Network > Mobile Units* from the main menu tree.
- 2 Click the *Status* tab.
- 3 Select an MU from the table in the *Status* screen and click the *dot11k* button.
- 4 Check the *Trigger Beacon Request* box to enable Radio Resource Management services on the selected MU.

- **5** In the *Measurement Duration* field, enter a time interval between 500-1000 (in K-us) to specify how often the Radio Resource Measurement services will poll the selected MU for traffic information.
- 6 Click *OK* to use the changes to the running configuration and close the dialog.

## **Configuring Mobile Units**

The *Mobile Units Configuration* screen lets you view MAC Address to MAC Name associations as well as creating new MAC Address to MAC Name associations.

To configure Mobile Unit settings:

- 1 Select *Network > Mobile Units* from the main menu tree.
- 2 Click the *Configuration* tab.

	Network > Mob	ile Units			
SUMMIT* WM3600 CONTROLLER	Status Configuration	Statistics Voice	Statistics		
Controller		Show Filtering (	Options ( View By Page C	View all << < Page	1 of 1 Go > >>
▼ Network		Station			Constant Con
Internet Protocol	Controller	Index	MAC Address		MAC Name
- 25 Layer 2 Virtual LANs					
B) Wireless I ANs					
-0 <sup>N</sup> Mobile Units					
- Creation Adoption Defaults					
Access Point					
-A Multiple Spanning Tree					
► Services					
► Security					
Management Access					
Diagnostics					
Login Details					
Connect To: 10.255.108.36					
User: admin			Filtering is disabled	Page 1 of 1 loaded.	
Message					
	Double Cli	ck on Table cell *	MAC Name" to edit, press RET ESCAPE/REVER	'URN after each edit, wh RT button to abort.	nen done press APPLY button or use
Save Sout 2004	Add	Delete			Apply Revert O Help

3 The MU table displays the following information:

Controller

The *Controller* field displays the IP address of the cluster member associated with each MU. When clustering is enabled on the controller and Cluster GUI is enabled, the *Controller* field will be available on the MU Configuration screen. For information on configuring enabling Cluster GUI, see Managing Clustering Using the Applet.(link missing)

Station Index	The <i>Station Index</i> is a numerical device recognition identifier for a specific MU.
MAC Address	Each MU has a unique Media Access Control ( <i>MAC</i> ) address through which it is identified. This address is burned into the ROM of the MU.
MAC Name	The <i>MAC Name</i> is a user-created name used to identify individual mobile unit MAC Addresses with a user-friendly name. To edit an existing entry, double-click the <i>MAC Name</i> and type in the new name.

- 4 When using clustering and the *Cluster GUI* feature is enabled, a pull-down menu will be available to select which cluster members' MUs are displayed. To view MUs from all cluster members, select *All* from the pull-down menu. To view MUs from a specific cluster member, select that member's IP address from the pull-down menu.
- **5** To add a MAC address to MU association, click the *Add* button. For more information on adding an association, see "MAC Naming of Mobile Units".
- 6 To remove a MAC Name association, select the item from the table and click the Delete button.
- 7 If changes have been made to the MU table, click the *Apply* button to save the changes to the running configuration.

### **MAC Naming of Mobile Units**

To configure Mobile Unit settings:

- 1 Select *Network > Mobile Units* from the main menu tree.
- 2 Click the *Configuration* tab.

Network > Mobile Unit	s > Add MAC Name	×
Add MAC Name		
MU MAC Address MAC Name	• • • • •	
Status:		
	OK Cancel 🕢 Help	

3 Enter the MAC Address and MAC Name for the MU being added to the list:

MAC Address	Each MU has a unique Media Access Control ( <i>MAC</i> ) address through which it is identified. This address is burned into the ROM of the MU.
MAC Name	The <i>MAC Name</i> is a user-created name used to identify individual mobile unit MAC Addresses with a user-friendly name.

- 4 Click *OK* to use the changes to the running configuration and close the dialog.
- 5 Click *Cancel* to close the dialog without committing updates to the running configuration.

## **Viewing MU Statistics**

The *Statistics* screen displays read-only statistics for each MU. Use this information to assess if configuration changes are required to improve network performance. If a more detailed set of MU statistics is required, select an MU from the table and click the *Details* button.



**NOTE** 

The Summit WM3400 supports a maximum of 192 MUs. The Summit WM3600 supports a maximum of 4096 MUs. The Summit WM3700 supports 8192 MUs.

To view MU statistics details:

- 1 Select *Network > Mobile Units* from the main menu tree.
- 2 Click the *Statistics* tab.

	Network >	Mobile Ur	nits						
SUMMIT* WM3600 CONTROLLER	Status Config	uration Statis	tics Voice Statistics						
Controller								€ Last 30s	C Last Hr
✓ Network				Chow Eiltor	ing Options				
Internet Protocol	Radio			SHOW FILLER	ing Options	Throughout	Bit Speed	% Non	
	Index	AP Type	MAC Address	MAC Name	WLAN	Mbps	(Avg.)	Unicast	Retries
- Controller Virtual Interfaces	4	AP3510	00-09-58-41-5		4	0.0	1.0	n/a	0.0
	3	AP3510	00-1D-6A-0E-7		6	0.0	27.5	n/a	0.0
-0 <sup>3</sup> Mobile Units									
مرتب Access Point Radios									
- 🔄 Access Point Adoption Defaults									
Access Point									
- 🛱 Multiple Spanning Tree									
GMP Snooping									
Services									
► Security									
▶ Management Access									
▶ Diagnostics									
Login Details									
0									
Connect 10. 10.255.108.36									
User: admin									
Message									
	1 Sector								
				Filtering is	s disabled				
Save Save Refresh	Details	Graph	Export						📀 Help

- **3** Select the *Last 30s* checkbox to display MU statistics gathered over the last 30 seconds. This option is helpful for assessing MU performance trends in real-time.
- 4 Select the *Last HR* checkbox to display MU statistics gathered over the last hour. This option is helpful for assessing performance trends over a measurable period.
- 5 Refer to the following details as displayed within the *MU Statistics* table:

Radio Index

Displays a numerical identifier used to associate a particular Radio with a set of statistics. The Index is helpful for distinguishing the radio from other radios with a similar configuration.

#### Summit WM3000 Series Controller System Reference Guide

197

АР Туре	Displays the type of Access Port detected. The controllers support AP4600 Series Access Ports, AP3510 and AP3550 model Access Points, and AP4700 Series Access Points.
MAC Address	Displays the Hardware or <i>Media Access Control</i> (MAC) address for the MU. The MAC address is hard coded at the factory and cannot be modified.
MAC Name	Displays the MAC name associated with each MU's MAC address. The MAC name is a user-created name used to identify individual mobile unit MAC addresses with a user-friendly name.
WLAN	Displays the name of the WLAN the MU is currently associated with. Use this information to determine if the MU/WLAN placement best suits the intended operation and MU coverage area.
Throughput Mbps	Displays the average throughput in Mbps between the selected MU and the Access Port/Point. The Rx column displays the average throughput in Mbps for packets received on the selected MU from the Access Port/Point. The Tx column displays the average throughput for packets sent on the selected MU from the Access Port/Point.
Bit Speed (Avg.) Mpbs	Displays the average bit speed in Mbps for the selected MU. This includes all packets sent and received.
% Non Unicast	Displays the percentage of the total packets for the selected MU that are non-unicast packets. Non-unicast packets include broadcast and multicast packets.
Retries	Displays the average number of retries per packet. A high number in this field could indicate possible network or hardware problems.

- 6 Click the *Details* button to launch a screen with additional information about the selected MU. For more information, see "Viewing MU Statistics in Detail" on page 198.
- 7 Click the *Graph* button to launch a graph with pictorial information about the selected MU in a graphical format. For more information, see "View an MU Statistics Graph" on page 200.
- 8 Click the *Export* button to export the content of the table to a *Comma Separated Values* file (CSV).

### **Viewing MU Statistics in Detail**

The MU Statistics *Details* screen displays additional device address and performance information for the selected MU. Use the WMM information to assess if poor MU performance can be attributed to an inaccurate WMM setting for the type of data transmitted. To view the MU Statistics details:

- 1 Select a *Network > Mobile Units* from the main menu tree.
- 2 Click the *Statistics* tab.

3 Select an MU from the table displayed in the *Statistics* screen and click the *Details* button.

tails								٧		
nformation										_
ESSID		101		Auth	nenticatio	n Type	None			
VLAN		1		End	ryption Ty	/pe	None			
Num Associate	d MUs	0		Adopted Radios			0			
raffic (does not include)	retry overhe	ead")								
	T	otal		Rece	eived	-	Tran:	smitted -		
Pkts per second	0.00	0.00	Pps	0.00	0.00	Pps	0.00	0.00	Pps	
Throughput	0.00	0.00	Mbps	0.00	0.00	Mbps	0.00	0.00	Mbps	
Avg Bit Speed	0.00	0.00	Mbps							
Non-unicast Pkts	0.00	0.00	%							
RF Status				Errors						
Avg MU Signal	0	0 dBm		Avg	Num of r	etries	0.0	0 <b>0</b> .	00	
Avg MU Noise	0	0 di	Bm	% 0	% Gave Up Pkts		0% 09		0%	
Avg MU SNR	0	<mark>0</mark> di	В	% 0	fUndecry	/ptable P	kts 0	%	0%	
		last	30 secor	nds	last ho	ur				
										_

The Details screen displays WLAN statistics for the selected WLAN, including:

- Information
- Traffic
- RF Status
- Errors

Information in black represents the statistics from the last 30 seconds and information in blue represents statistics from the last hour. Use both sets of data to trend statistics in real time versus a measurable period (1 hour).

4 Refer to the *Information* field for the following information:

ESSID	Displays the Extended Service Set ID (ESSID) for the selected WLAN.
VLAN	Displays the VLAN the WLAN is associated with.
Num Associated MUs	Displays the total number of MUs currently associated with the selected WLAN.
Authentication Type	Displays the method of authentication currently active on the WLAN.
Encryption Type	Displays the method of authentication currently active on the WLAN.
Adopted Radios	Displays the number of radios adopted by the WLAN.

5 Refer to the *Traffic* field for the following information:

Pkts per second Displays the average packets per second received by the MU. The Rx column displays the average packets per second received on the selected MU. The Tx column displays the average packets per second sent on the selected MU.

Throughput	Displays the average throughput in Mbps between the MU and the Access Port/Point. The Rx column displays the average throughput in Mbps for packets received on the selected MU from the Access Port/Point. The Tx column displays the average throughput for packets sent on the selected MU from the Access Port/Point.
Avg. Bit Speed	Displays the average bit speed in Mbps on the selected MU. This includes all packets sent and received.
% Non-unicast pkts	Displays the percentage of the total packets for the MU that are non- unicast packets. Non-unicast packets include broadcast and multicast packets.

6 Refer to the *RF Status* field for the following information:

Avg MU Signal	Displays the RF signal strength in dBm for the selected MU.
Avg MU Noise	Displays the RF noise for the selected MU.
Avg MU SNR	Displays the <i>Signal to Noise Ratio</i> (SNR) for the selected MU. The Signal to Noise Ratio is an indication of overall RF performance on the wireless network.

7 Refer to the *Errors* field for the following information:

Avg Num of Retries	Displays the average number of retries for the selected MU. Use this information to assess potential performance issues.
% Gave Up Pkts	Displays the percentage of packets the controller gave up on for the selected MU.
% of Undecryptable Pkts	Displays the percentage of undecryptable packets (packets that could not be processed) for the selected MU.

- 8 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 9 Click Cancel to close the dialog without committing updates to the running configuration.

### **View an MU Statistics Graph**

The *MU Statistics* tab has an option for displaying detailed MU statistics for individual MUs in a graphical format. This information can be used for comparison purposes to chart MU and overall controller performance.

To view the MU Statistics in a graphical format:

- 1 Select a *Network > Mobile Units* from the main menu tree.
- 2 Click the *Statistics* tab.

3 Select an MU from the table displayed in the *Statistics* screen and click the *Graph* button.



- 4 Select a checkbox to display that metric charted within the graph. Do not select more than four checkboxes at any one time.
- **5** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 6 Click *Close* to close the dialog without committing updates to the running configuration. Voice Statistics tab is not mentioned.

# **Viewing MU Voice Statistics**

To view MU Voice Statistics details:

- 1 Select *Network > Mobile Units* from the main menu tree.
- 2 Click the *Voice Statistics* tab.

	Network	> Mobile U	nits									
SUMMIT* WM3600 CONTROLLER	Status Co	nfiguration Stati	stics Voice :	Statistics								
Controller      Network      Internet Protocol      Controller Virtual LANs      Controller Virtual Interfaces      Wireless LANs      Mobile Units      Access Point Radios      Access Point Adoption Defaults      Access Point	Call Index	MAC Address	Voice Protocol	Media Protocol	Sho Call State	w Filtering Call Codec	Options R Factor	MOS-CQ	Lost Packets	Average Jitter	Average Latency	Start Time
Multiple Spanning Tree     IGMP Snooping      Services     Security     Management Access     Diagnostics												
Connect To: 10.255.108.36 User: admin												
					Fit	tering is di	sabled					
Save Save Save	Details											🕢 Help

The Voice Statistics table displays the following information:

Call Index	Displays the numerical identifier assigned to each Access Port.				
MAC Address	Displays MAC Address				
Voice Protocol	Displays which voice protocol is being used for the selected call. Voice protocols include:				
	• SIP				
	• TPSEC				
	Spectralink				
	• H.323				
Media Protocol	Displays the Media Transport Protocol supported by the controller managed voice call.				

Call State	Displays the call state of the voice supported call supported by the controller. Terminated calls are not displayed. States include:
	Initiated—Call has begun but has not yet been accepted by the call's destination.
	Accepted—Call has been initiated and accepted by the destination, but not yet established as a two way voice session supported by the controller.
	Established—Call initiated, accepted by the destination, and in progress as a voice session supported by the controller.
Call Codec	Displays the codec in use for the active calls.
R Factor	Displays the average call quality using the R Factor scale. The R Factor method rates voice quality on a scale of 0 to 120 with a higher score being better. If the R Factor score is lower than 70 it is likely that users will not be satisfied with the voice quality of calls.
MOS-CQ	Displays the average call quality using the Mean Opinion Score (MOS) call quality scale. The MOS scale rates call quality on a scale of 1-5 with higher scores being better. If the MOS score is lower than 3.5 it is likely that users will not be satisfied with the voice quality of calls.
Lost Packets	Displays the total number of voice packets lost for each MU.
Average Jitter	Displays the average jitter time for calls on the displayed MUs. Jitter is delays on the network that can result in a lag in conversations. A jitter score higher than 150ms is likely to be noticed by end users during a call.
Average Latency	Displays the average latency in milliseconds for calls on the selected MUs.
Start Time	Displays the start time for this call. This is the timestamp for the call as it is supported by the controller.

# **Viewing Access Port/Point Information**

The *Access Points* screen displays a high-level overview of the APs created for use within the controller managed network. Use this data as necessary to check all the APs that are active, their VLAN assignments, updates to AP descriptions as well as their current authentication and encryption schemes.



NOTE

Up to 256 Access Points/Ports are supported by the Summit WM3600. Up to 1024 Access Points/Ports are supported by the Summit WM3700 controller. Up to 6 Access Points/Ports are supported by the Summit WM3400 controller. The actual number of Access Ports adoptable by a controller is defined based on Access Port or Adaptive AP licenses and on a per platform basis.



NOTE

The Extreme Networks Wireless Management Suite (WMS) is a recommended utility to plan the deployment of the controller and view its configuration once operational. Extreme Networks WMS can help optimize the positioning and configuration of a controller and Access Ports/Points in respect to a WLAN's MU throughput requirements. For more information, refer to the Extreme Networks website.

The Access Points screen consists of the following tabs:

- Configuring Access Port/Point Radios on page 204
- Viewing AP Statistics on page 221
- Configuring WLAN Assignment on page 225
- Configuring WMM on page 227
- Configuring Access Point Radio Bandwidth on page 230
- Configuring Radio Groups for MU Load Balancing on page 231
- Viewing Active Calls (AC) Statistics on page 234

## **Configuring Access Port/Point Radios**

Refer to the *Configuration* tab to view existing radio configurations available to the controller. After reviewing the radios listed, you have the option of editing a radio's properties, deleting a radio, adding a new radio, resetting a radio, scanning available channels, or exporting a radio.

To view Access Point Radio configuration details:

- 1 Select *Network > Access Point Radios* from the main menu tree.
- 2 Click the *Configuration* tab.

	Network > Access Point Radios									
SUMMIT WM3600 CONTROLLER	Configuration Statistics WLAN Assignment WMM Bandwidth Group VCAC Statistics Mesh Statistics Smart RF Voice Statistics									
Controller     Network	Unconfigured radios are automatically adopted, use "Global Settings" to change this option.									
	Index	Description	AP Type	Туре	Adopted	P	Parent AP AC Address	MAC Addres	is State	VLAN
A) Wireless I ANs	1	RADIO1	AP46X0	802.11bgn	×	00-04-96-	44-51-8C			
an writes the	2	RADI02	AP46X0	802.11an	×	00-04-96-	44-51-8C			
- 0 * Mobile Units	3	RADI03	AP3510	802.11bg	~	00-04-96-	43-50-70	00-04-96-43-50-D0	Normal	None
Access Point Radios	4	RADIO4	AP3510	802.11a	~	00-04-96-	43-50-70	00-04-96-43-50-C0	Normal	None
Services     Security										
▶ Management Access										
<ul> <li>Diagnostics</li> </ul>										
Login Details										Sector Sector
Connect To: 10.255.108.36				Filt	ering is dis	abled F	Page 1 of 1 load	ed.		
User: admin	Propert	ies								
Message	Desire	d Channel	-	Desired Pow	er (dBm)		Placement	8	econdary Channe	1
	AP Mar	ufacturer	-	BSSIDs			AP IP Addres	is		
	Actual	Channel	-	Actual Power			Last Adopted	i V	oice Calls	-
Save Save Refresh	Edit	Delete	Add	t Tool	s > AF	<sup>o</sup> Mesh		G	lobal Settings	O Help

**3** Refer to the table for the following information:

Controller	Displays the IP address of the cluster member associated with each Access Port/Point radio. When clustering is enabled on the controller and Cluster GUI is enabled, the <i>Controller</i> field will be available on the Access Port/Point radio configuration screen. For information on configuring enabling Cluster GUI, see "Managing Clustering Using the Web UI" on page 358.
Index	Displays the numerical index (device identifier) used with the device radio. Use this index (along with the radio name) to differentiate the radio from other device radios.
Description	Displays a user-assigned name for the radio.
АР Туре	Use the Type to identify whether the radio is 802.11bg and 802.11bgn or 802.11a and 802.11an.
Туре	Use the Type to identify whether the radio is 802.11b, 802.11bg and 802.11bgn or 802.11a and 802.11an.

Adopted	Displays the radio's adoption status. If the radio is adopted, a green check displays. If the radio is not adopted, a red X displays.
Parent AP MAC Address	Displays the Access Port/Point's Ethernet MAC (the device MAC address that is printed on the casing of the unit). Do not confuse this BSSID MAC with the Access Port/Point's Ethernet MAC address.
MAC Address	The Base Radio MAC is the radio's first MAC address when it is adopted by the Controller.
State	Displays the radio's current operational mode. If the radio is set as a Detector AP, the state is "Detector", otherwise the state is "Normal".
VLAN	Displays the name of the VLAN currently used with each Access Port/Point radio.

4 Refer to the *Properties* field for the following:

Desired Channel	When the radio's channel is configured statically, the Actual Channel and Desired Channel are the same. If using ACS ( <i>Automatic Channel Selection</i> ), the controller selects a channel for the radio. The Desired Channel displays "ACS" and the Actual channel displays the channel selected for the radio. When set to Random, the applet determines the channel's designation.
Actual Channel	When the radio's channel is configured statically, the Actual Channel and Desired Channel are the same. If using ACS (Automatic Channel Selection), the controller selects a channel for the radio. The Desired channel displays "ACS" and the Actual Channel displays the channel selected for the radio.
Desired Power (dBm)	Displays the configured power setting in dBm for the selected radio. In most cases, the Desired Power and Actual Power are the same unless the desired power level would put the radio's output power outside the accepted regulatory compliance range.
Actual Power	Displays the current power level in dBm for the selected radio. In most cases, the Desired Power and Actual Power are the same unless the desired power level would put the radio's output power outside the accepted regulatory compliance range.
Placement	When the radio is adopted using the default configuration, the power for the radio can be defined as "Indoor" or "Outdoor." However, some countries have restrictions for the use of outdoor radios. If using a value of "Outdoor", verify if it is in compliance with the country of operation's regulatory restrictions.
AP Manufacturer	Displays the company name that manufactured the Access Point.
BSSIDs	Displays the Basic Service Set IDs.
Secondary Channel	Displays the channel number of a secondary channel. 802.11 n specification allows the use of two channels for radios when a 40-MHz channel bandwidth is selected. A 40-MHz channel can be considered to consist of two 20-MHz channels referred to as "primary" and "secondary". The primary channel is used for n clients who only support 20-MHz channels and legacy clients. Using two channels improves the performance of the wireless connection.
Last Adopted	Displays the time this radio was last adopted by the controller.
AP IP Address Mask	Displays the net mask address associated with the selected Access Port IP Address.
Voice Calls	Displays the current number of active voice calls for the selected radio.

- 5 Click the *Edit* button to launch a screen used to configure radio-specific parameters. For more information, see "Editing AP Settings" on page 212.
- 6 Click the *Delete* button to remove a radio. However, before a radio can be removed, the radio's BSS mapping must be removed.

- 7 Click the *Add* button to add a radio. The radio must be added before the radio can be adopted. For more information, see "Adding APs" on page 219.
- 8 Click the *Reset* button to reset an individual radio.
- 9 Click the *Tools* > button to display a submneu with *Reset*, *Run ACS*, and *Export* options.

Select the Reset option to reset the Access Port/Point radio. Select the *Run ACS Now* option to scan all channels and discover which radios are adopted and on what channel. ACS then analyzes the radios' channels and moves the radio to the channel where it is least likely to have interference from the other radios. Use the *Export* option to move the contents of the table to a *Comma Separated Values* file (CSV).

- 10 Select an AP from the table and click the AP Mesh button to configure a mesh network.
- 11 When using clustering and the Cluster GUI feature is enabled, a pull-down menu will be available to select which cluster members' Access Port/Point radios are displayed. To view Access Port/Point radios from all cluster members, select All from the pull-down menu. To view Access Port/Point radios from a specific cluster member, select that member's IP address from the pull-down menu.
- **12** Click the *Global Settings* button to display a screen with settings applying to all radios on the system. For more information, see "Configuring an AP's Global Settings" on page 209.

### **Configuring an AP Mesh Network**

Use the AP Mesh screen to configure mesh network settings for the selected Access Point.

To configure AP Mesh:

- 1 Select Network > Access Point Radios from the main menu tree.
- 2 Click the *Configuration* tab.

**3** Click the *AP Mesh* button to display a screen containing AP Mesh settings, which apply to the selected AP.

Network > Access Point Radios > AP Mesh Configuration	×
AP Mesh Configuration	RADIO11
Base Bridge Maximum no. of Client Bridges	
Client Bridge	
Mesh Network Name	
Max Client Bridge Mesh Associations 3	
Client Bridge Signal Monitor	
Client Bridge Signal Threshold 65	
Client Bridge Signal Delta 10	
Mesh Time Out Disabled	
Status:	
OK Cancel	Help

**4** To use the AP as a Base Bridge, check the *Base Bridge* checkbox and configure the following information:

Maximum Number of Client Bridges When a radio has been configured as a Base Bridge, specify the maximum number of client bridges that can connect to the Base Bridge.

**5** To use the AP as a Client Bridge, check the *Client Bridge* checkbox and configure the following information:

Mesh Network Name	When Client Bridge is enabled, enter the name of the Mesh Network that the selected radio will be a Client Bridge on.
Max Client Bridge Mesh Associations	When Client Bridge is enabled, specify the maximum number of base bridges per client bridge in a an AP Mesh Network.

Client Bridge Signal Monitor	The Client Bridge Signal Monitor feature continuously monitors the connection between the Client Bridge and the Base Bridge to which it is mesh connected to. When the signal strength of the Base Bridge falls below a configured threshold, the Client Bridge starts a periodic monitoring of the Base Bridge's signal strength for 60 seconds. This monitoring is abandoned if the signal strength becomes more than the configured threshold during the period of monitoring. When this happens, the monitoring period is reset back to 60 seconds. While this monitoring happens, the Client Bridge also passively listens to and monitors the signal strength of the other Base
	Bridges.
	If, at the end of 60 seconds, the Base Bridge's signal strength remains below the configured threshold, the Client Bridge compares the signal strength of the existing Base Bridge with the signal strength of each of the found Base Bridges. All Base Bridges with signal strength below the signal strength of the connected Base Bridge are ignored. Of the remaining Base Bridges, if the difference in signal strength is greater than the configured delta value, the connection to the existing Base Bridge is dropped and a new Base Bridge is selected based on the highest RSSI value. If the difference in signal strength is less than the configured delta value, the existing connection is maintained.
	Click to enable the device to monitor the signal strength of the base bridge to which it is connected.
Client Bridge Signal Threshold	This field configures the signal strength of the base bridge below which the device keeps monitoring the connection to the base bridge. The default value is 65 dbm.
Client Bridge Signal Delta	This value is the difference between the signal strength of the monitored base bridge and the found base bridges that causes the Client Bridge to drop its existing Base Bridge and establish a connection to a new Base Bridge.
Mesh Time Out	When Client Bridge is enabled, select either Enabled or Disabled to determine if the radio will time out mesh client associations.

### **Configuring an AP's Global Settings**

Use the *Global Settings* screen to define an adoption preference ID for the controller and enable an option to adopt non-configured radios. This can be helpful when you do not want to change an Access Port/Point's configuration but require the Access Port/Point be adopted.

To edit Global Radio configuration settings:

- 1 Select *Network* > *Access Point Radios* from the main menu tree.
- 2 Click the *Configuration* tab.
- **3** Click the *Global Settings* button to display a screen containing global settings, which apply to all radios on the controller.

Network > Access Point Radios > Global
Global
Controller Adoption Preference ID 1 (1 - 65535)
Adopt unconfigured radios automatically
Voice Call Admission Control
Primary WIPS Server Address 0.0.0.0
Secondary WIPS Server Address 0.0.0.0
Configure Port Authentication
Status:
OK Cancel 📀 Help

4 Set an Adoption Preference ID value between 1 and 65535.

To define a radio as preferred, the Access Port/Point preference ID should be the same as the adoption preference ID. The adoption preference ID is used for AP load-balancing. A controller will preferentially adopt Access Ports/Points having the same adoption-preference-id as the controller itself.

The Adoption Preference ID defines the controller preference ID. The value can be between 1 and 65535. To define radios as preferred, the Access Port/Point preference ID should be the same as the adoption preference ID. If the value is set to 0, the controller automatically changes the value to 1.

In a Layer 3 environment, the Access Port/Point adoption process is somewhat unique. For more information, see "Configuring Layer 3 Adoption" on page 256.

- 5 To enable the automatic adoption of non-configured radios on the network, select the *Adopt unconfigured radios automatically* option. Default radio settings are applied to Access Ports/Points when automatically adopted. Enable this option to allow adoption even when the Access Port/Point is not configured. Default radio settings are applied to Access Ports/Points adopted automatically.
- **6** To limit the number of voice-enabled MUs which are associated, click the *Voice Call Admission Control* checkbox. Limiting voice MU traffic in a supported WLAN is a good idea to maintain data rates, voice quality, and throughput. WMM admission control is a mechanism for limiting traffic on a given access category. Per the recommendation of the 802.11e specification, Extreme Networks limits support of this feature to voice and video.



NOTE

Admission control is disabled by default. To enable it, configure from the controller. It is supported only on AP4600s.

7 To use WIPS, enter a *Primary WIPS Server Address* and *Secondary WIPS Server Address* into the corresponding fields.



NOTE

When using an AP35XX and AP4700 for use with WIPS and as a sensor, you must first configure the WIPS server IP Addresses before converting the AP35XX to a sensor.

- 8 Click the *Configure Port Authentication* button to open a new dialogue with port authentication configuration information.
- 9 Click OK to save the changes and return to the previous screen.

Port Authentication. To configure the port authentication settings on an Access Port/Point:

- 1 Select *Network > Access Point Radios* from the main menu tree.
- 2 Click the *Configuration* tab.

- 3 Click the *Global Settings* button.
- 4 Click the Configure Port Authentication button.
- 5 Enter the 802.1x Username assigned to the Access Port/Point.

C	onfigure Port I	Authentication
	Configure Po	ort Authentication
	Username	admin
	Password	•••••
	Use Def	ault Values
	Warning: im	proper settings can stop radios from working!
St	atus:	
		OK Cancel 🔇 Help
6	Enter the 80	2 1x Password (for the corresponding usernan

6 Enter the 802.1x *Password* (for the corresponding username) providing authorization for Access Port/Point authorization adoption.



#### NOTE

The default user name and password for AP4600 Series port authentication is a user name of admin and a password of admin123.

7 Check the Use Default Values option checkbox to set the username and password to factory default values. The Access Port/Point can get disconnected if the 802.1x authenticator is not configured accordingly.



802.1x username and password information is only passed to adopted Access Ports/Points when the Username and Password are set. Any AP adopted after this does not automatically receive a username and password.



After setting the username and password to factory default settings, the system must be rebooted before the factory default settings are applied.

- 8 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 9 Click *OK* to use the changes to the running configuration and close the dialog.
- 10 Click Cancel to close the dialog without committing updates to the running configuration.

### **Editing AP Settings**

NOTE

The *Edit* screen provides a means of modifying the properties of an existing radio. This is often necessary when the radio's intended function has changed and its name needs modification or if the radio now needs to be defined as a detector radio. The *Edit* screen also enables you to modify placement, channel, and power settings as well as a set of advanced properties in case its transmit and receive capabilities need to be adjusted.

The screen display can vary slightly depending on whether the Access Port/Point radio is an 802.11b, 802.11bg and 802.11bgn or 802.11a and 802.11an model.

To edit a radio's configuration:

- 1 Select *Network* > *Access Point Radios* from the main menu tree.
- 2 Click the *Configuration* tab.
- 3 Select a radio to edit from the table.

4 Click the *Edit* button to display a screen containing settings for the selected radio.

Metwork > Access Point Radios > Configuration				×
Configuration			RAD	101
Properties Radio Descr. RADIO1	Radio Settings	Indoors	Actual	
Single-channel scan for Unapproved APs Enable Enhanced Beacon Table Enable Enhanced Probe Table*	Desired Channel	Random v unset	ACS Exceptions	
MAC Address Radio Type 802.11a	Antenna Gain*	0.0 (0.0 - 15.0 dBi)		
Config Method Static Group Id 0 (0 - 64)	Desired Power (dBm)	20 v unset	100 mW Rate Settings	
Advanced Properties				]
Antenna Diversity Full Diversity	RTS	Threshold 2346	(0 - 2346) bytes	
Maximum MUs*	(1 - 256) Bea	con Interval 100	(50 - 200) K-us	
Adoption Preference ID 0	(0 - 65535) Self	Healing Offset 0	(0 - 20) dBm	
	та	IM Periods		
Dynamic Chain Select				
_Admission Control Settings*				1
Max. Admitted MUs for Voice Traffic 100 (0 - 256) Max. Airtime for Voice 75 %				
Max. Roamed MUs for Voice Traffic 10 (0 - 256) Max. Airtime Reserved for Roaming 10 %				
802.11k RRM Settings         Enable 802.11k RRM       Enable Quiet Element         Quiet Time       20       (20 - 150) K-us       Quiet Interval         200       (200 - 255) No.of Beacons				
Status:				
			OK Cancel 🕑 Help	

- **5** The *Controller* field displays the IP address of the cluster member associated with each Access Port/Point radio. When clustering is enabled on the controller and Cluster GUI is enabled, the *Controller* field will be available on the Access Port/Point Radio edit screen. For information on configuring and enabling Cluster GUI, see "Managing Clustering Using the Web UI" on page 358.
- 6 In the *Radio Descr.* field, enter a brief description to differentiate the radio. The description is used to describe radios of the same type and can be used to locate a radio if there are any problems.

7 Select the *Dedicate this AP as Detector AP* option to use this radio as a detector port to identify rogue APs on the network.

Setting this radio as a detector dedicates the radio to detect rogue APs on the network. Dedicated detectors do not connect to clients.

- 8 Select the *Single-channel scan for Unapproved APs* checkbox to enable the controller to scan for rogue devices using the radio's current channel of operation.
- **9** Select the *Enable Enhanced Beacon Table* checkbox to allow adopted Access Port or Access Point radios to scan for potentially unauthorized APs across all bands.

This option utilizes radio bandwidth, but is an exhaustive means of scanning across all available channels and listening for AP beacon traffic. Once probe responses are received, a network device management application like Extreme Networks WMS or the *Wireless Intrusion Detection System* (WIPS) can locate the device and remove it if defined as unauthorized.

**10** Select the *Enable Enhanced Probe Table* checkbox to enable an adopted Access Port or Access Point radio to forward the probes required to obtain MU RSSI information.

RSSI data (as obtained by at least three detecting radios) can be used by the Extreme Networks WMS application to triangulate the location of an MU on a site map representative of the actual physical dimensions of the controller radio coverage area. Once located on a site map, intuitive decisions can be made regarding the MU's authorization within the controller-managed network.

11 The following read-only information is displayed:

MAC Address	The Base Radio MAC is the radio's first MAC address when it is adopted by the Controller.
Radio Type	Radio type identifies whether the radio is an 802.11bg and 802.11bgn or 802.11a and 802.11an radio.
Config Method	The Config Method displays whether the radio has been configured using static or dynamic settings.

- 12 To add the radio to a Radio Group, enter the *Group ID* for the radio group you wish to add it to. For more information on configuring Radio Groups, see "Configuring Radio Groups for MU Load Balancing" on page 231.
- **13** From within the *Radio Settings* field, define the *Placement* of the Access Port/Point as either *Indoors* or *Outdoors*.

An Access Port/Point can be set for Indoors or Outdoors use depending on the model and the placement location. Power settings and channel selection options differ based on each country's regulatory rules and whether or not the unit is placed indoors or outdoors.

*Channel Width* is the distance between two channels in the same frequency. This difference is measured in MHz. For type 'an' channels, the channel width is either 20 MHz or 40 MHz. For type 'bgn' channels, the width is 20 MHz. This field is read-only and is available only with type 'n' radios.

*Desired Channel (sec)* is the channel for communication between the Access Ports and MUs using the secondary radio of an AP having multiple radios. The selection of a channel determines the available power levels. The range of legally approved communication channels varies depending on the installation location and country. The selected channel can be a specific channel, Random, or ACS. Random assigns each radio a random channel. ACS (Automatic Channel Selection) allows the controller to systematically assign channels. Default is Random.Select a channel for communications between the Access Port and its associated MUs within the *Desired Channel* field.

The channel for communication between the Access Port and its associated MUs can be using the primary radio or the secondary radio of an AP. Accordingly the channel is called *Desired Channel* (*Pri*) or *Desired Channel* (*Sec*) respectively. The selection of a channel determines the available power levels. The range of legally-approved communication channels varies depending on the installation

location and country. The selected channel can be a specific channel, "Random," or "ACS." Random assigns each radio a random channel. ACS (*Automatic Channel Selection*) allows the controller to systematically assign channels. Default is Random.

**14** After first selecting a channel, select a power level in dBm for RF signal strength in the *Desired Power* (*dBm*) field.

The optimal power level for the specified channel is best determined by a site survey prior to installation. Available settings are determined according to the selected channel. Set a higher power level to ensure RF coverage in WLAN environments that have more electromagnetic interference or greater distances between the Access Port/Point and MUs. Decrease the power level according to the proximity of other Access Ports/Points. Overlapping RF coverage may cause lost packets and problems for roaming devices trying to connect to an Access Port/Point. After setting a power level, channel, and placement the RF output power for the Access Port/Point is displayed in mW. The default is 20 dBm (802.11bg), 17 dBm (802.11a).



NOTE

After setting a power level, channel, and placement, the RF output power for the Access Port/Point displays in mW.

- **15** *Antenna Gain* relates the intensity of an antenna in a given direction to the intensity that would be produced by a hypothetical antenna that radiates equally in all directions and has no losses.
- 16 Radio-Mode displays the radio operating mode.



This field is available only with AP 7131, AP 7181, and AP 650.

- 17 To configure optional rate settings, click the *Rate Settings* button to display a new dialogue containing rate setting information. Instructions on configuring rate settings is described in "Configuring Rate Settings" on page 218.
- **18** In most cases, the default settings for the *Advanced Properties* are sufficient. If needed, additional Advanced Properties can be modified for the following:

Antenna Diversity	Use the drop-down menu to configure the Antenna Diversity settings for Access Ports using external antennas. Options include:
	• Full Diversity—Utilizes both antennas to provide antenna diversity.
	Primary Only—Enables only the primary antenna.
	Secondary Only—Enables only the secondary antenna.
	<ul> <li>MIMO: Multiple-Input and Multiple-Output. This field is only available with type 'n' radios.</li> </ul>
	Antenna Diversity should only be enabled if the Access Port has two matching external antennas. Default value is <i>Full Diversity</i> .
Maximum MUs	Sets the maximum number of MUs that can associate to a radio. The maximum number of MUs that can associate to a radio is 64.
Adoption Preference ID	Displays the preference ID of the controller. The value can be set between 1 and 65535. To define the radios as preferred, the Access Port preference ID should be the same as adoption preference ID.
	The adoption preference ID is used for AP load-balancing. A controller will preferentially adopt APs, which have the same adoption-preference-ID as the controller itself.

Summit WM3000 Series Controller System Reference Guide

Short Preambles only	If using an 802.11bg radio, select this checkbox for the radio to transmit using a short preamble. Short preambles improve throughput. However, some devices (SpectraLink phones) require long preambles. This checkbox does not display if using an 802.11a radio.
RTS Threshold	Specify a Request To Send (RTS) threshold (in bytes) for use by the WLAN's adopted Access Ports.
	RTS is a transmitting station's signal that requests a Clear To Send (CTS) response from a receiving station. This RTS/CTS procedure clears the air where many MUs are contending for transmission time. Benefits include fewer data collisions and better communication with nodes that are hard to find (or hidden) because of other active nodes in the transmission path.
	Control RTS/CTS by setting an RTS threshold. This setting initiates an RTS/CTS exchange for data frames larger than the threshold, and sends (without RTS/CTS) any data frames smaller than the threshold.
	Consider the trade-offs when setting an appropriate RTS threshold for the WLAN's Access Ports. A lower RTS threshold causes more frequent RTS/CTS exchanges. This consumes more bandwidth because of additional latency (RTS/CTS exchanges) before transmissions can commence. A disadvantage is the reduction in data-frame throughput. An advantage is quicker system recovery from electromagnetic interference and data collisions. Environments with more wireless traffic and contention for transmission make the best use of a lower RTS threshold.
	A higher RTS threshold minimizes RTS/CTS exchanges, consuming less bandwidth for data transmissions. A disadvantage is less help to nodes that encounter interference and collisions. An advantage is faster data- frame throughput. Environments with less wireless traffic and contention for transmission make the best use of a higher RTS threshold. Default is 2346.
	In 802.11b/g mixed RTS/CTS happens automatically. There is no way to disable RTS/CTS unless the network and all the devices used are 802.11g or 802.11a only. The proper co-existence of 802.11b and 802.11g is ensured through RTS/CTS mechanism. On 802.11g radios, CTS-to-self is enabled irrespective of whether or not 11b rates are enabled or disabled.
	When ERP Protection is ON, the 11bg radio will perform a CTS-to-self before it transmits the frame.
Beacon Interval	Specify a beacon interval in units of 1,024 microseconds (K-us). This is a multiple of the DTIM value, for example, 100: 10. (See "DTIM Period" below). A beacon is a packet broadcast by the adopted Access Ports to keep the network synchronized. Included in a beacon is information such as the WLAN service area, the radio-port address, the broadcast destination addresses, a time stamp, and indicators about traffic and delivery such as a DTIM. Increase the DTIM/beacon settings (lengthening the time) to let nodes sleep longer and preserve battery life. Decrease these settings (shortening the time) to support streaming-multicast audio and video applications that are jitter-sensitive. The default is 100 K-us.
Self Healing Offset	When an Access Port increases its power to compensate for a failure, power is increased to the country's regulatory maximum. Set the Self Healing Offset to reduce the country's regulatory maximum power if Access Ports are situated close to each other or if an Access Port uses an external antenna.
DTIM Periods	Select the <i>DTIM periods</i> button to specify a period for <i>Delivery Traffic</i> <i>Indication Messages</i> (DTIM) for BSS IDs 1-4. This is a divisor of the beacon interval (in milliseconds), for example, 10:100. (See "Beacon Interval" above). A DTIM is periodically included in the beacon frame transmitted from adopted Access Ports. The DTIM period determines how often the beacon contains a DTIM, for example, 1 DTIM for every 10 beacons. The DTIM indicates broadcast and multicast frames (buffered at the Access Port) are soon to arrive. These are simple data frames that require no acknowledgement, so nodes sometimes miss them. Increase the DTIM/beacon settings (lengthening the time) to let nodes sleep longer and preserve their battery life. Decrease these settings (shortening the time) to support streaming-multicast audio and video applications that are jitter-sensitive. The default DTIM period is 10 beacons for BSS 1-4.
-------------------------	---
Dynamic Chain Select	When enabled, the Dynamic Chain Selection option forces the radio to transmit all packets utilizing legacy transmission rates (e.g. 11b, 11g and/ or 11a rates) with a single transmit chain. Transmissions utilizing 11n rates (e.g. MCS0 – MCS15) will continue to use the normal number of transmit chains.
Aggregation	This allows the type 'n' packets to be aggregated before transmission. This feature is available only for type 'n' radios.

**19** When the *Voice Call Admission Control* is enabled in the *Global Settings*, the *Admission Control Settings* section allows you to modify the following properties.

Max Admitted MUs for Voice Traffic	Specify the maximum number of MUs allowed to connect to the specified radio for voice traffic. Limiting the number of MUs can ensure that all voice MUs receive enough bandwidth to ensure voice quality.
Max Roamed MUs for Voice Traffic	Specify the maximum number of voice MUs that are allowed to roam to this radio. Limiting the number of MUs can ensure that all voice MUs receive enough bandwidth to ensure voice quality.
Max Airtime for Voice	Specify a maximum percentage out of the radio's total airtime that may be used for voice.
Max Airtime for Reserved Roaming	Specify a maximum percentage out of the radio's total airtime that may be used for voice MUs which roam from other APs.

**20** The dot11k Functionality for this radio can be enabled in the dot11k Settings section by checking the Enable dot11k checkbox. The quiet element associated with 802.11k can be configured if the quiet element is enabled for the radio by checking the "Enable Quiet Element" checkbox.

Quiet Time	The Quiet Time defines the Quiet Duration field in the Quiet Element IE and shall be set to the duration of the quiet interval, expressed in TUs. In user terms it can be defined as the duration in which no transmit/receive will happen.
Quiet Interval	The Quiet Interval indicates the Quiet Period in the Quiet Element IE and shall be set to the number of beacon intervals between the start of regularly scheduled quiet interval as defined in this Quiet element. In user terms it can be defined like how often the no transmit/receive will be repeated.

- **21** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- **22** If clustering is configured and the Cluster GUI feature is enabled, the *Apply to Cluster* feature will be available. Click the *Apply to Cluster* button to apply the AP radio settings to all members in the cluster.



When Cluster GUI is enabled and an Access Port/Point configuration is deleted from one controller, it is not automatically deleted from other controllers in the cluster.

- 23 Click OK to use the changes to the running configuration and close the dialog.
- 24 Click Cancel to close the dialog without committing updates to the running configuration.

**Configuring Rate Settings.** Use the *Rate Settings* screen to define a set of basic and supported rates for the target radio. This allows the radio to sync with networks using varying data rates and allows the radio to default to a predefined set of data rates when higher data rates cannot be maintained.

To configure Rate Settings for a radio:

- 1 Click the *Rate Settings* button within the radio edit screen to launch a new screen with rate setting information.
- 2 Check the boxes next to all the *Basic Rates* you want supported.

Basic Rates are used for management frames, broadcast traffic, and multicast frames. If a rate is selected as a basic rate, it is automatically selected as a supported rate.

3 Check the boxes next to all the *Supported Rates* you want supported.

Network > Access Poir	nt Adoption Defaults 🗙
Rate Settings	802.11bg
Basic Rates:	Supported Rates:
<b>☑</b> 1	✓ 1
<b>▼</b> 2	2
☑ 5.5	5.5
□ 6	☑ 6
<b>9</b>	<b>9</b>
<b>I</b> 1	<b>I</b> 1
□ 12	<b>I</b> 2
□ 18	<b>I</b> 8
24	24
<b>1</b> 36	<b>Z</b> 36
<b>□</b> 48	✓ 48
54	✓ 54
Clear	all rates
Status:	
ОК	Cancel 📀 Help

Supported rates allow an 802.11 network to specify the data rate it supports. When an MU attempts to join the network, it checks the data rate used on the network. If a rate is selected as a basic rate, it is automatically selected as a supported rate. An 802.11a radio can support a maximum data rate of 54 Mbps.

4 Click the *Clear all rates* button to uncheck all of the Basic and Supported rates.



For Altitude 4700 Series Access Points and Altitude 4600 Series Access Points the Rate Settings screen contains MCS data rates in addition to the basic rates. You can select the Enable Short Guard Interval option in the 11n Modulation Coding Schemes (MCS) section to increase the data rates. Checking the Enable Basic MCS0-7 option will allow only 11n capable clients to get connected to this radio.

- 5 Refer to the *Status* field for the current state of the requests made from applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 6 Click *OK* to use the changes to the running configuration and close the dialog.
- 7 Click Cancel to close the dialog without committing updates to the running configuration.

#### Adding APs

The *Add Radio* screen provides a facility for creating a new (unique) radio index for inclusion within the Configuration screen. Use the Add screen to add the new radio's MAC address and define its radio type.

To add a Radio to the controller:

- 1 Select *Network > Access Point Radios* from the main menu.
- 2 Click the *Configuration* tab.

3 Click the Add button to display a screen containing settings for adding a radio

Network > Access Point	t Radios > Add Radio		×
Add Radio			
AP MAC Address		• •	
AP Type	AP3550	*	
	AP3510		
Radio Settings	AP3550		
	AP4700		
🗖 802.11a	AP4600		
🗖 802.11bg	Radio Index	(1 - 4096)	
🗖 802.11an	Radio Index	(1 - 4096)	
🗖 802.11bgn	Radio Index	(1 - 4096)	
🗖 802.11bgn	Radio Index	(1 - 4096)	
Status:			
	ОК	Cancel 🕜 Help	,

- 4 Enter the device *MAC Address* (the physical MAC address of the radio). Ensure that this address is the actual hard-coded MAC address of the device.
- 5 Use the *AP Type* drop-down menu to define the radio type you would like to add. If adding an Altitude 35xx or Altitude 4700 Series Access Point, the Access Port conversion will render the Access Point a "thin" Access Port.
- **6** From the *Radio Settings* section, select the radio type checkboxes corresponding to the type of AP radio used. Available radio types are dependent on the *AP Type* selected above.
- 7 Enter a numerical value in the Radio Index field for each selected radio.

The Radio Index is a numerical value assigned to the radio as a unique identifier. For example: 1, 2, or 3. The index is helpful for differentiating radios of similar type and configuration.

- 8 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- **9** If clustering is configured and the Cluster GUI feature is enabled, the *Apply to Cluster* feature will be available. Click the *Apply to Cluster* button to apply the AP radio settings to all members in the cluster.
- **10** Click *OK* to use the changes to the running configuration and close the dialog.
- 11 Click Cancel to close the dialog without committing updates to the running configuration.

# **Viewing AP Statistics**

Refer to the *Statistics* tab for information and high-level performance data for individual radios. Performance information can be reviewed for either a 30 second or one hour interval. Use the *Details* button to display additional information for an individual radio.

To view Radio Statistics:

- 1 Select *Network > Access Point Radios* from the main menu tree.
- 2 Click the *Statistics* tab.

	Network > Access	s Point Rad	lios								
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration Statistics	WLAN Assignme	nt WMM B	andwidth   Group	VCAC Statistic	s Mesh Statistics	Smart RF   Voice S	tatistics			
Controller							€ Las	1 30s C L	.ast Hr		
✓ Network				Ob ever Fill	ada a Oatlaa a						
Internet Protocol	Show Filtering Options										
Layer 2 Virtual LANs	Index Description	Туре	MUs	Mbps	ABS	RF Ubl	% Non-UNI	Retrie	5		
	3 RADIO3	802.11bg	1	0.0	1.0	0.02%	28.57	0.0			
	4 RADI04	802.11a	1	0.0	6.0	0.0%	50.0	0.0	Sec. Sec.		
Mobile Units											
Access Point Radios											
Access Point Adoption Defaults											
Access Point											
-A Multiple Spanning Tree											
GMP Snooping											
<ul> <li>Services</li> </ul>											
► Security											
Management Access											
▶ Diagnostics											
Login Details											
Connect To: 10.255 109.36											
Connect 10: 10:255.108.30											
User: admin											
Message											
				Filtering	is disabled						
[]											
Save Save Refresh	Details Graph	12						0	Help		

- **3** To select the time frame for the radio statistics, select either *Last 30s* or *Last Hr* above the statistics table.
  - Select the *Last 30s* radio button to display statistics for the last 30 seconds for the radio.
  - Select the *Last Hr* radio button to display statistics from the last hour for the radio.
- 4 Refer to the table for the following information:

Index

Displays the numerical index (device identifier) used with the radio. Use this index (along with the radio name) to differentiate the radio from other device radios.

#### Summit WM3000 Series Controller System Reference Guide

Description	Displays the name used with the radio. Use this name (along with the radio index) to differentiate the radio from other device radios.
Туре	Identifies whether the radio is an 802.11bg and 802.11bgn or 802.11a and 802.11an radio.
MUs	Displays the number of MUs currently associated with the Access Point.
Throughput Mbps	Displays the average throughput in Mbps for the selected radio. The Rx column displays the average throughput in Mbps for packets received on the selected radio. The Tx column displays the average throughput for packets sent on the selected radio.
ABS	Displays the average bit speed in Mbps on the selected Access Port. This value includes packets both sent and received.
RF Util	Displays the percentage of the total packets for the selected radio that are non-unicast packets. Non-unicast packets include broadcast and multicast packets.
% Non-UNI	Displays the percentage of packets for the selected radio that are non- unicast packets. Non-unicast packets include broadcast and multicast packets.
Retries	Displays the average number of retries for all MUs associated with the selected radio.

- 5 Select a radio from those displayed and click the *Details* button for additional radio information. For more information, see "Viewing AP Statistics in Detail" on page 222.
- 6 Select a radio from those displayed and click the *Graph* button for additional radio performance information in graphical format. For more information, see "Viewing AP Statistics in Detail" on page 222.

#### **Viewing AP Statistics in Detail**

The *Details* screen provides additional (and more specific) traffic, performance, and error information for the selected radio.

To view Radio Statistics Details:

- 1 Select *Network* > *Access Point Radios* from the main menu tree.
- 2 Click the *Statistics* tab.
- **3** Select a radio from the table and click the *Details* button to display a screen with detailed statistics for that radio.

Radio statistics details are split into four fields: *Information, Traffic, RF Status,* and *Errors*. Information in black represents the statistics from the last 30 seconds and information in blue represents statistics from the last hour.

4 Refer to the *Information* field for the following information:

Description	Displays a brief description of the radio to help differentiate the radio from similar models.
MAC Address	Displays the Hardware or <i>Media Access Control</i> (MAC) address for the Access Port/Point. Access Ports/Points with dual radios will have a unique hardware address for each radio.
Num Associated Stations	Displays the number of MUs currently associated with the radio.
Radio Type	Displays the Access Port/Point model.

- Current Channel Displays the channel the Access Port/Point is currently passing traffic on. If the channel is displayed in red, it means the configured channel does not match the current channel. The configured channel, in this case, is the value in parentheses. The AP may not be operating on the configured channel for 2 reasons: Uniform spreading is enabled or radar was encountered on the configured channel.
- **5** Refer to the *Traffic* field for the following information:
  - Pkts per second Displays the average total packets per second that cross the selected radio. The Rx column displays the average total packets per second received on the selected radio. The Tx column displays the average total packets per second sent on the selected radio. The number in black represents this statistics for the last 30 seconds and the number in blue represents this statistics for the last hour.
  - Throughput Displays the average throughput in Mbps on the selected radio. The Rx column displays the average throughput in Mbps for packets received on the selected radio. The Tx column displays the average throughput for packets sent on the selected radio. The number in black represents this statistics for the last 30 seconds and the number in blue represents this statistics for the last hour.
  - Avg Bit Speed Displays the average bit speed in Mbps on the selected radio. This includes all packets that are sent and received. The number in black represents this statistic for the last 30 seconds and the number in blue represents this statistic for the last hour.
  - Non-unicast Pkts Displays the percentage of the total packets for the selected radio that are non-unicast packets. Non-unicast packets include broadcast and multicast packets. The number in black represents this statistics for the last 30 seconds and the number in blue represents this statistics for the last hour.
- 6 Refer to the *RF Status* field for the following information:
  - Avg MU Signal Displays the average RF signal strength in dBm for all MUs associated with the selected radio. The number in black represents this statistics for the last 30 seconds and the number in blue represents this statistics for the last hour.
  - Avg MU Noise Displays the average RF noise for all MUs associated with the selected radio. The number in black represents this statistics for the last 30 seconds and the number in blue represents this statistics for the last hour.
  - Avg MU SNRDisplays the average Signal to Noise Ratio (SNR) for all MUs associated<br/>with the selected radio. The Signal to Noise Ratio is an indication of<br/>overall RF performance on your wireless network.
- 7 Refer to the *Errors* field for the following information:
  - Avg Num of retries Displays the average number of retries for all MUs associated with the selected radio. The number in black represents this statistics for the last 30 seconds and the number in blue represents this statistics for the last hour.
  - % Gave Up Pkts Displays the percentage of packets the controller gave up on for all MUs associated with the selected radio. The number in black represents this statistics for the last 30 seconds and the number in blue represents this statistics for the last hour.
  - % of Undecryptable Displays the percentage of undecryptable packets for all MUs associated with the selected radio. The number in black represents this statistics for the last 30 seconds and the number in blue represents this statistics for the last hour.

- 8 Click *Refresh* to update the content of the screen with the latest values.
- **9** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 10 Click *Cancel* to close the dialog without committing updates to the running configuration.

#### Viewing AP Statistics in Graphical Format

The *Statistics* tab has an option for displaying detailed Access Port/Point radio statistics in a graph. This information can be used to chart associated controller radio performance and help diagnose radio performance issues.

To view the MU Statistics in a graphical format:

- 1 Select a *Network > Access Point Radios* from the main menu tree.
- 2 Click the *Statistics* tab.
- **3** Select a radio index from the table displayed in the *Statistics* screen and click the *Graph* button.



- 4 Select a checkbox to display that metric charted within the graph. Do not select more than four checkboxes at any one time.
- **5** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 6 Click *Close* to exit the Graph and return to the parent Access Port/Point Radios Statistics screen.

# **Configuring WLAN Assignment**

The *WLAN Assignment* tab displays a high-level description of the radio. It also displays the radios WLAN and BSSID assignments on a panel on the right-hand side of the screen.

To view existing WLAN Assignments:

- 1 Select *Network > Access Port/Point Radios* from the main menu tree.
- 2 Click the WLAN Assignment tab.
- 3 Select a radio from the table to view WLAN assignment information.

	Network >	Access Point R	tadios		
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration	Statistics WLAN Assig	nment   WMM   Ba	ndwidth   Group   VCAC Statistics	Mesh Statistics Smart RF Voice Statistics
		[]			Assigned WLANs
▶ Controller		<< < P	age 1 of 1	G0 > >>	- → noSuchInstance
✓ Network	Select Ra	dios			🖻 🖓 1 - RADIO1 - 802.11bgn
Internet Protocol	Index	Description	Туре	AP Mac	BSS-ID 🔮 Assigned WLANs
Layer 2 Virtual LANs		1 RADIO1	802.11bgn	00-04-96-44-51-8C	1 @ ESS ID : test-4600bgn-
- Controller Virtual Interfaces		2 RADIO2	802.11an	00-04-96-44-51-8C	2 No WLANs Assigne
응 Wireless LANs		3 RADIO3	802.11bg	00-04-96-43-50-70	3 No WLANs Assigne
Mobile Units	Electronic and a	TRADION	002.118	00-04-90-43-30-70	4 No WLANs Assigne
Access Point Radios					
- C- Access Point Adoption Defaults					
Access Point					
IGMP Spooping					
Services					
► Security					
Management Access					
► Diagnostics					
Login Details					
Connect To: 10.255.108.36					
User: admin					
Message					
			Page 1 of 1 load	ed.	
Save Save Refresh	Edit			<b>O</b> H	leip 4

The WLAN Assignment tab is divided into two fields: Select Radios and Assigned WLANs.

4 Refer to the *Select Radios* field for the following information:

Index	Displays the numerical index (device identifier) used with the radio. Use this index (along with the radio description) to differentiate the radio from other radios with similar configurations.
Description	Displays a description of the Radio. Modify the description as required to name the radio by its intended coverage area or function.
Туре	Displays whether the radio is an 802.11bg and 802.11bgn or 802.11a and 802.11an radio.

#### Summit WM3000 Series Controller System Reference Guide

AP Mac Displays the MAC address of the port in AA-BB-CC-DD-EE-FF format.

The *Assigned WLANs* field displays the WLANs associated to each BSSID used by the radios within the radio table. There can be up to 16 WLANs associated with each BSS. Out of these, one WLAN must be the primary WLAN.

- 5 Select a WLAN Assignment (by index) and click the *Edit* button to modify its properties. For more information, see "Editing a WLAN Assignment" on page 226.
- **6** To remove an existing WLAN from the list available for WLAN assignment, select the WLAN and click the *Delete* button.

#### **Editing a WLAN Assignment**

The properties of an existing WLAN assignment can be modified to meet the changing needs of your network.

To edit an exiting WLAN assignment:

- 1 Select *Network > Access Point Radios* from the main menu tree.
- 2 Click the WLAN Assignment tab.
- 3 Select a radio from the table and click the *Edit* button.

The *Select Radio/BSS* field displays the WLANs associated to each of the BSSIDs used by the radios within the radio table. Use *Select/Change Assigned WLANs* field to edit the WLAN assignment.

Network > Access Point Radios > Assign Wireless LANs to Radios						×
Assign Wireless LANs to Radios						
Select Radio / BSS	Primary	Change WLAN :	Assigned WLANs	Y		
- • BSS 2	Enabled	WLANS	available for assignme	nt.		_
- • B55 3	Assign	Index	Description	ESS ID	VLAN ID	
Status: 1 - RADIO1 - 802.11a selected.						
				Apply	Close 🛛 🛛 H	elp

- 4 Select any of the WLANs from the table to unassign/disable it from the list of available WLANs.
- **5** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 6 Click the *Apply* button to save the modified WLAN assignment.
- 7 Click *Close* to exit the screen without committing updates to the running configuration.

## **Configuring WMM**

Use the *WMM* tab to review each radio's current index (numerical identifier), the Access Category that defines the data type (Video, Voice, Best Effort, and Background) as well as the transmit intervals defined for the target access category.

To view existing WMM Settings:

- 1 Select *Network > Access Point Radios* from the main menu tree.
- **2** Click the *WMM* tab.

	Network	k > Access Poin	t Radios						
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration   Statistics   WLAN Assignment   WMM   Bandwidth   Group   VCAC Statistics   Mesh Statistics   Smart RF   Voice Statistics								
Controller			Show F	ittering Options					
✓ Network	Index	AP	Access Category	AIFSN	Transmit	ECW Min	ECW May		
Indefine Crocecce      Source of the control o	1/1 1/2 1/3 1/4 2/1 2/2 2/3 2/4	RADIO1 RADIO1 RADIO1 RADIO1 RADIO2 RADIO2 RADIO2 RADIO2	Best Effort Background Video Voice Best Effort Background Video Voice	3 7 1 3 7 7 1 1	0 94 47 0 94 47	4 3 2 4 4 3 2	6 10 4 3 6 10 4 3		
- 🖳 Access Point - д Multiple Spanning Tree - 🤤 IGMP Snooping	3/1 3/2 3/3 3/4 4/1 4/2 4/3	RADIO3 RADIO3 RADIO3 RADIO3 RADIO4 RADIO4 RADIO4	Best Effort Background Video Voice Best Effort Background Video	3 7 1 3 7 1	0 94 47 0 94	4 3 2 4 4 3	6 10 4 3 6 10 4		
Services     Security     Management Access     Diagnostics Login Details     Connect To: 10.255.108.36     User: admin Message	4/4	RADIO4	Voice	1	47	2	3		
Save Sout Refresh	Edt		Filteri	ng is disabled			• Help		

**Wreless Management Applet** 

WMM information displays per radio with the following information:

Index	Displays the identifier assigned to each Radio index. Each index is assigned a unique identifier such as (1/4, 1/3, etc.).
AP	Displays the name of the Access Port/Point associated with the index. The Access Port/Point name comes from the description field in the <i>Radio Configuration</i> screen.
Access Category	Displays the Access Category currently in use. There are four categories: Video, Voice, Best Effort, and Background. Click the <i>Edit</i> button to change the current Access Category. Ensure the Access Category reflects the radio's intended network traffic.
AIFSN	Displays the current Arbitrary Inter-frame Space Number (Check). Higher-priority traffic categories should have lower AIFSNs than lower- priority traffic categories. This will cause lower-priority traffic to wait longer before trying to access the medium.
Transmit Ops	Displays the maximum duration a device can transmit after obtaining a transmit opportunity.

ECW Min	Displays the ECW Max to make the Contention Window. From this range, a random number is selected for the back off mechanism. Lower values are used for higher priority traffic.
ECW Max	Displays the ECW Min to make the Contention Window. From this range, a random number is selected for the back off mechanism. Lower values are used for higher priority traffic.

- **3** Use the Filter Options facility (by clicking the *Show Filter Options* link) to specify if information is filtered by Index (default setting), AP, Access Category, AIFSN, Transmit Ops, CW Min, or CW Max. Select *Turn Filtering Off* to disable filtering.
- 4 Select a radio and click the *Edit* button to modify its properties. For more information, see "Editing WMM Settings" on page 229.

#### **Editing WMM Settings**

Use the *Edit* screen to modify a WMM profile's properties (AIFSN, Tx Op, Cw Min, and CW Max). Modifying these properties may be necessary as Access Categories are changed and transmit intervals need to be adjusted to compensate for larger data packets and contention windows. Use "Configuring WMM" on page 227 to configure downstream traffic parameters. WLAN WMM configuration affects your upstream traffic parameters.

To edit existing WMM Settings:

- 1 Select *Network > Access Point Radios* from the main menu tree.
- 2 Click the WMM tab.
- **3** Select a radio from the table and click the *Edit* button to launch a screen displaying the WMM configuration for that radio.

Network > Access Point P	adios > Edit	WMM	×
Edit WMM			
AP Name	RADI01		
Access Category	Video		
AIFSN	1	(1 - 15)	
Transmit Ops	94	(0 - 65535)	
ECW Min.	3	(0 - 15)	
ECW Max.	4	(0 - 15)	
Otatua			
status.			
	0K	Cancel	🕗 Help

- 4 Enter a number between 0 and 15 for the *AIFSN* value for the selected radio. The AIFSN value is the current Arbitrary Inter-frame Space Number. Higher-priority traffic categories should have lower AIFSNs than lower-priority traffic categories. This will cause lower-priority traffic to wait longer before trying to access the medium.
- 5 Enter a number between 0 and 65535 for the *Transmit Ops* value.

The Transmit Ops value is the maximum duration a device can transmit after obtaining a transmit opportunity. For higher-priority traffic categories, this value should be set higher.

6 Enter a value between 0 and 15 for the Extended Contention Window minimum (ECW Min) value.

The *ECW Min* is combined with the *ECW Max* to make the Contention Window. From this range, a random number is selected for the back off mechanism. Lower values are used for higher priority (video or voice) traffic.

- 7 Enter a value between 0 and 15 for the Extended Contention Window maximum (*ECW Max*) value. The *ECW Max* is combined with the *ECW Min* to make the Contention Window. From this range, a random number is selected for the back off mechanism. Lower values are used for higher priority (video or voice) traffic.
- 8 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 9 Click *OK* to use the changes to the running configuration and close the dialog.

10 Click *Cancel* to close the dialog without committing updates to the running configuration.

## **Configuring Access Point Radio Bandwidth**

Refer to the *Bandwidth* tab to view the QoS weight associated with each radio when added to a WLAN. The weight represents the controller priority assigned to the traffic transmitted from the radio for the WLAN.

For information on revising the weight assigned to each radio in respect to its intended operation within its assigned WLAN, see "Editing the WLAN Configuration" on page 134.

To view existing radio bandwidth weight settings:

- 1 Select *Network > Access Point Radios* from the main menu tree.
- 2 Click the *Bandwidth* tab.

	Network > Access Point Radios							
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration Statistics WLAN Assignment WMM Bandwidth Group VCAC Statistics Mesh Statistics Smart RF Voice Statistics							
Controller			Show Filtering Options <<< Page 1 of 1 60 >>>					
Network   Internet Protocol   Internet Protocol   Layer 2 Virtual LANs   Controller Virtual Interfaces   Wireless LANs   Mobile Units   Access Point Radios   Access Point Adoption Defaults   Access Point   Access Point   Multiple Spanning Tree   IGMP Snooping	Index 1 2 3 3 4	Description RADIO1 RADIO2 RADIO3 RADIO4	QOS Weight WLAN 4 bw = 100% WLAN 5 bw = 100% WLAN 4 bw = 100%					
Services     Security     Management Access     Diagnostics								
Connect To: 10.255.108.36 User: admin Message			Filtering is disabled Page 1 of 1 loaded.					
Save 🛃 Logout 🔀 Refresh			Help					

Bandwidth information displays per radio with the following data:

Index	The Index is the numerical index (device identifier) used with the device radio. Use this index (along with the radio name) to differentiate the radio from other device radios.
Description	The displayed name is the name used with the device radio. Use this name (along with the radio index) to differentiate the radio from other device radios.
QoS Weight	Displays the Quality of Service weight for the AP. The default value for the weight is 1. AP QoS will be applied based on the QoS weight value with the higher values given priority.

## **Configuring Radio Groups for MU Load Balancing**

In order to do MU load balancing, radios must be grouped. Usually, two radios with similar characteristics and geographically close to each other can be grouped together.

By default, a radio is not in any group and the load balancing algorithm would not apply to it.

To configure a group of radios together:

- 1 Select *Network > Access Point Radios* from the main menu tree.
- **2** Go to the *Configuration* tab.
- 3 Select a radio you wish to add to a group and click the *Edit* button.

Configuration       RADIO         Properties       Radio Descr.       RADIO1         Radio Descr.       RADIO1       Placement       Indoors       Actual         Placement       Indoors       Actual       Desired Channel scan for Unapproved APs       Desired Channel       Random       unset       ACS Exceptions         Enable Enhanced Probe Table*       Desired Channel       Random       unset       ACS Exceptions         MAC Address       Antenna Gain*       0.0 (0.0-15.0 dB)       Desired Power (dBm)       20       unset 100 mW       Rate Settings         Advanced Properties       Desired Power (dBm)       20       unset 100 mW       Rate Settings         Advanced Properties       Threshold       2346       (0-2346)       bytes         Maximum MUs*       (1-256)       Beacon Interval       100       (50-200)       K-us         Adoption Preference ID       0       (0-85535)       Set/ Healing Offset       0       (0-20)       dBm         DTIM Periods       Dynamic Chain Select       Dynamic Chain Select       D       D       D					
Properties         Radio Descr.       RADIO1         Dedicate this AP as Detector AP         Single-channel scan for Unapproved APs         Enable Enhanced Beacon Table         Enable Enhanced Probe Table*         MAC Address         Radio Type       802.11a         Config Method       Static         Group Id       0       (0 - 64)         Advanced Properties       Antenna Osin*       00         Antenna Diversity       Full Diversity I       RTS Threshold       2346       (0 - 2346)       bytes         Maximum MUs*       (1 - 256)       Beacon Interval       100       (50 - 200)       K-us         Adoption Preference ID       0       (0 - 65535)       Self Healing Offset       0       (0 - 20)       dBm         DTIM Periods       DTIM Periods       DTIM Periods       DTIM Periods       D       D       D       D					
Radio Descr. PADIO1   Dedicate this AP as Detector AP   Single-channel scan for Unapproved APs   Enable Enhanced Beacon Table*   MAC Address   Radio Type   Radio Type   Radio Type   Bosired Channel   Radio Type   Bosired Power (dBm)   Do unset   Do unset   Advanced Properties   Antenna Diversity   Full Diversity   Full Diversity   Full Diversity   Indoption Preference ID   Image: Detector ID   Image: Detector ID   Bosired Channel   Rate Settings   DTIM Periods   Dynamic Chain Select					
Placement Indoors Actual   Placement Indoors Actual     Placement Indoors Actual     Placement Indoors Actual        Placement Indoors Actual     Placement Indoors Actual     Placement Indoors Actual        Placement Indoors Actual           Placement Indoors Actual  Placement Random unset Actual    Desired Channel Random unset   Advanced Properties       Antenna Diversity  Full Diversity    Madmum MUs*  (1 - 256)					
Single-channel scan for Unapproved APs   Enable Enhanced Beacon Table   Enable Enhanced Probe Table*   MAC Address   Radio Type   802.11 a   Config Method   Static   Group Id   0					
□ Enable Enhanced Beacon Table   □ Enable Enhanced Probe Table*   MAC Address   Radio Type   802.11a   Config Method   Static   Group Id   0					
□ Enable Enhanced Probe Table*   MAC Address   Radio Type 802.11a   Config Method Static   Group Id 0   0 0   Advanced Properties   Antenna Diversity   Full Diversity   Full Diversity   Full Diversity   I   1   256)   Beacon Interval   100   (50-200)   K-us   Adoption Preference ID   0    0   0 </td					
MAC Address   Radio Type   802.11a   Config Method   Static   Group Id   0   (0 - 64)     Advanced Properties   Antenna Diversity   Full Diversity   Image: Static Config Method Config Method Static Config Method Static Config Method Static Config Method Static Config Method Config					
Radio Type 802.11a   Config Method Static   Group Id 0   0 0   Advanced Properties     Antenna Diversity   Full Diversity     RTS Threshold   2346   (0 - 2346)   bytes   Maximum MUs*   (1 - 256)   Beacon Interval   100   (50 - 200)   K-us   Adoption Preference ID   0					
Config Method Static   Group Id 0   O 0   Advanced Properties     Antenna Diversity   Full Diversity     RTS Threshold   2346   (0 - 2346)   bytes     Maximum MUs*   (1 - 256)   Beacon Interval   100   (50 - 200)   K-us     Adoption Preference ID     0   (0 - 65535)   Self Healing Offset   0  <					
Group Id       0       (0 - 64)         Advanced Properties       RTS Threshold       2346       (0 - 2346)       bytes         Maximum MUs*       (1 - 256)       Beacon Interval       100       (50 - 200)       K-us         Adoption Preference ID       0       (0 - 65535)       Self Healing Offset       0       (0 - 20)       dBm         DTIM Periods					
Advanced Properties       RTS Threshold       2346       (0 - 2346)       bytes         Maximum MUs*       (1 - 256)       Beacon Interval       100       (50 - 200)       K-us         Adoption Preference ID       0       (0 - 65535)       Self Healing Offset       0       (0 - 20)       dBm         DTIM Periods					
Antenna Diversity       Full Diversity       RTS Threshold       2346       (0 - 2346)       bytes         Maximum MUs*       (1 - 256)       Beacon Interval       100       (50 - 200)       K-us         Adoption Preference ID       0       (0 - 65535)       Self Healing Offset       0       (0 - 20)       dBm         DTIM Periods       DTIM Periods       Image: Chain Select       Image: Chain Select       Image: Chain Select       Image: Chain Select					
Maximum MUs*       (1 - 256)       Beacon Interval       100       (50 - 200)       K-us         Adoption Preference ID       0       (0 - 65535)       Self Healing Offset       0       (0 - 20)       dBm         DTIM Periods       Image: Chain Select       Image: Chain					
Adoption Preference ID 0 (0 - 65535) Self Healing Offset 0 (0 - 20) dBm DTIM Periods Dynamic Chain Select					
DTIM Periods Dynamic Chain Select					
Dynamic Chain Select					
Dynamic Chain Select					
Admission Control Settings*					
Max. Admitted MUs for Voice Traffic 100 (0 - 256) Max. Airtime for Voice 75 %					
Max. Roamed MUs for Voice Traffic 10 (0 - 256) Max. Airtime Reserved for Roaming 10 %					
- 802.11k RRM Settings					
Enable 802.11k RRM Enable Quiet Element					
Quiet Time 20 (20 - 150) K-us Quiet Interval 200 (200 - 255) No of Rescons					
Status:					
OK Cancel 🥑 Help					
4. Enter the Course ID for the energy with the add the school of the first					

- 5 Click *OK* to save the changes.
- 6 Repeat steps 3 through 5 for each radio you wish to add to groups.
- 7 When you have finished adding radios to groups, click the *Apply* button on the *Configuration* tab to save your changes.
- 8 To verify the radio groups, click the *Groups* tab to view configured radio groups. For more information on viewing radio groups, refer to "Viewing Access Point Radio Groups" on page 233.

### **Viewing Access Point Radio Groups**

Refer to the *Groups* tab to view the *Group ID* and *Index* associated with each radio when added to a WLAN.

To view existing radio group settings:

- 1 Select *Network > Access Point Radios* from the main menu tree.
- 2 Click the *Group* tab.

	Network > Access Point Radios	
SUMMIT WM3600 CONTROLLER	Configuration Statistics WLAN Assignment WMM Bandwidth Grou	P VCAC Statistics   Mesh Statistics   Smart RF   Voice Statistics
► Controller	Group Id	Parks Configured Index
✓ Network	Group to	Radio Corrigoreo antex
-물중 Layer 2 Virtual LANs		
Bi Wireless LANs		
mobile Units		
- Se Access Point Adoption Defaults		
Access Point		
- A Multiple Spanning Tree		
GMP Snooping		
► Services		
► Security		
Management Access		
▶ Diagnostics		
Login Details		
Connect To: 10.255 100.25		
Connect 10. 10.255.108.36		
Oser: admin		
Message		
Save Save Refresh		📀 Help

Group information displays per radio with the following data:

Group Id

Displays the Group Id associated with each adopted radio.

Radio Configured Index

The Index is the numerical index (device identifier) used with the device radio. Use this index (along with the radio name) to differentiate the radio from other device radios.

# **Viewing Active Calls (AC) Statistics**

To view Active Calls statistics:

- 1 Select *Network > Access Point Radios* from the main menu tree.
- 2 Click the VCAC Statistics tab.

	Network > Access Point Radios									
SUMMIT* WM3600 CONTROLLER	Configuration Statistics WLAN Assignment WMM Bandwidth Group VCAC Statistics Mesh Statistics Smart RF Voice Statistics									
▶ Controller			Show Filtering O	ntions << < Pa	ce i of 1 Go	1>>>				
✓ Network			<u>onow rintening o</u>		30 [		*			
- 🖶 Internet Protocol	Index	Description	Total Voice Calls	Roamed Calls	Rejected Calls	Used Air Time (%)	(%)			
- 20 Layer 2 Virtual LANs		3 RADIO3	0	0	0 0	0	82			
Controller Virtual Interfaces		4 RADIO4	0	0	0	0	82			
물일 Wireless LANs										
- On Mobile Units										
Access Point Adoption Derauts										
Access Polick										
CMP Spacing										
Services										
▶ Security										
Management Access										
Diagnostics										
Login Details										
Connect To: 10.255.108.36										
User admin										
Message										
			Filtering	is disabled Pa	ige 1 of 1 loaded.					
Save 🛃 Logout 🔀 Refresh							🕜 Help			

**3** The following statistics are displayed:

Index	Displays the numerical identifier assigned to each Access Port/Point.
Description	Displays the names assigned to each of the APs. The AP name can be configured on the Access Port/Point Radios Configuration page.
Total Voice Calls	Displays the total number of voice calls attempted for each Access Port/ Point.
Roamed Calls	Displays the total number of voice calls that were roamed from each Access Port/Point.

Rejected Calls	Displays the total number of voice calls rejected by each Access Port/ Point. Calls may be rejected if the call does not meet the TPSEC Admission Control requirements for the AP or when an AP would not be able to provide the necessary QoS for the call.
Used Air Time(%)	Displays the total percentage of air time that each Access Port/Point has dedicated to voice calls.
Total Air Time(%)	Displays the total percentage of air time allocated for TPSEC clients.

# **Viewing Mesh Statistics**

To view Mesh Statistics:

- 1 Select *Network > Access Point Radios* from the main menu tree.
- 2 Click the *Mesh Statistics* tab.

	Networ	k > Acces	ss Point F	tadios							
SUMMIT WM3600 CONTROLLER	Configura	tion Statistics	s   WLAN Assig	nment WMM	Bandwi	dth   Group   W	AC Statistics	Mesh Statistics	Smart R	RF Voice Statistics	
► Controller										Last 30s	C Last Hr
✓ Network						Show Filtering	Ontions				
- 🛗 Internet Protocol - 提示 Layer 2 Virtual LANs	Mesh Index	MAC Address	Connection Type	Radio Index	Туре	Associated WLAN	BB MAC Address	Throughput Mbps	ABS	% Non-UNI	Retries
Controller Virtual Interfaces											
Mobile Units											
- The Access Point Radios											
Access Point											
- A Multiple Spanning Tree											
► Services											
► Security											
Management Access											
Diagnostics											
Login Details											
Connect To: 10.255.108.36											
User: admin											
Message											
						Filtering is d	isabled				
Save Store	Detai	is Gra	ph.								O Help

**3** The following statistics are displayed:

Mesh Index	Displays the numerical identifier assigned to each mesh member AP.
MAC Address	Displays the Media Access Control (MAC) address for each Access Port/ Point.

#### Summit WM3000 Series Controller System Reference Guide

Connection Type	Displays the connection type for each Access Port.
Radio Index	The Radio Index is a numerical value assigned to the radio as a unique identifier. For example: 1, 2, or 3. The index is helpful for differentiating radios of similar type and configuration.
Туре	Displays the radio type of the corresponding APs. Available types are:
	• 802.11a
	• 802.11an
	• 802.11bg
	• 802.11bgn
Associated WLAN	Displays the WLAN that each Access Port/Point is associated to.
Throughput Mbps	Throughput Mbps is the average throughput in Mbps on the selected Access Port/Point.
Average Mbps	Average Mbps is the average throughput in Mbps on the selected Access Port/Point.
% Non-UNI	% Non-Uni is the percentage of the total packets for the selected radio that are non-unicast packets. Non-unicast packets include broadcast and multicast packets.
Retries	Displays the total number of retries for each Access Port/Point.

## **Smart RF**

When invoked by an administrator, Smart RF (or self-monitoring at run time) instructs radios to change to a specific channel and begin beaconing using their maximum available transmit power. Within a well planned deployment, any associated radio should be reachable by at least one other radio. The Smart RF feature records signals received from its neighbors as well as signals from external, un-managed radios. AP to AP distance is recorded in terms of signal attenuation. The information from external radios is used during channel assignment to minimize interference.

- Smart RF management is comprised of the following two phases:
- Smart RF Calibration Phase on page 236
- Smart RF Monitoring Phase on page 237

Smart RF is well suited for clustered environments. Smart RF interacts with a number of existing features, (such as radio detection, MU load balancing, and self-healing).



### CAUTION

SmartRF should only be enabled on AP35xx Access Points when using antennas with gains of 7dBi or less. For AP4700 Series Access Points it should only be used with the façade antenna, and for AP4600 Access Ports it should only be used with internal antenna models.

#### **Smart RF Calibration Phase**

Smart RF calibration is initiated by an administrator during initial deployment or can be scheduled at a specified frequency or time of the day. Smart RF instructs adopted radios to scan legal channels and measure signal strength from associated radio and other device signals detected within the environment.

Smart RF conducts the following network management activities:

- Automatically calibrates associated radio's maximum power capability
- Automatically assigns certain radios to be detectors
- Automatically assign channels to radios to avoid channel overlap and interference from external RF sources
- Automatically calculates the transmit power of working radios
- Automatically configures self-healing parameters. Radio assume the roles of caretaker and caregiver. When a radio is down, it is referred to as the caretaker. Neighbor radios raising their transmit power to cover for the failed radio are referred to as caregivers. Smart RF calibration automatically chooses caregiver radios along with the power needed to cover.

#### **Smart RF Monitoring Phase**

Smart RF monitoring occurs continuously. It includes the following monitoring activities:

- Self-healing to monitor whether a radio is down
- Interference monitoring using retry stats
- Defines coverage holes and discerns transmit rates and MU signal strength. When necessary, Smart RF increases MU power to maintain coverage
- Extensible to future smart-tuning. For example, distinguish between AP to AP interference and static interference

## **Viewing Smart RF Information**

To view Smart RF information:

- 1 Select *Network > Access Point Radios* from the main menu tree.
- **2** Click the *Smart RF* tab.

	Network > Access Point Radios													
SUMMIT* WM3600 CONTROLLER	Configuration Statistics WLAN Assignment WMM Bandwidth Group VCAC Statistics Mesh Statistics Smart RF Voice Statistics													
▶ Controller ▼ Network	For SMART-RF calibration and configuration, use "Smart RF Settings" button below.													
- 📾 Internet Protocol	Show Filtering Options <<< Page 1 of 1 5>>>													
ஸ I Layer 2 Virtual LANs 아 Controller Virtual Interfaces	MAC Address	Index	AP Name	Туре	Antenna Gain(dBi)	Coverage Rate(Mbps	Is Detecto	Lock Detecto	Lock Channe	Lock Power	Lock Rescuer	Con	roller IP	
Wireless LANs	00-04-96-43-50-C0	4	AP-00-04-96-43-50-70	802.11a	0	18	×	×	×	×	×	0.0	.0.0	
Mobile Units	00-04-96-43-50-D0	3	AP-00-04-96-43-50-70	802.11bg	0	18	×	×	×	×	×	0.0	.0.0	18
Access Point Radios	00-23-68-2E-D6-A0	1	AP-00-04-96-44-51-8C	802.11	0	18	×	×	×	×	×	0.0	.0.0	님께
	00-23-66-22-06-P0	4	AP-00-04-96-44-51-6C	802.11an		118						0.0		
Services     Security														
Management Access														
Diagnostics														
Login Details														
Connect To: 10.255.108.36														
User: admin														
Message														
			F	iltering is d	disabled	Page 1 o	f1 load	ed.						
Save Save Refresh	Details	Edit	]		]	Smart	RF Hist	ory	Sm	art RF	Settings		🕗 Help	۶J

**3** The following *Smart RF* details are displayed:

MAC Address	Displays the Media Access Control (MAC) Address of each of the APs in the table.
Index	Displays the numerical identifier assigned to each detector AP used in Smart RF calibration.
AP Name	Displays the names assigned to each of the APs. The AP name can be configured on the Access Point Radios Configuration page.

Туре	Displays the radio type of the corresponding APs.
	Available types are:
	• 802.11a
	• 802.11an
	• 802.11bg
	• 802.11bgn
Antenna Gain (dBi)	Displays the current antenna gain value in dBi for each Access Port/ Point.
Coverage Rate (Mbps)	Displays the current coverage rate for each Access Port based on the Smart RF settings.
Is Detector	Displays whether or not an Access Port/Point is a detector or not.Detector status is determined through Smart RF based on coverage and location of other APs in the network.
Lock Detector	Displays whether or not each Access Port is locked in detector status.
Lock Channel	Displays whether or not each Access Port is locked to a specific channel.
Lock Power	Displays whether or not each Access Port is locked to a specific power level.
Lock Rescuers	Displays whether or not each Access Port is locked to group of rescuer APs.
Controller IP	Displays the IP address of the controller.

**4** To view the details of individual radio Smart RF information, select a radio from the list and click the *Details* button.

vork > Access Po	oint Radios	> View Smart	RF Radio Config		
v smart is Radio	o config				
Properties					
Description	RADI01		AP Type	AP3550	)
MAC Address	00-15-70-	97-DC-A0	Radio Type	802.11	bg
AP Name	AP-00-15-	70-E3-60-34	AP Location	AP-00-	15-70-E3-60-34-Location
Advanced Prope	rties				
Configured Char	nnel	Random	Current Chan	nel	-
Configured Pow	er(dBm)	20	Current Powe	r(dBm)	Radio Not Adopted
Neighborhood D	etails				
Neighbor Numb	ber				
	MAC A	ddress			
	AP Na	me			
	AP Typ	00			
	Radio	Туре			
	AP Lo	cation			
Tx Power(	(dBm)	RxS	ignal(dBm)		Attenuation(dB)
					Î
<u> </u>				-	
<u> </u>					
				-	
L					
				-	¥
us: No Neighbo	ors for this ra	adio			
					Close O He

5 The *Properties* section displays the following information:

Description	Displays a description of the Radio. Modify the description as required to name the radio by its intended coverage area or function.
MAC Address	Displays the Media Access Control (MAC) Address of the selected AP.
AP Name	Displays the name assigned to the AP. The AP name can be configured on the Access Point Radios Configuration page.
АР Туре	Displays the type of Access Port/Point detected. The controllers support AP35xx Access Points, AP4600 Series Access Ports and AP4700 Series Access Points.

Radio Type	Displays the radio type of the corresponding APs.				
	Available types are:				
	• 802.11a				
	• 802.11an				
	• 802.11bg				
	• 802.11bgn				
AP Location	Displays the current location for the selected AP. The location can be configured on the Access Point Radios Configuration page.				

6 The Advanced Properties section displays the following information:

Configured Channel	Displays the configured channel for the access point.
Current Channel	Displays the channel on which the access point is currently passing traffic. If the channel is displayed in red, it means the configured channel does not match the current channel. The access point may not be operating on the configured channels for two reasons: Uniform spreading is enabled or radar was encountered on the configured channel.
Configured Power(dBm)	Displays the currently configured power level in dBm for the selected access point.
Current Power (dBm)	Displays the current power level in dBm for the selected access point.

7 The *Neighbor Details* section allows you to select detected neighbor radios and view the following information:

MAC Address	Displays the Media Access Control (MAC) Address of the selected AP.
AP Name	Displays the name assigned to the AP. The AP name can be configured on the Access Point Radios Configuration page.
АР Туре	Displays the type of Access Port/Point detected. The controllers support AP35xx Access Points, AP4600 Series Access Ports and AP4700 Series Access Points.
Radio Type	Displays the radio type of the corresponding APs.
	Available types are:
	• 802.11a
	• 802.11an
	• 802.11bg
	• 802.11bgn
AP Location	Displays the current location for the selected AP. The location can be configured on the Access Point Radios Configuration page.
tx/rx dbm	Displays the transmit, receive, and attenuation information of the selected neighbor radio.

### **Editing Smart RF Radio Settings**

To edit Smart RF radio settings:

- 1 Select *Network > Access Point Radios* from the main menu tree.
- 2 Click the *Smart RF* tab

3 Select a radio from the table and click the *Edit* button.

work > Access Po	int Radios > Edit 9	imart RF Ra	dio Config			
Smart RF Radio	Config					
Properties						
Description	RADI01	AP	Type	AP3550		
MAC Addroce	00.15.70.97.00	40 Po	dio Tune	902.11ba		
MNG Muuless	00-13-70-37-00-7	nu na	ulo i ype	602.11bg		
AP Name	AP-00-15-70-E3-8	30-34 AP	Location	AP-00-15-70-	E3-60-34-L	ocation
Radio Rescuer S	Settings					
Available Radios	3		Rescue	ar Radios	_	
			2 - ISAL	JI02-802.11a		
		Ariri 📥				
	-	1992 <b>-</b>	-			
	_	de Remove				
Rescuer MAC	00-15-70-97-DD	-B0	Res	scuer Power		dBm
AP Name	AP-00-15-70-E3-	60-34	Res	scuer Attinuation	n	dB
AP Location	AP-00-15-70-E3	-60-34-Local	tion	Jonfigure Resci	uer	
	P					
Advanced Proper	10es					
Antenna Gain	0	dBi		Coverage Rate	e 18 💌	Mbps
Lock - Detect	or	Lock - T	x - Power			
-						
Lock - Chann	iel	Lock - R	escuers			
us:						
						0

- 4 The radio settings are divided into the following three sections:
  - Properties
  - Radio Rescuer Settings
  - Advanced Properties
- 5 The *Properties* section displays the following information:

Description	Displays a description of the Radio. Modify the description as required to name the radio by its intended coverage area or function.
MAC Address	Displays the Media Access Control (MAC) Address of the selected AP.
AP Name	Displays the name assigned to the AP. The AP name can be configured on the Access Point Radios Configuration page.
АР Туре	Displays the type of Access Port/Point detected. The controllers support AP35xx Access Points, AP4600 Series Access Ports and AP4700 Series Access Points.

Radio Type	Displays the radio type of the corresponding APs.				
	Available types are:				
	• 802.11a				
	• 802.11an				
	• 802.11bg				
	• 802.11bgn				
AP Location	Displays the current location for the selected AP. The location can be configured on the Access Point Radios Configuration page.				

**6** The *Radio Rescuer Settings* section allows you to configure the following radio rescuer settings and information:

Available Radios	Displays a list of radios available to be used as rescuer radios.
Rescuer Radios	Displays a list of radios that have been configured as Rescuer Radios.
Add	Click the <i>Add</i> button to add a selected radio or radios from the Available Radios list into the Rescuer Radios list.
Remove	Click the <i>Remove</i> button to remove a selected radio or radios from the Rescuer Radios list.
Rescuer MAC	Displays the Media Access Control (MAC) Address of the selected Rescuer Radio.
AP Name	Displays the configured AP Name for the selected Rescuer Radio.
AP Location	Displays the configured AP Location for the selected Rescuer Radio.The location can be configured on the Access Point Radios Configuration page.
Rescuer Power	Displays the current power level of the selected Rescuer Radio.
Rescuer Attenuation	Displays the current Attenuation power for the selected Rescuer Radio.

7 The Advanced Properties section contains the following configurable items:

Antenna Gain	Specify the desired antenna gain in dBi for the selected radio.
Coverage Rate	Specify the desired coverage rate for the selected radio from the pull- down menu options.
Lock Detector	Enable or disable radio detector mode lock for the selected radio.
Lock TX Power	Check this box to lock the TX power for the selected radio.
Lock Channel	Check this box to lock the channel for the selected radio.
Lock Rescuer	Check this box to lock the rescuer radio for the selected radio.

- 8 Click OK to use the changes to the running configuration and close the dialog.
- 9 Click *Cancel* to close the dialog without committing updates to the running configuration.

## **Viewing Smart RF History**

To view Smart RF history:

- 1 Select *Network* > *Access Point Radios* from the main menu tree.
- 2 Click the *Smart RF* tab

#### 3 Click the Smart RF History button

Network > Access Po	int Radios > Smart RF History
Smart RF History	
	Wew By Page     C Wew all     <<< Page     1 of 1 of 1
Index	Assignment History
,	Page 1 of 1 loaded.
Status:	

4 The *Smart RF History* window displays the *Index* number and *Assignment History* of Smart RF activity.

## **Configuring Smart RF Settings**

To configure Smart RF settings:

- 1 Select *Network > Access Point Radios* from the main menu tree.
- **2** Click the *Smart RF* tab.
- 3 Click the *Smart RF Settings* button.

Check All Boxes	Enable Smart RF Module
Calibration Configuration	
<ul> <li>Assign - Detector</li> <li>Assign - Channel</li> <li>Assign - Tx - Power</li> <li>Assign - Rescuers</li> </ul>	Available Configured  Available  Add  Add  Add  Configured  Add  Add  Add  Add  Add  Configured  Add  Add  Add  Add  Add  Add  Add
Number of Rescuers     Image: Comparison of Rescuers       Retry Threshold (avg attempts/pkt)     Image: Comparison of Rescuers       Hold Time (seconds)     Image: Comparison of Rescuers	3       (1-5)       Assignable Power Range (dBm)       4       -       16       (4-20)         14.0       (0.0-15.0)       Scan Dwell Time (seconds)       1       (1-10)         3600       (30-65535)       -       -       -       -
Ionitoring/Recovery Configuration	Calibration Schedule
Interference Recovery	☑ Schedule Calibration
Faulty Radio Recovery	Start Date         03/28/2008         MM/DD/YY           Start Time         22:00:00         HH:MM:SS
Coverage Hole Recovery	Interval Days
Diagnostic Configuration	Run Calibration
Extensive Scan Mode	Calibration Status

- 4 Click the *Check All Boxes* option in the *Smart RF Global Settings* dialog to check every box in the configuration window. To uncheck all boxes, click this box a second time.
- 5 Check the *Enable Smart RF Module* box to enable Smart RF functions on the controller. The remainder of the Smart RF Settings screen is divided into the following four sections:

- Calibration Configuration
- Monitoring/Recovery Configuration
- Diagnostic Configuration
- Calibration Schedule
- 6 The Calibration Configuration section contains the following RF calibration settings:

Assign - Detector	Check this box to enable automatic assignment of radio detectors.
Assign - Channel	Check this box to enable automatic assignment of channels to working radios to avoid channel overlap and avoid interference from external RF sources.
Assign - Tx Power	Check this box to enable automatic assignment of transmit power.
Assign - Rescuers	Check this box to enable automatic assignment of rescuers along with rescuing power.
Available	The Available box lists all available channels for Smart RF.
Configured	The Configured box lists all channels enabled for Smart RF.
Add	To add a channel to the configured list, select one or more channels from the Available box and click the <i>Add</i> button.
Remove	To remove a channel from the configured list, select one or more channels from the Available box and click the Remove button.
Number of Rescuers	Assign a number of radios to dedicate as rescuers. The valid range is between 1 and 5. Default value is 3.
Retry Threshold (avg attempts/pkt)	Specify the retry threshold, which is the average number of retries per packet to cause a radio to re-run channel selection. The valid range is between 0.0 and 15.0. The default threshold is 14.0.
Hold Time (seconds)	Specify the global hold time in seconds. The valid range is between 30 and 65535 seconds. Default hold time is 3600 seconds.
Assignable Power Range (dBm)	Specify a valid range for the power in dBm. The valid minimum is 4 and maximum is 20. Default range is 4 to 16 dBm.
Scan Dwell Time (seconds)	Specify the RF Scan Dwell Time in seconds. The valid range is between 1 and 10 seconds. Default dwell time is 1 second.

7 The Monitoring/Recovery Configuration section contains the following configuration items:

Interference Recovery	Check this box to enable monitoring for interference and self-healing it by rescuer.
Faulty Radio Recovery	Check this box to enable monitoring for defective radio and self-healing by its rescuer.
Coverage Hole Recovery	Check this box to enable monitoring and recovering for coverage holes.

8 The *Diagnostic Configuration* section contains the following two configuration items:

Verbose Mode	Check this box to enable verbose diagnostic information for Smart RF.
Extensive Scan Mode	Check this box to enable extensive scan mode when using Smart RF.

9 The *Calibration Schedule* contains the following calibration settings:

Schedule Calibration	Check this box to enable scheduled RF Calibration.
Start Date	If scheduled RF Calibration is enabled, enter a start date in MM/DD/YY format for the start date of scheduled calibration.

Start Time	If scheduled RF Calibration is enabled, enter a start time in HH:MM:SS format for the start time of scheduled calibration.
Interval	If scheduled RF Calibration is enabled, enter an interval in days for how long the scheduled calibration should continue after its start date.

- **10** Once the settings have been configured, click the *Run Calibration* button to start a Smart RF calibration.
- **11** Click the *Calibration Status* button to open a dialogue with the following calibration status information

Network > Access Point Radios > Sm	art RF Global Settings > Smart RF Calibration Status 🗙
Smart RF Calibration Status	
Last Calibration Start Time:	08/03/2009 21:08:42
Last Calibration End Time:	08/03/2009 21:08:44
Next Calibration Start Time:	
Current Action:	Smart-RF calibration is not running
Master Controller IP:	0.0.0.0
Is Cluster Master:	true
Status:	
	Close 🛛 📀 Help

Last Calibration Start Time	Displays the date and time that the last Smart RF calibration began.
Last Calibration End Time	Displays the date and time that the last Smart RF calibration ended.
Next Calibration Start Time	Displays the date and time scheduled for the next Smart RF calibration.
Current Action	Displays what the Smart RF engine is currently doing. If there is a scan in process, it will be displayed here.
Master Controller IP	Displays the IP address of the master controller in the cluster.
Is Cluster Master	Displays the cluster master status of the controller. If the controller is the master, it will display <i>true</i> , if not, it will display <i>false</i> .

**12** :Click *OK* to use the changes to the running configuration and close the dialog.

13 Click *Cancel* to close the dialog without committing updates to the running configuration.

## **Voice Statistics**

To view Voice Statistics:

- 1 Select *Network > Access Point Radios* from the main menu tree.
- **2** Click the *Voice Statistics* tab.

	Network > Access Point Radios									
SUMMIT WM3600 CONTROLLER	Configura	ation Statist	ks WLAN A	Assignment   WMP	1 Bandwidth	Group VCAC Sta	tistics Mesh Statis	tics   Smart RF	oice Stati	stics
► Controller	€ Last 30s C Last Hr									
✓ Network	Show Filtering Options									
Internet Protocol	Index	Description	Туре	Calls per Radio(Current)	Calls per Radio(Max)	Calls per Radio(Avg)	Packets Dropped(%)	Packets Dropped	Delay to AP	MUs Associated
	3)	RADIO3 RADIO4	802.11bg 802.11a	0		0 0.0	0.0	0		1 0 1 0
Access Point Radios  Access Point Adoption Defaults  Access Point  Multiple Spanning Tree  IGMP Snooping  Sensices										
► Security										
Management Access	-				Fil	tering is disable	d techniszisziszisziszte			
Diagnostics	Call C	Details								
Login Details		Index	Prol	tocol	Successful Calls	Avg Call Quality R Factor	/ Avg Call Quali MOS-CQ	ty Average Ji (msec)	tter A	(msec)
Connect To: 10.255.108.36 User : admin Message										
Save Save Refresh										🕐 Help

**3** The following statistics are displayed:

Index	Displays the numerical identifier assigned to each AP.		
Description	Displays the names assigned to each of the APs. The AP name can be configured on the Access Points Radios Configuration page.		
Туре	<ul> <li>Displays the radio type of the corresponding APs. Available types are:</li> <li>802.11a</li> <li>802.11an</li> <li>802.11bg</li> </ul>		

• 802.11bgn

Calls per radio (Current)	Displays the current number of active voice calls for each Access Port/Point.
Calls per radio (Max)	Displays the maximum number of concurrent voice calls that each Access Port/Point has seen.
Calls per radio (Avg)	Displays an average number of calls active on each Access Port/Point.
Packets Dropped(%)	Displays a percentage of the packets that each Access Port/Point has dropped in comparison to the total number of packets.
Packets Dropped	Displays the total number of packets dropped by each Access Port/Point
Delay to AP	Displays the current delay time for each Access Port/Point.
MUs Associated	Displays the total number of mobile units associated with each Access Port/Point.

4 Selecting a radio from the table will display the following details of individual calls:

Index	Displays the numerical identifier assigned to each MU.
Protocol	Displays which voice protocol is being used for the selected call. Voice protocols include:
	• SIP
	• TPSEC
	Spectralink
	• H.323
Successful Calls	Displays the number of successful calls for the displayed MUs.
Avg Call Quality R Factor	Displays the average call quality using the R Factor scale. The R Factor method rates voice quality on a scale of 0 to 120 with a higher score being better. If the R Factor score is lower than 70 it is likely that users will not be satisfied with the voice quality of calls.
Avg Call Quality MOS-CQ	Displays the average call quality using the Mean Opinion Score (MOS) call quality scale. The MOS scale rates call quality on a scale of 1-5 with higher scores being better. If the MOS score is lower than 3.5 it is likely that users will not be satisfied with the voice quality of calls.
Average Jitter (msec)	Displays the average jitter time for calls on the displayed MUs. Jitter is delays on the network that can result in a lag in conversations. A jitter score higher than 150 ms is likely to be noticed by end users during a call.
Average Latency (msec)	Displays the average latency in milliseconds for calls on the selected MUs.

# **Viewing Access Point Adoption Defaults**

Use the *Access Point Adoption Defaults* screen to configure the current radio adoption configurations, assigning WLANs and security schemes and to review each radio type, as well as the Access Category that defines which data type (Video, Voice, Best Effort, and Background) the radio has been configured to process. It has the following tabs: In a Layer 3 environment, the Access Point adoption process is somewhat unique., For more information, see "Configuring Layer 3 Adoption" on page 256.

- Configuring AP Adoption Defaults on page 250
- Configuring Layer 3 Adoption on page 256
- Configuring WLAN Assignment on page 258
- Configuring WMM on page 259

Summit WM3000 Series Controller System Reference Guide

## **Configuring AP Adoption Defaults**

The *Configuration* tab displays the current radio adoption configuration including radio type, placement, channel setting, and power settings. Many of these settings can be modified (as well as radio's current rate settings) by selecting a radio and clicking the *Edit* button. These settings are the default configurations when the radios are set to auto-adopt.

To view existing Radio Configuration information:

- 1 Select *Network > Access Point Adoption Defaults* from the main menu tree.
- 2 Click the *Configuration* tab.

	Network > Access Point Adoption Defaults				
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration WLAN	Assignment   WMM			
Controller	Show Filtering Options				
- Natural	Туре	Placement	Channel	Power dBm	Power mW
• Network	802.11a	Indoors	Random	20	100
Internet Protocol	802.11bg	Indoors	Random	20	100
— 문화 Layer 2 Virtual LANs	802.11an	Indoors	Random	20	100
	802.11bgn	Indoors	Random	20	100
- Mobile Units					
Access Point Radios					
Access Daint					
Access Fork					
- Multiple spanning Tree					
GMP Snooping					
Services					
Security					
Management Access					
Diagnostics					
Login Details					
Connect To: 10.255.108.36					
User: admin					
Messana					
message					
			Filtering is disabled		
Save Logout Refresh	Edit				🕜 Help
					Control Control -

3 Refer to the following information as displayed within the *Configuration* tab:

Туре	Displays whether the radio is an 802.11bg and 802.11bgn or 802.11a and 802.11an radio.
Placement	Displays the default placement when an radio auto-adopts and takes on the default settings. Options include Indoor or Outdoor. Default is Indoor.

Channel	Displays the default channel when an radio auto-adopts and takes on the default settings. This value can be a specific channel, Random, or ACS. Random assigns each radio a random channel. ACS (Automatic Channel Selection) allows the controller to systematically assign the channel. Default is random.
Power dBm	Displays the default power when a radio auto-adopts and takes on the default settings. Defaults are 20 dBM for 802.11bg) and 17 dBm for 802.11a.
Power mW	Displays the default transmit power in mW (derived from the Power dBm setting). Defaults are 100 mW for 802.11bg and 50 mW for 802.11a.

**4** To modify a radio's adoption defaults, select a radio and click the *Edit* button. For more information, see "Editing Default Access Port/Point Adoption Settings" on page 251.



## NOTE

Up to 256 Access Points/Ports are supported by the Summit WM3600. Up to 1024 Access Points/Ports are supported by the Summit WM3700 controller. Up to 6 Access Points/Ports are supported by the Summit WM3400 controller. The actual number of Access Ports adoptable by a controller is defined based on Access Port or Adaptive AP licenses and on a per platform basis.



#### CAUTION

An Access Port is required to have a DHCP provided IP address before attempting Layer 3 adoption, otherwise it will not work. Additionally, the Access Port must be able to find the IP addresses of the controllers on the network.

To locate controller IP addresses on the network:

- Configure DHCP option 189 to specify each controller IP address.

- Configure a DNS Server to resolve an existing name into the IP of the controller. The Access Port has to get DNS server information as part of its DHCP information.

## **Editing Default Access Port/Point Adoption Settings**

Use the *Edit* screen to dedicate a target radio as a detector radio, as well as change the radios settings (placement, power, and channel) and advanced properties (antenna setting, maximum associations, adoption preference, etc.).

To edit radio adoption configuration settings:

- 1 Select Network Setup > Access Point Adoption Defaults from the main menu tree.
- 2 Click the *Configuration* tab.
- **3** Select a radio from the table.

4 Click the *Edit* button to display a screen to change the radio adoption default values for the currently selected radio type (802.11bg and 802.11bgn or 802.11a and 802.11an).

Network > Access Point Adoption Defaults > Configuration	×			
Configuration	802.11a			
Properties Model AP3510/AP3550 Radio Type 802.11a Dedicate this AP as Detector AP Single-channel scan for Unapproved APs Enable Enhanced Beacon Table Enable Enhanced Probe Table	Radio Settings   Placement   Indoors   Desired Channel   Random   Desired Power   20   dBm   100 mW   Rate Settings			
Advanced Properties         Antenna Diversity         Maximum MUs         Adoption Preference ID	RTS Threshold2346bytesBeacon Interval100K-usSelf Healing Offset0dBmDTIM Periods			
Admission Control Settings Max. Admitted MUs for Voice Traffic 100 Max. Airtime for Voice 75 % Max. Roamed MUs for Voice Traffic 10 Max. Airtime Reserved for Roaming 10 % Status:				

The *Properties* field displays the *Model* family for the selected Access Port/Point. The *Model* is read only and cannot be modified. The *Radio Type* displays the radio type (802.11b, 802.11bg and 802.11bgn or 802.11a and 802.11an). This value is read only and cannot be modified.

- **5** To use this radio as a detector to identify rogue APs on your network, check the box titled *Dedicate this AP as Detector AP.* Setting this radio as a detector will dedicate this radio to detecting rogue APs on the network. Dedicated detectors do not connect to by clients.
- **6** Select the *Single-channel scan for Unapproved APs* checkbox to enable the controller to detect rogue devices using its only current channel of operation.
- 7 Select the *Enable Enhanced Beacon Table* checkbox to allow the AP to receive beacons and association information.
- 8 Select the *Enable Enhanced Probe Table* checkbox to allow an AP to forward MU probe requests to the controller.
- **9** Within the *Radio Settings* field, configure the *Placement* of the radio as either *Indoors* or *Outdoors*. The setting will affect the selection channel and power levels. Default is Indoors.
- **10** Select a channel for communications between the Access Port/Point and MUs in the *Desired Channel* field.

The selection of a channel determines the available power levels. The range of legally approved communication channels varies depending on the installation location and country. The selected channel can be a specific channel, "Random," or "ACS." Random assigns each radio a random channel. ACS (Automatic Channel Selection) allows the controller to systematically assign channels. Default is Random.

**11** After first selecting a channel, select a power level in dBm for RF signal strength in the *Desired Power* (*dBm*) field.

The optimal power level for the specified channel is best determined by a site survey prior to installation. Available settings are determined according to the selected channel. Set a higher power level to ensure RF coverage in WLAN environments that have more electromagnetic interference or greater distances between the Access Port/Point and MUs. Decrease the power level according to the proximity of other Access Ports/Points. Overlapping RF coverage may cause lost packets and difficulty for roaming devices trying to engage an Access Port/Point. After setting a power level, channel, and placement the RF output power for the Access Port/Point is displayed in mW. Default is 20 dBm (802.11bg), or 17 dBm (802.11a).



After setting a power level, channel, and placement the RF output power for the Access Port/Point is displayed below in mW.

- 12 To configure optional rate settings, click the *Rate Settings* button to display a new dialogue containing rate setting information. Instructions on configuring rate settings are described in "Configuring Rate Settings" on page 218.
- **13** In most cases, the default settings for the *Advanced Properties* section are sufficient for most users. If needed, additional radio settings can be modified for the following properties:

Antenna Diversity	Use the drop-down menu to configure the Antenna Diversity settings for Access Points using external antennas. Options include:					
	Full Diversity: Utilizes both antennas to provide antenna diversity.					
	Primary Only: Enables only the primary antenna.					
	<ul> <li>Secondary Only: Enables only the secondary antenna.</li> </ul>					
	Antenna Diversity should only be enabled if the Access Port has two matching external antennas. Default value is <i>Full Diversity</i> .					
	Antenna Diversity for AP4600 Series Access Ports is fixed to MIMO.					
Maximum MUs	Sets the maximum number of MUs that can associate to a radio. The maximum number of stations that can associate to a radio are 256.					

Adoption Preference ID	The Adoption Preference ID defines the preference ID of the controller. The value can be set between 1 and 65535. To make the radios preferred, the Access Port/Point preference ID should be the same as adoption preference ID.
	The adoption preference id is used for RP load-balancing. A controller will preferentially adopt Access Ports/Points, which have the same adoption-preference-id as the controller itself.
Short Preambles only (this is not seen in Summit WM3400)	If using an 802.11 bg radio, select this checkbox for the radio to transmit using a short preamble. Short preambles improve throughput. However, some devices (SpectraLink phones) require long preambles. This checkbox does not display if using an 802.11a radio.
RTS Threshold	Specify a <i>Request To Send</i> (RTS) threshold (in bytes) for use by the WLAN's adopted Access Ports/Points.
	RTS is a transmitting station's signal that requests a <i>Clear To Send</i> (CTS) response from a receiving station. This RTS/CTS procedure clears the air where many MUs (or nodes) are contending for transmission time. Benefits include fewer data collisions and better communication with nodes that are hard to find (or hidden) because of other active nodes in the transmission path.
	Control RTS/CTS by setting an RTS threshold. This setting initiates an RTS/CTS exchange for data frames larger than the threshold, and simply sends (without RTS/CTS) any data frames that are smaller than the threshold.
	Consider the trade-offs when setting an appropriate RTS threshold for the WLAN's Access Ports/Points. A lower RTS threshold causes more frequent RTS/CTS exchanges. This consumes more bandwidth because of the additional latency (RTS/CTS exchanges) before transmissions can commence. A disadvantage is the reduction in data-frame throughput. An advantage is quicker system recovery from electromagnetic interference and data collisions. Environments with more wireless traffic and contention for transmission make the best use of a lower RTS threshold.
	A higher RTS threshold minimizes RTS/CTS exchanges, consuming less bandwidth for data transmissions. A disadvantage is less help to nodes that encounter interference and collisions. An advantage is faster data- frame throughput. Environments with less wireless traffic and contention for transmission make the best use of a higher RTS threshold. Default is 2346.
	In 802.11b/g mixed RTS/CTS happens automatically. There is no way to disable RTS/CTS unless the network and all the devices used are 802.11g or 802.11a only.
	When ERP Protection is ON, the 11bg radio will perform a CTS-to-self before it transmits the frame.
Beacon Interval	Specify a beacon interval in units of 1,000 microseconds (K-us). This is a multiple of the DTIM value, for example, 100: 10. (See "DTIM Period" below). A beacon is a packet broadcast by the adopted Access Ports/Points to keep the network synchronized. Included in a beacon is information such as the WLAN service area, the radio-port address, the broadcast destination addresses, a time stamp, and indicators about traffic and delivery such as a DTIM.
	Increase the DTIM/beacon settings (lengthening the time) to let nodes sleep longer and preserve battery life. Decrease these settings (shortening the time) to support streaming-multicast audio and video applications that are jitter-sensitive. Default is 100 K-us.

DTIM Periods	Specify a period for the <i>Delivery Traffic Indication Message</i> (DTIM). This is a divisor of the beacon interval (in milliseconds), for example, 10 : 100. (See "Beacon Interval" above). A DTIM is periodically included in the beacon frame transmitted from adopted Access Ports/Points. The DTIM period determines how often the beacon contains a DTIM, for example, 1 DTIM for every 10 beacons. The DTIM indicates that broadcast and multicast frames (buffered at the Access Port/Point) are soon to arrive. These are simple data frames that require no acknowledgement, so nodes sometimes miss them. Increase the DTIM/ beacon settings (lengthening the time) to let nodes sleep longer and preserve their battery life. Decrease these settings (shortening the time) to support streaming-multicast audio and video applications that are jittersensitive. The default DTIM period is 2 beacons.
Self Healing Offset	When an Access Port increases its power to compensate for a failed Access Port, power is increased to the country's regulatory maximum. Set the Self Healing Offset to reduce the country's regulatory maximum power if Access Ports are situated close to each other or if Access Ports s use external antennas. For additional information on determining the offset value, see the documentation shipped with the Access Port

- 14 In the *Max Admitted MUs for Voice Traffic* field, specify the maximum number of MUs allowed to connect to the specified radio for voice traffic. Limiting the number of MUs can ensure that all voice MUs receive enough bandwidth to ensure voice quality. Admission control is only available for TSPEC enabled voice clients.
- **15** In the *Max Roamed MUs for Voice Traffic* field, specify the maximum number of voice MUs that are allowed to roam to this radio. Limiting the number of MUs can ensure that all voice MUs receive enough bandwidth to ensure voice quality. Admission control is only available for TSPEC enabled voice clients.
- **16** In the *Max Airtime for Voice* field, specify a maximum percentage out of the radio's total airtime that may be used for voice.
- 17 In the *Max Airtime for Reserved for Roaming* field, specify a maximum percentage out of the radio's total airtime that may be used for voice MUs which roam from other APs.
- **18** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- **19** Click *OK* to use the changes to the running configuration and close the dialog.
- 20 Click Cancel to close the dialog without committing updates to the running configuration.

**Configuring Rate Settings.** Use the *Rate Settings* screen to define a set of basic and supported rates for the target radio. This allows the radio to sync with networks using varying data rates and allows the radio to default to a predefined set of data rates when higher data rates cannot be maintained.

To configure a radio's rate settings:

- 1 Click the *Rate Settings* button in the radio edit screen to launch a screen wherein rate settings can be defined for the radio.
- 2 Check the boxes next to all *Basic Rates* you want supported by this radio.

Basic Rates are used for management frames, broadcast traffic, and multicast frames. If a rate is selected as a basic rate, it is automatically selected as a supported rate.

3 Check the boxes next to all *Supported Rates* you want supported by this radio.

Network > Access Poin	t Adoption Defaults 🗙
Rate Settings	802.11bg
Basic Rates:	Supported Rates:
<b>▼</b> 1	M 1
2	2
▼ 5.5	✓ 5.5
6	✓ 6
<b>9</b>	9
<b>I</b> 1	<b>I</b> 1
🗖 12	<b>I</b> 2
<b>1</b> 8	<b>I</b> 8
24	☑ 24
🗖 36	🔽 36
☐ 48	✓ 48
54	<b>⊠</b> 54
Cleara	all rates
Status:	
ОК	Cancel 📀 Help

*Supported Rates* allow an 802.11 network to specify the data rate it supports. When a station attempts to join the network, it checks the data rate used on the network. If a rate is selected as a basic rate, it is automatically selected as a supported rate.

- 4 Click the *Clear all rates* button to uncheck all of the Basic and Supported rates.
- **5** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 6 Click *OK* to use the changes to the running configuration and close the dialog.
- 7 Click Cancel to close the dialog without committing updates to the running configuration.

# **Configuring Layer 3 Adoption**

The configuration activity required for adopting AP4600 Series Access Ports in a layer 3 environment is unique. In a layer 3 environment, controller discovery is attempted in the following ways:

- On the local VLAN
- Through the DHCP Server

Initially, the Access Port attempts to find its wireless controller by broadcasting a Hello packet on its local VLAN. During this activity:

- 1 All controllers on the VLAN that receive this Hello packet respond with a parent packet.
- **2** If no response is received, the Access Port attempts to discover its controller by first obtaining an IP address from a DHCP (or DNS) server and checking the options field within the DHCP response.

The options field (Option 189) contains a list of controller IP addresses available for the Access Port.

Option Type		? ×
Class: Gl	obal	
Data type:	tring	💌 🗖 Array
<u>C</u> ode: 1	89	
D <u>e</u> scription:		
		OK Cancel
🕝 Parameter Reque	est List	
Option Code:	55	
Option Lengt	<b>h</b> : 9	
Requested Op	tion: 6	Domain Name Servers
Requested Op	tion: 3	Routers
Requested Op	tion: 1	Subnet Mask
Requested Op	tion: 15	Domain Name
Requested Op	tion: 66	TFTP Server Name
Requested Op	tion: 67	Bootfile Name
Requested Op	tion: 13	Boot File Size
Requested Op	tion: 44	NetBIOS (TCF/IF) Name Servers
Requested Op	tion: 189	)

- 3 The system administrator now programs these options into the DHCP server.
- **4** If the Access Port finds the list, it sends a unidirectional Hello packet (encapsulated in a UDP/IP frame) to each controller on the list.
- 5 Each controller that receives such a packet responds with a Parent response.

### **Configuring WLAN Assignment**

Use the WLAN Assignment tab to assign WLANs and security schemes.

To view existing WLAN Assignments:

- 1 Select *Network > Access Point Adoption Defaults* from the main menu tree.
- **2** Click the WLAN Assignment tab.



The Assigned WLANs tab displays two fields: Select Radios/BSS and Select/Change Assigned WLANs.

- **3** With the *Select Radios/BSS* field, select the radio type to configure (802.11bg and 802.11bgn or 802.11a and 802.11an) from the *Select Radio* drop-down menu.
- 4 Select the desired BSS from the *BSS list* or select a *Radio* (802.11bg and 802.11bgn or 802.11a and 802.11an) to modify.

5 Refer to the *Select/Change Assigned WLAN* field for the following information:

Primary WLAN	If a specific BSS was selected from the <i>Select Radio/BSS</i> area, choose one of the selected WLANs from the drop-down menu as the primary WLAN for the BSS. If the radio was selected, the applet will automatically assign one WLAN to each BSS in order, and that WLAN will be set as the <i>Primary WLAN</i> for the BSS.
	If the number of WLANs selected is greater than the number of BSSIDs, the remaining WLANs are included with the last BSS.
Assign	Assign the WLAN(s) to the selected BSS or Radio.
Index	Displays (in ascending order) the numerical index assigned to each SSID. Use the index (along with the WLANs name) as a means of identifying WLANs once assigned to different radio BSSIDs. A BSSID cannot support two WLANs with the same numerical index.
Description	Use the WLAN description (along with the WLANs index) as a means of identifying WLANs assigned to different radio BSSIDs. A BSSID cannot support two WLANs with the same description.
ESS ID	Displays the assigned SSID uniquely distributed between the WLANs assigned to the BSSIDs.
VLAN ID	Displays the VLAN ID of VLANs assigned to WLANs. By default, all WLANs are assigned to VLAN 1.

- 6 Click *Apply* to save the changes made within the screen.
- 7 Click *Revert* to cancel the changes made and revert back to the last saved configuration.

# **Configuring WMM**

Use the *WMM* tab to review each radio type, as well as the Access Category that defines the data (Video, Voice, Best Effort, and Background) the radio has been configured to process. Additionally, the *WMM* tab displays the transmit intervals defined for the target access category.

To view existing WMM Settings:

- 1 Select *Network > Access Point Adoption Defaults* from the main menu tree.
- **2** Click the *WMM* tab.

	Network > Access Point Adoption Defaults								
SUMMIT WM3600 CONTROLLER	Configuration WLAN Assignment WMM								
▶ Controller	Show Filtering Options								
<ul> <li>Network</li> <li>Internet Protocol</li> <li>Layer 2 Virtual LANs</li> <li>Controller Virtual Interfaces</li> <li>Wireless LANs</li> <li>Mobile Units</li> <li>Access Point Radios</li> <li>Access Point Adoption Defaults</li> <li>Access Point</li> <li>Multiple Spanning Tree</li> <li>IGMP Snooping</li> <li>Services</li> <li>Security</li> <li>Management Access</li> </ul>	АР Туре	Access Category	AIFSN	Transmit Ops	ECW Min	ECW Max			
Login Details Connect To: 10.255.108.36 User : admin Message			Filtering is disable	d					
Save Save Refresh	Edit					O Help			

**3** Refer to the WMM table for the following information:

AP Type	Displays whether the radio is an 802.11bg and 802.11bgn or 802.11a and 802.11an radio. This value is read-only and cannot be modified.
Access Category	Displays the Access Category currently in use. There are four categories: Video, Voice, Best Effort, and Background. Click the <i>Edit</i> button to change the current Access Category. Ensure that the Access Category reflects the radios intended network traffic.
AIFSN	Displays the current <i>Arbitrary Inter-frame Space Number</i> (AIFSN). Higher-priority traffic categories should have lower AIFSNs than lower- priority traffic categories. This causes lower-priority traffic to wait longer before trying to access the medium.
Transmit Ops	Displays the maximum duration a device can transmit after obtaining a transmit opportunity. For higher-priority traffic categories, this value should be set higher.

ECW Min	The ECW Min is combined with the ECW Max to define the Contention Window. From this range, a random number is selected for the back off mechanism. Lower values are used for higher priority traffic.
ECW Max	The ECW Max is combined with the ECW Min to make the Contention Window. From this range, a random number is selected for the back off mechanism. Lower values are used for higher priority traffic.

4 To modify the properties of WMM Adoption Settings, select a radio and click the *Edit* button. For more information, see "Editing Access Port/Point Adoption WMM Settings" on page 261.

#### **Editing Access Port/Point Adoption WMM Settings**

Use the *Edit* screen to modify a WMM profile's properties (AIFSN, Transmit Ops, Cw Min, and CW Max). Modifying these properties may be necessary as Access Categories are changed and transmit intervals need adjustment to compensate for larger data packets and contention windows.Use "Configuring WMM" on page 227 to configure downstream traffic parameters. WLAN WMM configuration affects your upstream traffic parameters.

To edit the existing WMM settings:

- 1 Select *Network Setup > Radio Adoption Defaults* from the main menu tree.
- 2 Click the WMM tab.
- 3 Select a radio from the table and click the *Edit* button.

Edit WMM	
АР Туре	802.11a
Access Category	Voice
AIFSN	1 (1 - 15)
Transmit Ops	47 (0 - 65535)
CW Minimum	2 (0 - 15)
CW Maximum	3 (0 - 15)
Status:	
	OK Cancel OHelp

The *AP Type* identifies whether the radio is an 802.11bg and 802.11bgn or 802.11a and 802.11an radio. This value is read-only and cannot be modified. There are four editable access categories: Video, Voice, Best Effort and Background.

4 Enter a number between 0 and 15 for the *AIFSN* value for the selected radio.

The AIFSN value is the current *Arbitrary Inter-frame Space Number*. Higher-priority traffic categories should have lower AIFSNs than lower-priority traffic categories. This causes lower-priority traffic to wait longer before trying to access the medium.

5 Enter a number between 0 and 65535 for the *Transmit Ops* value.

The Transmit Ops value is the maximum duration a device can transmit after obtaining a transmit opportunity. For higher-priority traffic categories, this value should be set higher.

6 Enter a value between 0 and 15 for the *Contention Window minimum* value.

The CW Minimum is combined with the CW Maximum to make the Contention Window. From this range, a random number is selected for the back off mechanism. Lower values are used for higher priority traffic.

7 Enter a value between 0 and 15 for the *Contention Window maximum* value.

The CW Maximum is combined with the CW Minimum to make the Contention Window. From this range, a random number is selected for the back off mechanism. Lower values are used for higher priority traffic.

- 8 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 9 Click *OK* to use the changes to the running configuration and close the dialog.
- 10 Click Cancel to close the dialog without committing updates to the running configuration.

# **Configuring Access Ports/Points**

Use the *Access Point* screen to view device hardware address and software version information for adopted and unadopted Access Ports/Points.

### **Viewing Adopted Access Ports/Points**

Use the *Adopted AP* tab for gathering device hardware address and software version information for the Access Port/Point. Use this information to determine whether the Access Port/Point's version supports the optimal feature set available for the network.

To view existing adopted radio information:

- **1** Select *Network* > *Access Point* from the main menu tree.
- **2** Click the *Adopted AP* tab.

	Network > Access Point									
SUMMIT WM3600 CONTROLLER	Adopted AP Unadopted AP Configuration Secure WISPe AP Firmware IP Filter									
Controller		1	Show Filteri	ng Options <	< < Page	1 of 1	1 Go > >	>		
Network	MAC Address	Model	AP Type	Serial	HW Version	IP Address	Bootloader	Protocol Version	Fw Version	Radio Indices
Internet Protocol  Layer 2 Virtual LANs  Controller Virtual Interfaces  Wireless LANs  Mobile Units  Access Point Radios  Access Point Adoption Defaults  Access Point  Multiple Spanning Tree  IGMP Snooping	00-04-96-43-50-70	AP3510-US	AP3510	08499-80154	F	10.255	2.4.1.0	WISP-EX	2.4.1.0	3,4
► Services										
▶ Security										
Management Access										
▶ Diagnostics										
-Login Details										
Connect To: 10.255.108.36										
User: admin										
Message			Fil	tering is disabled	i Page	1 of 1 load	ied.			
	Number of adopted	APs: 1								
Save Save Refresh	Export	Location LED								O Help

**3** Refer to the *Adopted AP* screen for the following information:

Controller	The <i>Controller</i> field displays the IP address of the cluster member associated with each AP. When clustering is enabled on the controller and Cluster GUI is enabled, the <i>Controller</i> field will be available on the AP configuration screen. For information on configuring enabling Cluster GUI, see "Managing Clustering Using the Web UI" on page 358.
MAC Address	Displays the radio's first MAC address when it is adopted by the controller.
Model	Displays the model number of the Access Port/Point.
АР Туре	Displays the Access Port/Point type.
Serial	Displays the serial number of the Access Port/Point. This information is used for controller management purposes. It is read-only and cannot be modified.
HW Version	Displays the hardware version of the Access Port/Point. This information can be helpful when troubleshooting problems with the Access Port/ Point.

#### Summit WM3000 Series Controller System Reference Guide

IP Address	Displays the IP address of the adopted Access Port/Point.
Bootloader	Displays the software version the Access Port/Point boots from. This information can be helpful when troubleshooting problems.
Protocol Version	Displays the version of the interface protocol between the Access Port/Point and the controller. This information can be helpful when troubleshooting problems with the Access Port/Point.
Fw Version	Displays the Access Port/Point firmware version at run time. Use this information to assess whether the software requires an upgrade for better compatibility with the controller.
Radio Indices	Displays the indices of the radios belonging to the selected Access Port/Point. These indices are equivalent to a numerical device recognition identifier (index) for the radio.
Number of Adopted APs	The Number of Adopted APs is the total number of Access Ports/Points currently adopted by Controller.

- **4** When using clustering and the Cluster GUI feature is enabled, a pull-down menu will be available to select which cluster members' APs are displayed. To view APs from all cluster members, select *All* from the pull-down menu. To view APs radios from a specific cluster member, select that member's IP address from the pull-down menu.
- 5 Click the *Export* button to export the contents of the table to a Comma Separated Values file (CSV).



When using a standalone Access Point, such as the Altitude 35x0 Series Access Point, one radio can be converted into a sensor and the other radio can function as standard radio.



### NOTE

When converting APs to sensors, the default sensor configuration will be sent to each AP. If a static IP is configured in the default sensor configuration, all sensors will receive the same IP address and cause an IP address conflict. It is recommended not to set a static IP for the default sensor configuration and to update individual sensors if they require static IPs.

WIPS uses sensors to collect data transmitted by 802.11a and 802.11b/g compliant devices and sends the data to a centralized server for analysis and correlation. Sensors are passive devices that function primarily in listen-only mode. A single sensor can monitor multiple APs.

Once the sensor collects wireless LAN data, the centralized server analyzes the 802.11 frames and extracts meaningful data points to determine key attributes, such as:

- Wireless device associations
- Use of encryption and authentication
- Vendor identification of all devices
- Total data transferred

Preprocessing data centrally ensures a reduced reliance on network bandwidth to perform wireless network management.

**6** Click the *Location LED* button to flash the LEDs on the AP to assist in locating and identifying a selected AP within an installation.

## **Viewing Unadopted Access Ports/Points**

Use the *Unadopted AP* tab for gathering device hardware address and software version information for the Access Port/Point.

To view existing Radio Configuration information:

1 Select *Network* > *Access Point* from the main menu tree. Click the *Unadopted AP* tab.

	Network > Access Point							
SUMMIT WM3600 CONTROLLER	Adopted AP Un	adopted AP	Configuration Secu	ire WiSPe AP Firmwa	re IP Filter			
<ul> <li>Controller</li> </ul>		Index		MA	C Address		Last Seen(In Seconds)	animenen ang
P Controller								
◆ Network								
Internet Protocol								
Controller Virtual LANS								
Controller virtual interfaces								
Mobile Linits								
Access Point Radios								
Access Point Adoption Defaults								
Access Point								
- A Multiple Spanning Tree								
GMP Snooping								
Services								
► Security								
Management Access								
Diagnostics								
Login Details								
Connect To: 10.255.108.36								
User: admin								
Message								
	Number of unac	iopted APs:	0					
	Adopt	Emort	1					
Save Save Cogout Refresh	Maph	Export	J				_	Melp

2 The *Unadopted AP* tab displays the following information:

Index	Displays a numerical identifier used to associate a particular Access Port/Point with a set of statistics and can help differentiate the Access Port/Point from other Access Ports/Points with similar attributes.
MAC Address	Displays the unique Hardware or <i>Media Access Control</i> (MAC) address for the Access Port/Point. Access Ports/Points with dual radios will have a unique MAC address for each radio. The MAC address is hard-coded at the factory and cannot be modified.

Last Seen (In Seconds)	Displays the time the Access Port/Point was last seen (observed within the controller-managed network). This value is expressed in seconds. Use this value to assess if the Access Port/Point is no longer in communications with the controller.
Number of Unadopted APs	Displays the total number of Access Ports/Point (at the bottom of the screen) that have been recognized, but not adopted by the controller.

- **3** Select an available index and click the *Adopt* button to display a screen wherein the properties of a new radio can be added for adoption to the controller. When displayed, the screen prompts for the MAC address and type of radio. Complete the fields and click the *OK* button to add the radio.
- 4 Click the Export button to export the contents of the table to a Comma Separated Values file (CSV).



#### CAUTION

An AP4600 Series Access Port is required to have a DHCP provided IP address before attempting layer 3 adoption, otherwise it will not work. Additionally, the Access Port must be able to find the IP addresses of the controllers on the network. To locate controller IP addresses on the network:

- Configure DHCP option 189 to specify each controller IP address.

- Configure a DNS Server to resolve an existing name into the IP of the controller. The Access Port has to get DNS server information as part of its DHCP information.

## **Access Port/Point Configuration**

Use the Configuration tab to view information on all known Access Ports/Points and edit their profiles.

To view existing adopted Access Port/Point information:

- 1 Select *Network* > *Access Point* from the main menu tree.
- 2 Click the *Configuration* tab.

	Network > Access Point					
SUMMIT' WM3700 CONTROLLER	Adopted AP Unadopted AP	Configuration Sensor	Secure WiSPe AP Firmware	IP Filter		
▶ Controller	MAC Address	AP Type	Country	Ip Filter List	Syslog Mode	
- Network	00-04-96-42-37-64	AP3510	Egypt-eg		×	
· Nelwork	00-04-96-42-37-66	AP3510	Egypt-eg		×	
Internet Protocol	00-04-96-42-37-9E	AP3510	Egypt-eg		×	
뿔쯩 Layer 2 Virtual LANs	00-04-96-42-37-AE	AP3510	Egypt-eg		×	
- Controller Virtual Interfaces	00-04-96-42-37-DE	AP3510	Egypt-eg		×	
B Wireless LANs	00-04-96-42-37-E4	AP3510	Egypt-eg		×	
	00-04-96-42-37-F8	AP3550	Egypt-eg		×	
	00-04-96-42-38-04	AP3550	United States-us		×	
Access Point Radios (س	00-04-96-44-51-94	AP4600	Egypt-eg		N/A	
	00-04-96-44-54-A4	AP4600	Egypt-eg		N/A	
Access Point	00-04-96-44-57-CC	AP4600	Egypt-eg		N/A	
	00-04-96-44-58-88	AP4600	Egypt-eg	2	N/A	
	00-04-96-54-9F-BC	AP4600	Egypt-eg		N/A	
IGMP Snooping	00-04-96-54-9F-D4	AP4700	United States-us		<b>X</b>	
🦾 🦾 Wired Hotspot	00-04-96-54-9F-DC	AP4700	Egypt-eg		X	
Services					~	
P Security						
Management Access						
▶ Diagnostics						
Login Details						
Connect To: 10.211.37.19						
User: admin						
Message						
Save 🛃 Logout 🔀 Refresh	Edit Sysl	og Config		LLDP Setti	ngs 🕜 Help	

3 Refer to the *Configuration* screen for the following information:

MAC Address	Displays the radio's first MAC address when it is adopted by the controller.
АР Туре	Displays the Access Port type.
Country	Displays the country the Access Port is configured to operate in.
lp Filter List	Displays the list of IP filters assigned to this AP.
Syslog Mode	For the selected AAP, this option enables or disables logging to an external Syslog server.
LLDP Settings	Enables the Link Layer Discovery Protocol (LLDP), which is a protocol that enables devices to advertise their capabilities and media-specific configuration information.

- **4** To change the settings for a selected Access Port/Point, select an Access Port/Point from the table and click the *Edit* button.
- 5 To configure an external Syslog server on the AAP from the controller, click the *Syslog Config* button.

#### Summit WM3000 Series Controller System Reference Guide

6 Click the LLDP Settings button to enable Link Layer Discovery Protocol (LLDP).

#### **Editing Access Port/Point Settings**

To edit Access Port/Point Settings:

- 1 Select *Network > Access Point* from the main menu tree.
- 2 Click the *Configuration* tab.
- 3 Select an Access Port/Point from the table and click the *Edit* button

twork > Access Point > Configu Infigure AP	Jire AP
Country	United States-us
VLAN Tagging	
Enable VLAN Trunking	Native VLAN ID 1 (1 - 4094)
AP Native VLAN for LAN1	ntagged Management VLAN ID 1 (1 - 4094)
tatus:	
For AP46xx	OK Cancel 📀 Help

onfigure AP				
Country	United States-us			
VLAN Tagging				
Enable VLAN Trunking	Native VLAN ID 1 (1 - 4094)			
AP Native VLAN for LAN1 Untag	ged 💌 Management VLAN ID 🚺 (1 - 4094)			
Radio Setup				
C A/B/G/N WLAN and Sensor	C Sensor only Spectrum Analysis mode (no WLAN)			
C B/G/N WLAN and Sensor	C B/G/N WLAN no Sensor			
C A/N WLAN and Sensor	C A/N WLAN no Sensor			
A/B/G/N WLAN only, no Sensor	C Radios Off			
Enter a list of	IP Filter Rules			
In filters				
Out filters				
Ip Filter Name	2			
tatus:				
For AP35xx	OK Cancel 📀 Hel			

4 Configure the Country and VLAN Tagging for the selected AP:

Country Select the Country that the Access Port will be configured to operate in.

- Enable VLAN Trunking Ensure that the *Enable VLAN Trunking* option is selected. Trunk lines are required to pass VLAN information between destinations. A trunk port, by default, is a member of all the VLANs existing on the access port and carries traffic for all those VLANs. Trunking is a function that must be enabled on both sides of a link.
- Native VLAN ID Assign a unique VLAN ID (from 1 to 4094) to each VLAN modified. The VLAN ID associates a frame with a specific VLAN and provides the information the access point needs to process the frame across the network. Therefore, it may be practical to assign a name to a VLAN representative or the area or type of network traffic it represents.
- AP Native VLAN for Select whether the native VLAN for the Access Port on LAN1 will be *Tagged* or *Untagged*.
- Management VLAN ID Enter a *Management VLAN ID* for LAN1 and LAN2. The Management VLAN is used to distinguish VLAN traffic flows for the LAN. The trunk port marks the frames with special tags as they pass between the access port and its destination. These tags help distinguish data traffic. Authentication servers (such as RADIUS and Kerberos) must be on the same Management VLAN. Additionally, DHCP and BOOTP servers must be on the same Management VLAN as well.
- 5 Select a template from the list below for configuring Access Points to WIPS sensors:

A/B/G/N WLAN and Sensor	Enables 802.11a, 802.11g, 802.11bgn and 802.11an for the WLAN and dedicates the AP as a sensor.
B/G/N WLAN and Sensor	Enables 802.11g and 802.11bgn for the WLAN and dedicates the AP as a sensor.
A/N WLAN and Sensor	Enables 802.11a and 802.11an for the WLAN and dedicates the AP as a sensor.
A/B/G/N WLAN only, no Sensor	Enables 802.11a, 802.11g, 802.11bgn and 802.11an for the WLAN and it does not enable the AP as a sensor.
Sensor only Spectrum Analysis mode (no WLAN)	Enables the AP as a sensor and does not enable any 802.11a/b/g/n traffic.
B/G/N WLAN no Sensor	Enables 802.11g and 802.11bgn traffic for the WLAN and it does not enable the AP as a sensor.
A/N WLAN no Sensor	Enables 802.11a and 802.11n traffic for the WLAN and it does not enable the AP as a sensor.
Radios Off	Disables all radios on the selected Access Port.

6 Enter a list of IP Filter Rules for the Access Port:

In Filters	Enter a comma-separated list of IP filters defined for the In direction.
Out Filters	Enter a comma-separated list of IP filters defined for the Out direction

- 7 Select an IP Filter from the drop-down menu.
- 8 Select the *Enable LED for AAP* option to locate the Adaptive AP. The AP's LED will flash indicating its location in your setup.

#### Configuring a Syslog Server on the AAP from the controller

To configure an external Syslog server on the AAP from the controller:

- 1 Select *Network* > *Access Point* from the main menu tree.
- 2 Click the *Configuration* tab.

Summit WM3000 Series Controller System Reference Guide

3 Click the Syslog Config button.



- 4 Check the *Enable Logging to Syslog Server* option to enable logging to an external Syslog server. Select the logging level from the drop-down menu.
- 5 Enter the IP address of the external Syslog server in the Syslog Server IP Addr field.
- 6 Click the *OK* button.

#### **Configuring LLDP Settings for Access Port**

Link Layer Discovery Protocol (LLDP) is a protocol that enables devices to advertise their capabilities and media-specific configuration. LLDP provides a standard method of discovering and representing the physical network connections of a given network management domain.

Network > Access Point > LLD 🔀				
LLDP Settings				
LLDP Setup				
Enable LLDP				
Refresh Interval 30				
Holdtime Multiplier 4				
Status:				
OK Cancel 🕜 Help				

- 1 Check the *Enable LLDP* checkbox to enable or disable the transmission of LLDP advertisements.
- 2 Enter the refresh interval value in the *Refresh Interval* field. This parameter indicates the interval at which LLDP frames are transmitted on behalf of this LLDP agent.
- **3** Enter the holdtime multiplier value in the *Holdtime Multiplier* field. This parameter is a multiplier on the 'Refresh Interval' that determines the actual TTL value used in an LLD PDU.



NOTE

These settings apply only to the Altitude 4600 Series Access Ports.

## **Viewing Sensor Information**

Use the *Sensor* tab to view information on Access Points configured as sensors and if needed revert them to Access Ports.

To view existing Sensor information:

- 1 Select *Network > Access Point* from the main menu tree.
- 2 Click the *Sensor* tab.

	Network > Access Point				
SUMMIT WM3700 CONTROLLER	Adapted AP   Unadopted AP   Configuration	Secure WSPe   AP Pennine   P	Piller ]		
Controller     Tothersk     Second Laws 2 What Laws 2     What Laws 2     What Laws      Wreekes LANs     Wreekes     Wreekes	Configuration VLAN ID Default Configuration IP Use DHCP to obtain IP Address IP Address 0 0 0 Budmet Mask 0 0 0 Outleway IP Address 0 0 0	(1 - 4094)     Ping Interval       automatically     Primary WIP'S Server       1     0       3     0	5         (2 - 60)           Address         (2 - 60)           er Address         (2 - 60)	-	
A Services	Benoor Display Table	prov	Filtering Options - << < Page	<b>41 [3]</b> >>>	1
Geouty	Index	PMC Address	VLAV	Left Heard	P Atlens
Hanagement Access     Disprostics     Connect To: 182.168.8.1     User: admin     Message			Filtering is disabled Page 1 of 1	loated	
Sine Blagar States	powertib AP				O Here

- 3 Specify the global default VLAN ID and the Ping Interval for all sensors and click the Apply button.
- 4 In the *Default Configuration* section, give the default configuration values of the WIPS server. Unselect the *Use DHCP to obtain IP Address automatically* option to assign IP address of the VLAN manually and do not want DHCP to provide them. Selecting this disables the IP address field and the Subnet Mask field. Enter the *IP Address* and the *Subnet Mask* of the default VLAN in the respective fields. Also enter the *Gateway IP Address, Primary WIPS Server Address,* and the *Secondary WIPS Server Address.* The *Sensor Display Table* displays the following information:

Index	Displays the numerical value assigned to each sensor AP.
MAC Address	Displays the Media Access Control (MAC) address for each sensor AP.
VLAN	Displays the VLAN that each sensor AP is associated with.
Last Heard (sec)	Displays the number of seconds since the controller last received packets from each sensor AP.
IP Address	Displays the current IP address for each sensor AP.
Revert to AP	Select a sensor AP from the table and click the <i>Revert to AP</i> button to return to convert the AP back to a standard Access Port.

# **Configuring Secure WiSPe**

To configure Secure WiSPe:

- **1** Select *Network > Access Point* from the main menu tree.
- **2** Click the *Secure WiSPe* tab.

	Network > Access Po	int			
SUMMIT WM3600 CONTROLLER	Adopted AP Unadopted AP 0	configuration Seco	re WiSPe AP Firmware	IP Filter	
<ul> <li>Controller</li> </ul>	Global Configuration				
- Notwork		Enter 8-64 char	acters		
	Default Pre Shared Secret				
Ref Laver 2 Vetual LANe					
- Controller Virtual Interfaces					Apply Revert
- B Wireless LANs					
- D Mobile Units	Secure WiSPe Table				
م Access Point Radios		Maria Cations	C III D D D D D	a stand and a familie	Ter Will a sa
- Grant Adoption Defaults	Show F	ittering Options	(• Yiew by Page (	view all << < Page	1 or 1 (9) > >>
Access Point	MAC Address	AD46.V0	AP Type	Secure-Mode Enabled	Pre-Staging Enabled
-A Multiple Spanning Tree	00-01-30-11-51-00	PAPHONO		•	
Services					
► Security					
Management Access					
Diagnostics					
Login Details					
Connect To: 10.255.108.36					
User admin					
Message					
			Filtering is disabled	Page 1 of 1 loaded.	
		1		-1	
Save Sout 2 Refresh	Edit Enable 8	ecure Mode	Disable Secure Mod		Help

- **3** Enter a *Default Pre-Shared Secret* used for Secure WiSPe authentication. The shared secret must be between 8 and 64 characters. The default factory value is *defaultS*.
- 4 The Secure WiSPe Table displays the following information on each configured AP:

Controller	The <i>Controller</i> field displays the IP address of the cluster member associated with each AP. When clustering is enabled on the controller and Cluster GUI is enabled, the <i>Controller</i> field will be available on the AP configuration screen. For information on configuring enabling Cluster GUI, see "Managing Clustering Using the Web UI" on page 358.
MAC Address	Displays the MAC Addresses for each of the Access Ports.
АР Туре	The AP Type displays the AP model (AP4600 Series Access Port only).
Secure Mode Enabled	Indicates if Secure Mode is enabled for each of the listed Access Ports. A green checkmark indicates Secure Mode is enabled and a red X indicates that Secure Mode is disabled.

Pre-Staging Enabled Indicates if Pre-Staging Mode is enabled for each of the listed Access Ports. A green checkmark indicates Pre-Staging is enabled and a red X indicates that Pre-Staging is disabled.

- **5** To edit the Secure WiSPe settings for an AP, select an AP from the *Secure WiSPe Table* and click the *Edit* button.
- **6** To enable Secure Mode, click the *Enable Secure Mode* button to enable secure-mode to a set of APs. The AP's MAC Address and mode will be saved in the running configuration. If secure-mode is set to enable, it means that WISP-e transactions for this AP will be secured.
- 7 To disable Secure Mode, click the *Disable Secure Mode* button to disable secure-mode to a set of APs. The AP's MAC Address and mode will be saved in the running configuration. If secure-mode is set to disable, it means that WISP-e transactions for this AP will not be secured.
- 8 When using clustering and the Cluster GUI feature is enabled, a pull-down menu will be available to select which cluster members' APs are displayed. To view APs from all cluster members, select *All* from the pull-down menu. To view APs radios from a specific cluster member, select that member's IP address from the pull-down menu.

# **Configuring Adaptive AP Firmware**

Refer to the *AP Firmware* tab to view the Access Port and Adaptive AP firmware image associated with each adopted Access Port or Adaptive AP. The screen allows you to update the firmware image for Adaptive APs that associate with the controller.

To view AP firmware information:

- 1 Select *Network* > *Access Point* from the main menu tree.
- 2 Click the *AP Firmware* tab.

	Network > Access Point							
SUMMIT <sup>®</sup> WM3700 CONTROLLER	Adopted AP Unadopted AP Config	uration Sensor Secure WiSPe AP Firmware IP Filter						
▶ Controller ▼ Network	✓ AP Automatic Update							
Internet Protocol Layer 2 Virtual LANs	Firmware Update Mode	○ FTP						
····		Apply Revert						
س Mobile Units محکم ال	AP Image Upload Table							
	AP Image Type	AP Image File						
- Access Point	AP3510	flash:/ADP3510-2.5.1.0-020R.img						
	AP3550	flash:/ADP3550-2.5.1.0-020R.img						
	AP4700	flash:/AP4700_04010100020R.bin						
Wired Hotspot								
Services     Security								
Management Access								
▶ Diagnostics								
Login Details								
Connect To: 10.211.37.19								
User: admin								
Message								
🔝 Save 🛃 Logout 🔀 Refresh								

1 Enable or disable AP Automatic Update (AP Automatic Update).

AP Automatic Update	Check this box to enable automatic update of Access Port or Adaptive AP firmware when an Access Port or Adaptive AP associates with the controller. The AP image file used for automatic update are specified in the <i>AP Image Upload Table</i> below.
Firmware Update Mode	Select <i>FTP</i> or <i>SFTP</i> for specifying the firmware update mode. If you select the FTP radio button, the <i>Update AP Image</i> and the <i>SFTP Image Update</i> buttons will be disabled.

2 View the firmware information displayed per Adaptive AP type with the following data:

AP Image Type	The AP image type is the model of Access Port or Adaptive AP, which the firmware is used with. Available image types are:					
	• AP3510					
	• AP3550					
	AP4600 Series					
	AP4700 Series					
AP Image File	Displays the filename of the image file associated with the AP Image Type.					

- **3** To add a new AP firmware image, click the *Add* button.
- 4 To edit the details of an AP firmware image, highlight an AP image type and click the *Edit* button.
- 5 To delete an existing AP firmware image, highlight an AP image type and click the *Delete* button.

To modify the AP Firmware Image settings:

- 1 Select *Network > Access Point* from the main menu tree.
- 2 Click the *AP Firmware* tab.
- 3 Click the Add button to display a screen to configure the AP Image Type and AP Image File.

Network > Access Point > A	dd AP Image Path
Add AP Image Path	
AP Image Type	AP3510 💌
AP Image File	<b>\$</b>
Status:	
	OK Cancel 📀 Help

- 4 Specify the *AP Image Type*.
- 5 Specify the *AP Image File*. You can browse the controller file systems using the browser icon. AP images must be on the flash, system, nvram, or usb file systems in order for them to be selected.
- 6 Click the OK button to save the changes and return to the AP Firmware tab.

#### Editing an Existing AP Firmware Image

To modify the AP Firmware Image settings:

- 1 Select *Network > Access Point* from the main menu tree.
- 2 Click the *AP Firmware* tab.
- 3 Select an AP Image Type from the AP Image Upload table.

4 Click the Edit button to display a screen to change the AP Image Type or AP Image File.

Network > Access Edit AP Image Patl	Point > Edit AP Image Path	×
AP Image Type AP Image File	AP3550 💌	
Status:		
	OK Cancel	O Help

- 5 Modify the *AP Image Type* as necessary.
- 6 Modify the *AP Image File* as necessary. You can browse the controller file systems using the browser icon. AP images must be on the flash, system, nvram, or usb file systems in order for them to be selected.
- 7 Click the OK button to save the changes and return to the AP Firmware tab

#### Updating an existing AAP Image Firmware

Use the *Update AP Image* button to update a selected Adaptive AP image firmware. To update an AP image:

- 1 Select *Network > Access Point* from the main menu tree.
- 2 Click the *AP Firmware* tab.
- 3 Select an AP image from the AP Image Upload Table and click the Update AP Image button.

AP Type	MAC Address	Fiv Version
P4700	00-04-96-43-60-8C	4.1.1.0-004D
P3550	00-04-96-43-4C-34	2.5.1.0-007B
P4700	00-23-68-46-1C-80	4.1.1.0-007B
0.0010		
4.2210	00-04-96-43-46-3	2.5.1.0-0078
2010	00-04-96-43-42-3	2.5.1.0-0078

*AP Type* identifies the Access Port/Point model. *MAC Address* is the MAC address of the AP selected. *Fw Version* gives you the current firmware version on the Access Port. Use this information to assess whether the software requires an upgrade for better compatibility with the Controller.

#### Updating an AAP Image/Firmware using SFTP

You can update an AAP image from an external SFTP server using the *SFTP Image Update* button. To update using SFTP:

- 1 Select *Networks > Access Point* from the main menu tree.
- 2 Click the *AP Firmware* tab.
- 3 Click the *SFTP Image Update* button.

Network > Access Po	int >	SFT	P Im	age U	Ipdat	e	X
SFTP Image Update							
AP MAC							
File Name		_	_	_	_	_	
Server IP Address			_				
User ID							
Password							
Path							
Status:							
C	K		Car	ncel		🕑 Hel	p

*AP MAC Address* is the device MAC address. Ensure that this is the actual hard-coded MAC address of the device. *File Name* is the name of the AP image. *Server IP Address* gives you the IP address of the SFTP server where all the AP images reside. *User ID* is the ID to log in to the SFTP server. *Password* is the SFTP password used while logging in. *Path* gives you the path of the AP image residing in the server.

### **Configuring IP Filtering**

Refer to the *IP Filter* tab to view the IP filter settings for the controller. The screen allows you to update the IP filter settings of the controller.

To view IP Filtering information:

- 1 Select *Network > Access Point* from the main menu tree.
- 2 Click the *IP Filter* tab.

	Networ	Network > Access Point								
SUMMIT* WM3600 CONTROLLER	Adopted /	VP Unadopted	AP Config	guration   Secu	ure WiSPe AP Firm	ware IP Filter				
► Controller	Nan	e Priority	Decision	Protocol	Src IP Start	Src IP End	Dst IP Start	Dst IP End	Dst	Dst
✓ Network				1		/	·			
Internet Protocol  Cayer 2 Virtual LANs  Controller Virtual Interfaces  Wireless LANs  Mobile Units  Access Point Radios  Access Point Adoption Defaults  Access Point  Com Multiple Spanning Tree  GIMP Snooping										
Services										
► Security										
▶ Management Access										
▶ Diagnostics										
Login Details										
Connect To: 10.255.108.36										
User: admin										
Message										
Save Save Refresh	Edit	Delet	e	Add						🚫 Help

#### 3 The *IP Filter Table* displays the following information on each configured IP filter:

Name	Displays the name for each of the IP filters.
Priority	Displays the numerical priority assigned to each IP filter.
Decision	Defines what to do for filtered IP addresses.
Protocol	Specify the protocol used for the filter policy. The options are <i>ALL</i> , <i>TCP</i> , <i>UDP</i> , <i>ICMP</i> , <i>PIM</i> , <i>GRE</i> , <i>RSVP</i> , <i>IDP</i> , <i>PUP</i> , <i>EGP</i> , <i>IPIP</i> , <i>ESP</i> , <i>AH</i> , <i>IGMP</i> , <i>IPVG</i> , <i>COMPR_H</i> and <i>RAW_IP</i> . The protocol number can also be used as the protocol name.
Src IP Start	Creates the beginning of source IP address range to be either allowed or denied IP packet forwarding. The source address is where the packet originated. Setting the <i>SRC IP End</i> value the same as the <i>SRC IP Start</i> allows or denies just this address without defining a range.
Src IP End	Providing this address completes a range of source (data origination) addresses that can either be allowed or denied access to the WLAN.
Dst IP Start	Creates the beginning of destination IP address range to be either allowed or denied IP packet forwarding. The source address is where the packet originated. Setting the <i>Dst IP End</i> value the same as the <i>Dst IP Start</i> allows or denies just this address without defining a range.

Dst IP End	Providing this address completes a range of destination addresses that can either be allowed or denied access to the WLAN.
Dst Port Start	Defines the port number representing the beginning protocol port range either allowed or denied permission to the target WLAN.
Dst Port End	Defines the port number representing the ending protocol port range either allowed or denied permission to the target WLAN.

4 To add a new IP filter policy, click the *Add* button.

Network > Access Point >	Apply Filter 🛛 🗙		
Apply Filter			
Name			
Rule	1		
Decision	permit		
Protocol	IPV6		
Source IP Start	0.0.0.0		
Source IP End	255 . 255 . 255 . 255		
Destination IP Start	0.0.0.0		
Destination IP End	255.255.255.255		
Destination Port Start	1		
Destination Port End	65535		
Status:			
OK Cancel 🔇 Help			

5 To edit the details of an IP filter, highlight an IP filter and click the *Edit* button.

Network > Access Point >	Apply Filter 🔰 🔰
Apply Filter	
Name	test
Rule	1
Decision	permit 💌
Protocol	IPV6
Source IP Start	0.0.0.0
Source IP End	255 . 255 . 255 . 255
Destination IP Start	0.0.0.0
Destination IP End	255 . 255 . 255 . 255
Destination Port Start	1
Destination Port End	65535
Status:	
OK	Cancel 🧿 Help

6 To delete an IP filter, highlight an IP filter and click the Delete button.

# **Multiple Spanning Tree**

*Multiple Spanning Tree Protocol* (MSTP) provides a VLAN-aware protocol and algorithm to create and maintain a loop-free network. It allows the configuration of multiple spanning tree instances. This ensures a loop-free topology for one or more VLANs. It allows the network administrator to provide a different path for each group of VLANs to better utilize redundancy.

MSTP allows rapid convergence similar to *Rapid Spanning Tree Protocol* (RSTP). RSPT is an independent protocol and MSTP does not use RSTP. Since MSTP allows VLANs to be grouped in an instance, each instance can have its own spanning-tree topology independent of other spanning-tree instances. This architecture provides multiple forwarding links for data traffic and load balancing, and therefore reduces the number of spanning-tree instances required to support a large number of VLANs.

Using MSTP, the network can be divided into regions. All controllers within a region use the same VLAN to instance mapping. The entire network runs a spanning tree instance called the *Common Spanning Tree* instance (CST) that interconnects regions as well as legacy (STP and RSTP) bridges. The regions run on a local instance for each configured MSTP instance.

The network-wide spanning tree for instance 0 is known as the *Common Spanning Tree* (CST). A spanning tree for any other instance, which is local to a region, is known as an *Internal Spanning Tree* (IST). The *Common and Internal Spanning Tree* (CIST) (which consists of the CST as well as all ISTs across regions) interconnects all bridges in the network.

The following definitions describe the STP instances that define an MSTP configuration:

- *Common Spanning Tree (CST)*—MSTP runs a single spanning tree instance (called the *Common Spanning Tree*) that interconnects all the bridges in a network. This instance treats each region as a single bridge. In all other ways, it operates exactly like *Rapid Spanning Tree* (RSTP).
- *Common and Internal Spanning Trees (CIST)*—CIST contains all of the ISTs and bridges not formally configured into a region. This instance interoperates with bridges running legacy STP and RSTP implementations.
- *Multiple Spanning Tree Instance (MSTI)*—The MSTI is identified by an *MSTP identifier* (MSTPid) value from 1 to 15. This defines an individual instance of a spanning tree. One or more VLANs can be assigned to an MSTI. A VLAN cannot be assigned to multiple MSTIs. The multiple spanning tree instance 0 is always present. VLANs not explicitly assigned to an instance are assigned to instance 0.
- *MSTP Region*—These are clusters of bridges that run multiple instances of the MSTP protocol. Multiple bridges detect they are in the same region by exchanging their configuration digest (which is dependent on the VLAN to instance mapping), region name, and revision-level. If you need to have two bridges in the same region, the two bridges must have identical VLAN to instance mappings, region names, and revision-levels.

To configure the controller for MSTP support, configure the region name and the revision on each controller being configured. This region name is unique to each region. Then create one or more instances and assign IDs. VLANs are then assigned to instances. These instances must be configured on controllers that interoperate with the same VLAN assignments. Port cost, priority, and global parameters can then be configured for individual ports and instances.

The Multiple Spanning Tree option contains separate tabs for the following activities:

- Configuring a Bridge on page 281
- Viewing and Configuring Bridge Instance Details on page 285
- Configuring a Port on page 287
- Viewing and Configuring Port Instance Details on page 291

### **Configuring a Bridge**

Use the *Bridge* tab to configure the Bridge. This window displays bridge configuration details for the controller

To configure the MSTP bridge:

	Network > Multiple Span	ning Tree				
SUMMIT WM3600 CONTROLLER	Bridge Bridge Instance Port PortInstance					
► Controller	Bridge Configuration:					<u> </u>
✓ Network	MSTP Parameters:					
- 🔐 Internet Protocol - 提징 Layer 2 Virtual LANs	Global MSTP Status:	Enabled	*	Max. Hop Count		
	Supported Versions:	NonStp Dot1d1998 dot1w dot1d2004	*	Protocol Version:	autoDot1 s	<u>×</u>
Access Point Adoption Defaults	MST Config. Name:	My Name		MST Revision Level:		
Multiple Spanning Tree     IGMP Snooping	Error Disable Timeout:	300		ID Format Selector:	0	
	Portfast Bpdu Filter:	Portfast Bpdu Guard:				
	Admin. Cisco Mode:	C Operator Cisco Mode:				
➤ Services	MST Config. Digest:	ac.36.17.7f.50.28.3c.d4.b8.38	8.21.d8.ab.26	6.de.62		
Security     Management Access	General Configuration:					
► Diagnostics	CIST Root:	8000000496421422	External Ro	ot Cost		
Login Details	Regional Root:	8000000496421422	CIST Bridge	e Priority:		3276
Connect To: 10.255.108.36	CIST Bridge Hello Tir	ne: 2	Bridge Hell	o Time:		
User: admin	CIST Bridge Forward	Delay: 15	CIST Bridge	e Forward Delay:		1
message	CIST Bridge Maximur	n Age: 20	Bridge Maxi	imum Age:		
	4					<u>×</u>
Save Save Refresh				-	Apply Revent	🕜 Help

To configure the MSTP bridge:

- 1 Select *Network > Multiple Spanning Tree* from the main menu tree.
- 2 Select the *Bridge* tab (should be the displayed tab by default).
- 3 Refer to the MSTP Parameter field to view or set the following:

Global MSTP Status	Use the drop-down menu to define MSTP status. The default is Enabled.
Max Hop Count	Displays the maximum allowed hops for a BPDU (Bridge Protocol Data Unit) in an MSTP region. This value is used by all the MSTP instances.
Supported Versions	Displays the different versions of STP supported.

Protocol Version	Displays the current protocol version in use. Available MSTP protocol versions are:			
	forceNonStp			
	forceLegacyDot1d			
	forceDot1w			
	• autoDot1s			
	• unknown			
MST Config. Name	Enter a name for the MST region. This is used when configuring multiple regions within the network. Each controller running MSTP is configured with a unique MST region name. This helps when keeping track of MSTP configuration changes. Increment this number with each configuration change. The revision-level specifies the revision-level of the current configuration.			
MST Revision Level	Assign an MST revision level number to the MSTP region to which the device belongs. Each controller running is configured with a unique MSTP name and revision number. This helps when keeping track of MSTP configuration changes. Increment this number with each configuration change. The revision level specifies the revision level of the current configuration.			
Error Disable Timeout	Select this option to enable an error disable-timeout facility. The error disable-timeout is used to set a timeout value for ports disabled resulting from a BPDU guard.			
	The BPDU guard feature shuts down the port on receiving a BPDU on a BPDU-guard enabled port.			
ID Format Selector	Displays the ID format currently in use.			
portfast Bdpu Filter	Select this checkbox to enable BPDU filter for all portfast-enabled ports. The Spanning Tree Protocol sends BPDUs from all the ports. Enabling the BPDU filter feature ensures portfast-enabled ports do not transmit or receive any BPDUs.			
Portfast Bdpu	Select this checkbox to enable BPDU guard for all portfast-enabled ports.			
Guard	When the BPDU Guard feature is set for bridge, all portfast-enabled ports of the bridge that have BPDU set to default shutdown the port on receiving a BPDU. Hence no BPDUs are processed.			
Admin Cisco Mode	Select this checkbox to enable interoperability with Cisco's version of MSTP, which is incompatible with standard MSTP.			
Operator Cisco Mode	Displays whether Cisco's version of MSTP is running. This is not a configurable parameter.			
MST Config Digest	Displays the Configuration Digest derived from the MSTP Configuration table.			

4 Refer to the *General Configuration* field for the following:

CIST Root	This displays the CIST (Common and Internal Spanning Tree) root bridge's bridge identifier. The bridge identifier consists of a priority value followed by the MAC address. The lower the path cost, the greater the likelihood of the bridge becoming the root.		
External Root Cost	Displays the root cost of the CIST root.		
Regional Root	Displays the regional roots MAC address.		
CIST Bridge Priority	Set the bridge priority for the common instance. The value entered, determines the likelihood this bridge is selected as the root.		
	The lower the priority the greater the likelihood of the bridge becoming a root.		

Summit WM3000 Series Controller System Reference Guide

CIST Bridge HelloTime	Set the CIST Hello Time (in seconds). After the defined interval all bridges in a bridged LAN exchange BPDUs.
	The hello time is the time interval (in seconds) the device waits between BPDU transmissions.
	A very low value leads to excessive traffic on the network, whereas a higher value delays the detection of a topology change. This value is used by all instances.
Bridge Hello Time	Displays the configured Hello Time. If this is the root bridge, the value is equal to the configured Hello Time.
CIST Bridge Forward Delay	Enter the CIST bridge forward delay value received from the root bridge. If this is the root bridge, the value will be equal to the Configured Forward Delay.
	The forward delay value is the maximum time (in seconds) the root device waits before changing states (from a listening state to a learning state to a forwarding state).
	This delay is required, as every device must receive information about topology changes before forwarding frames.
	In addition, each port needs time to listen for conflicting information that would make it return to a blocking state; otherwise, temporary data loops may result.
CIST Bridge Forward Delay	Displays the configured forward delay period.
CIST Bridge Maximum Age	Enter the CIST bridge maximum age received from the root bridge. The maximum age is the maximum time (in seconds) for which (if a bridge is the root bridge) a message is considered valid. This prevents the frames from looping indefinitely. The max-age should be greater than twice the value of hello time plus one, but less than twice the value of forward delay minus one. The allowable range for max-age is 6-40 seconds. Configure this value sufficiently high, so a frame generated by root can be propagated to the leaf nodes without exceeding the maximum age.
Bridge Maximum Age	Displays the BPDU maximum age value. If this is the root bridge, the value will be equal to the Configured Max Age.

# **Viewing and Configuring Bridge Instance Details**

The *Bridge Instance* tab displays the number of MSTP instance created and VLANS associated with it. To view and configure the MSTP bridge instance:

- 1 Select *Network > Multiple Spanning Tree* from the main menu tree.
- **2** Select the *Bridge Instance* tab.



The Bridge Instance tab displays the following:

ID	Displays the ID of the MSTP instance.
Bridge Priority	Displays the bridge priority for the associated instance.
	The Bridge Priority is assigned to an individual bridge based on whether it is selected as the root bridge. The lower the priority, the greater likelihood the bridge becoming the root for this instance.
Bridge ID	Displays the bridge id of the bridge for this instance.
Designated Root	Displays the ID of the root bridge that sent the BPDU received on this port.
Internal Root Cost	Displays the configured path cost on a link connected to this port within the internal MSTP region.
Root Port	Displays the Port ID of the root port for this instance.

#### Summit WM3000 Series Controller System Reference Guide

Master Port	Displays the Port ID of the master port, if any, for this instance.
VLANs	Displays the list of VLANs included in this MSTP instance.

3 Select an ID and click the *Delete* button to remove from the list.

#### **Creating a Bridge Instance**

To create a VLAN instance and associate it with a bridge as a numerical identifier:

- 1 Select *Network > Multiple Spanning Tree* from the main menu tree.
- **2** Select the *Bridge Instance* tab.
- 3 Click the *Add* button.

Network > Multiple Spanning Tree 🔀			
Add			
Instance ID:			
Status:			
OK Cancel 🕢 Help			

- 4 Enter a value between 1 and 15 as the Instance ID.
- 5 Click *OK* to save and commit the changes.
- 6 The Bridge Instance tab will now display the new instance ID.
- 7 Click *Cancel* to disregard the new Bridge Instance ID.

#### Associating VLANs to a Bridge Instance

- 1 Select *Network > Multiple Spanning Tree* from the main menu tree.
- **2** Select the *Bridge Instance* tab.
- 3 Select an ID from the table within the Bridge Instance tab and click the Add VLANs button.

Network > Multiple Spanning Tree > Add 🛛 🔹 🔁		
Add		
Instance Index: VLAN ID:	1	
Status:		
ОК	Cancel 🕜 Help	

**4** Enter a VLAN ID between 1 to 4094 in the *VLAN ID* field. This VLAN ID is associated with the *Instance index*. You can add multiple VLANs to an instance.

- 5 Click *OK* to save and commit the new configuration.
- 6 Click *Cancel* to disregard the changes.

### **Configuring a Port**

Use the *Port* tab to view and configure MSTP port parameters, including enabling/disabling the spanning tree algorithm on one or more ports (displaying the designated bridge and port/root information).

To view and configure MSTP port details:

- 1 Select *Network > Multiple Spanning Tree* from the main menu tree.
- **2** Select the *Port* tab.

	Networ	k > Mu	Itiple Sp	anning	Tree						
SUMMIT WM3600 CONTROLLER	Bridge B	ridge Insta	ance Port	PortInstance							
Controller											
▼ Network	Index	Admin MAC	Oper MAC Enable	AutoEdge	Designated Bridge	Guard Root	Admin Portfast Bpdu Filter	Oper Portfast Bpdu Filter	Admin Portfast Bpdu Guard	Oper Portfast	Port Version
Internet Protocol	2001	Fnable	~	×	0000000496421422	×	Default	×	Default	Rodu	MSTP
	2002	~	~	×	000000000000000000000000000000000000000	×	Default	×	Default	×	MSTP
- Controller Virtual Interfaces	2003	~	×	×	000000000000000000	×	Default	×	Default	×	MSTP
	2004	×	~	×	000000000000000000	×	Default	×	Default	×	MSTP
Mobile Linits	2005	~	×	×	000000000000000000000000000000000000000	×	Default	×	Default	×	MSTP
Access Doint Dades	2006	~	~	×	000000000000000000000000000000000000000	×	Default	×	Default	×	MSTP
	2007	~	×	×	000000000000000000000000000000000000000	×	Default	×	Default	×	MSTP
Crew Access Point Adoption Defaults	2008	~	~	×	000000000000000000	×	Default	×	Default	×	MSTP
Access Point	2009	~	×	×	8000000496421422	×	Default	×	Default	×	MSTP
Services     Security     Management Access											
Login Details											
Connect To: 10.255.108.36											
User: admin											
Message											
	Edit										
Save Sout 20 Refresh	4				mananananananananananananananananananan						F

The *Port* tab displays the following information (ensure you scroll to the right to view the numerous port variables described):

Index	Displays the port index.							
Admin MAC Enable	Displays the status of the Admin MAC. Change the status using the <i>Edit</i> button. A green check mark indicates the Admin MAC Enable status is active/enabled.							
Oper MAC Enable	Displays the status of the Oper MAC Enable. You can change the status using the <i>Edit</i> button. A green check mark indicates that the Oper MAC Enable status is active/enabled.							
AutoEdge	Displays whether the port can automatically detect whether it is an edge port.							
Designated Bridge	Displays the ID of the bridge sent the best BPDU received on this port.							
Guard Root	Displays whether the listed port index enforces root bridge placement. The guard root ensures that the port is a designated port. Typically, each guard root port is a designated port, unless two or more ports (within the root bridge) are connected together. If the bridge receives superior (BPDUs) on a guard root-enabled port, the guard root moves the port to a root-inconsistent STP state. This state is equivalent to a listening state. No data is forwarded across the port. Thus, the guard root enforces the root bridge position.							
Admin PortFast Bpdu Filter	Displays the Portfast BPDU filter for the admin port. The Spanning Tree Protocol sends BPDUs from all ports.							
	Enabling the BPDU Filter ensures portfast-enabled admin ports do not transmit or receive BPDUs.							
Oper PortFast Bpdu Filter	Displays a PortFast BPDU filter for the oper port.							
	Enabling the BPDU Filter feature ensures portfast-enabled oper ports do not transmit or receive BPDUs.							
Admin PortFast Bpdu Guard	Displays the whether BPDU Guard is currently enabled for this port.							
	When set for a bridge, all portfast-enabled ports having the bpdu-guard set to default shut down the port on receiving the BPDU. When this occurs, the BPDU is not processed.							
Oper PortFast Bpdu Guard	Displays the whether BPDU Guard is currently enabled for this port.							
	When the OperPort PortFast BPDU Guard feature is set for a bridge, all PortFast-enabled ports that have the bpdu-guard set to default shut down the port on receiving a BPDU. When this occurs, the BPDU is not processed.							
Port Version	Displays the port version associated with this instance. It can be either of the following:							
	• STP							
	• RSTP							
	• MSTP							
Port State	Port State displays the MSTP state for this port. A port must be enabled to be able to forward.							
Port Enable	Displays the enable/disable MSTP designation of each port. A green check mark indicates the Oper MAC Enable status is active/enabled.							
Port Path Cost	Port Path Cost displays the path cost for the specified port index. The default path cost depends on the speed of the interface.							
--------------------------	---	--	--	--	--			
	Speed Default path cost							
	<=100000 bits/sec 20000000							
	<=1000000 bits/sec 20000000							
	<=1000000 bits/sec 2000000							
	<=10000000 bits/sec 200000							
	<=100000000 bits/sec 20000							
	<=1000000000 bits/sec 2000							
	<=10000000000 bits/sec 200							
	<=100000000000 bits/sec 20							
	>10000000000 bits/sec 2							
Port Designated Cost	Displays the port cost for each port on the controller. The cost helps determine the role of the port in the MSTP network. The designated cost is the cost for a packet to travel from this port to the root in the MSTP configuration. The slower the media, the higher the cost.							
Designated Port	Defines the port connection used to send and receive packets. By having only one designated port per segment, all looping issues should be resolved. Once the designated port has been selected, any other ports that connect to that segment become non-designated ports and block traffic from taking the defined path.							
Forward Transitions	Forward Transitions displays the number of MSTP state transitions to the forwarding state that have occurred on this port.							
Protocol Migration	The controller can interoperate with legacy 802.1d bridges running STP / RSTP. If the port receives a legacy 802.1D configuration BPDU, it only sends 802.1D BPDUs over its port from that point on. Enable this option to restart detection of whether the port is connected to an MSTP capable bridge or a legacy 802.1 bridge.							
Admin Edge Port	A green checkmark defines the listed index enabled as an Admin Edge Port, and a red "X" defines the listed index as not being an Admin Edge Port. Enable it only on ports that connect to a single location.							
Oper Edge Port	Oper Edge Port Displays whether the port is currently an edge port.							
Admin Point-to- Point	Displays the point-to-point status as ForceTrue or ForceFalse. ForceTrue indicates this port should be treated as connected to a point-to-point link. ForceFalse indicates this port should be treated as having a shared connection.							
Oper Point-to-Point	Displays whether the listed port index is configured to connect to another port through a point-to-point link. A green checkmark indicates the port as supporting point-to-point, and a red "X" indicates the port as having point-to-point disabled.							

3 Select an Id and click the *Edit* button to revise the selected MSTP port configuration.

### **Editing an MSTP Port Configuration**

To edit and reconfigure MSTP Port parameters:

1 Select a row from the port table and click the *Edit* button.

Network > Multiple Spanning Tree > Edit 🛛 🗙							
Edit							
Port Index:	2002						
🗹 Admin MAC Enable							
🗖 Port auto Edge							
Port Guard Root							
Admin PortFast BPDU Filter:	Default 🔽						
Admin PortFast BPDU Guard:	Default 🔽						
Port Version:	MSTP 🔽						
Port Path Cost:	2000000						
Admin Point-to-Point status:	ForceTrue						
Port Enable:							
Protocol Migration:							
Admin Edge Port:							
Status:							
ОК	Cancel 📀 Help						

The following MSTP Port parameters can be reconfigured:

Port Index	Displays the read-only Port Index.
Admin MAC Enable	Displays the status of the Admin MAC Enable. A green check mark indicates the status as enabled.
Port auto Edge	Select the checkbox to use the port as an edge port.
Port Guard Root	Select this checkbox to enable guard root for this port. Typically, each guard root port is a designated port, unless two or more ports (within the root bridge) are connected together. If the bridge receives superior (BPDUs) on a guard root-enabled port, the guard root moves the port to a root-inconsistent STP state. This state is equivalent to a listening state. No data is forwarded across the port. Thus, the guard root enforces the root bridge position.
Admin PortFast BPDU Filter	Enable this option to change the status of the Port Fast BPDU Filter.
Admin Port FastBPDU Guard	Enable this option to change the status of the Port Fast BPDU Guard.
Port Version	Select a value to reconfigure the port version.

Port Path Cost	Port Path Cost displays the path cost for the specified port index. The default path cost depends on the speed of the interface.				
	Speed Defau	It path cost			
	<=100000 bits/sec	20000000			
	<=1000000 bits/sec	2000000			
	<=10000000 bits/sec	2000000			
	<=10000000 bits/sec	200000			
	<=100000000 bits/sec	20000			
	<=1000000000 bits/sec	2000			
	<=10000000000 bits/se	c 200			
	<=100000000000 bits/s	ec 20			
	>100000000000 bits/se	c 2			
Admin Point-to- Point status	Defines the point-to-poin indicates this port should ForceFalse indicates this connection. A port conne connected to a controller	t status as ForceTrue or ForceFalse. ForceTrue be treated as connected to a point-to-point link. port should be treated as having a shared ected to a hub is on a shared link, while one or workstation is a point-to-point link.			
Port Enable	Select this checkbox to u controller.	se this port for the forwarding of packets on the			
Port Migration	The controller can interop RSTP. If the port receive sends 802.1D BPDUs ov to restart detection of wh bridge or a legacy 802.1	berate with legacy 802.1d bridges running STP / es a legacy 802.1D configuration BPDU, it only ver its port from that point on. Enable this option ether the port is connected to an MSTP capable bridge.			
Admin Edge Port	Select the checkbox to d	efine this port as an admin edge port.			

- 2 Click *OK* to save and commit the new configuration.
- 3 Click *Cancel* to disregard the changes and revert back to the previous configuration.

# **Viewing and Configuring Port Instance Details**

Use the *Port Instance* tab to view and configure MST parameters per port per instance, including Port Priority and Admin Internal Path Cost.

To view and configure the MSTP bridge instance:

- 1 Select *Network > Multiple Spanning Tree* from the main menu tree.
- **2** Select the *PortInstance* tab.

		Network > Multiple Spanning Tree								
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Bridge Bridge Instance Port PortInstance									
	10 Section									
► Controller	Id	Index	Sate	Pole	Internal	Designated	Designated	Priority	AdminInternal	OperInternal
✓ Network		arrown	51010		Root Cost	Bridge	Port	THORY	Path Cost	Path Cost
Internet Protocol	CIST	2001	Discarding	Disabled	0	0000000496421422	0000	128	0	2000000
	CIST	2002	Discarding	Disabled		000000000000000000000000000000000000000	0000	120	0	2000000
- Controller Virtual Interfaces	CIST	2003	Discarding	Disabled	0	000000000000000000000000000000000000000	0000	128	0	20000000
- B Wireless LANs	CIST	2005	Discarding	Disabled	0	000000000000000000000000000000000000000	0000	128	0	20000000
D Mobile Linde	CIST	2006	Discarding	Disabled	0	000000000000000000000000000000000000000	0000	128	0	20000000
A sure Data Dadas	CIST	2007	Discarding	Disabled	0	000000000000000000000000000000000000000	0000	128	0	2000000
	CIST	2008	Discarding	Disabled	0	000000000000000000000000000000000000000	0000	128	0	2000000
Crew Access Point Adoption Defaults	CIST	2009	Forwarding	Designated	0	8000000496421422	87d9	128	0	20000
Services     Security     Management Access     Diagnostics										
Login Details										
Connect To: 10.255.108.36										
User: admin										
Message										
Save Save Refresh	Ed	it								🕗 Help

The Port Instance table displays the following:

ID	Displays the instance ID.
Index	Displays the port index.
State	Displays the MSTP state for the port for that instance.
Role	Displays the MSTP state of the port.
Internal Root Cost	Displays the Internal Root Cost of a path associated with an interface. The lower the path cost, the greater likelihood of the interface becoming the root.
Designated Bridge	Displays the ID of the bridge that sent the best BPDU.
Designated Port	Designated Port displays the ID of the port that is the designated port for that instance.
Priority	Displays the port priority set for that port and instance.
AdminInternal Path Cost	Displays the configured Admin Internal Path Cost of a port. A value of 0 indicates that the user has not configured a path cost.

OperInternal Path Displays the Operational Path Cost of a port. This displays the default cost if AdminInternal Path Cost is 0.

**3** If necessary, select a CIST Index from the table and click the *Edit* button to change the port priority and internal path cost value. For additional information, see "Editing a Port Instance Configuration" on page 293.

### **Editing a Port Instance Configuration**

To edit and reconfigure Port Instance parameters:

1 Select a row from the port table and click the *Edit* button.

Network > Multiple Spanning Tree > Edit						
Edit						
Port Instance ID:	CIST					
Port Index:	2001					
Port Priority:	128					
Admin Internal Path Cost:	0					
Operational Internal Path Cost:	200000					
Status:						
ОК	Cancel 📀 Help					

Most of the MSTP Port Instance parameters can be reconfigured, as indicated below.

Port Instance ID	Read-only indicator of the instance ID used as a basis for other modifications.
Port Index	Read-only indicator of the port index used as a basis for other modifications.
Port Priority	If necessary, change the port priority value for the bridge. The lower the priority, the greater the likelihood of the port becoming a designated port.
Admin Internal Path Cost	Displays the configured Admin Internal Path Cost of a port. A value of 0 indicates that the user has not configured a path cost.
Operational Internal Path Cost	Displays the Operational Path Cost of a port. This displays the default cost if Admin Internal Path Cost is 0.

# **IGMP Snooping**

The Internet Group Management Protocol (IGMP) is a protocol used for managing members of IP multicast groups. The controller listens to the IGMP network traffic and forwards the IGMP multicast packets to member portals on which the interested hosts are connected. On the wired side of the network, the controller floods all the wired interfaces. This feature reduces unnecessary flooding of multicast traffic in the network.

## **IGMP Snoop Configuration**

Use the IGMP Snoop Config tab to view and configure IGMP Snoop Configuration).

To view and configure IGMP Snoop details:

- **1** Select *Network* > *IGMP Snooping* from the main menu tree.
- 2 Select the *IGMP Snoop Config* tab.

	Network > IGMP Snooping									
SUMMIT* WM3600 CONTROLLER	IGMP Snoop Config Igmp Snoop Querier Config									
Controller     Network	Igmp Shoop Config									
Internet Protocol	Snoop Enable Vuknown Multicast Forward Apply Revent									
Wireless LANs										
	Show Filtering Options									
Access Point Adoption Defaults		Vian Index	Snoop Enable	Unknown Multicast Forward	Learning Mode	Multicast Router Ports				
		1	~	×	pimDvmrp(1)	up1				
CMP Seconda		2	×	×	pimDvmrp(1)	No port Discovered Yet				
Care shooping		3	~	×	pimDvmrp(1)	No port Discovered Yet				
		4	×	×	pimDvmrp(1)	No port Discovered Yet				
		5	¥	×	pimDvmrp(1)	No port Discovered Yet				
		6	¥	×	pimDvmrp(1)	No port Discovered Yet				
Services		7	~	×	pimDvmrp(1)	No port Discovered Yet				
➤ Security		8	~	×	pimDvmrp(1)	No port Discovered Yet				
A Management Assessed by States and States		9	~	×	pimDvmrp(1)	No port Discovered Yet				
Management Access		10	~	×	pimDvmrp(1)	No port Discovered Yet				
Diagnostics	K 1991	11	~	×	pimDvmrp(1)	No port Discovered Yet				
	83 (33) <u>—</u>	12	~	×	pimDvmrp(1)	No port Discovered Yet				
Login Details	63 833 <b></b> -	13	×	×	pmDvmrp(1)	No port Discovered Yet				
Connect To: 10 255 109 26		14	×	×	pmDvmrp(1)	No port Discovered Yet				
Connect 10. 10.255.106.50	B. B. B. B.	15	×	×	pmDvmrp(1)	No port Discovered Yet				
User: admin	189 (189) <b></b> -	10	· · · ·		penDvmep(1)	No port Discovered Yet				
	12 N	1/			pimDvmrp(1)	No port Discovered Yet				
Message	BA 1993	10		<u>.</u>	pint/virep(1)	No port Discovered Yet				
	Filtering is disabled									
Save Save Refresh		Edit				<u>.</u>	Help			
color										

The IGMP Snoop Config tab displays the following information:

Snoop Enable	Select to enable IGMP Snooping on the controller. If disabled, snooping on a per VLAN basis is also disabled.
Unknown Multicast Forward	Select to enable the controller to forward Multicast packets from unregistered Multicast Groups. If disabled, Unknown Multicast Forward on a per VLAN basis is also disabled.
Apply	Click to Apply changes made to the running configuration.
Revert	Revert back to previous state from the running configuration.
Vlan Index	The VLAN index on which IGMP Snooping is enabled.
Snoop Enable	The status of IGMP Snooping. Disabled for the selected VLAN if the screen displays a red cross mark.

Unknown Multicast Forward	The status of forwarding IGMP Multicast packets from unregistered Multicast Groups. Disabled for selected VLAN if the screen displays a red cross mark.
Learning Mode	Indicates how the controller learns IGMP Snooping information. Can be one of pimDvmrp or static.
Multicast Router Ports	Lists the ports used for Multicast Routing. Can be one of the available ge ports.

**3** Optionally, select a VLAN Index from among those listed, and select *Edit* to revise the Snoop Enable, Unknown Multicast Forward, Learning Mode and Multicast Router Ports.

Network > IGMP Snooping > Configuration						
Configuration	Edit IGMP Snoop Vlan Config					
Vlan Index	3 (1 - 4096)					
Snoop Enable						
Unknown Multicast Forward						
Learning Mode	pimDvmr 💌					
Multicast Router Ports	Discovered Yet					
Status:						
ОК	Cancel 🛛 🕗 Help					

4 Select *OK* to save the edits to the IGMP configuration. Selecting Cancel reverts the IGMP snooping configuration to its previous settings.

### **IGMP Snoop Querier Configuration**

Use the IGMP Snoop Querier Config tab to view and configure IGMP Snoop Querier Configuration.

The IGMP Snoop Querier is used to keep host memberships alive. It is primarily used in a network where there is a Multicast Streaming Server and hosts that subscribe to the Multicast server and there is no IGMP Querier present. The controller can perform the role of an IGMP Querier. An IGMP Querier sends out periodic IGMP Query packets. Interested hosts reply with IGMP Report packet. IGMP Snooping is only done on wireless portals. IGMP Multicast packets are flooded on wired ports.

To view and configure IGMP Snoop Querier Configuration details:

- 1 Select *Network > IGMP Snooping* from the main menu tree.
- 2 Select the IGMP Snoop Querier Config tab

	Netwo	Network > IGMP Snooping						
SUMMIT WM3600 CONTROLLER	IGMP Sn	oop Config Ign	np Snoop Queri	er Config				
Controller  Network  Internet Protocol  Controller Virtual LANs  Controller Virtual Interfaces  Wireless LANs  Mobile Units  Access Point Radios	Igmp Snoop Querier Global Config Max Response Time (1 - 25) Secs 10 Version igmpV3 Ip Address 0 . 0 . 0 . 0 Present Timeout (60 - 300) Secs 60 Interval (1 - 18000) Secs 60 Enable Apply Revert Igmp Snoop Querier Vian Config							
Access Point								
Multiple Spanning Tree		Man Inday	Enable	Varsion	Show Filtering Present	Max Response	Operational	Inédherr
					TimeOut	Time	State	
➤ Services								
Security								
Management Access     Diagnostics								
Login Details								
Connect To: 10.255.108.36								
User: admin								
Message								
		arrien on the second			Filtering is d	isabled		
		Edit						🚫 Help
Save Sout SRefresh								

The IGMP Snoop Querier Config tab displays the following information:

Max Response Time	Specifies the maximum allowed time before sending a responding report. When no reports are received from a portal, that portal information is removed from the Snooping Table. The controller will only forward Multicast Packets to portals that are present in the Snooping Table. For IGMP reports from wired ports, the controller forwards these reports to the Multicast Router Ports.
Version	Sets the IGMP version compatibility. Select from IGMP v1, v2, or v3.
IP Address	This address is applied as the source address in the IGMP Query packet. This value is used as the default VLAN Querier IP address.

Present Timeout	This is the time duration after which the controller's IGMP Querier is activated. A Querier is used to accommodate any query loss due to a Multicast Router being down or not accessible. It is also used to accommodate any local network query loss. The Querier generates IGMP queries on receipt of which the interested hosts reply with an IGMP report. On receipt of an IGMP report, the Snooping Table on the controller is updated with the host's portal information. Any IGMP packet from the Multicast Server is then forwarded to the particular portal.
Interval	This is the common interval in seconds between two IGMP Queries generated by the IGMP Querier. This is valid for all VLANs.
VLAN Index	The index of the selected VLAN.
Enable	The enable state of IGMP Snoop Querier on this VLAN.
Version	The IGMP version in use.
Present Timeout	The time duration in seconds after which the controller's querier takes over the role of IGMP querier for this VLAN.
Max Response Time	The maximum time allowed in seconds before sending a responding report for a host.
Operational State	The current operational state of IGMP Querier for this VLAN. Displays 'querier' if IGMP Snoop Querier is enabled on this VLAN. Displays 'disabled' otherwise.
IP Address	The IP address to be inserted in IGMP Query packets generated by the IGMP Querier for this VLAN.

# **Wired Hotspot**

Hotspot functionality allows service providers or shop owners to provide Internet access to guest users. Hotspots are often found at restaurants, train stations, airports, libraries, coffee shops, book stores, fuel stations, and other public places. Users will not have Internet access until they are authenticated. When a user tries to access a web page through a browser, the request is redirected to a login page where the user has to enter a valid login name and password. Upon successful authentication, the user is provided with full Internet access until the session expires. Wired hotspots can be used where wireless connections are not used or not feasible.



NOTE

The L2 firewall should be enabled for the Wired Hotspot feature to work. The L3 entity table, which is used to get the MAC address is updated when the L2 firewall is updated.



#### NOTE

At any point of time hotspot can be enabled on 32 VLANs only.

## Wired Hotspot Configuration

Use the *Network* > *Wired Hotspot* screen to configure the wired hotspot. To configure the wired hotspot:

- 1 Select *Network* > *Wired Hotspot* from the main menu tree.
- 2 Select the *Configuration* tab.

	Network > Wired Hotspot	
SUMMIT* WM3700 CONTROLLER	Configuration	
Controller     Network	1	tease enable Hotspot on a VLAN Interface for it to appear in the Enabled Hotspot Entries. Inter comma separated / hyphenated values to enable Hotspot on multiple VLANs
Controller Wrtual LANs	ULAN Index (1 - 4094)	Enable
- Q <sup>O</sup> Moble Links - Q <sup>O</sup> Access Point Radies - 22 Access Point Adoption Defaults	Enabled Hotspot Entries	
Access Port	VLAN Index Primary RADIUS Se	rver IP / Port Secondary RADIUS Server IP / Port
- top furthe spanning tree	19.0.0.0/1002	0.0.0.0 / 1012
- U 1949 Shooping		
Services     Security     Management Access     Diagnostics     Connect To: 172.16.10.2     User: admin     Message		
Save Diogout 2 Refresh	Edit Disable	Help

The *Configuration* tab displays the following information:

VLAN Index	Enter a VLAN index between 1 and 4094.
Enable	Click the Enable button to enable a hotspot.
VLAN Index	The VLAN index on which the hotspot is enabled.
Primary RADIUS Server IP/Port	This is the IP address of the Primary RADIUS server and the port on which the Primary RADIUS server is listening.
Secondary RADIUS Server IP/Port	This is the IP address of the Secondary RADIUS server and the port on which the Secondary RADIUS Server is listening.
Edit	Click the <i>Edit</i> button to configure the internal and the external hotspots as well as to configure the RADIUS Server.
Delete	Click the Delete button to delete an enabled hotspot entry.

#### **Configuring an Internal Hotspot**

Using the *Internal* option means the user develops the hotspot using the internal Web server. The HTML pages are pre-created to collect login credentials through Login.htm, to send them to a RADUIS server, and display a Welcome.htm or a Faliure.htm depending on the result of the authentication attempt.



NOTE

When using an internal hotspot, ensure that traffic can pass on TCP port 444 between the controller's internal Web server and the hotspot clients.

To create a hotspot maintained by the controller's own internal resources:

1 Select *Network* > *Wired Hotspot* from the main menu tree. Select an existing hotspot entry from those displayed within the *Configuration* tab and click the *Edit* button. The following screen is displayed.

nternal (Generate	d) Web Page	Information
Login Welcome	Failed Terms	& simple auto-penerated set of web page
Title Test	Luis Barr	are created based on the provided fields.
109192	Login Page	Three separate web pages are provided
Header Text	Network Login	for 1) logging the user in, 2) welcoming the user after logging in
Footer Text	Contact the network administrator if you dc	successfully, and 3) informing the user of
Small Logo U	RL	a taxed login adempt.
Main Logo UR	n.	L.
		Allow List
Descriptive Te	be and a second second	0.0.0
Flease en	ter your username and password	0.0.0
		0.0.0.0
		0.0.0
Restore D	efaults	0.0.0
		0.000 -
		Change
🗆 Use System Na	me in Hotspot URL Hotspot Simultaneous Use	rs 0
Logout On Brow	vser Close Accounting	None

2 Click the *Login* tab and enter the title, header, footer, Small Logo URL, Main Logo URL, and Descriptive Text you would like to display when users log in to the controller-maintained hotspot.

Header Text	Displays the HTML header displayed on the Login page when using the controller's internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu.
Footer Text	Displays the HTML footer text displayed on the Login page when using the controller's internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu.
Small Logo URL	Displays the URL for a small logo image displayed on the Login page when using the controller's internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu.
Main Logo URL	Displays the URL for the main logo image displayed on the Login page when using the controller's internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.

Descriptive Text	Specify any additional text containing instructions or information for the
	users who access the Login page. This option is only available if Internal
	is chosen from the drop-down menu above. The default text is: "Please
	enter your username and password."

**3** Click the *Welcome* tab and enter the title, header, footer, Small Logo URL, Main Logo URL, and Descriptive Text you would like to display when users successfully authenticate with the controller-maintained hotspot.

Title Text	The Title Text specifies the HTML title text displayed on the Welcome page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Header Text	The Header Text is the HTML header text displayed on the Welcome page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Footer Text	The Footer Text is the HTML footer text displayed on the Welcome page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Small Logo URL	The Small Logo URL is the URL for a small logo image displayed on the Welcome page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Main Logo URL	The Main Logo URL is the URL for the main logo image displayed on the Welcome page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Descriptive Text	Specify any additional text containing instructions or information for the users who access the Welcome page on the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above. The default text is: "You now have network access. Click the disconnect link below when you want to end this session."

4 Click the *Failed* tab and enter the title, header, footer, Small Logo URL, Main Logo URL, and Descriptive Text you would like to display when users fail authentication with the controller-maintained hotspot.

Title Text	The Title Text is the HTML title displayed on the Failed page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Header Text	The Header Text specifies the HTML header displayed on the Failed page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Footer Text	The Footer Text is the HTML footer text displayed on the Failed page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Small Logo URL	The Small Logo URL is the URL for a small logo image displayed on the Failed page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Main Logo URL	The Main Logo URL is the URL for the main logo image displayed on the Failed page when using the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Descriptive Text	Specify any additional text containing instructions or information for the users who access the Failed page on the internal Web server. This option is only available if <i>Internal</i> is chosen from the drop-down menu above. The default text is: "Either the username and password are invalid, or service is unavailable at this time."

5 Click the *Terms* tab to set the terms and conditions for display to the user.

Title Text	Specifies the title displayed on the Terms and Conditions screen. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Header Text	Specifies the header text displayed on the Terms and Conditions screen. This option is only available if <i>Internal</i> is chosen from the drop-down menu above.
Descriptive Text	Displays the terms and conditions.

- 6 Click the *Restore Defaults* button to revert to the default settings in the Internal (Generated) Web Page.
- 7 Refer to the *Allow List* field, and enter any IP address (for internal or external websites) that may be accessed by the Hotspot user without authentication.



NOTE

In multi-controller hotspot environments if a single controller's internal pages are configured for authentication on the other controllers, those controllers will redirect to their own internal pages instead. In these environments it is recommended to use an external server for all of the controllers.

- 8 Check the *Use System Name in Hotspot URL* to use the *System Name* specified on the main Controller configuration screen as part of the hotspot address.
- 9 Check the *Logout on Browser Close* button to log out hotspot users from the network when they close their web browsers.
- **10** Specify the maximum *Hotspot Simultaneous Users* to set a limit on the number of concurrent unique hotspot users for the selected VLAN.
- **11** Use the *Accounting* drop-down menu to retrieve accounting information from the controller-managed network. You can select *None*, *Radius*, or *Syslog* from the menu for retrieving the accounting information.
- **12** Refer to the *Status* field for the current state of the requests made from applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 13 Click *OK* to use the changes to the running configuration and close the dialog.
- 14 Click Cancel to close the dialog without committing updates to the running configuration.

### **Configuring an External Hotspot**

Selecting the *External* option entails hosting your own external Web server using advanced Web content (using XML, Flash). To create a hotspot maintained by an external server:

- 1 Select *Network > Wired Hotspot* from the main menu tree.
- 2 Select an existing hotspot entry from those displayed within the *Configuration* tab and click the *Edit* button. Ensure *External* is selected from within the *This VLAN's Web Pages are of the* drop-down menu.

External Web Pages		Information	
Login Page URL		A set of pre-existing web pages outside	of
Welcome Page URL		URLs.	10
		Three separate URLs point to external w pages for 1) logging the user in,	eb
Faled Page URL		2) welcoming the user after logping in successfully, and 3) informing the user a failed login attempt	t
		Allow List	
		0.000	
			1
" Use System Name in Hotspot URL	Hotspot Simultaneous Users	0	
Logout On Browser Close	Accounting	None	
1			-

**3** Refer to the *External Web Pages* field and provide the Login, Welcome, and Failed Page URLs used by the external Web server to support the hotspot.

Login Page URL	Define the complete URL for the location of the Login page. The Login screen will prompt the hotspot user for a username and password to access the Welcome page. For example, the Login page URL can be the following:
	http://192.168.150. 5/login.html?ip_address=192. 168.30.1. Here, 192.168.150.5 is the Web server IP address and 192.168.30.1 is the controller IP address.
Welcome Page URL	Define the complete URL for the location of the Welcome page. The Welcome page assumes that the hotspot user has logged in successfully and can access the Internet. For example, the Login page URL can be the following:
	http://192.168.150. 5/welcome.html?ip_address=192. 168.30.1. Here, 192.168.150.5 is the Web server IP address and 192.168.30.1 is the controller IP address.

Failed Page URL Define the complete URL for the location of the Failed page. The Failed screen assumes that the hotspot authentication attempt has failed, you are not allowed to access the Internet and you need to provide correct login information to access the Web. For example, the Login page URL can be the following:

http://192.168.150. 5/fail.html?ip\_address=192. 168.30.1. Here, 192.168.150.5 is the Web server IP address and 192.168.30.1 is the controller IP address.



When using hotspot features in a cluster environment, additional steps must be taken when specifying the external URLs. In order for the browser to return the login information correctly, the IP address and port must be specified as part of the URL in the following format: http://external\_url<login | welcome | fail>.html?ip\_address=a.b.c.d&port=x

4 Refer to the *Allow List* field, and enter any IP address (for internal or external websites) that may be accessed by the Hotspot user without authentication.



If the Web-server is located on a VLAN other than the one on which the MUs will be associated, specify the IP address for the VLAN on which the server is located within the Allow List.

- 5 Check the *Use System Name in Hotspot URL* to use the *System Name* specified on the main Controller configuration screen as part of the hotspot address.
- **6** Specify the maximum *Hotspot Simultaneous Users* to set a limit on the number of concurrent unique hotspot users for the selected VLAN.
- 7 Check the *Logout on Browser Close* button to logout hotspot users from the network when they close their web browsers.
- 8 Use the *Accounting* drop-down menu to retrieve accounting information from the controller-managed network. You can select *None*, *Radius*, or *Syslog* from the menu for retrieving the accounting information.
- **9** Refer to the *Status* field for the current state of the requests made from applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- **10** Click *OK* to use the changes to the running configuration and close the dialog.
- 11 Click Cancel to close the dialog without committing updates to the running configuration.

#### **Configuring an Advanced Hotspot**

A customer may wish to use advanced Web content (XML, Flash) but might not have (or would not want to use) an external Web server, choosing instead to host the Web pages on the controller's HTTP Web server. Selecting the *Advanced* option allows for importing the Web pages from an external source (like an FTP server) and hosting them on the controller.

To use the Advanced option to define the wired hotspot:

- 1 Select *Network* > *Wired Hotspot* from the main menu tree.
- 2 Select an existing hotspot entry from those displayed within the *Configuration* tab.

**3** Click the *Edit* button. Ensure that *Advanced* is selected from the *This WLAN's Web Pages are of the* drop-down menu.

Ivanced Web-Auth Pages	Information
Advanced Hotspot must be configured using either the CL or other advanced operation. See your documentation for more setails about setting up Advanced Hotspot web pages.	A custom-developed directory full of web page content, including subdirectories, can be copied in and out of the Controller File transfers occur immediately (not whe "OR" is pressed).
Source	custom web pages must comply with in
File	order to work. Refer to this device's documentation for more details.
Ining ETP T Port	
	Allow List
P ADDress	0.000
UserID	0000
Password	0.000
Path	0000
	0000
	0000 -
Indeni	Change
Use System Name in Hotspot URL Hotspot Simultaneous Users	0
Langet On Departure Clinic Accounting	Nora
sugar an entries and a secondary	time T



#### NOTE

Advanced hotspot configuration is not permissible using the controller Web UI. Refer to the controller CLI or other advanced configuration options to define a hotspot with advanced properties. However, the controller can still install and maintain directories containing Web page content.

- 4 Once the properties of the advanced hotspot have been defined, the file can be installed on the controller and used to support the hotspot. The following parameters are required to upload the file:
  - **a** Specify a source hotspot configuration file. The file used at startup automatically displays within the *File* parameter.
  - **b** Refer to the *Using* drop-down menu to configure whether the hotspot file transfer is conducted using FTP or TFTP.
  - **c** Enter the *IP Address* of the server or system receiving the source hotspot configuration. Ensure that the IP address is valid or risk jeopardizing the success of the file transfer.
  - **d** Enter the *Port* on which the server is listening.
  - **e** If using FTP, enter the *User ID* credentials required to transfer the configuration file from an FTP server.
  - f If using FTP, enter the Password required to send the configuration file from an FTP server.
  - g Specify the appropriate *Path* name to the hotspot configuration on the local system disk or server.
  - **h** Once the location and settings for the advanced hotspot configuration have been defined, click the *Install* button to use the hotspot configuration with the controller.

- **5** Refer to the *Allow List* field, and enter any IP address (for internal or external websites) that may be accessed by the Hotspot user without authentication.
- 6 Check the *Use System Name in Hotspot URL* to use the *System Name* specified on the main Controller configuration screen as part of the hotspot address.
- 7 Specify the maximum *Hotspot Simultaneous Users* to set a limit on the number of concurrent unique hotspot users for the selected WLAN.
- 8 Check the *Logout on Browser Close* button to log out hotspot users from the network when they close their web browsers.
- **9** Use the *Accounting* drop-down menu to retrieve accounting information from the controller-managed network. You can select *None*, *Radius*, or *Syslog* from the menu for retrieving the accounting information.
- **10** Refer to the *Status* field for the current state of the requests made from applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 11 Click *OK* to use the changes to the running configuration and close the dialog.
- 12 Click *Cancel* to close the dialog without committing updates to the running configuration.

#### **Configuring a RADIUS Server**

1 Select *Network* > *Wired Hotspot* > *Edit* > *Radius Configuration*. The *Radius Configuration* screen opens up. The *Radius Configuration* screen contains tabs for defining the Radius server settings.

adius     Primary     Secondary       RADIUS Server Address     0.0.0.0     0.0.0.0       RADIUS Port     1812     1812       RADIUS Shared Secret     Image: Secondary     1812       Server Timeout     3 (1-300 secs)     Image: Secondary       Server Retries     3 (1-100 retries)     Dynamic Authorization       ccounting Server Address     0.0.0.0     0.0.0.0       Accounting Server Address     0.0.0.0     0.0.0.0       Accounting Shared Secret     Image: Secondary       Accounting Timeout     5 (1-300 secs)       Accounting Retries     3 (1-100 retries)       Accounting Mode     Start-Stop	Consignation of the second		
RADIUS Server Address     0.0.0.0       RADIUS Port     1812       RADIUS Shared Secret     1812       Server Timeout     3 (1-300 secs)       Server Retries     3 (1-100 retries)       Counting Server Address     0.0.0.0       Accounting Shared Secret     0.0.0.0       Accounting Shared Secret     1813       Accounting Timeout     5 (1-300 secs)       Accounting Retries     3 (1-100 retries)       Accounting Retries     3 (1-100 retries)       Accounting Mode     Start-Stop	adius	Primary	Secondary
RADIUS Port     1812       RADIUS Shared Secret     1812       Server Timeout     3 (1-300 secs)       Server Retries     3 (1-100 retries)       Counting     Primary       Accounting Server Address     0.0.0.0       Accounting Shared Secret     0.0.0.0       Accounting Shared Secret     1813       Accounting Timeout     5 (1-300 secs)       Accounting Retries     3 (1-100 retries)       Accounting Mode     Start-Stop	RADIUS Server Address	0.0.0.0	0.0.0.0
RADIUS Shared Secret	RADIUS Port	1812	1812
Server Timeout     3 (1-300 secs)       Server Retries     3 (1-100 retries)       Counting     Primary       Accounting Server Address     0 . 0 . 0 . 0       Accounting Port     0 . 0 . 0 . 0       Accounting Shared Secret     Italia       Accounting Timeout     5 (1-300 secs)       Accounting Retries     3 (1-100 retries)       Accounting Mode     Start-Stop	RADIUS Shared Secret		
Server Retries 3 (1-100 retries) Dynamic Authorization	Server Timeout 3	(1-300 secs)	
ccounting     Primary     Secondary       Accounting Server Address     0.0.0.0     0.0.0.0       Accounting Port     1813     1813       Accounting Shared Secret	Server Retries	(1-100 retries)	Dynamic Authorization
Accounting Server Address Accounting Port Accounting Shared Secret Accounting Timeout Accounting Retries Accounting Mode Start-Stop Manced			
Accounting Server Address     Primary     Secondary       Accounting Port     0.0.0.0     0.0.0.0       Accounting Shared Secret     1813     1813       Accounting Timeout     5     (1-300 secs)       Accounting Retries     3     (1-100 retries)       Accounting Mode     Start-Stop     Interval     60	equation .		
Accounting Server Address 0.0.0.0 0.0.0 Accounting Port 1813 1813 Accounting Shared Secret Accounting Timeout 5 (1-300 secs) Accounting Retries 3 (1-100 retries) Accounting Mode Start-Stop Interval 60 dvanced	country	Primary	Secondary
Accounting Port 1813 1813 Accounting Shared Secret  Accounting Timeout 5 (1-300 secs) Accounting Retries 3 (1-100 retries) Accounting Mode Start-Stop Interval 60 dvanced	Accounting Server Address	0.0.0.0	0.0.0.0
Accounting Shared Secret Accounting Timeout S (1-300 secs) Accounting Retries 3 (1-100 retries) Accounting Mode Start-Stop Interval 60 dvanced	Accounting Port	1813	1813
Accounting Timeout 5 (1-300 secs) Accounting Retries 3 (1-100 retries) Accounting Mode Start-Stop Interval 60 dvanced	Accounting Shared Secret		
Accounting Retries 3 (1-100 retries) Accounting Mode Start-Stop Interval 60 branced	Accounting Timeout	5 (1-300 secs)	
Accounting Mode Start-Stop T Interval 60	Accounting Retries	3 (1-100 retries)	
transed	Accounting Mode Sta	rt-Stop	Interval 60
tvanced			
A REAL PROPERTY AND A REAL PROPERTY A	lvanced		
Autoentacation Protocol (* PAP C CHAP DSCP7105 0	Aumeniacation Protocol (* PAP	C CHAP DSCP/IC	0

2 Refer to the *Radius* field and define the following credentials for a primary and secondary Radius server.

RADIUS ServerEnter the IP address of the primary and secondary servers acting as the<br/>Radius user authentication data source.

RADIUS Port	Enter the TCP/IP port number for the primary and secondary servers acting as the Radius user authentication data source. The default port is 1812.
RADIUS Shared Secret	Provide a shared secret (password) for user credential authentication with the primary or secondary Radius server.
Server Timeout	Enter a value (between 1 and 300 seconds) to indicate the number of elapsed seconds causing the controller to time out on a request to the primary or secondary server.
Server Retries	Enter a value between 1 and 100 seconds to indicate the number of times the controller attempts to reach the primary or secondary Radius server before giving up.
Dynamic Authorization	Check this option to enable RADIUS Dynamic Authorization. RADIUS Dynamic Authorization enables the RADIUS administrator to send the disconnect and change of authorization packets to the controller (NAS) for wired hosts.



The Radius server's Timeout and Retries should be less than what is defined for an MU's timeout and retries. If the MU's time is less than the server's, a fall back to the secondary server will not work.

**3** Refer to the *Accounting* field and define the following credentials for a primary and secondary Radius servers.

Accounting Server Address	Enter the IP address of the primary and secondary server acting as the Radius accounting server.
Accounting Port	Enter the TCP/IP port number for the primary and secondary server acting as the Radius accounting data source. The default port is 1813.
Accounting Shared Secret	Provide a shared secret (password) for user credential authentication with the primary or secondary Radius accounting server.
Accounting Timeout	Enter a value (between 1 and 300 seconds) to indicate the number of elapsed seconds causing the controller to time out a request to the primary or secondary accounting server.
Accounting Retries	Enter a value between 1 and 100 to indicate the number of times the controller attempts to reach the primary or secondary Radius accounting server before giving up.
Accounting Mode	Use the Accounting Mode drop-down menu to define the accounting mode as either <i>Start-Stop, Stop Only,</i> or <i>Start-Interim-Stop.</i> Define the interval (in seconds) used with the selected accounting mode.

4 Refer to the *Advanced* field to define the authentication protocol used with the Radius Server.

ΡΑΡ	PAP— <i>Password Authentication Protocol</i> sends a username and password over a network to a server that compares the username and password to a table of authorized users. If the username and password are matched in the table, server access is authorized.
СНАР	CHAP is an encrypted authentication method based on Microsoft's challenge/response authentication protocol.
DSCP/TOS	Optionally mark packets with a <i>DiffServ CodePoint</i> (DSCP) in its header. The DSCP value is stored in the first 6 bits of the Type of Service (ToS) field that is part of the standard IP header. The DCSP values are associated with a forwarding treatment called Per Hop Behaviors (PHB). Service can be provisioned (if necessary) by assigning a DCSP point code from 1–6.

- 5 Click *OK* to save the changes made to this screen.
- 6 Click *Cancel* to revert back to the last saved configuration and move back to the *Network* > *Wired Hotspot* > *Edit* screen.

Summit WM3000 Series Controller System Reference Guide



This chapter describes the Services main menu information available for the following controller configuration activities:

- Displaying the Services Interface on page 309
- DHCP Server Settings on page 311
- Configuring Secure NTP on page 333
- Configuring Controller Redundancy and Clustering on page 345
- Layer 3 Mobility on page 359
- Configuring Self Healing on page 366
- Configuring Controller Discovery on page 370
- Locationing on page 376

# **Displaying the Services Interface**

Refer to the *Services* main menu interface to review a summary describing the availability of several central features within the Services main menu item.



## NOTE

When the controller's configuration is successfully updated (using the Web UI), the affected screen is closed without informing the user their change was successful. However, if an error were to occur, the error displays within the affected screen's Status field. In the case of file transfer operations, the transfer screen remains open during the transfer operation and remains open upon completion (with status displayed within the Status field).

To display a *Services Summary:* 

**1** Select *Services* from the main menu tree.

	Services
SUMMIT* WM3600 CONTROLLER  Controller  Network  Services  ChCP Server  Secure NTP  Redundancy  Layer 3 Mobility  Self Healing  Chcovery  RTLS	Services Summary DHCP Servers: Enabled, 0 host pools, 1 network pool NTP Time Management: Disabled Redundancy Service: Disabled, 0 peers Layer 3 Mobility: Disabled, 0 peers
Security     Management Access     Diagnostics	GRE Tunnels: 0 Self Healing: Disabled
Login Details Connect To: 10.255.108.36 User : admin Message	Apply. Revert OHelp

2 Refer to the *Services Summary* field for the following information relating to configurable values within the Services main menu item.

DHCP Servers	Displays whether DHCP is enabled and the current configuration. For information on configuring DHCP Server support, see "DHCP Server Settings" on page 311.
NTP Time Management	Displays whether time management is currently enabled or disabled. <i>Network Time Protocol</i> (NTP) manages time and/or network clock synchronization within the controller managed network. NTP is a client/ server implementation.
Redundancy Service	Displays whether Redundancy is currently enabled or disabled. One or more controllers can be configured as members of a redundancy group to significantly reduce the chance of a disruption in service to WLANs and associated MUs in the event of failure of a controller or intermediate network failure. For more information, see "Configuring Controller Redundancy and Clustering" on page 345.

Layer 3 Mobility	Displays whether Layer 3 Mobility is currently enabled or disabled. Layer 3 mobility is a mechanism which enables an MU to maintain the same Layer 3 address while roaming throughout a multi-VLAN network. This enables the transparent routing of IP datagrams to MUs during their movement, so data sessions can be initiated while they roam (in for voice applications in particular). Layer 3 mobility enables TCP/UDP sessions to be maintained in spite of roaming among different IP subnets. For more information on configuring Layer 3 Mobility, see "Layer 3 Mobility" on page 359.
GRE Tunnels	Displays the number of GRE tunnels currently configured on the controller. Tunneling involves encapsulating a packet that supports one protocol within another packet, which may run on the same protocol or on a different protocol. It is generally used to support evolving networks for security requirements. Generic Routing Encapsulation (GRE) is one of the many commonly used protocols for IP tunneling.
Self Healing	Displays whether Self Healing is currently enabled. Self healing enables radios to take action when one or more radios fail. To enable the feature, the user must specify radio neighbors that would self heal if a neighbor goes down. The neighbor radios do not have to be of the same type. An 11bg radio can be the neighbor of an 11a radio and either of them can self heal when one fails. For information on configuring self healing, see "Configuring Self Healing" on page 366.

# **DHCP Server Settings**

The DHCP Server Settings section contains the following activities:

- Configuring the Controller DHCP Server on page 311
- Viewing the Attributes of Existing Host Pools on page 318
- Configuring Excluded IP Address Information on page 320
- Configuring the DHCP Server Relay on page 321
- Viewing DDNS Bindings on page 324
- Viewing DHCP Bindings on page 325
- Reviewing DHCP Dynamic Bindings on page 326
- Configuring the DHCP User Class on page 328
- Configuring DHCP Pool Class on page 331

## **Configuring the Controller DHCP Server**

The controller contains an internal *Dynamic Host Configuration Protocol* (DHCP) Server. DHCP can provide the dynamic assignment of IP addresses automatically. DHCP is a protocol that includes mechanisms for IP address allocation and delivery of host-specific configuration parameters from a DHCP server to a host. Some of these parameters are IP address, network mask and gateway.

When a DHCP server allocates an address for a client, the client is assigned a lease (which expires after an interval defined by the administrator). Before the lease expires, clients are expected to renew the lease to continue to use the addresses assigned. Once a lease has expired, the client to which that lease was assigned is no longer permitted to use the leased IP address.



#### NOTE

DHCP Server setting updates are only implemented when the controller is restarted.

NOTE

When using the controller's internal DHCP server ensure that traffic can pass on UDP ports 67 & 68 between the controller and clients receiving DHCP information.

To configure DHCP:

1 Select *Services > DHCP Server* from the main menu tree.

	Services > DHCP Server			
SUMMIT WM3600 CONTROLLER	Configuration Host Pool Excluded	Relay DDNS Bindings Bindings	Dynamic Bindings User Class Pool Clas	55
Controller  Network  Services  CHCP Server  CSecure NTP  Redundancy  Layer 3 Mobility  CS Self Healing	Enable DHCP Server     Ignore Bootp     Ping timeout     Network Pool	1 (1 - 10 second	s)	Apply Revert
Discovery		1	1	
H	Pool Name	Network.	Lease Time(dd:hh:mm)	Domain
Security     Management Access     Diagnostics				
Login Details				
ConnectTo: 10.255.108.36 User: admin				
Message	Edit Defete	Add Options DD	1VB0p	ptions Setup

- **2** Select the *Enable DHCP Server* checkbox to enable the controller's internal DHCP Server for use with global pools.
- **3** Select the *Ignore BOOTP* checkbox to bypass a BOOTP request.
- **4** Define an interval (from 1 -10 seconds) for the *Ping timeout* variable. The controller uses the timeout to intermittently ping and discover whether the client requested IP address is already used.

5 Refer to the following as displayed within *Network Pool* field.

Pool Name	Displays the name of the IP pool from which IP addresses can be issued to DHCP client requests on the current interface. The pool is the range of IP addresses available.
Network	Displays the network address for the clients.
Lease Time (dd:hh:mm)	When a DHCP server allocates an address for a DHCP client, the client is assigned a lease (which expires after a designated interval defined by the administrator). The lease time is the time an IP address is reserved for re-connection after its last use. Using very short leases, DHCP can dynamically reconfigure networks in which there are more computers than there are available IP addresses. This is useful, for example, in education and customer environments where MU users change frequently. Use longer leases if there are fewer users.
Domain	Displays the domain name for the current interface.

- 6 Click the *Edit* button to modify the properties displayed on an existing DHCP pool. For more information, see "Editing the Properties of an Existing DHCP Pool" on page 313.
- 7 To delete an existing DHCP pool from the list of those available, highlight the pool from within the Network Pool field and click the *Delete* button.
- 8 Click the *Add* button to create a new DHCP pool. For more information, see "Adding a New DHCP Pool" on page 314.
- **9** Click the *Options* button to associate values to options, as defined using the Options Setup functionality. The values associated to options are local to the pool with which they are associated For more information, see "Configuring DHCP Global Options" on page 317.
- **10** Click the *DDNS* button to configure a DDNS domain and server address used with the list of available pools. For more information, see "Configuring DHCP Server DDNS Values" on page 317.
- **11** Click the *Options Setup* button to define the option name, code and type. Associate values to them (by clicking the Options button) only after the options are defined.
- **12** Click *Apply* to save changes to the screen. Navigating away from the screen without clicking Apply results in all changes to the screen being lost.
- **13** Click the *Revert* button to display the last saved configuration. Unapplied changes are not saved and must be re-entered.

#### Editing the Properties of an Existing DHCP Pool

The properties of an existing pool can be modified to suit the changing needs of your network.

To modify the properties of an existing pool:

- 1 Select *Services* > *DHCP Server* from the main menu tree.
- **2** Select an existing pool from those displayed (within the Network Pool field) and click the *Edit* button.
- **3** Modify the name of the IP pool from which IP addresses can be issued to client requests on this interface.
- 4 Modify the *Domain* name as appropriate for the interface using the pool.
- **5** Modify the *NetBios Node* used with this particular pool. The NetBios Node could have one of the following types:

- A *b-broadcast* (broadcast node) broadcasts to query network nodes for the owner of a NetBIOS name.
- A *p-peer* (peer-to-peer node) uses directed calls to communicate with a known NetBIOS name server, such as a *Windows Internet Name Service* (WINS) server, for the IP address of a NetBIOS machine.
- A *m-mixed* is a mixed node that uses broadcasted queries to find a node and queries a known p-node name server for the address.
- A *h-hybrid* is a combination of two or all of the nodes mentioned above.
- 6 Change the name of the boot file used for this pool within the *Boot File* parameter.
- 7 From the *Network* field, use the *Associated Interface* drop-down menu to modify (if necessary) the controller interface used for the newly created DHCP configuration. Use VLAN1 as a default interface if no others have been defined.
- 8 Additionally, define the *IP Address* and *Subnet Mask* used for DHCP discovery and requests between the DHCP Server and DHCP clients.



The network IP address and subnet mask of the pool are required to match the addresses of the Layer 3 interface for addresses to be supported on that interface.

- **9** Within the *Lease Time* field, define one of the two kinds of leases the DHCP Server assigns to its clients:
  - Infinite—If selected, the client can used the assigned address indefinitely.
  - *Actual Interval*—Select this checkbox to manually define the interval for clients to use the DHCP server assigned addresses. The default lease time is 1 day, with a minimum setting of 1 minute.
- **10** Within the *Servers* field, change the server type used with the pool and use the *Insert* and *Remove* buttons to add and remove the IP addresses of the routers used.
- 11 Modify the Included Ranges (starting and ending IP addresses) for this particular pool.

Use the *Insert* and *Remove* buttons as required to define the range of supported IP addresses.

A network pool without any include range is as good as not having a pool, because it won't be useful in assigning addresses.

- 12 Click OK to save and add the changes to the running configuration and close the dialog.
- **13** Refer to the *Status* field.

The Status is the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.

14 Click *Cancel* to close the dialog without committing updates to the running configuration.

#### Adding a New DHCP Pool

Add a new DHCP pool as needed to suit the address distribution requirements of your network.

To add a DHCP pool:

- 1 Select *Services* > *DHCP Server* from the main menu tree.
- 2 Click the *Add* button at the bottom of the screen.

Services > DHCP Server > Configurati	on 🗙
Configuration	Add Pool
Pool Name	Domain Boot File
Network Associated Interface	ubnet Mask
Servers Default Routers DNS Servers NetBios(WINS) Servers Bootp Next Server	Default Routers Insert Remove
Included Ranges	
Start IP	End IP Insert Remove
Status:	OK Cancel 📀 Help

- **3** Enter the name of the IP pool from which IP addresses can be issued to client requests on this interface.
- 4 Provide the *Domain* name as appropriate for the interface using the pool.

- 5 Enter the *NetBios Node* used with this particular pool. The NetBios Node could have one of the following types:
  - A *b-broadcast* (broadcast node) uses broadcasting to query nodes on the network for the owner of a NetBIOS name.
  - A *p-peer* (peer-to-peer node) uses directed calls to communicate with a known NetBIOS name server, such as a *Windows Internet Name Service* (WINS) server, for the IP address of a NetBIOS machine.
  - An *m-mixed* is a mixed node that uses broadcasted queries to find a node, and failing that, queries a known p-node name server for the address.
  - An *h-hybrid* is a combination of two or all of the nodes mentioned above.
- 6 Enter the name of the boot file used for this pool within the Boot File parameter.
- 7 From the *Network* field, use the *Associated Interface* drop-down menu to define the controller interface is used for the newly created DHCP configuration. Use VLAN1 as a default interface if no others have been defined.

Additionally, define the *IP Address* and *Subnet Mask* used for DHCP discovery and requests between the DHCP Server and DHCP clients.



The IP address and subnet mask of the pool are required to match the addresses of the Layer 3 interface in order for the addresses to be supported through that interface.

- 8 Within the *Lease Time* field, define one of the two kinds of leases the DHCP Server assigns to its clients:
  - Infinite—If selected, the client can use the assigned address indefinitely.
  - *Actual Interval*—Select this checkbox to manually define the interval for clients to use DHCP supplied addresses. The default lease time is 1 day, with a minimum setting of 60 seconds and a maximum value of 946080000 seconds.
- **9** Within the *Servers* field, change the server type used with the pool and use the *Insert* and *Remove* buttons to add and remove the IP addresses of the routers used.

10 Provide the Included Ranges (starting and ending IP addresses) for this particular pool.

Use the *Insert* and *Remove* buttons as required to define the range of supported IP addresses.

A network pool without any include range is as good as not having a pool, because it won't be useful in assigning addresses.

- 11 Click OK to save and add the changes to the running configuration and close the dialog.
- 12 Refer to the Status field.

The Status is the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.

13 Click *Cancel* to close the dialog without committing updates to the running configuration

### **Configuring DHCP Global Options**

The DHCP Server screen's Configuration and Host Pool tabs can be used to display an additional *Global Options* screen.

To define new global name and value and send it to other peer controllers in the mobility domain:

- 1 Select *Services* > *DHCP Server* from the main menu tree.
- 2 Highlight an existing pool name from within either the Configuration or Host Pool tab and click the *Options Setup* button at the bottom of the screen.

Services > DHCP Server >	Configuration		×
Configuration			Global Options
Name	Code	Туре	T
		ip	Insert
			Romovo
			Remove
,			
Status:			
		OK Cancel	(2) Help

- 3 Click the *Insert* button to display an editable field wherein the name and value of the DHCP option can be added.
- 4 *Name* the option as appropriate, assign a *Code* (numerical identifier) and use the *Type* drop-down options to specify a value of ip or ascii to the DHCP global option. Highlight an entry from within the Global Options screen and click the *Remove* button to delete the name and value.
- **5** Click *OK* to save and add the changes to the running configuration and forward the updates to the other peer controllers comprising the mobility domain.
- 6 Refer to the *Status* field.

The Status is the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.

7 Click Cancel to close the dialog without committing updates to the running configuration

#### **Configuring DHCP Server DDNS Values**

The DHCP Server screen's Configuration tab can be used to display an additional *DDNS* screen. Use this screen to define a DDNS domain name and address for use with the controller.

To configure a global domain name and DDNS server address:

- 1 Select *Services* > *DHCP Server* from the main menu tree.
- 2 Highlight an existing pool name from within either the Configuration or Host Pool tabs and click the *DDNS* button at the bottom of the screen.

Services > DHCP Server > Configuration			
Configuration	Global Option	ns	
Domain Name			
TTL (1-864000 sec.)			
Automatic Update	Off		
Enable Multiple User Class			
DDNS Servers			
· · ·			
· · ·			
Status:			
ОК	Cancel 📀 Help		

- 3 Enter a *Domain Name* which represents the forward zone in the DNS server. For example *test.net*.
- **4** Define the *TTL* (Time to Live) to specify the validity of DDNS records. The maximum value is 864000 seconds.
- 5 Use the *Automatic Update* drop-down menu to specify whether the automatic update feature is on or off. Select *Server update* to enable a DDNS update from the DHCP server. Select *Client update* to get the DDNS updates from DHCP clients.
- 6 Select the *Enable Multiple User Class* checkbox if multiple user class support is needed.
- 7 Use the DDNS Servers field to define the IP addresses of the DNS servers.
- 8 Click *OK* to save and add the changes to the running configuration and close the dialog.
- 9 Refer to the *Status* field.

The Status is the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.

10 Click Cancel to close the dialog without committing updates to the running configuration.

## Viewing the Attributes of Existing Host Pools

Refer to the *Host Pool* tab within the DHCP Server screen to view how the host pools reserve IP addresses for specific MAC addresses. This information can be an asset in determining if a new pool needs to be created or an existing pool requires modification.

To view the attributes of existing host pools:

- 1 Select *Services* > *DHCP Server* from the main menu tree.
- **2** Select the *Host Pool* tab.

	Services > DHCP Server				
SUMMIT* WM3600 CONTROLLER	Configuration Host Pool Ex	cluded   Relay   DDNS Bindir	igs   Bindings   Dynamic Bindings   U	Jser Class Pool Class	
Controller	Pool Name	IP Address	Hardware Address	Client Name	Client ID
Network					
▼ Services					
CHCP Server					
Secure NTP     Secure NTP					
- Redundancy					
- E Self Healing					
- Discovery					
└── <sup>©</sup> RTLS					
► Security					
Management Access					
<ul> <li>Diagnostics</li> </ul>					
Login Details					
Connect To: 10.255.108.36					
User: admin					
Message					
🖄 Save 🛛 Logout 🔀 Refresh	Edit Delete	Add Option:	2		📀 Help

**3** Refer to the following information to assess whether the existing group of DHCP pools is sufficient:

Pool Name	Displays the name of the IP pool from which IP addresses can be issued to DHCP client requests on this interface. The pool is the range of IP addresses for which addresses can be assigned.
IP Address	Displays the IP address for the client on this interface using the pool name listed.
Hardware Address	Displays the type of interface used to pass DHCP discover and request exchanges between the controller DHCP server and DHCP Clients. The Hardware Address field also displays the address of the DHCP client for whom the static IP is reserved.
Client Name	Displays the name of the client requesting DHCP Server support over this interface. This name is read only cannot be modified using the host pool edit option.
Client ID	Displays the client Identifier. Based on this identifier static IP is assigned. Hardware address and client identifier should not be configured on a same host pool. A pool name cannot have both a client identifier and MAC address.

- 4 Click the *Edit* button to modify the properties displayed on an existing DHCP pool. For more information, see "Editing the Properties of an Existing DHCP Pool" on page 313.
- **5** To delete an existing DHCP pool from the list of those available, highlight the pool from within the Pool Name field and click the *Delete* button.
- 6 Click the *Add* button to create a new DHCP pool. For more information, see "Adding a New DHCP Pool" on page 314.
- 7 Click the *Options* button to insert a global pool name into the list of available pools. For more information, see "Configuring DHCP Global Options" on page 317.
- 8 Click the *DDNS* button to configure a DDNS domain and server address that can be used with the list of available pools. For more information, see "Configuring DHCP Server DDNS Values" on page 317.

# **Configuring Excluded IP Address Information**

The DHCP Server may have some IP addresses unavailable when assigning IP address ranges for a pool. If IP addresses have been manually assigned and fixed, they need to be made available for the administrator to exclude from possible selection.

To view excluded IP address ranges:

- 1 Select *Services* > *DHCP Server* from the main menu tree.
- 2 Click the *Excluded* tab.

	Services > DHCP Server			
SUMMIT* WM3600 CONTROLLER	Configuration   Host Pool Excluded   Relay   DDNS Bindings   Bindings   D	ynamic Bindings   User Class   Pool Class		
▶ Controller	Start IP Address	End IP Address		
▶ Network				
▼ Services				
DHCP Server				
-O Secure NTP				
Redundancy				
- By Self Healing				
- Discovery				
└─ <sub>©</sub> RTLS				
Security				
Management Access				
Diagnostics				
Login Details				
Connect To: 10.255.108.36				
User: admin				
Message				
🖄 Save 🛛 Logout 🔀 Refresh	Edit Delete Add	Help		

The Excluded tab displays "fixed" IP addresses statically assigned and unavailable for assignment with a pool.

- **3** Click the *Edit* button to modify the IP address range displayed. For more information, see "Editing the Properties of an Existing DHCP Pool" on page 313.
- **4** To delete an existing DHCP pool from the list of those available to the controller, highlight the pool from within the Network Pool field and click the *Delete* button.
- 5 Click the *Add* button to create a new IP address range for a target host pool. For more information, see "Adding a New DHCP Pool" on page 314.

## **Configuring the DHCP Server Relay**

Refer to the *Relay* tab to view the current DHCP Relay configurations for available controller VLAN interfaces. The Relay tab also displays the VLAN interfaces for which the DHCP Relay is enabled/ configured. The Gateway Interface address information is helpful in selecting the interface suiting the

data routing requirements between the External DHCP Server and DHCP client (present on one of the controller's available VLANs).



### NOTE

DHCP Server and relay can run on different controller VLAN interfaces.



In the illustration above, a DHCP relay address has been configured on subnet 2. The CLI equivalent is "ip helper-address <subnet1 External DHCP Server IP > <subnet1 Interface Name>". When configuring a DHCP Relay address, specify the other interface where the external DHCP Server can be reached. In this example, that interface is subnet1. The DHCP relay agent must listen on both subnet1 and subnet2. Consequently, the DHCP Server cannot run on either subnet1 or subnet2 (it must be both).

However, you can run an onboard DHCP server on subnet3 to provide DHCP requests for clients in subnet3. This is independent of the DHCP relay configuration. You cannot run onboard DHCP Server on subnet1 to provide IP addresses to DHCP clients requesting IP addresses using DHCP relay.

To view and configure DHCP relay information:

- 1 Select *Services* > *DHCP Server* from the main menu tree.
- 2 Click the *Relay* tab.

	Services > DHCP Server			
SUMMIT WM3600 CONTROLLER	Configuration Host Pool Excluded Relay D	ONS Bindings   Bindings   Dynamic Bindings   User Class   Pool Class		
► Controller	Interfaces	Gateway Information		
▶ Network		DHCP Server		
✓ Services				
BHCP Server     Secure NTP     Redundancy     Layer 3 Mobility     Self Healing     Discovery     RTLS				
▶ Security				
Management Access				
Diagnostics				
Login Details				
Connect To: 10.255.108.36				
User: admin				
Message				
	Edit Delete Add			
Save Sout Sefresh		Help		

- **3** Refer to the *Interfaces* field for the names of the interfaces available to route information between the DHCP Server and DHCP clients. If this information is insufficient, consider creating a new IP pool or edit an existing pool.
- 4 Click the *Edit* button to modify the properties displayed on an existing DHCP pool. Refer to step 7 for the information that can be modified for the DHCP relay.
- **5** To delete an existing DHCP pool from the list of those available to the controller, highlight the pool from within the Network Pool field and click the *Delete* button.



The interface VLAN and gateway interface should have their IP addresses set. The interface VLAN and gateway interface should not have DHCP client or DHCP Server enabled. DHCP packets cannot be relayed to an onboard DHCP Server. The interface VLAN and gateway interface cannot be the same.

6 Click the *Add* button to create a new DHCP pool.

Services > DHCP Server > Configuration					×
Configuratio	on		Ado	l Relay Infori	mation
Interfa	се	vlan1		-	1
		,			-
Server		.		•	
Server					
Server					
Server					
Status:					
		OK	Cance	el 📀 H	elp

- **a** Use the *Interface* drop-down menu to assign the interface used for the DHCP relay. As VLANs are added to the controller, the number of interfaces available grows.
- b Add Servers as needed to supply DHCP relay resources.
- c Click OK to save and add the changes to the running configuration and close the dialog.
- d Click *Cancel* to close the dialog without committing updates to the running configuration.

### Viewing DDNS Bindings

The *DDNS Bindings* tab displays mappings between client IP addresses and domain names. DDNS keeps a domain name linked to a changing IP address. Typically, when a user connects to a network, the user's ISP assigns an unused IP address from a pool of IP addresses (usually done through a DHCP server). This address is only valid for a limited time. The mechanism of dynamically assigning IP addresses increases the pool of assignable IP addresses. DNS is a service, which maintains a database to map a given name to an IP address used for communication on the Internet. The dynamic assignment of IP addresses makes it necessary to update the DNS database to reflect the current IP address for a given name.
To view controller DDNS binding information:

- 1 Select *Services* > *DHCP Server* from the main menu tree.
- 2 Select the *DDNS Bindings* tab.

	Services > DHCP Server						
SUMMIT* WM3600 CONTROLLER	Configuration Host Pool Excluded Relay DDNS Bindings Bindings D	ynamic Bindings User Class Pool Class					
► Controller	IP Address	Domain Name					
Network							
▼ Services							
ChicP Server  Construction  Secure NTP  Construction  Redundancy  Construction  Redundancy  Construction  Redundancy  Construction  Redundancy  Redun							
▶ Security							
Management Access							
Diagnostics							
Login Details							
Connect To: 10.255.108.36							
User: admin							
Message							
Save Save Cogout Refresh	Export	💽 Help					

3 Refer to the contents of the *DDNS Bindings* tab for the following information:

IP Address	Displays the IP address assigned to the client.
Domain Name	Displays the domain name mapping corresponding to the IP address listed in the left-hand side of the tab.

4 Click the *Export* button to display a screen used to export DDNS Binding information to a secure location.

## **Viewing DHCP Bindings**

The Bindings tab displays addresses and expiration times. There are two types of bindings, manual and automatic. Manual bindings map a hardware address to a IP address statically. Automatic bindings dynamically map a hardware address to an IP address from a pool of available addresses.

To view detailed binding information:

- 1 Select *Services* > *DHCP Server* from the main menu tree.
- 2 Select the *Bindings* tab.

	Services > DHCP Server						
SUMMIT* WM3600 CONTROLLER	Configuration   Host Pool   Excluded   Relay   DDNS Bindings   Bindin	95 Dynamic Bindings User Class Pool Class					
▶ Controller	Show Filtering Options       View By Pag	e C View all <<< Page 1 of 1 co >>>					
Network	IP Address	MAC Address/Client ID					
▼ Services		- M.					
DHCP Server							
Secure NTP							
Laver 3 Mobility							
- 🔂 Self Healing							
- Ciscovery							
Security							
Management Access							
<ul> <li>Diagnostics</li> </ul>							
Login Details							
Connect To: 10.255.108.36							
User: admin							
Message							
	Filtering is disa	bled Page 1 of 1 loaded.					
Save Save Cogout	Export	📀 Help					

3 Refer to the contents of the Bindings tab for the following information:

IP Address	Displays an IP address for each client with a listed MAC address. This column is read-only and cannot be modified.
MAC Address / Client ID	Displays the MAC address (client hardware ID) of the client using the controller's DHCP Server to access controller resources. The MAC address is read-only and cannot be modified.

4 Click the *Export* button to display a screen used to export the DHCP Binding information to a secure location.

### **Reviewing DHCP Dynamic Bindings**

Dynamic DHCP bindings automatically map a hardware address to an IP address from a pool of available addresses. The Dynamic Bindings tab displays only automatic bindings.

To view detailed Dynamic DHCP Binding Status information:

- 1 Select *Services* > *DHCP Server* from the main menu tree.
- 2 Select the *Dynamic Bindings* tab.

	Services > DHCP Server								
SUMMIT WM3600 CONTROLLER	Configuration Host Pool Excluded Relay DDNS Bindings Bindings Dynamic Bindings User Class Pool Class								
Controller	Show Filtering C	<< < Page 1 of 1 60 >>>							
Network	IP Address	MAC Address/Client ID	Expiration	1					
✓ Services	10 . 255 . 108 . 101	00-02-A5-88-AF-9F	Thu May 27 14:10:35 2010 PDT						
- P DATE Server	10 . 255 . 108 . 180	00-1D-6A-0E-7E-FD	Thu May 27 14:21:54 2010 PDT						
	10 . 255 . 108 . 181	00-09-58-41-58-4C	Thu May 27 14:23:31 2010 PDT						
Secure NTP	10 . 255 . 108 . 183	00-15-70-E9-CE-73	Thu May 27 11:33:42 2010 PDT						
- A Redundancy	10 . 255 . 108 . 184	00-15-70-54-64-E1	Thu May 27 11:23:55 2010 PDT						
Layer 3 Mobility	10 . 255 . 108 . 193	00-23-68-0F-43-88	Thu May 27 11:28:30 2010 PDT						
- Ea Self Healing	10 . 255 . 108 . 199	00-04-96-43-50-71	Thu May 27 12:06:01 2010 PDT						
<ul> <li>▶ Security</li> <li>▶ Management Access</li> <li>▶ Diagnostics</li> </ul>									
Login Details									
0									
Connect To: 10.255.108.36									
User: admin									
Message									
		Filtering is disabled Page 1	of 1 loaded.						
Save Save Refresh	Delete Delete All Dynamic	Leases Export	_	Help					

3 Refer to the contents of the Dynamic Bindings tab for the following:

IP Address	Displays the IP address for each client whose MAC Address is listed in the MAC Address / Client ID column. This column is read-only and cannot be modified.
MAC Address / Client ID	Displays the MAC address (client hardware ID) of the client using the controller's DHCP Server to access controller resources. The MAC address is read-only and cannot be modified.
Expiration	Displays the expiration of the lease used by the client for controller DHCP resources. This column is read-only and cannot be modified.

- 4 Select an address from those displayed and click the *Delete* button to remove the client from the list displayed. The Delete button is enabled only when one or more rows are selected for deletion.
- 5 Click the *Delete All Automatic Leases* button to delete all the automatic leased DHCP connections. This button is enabled when one or more rows exist.
- 6 Click the *Export* button to display a screen used to export the DHCP Binding information to a secure location.

## **Configuring the DHCP User Class**

The DHCP server assigns IP addresses to clients based on user class option names. Clients with a defined set of user class option names are identified by their user class name.

The DHCP server assigns IP addresses from multiple IP address ranges. The DHCP user class associates a particular range of IP addresses to a device in such a way that all devices of that type are assigned IP addresses from the defined range.

To view the attributes of existing host pools:

- 1 Select *Services* > *DHCP Server* from the main menu tree.
- 2 Select the User Class tab to view the DHCP user class and its associated user class option names.

Controller     Network	Pool Excluded Relay DDNS Bindings Bindings Dynamic Bindings User Class Pool Class
Controller      Network	User Class Option Name
Services  Constraints  PHCP Server  Constraints  Secure NTP  Redundancy  Constraints  Self Healing  Discovery  RTLS	Option Value 1 Option Value 2 Option Value 3 Option Value 4 Option Value 5 Option Value 6 Option Value 7
▶ Security	Option Value 8
Management Access	Multiple User Class Options
Diagnostics      Login Details     Connect To: 10.255.108.36     User: admin      Message      Edit:	Defete Add

- 3 The User Class Name field displays the client names grouped by the class name.
- 4 The *User Class Option Name* field displays the names defined for a particular client. Select the *Multiple User Class Options* checkbox to associate the user class option names with a multiple user class.
- 5 Click the *Add* button create a new user class name (client). For more information, see "Adding a New DHCP User Class" on page 329.

- 6 Click the *Edit* button to modify the properties displayed for an existing DHCP User Class Name. For more information, see "Editing the Properties of an Existing DHCP User Class" on page 330.
- 7 To delete an existing DHCP user class and its associated option names from the list available to the DHCP server, select the user class from the *User Class Name* field and click *Delete*.

#### Adding a New DHCP User Class

A DHCP user class name can be configured with a maximum of 8 user class option values.

To view and configure the user class options associated with the particular class:

- 1 Select *Services* > *DHCP Server* from the main menu tree.
- 2 Select the User Class tab.
- 3 Click the *Add* button from the *User Class Name* section.

Services > DHCP Server > Configuration							
Configuration	User Class	Information					
User Class Name	Class Name						
Option Value 1	1						
Option Value 2							
Option Value 3							
Option Value 4							
Option Value 5							
Option Value 6							
Option Value 7							
Option Value 8							
🗖 Multiple User Cl	ass Options						
Status:							
	0K	Cancel	🕗 Help				

The DHCP server groups clients based on user class option values. DHCP Clients with the defined set of user class option values are identified by class.

- **a** Enter the *User Class Name* to create a new client. The DHCP user class name should not exceed 32 characters.
- **b** Enter *Option Values* for the devices associated with the DHCP user class name. The value should not exceed 32 characters.
- **c** Select the *Multiple User Class Option* checkbox to enable multiple option values for the user class. This allows the user class to transmit multiple option values to DHCP servers supporting multiple user class options.
- **d** Click *OK* to save and add the new configuration.

- **e** Refer to the *Status* field. It displays the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.
- f Click Cancel to close the dialog without committing updates to the running configuration.

#### Editing the Properties of an Existing DHCP User Class

The properties of an existing DHCP user class can be modified to suit the changing needs of your network. To modify the properties of an existing DHCP user class:

- 1 Select *Services* > *DHCP Server* from the main menu tree.
- 2 Select the User Class tab.
- **3** Select an existing DHCP user class name from the list and click the *Edit* button from the *DHCP User Class Name* section.

Services > DHCP Server > Configuration					
Configuration	Edit User Class Information				
User Class Name	Class Name				
Option Value 1	1				
Option Value 2					
Option Value 3					
Option Value 4					
Option Value 5					
Option Value 6					
Option Value 7					
Option Value 8					
🗖 Multiple User Cl	lass Options				
Status:					
	OK Cancel 📀 Help				

- a The User Class Name is a display field and cannot be modified.
- **b** Either add or modify the *Option Values* as required to suit the changing needs of your network. The option values should not exceed 50 characters.
- **c** Select the *Multiple User Class Option* checkbox to enable multiple option values for the user class. This allows the user class to transmit multiple option values to DHCP servers which support multiple user class options.
- d Click OK to save and add the new configuration and close the dialog window.
- **e** Refer to the *Status* field. It displays the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.

f Click Cancel to close the dialog without committing updates to the running configuration.

## **Configuring DHCP Pool Class**

The DHCP server can associate multiple classes to each pool. Each class in a pool is assigned an exclusive range of IP addresses.

DHCP clients are matched against classes. If the client matches one of the classes assigned to the pool, it's assigned the IP address from the range assigned to the class. If the client does not match any of the classes in the pool, it's assigned the IP address from the pool's default range (if configured).

To view the attributes of existing host pools:

- 1 Select *Services* > *DHCP Server* from the main menu tree.
- 2 Select the *Pool Class* tab to view the DHCP pool class details.

	Services > DHCP Server										
SUMMIT WM3600 CONTROLLER	Confi	Configuration Host Pool Excluded Relay DDNS Bindings Bindings Dynamic Bindings User Class Pool Class									
▶ Controller	Por	ol Class Names		Address Ranges							
Network	П	Pool Name	Class Name		Start IP	Enc	I IP				
✓ Services		1 CONTRAINC	Classificatio								
- CHCP Server											
- Secure NTP											
Redundancy											
Layer 3 Mobility											
- Discovery											
RTLS											
► Security											
Management Access											
Diagnostics											
Login Details											
Connect To: 10.255.108.36											
User: admin											
Message											
		Edit	Add								
Save Sout & Refresh							🚫 Help				

**3** Refer to the *Pool Class Names* field to configure a pool class. A preconfigured pool and class must exist to configure a pool class.

The Address Ranges section displays the address ranges associated with the pool class.

4 Click the *Edit* button to modify the properties displayed for an existing DHCP Pool Class Name. For more information, see "Editing an Existing DHCP Pool Class" on page 332.

- **5** To delete an existing DHCP pool class name and its associated address range, select the pool class name from the *Pool Class Names* field and click the *Delete* button.
- 6 Click the *Add* button create a new pool class name. For more information, see "Adding a New DHCP Pool Class" on page 332.

#### **Editing an Existing DHCP Pool Class**

The *Edit DHCP Pool Class Configuration* dialog is used to edit the association of a DHCP pool name to a DHCP class name. It is also used to configure a maximum of 4 pool class address range. To revise an existing DHCP pool class name:

- 1 Select *Services* > *DHCP Server* from the main menu tree.
- 2 Select the *Pool Class* tab.
- 3 Click the *Edit* button from the *Pool Class Names* section.
- 4 Refer to the read-only *Pool Name* to ensure modifications are made to the correct pool name.
- 5 Use the *Class Name* field to associate an existing class, created using "Adding a New DHCP User Class" on page 329.
- 6 Refer to the *Pool Class Address Range* field to revise an address range. A maximum of 4 address ranges can be assigned to a class.
  - a Use the Insert button to revise the Start IP and End IP address range for a class.
  - **b** Select an address range and click *Remove* to delete that particular address range.
- 7 Refer to the *Status* field. It displays the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 8 Click *OK* to save the new configuration and close the dialog window.
- 9 Click *Cancel* to close the dialog without committing updates to the running configuration.

#### Adding a New DHCP Pool Class

The *Add DHCP Pool Class Configuration* dialog is used to associate an existing class, created using "Adding a New DHCP User Class", to an existing pool, created using "Adding a New DHCP Pool". It is also used to configure a maximum of 4 pool class address range. To add a new DHCP pool class:

- 1 Select *Services* > *DHCP Server* from the main menu tree.
- 2 Select the *Pool Class* tab.

3 Click the *Add* button from the *Pool Class Names* section.

Ser	vices :	> DH	CP Se	erve	ar > C	onfi	gurat	іоп	1									×
Cor	nfigura	tion											- 1	Add	Pool	Clas	ss Configu	uration
F	ool Na	ame	tes	;t														-
С	lass N	ame	UC	N_(	One													•
Г	Pool C	lass	Add	ress	Ran	ge-												
			S	itart	IP			T		_	E	End I	P			Τ		
	172		16		10		30	Ī	172		16		10		35		Insert	
																	Remove	
								_		_								
Sta	tus:																	
010	us.																	
												Oł	<		Can	cel	0 н	lelp

- 4 Use the *Pool Name* field to define a new pool name. Enter the pool name created using "Adding a New DHCP Pool" on page 314.
- 5 Use the *Class Name* field to associate an existing class, created using "Adding a New DHCP User Class" on page 329.
- **6** The *Pool Class Address Range* field is used to assign address range to the class inside the pool. A maximum of 4 address ranges can be assigned to a class.
  - a Use the Insert button to enter the Start IP and End IP address range for a class.
  - **b** Select a address range and click *Remove* to delete that particular address range.
- 7 Refer to the *Status* field. It displays the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 8 Click *OK* to save the new configuration and close the dialog window.
- 9 Click *Cancel* to close the dialog without committing updates to the running configuration.

# **Configuring Secure NTP**

*Secure Network Time Protocol* (SNTP) is central for networks that rely on their controller to supply system time. Without an SNTP implementation, controller time is unpredictable, which can result in data loss, failed processes and compromised security. With network speed, memory and capability increasing at an exponential rate, the accuracy, precision and synchronization of network time is essential in a controller managed enterprise network. The controller can either use a dedicated server to supply system time or can use several forms of SNTP messaging to sync system time with network traffic authenticated and secure for controller interoperation.



NOTE

Often, the controller NTP status will not be adequately updated after modifying the NTP configuration. Periodically check the controller NTP status when making changes to ensure the proper time is displayed, as it may take awhile for the controller to update the proper NTP status.

The SNTP configuration activity is divided among the following tasks:

- Defining the SNTP Configuration on page 334
- Configuring Symmetric Key on page 336
- Defining an NTP Neighbor Configuration on page 338
- Viewing NTP Associations on page 341
- Viewing NTP Status on page 343

## **Defining the SNTP Configuration**

Symmetric keys are algorithms for cryptography that use trivially related cryptographic keys for both decryption and encryption. The encryption key is related to the decryption key, as they may be identical or there is a simple mechanism to go between keys. The keys represent a shared secret between the controller and its time resource.

1		
	5	
	_	: )
- N		

NOTE

When using the SNTP service, ensure that traffic can pass on UDP port 123 between the controller and the NTP server.

To define the SNTP configuration:

- **1** Select *Services* > *Secure NTP* from the main menu tree.
- **2** Select the *Configuration* tab.

	Services > Secure NTP						
SUMMIT WM3600 CONTROLLER	Configuration Symmetric Keys NTP Neighbor NTP Associations NTP Status						
Controller  Network  Services  DHCP Server  Secure NTP  Redundancy  Self Healing  Self Healing  RTLS	Access Group Full Access Only Control Queries Server and Query Access Only Server Access	ACL Ids	Other Settings	Time Sources aster Clock Broadcasts	×	(1 - 15) (0 - 999999 microsecs)	
<ul> <li>Security</li> <li>Management Access</li> <li>Diagnostics</li> <li>Login Details         <ul> <li>Connect To: 10.255.108.36</li> <li>User: admin</li> </ul> </li> <li>Message</li> </ul>							
Save Save Refresh					App	oly Revert OHelp	

**3** An ACL Id must be created before it is selectable from any of the drop-down menus. Refer to the *Access Group* field to define the following:

Full Access	Supply a numeric ACL ID from the drop-down menu to provide the ACL full access.
Only Control Queries	Supply a numeric ACL ID from the drop-down menu to provide the ACL only control query access to SNTP resources.
Server and Query Access	Enter a numeric ACL ID from the drop-down menu to provide the ACL Server and Query access to SNTP resources.
Only Server Access	Provide a numeric ACL ID from the drop-down menu to provide the ACL only server access to SNTP resources.

4 Refer to the *Other Settings* field to define the following:

Authenticate Time Sources	Select this checkbox to ensure credential authentication takes place between the SNTP server and the controller. When this checkbox is selected, the Apply and Revert buttons become enabled to save or cancel settings.
Act As NTP Master Clock	When this checkbox is selected, the Apply and Revert buttons become enabled to save or cancel settings within the Other Settings field.
Clock Stratum	Define how many hops (from 1 to 15) the controller is from a SNTP time source. The controller automatically chooses the SNTP resource with the lowest stratum number. The SNTP supported controller is careful to avoid synchronizing to a server that may not be accurate. Thus, the SNTP enabled controller never synchronizes to a machine not synchronized itself. The SNTP enabled controller compares the time reported by several sources, and does not synchronize to a time source whose time is significantly different than others, even if its stratum is lower.
Listen to NTP Broadcasts	Select this checkbox to allow the controller to listed over the network for SNTP broadcast traffic. Once enabled, the controller and the SNTP broadcast server must be on the same network.
Broadcast Delay	Enter the estimated round-trip delay (between 1 and 999999 seconds) for SNTP broadcasts between the SNTP broadcast server and the controller. Define the interval based on the priority of receiving accurate system time frequently. Typically, no more than one packet per minute is necessary to synchronize the controller to within a millisecond of the SNTP broadcast server.
Auto Key	Use an <i>Auto Key</i> drop-down menu to specify whether the key is disabled, enabled only on the host or enabled only on the client.

- 5 Click *Apply* to save changes to the screen. Navigating away from the screen without clicking the Apply button results in all the changes to the screen being discarded.
- 6 Click the *Revert* button to undo the changes to the screen and revert to the last saved configuration.

## **Configuring Symmetric Key**

Symmetric keys are algorithms for cryptography that use trivially related cryptographic keys for both decryption and encryption. The encryption key is related to the decryption key, as they may be identical or there is a simple mechanism to go between keys. The keys represent a shared secret between the controller and its time resource.

To review existing Symmetric Key configurations, and (if necessary) add a new one:

- **1** Select *Services > Secure NTP* from the main menu tree.
- 2 Select the *Symmetric Keys* tab.

	Services > Secure NTP							
SUMMIT WM3600 CONTROLLER	Configuration Symmetric Keys NTP Neighbor NTP	Associations NTP Status						
► Controller	Key ID	Key Value	Trusted Key					
Network								
✓ Services								
CHCP Server Secure NTP Car Redundancy Cayer 3 Mobility Self Healing Ciscovery RTLS								
Security								
Management Access								
▶ Diagnostics								
Login Details								
Connect To: 10.255.108.36								
User: admin								
Message								
Save Sout & Refresh	Delete Add		O Help					

3 Refer to the *Symmetric Key* screen to view the following information.

Key ID	Displays a Key ID between 1-65534. The Key ID is an abbreviation allowing the controller to reference multiple passwords. This makes password migration easier and more secure between the controller and its NTP resource.
Key Value	Displays the authentication value used to secure the credentials of the server providing system time to the controller.
Trusted Key	If a checkmark appears, a trusted key has been associated with a domain name. A trusted key is added when a public key is known, but cannot be securely obtained. Adding the trusted key allows information from the server to be considered secure. The authentication procedures requires both the local and remote servers share the same key and key identifier. Therefore, using key information from a trusted source is important.

- 4 Select an existing key and click the *Delete* button to permanently remove it from the list of Key IDs.
- 5 Click the *Add* button to create a new Symmetric Key that can be used by the controller.



#### CAUTION

After an NTP synchronization using a Symmetric Key, the NTP status will not automatically be updated.

Services > Secure	NTP > ADD	×
ADD		
Key ID	(1	- 65534)
Key Value		
Trusted Key		
Status:		
	OK Cancel	🕜 Help

**6** Enter a Key ID between 1-65534. The *Key ID* is a Key abbreviation allowing the controller to reference multiple passwords.

This makes password migration easier and more secure between the controller and its NTP resource.

- 7 Enter an authentication *Key Value* used to secure the credentials of the NTP server providing system time to the controller.
- 8 Select the *Trusted Key* checkbox to use a trusted key.

A trusted key should be used when a public key is known, but cannot be securely obtained. Adding a trusted key allows data to be considered secure between the controller and its SNTP resource.

9 Refer to the *Status* field.

The Status is the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.

- **10** Click *OK* to save and add the changes to the running configuration and close the dialog.
- 11 Click *Cancel* to close the dialog without committing updates to the running configuration.

### **Defining an NTP Neighbor Configuration**

The controller's NTP association can be either a neighboring peer (the controller synchronizes to another associated device) or a neighboring server (the controller synchronizes to a dedicated SNTP server resource). Refer to the *NTP Neighbor* tab to assess the controller's existing configurations (both peer and server) and, if necessary, modify the attributes of an existing peer or server configuration or create a new neighbor peer or server SNTP configuration.

To review the controller's existing NTP neighbor configurations:

- 1 Select *Services > Secure NTP* from the main menu tree.
- 2 Select the *NTP Neighbor* tab.

	Services > Secure NTP							
SUMMIT WM3600 CONTROLLER	Configuration Symmetric Keys NTP Neighbor NTP Associations NTP Status							
Controller  Network  Services  Controller  Controller	IP Address/Hostname	Neighbor Type	Key ID	Preferred Source	NTP Version			
Security								
Management Access								
<ul> <li>Diagnostics</li> </ul>								
Login Details								
ConnectTo: 10.255.108.36								
User: admin								
Message								
Save Sout Stresh	Edit Delete	Add			📀 Help			

**3** Refer to the following information (as displayed within the NTP Neighbor tab) to assess whether an existing neighbor configuration can be used as is, if an existing configuration requires modification or a new configuration is required.

IP Address/ Hostname	Displays the numeric IP address of the resource (peer or server) providing controller SNTP resources. Ensure the server is on the same subnet as the controller to provide SNTP support.
Neighbor Type	Displays whether the NTP resource is a Peer (another associated peer device capable of SNTP support) or a Server (a dedicated NTP server resource). This designation is made when adding or editing an NTP neighbor.
Key ID	Displays whether AutoKey Authentication or Symmetric Key Authentication is used to secure the interaction between the controller and its NTP resource. This designation is made when adding or editing an NTP neighbor.
Preferred Source	Displays whether this NTP resource is a preferred NTP resource. Preferred sources (those with a checkmark) are contacted before non- preferred resources. There can be more than one preferred source.

NTP Version Displays an NTP version between 1 and 4. Currently version three and four implementations of NTP are available. The latest version is NTPv4, but the official Internet standard is NTPv3.

- 4 Select an existing neighbor and click the *Edit* button to modify the existing peer or server designation, IP address, version, authentication key ID and preferred source designation.
- 5 Select an existing entry and click the *Delete* button to remove it from the table.
- 6 Click the *Add* button to define a new peer or server configuration that can be added to the existing configurations displayed within the NTP Neighbor tab.For more information, see "Adding an NTP Neighbor" on page 340.

### Adding an NTP Neighbor

To add a new NTP peer or server neighbor configuration to those available for synchronization:

- 1 Select *Services > Secure NTP* from the main menu tree.
- 2 Select the *NTP* Neighbor tab.
- 3 Click the *Add* button.

Services > Secure NTP > Add	Neighbor	×
Add Neighbor		
Peer	C Server	
C Broadcast Server		
IP Address		
C Hostname		
NTP Version	•	
No Authentication		
O AutoKey Authentication	O Symmetric Key Authentication	
Key ID		
Preferred Source		
Status:		
	OK Cancel 📀 Help	

- 4 Select the *Peer* checkbox if the SNTP neighbor is a peer to the controller (non FTP server) within the controller's current subnet.
- 5 Select the Server checkbox if the neighbor is a server within the controller's current subnet.
- **6** Select the *Broadcast Server* checkbox to allow the controller to listen over the network for NTP broadcast traffic.

The controller's NTP configuration can be defined to use broadcast messages instead of messaging between fixed NTP synchronization resource addresses. Use a NTP broadcast to listen for NTP synchronization packets within a network. To listen to NTP broadcast traffic, the broadcast server (and controller) must be on the same subnet. NTP broadcasts reduce configuration complexity since both the controller and its NTP resources can be configured to send and receive broadcast messages.



NOTE

If this checkbox is selected, the AutoKey Authentication checkbox is disabled, and the controller is required to use Symmetric Key Authentication for credential verification with its NTP resource. Additionally, if this option is selected, the broadcast server cannot be selected as a preferred source.

- 7 Enter the IP Address of the peer or server providing SNTP synchronization.
- 8 Select the *Hostname* checkbox to assign a hostname to the server or peer for further differentiation of other devices with a similar configuration.
- **9** Use the *NTP Version* drop-down menu to select the version of SNTP to use with this configuration Currently version three and version four implementations of NTP are available. The latest version is NTPv4, but the official Internet standard is NTPv3.
- **10** If necessary, select the *No Authentication* checkbox to allow communications with the NTP resource without any form of security. This option should only be used with known NTP resources.
- **11** Select the *AutoKey Authentication* checkbox to use an Auto key protocol based on the public key infrastructure (PKI) algorithm. The SNTP server uses a fast algorithm and a private value to regenerate key information on the arrival of a message. The controller sends its designated public key to the server for credential verification and the two exchange messages. This option is disabled when the Broadcast Server checkbox is selected.
- **12** Select the *Symmetric Key Authentication* checkbox to use a single (symmetric) key for encryption and decryption. Since both the sender and the receiver must know the same key, it is also referred to as shared key cryptography. The key can only be known by the sender and receiver to maintain secure transmissions.
- **13** Enter an *Key ID* between 1-65534. The Key ID is a Key abbreviation allowing the controller to reference multiple passwords.
- **14** Select the *Preferred Source* checkbox if this NTP resource is a preferred NTP resource. Preferred sources are contacted before non-preferred resources. There can be more than one preferred source.
- **15** Refer to the *Status* field. The Status is the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 16 Click *OK* to save and add the changes to the running configuration and close the dialog.
- 17 Click Cancel to close the dialog without committing updates to the running configuration.

### **Viewing NTP Associations**

The interaction between the controller and an SNTP server constitutes an association. SNTP associations can be either a peer association (the controller synchronizes to the another system or allows another

system to synchronize to it), or a server association (only the controller synchronizes to the SNTP resource, not the other way around).

To review the controller's current SNTP associations:

- 1 Select *Services > Secure NTP* from the main menu tree.
- 2 Select the *NTP* Associations tab.

	Services > Secure NTP								
SUMMIT WM3600 CONTROLLER	Configuration Symmetric Keys NTP Neighbor NTP Associations NTP Status								
Controller  Network  Services  CSecure NTP  Redundancy  Self Healing  Solowery  RTLS	Address	Reference	Stratum	When	Peer Poll	Reach	Delay (sec)	Offset (sec)	Dispersion (sec)
Security     Management Access     Diagnostics     Connect To: 10.255.108.36     User: admin     Message									
Save Save Refresh	Details								🕜 Help

3 Refer to the following SNTP Association data for each SNTP association displayed:

Address	Displays the numeric IP address of the SNTP resource (Server) providing SNTP updates to the controller.
Reference Clock	Displays the address of the time source the controller is synchronized to.
Stratum	Displays how many hops the controller is from a SNTP time source. The controller automatically chooses the SNTP resource with the lowest stratum. The SNTP supported controller is careful to avoid synchronizing to a server that may not be accurate. Thus, the NTP enabled controller never synchronizes to a machine not synchronized itself. The SNTP enabled controller compares the time reported by several sources, and does not synchronize to a time source whose time is significantly different than others, even if its stratum is lower.
When	Displays the date and time when the SNTP association was initiated. Has the association been trouble free over that time?

Peer Poll	Displays the maximum interval between successive messages, in seconds to the nearest power of two.
Reach	Displays the status of the last eight SNTP messages. If an SNTP packet is lost, the lost packet is tracked over the next eight SNTP messages.
Delay (sec)	Displays the round-trip delay (in seconds) for SNTP broadcasts between the SNTP server and the controller.
Offset (sec)	Displays the calculated offset between the controller and SNTP server. The controller adjusts its clock to match the server's time value. The offset gravitates toward zero over time, but never completely reduces its offset to zero.
Dispersion (sec)	Displays how scattered the time offsets are (in seconds) from an SNTP time server

4 Select an existing NTP association and click the *Details* button to display additional information useful in discerning whether the association should be maintained.

Services > Secure N	TP > Details		×
Details			172.16.10.100
IP Address	172.16.10.100	Root Dispersion	0.00
Association	configured	Reach	0
Sanity	sane	Delay	0.00
Validity	true	Offset	0.0000
Authority	unknown	Dispersion	0.00
Leap State	sub	Precision	2^-17
Stratum	16	Reference Time	00000000.00000000 (Feb 07 06:28:16 UTC 2036)
Reference Id	BCST	Org Time	00000000.00000000 (Feb 07 06:28:16 UTC 2036)
Host Mode	broadcast	Receive Time	00000000.00000000 (Feb 07 06:28:16 UTC 2036)
Peer Mode	unspec	Transmit Time	00000000.00000000 (Feb 07 06:28:16 UTC 2036)
Host Poll	6	Filter Delay	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00
Peer Poll	10	Filter Offset	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00
Root Delay	0.00	Filter Error	16000.00 16000.00 16000.00 16000.00 16000.00 16000.00 16000.00 16000.00
Status:			
			Refresh Close 🥥 Help

## **Viewing NTP Status**

Refer to the *NTP Status* tab to display performance (status) information relative to the controller's current NTP association. Verifying the controller's SNTP status is important to assess which resource

the controller is currently getting its system time from, as well as the time server's current differences in time attributes as compared to the current controller time.



#### CAUTION

After an NTP synchronization using a Symmetric Key, the NTP status will not automatically update.

To review the controller's current NTP associations:

- **1** Select *Services > Secure NTP* from the main menu tree.
- 2 Select the *NTP Status* tab.

	Services > Secure NTP
SUMMIT WM3600 CONTROLLER	Configuration Symmetric Keys NTP Neighbor NTP Associations NTP Status
Controller  Network  Services  Controller  Controller	NTP Status Leap Synchronized Stratum 0 Reference
▶ Security	Frequency Hz Precision 2 * 0 Reference time
Management Access	Clock Offset msec
<ul> <li>Diagnostics</li> </ul>	Root delay msec
Login Details Connect To: 10.255.108.36 User: admin Message	Root Dispersion msec
Save Sout 28 Refresh	C Help

**3** Refer to the *SNTP Status* field to review the accuracy and performance of the controller's ability to synchronize with a NTP server:

Leap	Indicates if a second will be added or subtracted to SNTP packet transmissions, or if the transmissions are synchronized.
Stratum	Displays how many hops the controller is from its current NTP time source.
Reference	Displays the address of the time source the controller is synchronized to.
Frequency	An SNTP server clock's skew (difference) for the controller

Precision	Displays the precision (accuracy) of the controller's time clock (in Hz). The values that normally appear in this field range from -6 for mains- frequency clocks to -20 for microsecond clocks found in some workstations.
Reference time	Displays the time stamp at which the local clock was last set or corrected.
Clock Offset	Displays the time differential between controller time and the NTP resource.
Root delay	The total round-trip delay in seconds. This variable can take on both positive and negative values, depending on the relative time and frequency offsets. The values that normally appear in this field range from negative values of a few milliseconds to positive values of several hundred milliseconds.
Root Dispersion	Displays the nominal error relative to the primary time source in seconds. The values that normally appear in this field range from 0 to several hundred milliseconds.

# **Configuring Controller Redundancy and Clustering**

Configuration and network monitoring are two tasks a network administrator faces as a network grows in terms of the number of managed nodes (controllers, routers, wireless devices etc.). Such scalability requirements lead network administrators to look for managing and monitoring each node from a single centralized management entity. The controller not only provides a centralized management solution, it provides centralized management from any single controller in the network without restricting or dedicating one controller as a centralized management node. This eliminates dedicating a management entity to manage all redundancy members and eliminates the possibility of a single point of failure.

A redundancy group (cluster) is a set of controllers (nodes) uniquely identified by group/cluster ID. Within the redundancy group, members discover and establish connections to other group members. The redundancy group has full mesh connectivity using TCP as the transport layer connection.

Up to 12 controllers can be configured as members of a redundancy group to significantly reduce the chance of a disruption in service to WLANs and associated MUs in the event of failure of a controller or intermediate network failure. All members can be configured using a common file (cluster-config) using DHCP options. This functionality provides an alternative method for configuring members collectively from a centralized location, instead of configuring specific redundancy parameters on individual controllers.

Configure each controller in the cluster by logging in to one participating controller. The administrator does not need to login to each redundancy group member, as one predicating controller can configure each member in real-time without "pushing" configurations between controllers. A new CLI context called "cluster-cli" is available to set the configuration for all members of the cluster. All controller CLI commands are considered cluster configurable.

In the following example, there are four controllers (WS1, WS2, WS3 and WS4) forming a redundancy group. Each controller has established a TCP connection with the others in the group. There is an additional CLI context called cluster-context. A user/administrator can get into this context by executing a "cluster-cli enable" under the CLI interface (future releases will have this support in the Web UI and SNMP interfaces). When the user executes this command on WS1, WS1 creates a virtual session with the other controllers in the redundancy group (WS2, WS3 and WS4). Once the virtual session is created, any command executed on WS1 is executed on the other controllers at the same time.



This is done by the cluster-protocol running on WS1, by duplicating the commands and sending them to the group over the virtual connection:

After sending the command to other members, the cluster-management protocol (at WS1) waits for a response from the members of the redundancy group. Upon receiving a response from each member, WS1 updates the user's screen and allows the user to enter/execute the next command.

The wait time required to collect responses from other controllers is predefined, so if any one or more members does not respond to a given command within the defined interval, the command originating controller displays whatever responses have been collected and ignores the delayed responses. This time-based response mechanism eliminates the possibility of indefinite response hangs and allows for quicker redundancy group configuration.

There is no fixed master-slave relationship between members. Typically, a controller can be considered a master for the command it originates. Responding members can be considered slaves with respect to that command.

This virtual master-slave relationship makes this design unique when compared to existing centralized management systems. Having a virtual master-slave relationship eliminates a single point of failure, since a user can make use of any controller as the group centralized management entity (using the cluster-management context).



#### ) NOTE

When using the redundancy feature, make sure that UDP traffic on port 51515 is open between the redundant controllers.

To view status and membership data and define a redundancy group configuration, refer to the following:

• Configuring Redundancy Settings on page 347

- Reviewing Redundancy Status on page 350
- Configuring Redundancy Group Membership on page 353
- Redundancy Group License Aggregation Rules on page 357
- Managing Clustering Using the Web UI on page 358

## **Configuring Redundancy Settings**

To configure controller redundancy:

1 Select *Services* > *Redundancy* from the main menu tree.

The Redundancy screen displays with the Configuration tab selected.

	Services > Redundancy			
SUMMIT* WM3600 CONTROLLER	Configuration Status Member			
Controller  Network  Services  CHCP Server  Redundancy  Layer 3 Mobility  Self Healing  Discovery  RTLS	Enable Redundancy         Redundancy Controller IP         0       0         Redundancy ID         1       (1-65535)         Heartbeat Period       5         Critical Resource       0       0       0         Atter       5       min. (1-1800)	Mode © Primary © S Discovery Period Hold Time Handle STP convergen	Standby 30 (10-60 sec) 15 (10-255 sec) Ice Enable DHCP Redundancy Revert Now	
Security     Management Access	Enable Dynamic AP Load Balance     Runtime      Schedule Start Date 06/01/2008     MU Threshold 32     Interval 1      History     State Time     Duble due No. 2014 20 20 2000 DT	(MM/DD/YYY) (HH:MM) (1-366.days) Trigger	Dynamic AP LB Now Enable Cluster GUI Description	
Diagnostics      Login Details     Connect To: 10.255.108.36     User : admin      Message      Save	Disabled Mon May 03 11:28:36 2010 PDT	pisabled	Apply Revert OHEID	
Save Zu Lugur Kerresh				



NOTE

MUs on an independent WLAN will not see any disruptions on a controller fail-over.

2 Refer to the *Configuration* field to define the following:

Enable Redundancy	Select this checkbox to enable/disable clustering. Clustering must be disabled to set a redundancy related parameter. All the modifiable values are grayed out if enabled
Redundancy Controller IP	Define the destination IP address used to send heartbeats and update messages.
Mode	A member can be in either in <i>Primary</i> or <i>Standby</i> mode. In the redundancy group, all 'Active' members adopt Access Ports/Points except the 'Standby' members who adopt Access Ports/Points only when an 'Active' member has failed or sees an Access Port/Point not adopted by a controller.
Redundancy ID	Define an ID for the cluster group. All the controllers configured in the cluster should have the same Cluster ID. The valid range is 1-65535.
Discovery Period	Use the <i>Discovery Period</i> to configure a cluster member discovery interval. During the discovery time, a controller discovers the existence of other controllers within the redundancy group. Configure an interval between 10 and 60 seconds. The default value is 30 seconds.
Heartbeat Period	The <i>Heartbeat Period</i> is the interval heartbeat messages are sent. Heartbeat messages discover the existence and status of other members within the group. Configure an interval between 1 and 255 seconds. The default value is 5 seconds.
Hold Time	Define the <i>Hold Time</i> for a redundancy group. If there are no heartbeats received from a peer during the hold time, the peer is considered down. In general, the hold period is configured for three times the heartbeat period. Meaning, if three consecutive heartbeats are not received from the peer, the peer is assumed down and unreachable. The hold time is required to be longer than the heartbeat interval. Configure a hold time between 10 and 255 seconds. The default is 15 seconds.
Critical Resource	Enter the IP address of the Critical Resource. When the heartbeat is lost, this resource will be checked for reachability. The critical resource can be any gateway, server or host. If the critical resource is not reachable and the heartbeat is still lost, the controller will deadopt APs and continue to deadopt APs until instructed otherwise.
Handle STP convergence	Select the <i>Handle STP convergence</i> checkbox to enable <i>Spanning Tree</i> <i>Protocol</i> (STP) convergence for the controller. In general, this protocol is enabled in layer 2 networks to prevent network looping. If the network is enabled for STP to prevent looping, the network forwards data only after STP convergence. Enabling STP convergence delays the redundancy state machine execution until the STP convergence is completed (the standard protocol value for STP convergence is 50 seconds). Delaying the state machine is important to load balance Access Ports/Points at startup.
Enable DHCP Redundancy	Enables DHCP Redundancy for member controllers. DHCP Redundancy allows an administrator to have only one DHCP server running at any time in a cluster. The clustering protocol enables all peers participating in DHCP redundancy to determine the active DHCP server among them. The controller with lowest Redundancy IP is selected as the active DHCP server for the cluster. This selected active DHCP server can be either a primary or standby controller. The other controllers do not provide DHCP service as long as the selected DHCP server controller is active.

Auto Revert Check this box to enable the Auto Revert feature and specify the time (in minutes) for the controller to revert. Configure the interval between 1 and 1800 minutes. The default revert time is 5 minutes. When a primary controller fails, the standby controller takes over APs adopted by the primary. If the auto revert feature is enabled, when the failed primary controller comes back up, the standby starts a timer based on the auto-revert interval. At the expiry of auto-revert interval (if the primary controller is still up), the standby controller releases all adopted APs and goes back to a monitoring mode. The expiry timer either will be stopped or restarted if the primary controller goes down and comes up during the auto-revert interval. Reverts an active fail-over standby controller to a passive standby **Revert Now** controller. When a user presses this button, the standby controller will un-adopt all its adopted APs and move into a standby (passive) mode only if all configured members are up again. The revert function does not push APs to the primary controller unless the primary controller has failed over.



Redundancy uses UDP port 51515 for both source and destination port. The TCP connection uses 51515 as the destination port, the source port is selected from the range of 32768 to 61000.

**3** To enable *Dynamic AP Load Balancing* check the *Enable Dynamic AP Load Balancing* box and configure the parameters below:

Runtime/Schedule	Select Runtime or Schedule to determine when load balancing will run. If Runtime is selected, load balancing will initiate anytime a new active controller is added to the redundancy group. If Schedule is selected you can configure a start date and time to execute load balancing. This feature is not available when Dynamic Load Balancing is enabled.
Start Date	If Schedule is selected as the load balancing mode, enter a start date for load balancing to take place.
Start Time	If Schedule is selected as the load balancing mode, enter a start time for load balancing to take place.
Interval	If Schedule is selected as the load balancing mode, enter an interval (in days) for how often load balancing should take place. The valid range is between 1 and 180 days.
MU Threshold	The MU threshold specifies the number of minimum number of active MUs on an AP to stop the AP from resetting for load balancing.

- **4** Once Dynamic Load Balancing parameters are set, click the *Dynamic AP LB Now* button to run Dynamic AP Load Balancing.
- 5 Managing clustering in the Web UI is done through the *Cluster GUI* feature. Check the *Enable Cluster GUI* checkbox to enable this feature. The *Cluster GUI* feature updates many key screens in the Web UI allowing you to see APs and MUs managed by all active members of a cluster.
- 6 Refer to the *History* field to view the current state of the redundancy group.

State	Displays the new state (status) of the redundancy group after a Trigger event has occurred.
Time	Displays the Timestamp (time zone specific) when the state change occurred.

Trigger	Displays the event causing the redundancy group state change on the controller.
Description	Displays a redundancy event description defining the redundancy group state change on the controller. Typical states include Redundancy Disabled or Redundancy Enabled.

- 7 Click *Apply* to save any changes to the screen. Navigating away from the screen without clicking the Apply button results in all the changes on the screen being discarded.
- 8 Click the *Revert* button to undo the changes to the screen and revert to the last saved configuration.

## **Reviewing Redundancy Status**

The controller is capable of displaying the status of the collective membership of the cluster. Use this information to assess the overall health and performance of the group.



NOTE

When ETH2 of one of the group members is unplugged, the other members report that this member as gone, but an AP will continue to be adopted by the controller with no ETH2 connectivity.

To configure controller redundancy memberships:

1 Select *Services* > *Redundancy* from the main menu tree.

The Redundancy screen displays with the Configuration tab selected.

#### **2** Select the *Status* tab.

	Services > Redundancy				
SUMMIT WM3600 CONTROLLER	Configuration Status Member				
► Controller	Status				
Network	Protocol Version	2.0	Controller running image version	4.2.1.0-008R	
▼ Services	Redundancy state is	Disabled	Connectivity Status	n/a	
E DHCP Server	AP Licenses in group	n/a	AP Licenses in Controller	16	
-A Redundancy	AP46X0 in group	n/a	AP46X0 on this Controller	n/a	
Layer 3 Mobility	AP35XXVAP7131 in group	1	AP35XXXAP7131 on this Controller	1	
- Belf Healing	Adoption capacity in group	n/a	Adoption capacity on this Controller	n/a	
- Discovery	Rogue Access Points in group	n/a	Rogue Access Points on this Controller	n/a	
() (IC	Radios in group	n/a	Radios on this Controller	n/a	
	Self-healing Radios in group	n/a	Self-healing Radios on this Controller	n/a	
	Mobile Units in group	n/a	Mobile Units on this Controller	n/a	
	DHCP Server in group	n/a		F	
Security					
Management Access     Diagnostics					
L ania Datalla	1				
Login Details					
Connect To: 10.255.108.36					
User: admin					
Message					
			Realize	Revert A Hote	
Save 🛃 Logout 🔀 Refresh			Abbiy	Reven	

3 Refer to the *Status* field to assess the current state of the redundancy group.

Protocol Version	The Protocol Version is one of the parameters used to determine whether two peers can form a group. The Protocol Version should be set to an identical value for each controller in the redundancy group.
Redundancy state is	Displays the state of the redundancy group. When the redundancy feature is disabled, the state is "Disabled." When enabled, it goes to a "Startup" state. From "Startup" it goes to a "Discovery" state immediately if the STP convergence is not enabled. Otherwise, it remains in "Startup" for a period of 50 seconds (the standard STP convergence time). During the discover state, the controller exchanges heartbeats and update messages to discover other members and define the redundancy group license. After discerning memberships, it moves to an Active state. There is no difference in state execution for Primary and Standby modes.
AP Licenses in group	Displays the number of Access Ports that can be adopted in the redundancy group. This value is calculated when a member starts-up, is added, is deleted or a license changes (downgrade and upgrade.) This value is equal to the highest license level of its members. It is NOT the sum of the license level of its members. For information on licensing rules impacting redundancy group members, see "Redundancy Group License Aggregation Rules" on page 357.

Access Ports in group	Displays the total number of Access Ports adopted by the entire membership of the redundancy group.
Adaptive Access Ports in group	Displays the combined number of adaptive access ports in the redundancy group.
Adoption capacity in group	Displays the combined AP adoption capability for each controller radio comprising the cluster. Compare this value with the adoption capacity on this controller to determine if the cluster members have adequate adoption capabilities.
Rogue Access Ports in group	Displays the cumulative number of rogue APs detected by the members of the group. Compare this value with the number of rogues detected by this AP to discern whether an abundance of rogues has been located by a particular controller and thus escalates a security issue with a particular controller.
Radios in group	Displays the combined number (sum) of radios amongst all the members of the redundancy group.
Self-healing radios in group	Displays the number of radios within the cluster that have self-healing capabilities enabled. Compare this value with the total number of radios within the group to determine how effectively the radios within the cluster can self-heal if problems exist.
Mobile Units in group	Displays the combined number of MU associations for the members of the redundancy group. Compare this number with the number of MUs on this controller to determine how effectively MU associations are distributed within the cluster.
DHCP Server in Group	Displays the total number of DHCP Servers available for DHCP resources for the combined cluster membership.
Controller running image version	Displays the version of the image running on the controller.
Connectivity Status	Displays the current connectivity status of the cluster membership.
AP Licenses in controller	Displays the number of licenses installed to adopt Access Ports on the current controller.
AAP Licenses in controller	Displays the number of licenses installed to adopt Adaptive Access Ports on the current controller.
Access Ports on this controller	Displays the total of the number of Access Ports adopted by this controller.
Adaptive Access Ports on this controller	Displays the combined number of Adaptive Access Ports on this controller.
Adoption capacity on this controller	Displays the AP adoption capability for this controller. Compare this value with the adoption capacity for the entire cluster to determine if the cluster members (or this controller) have adequate adoption capabilities. For information on licensing rules impacting redundancy group members, see "Redundancy Group License Aggregation Rules" on page 357.
Rogue Access Ports on this controller	Displays the number of rogue APs detected by this controller. Compare this value with the cumulative number of rogues detected by the group to discern whether an abundance of rogues has been located by a particular controller and thus escalates a security issue.
Radios on this controller	Displays the number of radios used with this controller.
Self-healing radios on this controller	Displays the number of radios on this controller with self-healing enabled. Compare this value with the total number of radios within the group to determine how effectively radios can self-heal if problems exist.
Mobile Units on this controller	Displays the number of MUs currently associated with the radio(s) used with this controller. Compare this number with the number of MUs within the group to determine how effectively MUs are distributed within the cluster.

4 The *Apply* and *Revert* buttons are unavailable for use with the Status screen, as there are no editable parameters to save or revert.

## **Configuring Redundancy Group Membership**

The redundancy group should be disabled before conducting an Add/Delete operation. There are a minimum of 2 members needed to comprise a Redundancy Group, including the initiating controller

To configure controller redundancy memberships:

- 1 Select *Services* > *Redundancy* from the main menu tree.
  - The Redundancy screen displays with the Configuration tab selected.
- 2 Select the *Member* tab.

	Serv	ices > Redunda	ancy					
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Config	guration Status Memi	ber					
▶ Controller	Re	dundancy Members						
▶ Network	N	lumber of members	established: 0	1				
Services  DHCP Server  Secure NTP  Redundancy  Self Healing  Solorovery  RTLS		IP Address	Status	Last Seen	AP46X0 Adoption Count	AP35XX(AP7131 Adoption Count	AP License Count	Mode
▶ Security								
Management Access								
Diagnostics     Login Details     Connect To: 10.255.108.36     User: admin     Message								
Save Sout Stresh		Details	ete Ad	id				🚷 Help

**3** Refer to the following information within the Member tab:

IP Address

Displays the IP addresses of the redundancy group member.

Status	Displays the current status of this group member. This status could have the following values:
	<ul> <li>Configured—The member is configured on the current wireless service module.</li> </ul>
	• <i>Seen</i> —Heartbeats can be exchanged between the current controller and this member.
	• <i>Invalid</i> —Critical redundancy configuration parameter(s) of the peer (heartbeat time, discovery time, hold time, Redundancy ID, Redundancy Protocol version of this member) do not match this controller's parameters.
	Not Seen—The member is no longer seen by this controller.
	• <i>Established</i> —The member is fully established with this current module and licensing information already been exchanged between this controller and the member.
	Unknown—No status information could be obtained.
Last Seen	Displays the time when this member was last seen by the controller.
AP Adoption Count	Displays the number of Access Ports adopted by this member.
AAP Adoption Count	Displays the number of Adaptive APs adopted by this member.
AP License Count	Displays the number of Access Port licenses installed on this member.
AAP License Count	Displays the number of Adaptive AP licenses installed on this member.
Mode	The Redundancy Mode could be Active or Standby depending on the mode configuration on the member. Refer to the Configuration screen to change the mode.

- 4 Select a row, and click the *Details* button to display additional details for this member. For more information, see "Displaying Redundancy Member Details" on page 354.
- 5 Select a row and click the *Delete* button to remove a member from the redundancy group. The redundancy group should be disabled before conducting an Add or Delete operation.
- 6 Click the *Add* button to add a member to the redundancy group. The redundancy group should be disabled to conduct an Add or Delete operation. For more information, see "Adding a Redundancy Group Member" on page 356.

#### **Displaying Redundancy Member Details**

Use the *Details* screen (in conjunction with its parent Member screen) to display additional (more detailed) information on the group member selected within the Member screen.

To review the details:

1 Select *Services* > *Redundancy* from the main menu tree.

The Redundancy screen displays with the Configuration tab selected.

2 Select the *Member* tab.

3 Highlight a member of the group and select the *Details* button.

Services > Redundanc	y > Details				×
Details					
	IP Address	200.1.1.10			
Status	Established	N	lode	Primary	
		F	IB Sent	15	
AP Adoption Cour	nt O	F	IB Received	14	
Adoption Capacity	/ 256	ι	Jpdates Sent	3	
AP License Coun	t 100	ι	Jpdates Received	2	
		F	Radio Portals	2	
Image Version	4.0.2.0-011R	A	ssociated MUs	1	
First Seen	11/18/2009 10:03:51	F	Rogue APs	0	
Last Seen	11/18/2009 10:04:56				
Status:					
				Close	Help

4 Refer to the following redundancy member information:

IP Address	Displays the IP addresses of the members of the redundancy group. There are a minimum of 2 members needed to define a redundancy group, including this current module.
Status	Displays the current status of this group member. This status could have the following values:
	<ul> <li>Configured—The member is configured on the current wireless service module.</li> </ul>
	<ul> <li>Seen—Heartbeats can be exchanged between the current controller and this member.</li> </ul>
	<ul> <li>Invalid—Critical redundancy configuration parameter(s) of the peer (heartbeat time, discovery time, hold time, Redundancy ID, Redundancy Protocol version of this member) do not match this controller's parameters.</li> </ul>
	• Not Seen—The member is no longer seen by this controller.
	<i>Established</i> —The member is fully established with this current module and licensing information already been exchanged between this controller and the member.
Adoption Count	Displays the number of Access Ports/Points adopted by this member.
Adoption Capacity	Displays the maximum number of Access Ports/Points this member is licensed to adopt. For information on licensing rules impacting redundancy group members, see "Redundancy Group License Aggregation Rules" on page 357.

Mode	The Redundancy Mode could be Active or Standby depending on the mode configuration on the member. Refer to the Configuration screen to change the mode.
License Count	Displays the number of port licenses available for this controller. For information on licensing rules impacting redundancy group members, see "Redundancy Group License Aggregation Rules" on page 357.
Image Version	Displays the image version currently running on this member. Is the selected version complementary with this controller's version?
First Seen	Displays the time this member was first seen by the controller.
Last Seen	Displays the time this member was last seen by the controller.
HB Sent	Displays the number of heartbeats sent from the controller to this member since the last reboot of the controller.
HB Received	Displays the number of heartbeats received by the controller since the last reboot.
Updates Sent	Displays the number of updates sent from the controller since the last reboot. Updates include, authorization level, group authorization level and number of Access Ports/Points adopted.
Updates Received	Displays the number of updates received by the current controller from this member since the last reboot.
Radio Portals	Displays the number of radio portals detected on each redundancy member listed.
Associated MUs	Display the number of MUs associated with each member listed.
Rogue APs	Displays the number of Rogue APs detected by each member. Use this information to discern whether these radios represent legitimate threats to other members of the redundancy group.
Self Healing Radios	Displays the number of self healing radios on each detected member. These radios can be invaluable if other radios within the redundancy group were to experience problems requiring healing by another radio.

5 Refer to the *Status* field.

The Status is the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.

6 Click *Close* to close the dialog without committing updates to the running configuration.

#### Adding a Redundancy Group Member

Use the *Add* screen as the means to add a new member (by adding their IP address) to an existing redundancy group (cluster).

To add a new member to a redundancy group:

- Select *Services > Redundancy* from the main menu tree.
   The *Redundancy* screen displays with the *Configuration* tab selected.
- **2** Select the *Member* tab.

3 Select the *Add* button.

Services > Redundancy > Add Me 🗙
Add Members
Enter the IP address of a new redundancy member
Status:
OK Cancel 📀 Help

- 4 Enter the IP Address of a new member.
- 5 Click *OK* to save and add the changes to the running configuration and close the dialog.
- 6 Refer to the *Status* field.

The Status is the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.

7 Click Cancel to close the dialog without committing updates to the running configuration.

## **Redundancy Group License Aggregation Rules**

The following are rules governing license usage among members of a redundancy group:

- A redundancy group license is determined by adding individual controller licenses.
- Do not allow different port speed/duplex settings on members. Each members should have the settings.
- In a redundancy group of three controllers (S1, S2 and S3), if S1 has X licenses, S2 has Y licenses and S3 has Z licenses, the license count is X+Y+Z (the aggregation of each controller).
- A cluster license is re-calculated whenever a new controller brings existing licenses to a group or an existing controller's license value changes (increases or decreases).
- A simple controller reboot will not initiate a new cluster license calculation, provided the re-booted controller does not come up with different installed license.
- A change to an installed license during runtime initiates a cluster license calculation.
- If an existing redundancy group member goes down, it will not initiate a cluster license calculation.
- Whenever the cluster protocol is disabled, a member controller forgets the learned cluster license as well as peer information needed to compute license totals.
- If the controller start-up configuration is removed, a member controller forgets the learned cluster license as well as peer information needed to compute license totals.
- If adding a new controller (with zero or non-zero installed license) to a group with at least one license contributing controller down, the new group member will receive a different cluster license value.

For example, for a cluster of three controllers (S1 = 6, S2 = 6 and S3 = 6 licenses), the group license count is 18. If S1 goes down, the license count is still 18, since the license calculation is not initiated if a member controller goes down. If S4 (with zero licenses) is introduced, S4 becomes part of the group (can exchange updates and other packets), but has license count of 12 (NOT 18), even though S2 and S3 still show a license count of 18. This should be an indicator a new member has been introduced during a period when the redundancy group is not operating with all its license contributing members.

### Managing Clustering Using the Web UI

Managing clustering in the Web UI is done through the *Cluster GUI* feature. The Cluster GUI feature updates many key screens in the Web UI allowing you to see APs and MUs managed by all active members of a cluster.

To enable the Cluster GUI feature:

1 Select *Services* > *Redundancy* from the main menu tree

The Redundancy screen displays with the Configuration tab selected

	Services > Redundancy
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration Status Member
▶ Controller	Enable Redundancy
Network	Redundancy Controller IP 0 . 0 . 0 . 0 Mode C Primary C Standby
Services  HCP Server  Secure NTP  Redundancy  Layer 3 Mobility  Self Healing  Solf Healing  RTLS	Redundancy ID       1       (1-65535)       Discovery Period       30       (10-60 sec)         Heartbeat Period       5       (1-255 sec)       Hold Time       15       (10-255 sec)         Critical Resource       0       0       0       0       Enable DHCP Redundancy         Attor Revert
<ul> <li>Security</li> </ul>	History
Management Access	State Time Trigger Description
▶ Diagnostics	Disabled Mon May 03 11:28:36 2010 PDT Disabled Redundancy Disabled
Login Details Connect To: 10.255.108.36 User : admin Message	
Save Sout Refresh	Apply Revert O Help

2 Configure redundancy settings using the Command Line Interface or the using the Web UI as described in "Configuring Redundancy Settings" on page 347.

- **3** Add any redundancy group members using the Command Line Interface or using the Web UI as described in "Configuring Redundancy Group Membership" on page 353.
- 4 On the *Configuration* tab, check the Enable Redundancy checkbox and then check the *Enable Cluster GUI* box.
- 5 Click the *Apply* button to enable the *Cluster GUI* feature.
- 6 Once *Cluster GUI* is enabled a *Controller* field will be available in many of the Access Port/Point and mobile unit related screens. The *Controller* field is displays which cluster members the APs and MUs are associated with identified by their IP address.



When accessing the controller Web UI through a NATed interface the Cluster GUI features will only be accessible if TCP ports 80 and 161 are opened on the router or gateway.

# Layer 3 Mobility

Refer to the following sections to configure Layer 3 Mobility:

- Configuring Layer 3 Mobility on page 359
- Defining the Layer 3 Peer List on page 362
- Reviewing Layer 3 Peer List Statistics on page 363
- Reviewing Layer 3 MU Status on page 365

### **Configuring Layer 3 Mobility**

Layer 3 mobility is a mechanism enabling an MU to maintain the same Layer 3 address while roaming throughout a multi-VLAN network. This enables transparent routing of IP datagrams to MUs during their movement, so data sessions can be maintained while they roam (in for voice applications in particular). Layer 3 mobility maintains TCP/UDP sessions in spite of roaming among different IP subnets.

A mobility domain comprises of a network of controllers among which an MU can roam seamlessly without changing its IP address. Each controller in the mobility domain needs a mobility domain string identifier so MUs roaming between controllers can retain their Layer 3 address and maintain application-layer connectivity.

When an MU enters a mobility domain (by associating with a controller), it is first assigned a home controller. The home controller is responsible for assigning a VLAN for the MU and communicating the MU's mobility-related parameters to the other controllers in the mobility domain. The home controller does not change for the remainder of the MU's presence in the mobility domain. All data packets transmitted/received by the MU including DHCP and ARP are tunneled through the home controller. The IP address for the MU is assigned from the VLAN to which the MU belongs (as determined by the home controller).

The current controller is the controller in the mobility domain an MU is currently associated to. The current controller changes as the MU roams and establishes different associations. The current controller is responsible for delivering data packets from the MU to its home controller and vice-versa.



#### CAUTION

An AP4600 Series Access Port is required to have a DHCP provided IP address before attempting Layer 3 adoption, otherwise it will not work. Additionally, the Access Port must be able to find the IP addresses of the controllers on the network.

To locate controller IP addresses on the network:

- Configure DHCP option 189 to specify each controller IP address.

- Configure a DNS Server to resolve an existing name into the IP of the controller. The Access Port has to get DNS server information as part of its DHCP information.

Key aspects of Layer 3 Mobility include:

- Seamless MU roaming between controllers on different Layer 3 subnets, while retaining the same IP address.
- Static configuration of mobility peer controllers.
- Layer 3 support does not require any changes to the MU. In comparison, other solutions require special functionality and software on the MU. This creates numerous inter-working problems with working with MUs from different legacy devices which do not support Layer 2 switching.
- Support for a maximum of 20 peers, each handling up to a maximum of 500 MUs.
- A full mesh of GRE tunnels can be established between mobility peers. Each tunnel is between a pair of controllers and can handle data traffic for all MUs (for all VLANs) associated directly or indirectly with the MU.
- Data traffic for roamed MUs is tunneled between controllers by encapsulating the entire Layer 2 packet inside GRE with a proprietary code-point.
- When MUs roam within the same VLAN (Layer 2 Roaming), the behavior is retained by re-homing the MU to the new controller so extra hops are avoided while forwarding data traffic.
- MUs can be assigned IP addresses statically or dynamically.
- Forward and reverse data paths for traffic originating from and destined to MUs that have roamed from one Layer 3 subnet to another are symmetric.



#### NOTE

When using Layer 3 Mobility ensure that TCP traffic on port 58788 is allowed on the network(s) where mobile units will be roaming from and to.
To configure Layer 3 Mobility for the controller:

1 Select *Services > Layer 3 Mobility* from the main menu tree.

The Layer 3 Mobility screen appears with the Configuration tab displayed.

	Services > Layer 3 Mobility		
SUMMIT WM3600 CONTROLLER	Configuration Peer List Peer Statistics MU	Status	
Controller  Network  Services  DHCP Server  Controller  Redundancy	Use Default Management Interfa     Use this Local Address     Enable Mobility	ice 10.255.108.36	5 (1-300 secs.)
- Q Layer 3 Mobility			
- ( Self Healing	C test-open-1x	test-open-hotspot	test-4600an-local
- Discovery	test-4600bgn-local	test-3510a-local	test-3510bg-local
	<u> 107</u>	108	<u>     109</u>
@kits		L 111	L 112
		L 114	L 115
		L 11/	L 118
	L 119	L 120	L 121
	L 122	L 123	L 124
	L 125	L 120	□ 120
	□ 131	L 132	
Security		1	
Management Access			
Diagnostics			
Login Details			
Connect To: 10 255 108 26			
Connect 10. 10.255.106.30			
User: admin			
Message			
Save Save Refresh	All WLANS On All WLANS Off		Apply Revert 9 H

- 2 Select the *Use Default Management Interface* checkbox to use the controller's default management interface IP address for MUs roaming among different Layer 3 subnets. The IP address displayed to the right of the checkbox is used by Layer 3 MU traffic.
- **3** If wanting to use a local IP addresses (non controller management interface) for MUs roaming amongst different Layer 3 subnets, select the *Use this Local Address* checkbox and enter an IP address.
- 4 Use the *Roam Interval* to define maximum length of time MUs within selected WLAN are allowed to roam among different subnets.
- 5 Refer to the table of WLANs and select the checkboxes of those WLANs you wish to enable Layer 3 mobility for.

Once the settings are applied, MUs within these WLANs can roam among different subnets.

- **6** Select the *Enable Mobility* checkbox to enable an MU to maintain the same Layer 3 address while roaming throughout a multi-VLAN network.
- 7 Select the *All WLANs On* button to enable mobility for each WLAN listed.

If unsure if you want to enable mobility for each WLAN, manually select just those you want to enable.

Summit WM3000 Series Controller System Reference Guide

- 8 Select the All WLANs Off button to disable mobility for each WLAN listed.
- **9** Click the *Apply* button to save the changes made within this screen. Clicking Apply overwrites the previous configuration.
- **10** Click the *Revert* button to disregard any changes made within this screen and revert back to the last saved configuration.

# **Defining the Layer 3 Peer List**

The Layer 3 Peer List contains the IP addresses MUs are using to roam among various subnets. This screen is helpful in displaying the IP addresses available to those MUs requiring access to different subnet resources.

To define the Layer 3 Peer List:

1 Select *Services* > *Layer 3 Mobility* from the main menu tree.

The Layer 3 Mobility screen appears with the Configuration tab displayed.

2 Select the *Peer List* tab.



3 Refer to the contents of the Peer List for existing IP addresses and Layer 3 MU session status.

Use this information to determine whether a new IP address needs to be added to the list or an existing address needs to be removed.

- 4 Select an IP address from those displayed and click the *Delete* button to remove the address from the list available for MU Layer 3 roaming among subnets.
- 5 Click the *Add* button to display a screen used for adding the IP address to the list of addresses available for MU Layer 3 roaming.

Services > Layer 3 Mo	bility > Add	×
Add		
IP Address		
Status:		
	OK Cancel 🔇 Help	

Enter the IP addresses in the area provided and click the *OK* button to add the addresses to the list displayed within the *Peer List* screen.

## **Reviewing Layer 3 Peer List Statistics**

When an MU roams to a current controller on the same Layer 3 network, it sends a L2-ROAM message to the home controller to indicate the MU has roamed within the same VLAN. The old home controller forwards the information to all its peers. The MU is basically re-synchronized to the new current controller, but keeps its old IP address. The same procedure is followed, even if the new current controller is on a different Layer 3 subnet, but uses the same VLAN ID (overlapping VLAN scenario).

Tracking these message counts is important to gauge the behavior within the mobility domain. The Layer 3 Mobility screen contains a tab dedicated to tracking the message sent between the current controller, home controller and MU.

To view Layer 3 peer statistics:

1 Select *Services* > *Layer 3 Mobility* from the main menu tree.

The Layer 3 Mobility screen appears with the Configuration tab displayed.

2 Select the *Peer Statistics* tab.

	Services > Layer 3 Mobility							
SUMMIT WM3600 CONTROLLER	Configuration Peer List Peer Statistics MU Status							
▶ Controller	Show Fillering Online							
Network     Services	Peer IP	JOIN Events sent/rcvd	LEAVE Events         L2-ROAMs         L3-ROAMs           sent/rcvd         sent/rcvd         sent/rcvd					
DHCP Server DHCP Server Redundancy Redundancy Self Healing Discovery RTLS								
➤ Security								
Management Access								
<ul> <li>Diagnostics</li> </ul>								
- Login Details								
Connect To: 10.255.108.36								
User: admin								
Message								
			Eillering is disabled					
			r mennig is disabled					
Save Sout Refresh	Clear Statistics				O Help			

**3** Refer to the following information within the Peer Statistics tab:

Peer IP	Displays the IP addresses of the peer controllers within the mobility domain. Each peer can support up to 500 MUs.
JOIN Events sent/rcvd	Displays the number of JOIN messages sent and received. JOIN messages advertise the presence of MUs entering the mobility domain for the first time. When an MU (currently not present in the MU database) associates with a controller, it immediately sends a JOIN message to the host controller with MAC, VLAN and IP information (both current and home controller IP info). The home controller forwards the JOIN to all its peers (except the one from which it received the original message). JOIN messages are always originated by the current controller selection phase to inform a candidate home controller about an MU. The current controller selects the home controller (based on its local selection mechanism) and sends a JOIN message to the home controller that is forwarded it to all its peers.

LEAVE Events sent/rcvd	Displays the number of LEAVE messages sent and received. LEAVE messages are sent when the controller decides an MU originally present in the MU database is no longer present in the mobility domain. The criterion to determine the MU has actually left the network is implementation specific. The current controller sends the LEAVE message with the MU's MAC address information to the home controller, which eventually forwards the message to each mobility peer.
L2-ROAMs sent/rcvd	Displays the number of Layer 2 ROAM messages sent and received. When an MU roams to a new controller on a different layer 3 network (MU is mapped to a different VLAN ID), it sends a L3-ROAM message to the home controller with the new IP information for the current controller it is associated with. The L3-ROAM message is then forwarded by the home controller to each peer.
L3-ROAMs sent/rcvd	Displays the number of Layer 3 ROAM messages sent and received. When an MU roams to a new current controller (on the same layer 3 subnet as the old current controller), it sends a L2-ROAM message to the old home controller with the new home controller-IP and current controller-IP information. This L2-ROAM message is then forwarded by the old home controller to each peer.

4 Click the *Clear Statistics* button to remove the data displayed for the selected peer IP address.

## **Reviewing Layer 3 MU Status**

The Layer 3 Mobility *MU Status* tab displays a set of MU stats for associated MUs within the mobility domain. Use the MU status information to familiarize yourself with these MUs and their mobility-related parameters to distinguish new MUs entering the network from existing MUs roaming within the mobility domain.

To view Layer 3 mobility MU statistics:

1 Select *Services > Layer 3 Mobility* from the main menu tree.

The Layer 3 Mobility screen appears with the Configuration tab displayed.

2 Select the *MU Status* tab.

	Services > Layer 3	Mobility						
SUMMIT WM3600 CONTROLLER	Configuration   Peer List   P	eer Statistics MU Status						
▶ Controller			Show Filtering	Ontions				
▶ Network	MU MAC MU IP Addr Home Ctlr IP Home Ctlr VLAN Curr Ctlr IP Roam							
▼ Services								
E DHCP Server								
Secure NTP								
- Ba Self Healing								
- C Discovery								
RTLS								
► Security								
Management Access								
Diagnostics								
Login Details								
Connect To: 10.255.108.36								
User: admin								
Message								
			Filtering is dis	sabled				
						O Holo		
Save Save Cogout Cogout						reip		

# **Configuring Self Healing**

The controller supports a feature called *Self Healing* that enables radios to take corrective action when one or more radios fail. To enable the feature the user must specify radio neighbors that would self heal if either\_one goes down. The neighbor radios do not have to be of the same type. Therefore, an 11bg radio can be the neighbor of an 11a radio and either of them can self heal when one of them fails.

The controller initiates self healing when it looses communication with the Access Port or when another radio (configured in detector mode) informs the controller a particular radio is not transmitting beacons.

To configure self-healing on the controller:

1 Select *Services > Self Healing* from the main menu tree.

The Self Healing page launches with the Configuration tab displayed.

	Services > Self Healing
SUMMIT WM3600 CONTROLLER	Configuration Neighbor Details
Controller  Network  Services  CHCP Server  Secure NTP  Redundancy  Self Healing  Discovery  RTLS	Neighbor Recovery
Security     Management Access     Diagnostics	Interference Avoidance Enable Interference Avoidance Average Retries 14 (0.0 - 15.0)
-Login Details Connect To: 10.255.108.36 User : admin -Message	Hold Time 3600 (30 - 65535 seconds)
Save Sout Refresh	Apply Revert 🥥 Help

2 Select the *Enable Neighbor Recovery* checkbox.

Enabling Neighbor Recovery is required to conduct manual neighbor detection.

3 Refer to the Interference Avoidance field to define the following settings:

Enable Interference Avoidance	When enabled, the controller is capable of controllering channels on an Access Port ( <i>Automatic Channel Selection</i> ) if interference is observed on the current operating channel.
Average Retries	Displays the average number of retries for an MU to communicate with a neighbor radio. Define a retry value between 0.0 and 15.0 retry attempts. Average Retries is a threshold value, when exceeded ACS is initiated.
Hold Time	Set the interval (in seconds) that disables interference avoidance after detection. The hold time prevents the radio from re-running ACS continuously.

4 Click the *Apply* button to save the changes made within this screen. Clicking Apply overwrites the previous configuration.

5 Click the *Revert* button to disregard any changes made within this screen and revert back to the last saved configuration.

## **Configuring Self Healing Neighbor Details**

The Neighbor Details page displays all the radios configured on the controller and their neighbor designations.

To configure self-healing on the controller:

- 1 Select *Services > Self Healing* from the main menu tree.
  - The Self Healing page launches with the *Configuration* tab displayed.
- 2 Select the *Neighbor Details* tab.

	Services > S	elf Healing						
SUMMIT WM3600 CONTROLLER	Configuration N	eighbor Details						
Controller     Network     Services	Neighbor recovery is currently 'disabled'. Enable Neighbor recovery and then click on 'Detect Neighbors' to perform automatic 'Neighbor Detection'.							
- E DHCP Server	Dadio	ande Description Tune ADMax Addeess Action Multiplier Darte Tedare						
Secure NTP	184	DIO1	802.11bop	00-04-96-44-51-8C	Both	None	Neighbor Radio Indice	,
- Pedundancy	2 84	DIO2	802.11an	00-04-96-44-51-8C	Both	None		
Coll surg 2 Mahiltu	3RA	DI03	802.11bg	00-04-96-43-50-70	Both	None		
Cayer 3 Mobility	4 RA	DIO4	802.11a	00-04-96-43-50-70	Both	None		
Security     Management Access     Diagnostics								
Login Details								
Connect To: 10.255.108.36								
User: admin								
Message								
				Filtering is disable	d			
Save Save Refresh	Edit	Remove Neighbors				[	Detect Neighbors	🕜 Help

The top right-hand corner displays whether neighbor recovery is currently enabled or disabled. To change the state, click the *Enable Neighbor Recovery* checkbox within the Configuration tab.

3 Refer to the following information as displayed within the Neighbor Recovery screen.

Radio Index

Displays a numerical identifier used (in conjunction with the radio's name) to differentiate the radio from its peers.

Description	Displays a text description used (in conjunction with the radio's index) to differentiate the radio from its peers.				
Туре	Displays the radio as either a 802.11a or 802.11bg or 802.11an and 802.11bgn radio.				
AP Mac Address	Displays the Ethernet MAC address of the Access Port. Use the Access Port MAC Address for the addition or deletion of the radio.				
Action	Displays the self healing action configured for the radio. Options include:				
	• <i>Raise Power</i> —The transmit power of the radio is increased when a neighbor radio is not functioning as expected.				
	• <i>Open Rates</i> —Radio rates are decreased to support all rates when a neighbor radio is not functioning as expected.				
	• <i>Both</i> —Increases power and increases rates when a neighbor radio is not functioning as expected.				
	<ul> <li>None—No action is taken when a neighbor radio is not functioning as expected.</li> </ul>				
Neighbor Radio Index	Displays the indexes of the radio's neighbors.				

- 4 Highlight an existing neighbor and click the *Edit* button to launch a screen designed to modify the self healing action and/or neighbors for the radio. For more information, see "Editing the Properties of a Neighbor" on page 369.
- 5 Select the Remove Neighbors button to remove all neighbors from the selected radio's neighbor list.
- 6 Click the Detect Neighbors button to auto-determine neighbors for the radios.



The Detect Neighbors button is enabled only when the Enable Neighbor Recovery checkbox is selected from within the Configuration tab. Ensure this option has been enabled before trying to detect neighbors.

Enabling this feature automatically makes each radio disassociate with their attached MUs, clear the current neighbor list and move into detection mode to detect neighboring radios.

Neighbor detection works best if all radios are configured and adopted. Starting the automatic neighbor detection feature disassociates MUs and clears the current neighbor configuration.

### Editing the Properties of a Neighbor

Use the *Edit* screen to specify the neighbor of a selected radio and the action the radio performs in the event its neighbor radio fails.

To edit the properties of a neighbor:

- 1 Select *Services > Self Healing* from the main menu tree.
- 2 Select the *Neighbor Details* tab.

3 Select an existing neighbor and click the *Edit* button.

Services > Self Healing > Edit Neighbors	×
Edit Neighbors	Radio : 1 - RADIO 1 - 802.11bgn
SelfHealing Action Both	Neighbor Radios
2 - RADIO2 - 802.11an Add 🖚 Memor	
Status	DK Cancel O Help

The radio index and description display in the upper right corner of the screen. The *Available Radios* value represents the radios that can be added as a neighbor for the target radio. *Neighbor Radios* are existing radios (neighbors).

- 4 Select one of the following four actions from the Self Healing Action drop-down menu:
  - None—The radio takes no action at all when its neighbor radio fails.
  - Open Rates—The radio will default to factory-default rates when its neighbor radio fails.
  - *Raise Power*—The radio raises its transmit power to the maximum provided its power is lower than the maximum permissible value.
  - *Both*—The radio will open its rates as well as raise its power.
- 5 Click the *Add* -> button to move a radio from the Available Radios list to the Neighbor Radios list. This dedicates neighbors for this radio.
- **6** Select a radio and click *<- Remove* to move the radio from the Neighbor Radios list to the Available Radios list.
- 7 Refer to the *Status* field for an update of the edit process.

The Status is the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.

- 8 Click *OK* to save the changes to the running configuration and close the dialog.
- 9 Click Cancel to close the dialog without committing updates to the running configuration.

# **Configuring Controller Discovery**

Controller discovery enables the SNMP discovery (location) of devices. To discover devices in the specified range of IP addresses, the controller Web UI sends SNMP GET requests (using the user specified SNMP v2 or v 3 version) to all IP addresses on the specified network. The results of the

370

discovery are helpful for isolating devices compatible for operation with the locating controller, thus extending the potential coverage area and MU support base within the controller managed network.

Use the *Discovery Profiles* tab to view existing SNMP search profiles using a user defined range of IP addresses. Existing profiles can be modified or deleted and new profiles can be added as needed. Refer to the *Recently Found Devices* tab to view a table of devices discovered by the current discovery process. Each discovered device compatible with the locating controller is displayed in a shaded color to distinguish it from non-compatible devices.



### CAUTION

Controller discovery can be a time consuming operation. However, the controller discovery operation is a standalone process. This allows users to perform other configuration operations when discovery is running in the background.

# **Configuring Discovery Profiles**

To configure controller discovery:

1 Select *Services > Discovery* from the main menu tree.

The Discovery page launches with the Discovery Profiles tab displayed.

	Services > Discovery					
SUMMIT WM3600 CONTROLLER	Discovery Profiles Rece	ently Found Devices				
Controller  Network  Services  ChicP Server  Service Server  ChicP Server  Service Server  ChicP Server  ChicP Server  ChicP Server  ChicP Server  ChicP Server  ChicP Server  Service Server  ChicP Server  Service Server  Service Server  Service Service Server  Service Service Server  Service Service Service Server  Service Service Server  Service Servic	Index	Profile Name	Start IP Address	End IP Address	SNMP Version	
Security     Management Access						
- Login Details Connect To: 10.255.108.36 User : admin - Message						
Save Save Refresh	Edit Dele	Add	Start Discovery		🚫 Help	

**2** Refer to the following information within the Discovery Profiles tab to discern whether an existing profile can be used as is, requires modification (or deletion) or if a new discovery profile is required.

Index	Displays the numerical identifier used to differentiate this profile from others with similar configurations. The index is supplied to new profiles sequentially.
Profile Name	Displays the user-assigned name for the profile. The profile name should associate the profile with the group of devices or area where the discovered devices are anticipated to be located.
Start IP Address	Displays the starting numeric (non DNS) IP address from where the search for available network devices is conducted.
End IP Address	Displays the ending numeric (non DNS) IP address from where the search for available network devices is conducted.
SNMP Version	Displays the version of the SNMP (either SNMP v2 or v3) used for discovering available network devices.

- **3** Select an existing profile and click the *Edit* button to modify the profile name starting and ending IP address and SNMP version. Extreme Networks recommends editing a profile only if some of its attributes are still valid, if the profile is obsolete, delete it and create a new one.
- 4 Select an existing profile and click the *Delete* button to remove this profile from the list of available profiles.
- 5 Click the *Add* button to display a screen used to define a new controller discovery profile. For more information, see "Adding a New Discovery Profile" on page 374.
- 6 Click the *Start Discovery* button to display a *Read Community String* (SNMP v2) or V3 *Authentication* (SNMP v3) screen.

When Start Discovery is selected, the controller prompts the user to verify their SNMP credentials against the SNMP credentials of discovered devices. SNMP v2 and v3 credentials must be verified before the controller displays discovered devices within the Recently Found Devices table.

If SNMP v2 is used with a discovering profile, a *Read Community String* screen displays. The Community String entered is required to match the name used by the remote network management software of the discovered controller.

Services > Discovery	> Read Community St 🗙
Read Community Stri	ng
Community String	
Status:	
ОК	Cancel 🕢 Help

If SNMP v3 is used with a discovering profile, a *V3 Authentication* screen displays. The User Name and Password are required to match the name used by the remote network management software of the discovered controller.

Services > Discovery > v3 Au	uthentication 🛛 🔀
v3 Authentication	
User Name	
Authentication Password	
Status:	
	OK Cancel 📀 Help

When the credentials of the V2 Read Community or V3 Authentication screens are satisfied, the controller discovery process begins.

7 If necessary, click the *Stop Discovery* button (enabled only during the discovery operation) to stop the discovery operation.

### Adding a New Discovery Profile

If the contents of an existing profile are no longer relevant to warrant modification using the Edit function, then a new controller discovery profile should be created

To create a new controller discovery profile:

- 1 Select *Services* > *Discovery* from the main menu tree.
- 2 Click the *Add* button at the bottom of the screen.

Services > Discover	ry > A	DD			×
ADD					
Profile Name					
Start IP Address					
End IP Address					
SNMP Version	v2			•	
Status:					
Ok		Ca	ancel	🕐 He	elp

3 Define the following parameters for the new controller discovery profile:

Profile Name	Define a user-assigned name used to title the profile. The profile name should associate the profile with the group of devices or area where the discovered devices should be located.
Start IP Address	Enter the starting numeric (non DNS) IP address from where the search for available network devices is conducted.
End IP Address	Enter the ending numeric (non DNS) IP address from where the search for available network devices is conducted
SNMP Version	Use the drop-down menu to define the SNMP version (either v2 or v3) used for discovering available network devices.

4 Refer to the *Status* field for an update of the edit process.

The Status is the current state of the requests made from the applet. Requests are any "SET/GET" operation from the applet. The Status field displays error messages if something goes wrong in the transaction between the applet and the controller.

- 5 Click OK to save the changes to the running configuration and close the dialog.
- 6 Click *Cancel* to close the dialog without committing updates to the running configuration.

### **Viewing Discovered Controllers**

Refer to the *Recently Found Devices* tab to view a table of devices found by the discovery process. Each discovered device compatible with the locating controller is displayed in a shaded color to distinguish it

from non-compatible devices. The controller Web UI enables users display the Web UI of the discovered device in a separate browser window.

To view the devices located by the controller:

- 1 Select *Services* > *Discovery* from the main menu tree.
- 2 Select the *Recently Found Devices* tab.

	Services > Discovery							
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Discovery Profiles Recently Found Devices							
Controller	TP (	Software	1	Redundancy	Device	Device	Profile used	
▶ Network	Address	Version	Product	Group Id	Name	Location	for Discovery	
✓ Services				and the second		and the state of the		
- EDHCP Server								
- Secure NTP								
- A Redundancy								
Layer 3 Mobility								
- Co Self Healing								
BRIS								
@c								
► Security								
Management Access								
Diagnostics								
Login Details								
Connect To: 10.255.108.36								
User: admin								
Maccana								
messaye								
Save Sout Stresh	Delete	aunch					🕜 Help	

**3** Refer to the following within the Recently Found Devices screen to discern whether a located device should be deleted from the list or selected to have its Web UI launched and its current configuration modified.

IP Address	Displays the IP address of the discovered controller. This IP address obviously falls within the range of IP addresses specified for the discovery profile used for the device search. If the IP addresses displayed do not meet your search expectations, consider creating a new discovery profile and launching a new search.
Software Version	Displays the software version running on the discovered device.
Product	Displays the name of the device discovered by the device search. If the list of devices discovered is unsatisfactory, consider configuring a new discovery policy and launching a new search.

Summit WM3000 Series Controller System Reference Guide

Redundancy Group ID	If the discovered device is part of a redundancy group, its cluster ID displays within this column. The Redundancy ID would have been assigned using the Controller > Redundancy screen.
Device Name	Displays the device name assigned to the discovered device. This name would have been assigned using the Controller > Configuration screen.
Device Location	Displays the device location defined to the discovered device. The location would have been assigned using the Controller > Configuration screen.
Profile used for Discovery	Displays the profile selected from within the Discovery Profiles tab and used with the Start Discovery function to discover devices within the controller managed network. If the group of devices discovered and displayed within the Recently Found Devices tab does not represent the device demographic needed, consider going back to the Discovery Profiles tab and selected a different profile for the controller discovery process.

**4** If a discovered controller is of no interest, select it from among the discovered devices displayed and click the *Delete* button.

Once removed, the located device cannot be selected and its Web UI displayed.

**5** Select a discovered device from among those located and displayed within the Recently Found Devices screen and click the *Launch* button to display the Web UI for that controller.



### CAUTION

When launching the Web UI of a discovered device, take care not to make configuration changes rendering the device ineffective in respect to its current configuration.

# Locationing

The Summit WM Geofencing Architecture provides a very comprehensive and elegant solution for physical security to wireless without impacting the mobility. The Summit WM Wireless ACLs allow protection based on the MAC address and location of clients within user defined boundaries. This solution provides protection within user defined boundaries, allowing access to clients located within the zone and denying and mitigating access to clients outside the zone.

The Extreme Networks Geofencing architecture provides a dynamic solution by locating all clients and enforcing ACLs for each client based on it's current location. This capability is no easy feat and is only made possible with the following three core components of the Summit WM architecture which closely interact to provide physical security without compromising mobility.

The core components of the Summit WM Geofencing solution are:

- Industry's only Native RTLS Engine
- Wireless ACLs
- Controller Management (CLI, SNMP and Applet)

**RTLS Engine.** The native RTLS engine is a software module on the Summit WM architecture based wireless controllers. The RTLS engine locates thousands of clients in real time and provides the current location for each client

*Wireless ACLs.* The Wireless ACL in Summit WM uses location as a credential and as such is designed to enforce admission policies based on the current location of the client. By default all clients are allowed admission in all zones and the Wireless ACLs can be configured to deny admission to a single MAC address (client) or a group of clients for each defined zone.

**Controller Management (CLI, SNMP or Applet).** Controller Management plays a key role in defining and configuring the multiple Geofencing zones. This includes configuration of site parameters including site dimensions, zones and Access Point locations.

Each zones perimeter must include a minimum of 3 points and must not exceed 16 points. Additionally the zones perimeter must not overlap another defined zone. Each Zone is assigned a ZoneID which is in turn used in creating the ACLs which will deny admission within that specific zone.

### **RTLS Overview**

Locationing (also called Real Time Location-based Services and Real Time Location Application Services) delivers end-user applications based on:

- The location of mobile devices (devices with location enabling technology, such as a WiFi supported handheld, Wi-Fi laptop or cell phone)
- The location of an attached tag (a location enabled mobile device in miniaturized form, for example a WiFi tag, UWB tag or RFID tag that is attached to a person, vehicles or a package)

An Extreme Networks wireless LAN controllers (such as a Summit WM3700) can facilitate true RF technology-agnostic mobility, allowing customers to view, manage and troubleshoot their RF network (Wi-Fi, RFID, UWB, mesh etc.) and provide accurate asset locationing information across multiple networks in real-time. This solution can also be packaged as a locationing appliance.

## **SOLE—Smart Opportunistic Location Engine**

SOLE is an on-board location engine using a combination of innovative algorithms to determine location based on asset type. SOLE fuses the location information reported by several technologies into one seamless environment to get more meaningful results.

SOLE helps locate assets (including rogues) including passive tags, semi-passive tags, active tags (UWB,802.11, RFID etc) and MUs. SOLE returns the location of passive tags as seen by mobile RFID readers (like a MC9090) by combining the 802.11 reader's location with RFID antenna direction/location data.

Applications (users) inform SOLE (Summit WM3000 Series Controller) about a facility map, location of infrastructure and zones. A zone is an area of specific interest with respect to whenever an asset becomes visible or invisible in that area.

SOLE uses the following input variables as needed for the specific tag type calculating location:

- User configurations
- RSSI propagation based on facility layout and RF barriers as specified by the user
- Smart surroundings (fixed wireless devices such as printers, price verifiers, near me tags as installed in the facility)
- Runtime RF environment
- The previous position of the tag
- TDoA

Summit WM3000 Series Controller System Reference Guide

• AoA

SOLE is capable of receiving input of location from external 3rd party location engines such as Aeroscout and Ekahau. SOLE also has a self learning process that adapts with a changing environment. SOLE also provides an open platform for supporting new architectures, future algorithms or newer asset types.

## **Defining Site Parameters**

In order for the locationing engine to function properly the site parameters must first be defined. Sites are defined on an X,Y axis with the upper left corner of the site being assigned a value of 0,0. When locations of tags are displayed they are displayed in the same X,Y format relative to the origin value of 0,0.

To configure your site parameters:

1 Select *Services* > *RTLS* from the main menu tree.

	Services > RTLS				
SUMMIT WM3600 CONTROLLER	Site SOLE Aeroscout Ekahau				
Controller  Network  Services  DHCP Server  Secure NTP  Redundancy  Self Healing  Solowery  Nts	Site Information           Name				
Security     Management Access     Diagnostics     Login Details	AP Information           AP Mac         Location         Status         Controller IP         11a Radio         11bg Radio           AP Mac         X         Y         Z         Status         Controller IP         Index         Mac         Powe         Chan         Index         Powe         Chan         Controller IP         Index         Mac         Powe         Chan         Mac         Powe         Chan         Chan         Mac         Powe         Chan         Mac         Mac         Powe         Chan         Mac				
ConnectTo: 10.255.108.36 User: admin Message	Edit Delete Add				
Save Save Refresh	Apply Revert V Help				

2 Select the *Site* tab.

3 Enter a *Name* and optionally a *Description* for the site:

Name	Enter a name for the site where locationing is deployed. This is for identification purposes only.
Description	Provide a description of the site where locationing is deployed. This is an optional field.

**4** When mapping out a site for locationing an origin point must be selected in one of the corners of the site. That origin will become the upper left corner of the site map with coordinates of 0,0. The length and width of the site is then mapped out on the X and Y axises. Those length and width along with the height are entered into the field below.

Define the Dimensions and *Unit* of measure used to define the site size:

Length	Enter the length of the site. This is the X axis of your site map based on the origin point of 0,0. The size is either in feet or meters depending on which unit of measure is selected below. The valid range for length is 1-1000m or 1-3000ft.
Width	Enter the width of the site. This is the Y axis of your site map based on the origin point of 0,0. The size is either in feet or meters depending on which unit of measure is selected below. The valid range for width is 1-1000m or 1-3000ft.
Height	Enter the height of the site. The size is either in feet or meters depending on which unit of measure is selected below. The acceptable range for height is 0-20m or 0-60ft. Height is an optional parameter and is not taken into account by the locationing algorithm.
Unit	Use the pulldown menu to select the unit of measure used for dimensions. The options are feet or meters.

5 The AP Information section displays the following information about APs:

AP MAC	Lists the MAC Addresses of all APs which have been configured for RTLS.
Location: X Coordinate	Displays the value of the X Coordinate for each AP. The X coordinate is relative to the origin point of 0,0 in the upper left corner of the site map. This value is user configured and not detected by the controller. For information on how to configure AP location information, see "Adding AP Location Information" on page 380.
Location: Y Coordinate	Displays the value of the Y Coordinate for each AP. The Y coordinate is relative to the origin point of 0,0 in the upper left corner of the site map. This value is user configured and not detected by the controller. For information on how to configure AP location information, see "Adding AP Location Information" on page 380.
Location: Z Coordinate	Displays the value of the Z Coordinate for each AP. The Z coordinate is the height of the AP relative to the lowest point of the site. This value is user configured and not detected by the controller. For information on how to configure AP location information, see "Adding AP Location Information" on page 380.
Status	Displays the status value for each AP.
Controller IP	Displays the IP address of controller associated with each AP configured for RTLS.
11a Radio	Displays the Index, MAC Address, Power and Channel information for the 802.11a radio on each AP.
11b Radio	Displays the Index, MAC Address, Power and Channel information for the 802.11b radio on each AP.

- **6** Click the *Apply* button to save the changes made within this screen. Clicking Apply overwrites the previous configuration.
- 7 Click the *Revert* button to disregard any changes made within this screen and revert back to the last saved configuration.

### **Adding AP Location Information**

To add AP Location information for your site: Select *Services* > *RTLS* from the main menu tree.

- 1 Select the *Site* tab.
- 2 Click the *Add* button.

Services > RTLS :	> Add AP	×
Add AP		
AP MAC		
X Coordinate		(1 - 80)
Y Coordinate		(1 - 50)
Z Coordinate		(0 - 5)
Status:		
	OK Cancel	🕑 Help

# **Configuring SOLE Parameters**

To configure the controller's internal SOLE locationing engine:

- 1 *Services* > *RTLS* from the main menu tree.
- **2** Select the *SOLE* tab.

	Services > RTLS
SUMMIT WM3600 CONTROLLER	Site SOLE Aeroscout Ekahau
Controller     Network     Services	C Locate All Mobile-Units
C DHCP Server Secure NTP Redundancy C Layer 3 Mobility Self Healing Discovery RTLS	MU Locate Interval 30 (5 - 3600 sec) Apply Revert O Help
► Security	Delete Add
Management Access     Diagnostics	Located MUs
Login Details	
ConnectTo: 10.255.108.36 User: admin	MAC Location Timestamp Zone Zone
Message	

- 3 Check the *Locate All Mobile-Units* checkbox to locate all MUs known to the controller across all WLANs. This will also disable manual entry of MU MAC addresses in the field below. This takes effect immediately when the box is checked.
- 4 Enter a value for the *MU Locate Interval* in seconds. The *MU Locate Interval* determines how often the locationing of MUs is updated. The valid range for this is between 5 to 3600 seconds.
- 5 Click the *Apply* button to save the MU Locate Interval value.
- 6 Click the *Revert* button to cancel any changes made within MU Locate Interval value and revert back to the last saved configuration.



AP coordinates can only be configured in the Command Line Interface. For more information on configuring AP coordinates please consult the Summit WM3000 Series Controller CLI Reference Guide.

- 7 The *MU MAC* table allows you to manually add or remove MAC Addresses which can be located by the SOLE engine. This supports a maximum of 512 MUs. This table is disabled when the *Locate All MUs* checkbox is selected.
  - **a** To add MUs to the *MU MAC* table click the *Add* button to open a dialogue box allowing you to add a MAC Address to the *MU MAC* table allowing it to be located by the controller's SOLE engine.

Services > RTLS > Add MU MAC			×			
Add MU MAC						
	-	-	-	-	-	
Status:						
ОК		Canc	el	2	) Help	,

**b** To remove a MAC Address from the *MU MAC* table select a MAC Address from the table and click the *Delete* button to remove that MU. This table is disabled when the Locate All MUs checkbox is selected.

Once SOLE has been enabled MUs found by the locationing engine will be displayed in the *Located MUs* table at the bottom of the page. For each located MU the following information is displayed:

MAC	Lists the MAC Addresses of all MUs which have been located by the controller.
Location: X Coordinate	Displays the value of the X Coordinate for each located MU. The X coordinate is relative to the origin point of 0,0 in the upper left corner of the site map.
Location: Y Coordinate	Displays the value of the Y Coordinate for each located MU. The Y coordinate is relative to the origin point of 0,0 in the upper left corner of the site map.
Timestamp	Displays the last time for each MU that its location was computed by the controller.
Zone	Lists the last known zone for each located MU. Zone configuration can be defined using the CLI interface only. When no zones are configured, the controller defaults the entire site to Zone 0.



#### NOTE

Zone configuration can be defined using the CLI interface only. For information on Zone Configuration, please see the Summit WM3000 Series Controller CLI Reference Guide.

# **Configuring Aeroscout Parameters**

To configure the controller to work with an external Aeroscout RTLS engine:

- **1** *Services* > *RTLS* from the main menu tree.
- 2 Select the *Aeroscout* tab.

	Services > RTLS							
SUMMIT WM3600 CONTROLLER	Site SOLE Aeroscout Ekahau							
Controller								
▶ Network	Enable	Multicast MAC	Γ	00 - 00	- 00 -	00 -	00 - 00	1
▼ Services								
- R DHCP Server								
- Secure NTP								
- A Redundancy	External							1
- Uayer 3 Mobility	IP Address	0.0.0.0						1
- Hoaling	Port	0						1
- Discovery	No. of RX Msgs	0	Last Msg	RX Time		N/A		1
L- RTLS	No. of TX Msgs	0	Last Msg	TX Time		N/A		1
	No. of Tag Reports	0						
Security     Management Access	Onboard using SOLE     Enable     Locate Interval	[	20 (5 - 3600 sec	onds)				
Diagnostics		Location				-		
Leavie Dataile	MAC	X Coordinate	Y Coordinate		Timestamp		Zone	
Login Details								
ConnectTo: 10.255.108.36								
User: admin								
Message								
								1
				App	ly Re	event	O Help	
Save Save Cogout CRefresh								

- **3** Check the *Enable* checkbox to globally enable Aeroscout RTLS support on the controller. This takes effect immediately when the box is checked.
- 4 Enter the *Multicast MAC Address* used for all Aeroscout tags to send updates via multicast to the MAC address specified. Typically the MAC address will start with 01-0C-CC-XX-XX.

# 

To use the onboard SOLE engine to locate Aeroscout tags, site parameters, AP location (Command Line Interface only) and Zone configuration (optional, Command Line Interface only) must be configured.

- 5 Click the *Apply* button to save the *Multicast MAC Address* value.
- 6 Click the *Revert* button to cancel any changes made within *Multicast MAC Address* value and revert back to the last saved configuration.

7 If the *Multicast MAC Address* is configured and Aeroscout support is enabled, the following information will be displayed

IP Address	Displays the IP address of the external Aeroscout RTLS engine.
Port	Displays the port number which the controller uses to connect to the external Aeroscout RTLS engine.
No. of RX Msgs	Displays the number of messages received by the controller from the external Aeroscout RTLS engine.
Last Msg RX Time	Displays the Date and Time that the last message was received from the external Aeroscout RTLS engine.
No. of TX Msgs	Displays the number of messages transmitted by the controller to the external Aeroscout RTLS engine.
Last Msg TX Time	Displays the Date and Time that the last message was sent to the external Aeroscout RTLS engine.
No. of Tag Reports	Displays the number of Tag Reports received from the external Aeroscout RTLS engine.

- **8** To use the onboard SOLE engine to locate Aeroscout tags, check the *Enable* checkbox. This is enabled immediately after checking the box.
- **9** If the onboard SOLE engine is enabled to locate Aeroscout tags, enter a *Locate Interval* in seconds to specify how often the known tags are located by the SOLE engine.
- **10** Click the *Apply* button to save the *Locate Interval* value.
- **11** Click the *Revert* button to cancel any changes made within *Locate Interval* value and revert back to the last saved configuration.

If the onboard SOLE engine is enabled to locate Aeroscout tags, the following information will be displayed for each located MU:

MAC	Lists the MAC Addresses of all MUs which have been located by the controller.
Location: X Coordinate	Displays the value of the X Coordinate for each located MU. The X coordinate is relative to the origin point of 0,0 in the upper left corner of the site map.
Location: Y Coordinate	Displays the value of the Y Coordinate for each located MU. The X coordinate is relative to the origin point of 0,0 in the upper left corner of the site map.
Timestamp	Displays the last time for each MU that its location was computed by the controller.
Zone	Lists the last known zone for each located MU. Zone configuration can be defined using the CLI interface only. When no zones are configured, the controller defaults the entire site to Zone 0.



NOTE

Zone configuration can be defined using the CLI interface only. For information on Zone Configuration, please see the Summit WM3000 Series Controller CLI Reference Guide.

## **Configuring Ekahau Parameters**

To configure the controller to work with an external Ekahau RTLS engine:

1 *Services* > *RTLS* from the main menu tree.

	Services > RTLS				
SUMMIT WM3700 CONTROLLER	Stel SCLE Aeroscout Daheu				
Controller     Network     Services	P Enable		Mullicast MAC	00 - 00 - 00 -	00 - 00 - 00
- Security - Participation - P	Edemal IP Address	0.0.0	. 0		
	Port No. of RX Msgs No. of TX Msgs No. of Tag Reports	0	1000 (1000 - 9000)	Last Meg RX Time Last Meg TX Time	NAA NAA
Security     Management Access	Onboard using SOLE	[	20 (5 - 3800 secon	ds)	
Diagnostice	MA.		Location	Transform	2008
Looin Details		X Coordinate	Y Coordinate	(interest	
ConnectTo: 172.16.10.2 User: admin Message					
Save Slogad BRevesh				Apply	Figuret O Help

- 2 Select the *Ekahau* tab.
- 3 Check the *Enable* checkbox to globally enable Ekahau support on the controller. This takes effect immediately when the box is checked.
- 4 Enter the *Multicast MAC Address* used for all Ekahau tags to send updates via multicast to the MAC address specified. Typically the MAC address will start with 01-0C-CC-XX-XX-XX.



To use the onboard SOLE engine to locate Ekahau tags, site parameters, AP location (Command Line Interface only) and Zone configuration (optional, Command Line Interface only) must be configured.

- 5 Specify the *IP Address* of the Ekahau RTLS engine server.
- 6 Enter the *Port* number used to communicate with the Ekahau RTLS engine. The port range must be between 1000 and 9000.
- 7 Click the Apply button to save the Multicast MAC Address, IP Address and Port information.
- 8 Click the *Revert* button to cancel any changes made within *Multicast MAC Address, IP Address* and *Port* settings and revert back to the last saved configuration.

**9** If the *Multicast MAC Address, IP Address* and *Port* values are configured and Ekahau RTLS support is enabled the following information will be displayed:

No. of RX Msgs	Displays the number of messages received by the controller from the external Ekahau RTLS engine.
Last Msg RX Time	Displays the Date and Time that the last message was received from the external Ekahau RTLS engine.
No. of TX Msgs	Displays the number of messages transmitted by the controller to the external Ekahau RTLS engine.
Last Msg TX Time	Displays the Date and Time that the last message was sent to the external Ekahau RTLS engine.
No. of Tag Reports	Displays the number of Tag Reports received from the external Ekahau RTLS engine.

- **10** To use the onboard SOLE engine to locate Ekahau tags check the *Enable* checkbox. This is enabled immediately after checking the box.
- **11** If the onboard SOLE engine is enabled to locate Ekahau tags, enter a *Locate Interval* in seconds to specify how often the known tags are located by the SOLE engine.
- 12 Click the *Apply* button to save the *Locate Interval* value.
- **13** Click the *Revert* button to cancel any changes made within *Locate Interval* value and revert back to the last saved configuration.

If the onboard SOLE engine is enabled to locate Ekahau tags the following information will be displayed for each located MU:

MAC	Lists the MAC Addresses of all MUs which have been located by the controller.
Location: X Coordinate	Displays the value of the X Coordinate for each located MU. The X coordinate is relative to the origin point of 0,0 in the upper left corner of the site map.
Location: Y Coordinate	Displays the value of the Y Coordinate for each located MU. The X coordinate is relative to the origin point of 0,0 in the upper left corner of the site map.
Timestamp	Displays the last time for each MU that its location was computed by the controller.
Zone	Lists the last known zone for each located MU. Zone configuration can be defined using the CLI interface only. When no zones are configured, the controller defaults the entire site to Zone 0.



### NOTE

Zone configuration can be defined using the CLI interface only. For information on Zone Configuration, please see the Summit WM3000 Series Controller CLI Reference Guide.

# **Controller Security**

### CHAPTER

This chapter describes the security mechanisms available to the controller. This chapter describes the following security configuration activities:

- Displaying the Main Security Interface on page 387
- Access Point Detection on page 389
- Wireless IDS/IPS on page 399
- Configuring Firewalls and Access Control Lists on page 403
- Configuring NAT Information on page 445
- Configuring IKE Settings on page 457
- Configuring IPSec VPN on page 465
- Configuring the RADIUS Server on page 489
- Creating Server Certificates on page 509
- Configuring Enhanced Beacons and Probes on page 523

# **Displaying the Main Security Interface**

Refer to main *Security* interface for a high level overview of device intrusion and controller access permission options.



### NOTE

When the controller's configuration is successfully updated (using the Web UI), the affected screen is closed without informing the user their change was successful. However, if an error were to occur, the error displays within the affected screen's Status field remains displayed. In the case of file transfer operations, the transfer screen remains open during the transfer operation and remains open upon completion (with status displayed within the Status field).

To view main menu security information:

1 Select *Security* from the main menu tree.

	Security		
SUMMIT <sup>®</sup> WM3600 CONTROLLER			
▶ Controller			
▶ Network			
▶ Services			
✓ Security			
Access Point Detection			
Wireless IDS/IPS			
	Security Summary		
NAT			
	Rogue AP Detection:	Enabled, 31 rogue, 0 approved	
	Mobile Unit Intrusion Violations:	0	
- 🔄 Server Certificates	Wireless Filters:	0 allowed, 0 denied	
Enhanced Probe/Beacon Table	Certificates:	1 Server Cert, 0 CA Certs	
	Trustpoints:	1	
Management Access	Kev Pairs:	1	
▶ Diagnostics			
Login Details			
Connect To: 10.211.37.21			
User: admin			
Message			
🔊 Save 🔊 Logout 🔀 Refresh		Apply	Revert 🕢 Help

2 Refer to the following information to discern if configuration changes are warranted:

Rogue AP Detection	Displays the Enabled or Disabled state of the controller to detect potentially hostile Access Ports/Points (the definition of which defined by you). Once detected, these devices can be added to a list of devices either approved or denied from interoperating within the controller managed network. For more information, see "Access Point Detection" on page 389.
Mobile Unit Intrusion Violations	Displays the state of the controller protecting against threats from MUs trying to find network vulnerabilities. For more information, see "Wireless IDS/IPS" on page 399.
Wireless Filters	Displays the state of the filters used to either allow or deny a MAC address (or groups of MAC addresses) from associating with the controller. For more information, see "Configuring Firewalls and Access Control Lists" on page 403.
Certificates	Displays the number of Server and CA certificates currently used by the controller. For more information, see "Creating Server Certificates" on page 509.
Trustpoints	Displays the number of trustpoints currently in use by this controller. The trustpoint signing the certificate can be a certificate authority, corporation or an individual. A trustpoint represents a CA/identity pair and contains the identity of the CA, CA-specific configuration parameters, and an association with one enrolled identity certificate. For more information, see "Using Trustpoints to Configure Certificates" on page 509.

#### Summit WM3000 Series Controller System Reference Guide

Key Pairs

Displays the number of Key Pairs currently used by the controller. For more information, see "Certificate Authority Root Certificates" on page 520.

The *Apply* and *Revert* buttons are greyed out within this screen, as there is no data to be configured or saved.

# **Access Point Detection**

Use the *Access Point Detection* menu options to view and configure the detection of other Access Points. The Access Point Detection screen consists of the following tabs:

- Enabling and Configuring AP Detection on page 389
- Authorized / Ignored APs on page 393
- Unauthorized APs (AP Reported) on page 395
- Unauthorized APs (MU Reported) on page 396
- AP Containment on page 398

## **Enabling and Configuring AP Detection**

Use the *Configuration* screen to allow the controller to detect potentially hostile Access Points, set the number of detected APs allowed and define the timeout and threshold values used for detection. The controller can enable both AP4600 Series Access Points and certain Motorola made MUs to scan and detect Access Points within the controller managed network. Continually re-validating the credentials of associated devices reduces the possibility of an Access Point hacking into the controller managed network.

#### To configure AP Detection:

- 1 Select *Security > Access Point Detection* from the main menu.
- **2** Select the *Configuration* tab.

	Security > Access Point Detection					
SUMMIT' WMSBOU CONTROLLER	Configuration Authorized/ U Ignored APs	Unauthoriz (reported t	ed APs Unautho by AP) (reporte	rized APs d by MU) AP Conta	sinment	
▶ Controller						
▶ Network	🔽 Enable			MU Assisted Sc	an	
► Services		(A	5 a a a a a d a b			
▼ Security		(1 - 6553)	5 seconas)	Enable		
Access Point Detection	Approved AP timeout		300	Refresh Time	180	0 (300 - 86400 seconds)
	Unapproved AP timeout		300			
	Ignored AP timeout		300			
🚇 IKE Settings					Apply Re	vert
🛐 Radius Server						
	Allowed APs					
문À Enhanced Probe/Beacon Table			BSS	MAC		
	Index		Ad	dress	ESSID	Туре
Management Access						
▶ Diagnostics						
Login Details						
Connect To: 10.211.37.21						
User: admin						
Message						
-						
	Edit Delete	Ac	Id			O Help
Save 🛃 Logout 🔀 Refresh						

3 Enable AP assisted scanning and timeout intervals as required.

Enable	Select the <i>Enable</i> checkbox to enable associated Access Ports to detect potentially hostile Access Points (the definition of which defined by you). Once detected, the Access Points can be added to a list of APs either approved or denied from interoperating within the controller managed network.
Approved AP timeout	Define a value (in seconds) the controller uses to timeout (previously approved) Access Points that have not communicated with the controller. The range is from 1-65535 seconds, with a default of 300 seconds. This value is helpful for continually re-validating Access Points that interoperate within the controller managed network.
Unapproved AP timeout	Define a value (in seconds) the controller uses to remove Access Points that have not communicated with the controller. The range is from 1-65535 seconds, with a default of 300 seconds.
Ignored AP timeout	Define a value (in seconds) the controller uses to remove ignored APs that have not communicated with the controller. The range is from 1 to 65335 seconds, with a default of 300 seconds.

4 Refer to the MU Assisted Scan field to enable associated MUs to assist in the detection of Access Points.

Enable	Select the <i>Enable</i> checkbox to enable associated MUs to detect potentially hostile Access Points (the definition of which defined by you). Once detected, these devices can be added to a list of Access Points either approved or denied from interoperating within the controller managed network.
Refresh Time	Define a value (in seconds) associated MUs use to scan for Access Points. The range is from 300–86400 seconds, with a default of 1800 seconds.



### NOTE

Extreme Networks Summit WM3000 Series WLAN controller supports certain Motorola made MUs for MU assisted scan. Contact Extreme Networks Support for details of these special MU devices.



### NOTE

When using MU Assisted Scans with an AP4600 Series Access Port, the MU Assisted scan will begin as soon as the Enable checkbox is selected. Subsequent scans will take place based on the time defined in the Refresh Time field.



## NOTE

When using MU Assisted Scans with an AP35xx the MU Assisted scan will not begin immediately. The first scan will begin after the current Refresh Time cycle has expired.

- 5 Click the *Apply* button to save the changes made.
- 6 Click the *Revert* button to cancel any changes and revert back to the last saved configuration.
- 7 Refer to the *Allowed APs* field to view the policies used for interpreting Access Points as allowed.

Index	Displays the numerical identifier (index value) assigned to this particular set of Allowed APs. Assign this value by clicking <i>Add</i> for a new set of Access Point address information or click the <i>Edit</i> button to revise the index. The Index can be used as reference to group specific devices numerically to a specific range of MAC or ESSID addresses. This user cannot modify the index from this screen.
BSS MAC Address	Displays the MAC address of the Allowed AP(s). The MAC addresses displayed are defined by clicking the <i>Add</i> button and entering a specific MAC address or by allowing all MAC addresses to be allowed. The list of MAC addresses allowed can be modified by highlighting an existing entry, clicking the <i>Edit</i> button and revising the properties of the MAC address.
ESSID	Displays the ESSIDs of the Allowed AP(s). The addresses displayed are defined by clicking the <i>Add</i> button and entering a specific MAC address or by allowing all MAC addresses to be allowed. The list of MAC addresses allowed can be modified by highlighting an existing entry, clicking the <i>Edit</i> button and revising the properties of the MAC address.
Туре	Displays the radio type of the allowed APs. Available types are: 802.11a, 802.11an, 802.11bg, and 802.11bgn.

- 8 Select an Allowed AP and click the *Edit* button to launch a screen used to modify the index and SSID of the AP. For more information, see "Adding or Editing an Allowed AP" on page 392.
- 9 Select an Allowed AP and click the *Delete* button to remove the AP from list of Allowed APs.
- **10** Click the *Add* button to display a screen used to enter device information for a new AP added to the Allowed AP list. For more information, see "Adding or Editing an Allowed AP" on page 392.

#### Adding or Editing an Allowed AP

To add a new address range or modify the address range used to designate devices as allowed:

- **1** Select *Security > Access Point Detection* from the main tree menu.
- **2** Click the *Configuration* tab.
- **3** Select an existing Allowed AP and click the *Edit* button to modify the properties of an existing Allowed AP or click the *Add* button to define the attributes of a new Allowed AP.

Security	y > Access Point Detection > Configuration
Configu	ration Add Allowed AP
Index	(1 - 200)
BSS	MAC Address
0	Any MAC Address
o	00 - 15 - 70 - 23 - 45 - 78
FESS	ID
0	Any ESSID
c	Extreme
Status:	
	OK Cancel

- **4** If adding a new Allowed AP, use the *Index* parameter to assign a numerical index value to this particular Access Point. The index range is from 1-200. If editing an existing Allowed AP, this is a read only field and cannot be modified.
- 5 Refer to the BSS MAC Address field to define the following:

Any MAC Address/ Specific MAC Address	Click the <i>Any MAC Address</i> radio button to allow any MAC address detected on the network as an Allowed AP. This is not necessary if a specific MAC address is used with this index.
	Click the second radio button to enter a specific MAC address as an Allowed AP. Use this option if (for network security) you want to restrict the number of MAC Addresses to a single MAC address.

6 Refer to the ESSID field to configure Access Point ESSID permissions.

Any ESSID/Specific ESSID	Click the <i>Any ESSID</i> radio button to allow any ESSID located on the network as an Allowed AP. This may not be necessary if a specific ESSID was used with this particular index.				
	Click the second radio button to enter a specific ESSID as an Allowed AP. Use this option if (for network security) you want to restrict the number of device ESSIDs saved for this index to a single Access Point ESSID.				

- 7 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 8 Click *OK* to use the changes to the running configuration and close the dialog.
- 9 Click *Cancel* to close the dialog without committing updates to the running configuration.

## Authorized / Ignored APs

Those Access Points detected and approved for operation within the controller managed network can be separately displayed to assess the reporting (detecting) AP, the channel of operation, the last time the AP was observed on the network and the ESSID. Use this information to assess if an approved Access Point was incorrectly defined as approved and requires categorization as an unapproved and disallowed AP.

To review the attributes of allowed APs:

- 1 Select *Security* > *Access Point Detection* from the main menu.
- 2 Select the Authorized/Ignored APs tab.

	Security >	Access F	oint Detection				
SUMMIT* WM3600 CONTROLLER	Configuration	Authorized/ Ignored APs	Unauthorized APs Ur (reported by AP) (re	nauthorized APs eported by MU) AP Conta	ainment		
▶ Controller							
▶ Network	BSS N Addr	1AC ess	Reporting Radio	Channel	Last Seen (Seconds)	ESSID	Authorized/ Ignored
▶ Services							
✓ Security							
Access Point Detection							
Wireless IDS/IPS							
- 🚟 Wireless Firewalls							
🙀 NAT							
IKE Settings							
Radius Server							
Management Access							
▶ Diagnostics							
Login Details							
Connect To: 10.211.37.21							
User: admin							
Message							
Message							
	🔲 Display A	Adopted APs	Authorized APs: 0	, Ignored APs: 0			
🔊 Save 🛃 Logout 🔀 Refresh	Export						📀 Help

**3** The *Approved APs* table displays the following information:

BSS MAC Address	Displays the MAC Address of each approved AP. These MAC addresses are Access Points observed on the network meeting the criteria (MAC and ESSIDs) of allowed APs.
Reporting AP	Displays the numerical value assigned to the radio used with the specific device MAC Address and SSID listed for this approved AP.
Channel	Displays the channel the approved AP is currently transmitting on. If this device is operating on a channel not frequently used within your network segment, perhaps the device is correctly defined as an approved AP.
Last Seen (In Seconds)	Displays the time (in seconds) the approved AP was last seen on the network.
ESSID	Displays the SSID of each approved AP.
Authorized/Ignored APs	Displays authorized APs.

- **4** The *Number of Approved APs* is simply the sum of all of approved Access Point MAC Addresses detected.
- 5 Select the Display Adopted APs check box.
- 6 Click the *Export* button to export the contents of the table to a Comma Separated Values file (CSV).

# **Unauthorized APs (AP Reported)**

Use the *Unapproved APs (AP Reported)* tab to review Access Points detected by associated controller Access Port radios and are restricted from operation within the controller managed network. The criteria for restriction was defined using the *Security > Access Point Detection > Configuration* screen.

To view Access Port detected unapproved Access Points:

- 1 Select *Security > Access Point Detection* from the main menu tree.
- 2 Click the Unauthorized APs (AP Reported) tab.

	Security > Access Point Detection							
SUMMIT* WM3600 CONTROLLER	Configuration Authorized/ Ignored APs	Unauthorized APs (reported by AP)	Unauthorized APs (reported by MU)	AP Containment				
Controller		1	,					
▶ Network	BSS MAC Address	Reporting Radio	Channel	Signal Strength (dBm)	Last Seen (Seconds)	ESSID	Detected on Wire	
Services	00-03-7F-BE-F1-1D	8	2	-87	16	Spider-bg	~	
▼ Security	00-04-96-42-33-30	8	1	-97	16	101		
	00-04-96-42-34-30	8	8	-87	15			
Access Point Detection	00-04-96-42-34-31	8	6	-82	15	multiple_vlans		
Wireless IDS/IPS	00-04-96-42-34-32	8	7	-88	15	guestwireless		
	00-04-96-42-76-C0	8	2	-85	16	ENSL		
NAT	00-04-96-42-76-C1	8	2	-85	16	SKO2011		
	00-16-01-D6-00-82	8	8	-75	15	CorpSE-DDWRT		
	00-23-68-11-ED-F0	3	2	-75	16	test-101-my		
PSec VPN	00-23-68-11-ED-F1	3	5	-83	15	test-102		
	00-23-58-11-ED-F2	8	3	-66	16	103		
- 🔄 Server Certificates	00-23-58-2E-73-58	8	2	-/4	2	JY-V5-65U		
Enhanced Probe/Beacon Table	00-23-60-22-F4-E0		1	-97	110	Extreme-wpa		
	00-23-68-2E-0C-00	C	3	-97		Extreme_duest		
	00-23-68-2E-0C-A0		2	-02	16	Extreme Guest		
	00-23-68-2E-88-20	6	6	-88	10	Extreme-wina		
Management Access	00-23-68-2E-88-21	8	7	-86	1	Extreme Guest		
Diagnostics	00-23-68-2F-E0-10	8	2	-65	2	Extreme-wpa		
	00-23-68-2F-E0-11	8	2	-65	2	Extreme Guest		
Login Details	00-23-68-2F-EC-40	8	12	-66	17	 Extreme-wpa		
Connect To: 10 211 37 21	00-23-68-2F-EC-41	8	12	-65	17	Extreme_Guest		
	00-23-68-2F-F4-40	8	2	-88	5	Extreme-wpa		
User: admin	00-23-68-2F-F4-41	8	2	-87	20	Extreme_Guest		
Messam	00-23-68-30-09-D0	8	13	-86	17	Extreme-wpa		
Message	00-23-68-30-09-D1	8	13	-87	0	Extreme_Guest		
	00-23-68-30-22-F0	8	6	-96	22	Extreme-wpa	~	
Save J Logout Refresh	Display Adopted APs Export Allow	Authorized APs	: 0, Ignored APs:	0				

3 The Unauthorized APs (AP Reported) table displays the following information:

BSS MAC Address	Displays the MAC Address of each Unapproved AP. These MAC addresses are Access Points observed on the network, but have yet to be added to the list of Approved APs, and are therefore interpreted as a threat on the network.
	If a MAC Address displays on the list incorrectly, click the <i>Allow</i> button and add the MAC Address of a newly Allowed AP index.
Reporting Radio	Displays the numerical value for the radio used with the detecting AP.
Channel	Displays the channel the Unapproved AP is currently transmitting on.
Signal Strength (in dBm)	Displays the <i>Relative Signal Strength Indicator</i> (RSSI) for the detected (and unapproved) AP. APs with a strong signal may pose a more significant risk within the controller managed network.
Last Seen (in Seconds)	Displays the time (in seconds) the Unapproved AP was last seen on the network by the detecting AP.

Summit WM3000 Series Controller System Reference Guide

ESSID	Displays the ESSID of each Unapproved AP. These ESSIDs are device ESSIDs observed on the network, but have yet to be added to the list of Approved APs and are therefore interpreted as a threat. If an ESSID displays on the list incorrectly, click the <i>Allow</i> button and add the ESSID to a new Allowed AP index.
Detected on Wire	When enabled, the controller identifies if a detected unauthorized AP has been connected to the wired network.

- **4** The *Number of Unauthorized APs* is simply the sum of all of Unapproved Radio MAC Addresses detected.
- 5 Select the Display Adopted APs check box.
- 6 If a radio's MAC address is listed incorrectly, highlight the MAC Address and click the *Allow* button.

Assign an Index and define the required device address information to move the device into the list of approved Access Point MAC addresses. The number of Unapproved APs updates accordingly as devices are added and removed.

7 Click the Export button to export the contents of the table to a Comma Separated Values file (CSV).

## **Unauthorized APs (MU Reported)**

Use the *Unauthorized APs (MU Reported)* tab to review unapproved Access Points detected by associated MUs. The criteria for Access Point approval was defined using the *Security > Access Point >*
*Configuration* screen, using the values defined within the *MU Assisted Scan* field. To view unapproved Access Points detected by controller radio associated MUs:

- 1 Select *Security > Access Point Detection* from the main menu tree.
- 2 Click the Unauthorized APs (MU Reported) tab.

	Security > Access Point Detection				
SUMMIT' WM3600 CONTROLLER	Configuration Authorized/ Ignored APs	Unauthorized APs Unauthorize (reported by AP) (reported by	d APs / MU) AP Containment		
▶ Controller					
▶ Network	BSS MAC Address	Reporting MU	Last Seen (Seconds)	ESSID	Detected on Wire
► Services					
▼ Security					
Access Point Detection					
👔 NAT					
IKE Settings					
- 6 IPSec VPN					
Enhanced Probe/Beacon Table					
Management Access					
▶ Diagnostics					
Login Details					
Connect To: 10 211 37 21					
User: admin					
Message					
	Number of Un authorized	APs:0			
Save 🛃 Logout 🔀 Refresh	Export				🕑 Help

3 The Unauthorized APs (MU Reported) table displays the following information:

BSS MAC Address	Displays the MAC Address of each Unapproved AP. These MAC addresses are Access Points observed on the network (by associated MUs), but have yet to be added to the list of approved APs, and are therefore interpreted as a threat on the network.
Reporting MU	Displays the numerical value for the detecting MU.
Last Seen (In Seconds)	Displays the time (in seconds) the Unapproved AP was last seen on the network by the detecting MU. Use this interval to determine whether the detected MU is still a viable threat.
ESSID	Displays the ESSID of each Unapproved AP. These ESSIDs are device ESSIDs observed on the network, but have yet to be added to the list of Approved APs and are therefore interpreted as a threat.
Detected on Wire	When enabled, the controller identifies if a detected unauthorized AP has been connected to the wired network.

- **4** The *Number of Unauthorized APs* is simply the sum of all of Unapproved Radio MAC Addresses detected.
- 5 Click the *Export* button to export the contents of the table to a Comma Separated Values file (CSV).

# **AP Containment**

Use the rogue *AP Containment* feature to provide protection from rogue Access Points by disrupting traffic to mobile units associated with the Rogue AP and prevents new mobile units from getting associated to the Rogue AP.

To configure Access Point Containment and view rogue APs:

- 1 Select *Security* > *Access Point Detection* from the main menu tree.
- 2 Click the *AP Containment* tab.

	Security > Access Po	int Detection		
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration Authorized/ U Ignored APs (	Inauthorized APs Unauthorized APs AP (reported by AP) (reported by MU)	? Containment	
▶ Controller				
▶ Network	Enable Containment			
▶ Services				
▼ Security	Containment Interval	400	(20 - 5000 msec)	Apply Revert
Access Point Detection				
	Index	Roque BSS MAC	Number of Finders	Channel
NAT				
TRE Settings				
Enhanced Probe/Beacon Table				
Management Access				
► Diagnostics				
Login Details				
ConnectTo: 10.211.27.21				
Upper: odmin				
User. aumin				
Message				
🔊 Save 🛃 Logout 🔀 Refresh	Delete Add			[ 📀 Help

The AP Containment screen is divided into two sections, configuration and rogue AP information.

- **3** To enable the AP containment feature, check the *Enable Containment* checkbox and specify a *Containment Interval* between 20 and 5000 milliseconds. The Containment Interval field determines the interval after which broadcast 802.11 de-authentication messages will be sent.
- **4** When the containment feature has been enabled and a *Containment Interval* has been set, click the *Apply* button to enable the feature and save the interval value.
- 5 The rogue AP table displays the following information about known rogue APs:

Index	A unique numerical ID assigned by the controller for each of the known rogue APs.
Rogue BSS Mac	Display a list of all know Rogue BSS MAC Addresses known to the controller.

Number of Finders	Displays the number of detector APs that have found each of the specified Rogue APs.
Channel	Displays the channels that each of the known Rogue APs are broadcasting on.

- **6** To manually add a rogue AP to the table, click the *Add* button and enter the MAC address of the known rogue AP.
- 7 To remove an AP from the rogue AP table, select that AP and click the *Delete* button.

# Wireless IDS/IPS

Unauthorized attempts to access the controller managed LAN by MUs / APs / other Rogue devices are a significant threat to the network, and one that is very pervasive currently. The controller has several means to protect against threats from intruding devices, trying to find network vulnerabilities.

Use the controller's *Wireless IDS/IPS* facility to view and configure wireless intrusion related information. The *Wireless IDS/IPS* screen provides the following functionalities:

- Configuring Wireless IDS/IPS on page 400
- Viewing Filtered MUs on page 402

# **Configuring Wireless IDS/IPS**

To configure Wireless IDS/IPS:

- 1 Select *Security* > *Wireless IDS/IPS* from the main tree menu.
- 2 Click the *Configuration* tab.

	Security > Wireless IDS/IPS							
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration Filtered MUs							
▶ Controller		Collection Settings						
▶ Network	Enable WIDS	Detection Window	60	(5 - 300 se	conds)			
▶ Services		Detection mildon		(0 000 00				
▼ Security	Violation Parameters							
Access Point Detection				<b>.</b>		Thurst all	11-1 C	
Wireless IDS/IPS	Violation	-	A. 46	i rigger agains	іс ( т		values ror	Time to
Wireless Firewalls	AB Default Configuration		Auth				Radio	T IICOT
	Ad-Hos Advertising Authorized S	TD			<u> </u>			
	Ad-Hoc Network Violation Authori	zed Device		•				0
IKE Settings	Beacon with broadcast ESSID	200 001100	÷.	*	*			
IPSec VPN	De-auth from broadcast smac		~	×	×			0
Radius Server	Detect Adhoc Networks			×				0
Server Certificates	EAP Flood		~	×		30	100	0
	Excessive 802.11 replays		×			10	25	0
	Excessive Auth or Association		×	<ul> <li></li> </ul>		25	120	0
	Excessive Authentication failure		×			5	20	0
	Excessive Crypto replays		×	×		10	25	0
Management Access	Excessive Decryption failures		×			25	75	0
Diagnostics	Excessive Disassociation		×	×		25	45	0
Plaghoodo	Excessive EAP Start Frames		×	×		10	30	0
Login Details	Excessive EAP-NAKS		×	×		10	20	0
	Excessive Probes		×	×		30	200	0
Connect To: 10.211.37.21	Excessive Unassociated Frames			<ul> <li></li> </ul>		2		0
User: admin	Fake AP Flood			<b>v</b>	×			
	Frames with known bad ESSIDs		<u> </u>	<b>v</b>				
Message	Frames with non-changing WEP I	V	<u> </u>	×	X			0
	Impersonation Attack Detected		<u> </u>					0
	Invalid 602.1x frames							
			*	-	-			
Save JLogout & Refresh	Bad ESSID Configuration	Reset to defaults				A	oply F	Revert 2 Help

The MU Intrusion Detection tab consists of the following two fields:

- Collection Settings
- Violation Parameters
- **3** Within the *Collection Settings* field, set the *Detection Window* interval (in seconds) the controller uses to scan for MU violations. The available range is from 5–300 seconds.
- 4 Refer to the *Violation Parameters* field to define threshold values that trigger an alarm:

Violation Type	Displays the name of the violation for which threshold values are set in the MU, radio and controller columns.
Trigger Against (Auth, Unauth, Ignore)	Displays what conditions will trigger the violation parameter against Authorized APs, Unauthorized APs and Ignored APs. If a violation is triggered by an AP type it will display with a green check box. If it is not triggered on an AP type it will display with a red X.
Threshold Values for Mobile Unit	Set the MU threshold value for each violation type. If exceeded, the MU will be filtered and displayed within the Filtered MUs screen.
Threshold Values for Radio	Set the radio threshold value for each violation type. If exceeded, the radio will be filtered and displayed within the Filtered Radios screen.

Time to Filter

Set the Time to Filter interval (in seconds) the controller uses to filter out MUs defined as committing a violation. Refer to "Viewing Filtered MUs" on page 402 to review the contents of the MUs that have been filtered thus far.



Setting MU threshold values too low can jeopardize MU performance or break the MU's connection.



NOTE

Setting a violation parameter to 0 will disable that option.

**5** When using the *Frames with known bad ESSIDs* violation parameter, it is necessary to enter a list of known bad ESSIDs for the violation parameter. To enter this information, select *Frames with known bad ESSIDs* and then click the *Bad Essid Config* button to launch a dialogue box where bad ESSIDs can be added and removed.

Security > Mobile Unit In	trusion Detection > Configuration	×
Configuration	Bad Essid Configu	ration
Bad Essid Index	Bad Essid String	ī 🗌
,		
Edit Dele	te Add	
Status:		
	OK Cancel 🥑 He	elp

#### NOTE

If using the Frames with known bad ESSIDs violation parameter, the parameter will not function if no ESSIDs are entered in the Bad Essid Config dialog.

6 Click *Apply* to save the configuration.

Summit WM3000 Series Controller System Reference Guide

7 Click *Revert* to rollback to the previous configuration.

# **Viewing Filtered MUs**

Periodically check the *Filtered MUs* tab to review MUs filtered by the controller for incurring a violation based on the settings defined within the *Configuration* tab. Each MU listed can be deleted from the list or its attributes exported to a user defined location.

To view status of those MUs filtered using the settings defined within the Configuration tab:

- 1 Select *Security* > *Wireless IDS/ IPS* from the main tree menu.
- 2 Click the *Filtered MUs* tab.

	Security > Wireless IDS/IPS			
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration Filtered MUs			
▶ Controller	MAC Address	Radio Index	Violation Type	Time Remaining
Network			(insident type	
► Services				
▼ Security				
Access Point Detection				
Wireless Firewalls				
🔒 IKE Settings				
Server Certificates				
Enhanced Probe/Beacon Table				
Management Access				
► Diagnostics				
Login Details				
Connect To: 10.211.37.21				
User: admin				
Message				
Save Jogout 🔀 Refresh	Delete Export			(2) Help

The Filtered MUs tab displays the following read-only information for detected MUs:

MAC AddressDisplays the MU's MAC address. Defer to this address as the potentially<br/>hostile MU's identifier.Radio IndexThe radio index displays the index of the detected MU. Use this<br/>information to discern whether the detected MU is known and whether it<br/>truly constitutes a threat.

Violation Type Displays the reason the violation occurred for each detected MU. Use the Violation Type to discern whether the detected MU is truly a threat on the controller managed network (and must be removed) or can be interpreted as a non threat. The following violation types are possible:

- Excessive Probes
- Excessive Association
- Excessive Disassociation
- Excessive Authentication failure
- Excessive Crypto replays
- Excessive 802.11 replays
- Excessive Decryption failures
- Excessive Unassociated Frames
- Excessive EAP Start Frames
- Null destination
- Same source/destination MAC
- Source multicast MAC
- Weak WEP IV
- TKIP Countermeasures
- Invalid Frame Length
- Excessive EAP-NAKS
- Invalid 802.1x frames
- Invalid Frame Type
- Beacon with broadcast ESSID
- Frames with known bad ESSIDs
- Unencrypted traffic
- Frames with non-changing WEP IV
- Detect Adhoc Networks
- De-auth from broadcast smac
- Invalid Sequence Number

The following violation types require the Access Port be in scan mode:

- Beacon with broadcast ESSID
- Frames with known bad ESSIDs

Time Remaining Displays the time remaining before the next filter activity. Detected MUs are removed from the filtered list when they no longer violate the thresholds defined within the Configuration tab.

- **3** Select a detected MU and click the *Delete* button to remove it from the list of MUs you are tracking as potential threats within the controller managed network.
- 4 Click the Export button to export the contents of the table to a Comma Separated Values file (CSV).

# **Configuring Firewalls and Access Control Lists**

An *Access Control List* (ACL) is a sequential collection of permit and deny conditions that apply to controller packets. When a packet is received on an interface, the controller compares the fields in the

packet against any applied ACLs to verify the packet has the required permissions to be forwarded, based on the criteria specified in the access lists.



### NOTE

If a packet does not meet any of the criteria specified in the ACL, the packet is dropped.

Use the *Wireless Firewall* screen to view, add and configure access control configurations. Typically, an ACL consists of series of entries called an Access Control Entry (ACE). Each ACE defines the rule which defines whether the packets needs to be controllered/routed or needs to be dropped. The ACL screen displays three tabs:

- Security Policy
- Configuration
- Statistics

Each of these tabs has sub tabs which provide configuration options for creating and attaching the ACLs.



# NOTE

For an overview of how the controller uses an ACL to filter permissions to the controller managed network, go to "ACL Overview" on page 404.

# **ACL Overview**

An ACL contains an ordered list of *Access Control Entries* (ACEs). Each ACE specifies an action and a set of conditions that a packet must satisfy in order to match the ACE. The order of conditions in the list is critical because the controller stops testing conditions after the first match.

The controller supports the following ACLs to filter traffic:

- *Router ACLs*—Applied to VLAN (Layer 3) interfaces. These ACLs filter traffic based on Layer 3 parameters like *source IP, destination IP, protocol types* and *port numbers*. They are applied on packets routed through the controller. Router ACLs can be applied to inbound traffic only, not both directions.
- *Port ACLs*—Applied to traffic entering a Layer 2 interface. Only controllered packets are subjected to these kind of ACLs. Traffic filtering is based on Layer 2 parameters like—*source MAC, destination MAC, Ethertype, VLAN-ID, 802.1p bits* (OR) Layer 3 parameters like—*source IP, destination IP, protocol, port number.*



### NOTE

Port and router ACLs can be applied only in an inbound direction. WLAN ACLs support applying ACLs in the inbound and outbound direction.

• *Wireless LAN ACLs*—A Wireless LAN ACL is designed to filter/mark packets based on the wireless LAN from which they arrived rather than filtering the packets arrived on Layer 2 ports.

For more information, see

- Router ACLs on page 405
- Port ACLs on page 406
- Wireless LAN ACLs on page 407
- ACL Actions on page 407
- Precedence Order on page 407

### **Router ACLs**

Router ACLs are applied to Layer 3 or VLAN interfaces. If an ACL is already applied in a particular direction on an interface, applying a new one will replace the existing ACL. Router ACLs are applicable only if the controller acts as a gateway, and traffic is inbound only.

The controller supports two types of Router ACLs:

- Standard IP ACL—Uses the source IP address as matching criteria.
- *Extended IP ACL*—Uses the source IP address, destination IP address and IP protocol type as basic matching criteria. It can also include other parameters specific to a protocol type (like source and destination port for TCP/UDP protocols).

Router ACLs are stateful and are not applied on every packet routed through the controller. Whenever a packet is received from a Layer 3 interface, it is examined against existing sessions to determine if it belongs to an established session. ACLs are applied on the packet in the following manner.

- 1 If the packet matches an existing session, it is not matched against ACL rules and the session decides where to send the packet.
- 2 If no existing sessions match the packet, it is matched against ACL rules to determine whether to accept or reject it. If ACL rules accept the packet, a new session is created and all further packets belonging to that session are allowed. If ACL rules reject the packet, no session is established.

A session is computed based on:

- Source IP address
- Destination IP address
- Source Port
- Destination Port
- ICMP identifier
- Incoming interface index
- IP Protocol



Port and router ACLs can be applied only in an inbound direction. WLAN ACLs support applying ACLs in the inbound and outbound direction.

Each session has a default idle time-out interval. If no packets are received within this interval, the session is terminated and a new session must be initiated. These intervals are fixed and cannot be configured by the user.

The default idle time-out intervals for different sessions are:

- *ICMP and UDP sessions*—30 seconds
- TCP sessions—2 hours

### Port ACLs

The controller supports Port ACLs on physical interfaces and inbound traffic only. The following Port ACLs are supported:

- Standard IP ACL—Uses a source IP address as matching criteria.
- *Extended IP ACL*—Uses a source IP address, destination IP address and IP protocol type as basic matching criteria. It can also include other parameters specific to a protocol type, like the source and destination ports for TCP/UDP protocols.
- *MAC Extended ACL*—Uses source and destination MAC addresses and VLAN ID. Optionally, it also uses Ethertype information.

Port ACLs are also stateful and are not applied on every packet controllered through the controller. Whenever a packet is received inbound, it is examined against existing sessions to determine if it belongs to an established session. ACLs are applied on the packet in the following manner:

- 1 If the packet matches an existing session, it is not matched against ACL rules and the session decides where to send the packet.
- 2 If no existing sessions match the packet, it is matched against ACL rules to determine whether to accept or reject it. If ACL rules accept the packet, a new session is created and all further packets belonging to that session are allowed. If ACL rules reject the packet, no session is established.

A session is based on:

- Source IP address
- Destination IP address
- Source Port
- Destination Port
- ICMP identifier
- Incoming interface index
- IP Protocol
- Source MAC
- Destination MAC
- Ethertype
- VLAN-ID
- 802.1p bits

When a Port ACL is applied to a trunk port, the ACL filters traffic on all VLANs present on the trunk port. With Port ACLs, you can filter:

- IP traffic by using IP ACL
- Non-IP traffic by using MAC addresses.

Both IP and non-IP traffic on the same Layer 2 interface can be filtered by applying both an IP ACL and a MAC ACL to the interface.

You cannot apply more than one IP ACL and one MAC ACL to a Layer 2 interface. If an IP ACL or MAC ACL is already configured on a Layer 2 interface and a new IP ACL or MAC ACL is applied to the interface, the new ACL replaces the previously configured one.

### Wireless LAN ACLs

Wireless LAN ACLs filter/mark packets based on the wireless LAN from which they arrive rather than filtering packets on Layer 2 ports.

In general, a Wireless-LAN ACL can be used to filter wireless to wireless, wireless to wired and wired to wireless traffic. Typical wired to wired traffic can be filtered using a Layer 2 port based ACL rather than a WLAN ACL.

Each WLAN is assumed to be a virtual Layer 2 port. Configure one IP and one MAC ACL on the virtual WLAN port. In contrast to Layer 2 ACLs, a WLAN ACL can be enforced on both the Inbound and Outbound direction.

### **ACL Actions**

Every ACE within an ACL is made up of an action and matching criteria. The action defines what to do with the packet if it matches the specified criteria. The following actions are supported:

- *deny*—Instructs the ACL not to allow a packet to proceed to its destination.
- *permit*—Instructs the ACL to allows a packet to proceed to its destination.
- *mark*—Modifies certain fields inside the packet and then permits them. Therefore, mark is an action with an implicit permit.
  - VLAN 802.1p priority.
  - TOS/DSCP bits in the IP header.



NOTE

A Permit All ACL is not supported when using NTP. If a Permit All ACL is used with NTP, the client will not be able to synchronize with the NTP server.



### NOTE

Only a Port ACL supports a mark action. With Router ACLs, a mark is treated as a permit and the packet is allowed without modifications.

### **Precedence Order**

The rules within an ACL are applied to packets based on their precedence values. Every rule has a unique precedence value between 1 and 5000. You cannot add two rules with the same precedence value.

Consider the following when adding rules:

• Every ACL entry in an ACL is associated with a precedence value unique for every entry. You cannot enter two different entries in an ACL with the same precedence value. This value can be

between 1 and 5000. An ACE in an ACL is associated with a unique precedence value. No two ACEs can have the same precedence value.

- Specifying a precedence value with each ACL entry is not mandatory. If you do not want to specify one, the system automatically generates a precedence value starting with 10. Subsequent entries are added with precedence values of 20, 30 and so on. 10 is the default offset between any two rules in an ACL. However, if the user specifies a precedence value with an entry, that value overrides the default value. The user can also add an entry in between two subsequent entries (for example, in between 10 and 20).
- If an entry with a max precedence value of 5000 exists, you cannot add a new entry with a higher precedence value. In such a case, the system displays an error stating "Rule with max precedence value exists". Either delete the entry or add new entries with precedence values less than 5000. A user can add a maximum of 500 ACEs in an ACL.
- Rules within an ACL are displayed in an ascending order of precedence.



ACEs with lower precedence are always applied first to packets. Therefore, it is advised to add more specific entries in the ACL first then the general ones. While displaying the ACL, the entries are displayed in an ascending order of precedence.

# Attaching an ACL on a WLAN Interface/Port

Use the *Attach-WLAN* tab to view and assign an ACL to a WLAN on the controller. If a MAC ACL is being attached, create a ACL entry to allow arp with least precedence.



# NOTE

WLAN based ACLs allow users to enforce rules/ACLs on both the inbound and outbound direction, as opposed to Layer 2 ACLs, which just support the inbound direction. The ACL rules per AAP is <0-24>

To configure a WLAN ACL:

- 1 Select *Security* > *Wireless Firewall* from the main menu tree.
- 2 Click the *Security Policy* tab.

#### **3** Click the *Attach*-WLAN tab.

	Security > Wireless Firewall	s		
SUMMII" WM3600 CONTROLLER	Security Policy Configuration Statistics			
Controller	Attach-WLAN Attach-L2/L3 Attach	Role Wireless Filters		
	WLAN Index	IP ACL	MAC ACL	Direction
▼ Cocurity				
Access Point Detection				
Wireless Firewalls				
🚇 IKE Settings				
IPSec VPN				
Radius Server				
Management Access				
▶ Diagnostics				
Login Details				
Connect To: 10 211 27 21				
Ucor: odmin				
dunini				
Message				
	Edit Delete A	dd		aleH 💽
🕅 Save 🛛 Logout 🔁 Refresh				

4 Refer to the following information as displayed within the *Attach-WLAN* tab:

WLAN Index	Displays the list of WLANs attached with ACLs.
IP ACL	Displays the IP ACL configured.
MAC ACL	Displays the MAC ACL configured.
Direction	Displays whether the WLAN ACL is configured to work in an inbound or outbound direction.

- 5 Select a WLAN (by row) and click Edit to modify the WLAN Index, IP ACL and MAC ACL values.
- **6** Select a row and click the *Delete* button to delete the ACL from the list available (but not from the controller).
- 7 Click the *Add* button to add an ACL to a WLAN interface. For more information, see "Adding or Editing a New ACL WLAN Configuration" on page 409.

### Adding or Editing a New ACL WLAN Configuration

After creating an ACL, it can be applied to one or more WLANs on the controller. To attach an ACL to a WLAN:

- 1 Select *Security* > *Wireless Firewall* from the main menu tree.
- 2 Click the *Security Policy* tab.

Summit WM3000 Series Controller System Reference Guide

- 3 Click the *Attach-WLAN* tab.
- 4 Click the *Add* button to create a new ACL WLAN association or highlight an existing association and click the *Edit* button.

Security > Wirele	ess Firewall > Configuration	×
Configuration	Add ACL Asso	ciation
WLAN Index	1	•
IP ACL		•
MAC ACL		•
Inbound	O Outbound	
Status:		
	OK Cancel 🕗 H	lelp

- 5 Define a WLAN Index between 1 and 32.
- 6 Use the *IP ACL* drop-down menu to select an IP ACL for the WLAN.
- 7 Use the MAC ACL drop-down menu to select the MAC ACL for the WLAN interface.
- 8 Select either the Inbound or Outbound radio button to define which direction the ACL applies.
- **9** Refer to the *Status* field for the state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- **10** Click *OK* to use the changes to the running configuration and close the dialog.
- 11 Click Cancel to close the dialog without committing updates to the running configuration.

# Attaching an ACL Layer 2/Layer 3 Configuration

Use the Attach-L2/L3 screen to view and assign the ACL to a physical interface or VLAN.

To attach an interface:

- 1 Select *Security* > *Wireless Firewall* from the main menu tree.
- **2** Click the *Security Policy* tab.

#### **3** Click the *Attach-L2/L3* tab.

Solvinin' WinSood ControlLer       Security <ul> <li>Controller</li> <li>Network</li> <li>Services</li> <li>Services</li> <li>Security</li> <li>Access Point Detection</li> <li>Wireless IDS/IPS</li> <li>Wireless IDS/IPS</li> <li>Wireless Firewalls</li> <li>NAT</li> <li>IKE Settings</li> <li>Server Certificates</li> <li>Enhanced Probe/Beacon Table</li> <li>Management Access</li> <li>Diagnostics</li> <li>Login Details</li> <li>Connect To: 40 044 02 04</li> <li>Connect To: 40</li></ul>	Policy Configuration Statistics h-WLAN Attach-L2/L3 Attach Role Wire Interface	iless Filters	MAC ACL	
Controller  Controller  Attac  Network  Services  Security  Calcess Point Detection  Calcess Point Detection  Calcess Point Detection  Calcess Point Detection  Calcess Prevalls  Calcest Text and the point of the	h-WLAN Attach-L2/L3 Attach Role Wire	less Filters	MAC ACL	
	Interface	IP ACL	MAC ACL	
Servers     Servers     Server Certificates     Enhanced Probe/Beacon Table      Management Access     Diagnostics      Connect Tor: 40.044.07.04				
Endiced Tracese      Management Access      Diagnostics      Login Details      Operant Tay: 40 244 27 24				
Message				

4 Refer to the following information as displayed within the Attach tab:

The interface to which the controller is configured. It can be one of the following:
<ul> <li>ge 1-5 for Summit WM3400, ge 1-8 for Summit WM3600 and ge 1-4 for Summit WM3700</li> </ul>
• up 1
<ul> <li>vlan1 (or any additional VLANs that have been created)</li> </ul>
Displays the IP ACL configured as the inbound IP for the Layer 2 or Layer 3 interface.
Displays the MAC ACL to be configured as the MAC IP for the Layer 2 interface.

- 5 Select an interface and click *Edit* to modify the ACL interface, IP ACL and MAC ACL values.
- 6 Select an interface and click the *Delete* button to delete the interface configuration from the controller.
- 7 Click *Add* button to add an physical or VLAN interface to the controller. For more information, see "Adding a New ACL Layer 2/Layer 3 Configuration" on page 412.

#### Adding a New ACL Layer 2/Layer 3 Configuration

After creating an ACL, it can be applied to one or more interfaces. On a Layer 3 interface or Layer 2 interface, ACLs can be applied only in an inbound direction. To add an ACL interface to the controller:

- 1 Select *Security* > *Wireless Firewall* from the main menu tree.
- 2 Click the *Security Policy* tab.
- **3** Click the *Attach*-*L*2/*L*3 tab.
- 4 Click the *Add* button.

Security > Wi	reless Firewa	ll > Configur	ation	×
Configuration		Add AC	L Associa	tion
Interface	ge1		•	]
IP ACL			•	]
MAC ACL			•	]
Status:				
[	OK	Cancel	🕜 Help	

- 5 Use the *Interface* drop-down menu to select the interface to configure on the controller. Available options include—ge 1-8, up 1, VLAN 1 (plus those VLANs created thus far) and Tunnel *n* (where *n* equals the name(s) of those tunnels created thus far).
- **6** Use the *IP ACL* drop-down menu to select an IP ACL used as the inbound IP for the layer 2 or layer 3 interface.
- 7 Use the *MAC ACL* drop-down menu to select an MAC ACL used as the MAC IP for the layer 2 interface.
- 8 Refer to the *Status* field for the state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- **9** Click *OK* to use the changes to the running configuration and close the dialog.
- 10 Click Cancel to close the dialog without committing updates to the running configuration.

### **Configuring the Role Based Firewall**

Use the Attach Role screen to view and assign an ACL to a role.



NOTE

Advanced Security License is required to activate the Role Based Firewall feature.

To attach a role:

- 1 Select *Security* > *Wireless Firewall* from the main menu tree.
- 2 Click the *Security Policy* tab.

#### **3** Click the *Attach Role* tab.

	Security > Wire	less Firewalls			
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Security Policy Confi	iguration Statistics			
Controller	Attach-WLAN At	tach-L2/L3 Attach Role Wireless Filte	rs		
Network     Services	Role Prid	prity Role Name	Direction	Precedence	ACL Name
Security     Security     Access Point Detection     Wireless IDS/IPS     Wireless Firewalls					
🔯 NAT 🚰 IKE Settings 崎 IPSec VPN					
Server Certificates					
Management Access     Diagnostics					
Login Details					
User: admin					
Message					
Save Save Refresh	Edit	Delete			( Help

4 Refer to the following information as displayed within the *Attach Role* tab:

Role Priority	Displays the priority assigned to the role as determined by the <i>Sequence Number</i> associated with the role.
Role Name	Displays the role name assigned to each role. Role names are assigned when they are added from the <i>Security</i> > <i>Wireless Firewall</i> > <i>Configuration</i> > <i>Role</i> tab.
Direction	Displays the direction which the role is associated with. The role can be associated in either the <i>Inbound</i> or <i>Outbound</i> direction.
Precedence	Displays the ACL Precedence. The ACL precedence range is 1-100.
ACL Name	Displays the name of the ACL associated with each role. ACLs can be configured on the ACL tab.

- 5 Click *Add* button to add a new role. For more information, see "Configuring the Role Based Firewall" on page 414.
- 6 Select an interface and click the *Delete* button to delete the interface configuration from the controller.

### **Configuring the Role Based Firewall**

After creating an ACL, it can be applied to one or more Roles. On a role, ACLs can be applied in either an inbound or outbound direction. To add an ACL interface to the controller:

- 1 Select *Security* > *Wireless Firewall* from the main menu tree.
- 2 Click the *Security Policy* tab.
- **3** Click the *Attach Role* tab.
- 4 Click the *Add* button.

Security > Wireless	Firewall > ADD 🛛 🛛 🔀
ADD	
Role Name	
ACL	<b>_</b>
Inbound	C Outbound
ACL Precedence	(1 - 100)
Status:	
ОК	Cancel 📀 Help

- 5 Select a *Role Name* from the drop-down menu. *Role Names* can be added in the *Configuration* > *Role* tab.
- 6 Use the ACL drop-down menu to select an ACL to associate with the Role Name.
- 7 Select Inbound or Outbound to apply the new role to the appropriate interface.
- 8 Set a *Precedence* level for the ACL. The valid range is between 1 and 100 with the lower the precedence numbers getting higher priority.
- **9** Refer to the *Status* field for the state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 10 Click OK to use the changes to the running configuration and close the dialog.
- 11 Click Cancel to close the dialog without committing updates to the running configuration.

# **Configuring Wireless Filters**

Use filters to either allow or deny a MAC address (or groups of MAC addresses) from associating with the controller. Refer to the *Wireless Filters* screen to review the properties of existing controller filters. A filter can be selected from those available and edited or deleted. Additionally, a new filter can be added if an existing filter does not adequately express the MU's address range required.

To display the Wireless Filters main page:

- 1 Select *Security* > *Wireless Firewall* from the main menu tree.
- 2 Click the *Security Policy* tab.

- 3 Click the Wireless Filters tab.
- 4 The *Wireless Filters* tab contains the following read-only information:

SUMMIT <sup>®</sup> WM3600 CONTROLLER	Sec Sec	curity > Wireless	Firewalls				
Controller     Network	ſ	Attach-WLAN Attach-L2,	L3 Attach Role Wirele	ss Filters			
<ul> <li>Services</li> </ul>		MU-ACL Index	Starting MAC	Ending MAC	Zone ID	Allow/Deny	WLANs
✓ Security							
Access Point Detection							
Wireless IDS/IPS							
Wireless Firewalls							
Radius Server							
Egi Server Certificates							
Ennanced Probe/Beacon Table							
Management Access							
▶ Diagnostics							
Login Details							
Connect To: 10.211.37.21							
User: admin							
Message							
				hite and the sector is			
		Edit	Add	Memberships	Export		<b>М</b> Неір
Save Save Cogout Refresh							

MU-ACL Index	Displays a numerical identifier used to associate a particular ACL to a range of MAC addresses (or a single MAC address) that are either allowed or denied access to the controller managed network.
Starting MAC	Displays the beginning MAC Address (for this specific Index) either allowed or denied access to the controller managed network.
Ending MAC	Displays the ending MAC Address (for this specific Index) either allowed or denied access to the controller managed network.
Zone ID	Displays a Zone ID associated with each Wireless Filter. Zone ID can be between 1 and 48. Zones allows you to associate firewall policies to each zone. All members of the same zone will have the same firewall policies applied to them.
Allow/Deny	States whether this particular ACL Index and MAC address range has been allowed or denied access to the controller managed network.
WLANs	Displays the WLANs associated with each Wireless Filter.

- **5** If the properties of an existing filter fulfill to your needs but still require modification to better filter devices, select the *Edit* button. For more information see, "Editing an Existing Wireless Filter" on page 416.
- 6 If an existing filter is now obsolete, select it from those listed and click the *Delete* button.

- 7 Click the *Add* button to create a new filter. For more information, see "*Adding a new Wireless Filter*" on page 417.
- 8 Click the *Memberships* button to display a screen wherein a selected index can be added to one or more existing WLANs. For more information see, "Associating an ACL with WLAN" on page 419
- 9 Click the *Export* button to export the contents of the table to a *Comma Separated Values* file (CSV).

# **Editing an Existing Wireless Filter**

Use the *Edit* screen to modify the properties of an existing filter. This is recommended if an existing filter contains adequate device address information, but the allow/deny permissions need to be changed or if only minor changes are required to the starting and ending MAC addresses. If significant changes are required to a usable filter, consider creating a new one.

To edit an existing filter:

- 1 Select *Security* > *Wireless Firewall* from the main menu tree.
- 2 Click the *Security Policy* tab.
- 3 Click the Wireless Filters tab.
- 4 Select one of the existing ACLs from the filters list.
- 5 Click the *Edit* button at the bottom of the screen to launch a screen for editing an ACL.

The user can modify an ACL Index (numerical identifier) for the ACL, and edit the starting an ending MAC address range for the devices allowed or denied access to the controller managed network.

Security > Wireless Firewall > Configuration				
Configuration				
MU-ACL Index	1	(1 - 1000)		
Starting MAC	11 - 22 - 33 - AA - BB - 0C			
Ending MAC	AA - BB - CC - 11 - 22 - 33			
Zone ID	Not In Use			
Allow/Deny	Allow			
Status:				
	OK Cancel	🕗 Help		

**6** The *MU-ACL Index* is used as an identifier for a MAC Address range and allow/deny ACL designation. The available index range is 1–1000. However, the index is not editable, only its starting/ending MAC range and allow/deny designation. If a new index is needed, create a new filter.

- 7 Modify the existing *Starting MAC* for the target Index or leave the *Starting MAC* value as is and just modify the *Ending MAC* Address or *Allow/Deny* designation.
- 8 Modify the existing *Ending MAC* for the target Index. Enter the same Starting MAC address within the *Ending MAC* field to use only the *Starting MAC* address as either allowed or denied access to the controller managed network.
- **9** To associate a zone with the ACL select a *Zone ID* from the pulldown menu. Zone numbers range from 1 to 48. Creating zones allows you to associate firewall policies to each zone. All members of the same zone will have the same firewall policies applied to them.
- 10 Use the drop-down menu to select Allow or Deny.

This rule applies to MUs within the specified Starting and Ending MAC Address range. For example, if the adoption rule is to Allow, access is granted for all MUs within the specified range.

- **11** Refer to the *Status* field for the state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- **12** Click *OK* to use the changes to the running configuration and close the dialog.
- 13 Click *Cancel* to close the dialog without committing updates to the running configuration.

### Adding a new Wireless Filter

Use the *Add* screen to create a new index and define a new address permission range. Once created, an allow or deny designation can be applied to the new filter ACL.

To create a new filter ACL:

- 1 Select *Security* > *Wireless Firewall* from the main menu tree.
- **2** Click the *Security Policy* tab.
- 3 Click the Wireless Filters tab.
- 4 Click the *Add* button at the bottom of the screen to launch a new dialogue used for creating an ACL.

Define an Index (numerical identifier) for the ACL and the starting and ending MAC address range for devices allowed/denied access to the controller managed network.

5 Enter an Index numerical value (1 -1000) in the MU-ACL Index field.

The MU-ACL Index is a numerical identifier used to associate a particular ACL to a range of MAC addresses (or a single MAC address) either allowed or denied access to the controller managed network. Enter a new Index to define a new MAC Address range and allow/deny ACL Index designation.

6 Enter a hex value for the *Starting MAC* address.

This is the beginning MAC address either allowed or denied access to the controller managed network.

- 7 Enter a hex value for the *Ending MAC* address. Enter the same Starting MAC address within the *Ending MAC* field to use only the *Starting MAC* address as either allowed or denied access to the controller managed network.
- 8 To modify the zone associated with the ACL select a *Zone ID* from the pulldown menu. Zone numbers range from 1 to 48. Creating zones allows you to associate firewall policies to each zone. All members of the same zone will have the same firewall policies applied to them.
- 9 Use the drop-down menu to select *Allow* or *Deny*.

This rule applies to MUs within the specified Starting and Ending MAC Address range. For example, if the adoption rule is to Allow, access is granted for all MUs within the specified range.

- **10** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- **11** Click *OK* to use the changes to the running configuration and close the dialog.
- 12 Click *Cancel* to close the dialog without committing updates to the running configuration.

# Associating an ACL with WLAN

Use the *Membership* screen to define a name for the ACL index and map the index to WLANs (1-32) requiring membership permission restrictions.

To associate a filter ACL index with a WLAN:

- 1 Select *Security* > *Wireless Firewall* from the main menu tree.
- 2 Click the *Security Policy* tab.
- 3 Click the *Wireless Filters* tab.
- 4 Select one or more of the existing ACLs from the filters list.
- 5 Click the *Memberships* button.

Security >	Wireless Firew	all > Edit Men	nberships	2
lit Membersh	nips			
	ACL-1			
WLAN-1		-		-
WLAN-2				
WLAN-3				
WLAN-4				
WLAN-5				
WLAN-6				
WLAN-7				
WLAN-8				
WLAN-9				
WLAN-10				
WLAN-11				
WLAN-12				
WLAN-13				
WLAN-14				
WLAN-15				
WLAN-16				
WLAN-17				
WLAN-18				
WLAN-19				
WLAN-20				
WLAN-21				
WLAN-22				
WLAN-23				
WLAN-24				
WLAN-25				
WLAN-26				
WLAN-27				<b>T</b>
atus:				
		OK	Cancel	🕐 Help

6 Select the box to the right of each WLAN you want associated with the ACL. Selecting a WLAN maps it the MAC address range and allow or deny designation assigned to it. Consequently, be sure

you are not restricting MU traffic for a WLAN that requires those MAC addresses to interact with the controller.

- 7 Refer to the *Status* field for the state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 8 Click *OK* to use the changes to the running configuration and close the dialog.
- 9 Click *Cancel* to close the dialog without committing updates to the running configuration.

## **Configuring the Firewall**

Configure the Firewall to create either standard/extended ip or extended MAC access control lists.

To configure the Firewall:

- 1 Select *Security* > *Wireless Firewall* from the main tree menu.
- 2 Click the *Configuration* tab.
- 3 Click the *ACL* tab.
- 4 Add a new ACL entry as explained in "Adding a New ACL" on page 421.

- **5** The Configuration tab consists of the following two fields:
  - *ACLs*—existing access lists
  - Associated Rules—allow/deny rules

	Security > Wireless Firewalls
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Security Policy Configuration Statistics
Controller  Network  Services  Security  Controller  Wireless IDS/IPS  Wireless Firewalls  NAT  Security  Controller  Contro	ACL 12 WLAN DoS Attack Role Log Options ACLS Rule Precedence Hit Count
IKE Settings IFSec VPN  Radius Server  For Certificates  Kenhanced Probe/Beacon Table  Management Access	
Connect To: 10.211.37.21 User: admin	Delete Add Clear Edit Delete Add
Save 🛃 Logout 🔀 Refresh	

The *ACLs* field displays the list of ACLs currently associated with the controller. An ACL contains an ordered list of ACEs. Each ACE specifies a permit or deny designation and a set of conditions the packet must satisfy to match the ACE. Because the controller stops testing conditions after the first match, the order of conditions in the list is critical.

- **6** If an existing ACL no longer satisfies controller access control requirements, select it from among the existing ACLs and click the *Delete* button.
- 7 Use the *Add* button (within the ACLs field) to add an additional ACL. For more information, see "Adding a New ACL" on page 421.
- 8 To reset the *Hit Count* number, click the *Clear Counters* button.
- **9** Refer to the *Associated Rules* field to assess the rules and precedence associated with each ACL. If necessary, rules and can be added or existing rules modified. For more information, see "Adding a New ACL Rule" on page 422.

### Adding a New ACL

When a packet is received by the controller, the controller compares the packet against the ACL to verify the packet has the required permissions to be forwarded. Often, ACLs need to be added as client permission changes during controller operation.

Summit WM3000 Series Controller System Reference Guide

To create a new ACL:

- 1 Select *Security > Wireless Firewall* from the main tree menu.
- 2 Click the *Configuration* tab.
- 3 Click the ACL tab to view the list of ACLs currently associated with the controller.
- 4 Click the *Add* button.

Security > Wi	reless Firewa	all > Confi 💌
Configuration		Add ACL
ACL Type	Standard IP	List 💌
ACL ID		
Note: ACL can be a n and 1300-	ID for standa umber within 1999 or a stri	rd IP list range 1-99 ing.
Status:		
ОК	Cancel	🕜 Help

- 5 Select an ACL Type from the drop-down menu. The following options are available:
  - Standard IP List—Uses source IP addresses for matching operations.
  - *Extended IP List*—Uses source and destination IP addresses and optional protocol information for matching operations.
  - MAC Extended List—Uses source and destination MAC addresses, VLAN ID and optional protocol information.
- 6 Enter a numeric index name for the ACL in the ACL ID field.
- 7 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 8 Click *OK* to use the changes to the running configuration and close the dialog.
- 9 Click Cancel to close the dialog without committing updates to the running configuration.

#### Adding a New ACL Rule

To add a new rule:

- 1 Select *Security* > *Wireless Firewall* from the main tree menu.
- 2 Click the *Configuration* tab.
- 3 Click the *ACL* tab.

4 Click the *Add* button within the Associated Rules field.

Add Rule	×
Add Rule	ACL Type : Standard IP
Precedence(1 - 5000)	
Operation deny	•
🗖 Logging	
Attribute to mark	
🗖 802.1p(0 - 7)	
TOS(0 - 255)	
DSCP(0 - 63)	
Filters	
Source Address	
Source Wildcard/Mask any	•
Status:	
ОК	Cancel 📀 Help

5 Use the *Precedence* field to enter a precedence (priority) value between 1 and 5000.

The rules within an ACL will be applied to packets based on their precedence value. Rules with lower precedence are always applied first.



If adding an access control entry to an ACL using the controller SNMP interface, Precedence is a required parameter.

- **6** Use the *Operation* drop-down menu to define a permit, deny or mark designation for the ACL. If the action is to mark, the packet is tagged for priority.
- 7 Select the *Logging* checkbox to generate log messages when a packet has been forwarded, denied or marked based on the criteria specified in the access lists.
- 8 If *mark* is selected from within the *Operations* drop-down menu, the Attribute to mark field is enabled. Select the 802.1p (0–7) or TOS(0–255) or DSCP(0–63) checkbox and define the attribute receiving priority with this ACL mark designation.
- **9** From within the *Filters* field, select a *Source Mask Length* from the drop-down menu. The *Source Mask Length* is the size of the network or host (in mask format). The mask length defines a match based on the Network / Host.

- 10 Use the *Source Address* field to enter the IP address where the packets are sourced.
- **11** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- **12** Click *OK* to use the changes to the running configuration and close the dialog.
- 13 Click *Cancel* to close the dialog without committing updates to the running configuration.

#### Editing an Existing Rule

As network and access permission requirements change, existing ACL rules need to be modified to be relevant with new client access requests.

To modify an existing ACL rule:

- 1 Select *Security > Wireless Firewall* from the main tree menu.
- 2 Click the *Configuration* tab.
- 3 Click the *ACL* tab.
- 4 Select an ACL from the ACLs field.

The rules associated with the selected ACL display in the Associated Rules section.

5 Click the *Edit* button within the Associated Rules field.

Edit Rule		×
Edit Rule	ACL Type : Standard	IP
Precedence(1 - 5000)	10	
Operation	deny 💌	
🗖 Logging		
_Attribute to mark		
🗖 802.1p(0-7)		
🗖 ТОВ(0 - 255) 🗌		
DSCP(0 - 63)		
Filters		
Source Address		
Source Wildcard/Mas	sk any	
Ctatua		
Status:		
OK	Cancel 📀 Help	

6 Use the *Precedence* field to modify the precedence (priority) between 1 and 5000.

The rules within an ACL are applied to packets based on their precedence value. Rules with lower precedence are always applied first.



If adding an access control entry to an ACL using the controller SNMP interface, Precedence is a required parameter.

- 7 Use the *Operation* drop-down menu (if necessary) to modify the permit, deny or mark designation for the ACL. If the action is to mark, the packet is tagged for priority.
- 8 Select the *Logging* checkbox to generate log messages when a packet has been forwarded, denied or marked based on the criteria specified in the access lists.
- **9** If *mark* is selected from within the *Operations* drop-down menu, the *Attribute to mark* field becomes enabled. If necessary, select the *802.1p* (0–7) or *TOS*(0–255) checkbox and define the attribute receiving priority with this ACL mark designation.
- 10 From within the *Filters* field, modify (if necessary) the *Source Mask Length* from the drop-down menu.

The source is the source address of the network or host in dotted decimal format. The Source-mask is the network mask.

11 Use the *Source Address* field to revise (if necessary) the IP address where the packets are sourced.



If an Extended IP ACL is used, a Destination Wildcard/Mask and Destination Address are required.

- **12** Refer to the *Status* field for the state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 13 Click *OK* to use the changes to the running configuration and close the dialog.
- 14 Click Cancel to close the dialog without committing updates to the running configuration.

# **Configuring Layer 2 Firewall**

To review Layer 2 firewall rules:

- 1 Select *Security* > *Wireless Firewall* from the main tree menu.
- 2 Click the *Configuration* tab.
- 3 Click the L2 tab.

4 The *L*2 tab contains the following information:

	Security > Wireles	s Firewalls					
SUMMIT' WM3600 CONTROLLER	Security Policy Configurat	ion Statistics					
Controller      Network	ACL L2 WLAN DoS	Attack Role Log Op	tions				
Services	Interface Name	ARP Rate	DHCP Trust	ARP Trust	Broadcast Storm Threshold	Multicast Storm Unknown Unica Threshold Storm	ast
<ul> <li>Security</li> </ul>	ge1	0	~	×	0	0	0
Access Point Detection	ge2 ge3	0	<u> </u>	×	0	0	0
Wireless IDS/IPS	ge4	0		x	0	0	0
	ge5	0	<ul> <li></li> </ul>	×	0	0	0
👔 NAT	ge6	0	×	×	0	0	0
IKE Settings	ge7	0	<u> </u>	×	0	0	0
🌆 IPSec VPN	upi	0	<u> </u>	x	0	0	
	tunnel1	0	<ul> <li></li> </ul>	×	0	0	0
<ul> <li>Management Access</li> <li>Diagnostics</li> <li>Login Details         <ul> <li>Connect To: 10.211.37.21</li> <li>User: admin</li> <li>Message</li> </ul> </li> </ul>							
Save 🛃 Logout 🕄 Refresh	Edit Del	ete Add					lelp

Displays the interface associated with the Layer 2 firewall. Available Layer 2 interfaces are: in WM3400 ge1-5 and up1; in WM3600 ge 1-8 and up1; and in WM3700 ge 1-4.
Displays the Address Resolution Protocol (ARP) rate. Rates can be between 1 and 1000000
Displays the DHCP trust status for the selected L2 interface. Any DHCP packets from a DHCP server connected to the selected interface is considered trusted. These DHCP packets are used to update the DHCP Snoop Table to prevent IP spoof attacks. By default all physical interfaces are DHCP trusted. Onboard DHCP server is also trusted as the controller's local port is always trusted. When DHCP trust is enabled, a green checkmark is displayed.
Displays the ARP trust status for the selected L2 interface. Trusted ARP packets are also used to update the DHCP Snoop Table to prevent IP spoof and arp-cache-poisoning attacks. By default, none of the physical or aggregate interfaces are ARP trusted.
Displays the Broadcast Storm Threshold for each interface. When the rate of broadcast packets exceeds the high threshold configured for an interface, packets are throttled till the rate falls below the configured rate. Thresholds are configured in terms of packets per second. The threshold range is 1-1000000 packets per second.

Multicast Storm Threshold	Displays the Multicast Storm Threshold for each interface. When the rate of multicast packets exceeds the high threshold configured for an interface, packets are throttled till the rate falls below the configured rate. Thresholds are configured in terms of packets per second. The threshold range is 1-1000000 packets per second.
Unknown Unicast Storm	Displays the Unknown Unicast Storm Threshold for each interface. When the rate of unknown unicast packets exceeds the high threshold configured for an interface, packets are throttled till the rate falls below the configured rate. Thresholds are configured in terms of packets per second. The threshold range is 1-1000000 packets per second.

### **Adding Layer 2 Firewall Configurations**

To configure new Layer 2 firewall rules:

- 1 Select *Security* > *Wireless Firewall* from the main tree menu.
- **2** Click the *Configuration* tab.
- 3 Click the *L*2 tab.
- 4 Click the *Add* button.

Security > Wireless Firewall > Configu	uration 🗙
Configuration	Add Firewall L2 Config
Interface Name	V
ARP Rate	(0 - 1000000)
DHCP Trust	
ARP Trust	
Broadcast StormThreshold	(0 - 1000000)
Multicast StormThreshold	(0 - 1000000)
Unknown Unicast StormThreshold	(0 - 1000000)
Status:	
ОК	Cancel 🕢 Help

5 Configure the following values for each new Layer 2 configuration:

Interface Name	Assign the interface to be associated with the Layer 2 firewall. Available Layer 2 interfaces are: in WM3400 ge1-5 and up1; in WM3600 ge 1-8 and up1; and in WM3700 ge 1-4.
ARP Rate	Specify the Address Resolution Protocol (ARP) rate. Rates can be between 1 and 1000000.
DHCP Trust	Select to enable DHCP trust on this interface. A DHCP server must always be connected to an interface that has its DHCP trust enabled.

ARP Trust	Select to enable ARP trust on this interface. ARP packets received on this interface are considered trusted and information from these packets is used to identify rogue devices.
Broadcast Storm Threshold	Configure the Broadcast Storm Threshold for each interface. When the rate of broadcast packets exceeds the high threshold configured for an interface, packets are throttled till the rate falls below the configured rate. Thresholds are configured in terms of packets per second. The threshold range is 1-1000000 packets per second.
Multicast Storm Threshold	Configure the Multicast Storm Threshold for each interface. When the rate of multicast packets exceeds the high threshold configured for an interface, packets are throttled till the rate falls below the configured rate. Thresholds are configured in terms of packets per second. The threshold range is 1-1000000 packets per second.
Unknown Unicast Storm	Configure the Unknown Unicast Storm Threshold for each interface. When the rate of unknown unicast packets exceeds the high threshold configured for an interface, packets are throttled till the rate falls below the configured rate. Thresholds are configured in terms of packets per second. The threshold range is 1-1000000 packets per second.

- **6** Refer to the *Status* field for the state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 7 Click *OK* to use the changes to the running configuration and close the dialog.
- 8 Click *Cancel* to close the dialog without committing updates to the running configuration.

# **Configuring WLAN Firewall rules**

To review WLAN firewall rules:

- 1 Select *Security* > *Wireless Firewall* from the main tree menu.
- 2 Click the *Configuration* tab.
- 3 Click the WLAN tab.

The *WLAN* tab contains the following information:

	Security > Wireless Firewalls	
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Security Policy Configuration Statistics	
▶ Controller		
▶ Network	ACL L2 WLAN DoS Attack Role Log Options	
► Services	WLAN Index Storm Threshold Unicest Storm Allowed MU AND DHCP Trust ARP Trust ARP Rate	
✓ Security		
Access Point Detection		
Wireless IDS/IPS		
Wireless Firewalls		
Ma Jose VPN		
Radius Server		
- 🔄 Server Certificates		
Enhanced Probe/Beacon Table		
▶ Management Access		
<ul> <li>Diagnostics</li> </ul>		
-Login Dotaile		
Login Details		
Connect To: 10.211.37.21		
User: admin		
Message		
	Edit Delete Add	
Save Logout Refresh		

WLAN Index	Displays the WLAN index number. This number is configured on the wireless LAN configuration page.
Broadcast Storm Threshold	Displays the Broadcast Storm Threshold for each interface. When the rate of broadcast packets exceeds the high threshold configured for an interface, packets are throttled till the rate falls below the configured rate. Thresholds are configured in terms of packets per second. The threshold range is 0-1000000 packets per second.
Multicast Storm Threshold	Displays the Multicast Storm Threshold for each interface. When the rate of multicast packets exceeds the high threshold configured for an interface, packets are throttled till the rate falls below the configured rate. Thresholds are configured in terms of packets per second. The threshold range is 0-1000000 packets per second.
Unknown Unicast Storm	Displays the Unknown Unicast Storm Threshold for each interface. When the rate of unknown unicast packets exceeds the high threshold configured for an interface, packets are throttled till the rate falls below the configured rate. Thresholds are configured in terms of packets per second. The threshold range is 0-1000000 packets per second.
Allowed MU denies per sec	Displays the permissible number of denied packets per second that a mobile unit on this WLAN may send before it is deauthenticated. The threshold range is 0-1000000 packets per second.

MU Deauthenticate	Displays whether or not mobile unit deauthentication is enabled for each WLAN. If <i>MU Deauthenticate</i> is enabled any associated mobile unit which hit the thresholds configured for Allowed MU denies per second will be deauthenticated. If MU Deauthenticate is enabled a green checkmark will be displayed. When it is disabled a red "X" will be displayed.
DHCP Trust	Displays the DHCP trust status for the selected WLAN. These DHCP packets are used to update the DHCP Snoop Table to prevent IP spoof attacks. Any DHCP packets from a DHCP server connected to the selected WLAN is considered trusted. By default all WLANs are not DHCP trusted. When DHCP trust is enabled, a green checkmark is displayed. when disabled, a red 'X' is displayed.
ARP Trust	Displays the ARP trust status for the selected WLAN. Trusted ARP packets are also used to update the DHCP Snoop Table to prevent IP spoof and arp-cache-poisoning attacks. By default, none of the WLANs are ARP trusted.
ARP Rate	Displays the Address Resolution Protocol (ARP) rate threshold. The ARP threshold determines the number of ARP packets permissible per second. Rates can be between 0 and 1000000

- **5** If the properties of an existing WLAN firewall setting fulfill to your needs but still require modification to better filter traffic, select the WLAN and click the *Edit* button.
- **6** If an existing WLAN firewall rule is now obsolete, select it from those listed and click the *Delete* button.
- 7 Click the *Add* button to create a new WLAN firewall rule. For more information, see "*Adding a new WLAN Firewall Rule*" on page 430.

#### Adding a new WLAN Firewall Rule

To add new WLAN firewall rules:

- 1 Select *Security > Wireless Firewall* from the main tree menu.
- 2 Click the *Configuration* tab.
- **3** Click the *WLAN* tab.

4 Click the *Add* button.

Security > Wireless Firewall > Configu	ıration 🔀
Configuration	Add Firewall WLAN Config
WLAN Index	1
Broadcast StormThreshold	(0 - 1000000)
Multicast StormThreshold	(0 - 1000000)
Unknown Unicast StormThreshold	(0 - 1000000)
Allowed MU denies per sec	(0 - 1000000)
MU Deauthenticate	
DHCP Trust	
ARP Trust	
ARP Rate	(0 - 1000000)
Status:	
ОК	Cancel 🛛 🕜 Help

5 To create a new WLAN Firewall rule configure the following information:

WLAN Index	Select a WLAN index number from the pulldown menu. This number is configured on the wireless LAN configuration page.
Broadcast Storm Threshold	Enter the Broadcast Storm Threshold for each interface. When the rate of broadcast packets exceeds the high threshold configured for an interface, packets are throttled till the rate falls below the configured rate. Thresholds are configured in terms of packets per second. The valid threshold range is 0-1000000 packets per second.
Multicast Storm Threshold	Enter the Multicast Storm Threshold for each interface. When the rate of multicast packets exceeds the high threshold configured for an interface, packets are throttled till the rate falls below the configured rate. Thresholds are configured in terms of packets per second. The valid threshold range is 0-1000000 packets per second.
Unknown Unicast Storm	Enter the Unknown Unicast Storm Threshold for each interface. When the rate of unknown unicast packets exceeds the high threshold configured for an interface, packets are throttled till the rate falls below the configured rate. Thresholds are configured in terms of packets per second. The threshold range is 0-1000000 packets per second.
Allowed MU denies per sec	Configure the permissible number of denied packets per second that a mobile unit on this WLAN may send before it is deauthenticated. The threshold range is 0-1000000 packets per second.
MU Deauthenticate	Configure whether or not mobile unit deauthentication is enabled for each WLAN. If <i>MU Deauthenticate</i> is enabled, any associated mobile unit which hit the thresholds configured for storm traffic will be deauthenticated. To enable deauthentication, check the box.

DHCP Trust	Select to enable DHCP trust on this WLAN. When disabled, any DHCP packets received on the interface is dropped.
ARP Trust	Select to enable ARP trust on this WLAN. ARP packets received on this interface are considered trusted and information from these packets is used to identify rogue devices.
ARP Rate	Enter the Address Resolution Protocol (ARP) threshold. The ARP threshold determines the number of ARP packets permissible per second. Rates can be between 0 and 1000000

- 6 Refer to the *Status* field for the state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 7 Click OK to use the changes to the running configuration and close the dialog.
- 8 Click *Cancel* to close the dialog without committing updates to the running configuration.

# **Configuring Denial of Service (DoS) Attack Firewall Rules**

To review Denial of Service Attack firewall rules:

- 1 Select *Security > Wireless Firewall* from the main tree menu.
- 2 Click the *Configuration* tab.
- 3 Click the *DoS Attack* tab.
4 The *DoS Attack* tab contains the following information:

	Security > Wireless Firewalls									
SUMMIT' WW3600 CONTROLLER	Security Policy Configuration Stat	Security Policy Configuration Statistics								
Controller      Network	ACL L2 WLAN DoS Attack Role Log Options									
	Туре	Check Enabled	Logging Level	Attack Count	Last Occurrence					
Services	Smurf	~	Warning	0	0:00:00.00					
▼ Security	Twinge	<ul> <li>✓</li> </ul>	Warning	0	0:00:00.00					
Access Point Detection	Invalid IP Protocol	<ul> <li>✓</li> </ul>	Warning	0	0:00:00.00					
Wirelace IDS/IDS	Ascend	<ul> <li>✓</li> </ul>	Warning	0	0:00:00.00					
	Chargen	<ul> <li>✓</li> </ul>	Warning	0	0:00:00.00					
Wireless Firewalls	Fraggle	<ul> <li>✓</li> </ul>	Warning	0	0:00:00.00					
- 🕞 NAT	ICMP Router Solicit	<ul> <li>✓</li> </ul>	Warning	0	0:00:00.00					
🚇 IKE Settings	ICMP Router Advt	<ul> <li>✓</li> </ul>	Warning	0	0:00:00.00					
IPSec VPN	IP Route Opt	<ul> <li>✓</li> </ul>	Warning	0	0:00:00.00					
E Dadius Server	Snork	✓	Warning	0	0:00:00.00					
Radius Server	FTP Bounce	✓	Warning	0	0:00:00.00					
Server Certificates	TCP Intercept	<ul> <li>✓</li> </ul>	Warning	0	0:00:00.00					
🛄 🚣 Enhanced Probe/Beacon Table	Bcast/Mcast ICMP	<ul> <li>✓</li> </ul>	Warning	0	0:00:00.00					
	TCP Header Fragmented	✓	Warning	0	0:00:00.00					
	WinNuke	<ul> <li>✓</li> </ul>	Warning	0	0:00:00.00					
h Managanan Assas	Land	×	Warning	0	0:00:00.00					
Management Access	UDP Short Header	<ul> <li>✓</li> </ul>	Warning	0	0:00:00.00					
Diagnostics	TCP Bad Sequence	×	Warning	0	0:00:00.00					
	TCP Fin Scan	×	Warning	0	0:00:00.00					
Login Details	TCP Null Scan	×	Warning	0	0:00:00.00					
0.0000000000000000000000000000000000000	TCP Xmas Scan	×	Warning	0	0:00:00.00					
Connect 10: 10.211.37.21	TCP Post Syn	✓	Warning	0	0:00:00.00					
User: admin	IP TTL Zero	×	Warning	0	0:00:00.00					
	IP Spoof	✓	Warning	0	0:00:00.00					
Message										
	Click on Log Level to edit, press TAB and Apply when done or ESCAPE to abort									
	Enable Disable All Disable All Clear Apply Revert 2 Help									
Save 🛃 Logout 🔀 Refresh										

#### Туре

Check Enabled

Logging Level

Displays the Denial of Service attack type. The controller currently supports enabling or disabling 28 types of DoS attack filters.

This field will show a green checkmark next to the Denial of Service Attack filters that are enabled on the controller firewall. When a DoS Attack filter is disabled a red "X" will be shown in this column.

The Logging Level field displays the level of Syslog logging enabled for each DoS Attack filter. The logging level uses standard Syslog levels of:

- Emergency
- Alert
- Critical
- Error
- Warning
- Notice
- Info
- Debug
- None

To change the logging level, click on the specific field and choose the logging level from the pull-down menu.

Attack Count	Displays the number of times that each DoS attack have been observed by the controller firewall. Clicking the <i>Clear Stats</i> button on this page will reset all <i>Attack Counts</i> to 0.
Last Occurrence	Displays the amount of time since each DoS attack has been observed by the controller firewall. Clicking the <i>Clear Stats</i> button on this page will reset all <i>Last Occurrence</i> timers to 0:00:00.00.

- **5** To enable a Denial of Service Attack filter, select a disabled rule from the table and click the Enable button. The *Check Enabled* field will show a green checkmark next to the Denial of Service Attack filters that are enabled on the controller firewall.
- **6** To disable a Denial of Service Attack filter, select an enabled rule from the table and click the *Disable* button. When a DoS Attack filter is disabled a red "X" will be shown in the *Check Enabled* column.



Of the 28 DoS Attack filters supported by the controller, 10 can be disabled individually. Those filters

are:

- Smurf
- Twinge
- Invalid IP protocol
- ICMP router advertisement
- Src ip route
- Echo ports
- Snork
- FTP bounce
- TCP intercept
- Bcast Mcast ICMP
- 7 To enable all Denial of Service Attack filters, click the *Enable All* button. The *Check Enabled* field will show a green checkmark next to the Denial of Service Attack filters that are enabled on the controller firewall.
- 8 To disable all Denial of Service Attack filters, click the *Disable All* button. When a DoS Attack filter is disabled a red "X" will be shown in the *Check Enabled* column.
- **9** To clear statistics for Denial of Service Attacks, click the *Clear Stats* button. This will reset all *Attack Counts* to 0 and all *Last Occurrence* times to 0:00:00.00.
- 10 Click the Apply button to save the changes made within the DoS Attach screen.
- **11** Click the *Revert* button to cancel any changes made within the DoS Attach screen and revert back to the last saved configuration.

## **Configuring the Role**

To view configured roles:

- 1 Select *Security > Wireless Firewall* from the main tree menu.
- 2 Click the *Configuration* tab.

#### 3 Click the *Role* tab.

	Sec	urity > Wireless I	Firewalls				
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Sec	urity Policy Configuration	Statistics				
Controller     Network     Services		ACL L2 WLAN DoS Att	ack Role Log Options				
Security     Access Point Detection     Gamma Wireless IDS/IPS						A	pply Revert
Wireless Firewalls		Sequence Number	Role Name	AP Location	ESSID	MU MAC Address	Group Name
🕞 NAT		10001	default-role			00-00-00-00-00	
IFSec VPN							
Radius Server							
Server Certificates							
Management Access     Diagnostics							
Login Details							
Connect To: 10.211.37.21							
User: admin							
-Message							
Save 🛃 Logout 🔀 Refresh		Edit Delete	Add				🕜 Help

- 4 Select the checkbox Role Assignment Immediate and click Apply to assign the role immediately.
- 5 Role configuration screen displays the following information:

Sequence Number	Displays the sequence number associated with each role. Sequence numbers determine the order in which roles are applied. Roles with lower sequence numbers are applied before those with higher sequence numbers. Sequence numbers are assigned when a role is created and cannot be edited.
Role Name	Displays the name of each role. The role name is configured when the role is created and cannot be edited.
AP Location	Displays the AP Location filters, if any, applied to each role. The AP location filters can be set when the role is created or may be edited by selecting a role and clicking the <i>Edit</i> button.
ESSID	Displays the ESSID filters, if any, applied to each role. The ESSID location filters can be set when the role is created or may be edited by selecting a role and clicking the <i>Edit</i> button.
MU MAC Address	Displays the MU MAC Address filters, if any, applied to each role. The MU MAC Address filters can be set when the role is created or may be edited by selecting a role and clicking the <i>Edit</i> button.
Group Name	Displays the RADIUS Group name, if any, that is associated with each role. The Group Name filters can be set when the role is created or may be edited by selecting a role and clicking the <i>Edit</i> button.

- **6** To create a new role, click the *Add* button. For more information see "Creating a new Role" on page 436.
- 7 To edit an existing role, click the *Edit* button and modify the filter settings.
- 8 To remove a role, select that rule from the table and click the *Delete* button. A confirmation will be displayed before the rule is deleted from the controller.

#### **Creating a new Role**

To add new role:

- 1 Select *Security* > *Wireless Firewall* from the main tree menu.
- 2 Click the *Configuration* tab.
- 3 Click the *Role* tab.

#### 4 Click the *Add* button.

Configuration Sequence No. (1 - 10000) Rol AP Location Any (1 - 10000) M ESSID Any M Group Name Any M	le Name IU MAC I Any U MAC U MAC Mask
Authentication Any No Authentication 802.1X EAP Kerberos Hotspot MAC Authentication	Encryption   Any   No Encryption   VWEP 64   WEP 128   TKIP   CCMP   TKIP-CCMP   KeyGuard   WEP 128 KeyGuard
atus:	OK Cancel 🕢 Help

## 5 To create a new role configure the following information:

Sequence Number	Enter a sequence number to be associated with each role. Sequence numbers determine the order that role are applied. Roles with lower sequence numbers are applied before those with higher sequence numbers. Sequence numbers are assigned when a role is created and cannot be edited.
Role Name	Enter a name for each role. The role name is configured when the role is created and cannot be edited.

#### Summit WM3000 Series Controller System Reference Guide

AP Location	Select an AP Location filter, if any, to apply to the role.
	Available AP Location filters are:
	<ul> <li>Exact: The role will only be applied to APs with the exact location string specified in the role.</li> </ul>
	<ul> <li>Contains: The role will be applied to APs whose location contains the location string specified in the role.</li> </ul>
	<ul> <li>Not Contains: The role will be applied to APs whose location does not contain the location string specified in the role.</li> </ul>
	Any: The role will be applied to any AP Locations.
ESSID	Select an ESSID filter, if any, to apply to the role.
	Available ESSID filters are:
	<ul> <li>Exact: The role will only be applied when the exact ESSID string specified in the role.</li> </ul>
	<ul> <li>Contains: The role will be applied when the ESSID contains the string specified in the role.</li> </ul>
	<ul> <li>Not Contains: The role will be applied when the ESSID does not contain the string specified in the role.</li> </ul>
	Any: The role will be applied to any ESSIDs.
Group Name	Select a Group Name filter, if any, to apply to the role.
	Available Group Name filters are:
	<ul> <li>Exact: The role will only be applied when the exact RADIUS Group Name string specified in the role.</li> </ul>
	<ul> <li>Contains: The role will be applied when the RADIUS Group Name contains the string specified in the role.</li> </ul>
	<ul> <li>Not Contains: The role will be applied to when the RADIUS Group Name does not contain the string specified in the role.</li> </ul>
	Any: The role will be applied to any RADIUS Group Name.
MU MAC Address	Configure the MU MAC Address filters, if any, applied to each role. The MU MAC Address filter can be set to apply the role to any MU MAC Address or a specific MU MAC Address or a MU MAC Mask.
Authentication	Select an Authentication filter, if any, to apply to the role.
	Available Authentication filters are:
	<ul> <li>Equals: The role will only be applied when the Authentication type matches the exact Authentication method specified in the role.</li> </ul>
	<ul> <li>Not Equals: The role will only be applied when the Authentication type does not match the exact Authentication method specified in the role.</li> </ul>
	• Any: The role will be applied to any Authentication type.
Encryption	Select an Encryption filter, if any, to apply to the role.
	Available Encryption filters are:
	<ul> <li>Equals: The role will only be applied when the Encryption type matches the exact Encryption method specified in the role.</li> </ul>
	<ul> <li>Not Equals: The role will only be applied when the Encryption type does not match the exact Encryption method specified in the role.</li> </ul>
	• Any: The role will be applied to any Encryption type.
	and for the state of the respectence de from the exclusion This Cold discharge

- 6 Refer to the *Status* field for the state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 7 Click *OK* to use the changes to the running configuration and close the dialog.

8 Click *Cancel* to close the dialog without committing updates to the running configuration.

# **Configuring Firewall Logging Options**

To view firewall logging rules:

- **1** Select *Security > Wireless Firewall* from the main tree menu.
- 2 Click the *Configuration* tab.
- 3 Click the *Log Options* tab.

	Security > Wireless Firewalls
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Security Policy Configuration Statistics
Controller     Network	ACL L2 WLAN DoS Attack Role Log Options
Services     Security     Access Point Detection     Wireless IDS/IPS     Wireless Firewalls	Log Options Log will be enabled only when threshold set in L2/WLAN config is exceeded.
NAT 	Arp Log : Disabled 💌
Enhanced Probe/Beacon Table	Broadcast Log : Disabled 💌
Management Access     Diagnostics	Multicast Log : Disabled 💌
Login Details Connect To: 10.211.37.21 User: admin	Unknown Unicast Log : Disabled 💙
Save Save	Apply Revert OHelp

4 Select the Syslog logging levels for each of the following log types:

ARP Log	The ARP Log field displays the level of Syslog logging enabled for
	excessive ARP on an interface. The logging level uses standard Syslog
	levels of:

- Emergency
- Alert
- Critical
- Error
- Warning
- Notice
- Info
- Debug
- Disabled

To change the logging level, click the specific field and choose the logging level from the pulldown menu.

Broadcast Log The *Broadcast Log* field displays the level of syslog logging enabled for excessive broadcasts on an interface.

The logging level uses standard Syslog levels of:

- Emergency
- Alert

٠

- Critical
- Error
- Warning
- Notice
- Info
- Debug
- Disabled

To change the logging level, click the specific field and choose the logging level from the pulldown menu.

Multicast Log The *Multicast Log* field displays the level of syslog logging enabled for excessive multicast on an interface.

The logging level uses standard Syslog levels of:

- Emergency
- Alert
- Critical
- Error
- Warning
- Notice
- Info
- Debug
- Disabled

To change the logging level, click the specific field and choose the logging level from the pulldown menu.

Unknown Unicast Log The *Unknown Unicast Log* field displays the level of syslog logging enabled for excessive unknown unicasts on an interface. The logging level uses standard Syslog levels of:

- Emergency
  - Alert

•

- Critical
- Error
- Warning
- Notice
- Info
- Debug
- Disabled

To change the logging level, click the specific field and choose the logging level from the pulldown menu.

- 5 When all logging options have been modified, click the *Apply* button to commit those changes to the controller.
- 6 To undo any changes and go back to the previously saved logging options, click the *Revert* button.

# **Reviewing Firewall and ACL Statistics**

Use the Statistics tab to view set of statistics for ACL, DHCP Snoop Entry and Role based firewalls.

#### **Reviewing ACL Statistics**

To review ACL statistics:

- 1 Select *Security > Wireless Firewall* from the main menu tree.
- 2 Click the *Statistics* tab.

3 From the *Statistics* section select the *Statistics* tab.

	Security > Wireless Firewalls									
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Sec	urity Policy	Configuration Statist	ics						
Controller	١٢	Statistics D	HCP Snoop Entry Rol	в						
Network		7-1		Durbanet	Low	High	Low	High	Packets	Packets
			Action	Protocol	Source IP	Source IP	Destination IP	Destination IP	in	out
Arcess Point Detection										
🚇 IKE Settings										
Radius Server										
Enhanced Probe/Beacon Table										
Management Access										
▶ Diagnostics										
Login Details										
Connect To: 10.211.37.21										
User: admin										
Message										
									_	
		Details	Export							2 Help
Save Dogout 🔀 Refresh										

4 Refer to the following information as displayed within the *Statistics* tab:

Interface	Displays the physical/virtual interfaces used to add the ACL association to the controller.
Action	Displays the permit, deny or mark designation for the ACL. If the action is to mark, the packet is tagged for priority.
Protocol	Displays the permit, deny or mark designation for the ACL. If the action is to mark, the packet is tagged for priority or "type of service."
Low Source IP	Displays the Low Source IP Address from where the packets are sourced.
High Source IP	Displays the High Source (highest address in available range) IP Address from where the packets are sourced.
Low Destination IP	Displays the Low Destination (lowest address in available range) IP Address.
High Destination IP	Displays the High Destination IP Address.
Packets In	Displays the number of packets (in bytes) transmitted over the ACL.
Packets Out	Displays the number of instances this ACL has been used. Periodically review to determine whether specific ACLs should be deleted or modified to make relevant.

5 Select an interface and click the *Details* button to display a more robust set of statistics for the selected interface.

Details			
Index	22444	Rule Precedence	14
Interface	vlan1	Action	permit
Protocol	ip	Times Used	0
Low Source IP	0.0.0.0	High Source IP	255.255.255.255
Low Destination IP	0.0.0.0	High Destination IP	255.255.255.255
Active Flows	0	Total Flows	0
Packets in	0		
Packets out	0		
Status:			
			Close 2 Help

6 Click the *Export* to export the selected ACL attribute to a user specified location.

### **Viewing DHCP Snoop Entry Statistics**

To review DHCP Snoop Entry statistics:

- 1 Select *Security* > *Wireless Firewall* from the main menu tree.
- 2 Click the *Statistics* tab.

3 From the *Statistics* section select the *DHCP Snoop Entry* tab.

	Security > Wireless Firewalls	
SUMMII WM3600 CONTROLLER	Security Policy Configuration Statistics	
Controller	Statistics DHCP Snoop Entry Role	
▶ Network		
► Services	Show Filtering Options View by Page Oview all <<< Page	1 OF 1 GO > >>
▼ Security	Client IP Address VLAN ID MAC Address Type	Lease Time Ingress Source
	10 · 211 · 37 · 21 100-04-96-42-15-68 DhcpClient	5011200 localport
- A IKE Settings		
- 🔄 Server Certificates		
Managament Accase		
Management Access		
Login Details		
Connect To: 10.211.37.21		
User: admin		
	Filtering is disabled Page 1 of 1 loaded.	
		📀 Help
🔊 🔊 Save 🛃 Logout 🔀 Refresh		

4 Refer to the following information as displayed within the *DHCP Snoop Entry* tab:

Client IP Address	Displays the DHCP Client IP Address for each entry.
VLAN ID	Displays the VLAN ID number, if any, for each entry in the DHCP Snoop Entry table. The range is <1-4094>. The default value is 1.
MAC Address	Displays the MAC Address of each DHCP Client, DHCP Server or Router in the table.
Туре	Displays the type for each DHCP Snoop Entry. Available entry types are:
	DHCP Client
	DHCP Server
	Router
	DHCP Server Router
	DHCP Client Router
Lease Time	Displays the DHCP remaining Lease Time for each entry in the table.
Ingress Source	Displays the MU port number for each entry in the DHCP Snoop Entry table.

### **Viewing Role Based Firewall Statistics**

The Role Based Firewall statistics information displays a list of mobile units associated with each role name.

To review Role Based Firewall statistics:

- 1 Select *Security* > *Wireless Firewall* from the main menu tree.
- 2 Click the *Statistics* tab.
- **3** From the *Statistics* section select the *Role* tab.

	Security > Wireless Firewalls
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Security Policy Configuration Statistics
▶ Controller	Statistics DHCP Snoop Entry Role
▶ Network	Role Name
▶ Services	
<ul> <li>Security</li> </ul>	
Access Point Detection	
IKE Settings	
IPSec VPN	
▶ Management Access	
► Diagnostics	
Login Details	
Connect To: 10.211.37.21	
User: admin	
Message	
	Hein
Save 🛛 🔁 Logout 🔂 Refresh	

4 Refer to the following information as displayed within the *Role* tab:

Role Name	Displays the <i>Role Names</i> for all roles that are active and have mobile units associated with them.
Assigned MUs	Clicking on a <i>Role Name</i> will display all mobile units that are associated with the selected role.

# **Configuring NAT Information**

*Network Address Translation* NAT provides the translation of an *Internet Protocol* (IP) address within one network to a different, known IP address within another network. One network is designated as the private network, while the other is public. NAT provides a layer of security by translating private (local)

Summit WM3000 Series Controller System Reference Guide

network addresses to one or more public IP addresses. For example, when an administrator wants to allow individuals on the WAN side access to a particular FTP or Web server located on one of the LAN subnets but does not want to permit any other access, NAT is the appropriate solution.

Using NAT, a user can mark one or more interfaces as inside or outside. When a user creates a NAT rule for inside or outside application, it is applied on all the interfaces marked as inside or outside respectively. NAT operates on the controller to connect two networks together. An inside network is assigned addresses requiring conversion into valid addresses before packets can be forwarded to an outside network. The translation process operates in parallel with packet routing.

NAT enables network administrators to move a Web or FTP Server to another host without having to troubleshoot broken links. Change the inbound mapping with the new inside local address to reflect the new host. Configure changes to your internal network seemlessly since the only external IP address either belongs to the controller or from a pool of global addresses.

The controller NAT configuration process is divided into the following configuration activities:

- Defining Dynamic NAT Translations on page 446
- Defining Static NAT Translations on page 449
- Configuring NAT Interfaces on page 453
- Viewing NAT Status on page 455

### **Defining Dynamic NAT Translations**

Dynamic NAT translates the IP address of packets going out from one interface to another interface based on the conditions configured in the list. Dynamic NAT requires packets to be controllered through the NAT router to generate translations in the controller translation table.

Refer to the NAT screen's *Dynamic Translation* tab to view existing dynamic NAT configurations available to controller.

To view and add/edit a dynamic NAT configuration:

- **1** Select *Security* > *NAT* from the main menu tree.
- 2 Click the *Dynamic Translation* tab.

	Security > NAT				
SUMMIT' WM3800 CONTROLLER	Dynamic Translation Static Tr	anslation Interfaces Status			
▶ Controller	Туре	Direction	Access List	Interface	NAT Address
▶ Network					
▶ Services					
✓ Security					
- P NAT					
INE Settings					
Enhanced Probe/Beacon Table					
_					
Management Access					
▶ Diagnostics					
Login Details					
Connect To: 10.211.37.21					
User: admin					
Message					
Save Save Cogout Refresh	Edit Delete	Add			🕑 Help

3 Refer to the following information as displayed within the *Dynamic Translation* tab.

Туре	Displays the NAT type as either:
	<ul> <li>Inside—Applies NAT on packets arriving on interfaces marked as inside. These interfaces should be private networks not accessible from outside (public) networks.</li> </ul>
	<ul> <li>Outside—Applies NAT on packets coming in on interfaces marked as outside. These controller interfaces should be public or outside networks accessible from anywhere on the Internet.</li> </ul>
Direction	Displays the direction as either:
	<ul> <li>Source—The inside network is transmitting data over the network to its intended destination. On the way out, the source IP address is changed in the header and replaced by the (public) IP address.</li> </ul>
	<ul> <li>Destination—Packets passing through the NAT on the way back to the controller managed LAN are searched against the records kept by the NAT engine. The destination IP address is changed back to the specific internal private class IP address to reach the LAN over the controller managed network.</li> </ul>

Summit WM3000 Series Controller System Reference Guide

Access List	Defines the packet selection criteria for NAT. NAT is applied only on packets which match a rule defined in the access-list. Only the Standard IP and Extended IP Access List can be used.
Interface	Defines the interface through which packets are routed. The source IP address and source port number (only if IP protocol is TCP or UDP) of packets is changed to the interface IP address and a random port number.
NAT Address	This is the IP address used during NAT. The users can configure this address.

- **4** Select an existing NAT configuration and click the *Edit* button to modify the settings of this existing NAT configuration. The fields within the Edit screen are similar to those displayed when adding a new NAT configuration.
- 5 Select an existing NAT configuration and click the *Delete* button to remove it from the list of available configurations.
- 6 Click the *Add* button to display a screen to create a new NAT configuration and add it to the list of available configurations. For more information, see "Adding a New Dynamic NAT Configuration" on page 448.

#### Adding a New Dynamic NAT Configuration

If the existing NAT configurations displayed with the Configuration prove unsuitable for translation, consider creating a new one.

To define a new NAT configuration:

- 1 Select *Security* > *NAT* from the main menu tree.
- 2 Click the *Dynamic Translation* tab.
- 3 Click the *Add* button.

Configuration	Add Dynam	ic Translati
Туре	Inside	*
Direction	Source	•
Access List	100	*
Interface	vian1	
Enable NAT Addr	ess 🗖	
NAT Address		-

- 4 Define the NAT *Type* from the drop-down menu. Options include:
  - *Inside*—The set of networks subject to translation. These are the internal addresses you are trying to prevent from being exposed to the outside world.
  - *Outside*—All other addresses. Usually these are valid addresses located on the Internet. Outside addresses pose no risk if exposed over a publicly accessible network.

- 5 Define the NAT *Direction* from the drop-down menu. Options include:
  - *Source*—The inside network is transmitting data over the network its intended destination. On the way out, the source IP address is changed in the header and replaced by the (public) IP address.
  - *Destination*—Packets passing through the NAT on the way back to the controller managed LAN are searched against to the records kept by the NAT engine. There the destination IP address is changed back to the specific internal private class IP address in order to reach the LAN over the controller managed network.
- **6** Use the *Access List* drop-down menu to select the list of addresses used during NAT translation. These addresses (once translated) will not be exposed to the outside world when the translation address is used to interact with the remote destination
- 7 Use the *Interface* drop-down menu to select the VLAN used as the communication medium between the source and destination points within the NAT configuration. Ensure the VLAN selected represents the intended network traffic within the NAT supported configuration. VLAN1 is available by default.
- 8 Use the Enable NAT Address option to configure an IP address to be used during NAT.
- 9 Enter the IP address to be used during NAT in the NAT Address text field.
- **10** Refer to the *Status* field for the state of the requests made from applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 11 Click *OK* to use the changes to the running configuration and close the dialog.
- 12 Click Cancel to close the dialog without committing updates to the running configuration.

### **Defining Static NAT Translations**

Static NAT creates a permanent, one-to-one mapping between an address on an internal network and a perimeter or external network. To share a Web server on a perimeter interface with the Internet, use static address translation to map the actual address to a registered IP address. Static address translation hides the actual address of the server from users on insecure interfaces. Casual access by unauthorized users becomes much more difficult. Static NAT requires a dedicated address on the outside network for each host.

Refer to the NAT screen's *Static Translation* tab to view existing static NAT configurations available to controller.

To view and add/edit a dynamic NAT configuration:

- **1** Select *Security* > *NAT* from the main menu tree.
- 2 Click the *Static Translation* tab.

	Security > NAT						
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Dynamic Translation	Static Translation	Interfaces Status				
▶ Controller	Туре	Direction	Protocol	Actual Address	Local Port	NATed Address	Global Port
Network     Services		1					
▼ Security							
Access Point Detection							
Wireless IDS/IPS							
wireless Firewais							
IKE Settings							
Radius Server							
Management Arcess							
<ul> <li>Diagnostics</li> </ul>							
L ogin Details							
Connect To: 10 211 27 21							
User: admin							
Messae							
message							
Save Save Cogout CRefresh	Edit	)elete Add					🕜 Help

3 Refer to the following information as displayed within the *Static Translation* tab.

Туре	Displays the NAT type as either:
	<ul> <li>Inside—The set of networks subject to translation. These are the internal addresses you are trying to prevent from being exposed to the outside world.</li> </ul>
	<ul> <li>Outside—All other addresses. Usually valid addresses located on the Internet. Outside addresses pose no risk if exposed over a publicly accessible network.</li> </ul>
Direction	Displays the Direction as either:
	<ul> <li>Source—The inside network is transmitting data over the network its intended destination. On the way out, the source IP address is changed in the header and replaced by the (public) IP address.</li> </ul>
	<ul> <li>Destination—Packets passing through the NAT on the way back to the controller managed LAN are searched against to the records kept by the NAT engine. There the destination IP address is changed back to the specific internal private class IP address to reach the LAN over the controller managed network.</li> </ul>

Protocol	Displays the tcp or udp option selected for use with the static translation.
Local Address	Displays the Local Address used at the (source) end of the static NAT
(Actual Address in Summit WM3400)	configuration. This address (once translated) will not be exposed to the outside world when the translation address is used to interact with the remote destination.
Local Port	Applies NAT on packets matching the specified port number. The port number matched can be either source or destination based on the direction specified. This option is valid only if the direction specified is <i>destination</i> .
Global Address (NATed Address in Summit WM3400)	Modifies the IP address of the matching packet to the specified value. The IP address modified can be either source or destination based on the direction specified.
Global Port	Modifies the port number of the matching packet to the specified value. This option is valid only if the direction specified is <i>destination</i> .

- 4 Select an existing NAT configuration and click the *Edit* button to display screen to modify the settings of this existing NAT configuration. The fields within the Edit screen are similar to those displayed when adding a new NAT configuration.
- 5 Select an existing NAT configuration and click the *Delete* button to remove it from the list of available configurations displayed.
- 6 Click the *Add* button to display screen to create a new NAT configuration and add it to the list of available configurations. For more information, see "Adding a New Dynamic NAT Configuration" on page 448.

#### Adding a New Static NAT Configuration

If existing NAT configurations prove unsuitable for translation, consider creating a new one.

To define a new NAT configuration:

- 1 Select *Security* > *NAT* from the main menu tree.
- 2 Click the *Static Translation* tab.

3 Click the *Add* button.

Security > NAT > Configura	ition 🔀
Configuration	Add Static Translation
Туре	Inside 💌
Direction	Source 💌
Actual Address	
Local Port (1 - 65535)	
Protocol	<b>T</b>
NATed Address	
Global Port (1 - 65535)	
Status:	
OK	Cancel 📀 Help

- 4 Define the NAT *Type* from the drop-down menu. Options include:
  - Inside—The set of networks subject to translation. These are the internal addresses you are trying to prevent from being exposed to the outside world.
  - Outside—All other addresses (usually valid addresses located on the Internet). Outside addresses pose no risk if exposed over a publicly accessible network.
- 5 Define the NAT *Direction* from the drop-down menu. Options include:
  - Source—The inside network is transmitting data over the network its intended destination. On the way out, the source IP address is changed in the header and replaced by the (public) IP address.
  - Destination—Packets passing through the NAT on the way back to the controller managed LAN are searched against to the records kept by the NAT engine. There the destination IP address is changed back to the specific internal private class IP address to reach the LAN over the controller managed network.
- 6 Enter the *Local Address* (Actual Address in Summit WM3400) used at the local (source) end of the NAT configuration. This address (once translated) will not be exposed to the outside world when the translation address is used to interact with the remote destination.
- 7 Enter the *Local Port* (1–65535) used to for the translation between the controller and its NAT destination.
- 8 Use the *Protocol* drop-down menu to select either *TCP* or *UDP* as the protocol



NOTE

After selecting (and saving) a protocol type of TCP or UDP (using the Web UI), the controller CLI will not display the selected protocol type or provide an option to configure it. Ensure both the protocol and port are defined using the Web UI.

- **9** Enter the *Global Address* (NATed port in Summit WM3400) to assign to a host in the outside network. This should be interpreted as a secure address.
- 10 Displays the *Global Port* used to for the translation between the controller and its NAT destination.
- **11** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something is wrong in the transaction between the applet and the controller.
- 12 Click OK to use the changes to the running configuration and close the dialog.
- 13 Click Cancel to close the dialog without committing updates to the running configuration.

## **Configuring NAT Interfaces**

The NAT Interface is the VLAN used to route controller data traffic between the source and destination address locations within the controller-managed network. Any of the default VLANs is available as the NAT interface, in addition to any other VLANs created. In addition to selecting the VLAN, specify the Inside or Outside NAT type.

To view and configure a NAT interface:

- **1** Select *Security* > *NAT* from the main menu tree.
- 2 Click the *Interfaces* tab.

	Security > NAT			
SUMMIT'S WM3600 CONTROLLER	Dynamic Translation Static Translation Interfaces Status			
▶ Controller	Interface	Туре		
▶ Network				
▶ Services				
▼ Security				
Access Point Detection				
- 🕞 NAT				
IKE Settings				
PSec VPN				
Radius Server				
Server Certificates				
Enhanced Probe/Beacon Table				
Management Access				
▶ Diagnostics				
Login Details				
Connect To: 10.211.37.21				
User: admin				
Magazara				
message				
Save 🛃 Logout 🔀 Refresh	Edit Delete Add	aleH 📀		

3 Refer to the following information as displayed within the *Interface* tab:

Interface	Displays the VLAN used as the inside or outside NAT type. All defined VLANs are available from the drop-down menu for use as the interface.	
Туре	Displays the NAT type as either:	
	• <i>Inside</i> —The set of controller-managed networks subject to translation. These are the internal addresses you are trying to prevent from being exposed to the outside world.	
	• <i>Outside</i> —All other addresses. Usually these are valid addresses located on the Internet. Outside addresses pose no risk if exposed over a publicly accessible network.	

- **4** To Edit an existing interface, select it from the list of available interfaces and click the *Edit* button. An Edit Interface screen displays allowing the user to modify the VLAN and interface type (inside or outside).
- **5** If an interface is obsolete or of no use to the NAT translation process, select it and click the *Delete* button to remove it from the list of interfaces available.
- **6** If modifying an existing interface is not a valid option, consider configuring a new interface. To define a new NAT interface:

**a** Click the *Add* button from within the Interfaces tab.

Security > NAT > Configuration			
Configuration		Add Interface	
Interface Type	vlan1 Inside	•	
Status:	Cancel	🕐 Help	

- **b** Use the *Interface* drop-down menu to select the VLAN used as the communication medium between the controller managed network and its destination (within the insecure outside world).
- **c** Use the *Type* drop-down menu to specific the Inside or Outside designation as follows:
  - *Inside*—The set of controller-managed networks subject to translation. These are the internal addresses you are trying to prevent from being exposed to the outside world.
  - *Outside*—All other addresses. Usually these are valid addresses located on the Internet. Outside addresses pose no risk if exposed over a publicly accessible network.
- **d** Refer to the *Status* field for the state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- e Click *OK* to use the changes to the running configuration and close the dialog.
- f Click *Cancel* to close the dialog without committing updates to the running configuration.

### **Viewing NAT Status**

Use the *Status* tab to review the NAT translations configured thus far for the controller. The Status tab displays the inside and outside local and global IP addresses.

To view and configure a NAT interface:

- **1** Select *Security* > *NAT* from the main menu tree.
- **2** Click the *Status* tab.

Security > NAT					
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Dynamic Translation	Static Translation	Interfaces Status		
▶ Controller	Inside	-Global	Inside-Local	Outside-Global	Outside-Local
▶ Network			1		
▶ Services					
▼ Security					
Access Point Detection					
Wireless IDS/IPS					
Wireless Firewalls					
IKE Settings					
Radius Server					
Management Access					
▶ Diagnostics					
Login Details					
Connect To: 10 211 27 21					
Llear: admin					
dumm					
Message					
🔊 Save 🛃 Logout 🔀 Refresh	Export				[ 🛛 Help

**3** Refer to the following to assess the validity and total NAT translation configurations available to the controller.

Inside-Global	Displays the internal global pool of addresses (allocated out of the controller's private address space but relevant to the outside) you are trying to prevent from being exposed to the outside world.
Inside Local	Displays the internal local pool of addresses (addresses internal to the controller) you are trying to prevent from being exposed to the outside world.
Outside-Global	The IP address of an outside host as it appears to the inside network.
Outside-Local	The configured IP address assigned to a host in the outside network.

4 Click the *Export* button to export the contents of the table to a *Comma Separated Values* file (CSV).

# **Configuring IKE Settings**

IKE (also known as ISAKMP) is the negotiation protocol enabling two hosts to agree on how to build an IPSec security association. To configure the security appliance for virtual private networks, set global IKE parameters that apply system wide and define IKE policies peers negotiate to establish a VPN tunnel.

IKE protocol is an IPSec standard protocol used to ensure security for VPN negotiation, and remote host or network access. IKE provides an automatic means of negotiation and authentication for communication between two or more parties. IKE manages IPSec keys automatically.

The IKE configuration is defined by the following:

- Defining the IKE Configuration on page 457
- Setting IKE Policies on page 459
- Viewing SA Statistics on page 463



NOTE

By default, the IKE feature is enabled. Extreme Networks does not support disabling the IKE server.



#### NOTE

The default isakmp policy will not be picked up for IKE negotiation if another crypto isakmp policy is created. For the default isakmp policy to be picked up for AAP adoption you must first create the default isakmp policy as a new policy with default parameters. This needs to be done if multiple crypto isakmp policies are needed in the controller configuration.

## **Defining the IKE Configuration**

Refer to the *Configuration* tab to enable (or disable) IKE and define the IKE identity (for exchanging identities).

Use IKE to specify IPSec tunnel attributes for an IPSec peer and initiate an IKE negotiation with the tunnel attributes. This feature is best implemented in a crypto hub scenario. This scenario is scalable since the keys are kept at a central repository (the RADIUS server) and more than one controller and application can use the information.

To view the current set of IKE configurations:

- 1 Select *Security* > *IKE Settings* from the main menu tree.
- 2 Click the *Configurations* tab.

	Security > IKE Settings		
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration IKE Policies SA Statistics		
Controller     Network     Services     Security	IKE Settings Keep Alive <u>10</u> seconds Pre-shared Keys	Apply Revert	
Wireless IDS/IPS	IKE Peer	Кеу	
IKE Settings			
Management Access     Diagnostics			
Login Details Connect To: 10.211.37.21			
User: admin Message			
Save 🛃 Logout 🔀 Refresh	Edit Delete Add	Pelp	

During IKE negotiations, peers must identify themselves to one another. Thus, the configuration you define is the identification medium for device recognition.

- 3 Set a Keep Alive interval (in seconds) the controller uses for monitoring the continued presence of a peer and report of the client's continued presence. The client notifies you when the peer is no longer present. The default interval is 10 seconds.
- 4 Click the Apply button (within the IKE Settings field) to save the configuration.
- 5 Click the *Revert* (within the IKE Settings field) to rollback to the previous configuration.
- 6 Refer to the *Pre-shared Keys* field to review the following information:

Peer IP Address	Use the Peer IP Address to associate an IP address with the specific
	tunnel used by a group of peers.
Key	Displays the string ID a remote peer uses to look up pre-shared keys.

#### NOTE

RSA keys are not supported for IKE negotiation on this controller.

- 7 Highlight an existing set of pre-shared Keys and click the *Edit* button to revise the existing peer IP address and key.
- 8 Select an existing entry and click the *Delete* button to remove it.
- **9** If the properties of an existing peer IP address and key are no longer relevant and cannot be edited, click the *Add* button to create a new pre-shared key.

	Security > IKE Settings > Add Pre-shared Key				
	Add Pre-shared Key				
ç					
	C Peer IP Address				
•	C Distinguished Name				
	C Hostname				
	Кеу				
	Aggressive Mode				
	Status:				
	OK Cancel 📀 Help				

- **a** Select the *Peer IP Address checkbox* to associate an IP address with the specific tunnel used by a group of peers or, select the *Distinguished Name* checkbox to configure the controller to restrict access to those peers with the same distinguished name, or select the *Hostname* checkbox to allow shared-key messages between corresponding hostnames.
- **b** Define the *Key* (string ID) a remote peer uses to look up the pre-shared to interact securely with peers within the tunnel.
- **c** Refer to the *Status* field for the current state of requests made from the applet. This field displays error messages if something is wrong in the transaction between the applet and the controller.
- d Click OK to use the changes to the running configuration and close the dialog.
- e Click Cancel to close the dialog without committing updates to the running configuration.

### **Setting IKE Policies**

Each IKE negotiation is divided into two phases. Phase 1 creates the first tunnel (protecting later IKE negotiation messages) and phase 2 creates the tunnel protecting the data. To define the terms of the IKE negotiation, create one or more IKE policies. Include the following:

- An authentication scheme to ensure the credentials of the peers
- An encryption scheme to protect the data
- A HMAC method to ensure the identity of the sender, and validate a message has not been altered
- A Diffie-Hellman group establishing the strength of the of the encryption-key algorithm.
- A time limit for how long the encryption key is used before it is replaced.

Summit WM3000 Series Controller System Reference Guide

If IKE policies are not defined, the controller uses the default policy (with a default priority of 10001) and contains the default values. When IKE negotiations begin, the peer initiating the negotiation sends its policies to the remote peer. The remote peer searches for a match with its own policies using the defined priority scheme.

An IKE policy matches when they have the same encryption, hash, authentication and Diffie-Hellman settings. The SA lifetime must also be less than or equal to the lifetime in the policy sent. If the lifetimes do not match, the shorter lifetime applies. If no match exists, IKE refuses negotiation.

To view the current set of IKE policies:

- 1 Select *Security* > *IKE Settings* from the main menu tree.
- 2 Click the *IKE Policies* tab.

	Security > IKE Settings		
SUMMII" WM3600 CONTROLLER	Configuration IKE Policies SA Statistics		
▶ Controller	Show Filtering Options		
Network     Services	Sequence Number         Encryption         Hash Value         Authentication Type         SA Lifetime (sec.)         DH	Group	
▼ Security	10001 3DES SHA1 Pre-shared Key 86400 Group 2		
Access Point Detection			
Wireless Firewalls			
🚇 IKE Settings			
Radius Server			
CA Enhanced Probe/Beacon Lable			
Management Access			
▶ Diagnostics			
Login Details			
Connect To: 10.211.37.21			
User: admin			
Message			
	Filtering is disabled		
Save 🛃 Logout 🔀 Refresh	Edit Delete Add	2 Help	

**3** Refer to the values displayed within the IKE Policies tab to determine if an existing policy requires revision, removal or a new policy requires creation.

Sequence Number Displays the sequence number for the IKE policy. The available range is from 1 to 10,000, with 1 being the highest priority value.

Encryption	Displays the encryption method protecting data transmitted between peers. Options include:	
	• DES 56-bit DES-CBC—The default value.	
	• <i>3DES</i> —168-bit Triple DES.	
	• AES—128-bit AES.	
	• AES 192—192-bit AES.	
	• AES 256—256-bit AES.	
Hash Value	Displays the hash algorithm used to ensure data integrity. The hash value validates a packet comes from its intended destination, and has not been modified in transit. Options include:	
	• SHA—The default value.	
	• <i>MD5</i> —MD5 has a smaller digest and is somewhat faster than SHA-1.	
Authentication Type	Displays the authentication scheme used to validate the identity of each peer. Pre-shared keys do not scale accurately with a growing network but are easier to maintain in a small network. Options include:	
	Pre-shared Key—Uses pre-shared keys.	
	• <i>RSA Signature</i> —Uses a digital certificate with keys generated by the RSA signatures algorithm.	
SA Lifetime	Displays an integer for the SA lifetime. With longer lifetimes, security defines future IPSec security associations quickly. Encryption strength is great enough to ensure security without using fast rekey times. Extreme Networks recommends using the default value.	
DH Group	Displays the <i>Diffie-Hellman</i> (DH) group identifier. IPSec peers use the defined value to derive a shared secret without transmitting it to one another.	



192-bit AES and 256-bit AES are not supported for manual IPSec sa configurations.

4 Highlight an existing policy and click the *Edit* button to revise the policy's existing sequence number, encryption scheme, hash value, authentication scheme, SA lifetime and DH group.

Security > IKE Settings > Edi	it IKE Policy	×
Edit IKE Policy		121
Sequence Number	121	
Encryption	DES	
Hash Value	SHA1	
Authentication Type	RSA Signature 💌	
SA Lifetime (sec.)	100	
DH Group	Group 1	
Status:		
	OK Cancel 🕜 He	elp

- 5 Select an existing policy and click the *Delete* button to remove it from the table.
- **6** If the properties of an existing policy are no longer relevant and cannot be edited to be useful, click the *Add* button to define a new policy.

Security > IKE Settings > Add new IKE Policy			
Add new IKE Policy			
Sequence Number	11		
Encryption	DES		
Hash Value	SHA1		
Authentication Type	RSA Signature 💌		
SA Lifetime (sec.)	100		
DH Group	Group 1		
Status:			
OK Cancel 📀 Help			

**a** Configure a set of attributes for the new IKE policy:

Sequence Number	Define the sequence number for the IKE policy. The available range is from 1 to 10,000 with 1 being the highest priority value.				
Encryption	Set the encryption method used to protect the data transmitted between peers. Options include:				
	DES 56-bit DES-CBC—The default value.				
	• <i>3DES</i> —168-bit Triple DES.				
	• <i>AES</i> —128-bit AES.				
	• AES 192—192-bit AES.				
	• <i>AES 256</i> —256-bit AES.				
Hash Value	Define the hash algorithm used to ensure data integrity. The hash value validates a packet comes from its intended source and has not been modified in transit. Options include:				
	SHA—The default value.				
	• <i>MD5</i> —MD5 has a smaller digest and is somewhat faster than SHA-1.				
Authentication Type	Set the authentication scheme used to validate the identity of each peer. Pre-shared keys do not scale accurately with a growing network but are easier to maintain in a small network. Options include:				
	Pre-shared Key—Uses pre-shared keys.				
	• <i>RSA Signature</i> —Uses a digital certificate with keys generated by the RSA signatures algorithm.				
SA Lifetime	Define an integer for the SA lifetime. With longer lifetimes, security defines future IPSec security associations quickly. Encryption strength is great enough to ensure security without using fast rekey times. Extreme Networks recommends using the default value.				
DH Group	Set the Diffie-Hellman group identifier. IPSec peers use the defined value to derive a shared secret without transmitting it to one another.				

- **b** Refer to the *Status* field for the state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- c Click *OK* to use the changes to the running configuration and close the dialog.
- d Click *Cancel* to close the dialog without committing updates to the running configuration.

### **Viewing SA Statistics**

A *security association* (SA) is a description of how two peers employ a security to interoperate securely. IKE requires SAs to identify connection attributes. IKE can negotiate and establish its own SA. An IKE SA is used by IKE only, and is bi-directional.

To view SA statistics:

- 1 Select *Security* > *IKE Settings* from the main menu tree.
- **2** Click the *SA Statistics* tab.

	Security > IKE Settings						
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configurati	ion IKE Policies	SA Statistics				
▶ Controller							
Network			1	Show Filterin	ng Options		
<ul> <li>Services</li> </ul>	Index	done	Created Date	Local Identity	Identity	Number of Negotiations	Number of Bytes
Security							
Wireless IDS/IPS							
Wireless Firewalls							
A IKE Settings							
Radius Server							
Enhanced Probe/Beacon Table							
Management Arcess							
Plagnosics							
Login Details							
Connect To: 10.211.37.21							
User: admin							
Message							
moooago							
				Filtering is	disabled		
🔊 🔊 Save 🛛 🛃 Logout 🛛 🔁 Refresh	Details	s Stop Conr	nection				🕜 Help

3 Refer to the information displayed within SA Statistics tab to discern the following:

Index	Displays the alpha-numeric name (index) used to identify individual SAs.
Phase 1 done	Displays whether this index is completed with the phase 1 (authentication) credential exchanged between peers.
Created Date	Displays the exact date the SA was configured for each index displayed.
Local Identity	Specifies the address the local IKE peer uses to identify itself to the remote peer.
Remote Identity	Specifies the address the remote IKE peer uses to identify itself to a local peer.
Number of Negotiations	During IKE negotiations the peers must identify themselves to each other. This value is helpful in determining the network address information used to validate peers.
Number of Bytes	Displays the number of bytes passed between the peers for the specified index.

4 Select an index and click the *Details* button to display a more robust set of statistics for the selected index.

Security > IKE Settings > SA Statistics			
SA Statistics			1
Index			
Phase 1 done	true		
Number of Negotiations	0	Number of Bytes	860
Created Date		PRF Algorithm	hmac-sha1
Encryption Algorithm	3des-cbc	Hash Algorithm	sha1
Local Identity	192.168.1.1	Remote Identity	192.168.1.2
Status:			
		Refresh	ilose 🕜 Help

Use this information to discern whether changes to an existing IKE configuration is warranted or if a new configuration is required.

5 Click the Stop Connection button to terminate the statistic collection of the selected IKE peer.

# **Configuring IPSec VPN**

Use IPSec *Virtual Private Network* (VPN) to define secure tunnels between two peers. Configure which packets are sensitive and should be sent through secure tunnels, and what should be used to protect these sensitive packets. Once configured, an IPsec peer creates a secure tunnel and sends the packet through the tunnel to the remote peer.

IPSec tunnels are sets of security associations (SA) established between two peers. The security associations define which protocols and algorithms are applied to sensitive packets, and what keying material is used by the two peers. Security associations are unidirectional and established per security protocol.

To configure IPSec security associations, Extreme Networks uses the Crypto Map entries. Crypto Map entries created for IPSec pull together the various parts used to set up IPSec security associations. Crypto Map entries include transform sets. A transform set is an acceptable combination of security protocols, algorithms and other settings to apply to IPSec protected traffic.

The Internet Key Exchange (IKE) protocol is a key management protocol standard used in conjunction with the IPSec standard. IKE automatically negotiates IPSec security associations and enables IPSec secure communications without costly manual configuration. To support IPSec VPN functionality, the following configuration activities are required:

• Configure a DHCP Sever to assign public IP address

An IPSec client needs an IP address before it can connect to the VPN Server and create an IPSec tunnel. A DHCP Server needs to be configured on the interface to distribute public IP addresses to the IPSec clients.

• Configure a Crypto policy (IKE)

IKE automatically negotiates IPSec security associations and enables IPSec secure communications without costly manual pre-configuration. IKE eliminates the need to manually specify all the IPSec security parameters in the Crypto Maps at both peers, allows you to specify a lifetime for the IPSec security association, allows encryption keys to change during IPSec sessions and permits *Certification Authority* (CA) support for a manageable, scalable IPSec implementation. If you do not want IKE with your IPSec implementation, disable it for IPSec peers. You cannot have a mix of IKE-enabled and IKE-disabled peers within your IPSec network.

• Configure security associations parameters

The use of manual security associations is a result of a prior arrangement between controller users and the IPSec peer. If IKE is not used for establishing security associations, there is no negotiation of security associations. The configuration information in both systems must be the same for traffic to be processed successfully by IPSec.

• Define transform sets

A transform set represents a combination of security protocols and algorithms. During the IPSec security association negotiation, peers agree to use a particular transform set for protecting data flow.

With manually established security associations, there is no negotiation with the peer. Both sides must specify the same transform set. If you change a transform set definition, the change is only applied to Crypto Map entries that reference the transform set. The change is not applied to existing security associations, but is used in subsequent negotiations to establish new security associations.

• Create Crypto Map entries

When IKE is used to establish security associations, the IPSec peers can negotiate the settings they use for the new security associations. Therefore, specify lists (such as lists of acceptable transforms) within the Crypto Map entry.

• Apply Crypto Map sets to Interfaces

Assign a Crypto Map set to each interface through which IPSec traffic flows. The security appliance supports IPSec on all interfaces. Assigning the Crypto Map set to an interface instructs the security appliance to evaluate all the traffic against the Crypto Map set and use the specified policy during connection or SA negotiation. Assigning a Crypto Map to an interface also initializes run-time data structures (such as the SA database and the security policy database). Reassigning a modified Crypto Map to the interface resynchronizes the run-time data structures with the Crypto Map configuration. With the controller, a Crypto Map cannot get applied to more than one interface at a time.

• Monitor and maintain IPSec tunnels

New configuration changes only take effect when negotiating subsequent security associations. If you want the new settings to take immediate effect, clear the existing security associations so they will be re-established with the changed configuration.

For manually established security associations, clear and reinitialize the security associations or the changes will not take effect.

For more information on configuring IPSec VPN, refer to the following:

- Defining the IPSec Configuration on page 467
- Defining the IPSec VPN Remote Configuration on page 471
- Configuring IPSEC VPN Authentication on page 473
- Configuring Crypto Maps on page 476
- Viewing IPSec Security Associations on page 488

### **Defining the IPSec Configuration**

Use the IPSec VPN *Configuration* tab to view the attributes of existing VPN tunnels and modify the security association lifetime and keep alive intervals used to maintain the sessions between VPN peers. From the Configuration tab, transform sets can be created as existing sets, modified or deleted.

- 1 Select *Security* > *IPSec VPN* from the main menu tree.
- 2 Click the *Configuration* tab.

	Security > IPSec VPN					
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration Remote Au	thentication Crypto Maps IPSec	: SAs			
Controller   Network  Services  Security   Controller  Valuess Point Detection   Wireless IDS/IPS  Wireless Firewalls	Configuration SA Lifetime (sec Transform Sets	s) 3600 SA Lif	etime (Kb) 460800	0 A	pply Revert	
- RAT	Name	AH Authentication	ESP Encryption	ESP Authentication	Mode	
PSec VPN     Radius Server     Server Certificates     Enhanced Probe/Beacon Table      Management Access     Diagnostics      Login Details     Connect To: 10.211.37.21     User : admin     Message						
Save Save Refresh		Add			(qleH )	

**3** Refer to the *Configuration* field to define the following:

SA Lifetime (secs) For IKE based security associations, define a SA Lifetime (in seconds) forcing the periodic expiration and re-negotiation of peer credentials. Thus, continually validating the peer relationship. The default value is 3600 seconds.

#### Summit WM3000 Series Controller System Reference Guide

	SA Lifetime (Kb)	Causes the security association to time out after the specified amount of traffic (in kilobytes) have passed through the IPSec tunnel using the security association. The default value is 4608000 Kb.					
	Apply	Click Apply to save any updates you may have made to the screen.					
	Revert	Click <i>Revert</i> to disregard any changes you have made and revert back to the last saved configuration.					
4	Refer to the Transform	Sets field to view the following data:					
	Name	Displays a transform set identifier used to differentiate transform sets. The index is helpful when transform sets with similar attributes need to be revised or discarded.					
	AH Authentication Scheme	Displays the AH Transform Authentication scheme used with the index. Options include:					
		None—No AH authentication is used.					
		<ul> <li>AH-MD5-HMAC—AH with the MD5 (HMAC variant) authentication algorithm.</li> </ul>					
		<ul> <li>AH-SHA-HMAC—AH with the SHA (HMAC variant) authentication algorithm.</li> </ul>					
	ESP Encryption Scheme	Displays the ESP Encryption Transform used with the index. Options include:					
		None—No ESP encryption is used with the transform set.					
		ESP-DES—ESP with the 56-bit DES encryption algorithm.					
		• ESP-3DES—ESP with 3DES, ESP with AES.					
		ESP-AES—ESP with 3DES, ESP with AES (128 bit key).					
		• ESP-AES 192—ESP with 3DES, ESP with AES (192 bit key).					
		ESP-AES 256—ESP with 3DES, ESP with AES (256 bit key)					
	ESP Authentication Scheme	Displays the ESP Authentication Transform used with the index. Options include:					
		None—No ESP authentication is used with the transform set.					
		<ul> <li>MD5-HMAC—AH with the MD5 (HMAC variant) authentication algorithm.</li> </ul>					
		<ul> <li>SHA-HMAC—AH with the SHA (HMAC variant) authentication algorithm.</li> </ul>					
	Mode	Displays the current mode used with the transform set. The mode is either tunnel or transport.					

- 5 Select an IPSec VPN transform set (by its index) and click the *Edit* button to modify its properties. For more information, see "Editing an Existing Transform Set" on page 468.
- 6 Select an index and click the *Delete* button to remove it from the table.
- 7 If none of the transform sets displayed appear useful, click the *Add* button to create a new one. For more information, see "Adding a New Transform Set" on page 470.

### **Editing an Existing Transform Set**

If the attributes of an existing transform set no longer lend themselves useful, consider editing the transform set to be relevant with the needs of existing VPN peers.
To edit the attributes of an existing transform set:

- 1 Select *Security* > *IPSec VPN* from the main menu tree.
- **2** Click the *Configuration* tab.
- 3 Select an existing transform set and click the *Edit* button.

Security > IPSec VPN > Edit Transfor	m Set 🛛 🔀
Edit Transform Set	test
Name	test
O Use AH	
AH Authentication Scheme	None
O Use ESP	
ESP Encryption Scheme	ESP-DES
ESP Authentication Scheme	None
Transform Set Mode	Transport O Tunnel
Status:	
	OK Cancel 🛛 🕐 Help

4 Revise the following information as required to render the existing transform set useful.

Name	The name is read-only and cannot be modified unless a new transform set is created.
AH Authentication Scheme	Select the <i>Use AH</i> checkbox (if necessary) to modify the AH Transform Authentication scheme. Options include:
	None—No AH authentication is used.
	<ul> <li>AH-MD5-HMAC—AH with the MD5 (HMAC variant) authentication algorithm.</li> </ul>
	<ul> <li>AH-SHA-HMAC—AH with the SHA (HMAC variant) authentication algorithm.</li> </ul>
ESP Encryption Scheme	Select the Use ESP checkbox (if necessary) to modify the ESP Encryption Scheme. Options include:
	None—No ESP encryption is used with the transform set.
	ESP-DES—ESP with the 56-bit DES encryption algorithm.
	• ESP-3DES—ESP with 3DES, ESP with AES.
	• ESP-AES—ESP with 3DES, ESP with AES (128 bit key).
	• ESP-AES 192—ESP with 3DES, ESP with AES (192 bit key).
	• ESP-AES 256—ESP with 3DES, ESP with AES (256 bit key).

ESP Authentication Scheme	Select the Use ESP checkbox (if necessary) to modify the ESP Authentication Scheme. Options include:	
	None—No ESP authentication is used with the transform set.	
	<ul> <li>MD5-HMAC—AH with the MD5 (HMAC variant) authentication algorithm.</li> </ul>	
	<ul> <li>SHA-HMAC—AH with the SHA (HMAC variant) authentication algorithm.</li> </ul>	
Mode	Modify (if necessary) the current mode used with the transform set. The mode is either Tunnel or Transport.	

- 5 Refer to the *Status* field for the state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 6 Click *OK* to use the changes to the running configuration and close the dialog.
- 7 Click *Cancel* to close the dialog without committing updates to the running configuration.

#### Adding a New Transform Set

A transform set represents a combination of security protocols and algorithms. During the IPSec security association negotiation, peers agree to use a particular transform set for protecting data flow. If the attributes of an existing transform set no longer lend themselves useful, and an existing transform set is not required, create a new transform set to meet the needs of your network.

To edit the attributes of an existing transform set:

- 1 Select *Security* > *IPSec VPN* from the main menu tree.
- 2 Click the *Configuration* tab.
- 3 Click the *Add* button.

Security > IPSec VPN > Add Transfor	rm Set 🛛 🗙
Add Transform Set	
Name	
O Use AH	
AH Authentication Scheme	None
O Use ESP	
ESP Encryption Scheme	None
ESP Authentication Scheme	None
Transform Set Mode	O Transport 💿 Tunnel
Status:	
	OK Cancel 🕢 Help

4 Define the following information as required for the new transform set.

Name	Create a name describing this new transform set.
AH Authentication Scheme	Select the Use AH checkbox to define the AH Transform Authentication scheme. Options include:
	None—No AH authentication is used.
	<ul> <li>AH-MD5-HMAC—AH with the MD5 (HMAC variant) authentication algorithm.</li> </ul>
	<ul> <li>AH-SHA-HMAC—AH with the SHA (HMAC variant) authentication algorithm.</li> </ul>
ESP Encryption Scheme	Select the <i>Use ESP</i> checkbox to define the ESP Encryption Scheme. Options include:
	None—No ESP encryption is used with the transform set.
	ESP-DES—ESP with the 56-bit DES encryption algorithm.
	• ESP-3DES—ESP with 3DES, ESP with AES.
	• ESP-AES—ESP with 3DES, ESP with AES (128 bit key).
	• ESP-AES 192—ESP with 3DES, ESP with AES (192 bit key).
	• ESP-AES 256—ESP with 3DES, ESP with AES (256 bit key).
ESP Authentication Scheme	Select the <i>Use ESP</i> checkbox to define the ESP Authentication Scheme. Options include:
	None—No ESP authentication is used with the transform set.
	<ul> <li>MD5-HMAC—AH with the MD5 (HMAC variant) authentication algorithm.</li> </ul>
	<ul> <li>SHA-HMAC—AH with the SHA (HMAC variant) authentication algorithm.</li> </ul>
Mode	Define the current mode used with the transform set. The mode is either Tunnel or Transport.

- **5** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 6 Click *OK* to use the changes to the running configuration and close the dialog.
- 7 Click *Cancel* to close the dialog without committing updates to the running configuration.

# **Defining the IPSec VPN Remote Configuration**

Use the *IPSec VPN Remote* tab to configure the DNS and/or WINS Servers used to route packets to the remote end of the IPSec VPN tunnel. The Remote tab is also used for defining the IP address range used within the IPSec VPN tunnel and configuring the authentication scheme for user permissions within the IPSec VPN tunnel.

To define the IPSEc VPN's remote configuration:

- 1 Select *Security* > *IPSec VPN* from the main menu tree.
- **2** Click the *Remote* tab.

	Security > IPSec VPN
SUMMIT WM3600 CONTROLLER	Configuration Remote Authentication Crypto Maps IPSec SAs
Controller	Configuration
	DNS Server 255 . 255 . 255 . 255 WINS Server 255 . 255 . 255 . 255
► Services	Apply
▼ Security	
	IP Range
Wireless Firewalls	
	Index Starting IP Address Ending IP Address
IKE Settings	
····-左入 Enhanced Probe/Beacon Table	
Management Access	
▶ Diagnostics	
Login Details	
Connect To: 10.211.37.21	
User: admin	
Message	
message	
	Edit Delete Add
🔊 Save 🛃 Logout 🔀 Refresh	

**3** Refer to the *Configuration* field to define the following:

DNS Server	Enter the numerical IP address of the DNS Server used to route information to the remote destination of the IPSec VPN.
WINS Server	Enter the numerical IP address of the WINS Server used to route information to the remote destination of the IPSec VPN.
Apply	Click Apply to save any updates made to the screen.
Revert	Click <i>Revert</i> to disregard changes and revert back to the last saved configuration.

4 Click the *IP Range* tab to view the following:

Index	Enter the index assigned to the range of IP addresses displayed in the Starting and Ending IP Address ranges. This index is used to differentiate the index from others with similar IP addresses.
Starting IP Address	Enter the numerical IP address used as the starting address for the range defined. If the Ending IP address is left blank, only the starting address is used for the remote destination.

Ending IP Address Enter a numerical IP address to complete the range. If the Ending IP address is blank, only the starting address is used as the destination address.

- 5 Click the *Edit* button (within the IP Range tab) to modify the range of existing IP addresses displayed.
- **6** Select an IP address range index and click the *Delete* button to remove this range from those available within the IP Range tab.
- 7 To add a new range of IP addresses, click the *Add* button (within the IP Range tab) and define the range in the fields provided. Click *OK* when completed to save the changes.

Sec	urity > IPSec VPN > Add I	(P Range			×
Ado	d IP Range				
1					
	Starting IP Address				
	Ending IP Address	· ·			
Sta	tus:				
		OK	Ca	incel	🕜 Help

8 Click Cancel to disregard the changes and revert to the last saved configuration.

# **Configuring IPSEC VPN Authentication**

If IKE is not used for establishing security associations, there is no negotiation of security associations. Consequently, the configuration information in both systems must be the same for traffic to be processed successfully by the IPSec resource. Select the *Authentication* tab to define the credential verification mechanisms used with the IPSEC VPN configuration.

To define the IPSEc VPN authentication configuration:

- 1 Select *Security* > *IPSec VPN* from the main menu tree.
- **2** Select the *Authentication* tab.

	Security > IPSec VPN			
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration Remote Authentica	ation Crypto Maps IPSec SAs		
▶ Controller	⊂ Configuration			
▶ Network				
▶ Services	O Radius O Oser	Table 💽 No Authentication		
✓ Security	NAS ID			Apply Revert
Access Point Detection				
	Radius User Table			
- 🚟 Wireless Firewalls				
	Туре	Server IP Address	Port	Shared Secret
IKE Settings				
Radius Server				
Enhanced Probe/Beacon Table				
Management Access				
▶ Diagnostics				
Login Details				
Connect To: 10.211.37.21				
User: admin				
Message				
mesodyc				
	Edit Delete	Add		📀 Help
🔊 Save 🛃 Logout 🔀 Refresh				

- **3** Define whether IPSec VPN user authentication is conducted using a RADIUS Server (by selecting the *RADIUS* radio button), by a user-defined set of names and password (by selecting the *User Table* radio button) or if no authentication is used for credential verification (by selecting the *No Authentication* radio button).
- 4 Enter a NAS ID for the NAS port.

The profile database on the RADIUS server consists of user profiles for each connected *network access server* (NAS) port. Each profile is matched to a username representing a physical port. When the controller authorizes users, it queries the user profile database using a username representative of the physical NAS port making the connection.

5 If the *RADIUS Server* radio button is selected, the following server information displays within the RADIUS tab:

Туре	Displays whether this target server is a Primary or Secondary RADIUS Server.
Server IP Address	Displays the IP address of the server acting as the data source for the RADIUS server.
Port	Displays the TCP/IP port number for the server acting as a data source for the RADIUS. The default port is 1812.

Shared Secret Displays a shared secret used for each host or subnet authenticating against the RADIUS server. The shared secret can be up to 7 characters in length.

6 Select an existing RADIUS Server and click the *Edit* button to modify its designation as a primary or secondary RADIUS Server, IP address, port, NAS ID and shared secret password.

Extreme Networks recommends only modifying an existing RADIUS Server when its current configuration is no longer viable for providing user authentication. Otherwise, define a new RADIUS Server.

- 7 Select an existing server and click the *Delete* button to remove it from list of available RADIUS Servers. Only delete a server if its configuration does not provide a valid authentication medium.
- 8 If you require a new RADIUS Server be configured, click the *Add* button.

Security > IPSec VPN > Add Radius	
Add Radius	
Primany C Secondary	
S Fillinaly S Secondary	
Server IP Address	
Port	
Shared Secret	
Status:	
OK Cancel 📀 Help	

Set this server's designation as a primary or secondary RADIUS Server (using the checkboxes), define the server IP address, port and shared secret password. Click *OK* when completed to save the changes.

**9** If the *User Table* checkbox was selected from within the Configuration field, select the User Table tab to review the User Name and Passwords defined for use.

**10** Click the *Add* button to display a screen used to add a new User and Password. Enter a User Name and Password and confirm. Click *OK* to save the changes.

Security > IPSec VPN > Add Us	ser 🔀
Add User	
User Name	
Password	
Confirm Password	
Status:	
	OK Cancel 🕢 Help

- **11** To change an existing user's password, select the user from within the User Table and click the *Change Password* button. Change and confirm the updated password.
- **12** If necessary, select an existing user and click the *Delete* button to remove that user from the list available within the User Table.

# **Configuring Crypto Maps**

Crypto Maps allow you to set restrictions preventing peers with specific certificates (especially certificates with particular DNs) from accessing selected encrypted interfaces. If restricting access, specify a fewer number of Crypto Maps (referring to large identity sections) instead of specifying a large number of Crypto Maps (referring to small identity sections).

To define the Crypto Map configuration:

- 1 Select *Security* > *IPSec VPN* from the main menu tree.
- **2** Click the *Crypto Maps* tab.

	Security > IPSec VPN	
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration Remote Authentication Crypto Maps IPSec SAs	
Controller     Network	Crypto Map Entries Peers Manual SAs Transform Sets Interfaces	
<ul> <li>Services</li> </ul>	Show Filtering Options	
Security	Priority / Seq #         Name >         Mode         Number         SA Lifetime         SA Lifetime           Seq #         Config         of Peers         (secs)         (Kb)	ACL ID Number of Interfaces
Wireless IDS/IPS		
IKE Settings		
Enhanced Probe/Beacon Table		
<ul> <li>Management Access</li> <li>Diagnostics</li> </ul>		
Login Details		
Connect To: 10.211.37.21		
User: admin		
Messañe		
	Filtering is disabled	
	Edit Delete Add	Help
Save 🛃 Logout 🔀 Refresh		

The Crypto Maps screen is divided into 5 tabs, each serving a unique function in the overall Crypto Map configuration. Refer to the following:

- Crypto Map Entries on page 478
- Crypto Map Peers on page 481
- Crypto Map Manual SAs on page 483
- Crypto Map Transform Sets on page 485
- Crypto Map Interfaces on page 487

#### **Crypto Map Entries**

To review, revise or add Crypto Map entries:

- 1 Select *Security* > *IPSec VPN* from the main menu tree.
- 2 Click the Crypto Maps tab and select Crypto Map Entries.

Security > IPSec VPN > Add	Crypto Map	×
Add Crypto Map		
Add Crypto Map Seq # Name None Domain Name O HostName SA Lifetime (secs) SA Lifetime (Kb) ACL ID PFS Remote Type Mode	4   XAuth	Peers (add choices) Peers (add choices) Add Delete Transform Sets (select one) test
	SA Per Host	
	🔲 Mode Config	
Status:		
		OK Cancel 📀 Help

**3** Review the following Crypto Map attributes to determine if an existing Crypto Map requires revision, deletion or if a new Crypto Map needs to be created.

Priority / Seq	Displays the numerical priority assigned to each Crypto Map.
Name	Displays the user-assigned name for this specific Crypto Map. This name can be modified using the <i>Edit</i> function or a new Crypto Map can be created by clicking the <i>Add</i> button.
Mode Config	Displays a green checkmark for the Crypto Map used with the current interface. A "X" is displayed next to other Crypto Maps not currently being used.
Number of Peers	Displays the number of peers used by each Crypto Map displayed.

SA Lifetime (secs)	Displays a SA Lifetime (in seconds) that forces the periodical expiration and re-negotiation of peer credentials. Thus, continually validating the peer relationship.
SA Lifetime (Kb)	Causes the security association to time out after the specified amount of traffic (in kilobytes) has passed through the IPSec tunnel (using the security association).
ACL ID	Displays the name of the ACL ID used for each Crypto Map.
Number of Interfaces	Displays the number of interfaces each specific Crypto Map is used with.

4 Select an existing Crypto Map and click the Edit button to modify the Crypto Map's attributes. If an entire Crypto Map requires revision, consider deleting the Crypto Map and creating a new one using the *Add* function.

Refer to the definitions supplied for the *Add Crypto Map* screen (on the next page) to ascertain the requirements for editing a Crypto Map.

- 5 Select an existing Crypto Map and click the *Delete* button to remove it from the list of available.
- 6 Click the *Add* button to define the attributes of a new Crypto Map.

Security > IPSec VPN > Add	Crypto Map	×
Add Crypto Map		
Sea#		Peers (add choices)
004		
Name		
None		
🔿 Domain Name		
C HostName		
SA Lifetime (secs)		Add Delete
SA Lifetime (Kb)		Transform Sets (select one)
ACL ID	4	r test
PFS	None	
Remote Type	XAuth	
Mode	Main	
	🗖 SA Per Host	
	🔲 Mode Config	
Status:		
		OK Cancel 📀 Help

- a Assign a Seq # (sequence number) to distinguish one Crypto Map from the another.
- **b** Assign the Crypto Map a *Name* to differentiate from others with similar configurations.
- **c** Use the *None, Domain Name* or *Host Name* radio buttons to select and enter the *fully qualified domain name* (FQDN) or host name of the host exchanging identity information.
- **d** Define a *SA Lifetime (secs)* to define an interval (in seconds) that (when expired) forces a new association negotiation.
- **e** Define a *SA Lifetime (Kb)* to time out the security association after the specified traffic (in kilobytes) has passed through the IPSec tunnel using the security association.
- **f** Use the *ACL ID* drop-down menu to permit a Crypto Map data flow using the permissions within the selected ACL.
- **g** Use the *PFS* drop-down menu to specify a group to require *perfect forward secrecy* (PFS) in requests received from the peer.
- **h** Use the *Remote Type* drop-down menu to specify a remote type (either *XAuth* or *L2TP*).
- **i** Optionally select the *SA Per Host* checkbox to specify that separate IPSec SAs should be requested for each source/destination host pair.
- **j** Refer to the *Peers (add choices)* field and use the Add and Delete functions as necessary to add or remove existing peers. For information on adding or modifying peers, see "Crypto Map Peers" on page 481.
- **k** Refer to the *Transform Sets (select one)* field to select and assign a transform set for v with Crypto Map. Again, a transform set represents a combination of security protocols and algorithms. During the IPSec security association negotiation, peers agree to use a particular transform set for protecting data flow.
- 7 Click *OK* to save the new Crypto Map and display it within the Crypto Map tab.

#### **Crypto Map Peers**

To review, revise or add Crypto Map peers:

- 1 Select *Security* > *IPSec VPN* from the main menu tree.
- 2 Click the *Crypto Maps* tab and select *Peers*.

	Security > IPSec VPN	
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration Remote Authentication Crypto Maps IPSec SAs	
Controller     Network	Crypto Map Entries Peers Manual SAs Transform Sets Interfaces	_
▶ Services	Show Filtering Options	
✓ Security	Priority / Seq # Crypto Map Name IKE Peer	
NAT		
Radius Server		
Server Certificates		
Enhanced Probe/Beacon Table		
Management Access		
▶ Diagnostics		
Login Details		
Connect To: 10.211.37.21		
User: admin		
Massaga		
Wessage		
	Filtering is disabled	'
	Edit Delete Add	
🖄 Save 🛃 Logout 🔀 Refresh		

**3** Refer to the read-only information displayed within the *Peers* tab to determine whether a peer configuration (among those listed) requires modification or a new peer requires creation.

Priority / Seq #	Displays each peer's Seq # (sequence number) to distinguish one from the other.
Crypto Map Name	Displays the name assigned to the peer to differentiate it from others with similar configurations.
IKE Peer	Displays the IKE peer used with the Crypto Map to build an IPSec security association.

- 4 If a Crypto Map Seq # or IKE peer requires revision, select it from among those displayed and click the *Edit* button.
- **5** Select an existing Crypto Map and click the Delete button to remove it from the list of those available to the controller.

6 If a new peer requires creation, click the *Add* button.

Security > IPSec VPN > Ad	ld Crypto Map Peer 🛛 🗙
Add Crypto Map Peer	
Seq #/Name	
IKE Peer	
	,
Status:	
	OK Cancel 📀 Help

- **a** Define the *Seq* # /*Name* for the new peer.
- **b** Enter the name of the *IKE Peer* used with the Crypto Map to build an IPSec security association.
- 7 Click OK to save the configuration of the new Crypto Map peer.

#### **Crypto Map Manual SAs**

To review, revise or add a Crypto Map using a manually defined security association:

- 1 Select *Security > IPSec VPN* from the main menu tree.
- 2 Click the *Crypto Maps* tab and select *Manual SAs*.

	Security > IPSec VPN				
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration Remote 4	Authentication Crypto Maps	IPSec SAs		
Controller	Crypto Map Entries P	eers Manual SAs Transform	n Sets Interfaces		
► Network					
▶ Services		(	Show Filtering Options		
▼ Security	Priority / Seq #	Name	IKE Peer	ACL ID	Transform Set
Access Point Detection					
IKE Settings					
Management Access					
► Diagnostics					
Login Details					
Connect To: 10.211.37.21					
User: admin					
Message					
			Filtering is disabled		
	Edit	aloto Add			
		Auu			С нер
Save 2 Logout 2 Refresh					

**3** Refer to the read-only information displayed within the *Manual SAs* tab to determine whether a Crypto Map (with a manually defined security association) requires modification or if a new one requires creation.

Priority / Seq #	Displays the Seq # (sequence number) used to determine priority. the lower the number the higher the priority.
Name	Displays the name assigned to the security association.
IKE Peer	Displays the IKE peer used with the Crypto Map to build an IPSec security association.
ACL ID	Displays the ACL ID the Crypto Map's data flow uses to establish access permissions.
Transform Set	Displays the transform set representing a combination of security protocols and algorithms. During the security association negotiation, peers agree to use a particular transform set for protecting the data flow.

4 If a Crypto Map with a manual security association requires revision, select it from among those displayed and click the *Edit* button to revise its Seq #, IKE Peer, ACL ID and security protocol.

- 5 Select an existing table entry and click the *Delete* button to remove it from the list of those available to the controller.
- 6 If a new Crypto Map manual security association requires creation, click the *Add* button.

Security > IPSec VPN > /	Add Manual SA	×
Add Manual SA		
Seq #		
Name		
IKE Peer		
ACL ID	4	
O Use AH O	Use ESP	
In AH SPI	Auth Key	
Out AH SPI	Auth Key	
In Esp SPI	Cipher Key	
Out Esp SPI	Cipher Key	
Transform Set	Default Transform Set	
-		
Status:		
	OK Cancel 🕗 H	lelp

- **a** Define the *Seq* #. The sequence number determines priority among Crypto Maps. The lower the number, the higher the priority.
- **b** Provide a unique *Name* for this Crypto Map to differentiate it from others with similar configurations.
- c Enter the name of the IKE Peer used to build an IPSec security association.
- **d** Use the *ACL ID* drop-down menu to permit a Crypto Map data flow using the unique permissions within the selected ACL.
- **e** Select either the *AH* or *ESP* radio button to define whether the Crypto Map's manual security association is an *AH Transform Authentication* scheme or an *ESP Encryption Transform* scheme. The AH SPI *or* ESP SPI fields become enabled depending on the radio button selected.
- **f** Define the *In AH SPI* and *Auth Keys or In Esp* and *Cipher Keys* depending on which option has been selected.
- **g** Use the *Transform Set* drop-down menu to select the transform set representing a combination of security protocols and algorithms. During the IPSec security association negotiation, peers agree to use the transform set for protecting the data flow. A new manual security association cannot be generated without the selection of a transform set. A default transform set is available (if none are defined).
- 7 Click OK when completed to save the configuration of the Crypto Map security association.

Summit WM3000 Series Controller System Reference Guide

### **Crypto Map Transform Sets**

A transform set is a combination of security protocols and algorithms defining how the controller protects data.

To review, revise or add a Crypto Map transform set:

- 1 Select *Security* > *IPSec VPN* from the main menu tree.
- 2 Click the Crypto Maps tab and select Transform Sets.

SUBJUT® NUMBER CONTROL IN SECURITY > IPSec VPN				
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration Remote Authentication Cry	pto Maps IPSec SAs		
Controller     Network	Crypto Map Entries Peers Manual SAs	Transform Sets Interfaces		
► Services		Show Filtering Options		
✓ Security	Priority / Seg #	Crypto Map Name	Transform Set	
- NAT				
IKE Settings				
Radius Server				
CA Enhanced Probe/Beacon Table				
▶ Management Access				
▶ Diagnostics				
Login Details				
Connect To: 10.211.37.21				
User: admin				
Message				
		Filtering is disabled		
	Edit Delete Add			
Logout C Refresh				

**3** Refer to the read-only information displayed within the *Transform Sets* tab to determine whether a Crypto Map transform set requires modification or a new one requires creation.

Priority / Seq #	Displays the Seq # (sequence number) used to determine priority.
Name	Displays the name assigned to the Crypto Map that is using the transform set.
Transform Set	Displays the transform set representing a combination of security protocols and algorithms. During the IPSec security association negotiation, peers agree to use the transform set for protecting the data flow.

- 4 Select an existing Crypto Map and click the *Edit* button to revise its Seq #, Name and Transform Set.
- 5 Select an existing entry from the table and click the *Delete* button to remove it from the list.

6 If a new Crypto Map transform set requires creation, click the *Add* button.

Security > IPSec VPN > Add	l Transform Set Mapping 🛛 🗙
Add Transform Set Mappin	g
Seq # / Name Transform Set	Test
Status:	OK Cancel 🧿 Help

- **a** Select the *Seq* #/*Name*.
- **b** Enter the name of the *Transform set* used with the Crypto Map.
- 7 Click OK when completed to save the configuration of the Crypto Map transform set.

#### **Crypto Map Interfaces**

To review the interfaces currently available to the Crypto Maps or assign an interface:



A Crypto Map cannot get applied to more than one interface at a time. To apply the same Crypto Map settings to multiple interfaces, create a unique Crypto Map for each interface.

- 1 Select *Security* > *IPSec VPN* from the main menu tree.
- 2 Click the *Crypto Maps* tab and select *Interfaces*.

	Security > IPSec VPN			
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration Remote Authentication Crypto Maps IPSec SAs			
Controller     Network	Crypto Map Entries Peers Manual SAs Transform Sets Interfaces			
	Show Filtering Options			
Security				
IKE Settings				
6 IPSec VPN				
Enhanced Probe/Beacon Table				
Management Access				
Diagnostics				
Login Details				
Connect To: 10.211.37.21				
User: admin				
Message				
	Filtering is disabled			
	Register Interface			
	Assign interface	C Leib		
Save 2 Logout 2 Refresh				

3 Refer to the following read-only information displayed within the *Interfaces* tab.

NameLists the name of the Crypto Maps available for the interface.Interface NameDisplays the name of the interface through which IPSec traffic flows.<br/>Applying the Crypto Map set to an interface instructs the controller to<br/>evaluate all the interface's traffic against the Crypto Map set and to use<br/>the specified policy during connection or security association negotiation<br/>on behalf of traffic protected by crypto (either CET or IPSec).

4 Click the *Assign Interface* button to assign a Crypto Map to each interface through which IPSec traffic flows.

Assigning the Crypto Map set to an interface instructs the security appliance to evaluate all the traffic against the Crypto Map set and use the specified policy during connection or SA negotiation. Assigning a Crypto Map to an interface also initializes run-time data structures (such as the SA database and the security policy database). Reassigning a modified Crypto Map to the interface resynchronizes the run-time data structures with the Crypto Map configuration. Also, adding new peers through the new sequence numbers and reassigning the Crypto Map does not break existing connections.

# **Viewing IPSec Security Associations**

Refer to the *IPSec SAs* tab to review the various *security associations* (SAs) between the local and remote peers comprising an IPSec VPN connection. The IPSec SA tab displays the authentication and encryption schemes used between the VPN peers as well other device address information.

To display IPSec VPN security associations:

- 1 Select Security > IPSec VPN from the main menu tree.
- 2 Click the *IPSec SAs* tab.



**3** Refer to the following security association data:

Index

Displays the numerical (if defined) ID for the security association. Use the index to differentiate the index from others with similar configurations.

Local Peer	Displays the name of the local peer at the near side of the VPN connection.
Remote Peer	Displays the name of the remote peer at the far side of the VPN connection.
ESP SPI In	SPI specified in the <i>Encapsulating Security Payload</i> (ESP) inbound header.
ESP SPI Out	SPI specified in the <i>Encapsulating Security Payload</i> (ESP) outbound header.
AH SPI In	Displays the inbound Authentication Header (AH).
AH SPI Out	Displays the outbound Authentication Header (AH).
Cipher Algorithm	Displays the algorithm used with the ESP cipher.
MAC Algorithm	Displays the algorithm used with the security association.

**4** Use the page navigation facility (found on top of the table next to the *Show Filtering Options* link) to view the list of security associations.

Show Filtering Options	💿 View By Page	◯ View all	<< < Page	1 of 1 Go	> >>
------------------------	----------------	------------	-----------	-----------	------

The controller can display a maximum of 600 security associations. To enable a search through the list, the Security > IPSec VPN screen provides a page navigation facility. Up to 30 security associations display per page.

The following navigation and pagination options are available:

View All	Displays all SAs in one screen.
View By Page	Use this option to split the list into pages and view them one page at a time.

The following controls are enabled when the View By Page option is selected.

<<	Use this control to navigate to the first page.
<	Use this control to navigate to the previous page.
Page	Use this text box to enter the page number to jump directly to. This value cannot exceed the total number of pages.
Go	Use the Go button to jump to the page specified in the Page text box.
>	Use this control to navigate to the next page.
>>	Use this control to navigate to the last page.

**5** If necessary, select a security association from those displayed and click the *Stop Connection* button to stop the security association.

# **Configuring the RADIUS Server**

*Remote Authentication Dial-In User Service* (RADIUS) is a client/server protocol and software enabling remote access servers to communicate with the controller to authenticate users and authorize their access to the controller managed network. For an overview on the controller's RADIUS deployment, see "RADIUS Overview" on page 490.

Setting up RADIUS on the controller entails the following configuration activities:

• Defining the RADIUS Configuration on page 493

Summit WM3000 Series Controller System Reference Guide

- Configuring RADIUS Authentication and Accounting on page 496
- Configuring RADIUS Users on page 499
- Configuring RADIUS User Groups on page 503
- Viewing RADIUS Accounting Logs on page 508

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ι.	_		

NOTE

For hotspot deployment, Extreme Networks recommends using the controller's onboard RADIUS server and built-in user database. This is the easiest setup option and offers a high degree of security and accountability.

## **RADIUS Overview**

RADIUS enables centralized management of controller authentication data (usernames and passwords). When an MU attempts to associate to the RADIUS supported controller, the controller sends the authentication request to the RADIUS server. The communications between the controller and server are authenticated and encrypted through the use of a shared secret password (not transmitted over the network).

The controller's local RADIUS server stores the authentication data locally, but can also be configured to use a remote user database. A RADIUS server as the centralized authentication server is an excellent choice for performing accounting. RADIUS can significantly increase security by centralizing password management.



## NOTE

The controller can be configured to use its own local RADIUS server or an external RADIUS server you define and configure. For information on the benefits and risks of using the controller's resident RADIUS Server (as opposed to an external RADIUS Server), see "Using the Controller's RADIUS Server Versus an External RADIUS" on page 492.



#### CAUTION

When restarting or rebooting the controller, the RADIUS server is restarted regardless of its state before the reboot.

The RADIUS server defines authentication and authorization schemes for granting the access to wireless clients. RADIUS is also used for authenticating hotspot and remote VPN Xauth. The controller can be configured to use 802.1x EAP for authenticating wireless clients with a RADIUS server. The following EAP authentication types are supported by the controller's onboard RADIUS server:

- TLS
- TLS and MD5
- TTLS and PAP
- TTLS and MSCHAPv2
- PEAP and GTC
- PEAP and MSCHAPv2

Apart from EAP authentication, the controller allows the enforcement of user-based policies. User-based policies include dynamic VLAN assignment and access based on time of day.

The controller uses a default trustpoint. A certificate is required for EAP TTLS, PEAP and TLS RADIUS authentication (configured with the RADIUS service).

Dynamic VLAN assignment is achieved based on the RADIUS server response. A user who associates to WLAN1 (mapped to VLAN1) can be assigned a different VLAN after authentication with the RADIUS server. This dynamic VLAN assignment overrides the WLAN's VLAN ID to which the User associates.



#### NOTE

For a RADIUS supported VLAN to function properly, the "Dynamic Assignment" checkbox must be enabled for the WLAN supporting the VLAN. For more information, see "Editing the WLAN Configuration" on page 134.

For 802.1x EAP authentication, the controller initiates the authentication process by sending an EAPoL message to the Access Port only after the wireless client joins the wireless network. The RADIUS client in the controller processes the EAP messages it receives. It encapsulates them to RADIUS access requests and sends them to the configured RADIUS server (in this case the controller's local RADIUS server).

The RADIUS server validates the user's credentials and challenge information received in the RADIUS access request frames. If the user is authorized and authenticated, the client is granted access by sending a RADIUS access accept frame. The frame is transmitted to the client in an EAPoL frame format.



#### **User Database**

User group names and associated users (in each group) can be created in the local database. The User ID in the received access request is mapped to the associated wireless group for authentication. The controller supports the creation of 500 users and 100 groups within its local database. Each group can have a maximum of 500 users.

#### Authentication of Terminal/Management User(s)

The local RADIUS server can be used to authenticate users. A normal user (with a password) should be created in the local database. These users should not be a part of any group.

#### **Access Policy**

Access policies are defined for a group created in the local database. Each user is authorized based on the access policies defined for the groups to which the user belongs. Access policies allow the administrator to control access to a set of users based on the WLANs (ESSID).

Group to WLAN access is controlled using a "Time of the day" access policy.

Consider User1 (part of Group 1), which is mapped to WLAN1 (ESSID of WLAN1). When the user tries to connect to WLAN1, the user is prompted to enter his/her credentials. Once the authentication and authorization phases are successful, only User1 is able to access WLAN1 for the allowed duration (but not any other WLAN). Each user group can be configured to be a part of one VLAN. All the users in that group are assigned the same VLAN ID if dynamic VLAN authorization has been enabled on the WLAN.

#### **Proxy to External RADIUS Server**

Proxy realms are configured on the controller, which has the details of the external RADIUS server to which the corresponding realm users are to be proxied. The obtained user ID is parsed in a (user@realm, realm/user, user%realm, user/realm) format to determine which proxy RADIUS server is to be used.

#### LDAP

An external data source based on LDAP can be used to authorize users. The RADIUS server looks for user credentials in the configured external LDAP server and authorizes users. The controller supports two LDAP server configurations.

#### Accounting

Accounting should be initiated by the RADIUS client. Once the Local/Onboard RADIUS server is started, it listens for both authentication and accounting records.

# Using the Controller's RADIUS Server Versus an External RADIUS

The controller ships with a default configuration defining the local RADIUS Server as the primary authentication source (default users are admin with superuser privileges and operator with monitor privileges). No secondary authentication source is specified. However, Extreme Networks recommends using an external RADIUS Server as the primary authentication source and the local controller RADIUS Server as the secondary user authentication source. For information on configuring an external RADIUS Server, see "Configuring External RADIUS Server Support" on page 155. For instructions on how to configure the controller's local RADIUS Server, see "Defining the RADIUS Configuration" on page 493.

If an external RADIUS server is configured as the controller's primary user authentication source and the controller's local RADIUS Server is defined as an alternate method, the controller first tries to

authenticate users using the external RADIUS Server. If an external RADIUS Server is unreachable, the controller reverts to the local Server's user database to authenticate users. However, if the external RADIUS server is reachable but rejects the user or if the user is not found in the external Server's database, the controller will not revert to the local RADIUS Server and the authentication attempt fails.

If the controller's local RADIUS Server is configured as the primary authentication method and an external RADIUS Server is configured as an alternate method, the alternate external RADIUS Server will not be used as an authentication source if a user does not exist in the local Server's database, since the primary method has rejected the authentication attempt.

# **Defining the RADIUS Configuration**

To configure RADIUS support on the controller:

- 1 Select *Security* > *Radius Server* from the main menu.
- 2 Ensure the *Configuration* tab is selected.

	Security > Radius Server		
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration Authentication Users Groups Acc	counting Logs	
Controller	Global Settings		
Network     Services     Security	Timeout 5 (5 - 10 seconds)		
	Retries 3 (3 - 6)		Apply Revert
IKE Settings	Clients Proxy Servers		
Kadus Server     Enver Certificates     Letter Certificates	Realm Name	IP Address	Port Number
Management Access     Diagnostics			
Login Details Connect To: 10.211.37.21			
User: admin			
rMessage			
Save 🛃 Logout 🔀 Refresh	Delete Add		() Help

- 3 Click the *Start the RADIUS server* link to use the controller's own RADIUS server to authenticate users accessing the controller managed network. Again, this is recommended as the secondary means of authenticating users.
- 4 Set a *Timeout* interval (between 5 and 10 seconds) to define how long the controller waits for a reply to a RADIUS request before retransmitting the request. The default value is 5.

Ensure the value is set long enough to compensate for the heaviest periods of data traffic within the controller managed network.

Summit WM3000 Series Controller System Reference Guide

- 5 Set a *Retires* value (between 3and 6) to define the number of times the controller transmits each RADIUS request to the server before giving up. The default value is 3.
- 6 Click the *Apply* button to save the changes made to within the Global Settings field.
- 7 Click the *Revert* button to cancel any changes made within the Global Settings field and revert back to the last saved configuration.



NOTE The appearance of the bottom portion of the Configuration tab differs depending on whether Clients or Proxy Servers is selected. Select the Clients tab to display the IP Address and Subnet Mask of existing RADIUS clients. Existing clients can be modified or new clients added. Select the Proxy Servers tab to display the ID suffix, IP address and Port Number of existing RADIUS proxy servers. Existing servers can be modified or new proxy

servers added. For more information, see "RADIUS Proxy Server Configuration" on page 495.

## **RADIUS Client Configuration**

A RADIUS client implements a client/server mechanism enabling the controller to communicate with a central server to authenticate users and authorize access to the controller managed network. A RADIUS client is often an embedded device since it alleviates the need to store detailed user information locally.

To configure RADIUS client support:

- 1 Select *Security* > *Radius Server* from the main menu.
- **2** Ensure the *Configuration* tab is selected.
- 3 Select the *Clients* tab from the bottom portion of the Configuration tab.

The Clients tab displays the IP address and subnet mask of existing RADIUS clients.

- **4** To edit an existing RADIUS client configuration, select it from the table and click the *Edit* button. The Edit screen displays the RADIUS client's existing IP address, subnet mask and shared secret password used for credential verification. Modify these settings as required.
- To remove an existing RADIUS client configuration from the table of configurations available to the 5 controller, select a configuration and click the *Delete* button.
- 6 To create a new RADIUS client configuration, click the *Add* button at the bottom of the screen.

Security > Radius Ser	ver > ADD 🛛 🗙
ADD	
IP Address/Mask   Shared Secret	
Status:	
	OK Cancel 🕜 Help

- **a** Specify the *IP Address/Mask* of the subnet or host authenticating with the RADIUS client.
- b Specify a RADIUS Shared Secret for authenticating the RADIUS client. Shared secrets used to verify RADIUS messages (with the exception of the Access-Request message) are sent by a

RADIUS -enabled device configured with the same shared secret. The shared secret is a casesensitive string that can include letters, numbers, or symbols. Make the shared secret at least 31 characters to protect the RADIUS server from brute-force attacks.

- **c** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something is wrong in the transaction between the applet and the controller.
- **d** Click *OK* to use the changes to the running configuration and close the dialog.
- e Click Cancel to close the dialog without committing updates to the running configuration

#### **RADIUS Proxy Server Configuration**

The controller can be configured to send RADIUS requests to a proxy radius server. A user's access request is sent to a proxy server if it cannot be authenticated by a local server. The proxy server forwards the access request to a proxy server that can authenticate the user. The proxy server checks the information in the user access request and either accepts or rejects the request. If the proxy target server accepts the request, it returns configuration information specifying the type of connection service required to authenticate the user.

To configure RADIUS proxy server support:

- 1 Select *Security* > *Radius Server* from the main menu.
- **2** Ensure the *Configuration* tab is selected.
- 3 Select the *Proxy Servers* tab from the bottom of the Configuration tab.

The Proxy Servers tab displays the user ID suffix (index), IP address and port number of the controller's existing proxy server configurations.

- **4** To remove an existing RADIUS proxy server configuration from the table of configurations available to the controller, select the configuration and click the *Delete* button.
- 5 Click the *Add* button at the bottom of the screen to create a new RADIUS proxy server configuration.

Security > Radius	Server > ADD	×
ADD		
Realm Name		
IP Address		
Port Number		
Shared Secret		
Status:		
Ok	Cancel 🛛 🕜 Hel	р

- **a** Create a new *User ID Suffix* as an abbreviation to differentiate the configuration from others with similar attributes.
- **b** Specify the *IP Address* of the new RADIUS proxy server.

#### Summit WM3000 Series Controller System Reference Guide

- c Enter the TCP/IP port number used by the proxy RADIUS server.
- d Specify a RADIUS *Shared Secret* for authenticating the RADIUS client.

The shared secret is used to verify RADIUS messages. It is a case-sensitive string that can include letters, numbers, or symbols. Make the shared secret at least 31 characters long to protect the RADIUS server from brute-force attacks.

**e** Shared secrets verify RADIUS messages (with the exception of the Access-Request message) are sent by a RADIUS-enabled device configured with the same shared secret.

The shared secret is a case-sensitive string that can include letters, numbers, or symbols. Make the shared secret at least 22 characters long to protect the RADIUS server from brute-force attacks. The max length of the shared secret is 31 characters.

- **f** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- g Click *OK* to use the changes to the running configuration and close the dialog.
- h Click Cancel to close the dialog without committing updates to the running configuration

# **Configuring RADIUS Authentication and Accounting**

Deploy one or more RADIUS servers to manage security and retrieve accounting information from the controller managed network. RADIUS accounting supplies administrators with user data as RADIUS sessions are started and terminated.

To define the RADIUS authentication and accounting configuration:

- 1 Select *Security* > *Radius Server* from the main menu.
- **2** Select the *Authentication* tab.

	Security > Radius Server					
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration Authentication Users Groups Accounting Logs					
▶ Controller	Authentication					
Network     Services	EAP and Auth Type Its  Auth Data Source local					
Security     Access Point Detection	Cert Trustpoint <not set=""> CA Cert Trustpoint default-trustpoint</not>					
	LDAP Server Details					
IKE Settings     IPSec VPN     Radius Server     Groups Carbinates	LDAP Agent Retry Timeout 60 (60 - 300) LDAP Radius Server Dead Period 0 (0 - 60)					
Enhanced Probe/Beacon Table	Primary Secondary Group Filter					
Management Access     Diagnostics	Group Attribute Group Attribute Group Attribute					
Login Details	Net Timeout (1-10)					
Connect To: 10.211.37.21 User: admin	Domain Name					
- Message	Domain Admin User Domain Admin Password					
Save JLogout & Refresh	Apply Revert 2 Help					

**3** Refer to the *Authentication* field to define the following RADIUS authentication information:

EAP and Auth Type	Specify the EAP type for the RADIUS server.					
	<ul> <li>PEAP uses a TLS layer on top of EAP as a carrier for other EAP modules. PEAP is an ideal choice for networks using legacy EAP authentication methods.</li> </ul>					
	<ul> <li>TTLS is similar to EAP-TLS, but the client authentication portion of the protocol is not performed until after a secure transport tunnel has been established. This allows EAP-TTLS to protect legacy authentication methods used by some RADIUS servers.</li> </ul>					
Auth Data Source	Use Auth Data Source drop-down menu to select the data source for the local RADIUS server.					
	• If <i>Local</i> is selected, the controller's internal user database serves as the data source for user authentication. Refer to the <i>Users</i> and <i>Groups</i> tabs to define user and group permissions for the controller's local RADIUS server.					
	• If <i>LDAP</i> is selected, the controller uses the data within an LDAP server.					

Cert Trustpoint	Click the <i>View/Change</i> button to specify the trustpoint from which the RADIUS server automatically grants certificate enrollment requests. A trustpoint is a representation of a CA or identity pair. A trustpoint contains the identity of the CA, CA-specific configuration parameters, and an association with one enrolled identity certificate. If the server certificate trustpoint is not used, the default trustpoint is used instead.
CA Cert Trustpoint	Click the View/Change button to specify the CA certificate trustpoint from which the RADIUS server automatically grants certificate enrollment requests. A trustpoint is a representation of a CA or identity pair. A trustpoint contains the identity of the CA, CA-specific configuration parameters, and an association with one enrolled identity certificate.
	If a CA trustpoint is not specified, the default trustpoint's CA certificate is used as a CA certificate. If the "Default trustpoint" does not have a CA certificate, the server certificate is used as the CA certificate.

EAP-TLS will not work with a default trustpoint. Proper CA and Server trustpoints must be configured for EAP-TLS. For information on configuring certificates for the controller, see "Creating Server Certificates" on page 509.

4 Select LDAP Group Verification Details checkbox. Refer to the *LDAP Server Details* field to define the primary and secondary RADIUS LDAP server configuration providing access to an external database used with the local RADIUS server.

IP Address	Enter the IP address of the external LDAP server acting as the data source for the RADIUS server. This server must be accessible from an active controller subnet.
Port	Enter the TCP/IP port number for the LDAP server acting as the data source.
Password Attribute	Enter the password attribute used by the LDAP server for authentication.
Bind DN	Specify the distinguished name to bind with the LDAP server.
Bind Password	Enter a valid password for the LDAP server.
Base DN	Specify a distinguished name that establishes the base object for the search. The base object is the point in the LDAP tree at which to start searching.
User Login Filter	Enter the login used by the LDAP server for authentication.
Group Filter	Specify the group filters used by the LDAP server.
Group Membership Attribute	Specify the Group Member Attribute sent to the LDAP server when authenticating users.
Group Attribute	Specify the group attribute used by the LDAP server.
Net Timeout	Enter a timeout value (between 1-10 seconds) the system uses to terminate the connection to the RADIUS Server if no activity is detected.

**5** Enable the *Enable Primary Ldap Agent* checkbox to support the PEAP-MSCHAPv2 authentication system with user/password database as Active Directory.

Domain Name	Enter the Active Directory domain name. e.g. ExtremeAD.com
Domain Admin User	Enter the Administrator Username of the LDAP server
Domain Admin Password	Enter the Administrator User password

LDAP Agent Retry<br/>TimeoutDefines the time interval after which the LDAP Agent will try to reconnect<br/>with the LDAP server if the previous join attempt had failed.LDAP Server Dead<br/>PeriodThis is a period in seconds for which the RADIUS server does not<br/>attempt any connection with the LDAP server after the LDAP server was<br/>found to be unavailable.



NOTE

Administrator Username and Administrator User password are required for the controller (which runs radius server) to become part of the Windows domain of which the Active Directory Server is part of.



The same configuration is supported for the Secondary LDAP agent of the Secondary LDAP server.

- 6 Click the *Apply* button to save the changes made to within the screen.
- 7 Click the *Revert* button to cancel any changes made within the screen and revert back to the last saved configuration.

# **Configuring RADIUS Users**

Refer to the *Users* tab to view the current set of users and groups assigned for the RADIUS server. The Users tab is employed when *Local* is selected as the Auth Data Source within the *Authentication & Accounting* tab.

To define the RADIUS user permissions for controller access:

- 1 Select *Security* > *Radius Server* from the main menu.
- **2** Select the *Users* tab.

	Security > Rad	dius Server				
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration Author	nentication Users Groups	Accounting Logs			
▶ Controller			1 of 1 [60] > >>			Assigned Groups
▶ Network			T OF I GO 2 2		[	
▶ Services	User ID G	auest Group Name	Start Date 1	Expiry Date	Access	
✓ Security						
Access Point Detection						
Wireless IDS/IPS						
🕞 NAT						
🚇 IKE Settings						
IPSec VPN						
Radius Server						
Server Certificates						
Management Access						
▶ Diagnostics						
Login Details						
Connect To: 10.211.37.21						
User: admin						
Message						
		Page 1	of 1 loaded.			
	Edit					
Save 🛛 🔁 Logout 🔂 Refresh		Auu			Help	

**3** Refer to the following to assess whether an existing user can be used with the local RADIUS server as is, requires modification or if a new user is required.

User ID	Displays the username for this specific user. The name assigned should reflect the user's identity and perhaps their status within the controller managed network (guest versus secure user).
Guest User	Displays whether a specific user has been defined as a guest user (with a green check) or has been configured as permanent user. Guest users have temporary access.
Group Name	Displays the unique name assigned to each group. The group name should be indicative of the user population and their shared activity within the controller-managed network.
Start Date	Defines the time when Guest User's privileges commence.
Expiry Date	If the user has been assigned guest privileges, they were also assigned a date when their RADIUS privileges expire.
Access Duration	Defines the authentication period set by the user. Check this option to enter a user-defined interval in the text field.
	Note: It is strictly recommended to set "Hotspot Simultaneous Users" to "1" in the Hotspot page while using the Guest User option. This denies authentication to the second MU when it uses a login already in use.

4 Refer to the *Available Groups* field to view the memberships for existing users.

If the group assignment is insufficient, use the *Edit* or *Add* functions to modify/create users or modify their existing group assignments. For guest users, only the password is editable. For normal (non-guest) users, the password and group association can be modified. To modify the attributes of an existing user, select the user from the list and click the *Edit* button.

Modify the existing user's guest designation, password, expiry date and group assignments as required to reflect the user's current local RADIUS authentication requirements.

- 5 If an existing user is no longer needed, select the user from those displayed and click the *Delete* button to permanently remove the user.
- **6** To create a new user for use with the local RADIUS server, click the *Add* button and provide the following information.



#### CAUTION

If password encryption is not enabled, RADIUS user passwords are stored in the running configuration file in clear text. The user passwords are shown as encrypted if the global password encryption is enabled. The maximum for the file is 5000 users, 100 groups, 25 clients, 5 realms and 2 LDAP servers.

UserID	GuestUser
Password	
Confirm Password	
Current Cont	troller Date : 08/31/2009-11:52 Asia/Calcutta
Available Groups	Configured Groups
	Add
	Remove

User ID	Define a unique user ID that differentiates this user from others with similar attributes.
Guest User	Select the <i>Guest User</i> checkbox to assign this particular user temporary access to the local RADIUS server, thus restricting their authentication period to a user defined interval.
Password	Enter the password that adds the user to the list of approved users displayed within the Users tab.
Confirm Password	Re-enter (confirm) the password used to add the user to the list of approved users displayed within the Users tab.

Current Controller Time	Displays the read only controller time. This is the time used for expiry data and time.sers tab.
Start Date & Time	Defines the start date and time (in dd:MM:yyyy-hh:mm format) to login guest users defined with temporary permissions.
Expiry Date & Time	Defines the date and time (in dd:MM:yyyy-hh:mm format) to timeout guest users defined with temporary permissions.
Access Duration	Defines the authentication period set by the user. Check this option to enter a user-defined interval in the text field.
	It is strictly recommended to set "Hotspot Simultaneous Users" to "1" in the Hotspot page while using the Guest User option. This denies authentication to the second MU when it uses a login already in use.
Available Groups	Use the Available Groups <i>Add</i> -> and <i>Remove</i> <- functions to map groups (for inclusion) for this specific user.
Configured Group	Displays existing groups available for the user.

- **a** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- **b** Click *OK* to use the changes to the running configuration and close the dialog.
- c Click Cancel to close the dialog without committing updates to the running configuration

# **Configuring RADIUS User Groups**

The *Groups* tab displays a list of all groups in the local RADIUS server's database. The groups are listed in the order added. The existing configuration for each group is displayed to provide the administrator the option of using a group as is, modifying an existing group's properties or creating a new group.

To access the configuration of existing user groups:

- 1 Select *Security* > *Radius Server* from the main menu.
- **2** Select the *Groups* tab.

	Security > Radi	us Server					
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Configuration Authen	tication Users Group	Accounting Logs				
▶ Controller	Name	Guest Group	VLAN ID	Time of Access Start	Time of Access End	Rate Limit Uplink	Rate Limit Downlink
▶ Network							
▶ Services							
▼ Security							
Access Point Detection							
- RAT							
IKE Settings							
Enhanced Probe/Beacon Table							
Management Access							
▶ Diagnostics	WLANs Assigne	1		Time of	access in days		
Login Details							
Connect To: 10.211.37.21					Monday		Friday
User: admin					Tuesday		Saturday
Message					Wednesday		Sunday
					Thursday		
					inalead,		
Save Logout 🔀 Refresh	Edit De	ete Add					🕑 Help

**3** Refer to the user groups listed to review the following read-only attributes for each group:

Name	Displays the unique name assigned to each group. The group name should be indicative of the user population within and their shared activity within the controller managed network.
Guest Group	Displays whether a specific group has been defined as a guest group (indicated with a green check mark) or has been configured as permanent group (indicated with a red X). Guest users have temporary RADIUS server access.
VLAN ID	Display the VLAN ID(s) used by each group. The VLAN ID is representative of the shared SSID each group member (user) employs to interoperate with one another within the controller managed network (once authenticated by the local RADIUS server).
Time of Access Start	Displays the time each group is authenticated to interoperate within the controller managed network. Each user within the group is authenticated with the local RADIUS server. Group members successfully authenticated are allowed access to the controller managed network under the restrictions defined for that group.
Time of Access End	Displays the time each group's user base will loose access privileges. After this time, users within this group will not be authenticated by the local RADIUS server. However, if a user is part of a different group that has not exceeded their access interval, then the user may still interoperate with the controller (remain authenticated) as part of that group.
------------------------	--
Rate Limit Uplink	Set the rate limit from the wireless client to the network when using the RADIUS authentication. A rate limit of 0 disables rate limiting for this direction. Any rate limit obtained through RADIUS server authentication overwrites the initial user rate limit for the given MU.
Rate Limit Downlink	Set the rate limit from the network to the wireless client when using the RADIUS authentication. Any rate limit obtained through radius server authentication overwrites the initial user rate limit for the given MU.

- **4** Refer to the *WLANs Assigned* area of the Groups tab to review which controller WLANs are available for use with configured groups.
- **5** Refer to the *Time of access in days* field to assess the intervals (which days) the group has been assigned access to the controller managed network (after each user has been authenticated). At least one day is required.

This value is read-only within the Groups tab. Click *Edit* to modify the access assignments of an existing group or click *Add* to create a new group with unique access assignments.

curity > Radius Server :	> ADD	×	
D			
Name			
🗖 Guest Group			
VLAN ID	0		
Time of Access Start	0000	(HHMM)	
Time of Access End	2359	(HHMM)	
Rate Limit Uplink	0	(0, 100 - 100000) kbps	
Rate Limit Downlink	0	(0, 100 - 100000) kbps	
Available WLANs	c	Configured WLANs	
WLAN 3 (ESS ID : 103) WLAN 4 (ESS ID : 104) WLAN 5 (ESS ID : 105) WLAN 6 (ESS ID : 106) WLAN 7 (ESS ID : 107)	Add 🗭		
Time of Access in days	;		
🔽 Monday 🔽 Tue	sday 🔽 Wednesday	🔽 Thursday	
🗹 Friday 🔽 Saturday 🔽 Sunday			
Select All			
		,	
atus:			
	ОК	Cancel 📀 Help	

**6** To modify the attributes of an existing group, select the group from the list of groups displayed and click the *Edit* button.

Modify the existing group's guest designation, VLAN ID, access period and WLAN assignment.

7 If an existing group is no longer needed (perhaps obsolete in function), select the group and click the *Delete* button to permanently remove the group from the list. The group can only be removed if all the users in the group are removed first.

8 To create a new group, click the *Add* button and provide the following information.

Name	Define a unique group name that differentiates this new group from others with similar attributes.
Guest Group	Select the <i>Guest Group</i> checkbox to assign this particular group (and the users within) only temporary access to the local RADIUS server, thus restricting their authentication period to a user defined access interval.
VLAN ID	Define the VLAN ID for the new group. The VLAN ID is representative of the shared SSID each group member (user) employs to interoperate within the controller managed network (once authenticated by the local RADIUS server).
Time of Access Start	Set the time the group is authenticated to interoperate. Each user within the group is authenticated with the local RADIUS server. Those group members successfully authenticated are allowed access to the controller using the restrictions defined for the group.
Time of Access End	Set the time each group's user base will loose access privileges within the controller managed network. After this time, users within this group will not be authenticated by the local RADIUS server. However, if a user is part of a different group that has not exceeded their access end interval, the user may still interoperate with the controller (remain authenticated) as part of that group.
Rate Limit Uplink (0,100-100000)	Set the rate limit from the wireless client to the network when using RADIUS authentication. A rate limit of 0 disables rate limiting for this direction. Any rate limit obtained through RADIUS server authentication overwrites the initial user rate limit for the given MU.
Rate Limit Downlink (0,100-100000)	Set the rate limit from the network to the wireless client when using RADIUS authentication. Any rate limit obtained through RADIUS server authentication overwrites the initial user rate limit for the given MU.
Available WLANs	Use the Available WLANs <i>Add</i> -> and <i>Remove</i> <- functions to move WLANs for this new group from the available list to the configured list. Once on the configured list (and the changes applied), the members of this group can interoperate with the controller on these WLANs (once authenticated by the local RADIUS server).
Configured WLANs	The Configured WLANs columns displays the WLANs this new group can operate within (once users are configured). Use the <i>Add</i> -> and <i>Remove</i> <- functions to move WLANs from the available list to the configured list.
Time of access in days	Select the checkboxes corresponding to the days of the week you would like this new group to have access to the controller managed network. Of course, the user base within the group still needs to be authenticated by the local RADIUS server first.



#### NOTE

Rate limiting parameters need to be part of RADIUS Access Accept packets. If any RADIUS server doesn't send rate limit parameters in RADIUS Access Accept packet, these parameters will not be configured.

- **9** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 10 Click OK to use the changes to the running configuration and close the dialog.
- 11 Click *Cancel* to close the dialog without committing updates to the running configuration.

## **Viewing RADIUS Accounting Logs**

Accounting logs contain information about the use of remote access services by users. This information is of great assistance in partitioning local versus remote users and how to best accommodate each. Remote user information can be archived to a location outside of the controller for periodic network and user permission administration.

To display the RADIUS accounting logs:

- **1** Select *Security* > *Radius Server* from the main menu.
- 2 Select the *Accounting Logs* tab.

Security > Radius Server			
Configuration Aut	hentication Users Groups Accounting Logs		
flash:/log/radius/			
[up one level]	Filename	Туре	Size
			Transfer Files
	Security > Ra Configuration Aut flash:/log/radius/ [up one level]	Security > Radius Server Configuration Authentication Users Groups Accounting Logs Tash:/log/radius/ [up one level] Filename	Security > Radius Server         Configuration       Authentication         Itash:/log/radius/         [up one level]       Filename         Type

3 Refer to the following information as displayed within the Accounting Logs tab.

Filename	Displays the name of each accounting log file. Use this information to differentiate files with similar attributes.
Туре	Displays the type of file each file is.
Size	Display the size of the file.



An explicit purge operation is not supported, the accounting logs are purged automatically once they reach their limit.

# **Creating Server Certificates**

Use the *Server Certificates* screen to view existing self-signed certificate values. The values displayed are read-only. The Server Certificates screen also allows an administrator to:

- Create a certificate request
- Send it to a Certificate Authority (CA)
- Create a self signed certificate
- Upload an external certificate
- Delete a server certificate and/or root certificate of a trustpoint
- Create a new key
- Upload/download keys to and from the controller to and from a server or local disk
- Delete all the keys in the controller.

Server certificates are issued to Web Servers and used to authenticate Web Servers to browsers while establishing a *Secure Socket Layer* (SSL) connection.

The Server Certificates screen displays two tabs supporting the following:

- Using Trustpoints to Configure Certificates on page 509
- Certificate Authority Root Certificates on page 520

## **Using Trustpoints to Configure Certificates**

Each certificate is digitally signed by a trustpoint. The trustpoint signing the certificate can be a certificate authority, corporation or individual. A trustpoint represents a CA/identity pair containing the identity of the CA, CA-specific configuration parameters, and an association with an enrolled identity certificate.

To view current certificates values:

- 1 Select *Security > Server Certificates* from the main menu tree.
- 2 Select the *Trustpoints* tab.

	Security > Server (	Certificates		
SUMMIT' WM3800 CONTROLLER	Trustpoints Keys			
▶ Controller	default-trustpoint	Server Certificate	CA Root Certificate	
Network				^
▶ Services			Issued To	
▼ Security			Country (C)	US
Access Point Detection			State (ST)	CA
			City (L)	Santa Clara
			Organization (O)	Extreme Networks
			Organizational Unit (OU)	VPG
			Common Name (CN)	Extrame Networks
			Common Name (CN)	EXITEMEINENVOIKS
Server Certificates			Issued By	
Enhanced Probe/Beacon Table			Country (C)	US
			State (ST)	CA
Management Access			City (L)	Santa Clara
▶ Diagnostics			Organization (O)	Extreme Networks
Login Details			Organizational Unit (OU)	VPG
Connect To: 10.211.37.21			Common Name (CN)	Extreme Networks
User: admin			Validity	
Message			loound On	OH 26 10:00:17 2010 ONT
			Expires On	Oct 26 19:09:47 2011 GMT
				Certificates Wizard Transfer Trustpoints
Save 2 Logout 2 Refresh				

A panel (on the left of the screen) displays currently enrolled trustpoints.

The *Server Certificate* and *CA Root Certificate* tabs display read-only credentials for the certificates in use by the controller. A table displays the following *Issued To* and *Issued By* details for each:

Issued To	
Country (C)	Displays the country of usage for which the certificate was assigned.
State (ST)	Displays the state (if within the US) or province within the country listed above wherein the certificate was issued.
City (L)	Lists the city wherein the server certificate request was made. The city should obviously be within the State/Prov. stated.
Organization (O)	Displays the name of the organization making the certificate request.
Org. Unit (OU)	Displays the name of the organizational unit making the certificate request.
Common Name (CN)	If there is a common name (IP address) for the organizational unit making the certificate request, it displays here.
Issued By	
Country (C)	Displays the country of the certificate issuer.

State (ST)	Displays the state or province for the country the certificate was issued.
City (L)	Displays the city representing the state/province and country from which the certificate was issued.
Organization (O)	Displays the organization representing the certificate authority
Organizational Unit	If a unit exists within the organization that is representative of the certificate issuer, that name should be displayed here.
Common Name	If there is a common name (IP address) for the organizational unit issuing the certificate, it displays here.
Validity	
Issued On	Displays the date the certificate was originally issued.
Expires On	Displays the expiration date for the certificate.

3 Click the *Certificate Wizard* button to create a self signed certificate, upload an external server certificate (and/or a root certificate) or delete a server certificate (and/or a root certificate) of a trustpoint. For more information, see "Using the Wizard to Create a New Certificate" on page 513.

### Creating a Server / CA Root Certificate

To create a Server Certificate or import a CA Root Certificate:

- 1 Select *Security > Server Certificates* from the main menu tree.
- 2 Click the *Certificates Wizard* button on the bottom of the screen.

	Security > Server Certificates				
SUMMIT' WM3800 CONTROLLER	Trustpoints Keys				
▶ Controller	default-trustpoint	Server Certificate	CA Root Certificate		
▶ Network				~	
▶ Services			Issued To		
✓ Security			Country (C)	US	
Access Point Detection			State (ST)	СА	
Wireless IDS/IPS			City (L)	Santa Clara	
			Organization (O)	Extreme Networks	
A IKE Settings			Organization (0)	VPG	
			Organizational Onit (00)	Sitema Naturala	
			Common Name (CN)	Extreme Networks	
			Issued By		
			Country (C)	US	
			State (ST)	CA	
Management Access			City (L)	Santa Clara	
▶ Diagnostics			Organization (O)	Extreme Networks	
Login Details			Organizational Unit (OU)	VPG	
Connect To: 10.211.37.21			Common Name (CN)	Extreme Networks	
User: admin			Validity		
Message			Issued On	Oct 26 19:09:47 2010 GMT	
			Expires On	Oct 26 19:09:47 2011 GMT	
				<u> </u>	
	1				
Save JLogout Refresh				Certificates Wizard Transfer Trustpoints 🧿 Help	

- 3 Use this wizard for:
  - Creating a new self-signed certificate or certificate request
  - Uploading an external certificate
  - Delete Operations
- 4 Select the *Create new certificate* radio button to generate a new self-signed certificate or prepare a certificate request which can be sent to a Certificate Authority (CA).

For more information, see "Using the Wizard to Create a New Certificate" on page 513.

5 Select the *Upload an external certificate* radio button to upload an existing Server Certificate or CA Root Certificate.

For more information, see "Using the Wizard Delete Operation" on page 518.

**6** Select the *Delete Operations* radio button to delete trustpoints and all related keys. For more information, see "Using the Wizard Delete Operation" on page 518.

**Using the Wizard to Create a New Certificate.** To generate a new self-signed certificate or prepare a certificate request:

1 Select the *Create new self-signed certificate /certificate request* radio button in the wizard and click the *Next* button.



The second page of the wizard contains three editable fields, *Select Certificate Operation*, *Select a Trustpoint*, and *Specify a key for you new certificate*.

- **2** Use the second page to create either a self signed certificate or prepare a certificate request. For certificate creation, select one of the following options:
  - *Generate a self signed certificate*—Configure the properties of a new self-signed certificate. Once the values of the certificate are defined, the user can create and install the certificate.
  - *Prepare a certificate request to send to a Certificate Authority*—Configure and save a valid certificate request. Once the values of the certificate are defined, the user can configure and enroll the trustpoint.

Select a certificate operation	
Generate a self-signed certificate	
C Prepare a certificate request to send to a certif	icate authority
Coloria harabasist for the new codificate	
C Lise evision trustopint	-
Create a new trustpoint	
Specify a key for your new certificate	
Automatically generate a key	
C Use existing key default_ssh_rsa_key 💌	
C Create a new key	
Key Nama	
	(1024 - 2049)
Key Size (bytes)	(1024 - 2040)

Select a trustpoint for the new certificate.

- *Use existing trustpoint*—Select an existing trustpoint from the drop-down menu.
- *Create a new trustpoint*—Provide a name for the new trustpoint in the space provided.

To specify a key for a new certificate, select one of the following:

- *Automatically generate a key*—Automatically generates a key for the trustpoint.
- Use existing key—Specify an existing key using the drop-down menu.
- *Use a new key*—Select this option to create a new key for the trustpoint. Define a key name and size as appropriate.

Associate the certificate selected with one of the options provided in the *Specify a key for your new certificate* and click the *Next* button.

If generating a new self-signed certificate (as selected in page 2 of the wizard), the wizard continues the installation. Use the third page of the wizard to enter a unique trustpoint name and other credentials required to create the new certificate.

You have successfully configu new certificate.	ired the trustpoint bb. A ke	y will be automatically genera	ited for your	
Enter other credentials for the new To generate a default certificate, s	v certificate. select the 'Automatically ge	enerate certificate with default	values' option	1.
Configure the trustpoint				
C Automatically generate ce	rtificate with default values	i.		
Enter certificate credential	s:			
Country (C)*	US (2 characters)			
State (ST)*	CA	(2-128 characters)		
City (L)*	Santa Clara	(2-128 characters)		
Organization (O)*	Extreme Networks	(2-64 characters)		
Organizational Unit (OU)*	Wireless	(2-64 characters)		
Common Name (CN)*	Summit	(2-64 characters)		
Email Address	jextremenetworks.com	(2-64 oharaoters)		
FQDN	.extremenetworks.com	(9-64 characters)		
IP Address	192.168.1.1			
F Enroll the trustpoint				
A trustpoint is enrolled if it contain	s either a server certificat	e or a pending request for a s	erver certificat	le
			Back	Next Cancel

- **3** Select the *Configure the trustpoint* checkbox to enable the new self signed certificate configured as a trustpoint.
- 4 Select the *Automatically generate certificate with default values* checkbox to create a certificate using values the controller assigns by default.

This option is recommended for generic certificates that do not represent a unique or custom controller configuration.

- 5 Select the *Enter certificate credentials* radio button to manually enter the values of a unique certificate. If you anticipate using generic (default) values, consider using the Automatically generate certificate with default values option.
- 6 Provide the following information for the certificate:

Country	Define the Country used in the Self-Signed Certificate. By default, the Country is US. The field can be modified by the user to other values. This is a required field and must not exceed 2 characters.
State	Enter a State/Prov. for the state or province name used in the Self- Signed Certificate. By default, the State/Prov. field is CA. This is a required field.
City	Enter a City to represent the city name used in the Self-Signed Certificate. By default, the City name is San Jose. This is a required field.

Summit WM3000 Series Controller System Reference Guide

Organization	Define an Organization for the organization used in the Self-Signed Certificate. By default, it is Extreme Networks. The user is allowed to modify the Organization name. This is a required field.
Organization Unit	Enter an Org. Unit for the name of the organization unit used in the Self-Signed Certificate. By default, it is Wireless Controller Division. This is a required field.
Email Address	Provide an email address used as the contact address for issues relating to this certificate request.
FQDN	Enter a <i>fully qualified domain name</i> (FQDN) is an unambiguous domain name that specifies the node's position in the DNS tree hierarchy absolutely. To distinguish an FQDN from a regular domain name, a trailing period is added. ex: somehost.example.com. An FQDN differs from a regular domain name by its absoluteness; as a suffix is not added.
IP Address	Specify the controller IP address used as the controller destination for certificate requests.

- 7 Select the *Enroll the trustpoint* checkbox to enroll the certificate request with the CA.
- 8 Click *Next* to proceed with the certificate creation.

If you created a self-signed certificate on page 2, the wizard completes and displays the details of the newly created self-signed certificate.

ecurity > Server Certificates > 0	Certificates Wizard		×
	Completing t Certificate M	he anagement V	∕izard
	You have successfully configured	the trustpoint test.	
	You have successfully enrolled the	e trustpoint.	
	Following are the details of the cer	tificate:	
	Issued To		×
	Country (C)	US	_
	State (ST)	California	
	City (L)	Sata Clara	
	Organization (O)	Extreme Networks	<u>×</u>
			Back Finish Cancel

If you selected to prepare a certificate request in the page 2, the wizard continues, prompting the user for the required information to complete the certificate request. Click *Next* to continue.

Security > Server Certificates > Certificates V	Wizard
You have successfully the trustpoint.You can local machine, FTP or	configured the trustpoint trustpoitntest12. You have successfully enrolled copy the contents of the request to the clipboard, and/or save it to your TFTP server.
Contents of your BEGIN MIICM2CCAZw EwhTYW4gSnN c2UgTW9iaW>	CERTIFICATE REQUEST CAQAwcTELMAKGA1UEBhMCVVMxCzAJBgNVBAgTAkNBMI VZTERMA8GA1UEChMITW90b3JvbGExHDAaBgNVBAsTE( KpdHkxETAPBgNVBAMTCE1vdG9yb2xhMIGfMA0GCSqGS:
<ul> <li>✓ Copy the cert</li> <li>✓ Save the cert</li> </ul>	tificate request to clipboard
То	Server
File Using IP Address	FTP Port 21
User ID Password	
Path	
	Back Next Cancel 2 Help

- **9** Check the *Copy the certificate request to clipboard* option to add the contents of the certificate request to the clipboard which can then be copied to other locations.
- **10** Check the *Save the certificate request option* to save the certificate request to an external server.and provide the server information in the fields below:

То	Use the <i>To</i> field to define whether the target certificate is to be sent to the system's local disk ( <i>Local Disk</i> ) or to an external server ( <i>Server</i> ).
File	Specify a filename for the certificate to be save as on the target server or local disk.
Using	Use the Using drop down-menu to configure whether the log file transfer is sent using <i>FTP</i> or <i>TFTP</i> .
IP Address	Specify the server <i>IP Address</i> used as the controller destination for certificate requests.
User ID	Enter the User ID credentials required to send the file to the target location.
	Use the User ID for FTP transfers only
Password	Enter the <i>Password</i> required to send the file to the target location using FTP.

Summit WM3000 Series Controller System Reference Guide

Path Specify the appropriate *Path* name to the target directory on the local system disk or server as configured using the "To" parameter.

11 Click the *Next* button to complete the certificate request.

**Using the Wizard Delete Operation.** The wizard can also be used to delete entire trustpoints, the certificate used with a trustpoint or the CA root certificate use with a trustpoint. Delete trustpoint properties as they become obsolete or the properties of a certificate are no longer relevant to the operation of the controller.

To use the wizard to delete trustpoint properties:

1 Select the *Delete Operations* radio button and click the *Next* button.

Welcome to the Certificate Management Wizard
You can perform certificate operations such as creating a new certificate, uploading an external certificate, and deleting an existing trustpoint          Select a certificate operation            C reate a new self-signed certificate/certificate request             Upload an external certificate             Delete Operations

The next page	of the wizard	l is used to	delete a	trustpoint.
---------------	---------------	--------------	----------	-------------

Delete trustpoint and all certificates inside it	legwork	~
O Remove certificates from this trustpoint	legwork	•
Server Certificat	0 -	
CA Root Certific	ate	
		Back Next Cancel 🕑 Help

- 2 Select and use the *Delete trustpoint and all certificates inside it* drop-down menu to define the target trustpoint for removal.
- **3** Select and use the *Remove certificates from this trustpoint* drop-down menu define the trustpoint that will have either its *Server Certificate* or *CA Root Certificate* removed
- 4 Click the *Next* button to proceed and complete the trustpoint removal.

### **Certificate Authority Root Certificates**

To prepare a certificate request which can be sent to a Certificate Authority (CA):

- 1 Select *Security > Server Certificates* from the main menu tree.
- 2 Click the CA Root Certificate tab.

	Security > Server Certificates		
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Trustpoints Keys		
▶ Controller	default-trustpoint	Server Certificate CA Root Certificate	
▶ Network			
▶ Services			
▼ Security			
Access Point Detection			
IKE Settings			
Deding Commen			
Enhanced Probe/Beacon Table			
		No CA Root Certificate available for trustpoint default-trustpoint	
Management Access			
▶ Diagnostics			
Login Details			
Operative AD 244 27 24			
Connect 10: 10.211.37.21			
User: admin			
Message			
		Certificates Wizard Transfer Trustpoints 3	
Save 2 Logout 2 Refresh			

**3** Follow the instructions in Using the Wizard to Create a New Certificate on page 513 and Using the Wizard Delete Operation on page 518.

## **Configuring Trustpoint Associated Keys**

Trustpoint keys allow a user to use different *Rivest, Shamir*, an *Adelman* (RSA) key pairs. Therefore, the controller can maintain a different key pair for each certificate to significantly enhance security.

To configure the keys associated with trustpoints:

- 1 Select *Security* > *Server Certificates* from the main menu tree.
- 2 Select the *Keys* tab.

	Security > Server Certificates		
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Trustpoints Keys		
<ul> <li>Controller</li> </ul>			
Network	Key Name	Key Size (Bytes)	
	default_ssh_rsa_key	1024	
V Security			
IKE Settings			
IPSec VPN			
Radius Server			
Enhanced Probe/Beacon Table			
Management Access			
▶ Diagnostics			
Login Details			
Connect To: 10 211 37 21			
Llear: admin			
dumm			
Message			
	Delete Ald Delete All Ki	eys 🛛 Transfer Keys 🛛 🕜 Help	
Save 🛛 🔁 Logout 🔂 Refresh			

The Keys tab displays the following:

Key Name	Displays the name of the key pair generated separately, or automatically when selecting a certificate. Specify the option within the wizard.
Key Sizes	Displays the size of the desired key. If not specified, a default key size of 1024 is used.

- 3 Highlight a Key from the table and click the *Delete* button to delete it from the controller.
- 4 Click the *Add* button to add a new key label to the list of keys available to the controller. For more information, see "Adding a New Key" on page 521.
- 5 Select the *Delete All Keys* options to delete all of the keys displayed.
- 6 Click *Transfer Keys* to archive the keys to a user-specified location. For more information, see "Transferring Keys" on page 522.

### Adding a New Key

If none of the keys listed within the Keys tab are suitable for use with a certificate, consider creating a new key pair.

Summit WM3000 Series Controller System Reference Guide

- 1 Select *Security > Server Certificates* from the main menu tree.
- 2 Select the *Keys* tab.
- 3 Click the *Add* button at the bottom of the screen.

Security > Server Ce	ertificates > Add Key 🛛 🗙
Add Key	
Key Name Key Size (Bytes)	(1024 - 2048)
Status:	
	OK Cancel 🕢 Help

- 4 Enter a *Key Label* in the space provided to specify a name for the new key pair.
- 5 Define the *Key Size* between 1024 and 2048 bytes.
- **6** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 7 Click OK to save the changes to the running configuration and close the dialog.
- 8 Click Cancel to close the dialog without committing updates to the running configuration.

### **Transferring Keys**

The *Transfer* screen allows for the transfer of keys to and from the controller to (and from) a server or local disk. Transferring keys is recommended to ensure server certificate key information is available if problems are encountered with the controller and the data needs to be retrieved.

Security > Server Certificates > Transfer Keys		×
Transfer Keys		
Source	1	Target
From Server 💌		
Key Name		
Using FTP Port 21		
IP Address	[₩]	To Controller
User ID		Key Name
Password		
Path		
Pass phrase		
	_	
Status:		
		Transfer Abort Close 🕜 Help

- 1 Select *Security > Server Certificate* from the main menu tree.
- 2 Click the *Keys* Tab.
- 3 Highlight a target file, and select the *Transfer Keys* button.
- 4 Use the *From* drop-down menu to specify the location from which the log file is sent. If only the applet is available as a transfer location, use the default controller option.
- 5 Select a target file for the file transfer from the *File* drop-down menu.The drop-down menu contains the log files listed within the Server Certificate screen.
- **6** Use the *To* drop-down menu to define whether the target log file is to be sent to the system's local disk (Local Disk) or to an external server (Server).
- 7 Provide the name of the file to be transferred to the location specified within the *Target* field.
- 8 Use the Using drop down-menu to configure whether the log file transfer is sent using FTP or TFTP.
- 9 Enter the *IP Address* of destination server or system receiving the target log file.
- **10** Enter the *User ID* credentials required to send the file to the target location. Use the user ID for FTP transfers only.
- 11 Enter the *Password* required to send the file to the target location using FTP.
- **12** Specify the appropriate *Path* name to the target directory on the local system disk or server as configured using the "To" parameter.

If the local server option is selected, use the browse button to specify the location on the local server.

- **13** Refer to the *Status* field for the current state of the requests made from applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 14 Click the Transfer button when ready to move the target file to the specified location.

Repeat the process as necessary to move each desired log file to the specified location.

- **15** Click the *Abort* button to terminate the transfer before completion. The abort option is helpful if certificate credentials prove problematic in the transfer process.
- 16 Click the *Close* button to exit the screen after a transfer. There are no changes to save or apply.

# **Configuring Enhanced Beacons and Probes**

The controller can be configured to detect and locate rogue APs and MUs. Refer to "Editing AP Settings" on page 212 to enable an AP to forward beacons and association information for AP radios to detect a rogue. An AP can also be configured to forward MU probe requests to the controller to help locate a rogue MU.



NOTE

Currently, only AP4600 Series Access Ports support enhanced beacons and probes request forward configuration.

Use the Enhanced Beacons/Probe screen to configure enhanced beacons/probes and their output reports. The Enhanced Probes and Beacons screens displays four tabs supporting the following configuration activities:

- Configuring the Beacon Table on page 524
- Configuring the Probe Table on page 526
- Reviewing Found Beacons on page 528

Summit WM3000 Series Controller System Reference Guide

• Reviewing Found Probes on page 529

### **Configuring the Beacon Table**

The Beacon Table is used to detect rogue APs. An AP4600 transmits beacons and MUs send a probe request to the AP for association. The AP4600 (on receipt of the probe request) sends a probe response and forms an AP-MU association.

When enabling an Enhanced Beacon, the controller allows adopted Access Ports to periodically scan for rogue APs on different channels without disassociating MUs. The beacons collected in the scan are passed on to the controller so required information is gathered to locate a particular rogue AP. Refer to "Editing AP Settings" on page 212 to enable an AP to forward beacons and association information for AP radios to detect a rouge.

The controller is provided with a set of 802.11a and 802.11bg radio specific channels. The controller radio scans scan each channel to detect the potential existence or rogues operating on the configured channel. On completion of a scan, the controller moves the AP back to its original channel.

If, during the scan, an AP is detected on a different channel (due to a leaked signal), this channel is also added to the channel set. The AP sends this information to the controller, which maintains a table with the following information:

- MAC address of the detected rogue AP
- AP MAC address
- Signal strength of the detected rogue AP
- Channel on which the AP was detected
- Time when the AP was detected.

This information is used by the Extreme Networks WMS to locate the rogue AP. Extreme Networks WMS uses this information to physically locate the position of rogues and authorized devices within a site map representative of the physical dimensions of the actual device deployment area.

To configure enhanced beacons:

- 1 Select *Security > Enhanced Probe/Beacon Table* from the main menu tree.
- 2 Select the *Beacon Table* tab.

	Security > Enhanced Probe/Beacon Table	
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Beacon Table Probe Table Beacons Found Probes Found	
Controller     Network     Services	Configuration Enable Enhanced Beacon Table	<u> </u>
Security     Security     Access Point Detection     Wreless IDS/IPS	Scan Interval 10 - 60 seconds	
Wireless Firewalls     Wireless Firewalls     Wireless Firewalls     Wireless Firewalls     Wireless Firewalls     Wireless Firewalls     Wireless Firewalls	Maximum Number of APs 512 0 - 512	
PSec VPN     Radius Server     Server Certificates     Diagnostics     Login Details     Connect To: 10 211 37 21	802.11a Channel Set Available Configured Add Add Remove Lenable all Configured C	
User : admin -Message Save SLogout & Refresh	802.11an Channel Set Available Configured Add  Add  Revert Apply Revert	V Help

- **3** Select the *Enable Enhanced Beacon Table* checkbox to allow the AP to receive beacons and association information.
- **4** Use *Scan Interval* value to enter the interval used by the radio between scans. The radio scans each channel for the defined interval. The default value is 10 seconds.
- **5** Use the *Scan Time* value to enter the duration of the scan. The radio scans each channel for the defined interval. The default value is 100 milliseconds.
- **6** Define a *Max Number of APs* value to set the number of detected APs displayed in the Beacon Found table. The available range is from 0 to 512.
- 7 Refer to *802.11a Channel Set* field to select channels for the 802.11a transmission band. The channel information is provided to the controller, which then makes an 802.11a radio scan for the configured channels.

Available	Displays the channels available to the AP. The channel list is country specific and differs from country to country.
Add ->	Select a channel frequency and click the <i>Add</i> -> button to include the channel to the <i>Configured</i> list box. You can select multiple channels and add them to the <i>Configured</i> list box. Press the Ctrl button and use the mouse to select multiple channels. The controller uses an 802.11a radio to scan the selected channels to detect any rogue APs.

Summit WM3000 Series Controller System Reference Guide

<- Remove	Select the channel's frequency from the Configured list box and click <i>&lt;- Remove</i> to remove a channel from the list of channels provided to the controller.
Configured	Displays the channels provided to the controller. The controller makes all the 802.11a radios move to the selected channel and scan (one at a time), for a configurable interval.
Enable all	Select the <i>Enable all</i> button (within the 802.11a Radios field) to enable all 802.11a radios from receive beacons.
Disable all	Select the <i>Disable all</i> button (within the 802.11a Radios field) to disable all 802.11a radios from receiving beacons.

8 Refer to *802.11bg Channel Set* field to select channels for the 802.11bg transmission band. The channel information is provided to the controller, which conducts an 802.11bg scan for each channel.

Available	Displays all the channels available to the AP. The channel list is country specific and differs from country to country.
Add ->	Select a channel frequency and click the <i>Add</i> -> button to include the channel to the <i>Configured</i> list box. Select multiple channels and add them to the <i>Configured</i> list box. Press the Ctrl button and use the mouse to select multiple channels. The controller uses an 802.11a radio to scan the selected channels to detect any non-adopted or rogue APs.
<- Remove	Select the channel's frequency from the Configured list box and click <i>&lt;- Remove</i> to remove a channel from the list of channels provided to the controller.
Configured	Displays the channels provided to the controller. The controller makes all the 802.11bg radios move to a channel from this channel-set and scan these channels, one at a time, for a configurable duration.
Enable all	Select the <i>Enable</i> button (within the 802.11bg Radios field) to enable all the 802.11bg radios receive enhanced beacons.
Disable all	Select the <i>Disable</i> button (within the 802.11bg Radios field) to disable all the 802.11bg radios from receiving enhanced beacons.

- **9** Click *Apply* to save changes to the screen. Navigating away from the screen without clicking the Apply button results in changes being discarded.
- 10 Click *Revert* to undo the changes to the screen and revert to the last saved configuration.

### **Configuring the Probe Table**

Define enhanced probes to detect rogue MUs within the network. An AP4600 transmits beacons and the MUs sends a probe request to the AP for association. An AP4600 (on receipt of the probe request) sends a probe response and associates to the MU.

When using an enhanced probe, an AP4600 sends a probe response to the MU to associate. At the same time, the AP forwards the MU's probe request information to the controller. The controller maintains a table of the probe requests the AP4600 receives from MUs. In conjunction with the Extreme Networks WMS application, the AP locates the rogue MU and displays its location within An Extreme Networks WMS maintained site map.

To configure enhanced beacons:

- 1 Select *Security > Enhanced Probe/Beacon Table* from the main menu tree.
- 2 Select the *Probe Table* tab.

	Security > Enhanced Beacon	/Probe Table	
SUMMIT* WM3400 CONTROLLER	Beacon Table Probe Table Beacons Found	Probes Found	
Controller     Network     Senices	Configuration		
Security     Security     Access Point Detection     Mobile Unit Intrusion Detection     Wireless Firewall	Window Time Maximum Number of MUs Preferred MUs	30	10 - 60 seconds 0 - 512
NAT     IKE Settings     IPSec VPN     Radius Server     Server Certificates     Enhanced Beacon/Probe Table		MU	
Management Access     Diagnostics	Delete Add		
-Login Details Connect To: 192.168.10.34 User: admin -Message	802.11an AP46X0 Radios	Disable all	11bgn AP46X0 Radios Enable all Disable all
Save 🛃 Logout 🔀 Refresh			Apply Revert 🚫 Help

- **3** Select the *Enable Enhanced Probe Table* checkbox to allow an AP to forward MU probe requests to the controller.
- **4** Define a *Window Time* (from 10 to 60 seconds) to set an interval used by the AP to record MU probe requests. The MU radio probe entry with the highest signal strength during the window period is recorded in the table.
- **5** Set a *Maximum Numbers of MUs* (from 0 to 512) to define the number of MUs configured in the controller table. The default is 50 MUs.
- 6 The *Preferred MUs* table lists the MAC Addresses for all preferred MUs.
- 7 Select an MU from the Preferred MUs table and click the *Delete* button to remove the MU from the table.
- 8 Click the *Add* button to open a dialogue and add the MAC Address of a preferred MU to the table.
- **9** *802.11a Radios:* Click the *Enable All* button to allow an AP's 802.11a radio to receive MU probe requests and forward them to the controller.
- **10** *802.11a Radios:* Click the *Disable* button to stop the AP's 802.11a radios from forwarding MU probe requests to the controller.

- **11** *802.11bg Radios:* Click the *Enable* button to allow the AP's 802.11bg radios to receive MU probe requests and forward them to the controller.
- **12** *802.11bg Radios:* Click the *Disable* button to stop the AP's 802.11bg radios from forwarding MU probe requests to the controller.
- **13** Click *Apply* to save any changes. Navigating away from the screen without clicking the Apply button results in all the changes on the screen being discarded.
- 14 Click *Revert* to undo the changes to the screen and revert to the last saved configuration.

### **Reviewing Found Beacons**

Select the *Beacons Found* tab to view the enhanced beacons report created by the controller. The table displays beacon information collected during the AP's channel scan. The table contains at least 5 entries for each AP radio (channel) scan. The information displayed within the Beacons Found tab is read-only with no user configurable parameters.

To view the enhanced beacons report:

- 1 Select Security > Enhanced Probe/Beacon Table from the main menu tree.
- 2 Select the *Beacons Found* tab.

	Security > Enhanced	Probe/Beacon Table	)		
SUMMIT <sup>®</sup> WM3600 CONTROLLER	Beacon Table Probe Table Be	acons Found Probes Found			
▶ Controller	Portal	Roque AP	Signal	Heard	Heard
▶ Network	MAC	MAC	Strength (dBm)	Channel	Time
▶ Services					
▼ Security					
Access Point Detection					
Wireless IDS/IPS					
- 🚟 Wireless Firewalls					
- [ P NAT					
Server Certificates					
Enhanced Probe/Beacon Table					
Management Access					
▶ Diagnostics					
Login Details					
Connect To: 10.211.37.21					
User: admin					
Message					
	Clear Report				
					🕢 Help
Save Save Refresh					

3 Refer to the following information as displayed within the *Beacons Found* tab.

Portal MAC	Displays the MAC address of the unadopted AP detected by the enhanced beacon supported AP.
Rogue AP MAC	Displays the MAC address of the enhanced beacon supported AP.
Signal Strength (dBm)	Displays the signal strength when the unadopted AP was detected.
Heard Channel	Displays the channel frequency when the unadopted AP was detected.
Heard Time	Displays the time when the unadopted AP was detected.

4 Select the *Clear Report* button to clear the statistic counters and begin a new data calculation.

## **Reviewing Found Probes**

Refer to the *Probes Found* tab to view the enhanced Probe report created by the controller. The table displays probe information collected during the AP's channel scan. The information displayed within the Probes Found tab is read-only with no user configurable parameters.

To view the enhanced beacons table report:

- 1 Select Security > Enhanced Probe/Beacon Table from the main menu tree.
- 2 Select the *Probes Found* tab.

	Security > Enhanced	Probe/Beacon Table	•		
SUMMIT' WM3600 CONTROLLER	Beacon Table Probe Table Be	acons Found Probes Found			
▶ Controller	Portal	MU	Signal	Heard	Heard
▶ Network	MAC	MAC	Strength (dBm)	Channel	Time
▶ Services					
▼ Security					
Access Point Detection					
[ NAT					
IKE Settings					
Radius Server					
Management Access					
▶ Diagnostics					
Login Details					
Connect To: 10.211.37.21					
User: admin					
Message					
	Clear Report				
					Pelo Help
Save Save Cogout CRefresh					

3 Refer to the following information as displayed within the *Probes Found* tab.

Portal MAC	Displays the MAC address of the unadopted MU picked detected by the Enhanced Probes enabled AP.
MU MAC	Displays the MAC address of the Enhanced Probe detected MU.
Signal Strength (dBm)	Displays the signal strength when the unadopted MU was detected.
Heard Channel	Displays the channel frequency used when the unadopted MU was detected.
Heard Time	Displays the time the unadopted MU was detected.

4 Select the *Clear Report* button to clear the statistic counters and begin a new data calculation.



This chapter describes the Management Access main menu items used to configure the controller. This chapter consists of the following controller management activities:

- Displaying the Management Access Interface on page 531
- Configuring Access Control on page 533
- Configuring SNMP Access on page 535
- Message Parameters on page 541
- Configuring SNMP Trap Receivers on page 550
- Configuring Management Users on page 553

6	

NOTE

HTTPS must be enabled to access the controller applet. Ensure HTTPS access has been enabled before using the login screen to access the controller applet.

## **Displaying the Management Access Interface**

Refer to the main Management Access interface for a high-level overview of the current controller firmware version and the current controller log output configuration. Use this information to discern whether a controller firmware upgrade is required (by checking the website for a newer version) and if the controller is outputting log data appropriately.



NOTE

When the controller's configuration is successfully updated (using the Web UI), the affected screen is closed without informing the user their change was successful. However, if an error were to occur, the error displays within the affected screen's Status field and the screen remains displayed. In the case of file transfer operations, the transfer screen remains open during the transfer operation and remains open upon completion (with status displayed within the Status field).

To display the main Management screen:

1 Select *Management Access* from the main menu tree.

	Management Access
SUMMIT* WM3400 CONTROLLER	
► Controller	
▶ Network	
▶ Services	
► Security	
✓ Management Access	
Access Control	
SNMP Access	
SNMP Trap Receivers	
Lee Users	Current Status
	Firmware In Use: 4.2.1.0-008R
	Log Output: Logging to Buffer, Console
Diagnostics	
Login Details	
Connect To: 192.168.10.34	
User: admin	
Message	
Save Save Refresh	Apply Revert O Help

2 Refer to the *Current Status* field to review the following read-only information:

Firmware In Use	The <i>Firmware In Use</i> value displays the software version currently running on the controller. Use this information to assess whether a firmware update would improve the controller feature set and functionality.
Log Output	The Log Output value displays the target location for log files output by the controller.



NOTE

The Apply and Revert functions are grayed out within the Management Access screen, as this screen is has no configurable parameters for the user to update and save.

# **Configuring Access Control**

Refer to the *Access Control* screen to allow/deny management access to the controller using the different protocols (HTTP, HTTPS, Telnet, SSH or SNMP) available to users. Access options are either enabled or disabled as required. The Access Control screen is not meant to function as an ACL (in routers or other firewalls), where you can specify and customize specific IPs to access specific interfaces.

To configure access control settings:

1 Select Management Access > Access Control from the main menu tree.

	Management Access > Access Control	
SOMMIT* WM3400 CONTROLLER		*
Controller  Network  Services  Security  Management Access  Access Control  Source So	Management Settings          Secure Management (on Management VLAN only)         Enable Telnet       Port         Enable SNMP v2       Retries         Enable SNMP v3       Timeout         Enable HTTP         Enable HTTPS         HTTPS Trustpoint         Imagement default-trustpoint         Imagement Structure         Imagement Settings	
<ul> <li>Diagnostics</li> </ul>	Password P******	
Connect To: 192.168.10.34 User: admin		
Save Save Refresh	Applet Session Inactivity Interval 60 (1 - 1440 Minutes)	Help

2 Refer to the *Management Settings* field to enable or disable the following controller interfaces:

Secure Management (on Management VLAN only)	Select this checkbox to allow management VLAN access to controller resources. The management VLAN is used to establish an IP connection to the controller from a workstation connected to a port in the VLAN. By default, the active management VLAN is VLAN 1, but you can designate any VLAN as the management VLAN. Only one management VLAN can be active at a time. This option is disabled (not selected) by default.
Enable Telnet	Select this checkbox to allow the controller to use a Telnet session for communicating over the network. This setting is enabled by default.
Port	Define the port number used for the Telnet session with the controller. This field is enabled as long as the Enable Telnet option remains enabled. The default port is port 23.

Enable SNMP v2	Select this checkbox to enable SNMPv2 access to the controller over the SNMPv2 interface. This setting is enabled by default.
Enable SNMP v3	Select this checkbox to enable SNMPv3 access to the controller over the SNMPv3 interface. This setting is enabled by default.
Retries	Define the number of retries the controller uses to connect to the SNMP interface if the first attempt fails. The default value is 3 retry attempts.
Timeout	When the provided interval is exceeded, the user is logged out of the SNMP session and forced re-initiate their connection. The default value is 10 minutes.
Enable HTTP	Select this checkbox to enable HTTP access to the controller. The Hypertext Transfer Protocol (HTTP) is an application-level protocol for distributed, collaborative, hypermedia information systems. This setting is enabled by default.
Enable HTTPS	Select this checkbox to enable HTTPS access to the controller. This setting is enabled by default.
HTTPS Trustpoint	Use the Trustpoint drop-down menu to select the local or default trustpoint used with a HTTPS session with the controller. For information on creating a new certificate, see "Creating Server Certificates" on page 509.
Enable FTP	Select this checkbox to enable FTP access to the controller. <i>File Transfer Protocol</i> (FTP) is the language used for file transfers across the Web. This setting is disabled by default.
Port	Displays the port number used for the FTP session with the controller (if using FTP).
Username	Displays the read-only name of the user whose credentials are used for the FTP session.
Password	If FTP is enabled, a password is required (for the user specified in the <i>Username</i> field) to use the controller with the FTP interface.
Root Dir.	Define the root directory where the FTP server is located (if using FTP). Click the Magnifying Glass icon to display a <i>Select Directory File</i> screen useful in selecting the root directory. If necessary a new directory folder can be created.
Enable SSHv2	Select this checkbox to enable SSH version 2 access to the controller. <i>Secure Shell</i> (SSH) is a program designed to perform a number of functions, such as file transfer between computers, command execution or logging on to a computer over a network. It is intended to do these tasks with greater security than programs such as Telnet or FTP. This setting is enabled by default.
Port	Define the port number used for the SSH session with the controller.
RSA Key Pair	Use the <i>RSA Key Pair</i> drop-down menu to select a public/private key pair used for RSA authentication. The default setting is "deflorations"



NOTE

You cannot establish an SSH session with the controller when an RSA Key with a length of 360 is associated with the SSH-Server.

- 3 Click the *Apply* button to save changes made to the screen since the last saved configuration.
- 4 Click the *Revert* button to revert the screen back to its last saved configuration. Changes made since the contents of the screen were last applied are discarded.

# **Configuring SNMP Access**

Use the SNMP Access menu to view and configure existing SNMP v1/v2 and SNMP v3 values and their current access control settings. You can also view the SNMP v2/v3 events and their current values. The SNMP Access window consists of the following tabs:

- Configuring SNMP v1/v2 Access on page 535
- Configuring SNMP V3 Access on page 537
- Accessing SNMP v2/v3 Statistics on page 540
- Message Parameters on page 541



### CAUTION

Your system must be running Sun JRE version 1.5.x (or higher) or Mozilla for the controller Web UI to be used with the SNMP interface.



### NOTE

The SNMP facility cannot retrieve a configuration file directly from its SNMP interface. First deposit the configuration file to a computer, then FTP the file to the controller.



### NOTE

When accessing the controller via a SNMP client ensure that UDP traffic is allowed on port 161 for the network being used for the controller and the SNMP client.

## Configuring SNMP v1/v2 Access

SNMP version 2 (SNMPv2) is an evolution of SNMPv1. The Get, GetNext, and Set operations used in SNMPv1 are exactly the same as those used in SNMPv2. However, SNMPv2 adds and enhances some protocol operations. The SNMPv2 Trap operation, for example, serves the same function used in SNMPv1, but uses a different message format and is designed to replace a SNMPv1 Trap.

Refer to the v1/v2c screen for information on existing SNMP v1/v2 community names and their current access control settings. Community names can be modified by selecting a community name and clicking the *Edit* button.



#### NOTE

The SNMP undo feature is not supported.

To review existing SNMP v1/v2 definitions:

1 Select *Management Access* > *SNMP Access* > v1/v2 from the main menu tree.

	Management Access > SNMP Access		
SUMMIT <sup>®</sup> WM3400 CONTROLLER	v1/v2c V3 Message Parameters Statistics		
► Controller	Community Name	Access Control	ſ
Network	public	Read Only	
b Sanicas	private	Read Write	
- Convite			
P Security			
<ul> <li>Management Access</li> </ul>			
Access Control			
Chimp Taxa Configuration			
SNMP Trap Deceivers			
Diagnostics			
I ogin Details			
Connect To: 192.168.10.34			
User: admin			
Message			
	5-00		1
Save Save Cogout Refresh	EUI	<b>V</b> Help	1

2 Refer to the *Community Name* and *Access Control* parameters for the following information:

Community Name	Displays the read-only or read-write name used to associate a site- appropriate name for the community. The name is required to match the name used within the remote network management software. Click the <i>Edit</i> button to modify an existing Community Name. The string length is <0-11>.
Access Control	The Access Control field specifies a read-only (R) access or read/write (RW) access for the community. Read-only access allows a remote device to retrieve information, while read/write access allows a remote device to modify settings. Click the <i>Edit</i> button to modify an existing Access Control permission.

3 Highlight an existing entry and click the *Edit* button to modify the properties of an existing SNMP v1/v2 community and access control definition. For more information, see "Editing an Existing SNMP v1/v2 Community Name" on page 536.

### Editing an Existing SNMP v1/v2 Community Name

The *Edit* screen allows the user to modify a community name and change its read-only or read/write designation. Since the community name is required to match the name used within the remote network

management software, it is recommended the name be changed appropriately to match a new naming (and user) requirement used by the management software.

To modify an existing SNMP v1/v2 Community Name and Access Control setting:

- 1 Select *Management Access* > *SNMP Access* > v1/v2 from the main menu tree.
- 2 Select an existing Community Name from those listed and click the *Edit* button.

Management Access > SNMP Access > Confi 🗙	
Configuration	Edit SnmpV1/V2c
Community Name	private
Access Control	Read Write 💌
Status:	
ОК	Cancel 🕜 Help

- **3** Modify the *Community Name* used to associate a site-appropriate name for the community. The name revised from the original entry is required to match the name used within the remote network management software.
- 4 Modify the existing read-only (R) *access* or read/write (RW) *access* for the community. Read-only access allows a remote device to retrieve information, while read/write access allows a remote device to modify settings.
- 5 Click OK to save and add the changes to the running configuration and close the dialog.
- 6 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller
- 7 Click *Cancel* to return back to the SNMP v1/v2 screen without implementing changes.

### **Configuring SNMP V3 Access**

SNMP Version 3 (SNMPv3) adds security and remote configuration capabilities to previous versions. The SNMPv3 architecture introduces the *User-based Security Model* (USM) for message security and the View-based Access Control Model (VACM) for access control. The architecture supports the concurrent use of different security, access control, and message processing techniques.

Refer to the *v*<sup>3</sup> screen to review the current SNMP v<sup>3</sup> configuration. An Existing User Name can be selected and edited, enabled or disabled.



NOTE

The SNMP undo feature is not supported in this product.

To review existing SNMP v3 definitions:

- 1 Select *Management Access > SNMP Access* from the main menu tree.
- 2 Select the *V3* tab from within the SNMP Access screen.

	Management Acco	ess > SNMP Access	1				
SUMMIT <sup>®</sup> WM3400 CONTROLLER	v1/v2c V3 Message Par	v1/v2c V3 Message Parameters Statistics					
► Controller			Show Filtering Options				
Network	User Name	Access Control	Authentication	Encryption	Status		
Sonicoc	snmptrap	Read Write	HMAC-MDS	CBC-DES	Active		
P Services	snmpmanager	Read Write	HMAC-MDS	CBC-DES	Active		
Security	srimpoperator	Read Only	PIMHC-PIUS	CBC+DES	Active		
✓ Management Access							
Correction SNMP Access SNMP Trap Configuration SNMP Trap Receivers SNMP Trap Receivers							
<ul> <li>Diagnostics</li> </ul>							
Login Details							
Connect To: 192.168.10.34							
User: admin							
Message							
			Filtering is disabled				
		I managed			Our		
Save Logout Refresh	Enable Enable	Dibable			Help		

3 Refer to the fields within the V3 screen for the following information:

User Name	Displays a read-only SNMP v3 username of operator or Admin. An operator typically has an Access Control of read-only and an Admin typically has an Access Control of read/write.The username string length is <0-3>.
Access Control	Displays a <i>read-only</i> (R) access or <i>read/write</i> (RW) access for the v3 user. Read-only access allows the user (when active) to retrieve information, while read/write access grants the user modification privileges.
Authentication	Displays the current authorization scheme used by this user for v3 access to the controller. Click the <i>Edit</i> button to modify the password required to change authentication keys.
Encryption	Displays the current Encryption Standard (DES) protocol the user must satisfy for SNMP v3 access to the controller. Click the <i>Edit</i> button to modify the password required to change encryption keys.
Status	Displays whether this specific SNMP v3 User Name is active on the controller. For more information, see "Accessing SNMP v2/v3 Statistics" on page 540.

4 Highlight an existing v3 entry and click the *Edit* button to modify the password for the Auth Protocol and Priv Protocol.

For additional information, see "Editing an Existing SNMP v1/v2 Community Name" on page 536

- 5 Highlight an existing SNMP v3 User Name and click the *Enable* button to enable the log-in for the specified user. When selected the status of the user is defined as active.
- 6 Highlight an existing SNMP v3 User Name and click the *Disable* button to disable the log-in for the specified user. When selected the status of the user is defined as inactive.

### Editing an SNMP v3 Authentication and Privacy Password

The *Edit* screen enables the user to modify the password required to change the authentication keys. Updating the password requires logging off of the system. Updating the existing password creates new authentication and encryption keys. To edit an SNMP v3 user profile:

- 1 Select *Management Access > SNMP Access* from the main menu tree.
- **2** Select the *v*<sup>3</sup> tab from within the SNMP Access screen.
- 3 Highlight an existing SNMP v3 User Name and click the *Edit* button.

м	anagement Access > SNM	IP Access > Configura 🔀
C	onfiguration	Edit SnmpV3
	<b>User Profile</b> s	nmpoperator
	Authentication and Privac	y
	Authentication Protocol	HMAC-MD5
	Privacy Protocol	CBC-DES
	Old Password	
	New Password	
	Confirm Password	
┝		
St	atus:	
	ОК	Cancel 📀 Help

The *Authentication Protocol* is the existing protocol for the User Profile. The Authentication Protocol is not an editable option. The *Privacy Protocol* is the existing protocol for the User Profile. The Privacy Protocol is also not an editable option.

- 4 Enter the *Old Password* used to grant Authentication Protocol and Privacy Protocol permissions for the User Profile.
- 5 Enter the New Password, then verify the new password within the Confirm New Password area.
- 6 Click *OK* to save and add the changes to the running configuration and close the dialog.
- 7 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 8 Click *Cancel* to close the dialog without committing updates to the running configuration.

## Accessing SNMP v2/v3 Statistics

Refer to the *Statistics* screen for a read-only overview of SNMP V2/V3 events and their current values. The screen also displays Usm Statistics (SNMP V3 specific events specific to the User-based Security Model) and their values.

To edit an SNMP V3 user profile:

- 1 Select *Management Access > SNMP Access* from the main menu tree.
- 2 Select the *Statistics* tab from within the SNMP Access screen.

Management Access > SNMP Access			
SUMMIT WM3400 CONTROLLER	v1/v2c V3 Message Parameters Statistics		
	V2/V3 Metrics	Values	
► Controller	Total Snmp Packets in		
Network	Total Snmp Packets out		
Sandras	Total GET Objects requested		
P Gentes	Total SET Objects altered		
Security	Total GET Requests processed		
<ul> <li>Management Access</li> </ul>	Total GETNEXT Requests processed		
	Total SET Requests processed		
Access Control	Total GET Responses generated		
- En SNMP Access	Total Traps generated		
- SNMP Trap Configuration	Total unsupported SNMP version Errors received		
SMMP Trap Receivers	Total bad community name Errors received		
Gu	Total bad community user Errors received		
-EP Users	Total ASN.1 or BER Parse Errors received		
	Total Too Big Errors received		
	Total No Such Name Errors received		
	Total Bad Values Errors received		
	Total Read Only Errors received		
	Total General Errors received		
	Total Too Big Errors generated		
	Total No Such Name Errors generated		
Diagnostics	Total Bad Values Errors generated		
Logio Detaile	Total General Errors generated		
Login Details	Usm Statistics	Values	
Connect To: 192.168.10.34	Total Unsupported Security Levels Errors		
Lloor: odmin	Total Not InTime Windows Errors		
Oser, admin	Total Unknown User Names Errors		
Message	Total Unknown Engine ID Errors		
	Total Wrong Digests Errors		
	Total Decryption Errors		
		<b>O</b> 1111	
🖄 Save 🛃 Logout 🔀 Refresh		Help	

3 Refer to the following read-only statistics displayed within the SNMP Access Statistics screen:

V2/V3 Metrics	Displays the individual SNMP Access events capable of having a value tracked for them. The metrics range from general SNMP events (such as the number of SNMP packets in and out) to specific error types that can be used for troubleshooting SNMP events (such as Bad Value and Read-Only errors).
Values	Displays the current numerical value for the SNMP V2/V3 Metric described on the left-hand side of the screen. The value equals the number of times the target event has occurred. This data is helpful in troubleshooting SNMP related problems within the network.
Usm Statistics	Displays SNMP v3 events specific to Usm. The <i>User-based Security Model</i> (USM) decrypts incoming messages. The module then verifies authentication data. For outgoing messages, the USM module encrypts PDUs and generates authentication data. The module then passes the PDUs to the message processor, which then invokes the dispatcher.
----------------	---
	The USM module's implementation of the SNMP-USER-BASED-SM-MIB enables SNMP to issue commands to manage users and security keys. The MIB also enables the agent to ensure a requesting user exists and has the proper authentication information. When authentication is done, the request is carried out by the agent.
Values	Displays the current numerical value for the Usm Metric described on the left-hand side of the screen. The value equals the number of times the target event occurred. This data is helpful in troubleshooting Usm (Authentication and Encryption) related problems within the network.

# **Message Parameters**

To view Message Parameters:

- 1 Select *Management Access > SNMP Access* from the main menu tree.
- 2 Select the *Message Parameters* tab from within the SNMP Access screen.

	Management Access > SNMP Access	
SUMMIT* WM3400 CONTROLLER	v1/v2c V3 Message Parameters Statistics	
Controller  Network  Services  Security  Management Access  Access Control  ShMP Access  ShMP Trap Configuration  ShMP Trap Receivers  Users	Message Parameters Retries 3 Timeout 10 Rows per Request 10	
<ul> <li>Diagnostics</li> </ul>		
Login Details Connect To: 192.168.10.34 User: admin Message		
Save Save Cogout Refresh	Apply Revert V Help	

3 Refer to the following parameters displayed with in Message Parameters screen.

Retries	Displays the number of retries permitted
Timeout	Displays the timeout in seconds
Rows per Request	Displays the number of rows per request

- 4 The *Apply* and *Revert* buttons are grayed out within this screen, as there is no data to be configured or saved.
- 5 Highlight an existing message parameter and edit the value. Click the *Apply* button to save the changes made.
- 6 Highlight an existing message parameter and click the *Revert* button to remove the changes made.

# **Configuring SNMP Traps**

Use the SNMP Trap Configuration screen to enable or disable individual traps or by functional trap groups. It is also used for modifying the existing threshold conditions values for individual trap descriptions. Refer to the tabs within the SNMP Trap Configuration screen to conduct the following configuration activities:

- Enabling Trap Configuration on page 542
- Configuring Trap Thresholds on page 546

# **Enabling Trap Configuration**

If unsure whether to enable a specific trap, select it and view a brief description that may help your decision. Use *Expand all items* to explode each trap category and view all the traps that can be enabled. Traps can either be enabled by group or as individual traps within each parent category.

To configure SNMP trap definitions:

1 Select Management Access > SNMP Trap Configuration from the main menu tree.

	Management Access > SNMP Trap Configuration	
SOMMIT <sup>®</sup> WM3400 CONTROLLER	Configuration Wreless Statistics Thresholds	
▶ Controller	Allow Traps to be generated Double-click on the Email and Trap icons besides	the
▶ Network	leaf nodes to change their setting, or use the control panel on the right	
▶ Services	🖻 🌾 All Traps	Trap Description
▶ Security	Bredundancy	
✓ Management Access	✓ ⊕-NSM	
Access Control		
SAMP Tran Configuration	✓ ⊕Radius	
SNMP Trap Receivers	B-SNMP     P-Diagnostics	
- EP Users	✓	Expand all items
		Enable Trap
		Disable Trap
Diagnostics		Enable Trap for sub-items
In some Description		Disable Trap for sub-items
Login Details		
Connect To: 192.168.10.34		Email Configuration
User: admin		Enable Mail
Message		Disable Mall
		Enchla Mail far cub itama
Save Sout SRefresh		Apply Revert O Help

- 2 Select the *Allow Traps to be generated* checkbox to enable the selection (and employment) of all the traps within the screen. Leaving the checkbox unselected means traps must be enabled by category or individually.
- **3** Refer to trap categories within the Configuration screen to determine whether traps should be enabled by group or individually enabled within parent groups.
- **4** Select an individual trap, by expanding the node in the tree view, to view a high-level description of this specific trap within the *Trap Description* field. You can also select a trap family category heading (such as "Redundancy" or "NSM") to view a high-level description of the traps within that trap category.

Redundancy	Displays a list of sub-items (trap options) specific to the Redundancy (clustering) configuration option. Select an individual trap within this subsection and click the <i>Enable</i> button to enable this specific trap or highlight the trap family parent item and click <i>Enable all sub-items</i> to enable all traps within the Cluster category.
Miscellaneous	Displays a list of sub-items (trap options) specific to the Miscellaneous configuration option (traps that do not fit in any other existing category). Select an individual trap within this subsection and click the <i>Enable</i> button to enable this specific trap or highlight the Miscellaneous trap family parent item and click <i>Enable all sub-items</i> to enable all traps within the Miscellaneous category.

Summit WM3000 Series Controller System Reference Guide

NSM	Displays a list of sub-items (trap options) specific to the NSM configuration option. Select an individual trap within this subsection and click the <i>Enable</i> button to enable this specific trap or highlight the NSM trap family parent item and click <i>Enable all sub-items</i> to enable all traps within the NSM category.
Mobility	Displays a list of sub-items (trap options) specific to the Mobility configuration option. Select an individual trap within this subsection and click the <i>Enable</i> button to enable this specific trap or highlight the Mobility trap family parent item and click <i>Enable all sub-items</i> to enable all traps within the Mobility category.
DHCP	Displays a list of sub-items (trap options) specific to the DHCP configuration option. Select an individual trap within this subsection and click the <i>Enable</i> button to enable this specific trap or highlight the DHCP trap family parent item and click <i>Enable all sub-items</i> to enable all traps within the DHCP category.
Radius	Displays a list of sub-items (trap options) specific to the RADIUS configuration option. Select an individual trap within this subsection and click the <i>Enable</i> button to enable this specific trap or highlight the RADIUS trap family parent item and click <i>Enable all sub-items</i> to enable all traps within the RADIUS category.
SNMP	Displays a list of sub-items (trap options) specific to the SNMP configuration option. Select an individual trap within this subsection and click the <i>Enable</i> button to enable this specific trap or highlight the SNMP trap family parent item and click <i>Enable all sub-items</i> to enable all traps within the SNMP category.
Diagnostics	Displays a list of sub-items (trap options) specific to the Diagnostics configuration option. Select an individual trap within this subsection and click the <i>Enable</i> button to enable this specific trap or highlight the Diagnostics trap family parent item and click <i>Enable all sub-items</i> to enable all traps within the Diagnostics category.
Wireless	Displays the list of sub-items (trap options) specific to Wireless configuration. These include traps specific to wireless interoperability between the controller and its associated devices. Select an individual trap and click the <i>Enable</i> button to enable a specific trap or highlight the Wireless trap family parent item and click <i>Enable all sub-items</i> to enable all traps within the Wireless category.

5 Click the *Expand All Items* button to display the sub-items within each trap category. Use this item to display every trap that can be enabled.

Once expanded, traps can then be enabled by trap category or individually within each trap category.

**6** Highlight a specific trap and click the *Enable* button to enable this specific trap as an active SNMP trap.

The items previously disabled (with an "X" to the left) now display with a check to the left of it.

- 7 Highlight a specific trap and click the *Disable* button to disable the item as an active SNMP trap. The items previously enabled (with a check to the left) now display with an "X" to the left of it.
- 8 Highlight a sub-menu header (such as Redundancy or Update Server) and click the *Enable all subitems* button to enable the item as an active SNMP trap.

Those sub-items previously disabled (with an "X" to the left) now display with a check to the left of them. Once the *Apply* button is clicked, the selected items are now active SNMP traps on the system.

**9** Highlight a sub-menu header (such as Redundancy or SNMP) and click the *Disable all* sub-items button to disable the item as an active SNMP trap.

Those sub-items previously enabled (with a check to the left) now display with an "X" to the left of them.

10 Click *Apply* to save the trap configurations enabled using the Enable or Enable all sub-items options.11 Click *Revert* to discard any updates and revert back to its last saved configuration.

#### **Configuring Email Notifications**

To enable email notification:

- 1 Select Management Access > SNMP Trap Configuration from the main menu tree.
- 2 Click the *Email Configuration* button to launch a dialogue where you can configure outgoing email servers and addresses for alerts.

regentene recess > 5 % in Trop coming	aración > Email Contiguración	
ail Configuration		
Enable CMTD		
Enable SMTP		
Email Properties		
SMTP Server		
Name:		
Port: 25		
User Name:		
Password:		
Enable Authentication		
To Address(es): (Maximum 4)	Add Remove	
From Address:		
Subject Prefix:		
tus:		
	OK Cancel 0	Help

**3** Check the *Enable SMTP* box to enable the outgoing mail server on the controller. In order to use email notification on the controller, this box must be checked.

Configure the SMTP mail server properties as follows:

Name	Enter the hostname of your outgoing SMTP mail server. This is the server that is used to deliver outgoing mail.
Port	Specify the port number used by your outgoing SMTP server. In many cases this is port 25.
User Name	Enter the username for the user which will be sending outgoing mail through the SMTP server.
Password	Enter the password associated with the above username.
Enable Authentication	Check the Enable Authentication box to enable support for SMTP Authentication which is required for certain outgoing SMTP servers.

Summit WM3000 Series Controller System Reference Guide

4 Configure the mail-to section of the page as follows:

To Address(es)	Specify an email address or addresses that notifications will be sent to. To add an email address to the list, enter the email address in the To Address(es) field and click the Add button. There is a maximum of 4 email addresses allowed on the list.
Add	Click the Add button to add an email address that is in the To Address(es) field to the list below.
Remove	Select an email address from the list and click the Remove button to delete that address from the list.
From Address	Enter an email address that will serve as the From address for the notifications sent by the controller.
Subject Prefix	Enter a short subject line that will prepend the subject line in each outgoing notification email.

- 5 Click *OK* to save and add the changes to the running configuration and close the dialog.
- 6 Click *Cancel* to close the dialog without committing updates to the running configuration.

# **Configuring Trap Thresholds**

Use the *Wireless Statistics Thresholds* screen to modify existing threshold conditions values for individual trap descriptions. Refer to the greater than, less than and worse than conditions to interpret how the values should be defined. Additionally, the Unit of Threshold Values increment should be referenced to interpret the unit of measurement used.

To configure SNMP trap threshold values:

- **1** Select *Management Access > SNMP Trap Configuration* from the main menu tree.
- 2 Click the Wireless Statistics Thresholds tab.

	Management Access > S	NMP Trap Co	nfiguration				
SUMMIT <sup>®</sup> WM3400 CONTROLLER	Configuration Wireless Statistics Thr	esholds					
Controller     Network	To edit threshold values, please click inside the corresponding cell.						
Services	Threshold	Thrashold Ushua for the of					
Security	Name (Description)	Threshold Conditions	MU	AP	WLAN	Controller	Threshold Values
<ul> <li>Management Access</li> </ul>	Packets Per Second	greater than	0	0	0	(	0 Pps
	Throughput	greater than	0	0	0	(	0 Mbps
	Average Bit Speed	less than	0	0	0		Mbps
-EP SNMP Access	Average MU Signal	worse than	0	0	0		dBm
- SNMP Trap Configuration	Non-Unicast Packets	greater than	0	0	0		%
- G SNMP Trap Receivers	Transmitted Packet Dropped	greater than	0	0	0	and a state of the	%
Lisers	Transmitted Packet Average Retries	greater than	0	0	0		Retries
	Undecrypt Received Packets	greater than	0	0	0		%
	Total MUs	greater than	1030030201030022	0	0	(	0
	Average Noise Level	worse than	000000000000000	0	00000000000000		dBm
Diagnostics     Login Details     Connect To: 192.168.10.34     User: admin	Edit						
Message	Minimum Packets Minimum number of packets required to send a trap 1000 (1-65535)						
Save Sout Sefresh					Арр	ly Re	evert 🕗 Help

**3** Refer to the following information for thresholds descriptions, conditions, editable threshold values and units of measurement.

Threshold Name (Description)	Displays the target metric for the data displayed to the right of the item. It defines a performance criteria used as a target for trap configuration.
Threshold Conditions	Displays the criteria used for generating a trap for the specific event. The Threshold conditions appear as greater than, less than or worse than and define a baseline for trap generation.
Threshold values for: MU	Displays a threshold value for associated MUs. Use the <i>Threshold Name</i> and <i>Threshold Conditions</i> as input criteria to define an appropriate Threshold Value unique to the MUs within the network. For information on specific values, see "Wireless Trap Threshold Values" on page 549.
Threshold values for: AP	Set a threshold value for adopted APs. Use the <i>Threshold Name</i> and <i>Threshold Conditions</i> as input criteria to define an appropriate Threshold Value unique to the APs within the network. For information on specific values, see "Wireless Trap Threshold Values" on page 549.
Threshold values for: WLAN	Use the <i>Threshold Name</i> and <i>Threshold Conditions</i> as input criteria to define an appropriate Threshold Value unique to the controller. For information on specific values, see "Wireless Trap Threshold Values" on page 549.

Threshold values for: Controller	Use the <i>Threshold Name</i> and <i>Threshold Conditions</i> as input criteria to define an appropriate Threshold Value unique to the controller. For information on specific values, see "Wireless Trap Threshold Values" on page 549.
Unit of Threshold Values	Displays the measurement value used to define whether a threshold value has been exceeded. Typical values include Mbps, retries and %. For information on specific values, see "Wireless Trap Threshold Values" on page 549.

4 Select a threshold and click the *Edit* button to display a screen wherein threshold settings for the MU, AP and WLAN can be modified.

Manager	ment Access > SNMP Tra	ap Configu	ration > EDIT	×
EDIT			Through	nput
	Throughput (Mbps)		greater than	
	MU	0.0	(0.0 - 100000.0)	
	AP	0.0	(0.0 - 100000.0)	
	WLAN	0.0	(0.0 - 100000.0)	
	Controller	0.0	(0.0 - 100000.0)	
Status:				
	[	ОK	Cancel 📀 Help	
- Section of the		un de la compañía de	allerane and the second	1040

Adjust the values as needed (between 0 -100) to initiate a trap when the value is exceeded for the MU, AP or WLAN. Ensure the value set is realistic, in respect to the number of MUs and APs supporting WLANs within the controller managed network.

- 5 Use the *Maximum Number of Packets to Send a Trap* field (at the bottom of the screen) to enter a value used as the minimum number of data packets required for a trap to be generated for a target event. Ensure the value is realistic, as setting it to low could generate traps unnecessarily. Refer to "Wireless Trap Threshold Values" on page 549 for additional information.
- 6 Click the *Apply* button to save changes made to the screen since the last saved configuration.
- 7 Click the *Revert* button to revert the screen back to its last saved configuration. Changes made since the contents of the screen were last applied are discarded.

#### Wireless Trap Threshold Values

Table 4 lists the Wireless Trap threshold values for the controller.

 Table 4: Wireless Trap Threshold Values

	Threshold Name	Condition	Station Range	Radio Range	WLAN Range	Wireless Service Range	
1	Packets per Second	Greater than	A decimal number greater than 0.00 and less than or equal to 100000.00	A decimal number greater than 0.00 and less than or equal to 100000.00	A decimal number greater than 0.00 and less than or equal to 100000.00	A decimal number greater than 0.00 and less than or equal to 100000.00	Pps
2	Throughput	Greater than	A decimal number greater than 0.00 and less than or equal to 100000.00	A decimal number greater than 0.00 and less than or equal to 100000.00	A decimal number greater than 0.00 and less than or equal to 100000.00	A decimal number greater than 0.00 and less than or equal to 100000.00	Mbps
3	Average Bit Speed	Less than	A decimal number greater than 0.00 and less than or equal to 54.00	A decimal number greater than 0.00 and less than or equal to 54.00	A decimal number greater than 0.00 and less than or equal to 54.00	N/A	Mbps
4	Average MU Signal	Worse than	A decimal number less than - 0.00 and greater than or equal to - 120.00	A decimal number less than -0.00 and greater than or equal to - 120.00	A decimal number less than - 0.00 and greater than or equal to - 120.00	N/A	dBm
5	Non Unicast Packets	Greater than	A decimal number greater than 0.00 and less than or equal to 100.00	A decimal number greater than 0.00 and less than or equal to 100.00	A decimal number greater than 0.00 and less than or equal to 100.00	N/A	%
6	Transmitted Packet dropped	Greater than	A decimal number greater than 0.00 and less than or equal to 100.00	A decimal number greater than 0.00 and less than or equal to 100.00	A decimal number greater than 0.00 and less than or equal to 100.00	N/A	%

	Threshold Name	Condition	Station Range	Radio Range	WLAN Range	Wireless Service Range	
7	Transmitted Packet Average retries	Greater than	A decimal number greater than 0.00 and less than or equal to 16.00	A decimal number greater than 0.00 and less than or equal to 16.00	A decimal number greater than 0.00 and less than or equal to 16.00	N/A	Retries
8	Undecrypted received packets	Greater than	A decimal number greater than 0.00 and less than or equal to 100.00	A decimal number greater than 0.00 and less than or equal to 100.00	A decimal number greater than 0.00 and less than or equal to 100.00	N/A	%
9	Total MUs	Greater than	N/A	N/A A decimal N/A in the range <1- 1000>	N/A A decimal N/A in the range <1- 1000>	A decimal number in the range <1-1000>	Count

Table 4: Wireless Trap Threshold Values (Continued)

# **Configuring SNMP Trap Receivers**

Refer to the *Trap Receivers* screen to review the attributes of existing SNMP trap receivers (including destination address, port, community and trap version). A new v2c or v3 trap receiver can be added to the existing list by clicking the *Add* button.

To configure the attributes of SNMP trap receivers:

1 Select *Management Access > SNMP Trap Receivers* from the main menu tree.

SUMMIT <sup>®</sup> WM3400 CONTROLLER	Management Access > SN	MP Trap Receivers		
	Destination Address	Port	Community String/ User Name	Trap Version
Controller				
Services				
Security				
✓ Management Access				
Carl Access Control				
- Er SNMP Access				
SMP Trap Configuration				
Users				
A Disgnastics				
V Diagnostics				
Login Details				
ConnectTo: 192.168.10.34				
User: admin				
Message				
Save 🛃 Logout 🔀 Refresh	Edit Delete Ac	td		📀 Help

2 Refer to the following SNMP trap receiver data to assess whether modifications are required.

Destination Address	Defines the numerical (non DNS name) destination IP address for receiving traps sent by the SNMP agent.
Port	Specifies a destination User Datagram Protocol (UDP) receiving traps.
Community String/ User Name	Displays the Community String and User Name specific to the SNMP- capable client that receives the traps. The community name is public.
Trap Version	Defines the trap version (v1/2 or v3) defined by the SNMP-capable client receiving the trap. A trap designation cannot be modified.

**3** Highlight an existing Trap Receiver and click the *Edit* button to display a sub-screen used to modify the v2c or v3 Trap Receiver.

Edit Trap Receivers as needed if existing trap receiver information is insufficient. You can only modify the IP address, port and v2c or v3 trap designation within the Edit screen. For more information, see "Editing SNMP Trap Receivers" on page 552.

4 Highlight an existing Trap Receiver and click the *Delete* button to remove the Trap Receiver from the list of available destinations available to receive SNMP trap information.

Remove Trap Receivers as needed if the destination address information is no longer available on the system.

Summit WM3000 Series Controller System Reference Guide

5 Click the *Add* button to display a sub-screen used to assign a new Trap Receiver IP Address, Port Number and v2c or v3 designation to the new trap.

Add trap receivers as needed if the existing trap receiver information is insufficient. For more information, see "Adding SNMP Trap Receivers" on page 552.

# **Editing SNMP Trap Receivers**

Use the *Edit* screen to modify the trap receiver's IP Address, Port Number and v2c or v3 designation. Consider adding a new receiver before editing an existing one or risk overwriting a valid receiver. Edit existing destination trap receivers as required to suit the various traps enabled and their function in supporting the controller managed network.

To edit an existing SNMP trap receiver:

- 1 Select Management Access > SNMP Trap Receivers from the main menu tree.
- 2 Select (highlight) an existing SNMP trap receiver and click the *Edit* button.

Management Access >	SNMP Trap Receivers 🔀
Configuration	Edit Trap receivers
IP Address Port Number	157.235.112.42 162
Protocol Options	V2c 💌
Status:	
ОК	Cancel 🕜 Help

3 Modify the existing IP address if it is no longer a valid address.

If it is still a valid IP address, consider clicking the *Add* button from within the SNMP Trap Receivers screen to add a new address without overwriting this existing one.

- 4 Define a *Port Number* for the trap receiver.
- **5** Use the *Protocol Options* drop-down menu to specify the trap receiver as either a SNMP v2c or v3 receiver.
- 6 Click OK to save and add the changes to the running configuration and close the dialog.
- 7 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 8 Click *Cancel* to close the dialog without committing updates to the running configuration.

## **Adding SNMP Trap Receivers**

The SNMP *Add* screen is designed to create a new SNMP trap receiver. Use the Add screen to create a new trap receiver IP Address, Port Number and v2c or v3 designation. Add new destination trap receivers as required to suit the various traps enabled and their function in supporting the controller managed network.

552

To add a new SNMP trap receiver:

- 1 Select *Management Access > SNMP Trap Receivers* from the main menu tree.
- 2 Click the *Add* button at the bottom of the screen.

Management Access >	SNMP Trap Receivers 🔀
Configuration	Add Trap receivers
IP Address Port Number Protocol Options	157.235.112.42 162 V2c
Status:	
ОК	Cancel 🛛 🕢 Help

- **3** Create a new (non DNS name) destination IP address for the new trap receiver to be used for receiving the traps sent by the SNMP agent.
- 4 Define a *Port Number* for the trap receiver.
- 5 Use the *Protocol Options* drop-down menu to specify the trap receiver as either a SNMP v2c or v3 receiver.
- 6 Click *OK* to save and add the changes to the running configuration and close the dialog.
- 7 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 8 Click *Cancel* to close the dialog without committing updates to the running configuration.

# **Configuring Management Users**

Refer to the *Users* screen to view the administrative privileges assigned to different controller users. You can modify the roles and access modes assigned to each user. The Users screen also allows you to configure the authentication methods used by the controller. Use this screen for the following permission configuration activities:

- Configuring Local Users on page 553
- Configuring Controller Authentication on page 560

Additionally, the controller Web UI has the facility for creating guest administrators for creating guest users with defined login periods to specific guest groups. For more information, see "Creating a Guest Admin and Guest User" on page 558.

## **Configuring Local Users**

Refer to the *Local Users* tab to view the administrative privileges assigned to users, create a new user and configure the associated roles and access modes assigned to each user.

To configure the attributes of Local User Details:

- 1 Select *Management Access > Users* from the main menu tree.
- 2 Click the *Local Users* tab.

	Management Access > Users		
SUMMIT <sup>®</sup> WM3400 CONTROLLER	Local Users Authentication		
<ul> <li>Controller</li> <li>Network</li> <li>Services</li> <li>Security</li> <li>Management Access</li> <li>Access Control</li> <li>SNMP Access</li> <li>SNMP Trap Configuration</li> <li>SNMP Trap Receivers</li> <li>Users</li> </ul>	admin operator	Privileges Associated Roles SuperUser	Access Modes Console Teinet SSHv2 WEB-UI
Diagnostics     Login Details     Connect To: 192.168.10.34     User: admin     Message	Edit Delete Add		
Save Sout Refresh			Help

The Local User window consists of 2 fields:

- *Users*—Displays the users currently authorized to use the controller. By default, the controller has two default user types, Admin and Operator.
- Privileges—This frame displays the privileges assigned to different type of user.
- **3** Select the user (Admin, Operator or user defined) from the *Users* frame. The *Privilege* frame displays the rights authorized to the user.
- 4 Click the *Edit* button to modify the associated roles and access modes of the selected user. By default, the controller has two default users—Admin and Operator. Admin's role is that of a superuser. An operator has read only access.
- 5 Click Add button to add and assign rights to a new user.
- 6 Click *Delete* button to delete the selected user from the Users frame.

#### Creating a New Local User

Local users are those users connected directly into the controller and do not require any sort of configurable remote connection.

To create a new local user:

- 1 Select *Management Access > Users* from the main menu tree.
- 2 Click the *Add* button within the Local Users tab.

figuration		Add
User Name		
Password		
Confirm Password		
Associated Roles		
🗹 Monitor	🗖 HelpDesk Manager	
🗖 Network Administrator	🗖 System Administrator	
🗖 WebUser Administrator	SuperUser	
Access Modes		
🔽 Console	🔽 Telnet	
SSHv2	VEB-UI	
us:		

- **3** Enter the login name for the user in the *Username* field. Ensure this name is practical and identifiable to the user.
- 4 Enter the authentication password for the new user in the *Password* field and reconfirm the same again in the *Confirm Password* field.
- 5 Select the role you want to assign to the new user from the options provided in the *Associated Roles* panel. Select one or more of the following options:

Monitor	Select <i>Monitor</i> to assign regular user permissions without any administrative rights. The Monitor option provides <i>read-only</i> permissions.
Help Desk Manager	Assign this role to someone who typically troubleshoots and debugs problems reported by the customer. The Help Desk Manager typically runs troubleshooting utilities (like a sniffer), executes service commands, views/retrieves logs and reboots the controller.
Network Administrator	The <i>Network Administrator</i> has privileges to configure all wired and wireless parameters like IP config, VLANs, Layer 2/Layer 3 security, WLANs, radios, IDS and hotspot.

System Administrator	Select <i>System Administrator</i> to allow the user to configure general settings like NTP, boot parameters, licenses, perform image upgrade, auto install, manager redundancy/clustering and control access.
Web User Administrator	Assign <i>Web User Administrator</i> privileges to add users for Web authentication (hotspot).
Super User	Select Super User to assign complete administrative rights.



#### NOTE

There are some basic operations/CLI commands (exit, logout and help) available to all user roles. All the roles except Monitor can perform Help Desk role operations.



By default, the controller is HTTPS enabled with a self signed certificate. This is required since the Web UI uses HTTPS for user authentication.

**6** Select the access modes to assign to the new user from the options provided in the *Access Modes* panel. Select one or more of the following options:

Console	Provides the new user access to the controller using the console.
SSH	Provides the new user access to the controller using SSH.
Telnet	Provides the new user access to the controller using a Telnet session.
Applet	Provides the new user access to the controller through the Web UI (applet).



#### NOTE

When establishing a connection to the controller using SSH, ensure that traffic can pass on TCP port 22 between the client and the controller.



#### NOTE

When establishing a connection to the controller using Telnet, ensure that traffic can pass on TCP port 23 between the client and the controller.



#### NOTE

When establishing a connection to the controller's applet, ensure that traffic can pass on TCP port 80 for HTTP access and TCP port 443 for HTTPS between the client and the controller.

- 7 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 8 Click *OK* to create the new user.
- 9 Click *Cancel* to revert back to the last saved configuration without saving any of your changes.

#### Modifying an Existing Local User

To create a new local user:

- 1 Select *Management Access > Users* from the main menu tree.
- Select a user from the Users list and click the *Edit* button. 2
- 3 The Username field is read-only field and displays the login name of the user.
- Enter the new authentication password for the user in the *Password* field and reconfirm within the 4 Confirm Password field.
- 5 Select the user role from the options provided in the Associated Roles field. Select one or more of the following options:

Monitor	If necessary, modify user permissions without any administrative rights. The Monitor option provides <i>read-only</i> permissions.
Help Desk Manager	Optionally assign this role to someone who typically troubleshoots and debugs problems reported by the customer. the Help Desk Manager typically runs troubleshooting utilities (like a sniffer), executes service commands, views/retrieves logs and reboots the controller.
Network Administrator	The <i>Network Administrator</i> provides configures all wired and wireless parameters like IP config, VLANs, Layer 2/Layer 3 security, WLANs, radios, IDS and hotspot.
System Administrator	Select <i>System Administrator</i> (if necessary) to allow the user to configure general settings like NTP, boot parameters, licenses, perform image upgrade, auto install, manager redundancy/clustering and control access.
Web User Administrator	Assign <i>Web User Administrator</i> privileges (if necessary) to add users for Web authentication (hotspot).
Super User	Select Super User (if necessary) to assign complete administrative rights.



#### NOTE

By default, the controller is HTTPS enabled with a self signed certificate. This is required since the applet uses HTTPS for user authentication.



#### NOTE

There are some basic operations/CLI commands like exit, logout and help available to all user roles. All roles except Monitor can perform Help Desk role operations.

Select the access modes you want to assign to the user from the options provided in the Access Modes 6 panel. Select one or more of the following options:

Console	Provides the new user access to the controller using the console (applet)
SSH	Provides the new user access to the controller using SSH.
Telnet	Provides the new user access to the controller using Telnet
Applet	Provides the new user access to the controller using the Web UI (applet)



When establishing a connection to the controller using SSH, ensure that traffic can pass on TCP port 22 between the client and the controller.



#### NOTE

When establishing a connection to the controller using Telnet, ensure that traffic can pass on TCP port 23 between the client and the controller.



#### NOTE

When establishing a connection to the controller's applet, ensure that traffic can pass on TCP port 80 for HTTP access and TCP port 443 for HTTPS between the client and the controller.

7 Refer to the *Status* field for an indication of any problems that may have arisen.

The Status is the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.

- 8 Click *OK* to complete the modification of the users privileges.
- 9 Click *Cancel* to revert back to the last saved configuration without saving any of your changes.

#### Creating a Guest Admin and Guest User

Optionally, create a guest administrator for creating guest users with specific usernames, start and expiry times and passwords. Each guest user can be assigned access to specific user groups to ensure they are limited to just the group information they need, and nothing additional.



#### NOTE

A guest user added from controller Web UI will be 5 minutes ahead of the controller's current time.

To create a guest administrator:

- 1 Select *Management Access > Users* from the main menu tree.
- 2 Click the *Add* button within the *Local Users* tab.

Management Access > Users > 0	Configuration 💈 💈
Configuration	Add Use
User Name	
Password	
Confirm Password	
Associated Roles	
Monitor	🗖 HelpDesk Manager
Network Administrator	System Administrator
UebUser Administrator	🗖 SuperUser
Access Modes	
Console	🔽 Telnet
SSHv2	VEB-UI
itatus:	
	OK Cancel 📀 Help

- 3 Enter the new guest-admin login name for the user in the Username field.
- 4 Enter the authentication password for the guest-admin in the *Password* field and reconfirm the same again in the *Confirm Password* field.
- 5 Assign the guest-admin WebUser Administrator access.



To create guest users, a guest administrator must be assigned a WebUser Administrator access mode. None of the other modes launch the required Guest User Configuration screen upon login.

When the guest-admin user logs in, they are redirected to a *Guest User Configuration* screen, wherein start and end user permissions can be defined in respect to specific users.

- 6 Add guest users by name, start date and time, expiry date and time and user group.
- 7 Optionally, click the *Generate* button to automatically create a username and password for each guest user.

8 Repeat this process as necessary until all required guest users have been created with relevant passwords and start/end guest group permissions.

# **Configuring Controller Authentication**

The controller provides the capability to proxy authenticate requests to a remote RADIUS server. Refer to the *Authentication* tab to view and configure the RADIUS Server used by the local user to log into the controller.

The RADIUS configuration described in this section is independent of other RADIUS Server configuration activities performed using other parts of the controller.

- 1 Select *Management Access > Users* from the main menu tree.
- 2 Select the *Authentication* tab.

	Management Access > Users					
SOMMIT' WM3400 CONTROLLER	Local Users Authentication	n				
Controller  Network  Services  Security  Management Access  Access Control  Access  SMMP Access  SMMP Trap Configuration  SMMP Trap Receivers	-Authentication metho	nds Preferred method Alternate method If authentication allow read-only : ured in order of prior	local	e. <u>A</u>	oply Revert	
Leg Users	Index	IP Address	Port	Shared secret	Retries	Timeout
► Diagnostics						
Login Details						
ConnectTo: 192.168.10.34 User: admin						
Message						
Save Sout Refresh	Edit Delet	Add				📀 Help

3 Refer to the *Authentication methods* field for the following:

Preferred Method	Select the preferred method for authentication. Options include:
	<i>None</i> —No authentication
	<ul> <li>Local—The user employs a local user authentication resource. This is the default setting.</li> </ul>
	Radius—Uses an external RADIUS Server.
Alternate Method	Select an alternate method for authentication. This drop-down menu will not list the option already selected as the preferred method. Select any of the remaining authentication methods as an alternate method.

If *authentication services are not available*, due to technical reasons, then select the option provided in the panel to avail read-only access.

- 4 Click the *Apply* button to commit the authentication method for the controller.
- 5 Click the *Revert* button to rollback to the previous authentication configuration.
- **6** Refer to the bottom half of the Authentication screen to view the RADIUS Servers configured for controller authentication. The servers are listed in order of their priority.

Index	Displays a numerical <i>Index</i> for the RADIUS Server to help distinguish this RADIUS Server from other servers with a similar configuration. The maximum number that can be assigned is 32.
IP Address	Displays the IP address of the external RADIUS server. Ensure this address is a valid IP address and not a DNS name.
Port	Displays the TCP/IP port number for the RADIUS Server. The port range available for assignment is from 1–65535.
Shared Secret	Displays the shared secret used to verify RADIUS messages (with the exception of the Access-Request message) are sent by a RADIUS- enabled device configured with the same shared secret. The shared secret is a case-sensitive string (password) that can include letters, numbers, or symbols. Ensure the shared secret is at least 22 characters long to protect the RADIUS server from brute-force attacks.
Retries	Displays the maximum number of times the controller can retransmit a RADIUS Server frame before it times out of the authentication session.
Timeout	Displays the maximum time (in seconds) the controller waits for the RADIUS Server's acknowledgment of authentication request packets before the controller times out of the session.

- 7 Select a RADIUS server from the table and click the *Edit* button to modify how the authentication method is used. For more information, see "Modifying the Properties of an Existing RADIUS Server" on page 561.
- 8 Highlight a RADIUS Server from those listed and click the *Delete* button to remove the server from the list of available servers.
- 9 Click the *Add* button at the bottom of the screen to display a sub-screen used to add a RADIUS Server to the list of servers available to the controller. For more information, see "Adding an External RADIUS Server" on page 563.

#### Modifying the Properties of an Existing RADIUS Server

Some of the attributes of an existing RADIUS Server can be modified by the controller to better reflect the RADIUS Server's existing connection with the controller.

To modify the attributes of an existing RADIUS Server:

- Select Management Access > Users from the main menu tree. The Users screen displays.
- 2 Click the *Authentication* tab.
- **3** Select an existing RADIUS Server from those listed and click the *Edit* button at the bottom of the screen.

Management Access > Users	> Configuration	×
Configuration		Edit Radius Server
Radius Server Index Radius Server IP Address	1	
Radius Server Port	1812	(0 - 65535)
Number of retries to communicate with Radius Server	3	(0 - 100)
Time to wait for Radius Server to reply	5	(1 - 1000 seconds)
Encryption key shared with Radius Server		
Status:		
	OK C:	ancel 📀 Help

4 Modify the following RADIUS Server attributes as necessary:

Radius Server Index	Displays the read-only numerical <i>Index</i> value for the RADIUS Server to help distinguish this server from other servers with a similar configuration (if necessary). The maximum number that can be assigned is 32.
Radius Server IP Address	Modify the IP address of the external RADIUS server (if necessary). Ensure this address is a valid IP address and not a DNS name.
Radius Server Port	Change the TCP/IP port number for the RADIUS Server (if necessary). The port range available for assignment is from 1–65535.
Number of retries to communicate with Radius Server	Revise (if necessary) the maximum number of times the controller retransmits a RADIUS Server frame before it times out of the authentication session. The available range is between 0–100.
Time to wait for Radius Server to reply	Revise (if necessary) the maximum time (in seconds) the controller waits for the RADIUS Server's acknowledgment of authentication request packets before the controller times out of the session. The configurable range is between 1–1000 seconds.
Encryption key shared with Radius Server	Enter the encryption key the controller and RADIUS Server share and must validate before the user authentication scheme provided by the RADIUS Server can be initiated.

**5** Refer to the *Status* field for the current state of the requests made from applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.

- 6 Click *OK* to complete the modification of the RADIUS Server.
- 7 Click *Cancel* to revert back to the last saved configuration without saving any of your changes.

#### Adding an External RADIUS Server

The attributes of a new RADIUS Server can be defined by the controller to provide a new user authentication server. Once the server is configured and added, it displays within the *Authentication* tab as an option available to the controller.

To define the attributes of a new RADIUS Server:

1 Select *Management Access > Users* from the main menu tree.

The Users screen displays.

- 2 Select the *Authentication* tab.
- 3 Click the *Add* button at the bottom of the screen.

Configuration		Add Radius Server
Radius Server IP Address	192 . 122 . 255 . 22	
Radius Server Port	153	(0 - 65535)
Number of retries to communicate with Radius Server	5	(0 - 100)
Time to wait for Radius Server to reply	10	(1 - 1000 seconds)
Encryption key shared with Radius Server	12345	
Status:		
	ОК Са	ancel 🕜 Help

4 Configure the following RADIUS Server attributes:

Radius Server IP Address	Provide the IP address of the external RADIUS server. Ensure this address is a valid IP address and not a DNS name.
Radius Server Port	Enter the TCP/IP port number for the RADIUS Server. The port range available for assignment is from 1–65535.
Number of retries to communicate with Radius Server	Enter the maximum number of times for the controller to retransmit a RADIUS Server frame before it times out the authentication session. The available range is between $0-100$ .
Time to wait for Radius Server to reply	Enter the maximum number of times the controller can retransmit a RADIUS Server frame before it times out of the authentication session. The available range is between 0–100.
Encryption key shared with Radius Server	Enter the encryption key the controller and RADIUS Server share and must validate before the user based authentication provided by the RADIUS Server can be initiated.

- **5** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 6 Click *OK* to complete the addition of the RADIUS Server.
- 7 Click *Cancel* to revert back to the last saved configuration without saving any of your changes.

#### **External RADIUS Server Settings**

When using an external RADIUS Server with the controller, ensure that the following values are configured on your server to ensure maximum compatability with the controller.

#### Vendor ID.

Vendor ID The Extreme Networks vendor ID is 1916.

#### RADIUS VSAs.

There are two RADIUS VSAs used for management user authentication:

VSA Name	Attribute Number	Туре	Values
Extreme-Service- Type	1	Integer (Decimal)	<ul> <li>Monitor Role: Value is 1. (read-only access to the controller)</li> </ul>
			<ul> <li>Helpdesk Role: Value is 2. (helpdesk/support access to the controller)</li> </ul>
			<ul> <li>Nwadmin Role: Value is 4. (all wired and wireless access to the controller)</li> </ul>
			<ul> <li>Sysadmin Role: Value is 8. (System administrator access)</li> </ul>
			<ul> <li>WebAdmin Role: Value is 16. (Guest user application access)</li> </ul>
			• Superuser Role: Value is 32768. (grants full read/write access to the controller)
			To configure multiple roles this value may be configured multiple times with different values for each role.
Extreme-Login- Service	100	Integer (Decimal)	<ul> <li>Console Access: Value is 128. (user is allowed to login only from console)</li> </ul>
			<ul> <li>Telnet Access: Value is 64. (use is allowed to login only from telnet session)</li> </ul>
			<ul> <li>SSH Access: Value is 32. (user is allowed to login only from ssh session)</li> </ul>
			• Web Access: Value is 16. (user is allowed to login only from web/applet)
			To configure multiple access methods this value can be set multiple times with different access values, or the desired values can be added together and entered as a single value.

# Diagnostics

This chapter describes the various diagnostic features available for monitoring controller performance. This chapter consists of the following controller diagnostic activities:

- Displaying the Main Diagnostic Interface on page 565
- Configuring System Logging on page 573
- Reviewing Core Snapshots on page 580
- Reviewing Panic Snapshots on page 582
- Debugging the Applet on page 585
- Configuring a Ping on page 586



#### NOTE

HTTPS must be enabled to access the controller applet. Ensure HTTPS access has been enabled before using the login screen to access the controller applet.



### NOTE

The Extreme Networks Wireless Management Suite (WMS) is a recommended utility to plan the deployment of the controller and view its configuration once operational. Extreme Networks WMS can help optimize the positioning and configuration of a controller and assist in the troubleshooting of performance issues as they are encountered in the field.

# **Displaying the Main Diagnostic Interface**

The main diagnostic screen contains tabs assessing the performance of the following diagnostics:

- Controller Environment on page 566
- CPU Performance on page 567
- Controller Memory Allocation on page 569
- Controller Disk Allocation on page 570
- Controller Memory Processes on page 571
- Other Controller Resources on page 572

Summit WM3000 Series Controller System Reference Guide



#### NOTE

When the controller's configuration is successfully updated (using the Web UI), the affected screen is closed without informing the user their change was successful. However, if an error were to occur, the error displays within the affected screen's Status field and the screen remains displayed. In the case of file transfer operations, the transfer screen remains open during the transfer operation and remains open upon completion (with status displayed within the Status field).

# **Controller Environment**

Use the *Environment* tab to view and modify the controller diagnostic interval, temperature sensors and fan speeds.

- 1 Select *Diagnostics* from the main tree menu.
- 2 Select the *Environment* tab (opened by default).

	Diagnostics								
SUMMIT WM3400 CONTROLLER	Environment CPU Memory	Disk Pro	cesses	Other Resources					
Controller     Network	Settings	stics		Monitoring	Interval		30000 (1	00 - 30000 m	illisecs)
Services     Security     Management Access	Temperature Sensors				111	Fans	Number	of fans : 1	
Diagnostics     System Logging	Name	Curren	High Limit	Critical Hystere: Limit (°C)		Name	Current Speed (rpm)	Low Speed Limit (rpm)	Hysteresis (rpm)
Core Snapshots Panic Snapshots Pit Applet Debugging	exhaust fan inlet near PCI 0 inboard of PCI 1 between CPU/BCM53115 leeward of BCM53115 cons/USB/PCIe	39.0 29.0 29.0 39.0 37.0 38.0	70.0 70.0 70.0 70.0 70.0 70.0 70.0	95.0 5.0 95.0 5.0 95.0 5.0 95.0 5.0 95.0 5.0 95.0 5.0 95.0 5.0		exhaust	3480	3000	250
Login Details Connect To: 192.168.10.34 User: admin Message									
Save Save Refresh							Apply	Revert	🕜 Help

- 3 The Environment displays the following fields:
  - Settings
  - Temperature Sensors

NOTE

- Fans
- 4 In the Settings field, select the *Enable Diagnostics* checkbox to enable/disable diagnostics and set the monitoring interval. The monitoring interval is the interval the controller uses to update the information displayed within the CPU, Memory, Disk, Processes and Other Resources tabs. Keep the monitoring interval at a shorter time increment when periods of heavy wireless traffic are anticipated.



Enabling controller diagnostics is recommended, as the diagnostics facilities provide detailed information on the physical performance of the controller and may provide indicators in advance of actual problems. Enabling diagnostics also assists in troubleshooting problems associated with data transfers and the monitoring of network traffic.

5 Use the Temperature Sensors field to monitor the CPU and system temperatures. This information is extremely useful in assessing if the controller exceeds its critical limits.



A Summit WM3700 Controller has six sensors.

- 6 Refer to the *Fans* field to monitor the CPU and system fan speeds.
- 7 Click the *Apply* button to commit and apply the changes.
- 8 Click the *Revert* button to revert back to the last saved configuration.

# **CPU** Performance

Use the *CPU* tab to view and define the CPU's load statistics. Load limits can be assessed for the last one minute, five minutes and 15 minutes to better gauge controller loads over differing periods of network activity.

- 1 Select *Diagnostics* from the main tree menu.
- 2 Select the CPU tab.



- 3 The CPU screen consists of 2 fields:
  - Load Limits
  - CPU Usage
- 4 The *Load Limits* field displays the maximum CPU load limits for the last 1, 5, and 15 minutes. The limits displayed coincide with periods of increased or decreased controller activity. The maximum CPU load threshold can be manually configured.
- 5 The *CPU Usage* field displays real time CPU consumption values. Use this information to periodically determine if performance is negatively impacted by the overuse of controller CPU resources. If CPU usage is substantial during periods of low network activity, then perhaps, the situation requires troubleshooting.
- 6 Click the *Apply* button to commit and apply the changes.
- 7 Click the *Revert* button to revert back to the last saved configuration.

# **Controller Memory Allocation**

Use the Memory tab to periodically assess the controller's memory load.

- 1 Select *Diagnostics* from the main tree menu.
- 2 Select the *Memory* tab.



The Memory tab is partitioned into the following two fields:

- RAM
- Buffer
- 3 Refer to the RAM field to view the percentage of CPU memory in use (in a pie chart format).
- **4** Refer to the *Free Limit* value to change the CPUs memory allocation limits. Free Limit should be configured in respect to high bandwidth and increased load anticipated over the controller managed network.
- **5** The *Buffers* field displays buffer usage information. The Buffers field consists the following information:

Name	The name of the buffer
Usage	Buffers current usage
Limit	The buffer limit

6 Click the *Apply* button to commit and apply the changes.

Summit WM3000 Series Controller System Reference Guide

7 Click the *Revert button* to revert back to the last saved configuration.

## **Controller Disk Allocation**

The *Disk* tab contains parameters related to the various disk partitions on the controller. It also displays available space in the external drives (compact flash etc).

- **1** Select *Diagnostics* from the main tree menu.
- 2 Select the *Disk* tab.



- **3** This *Disk* tab displays the status of the controller flash, nvram and system disk resources. Each field displays the following:
  - Free Space Limit
  - Free INodes
  - Free INode Limit
- 4 Define the *Free Space Limit* variable carefully, as disk space may be required during periods of high bandwidth traffic and file transfers.
- 5 Click the *Apply* button to commit and apply the changes.
- 6 Click the *Revert* button to revert back to the last saved configuration.

# **Controller Memory Processes**

The *Processes* tab displays the number of processes in use and percentage of memory usage limit per process.

- 1 Select *Diagnostics* from the main tree menu.
- 2 Select the *Processes* tab



- 3 The *Processes* tab has 2 fields:
  - General
  - Processes by highest memory consumption
- **4** Refer to the *General* field to review the number of processes in use and percentage of memory usage per process. The value defined is the maximum limit per process during periods of increased and network activity and is negotiated among the other process as needed during normal periods of controller activity.
- **5** *Processes by highest memory consumption* displays a graph of the top ten controller processes based on memory consumption. Use this information to determine if a spike in consumption with the controller priorities in processing data traffic within the controller managed network.
- 6 Click the Apply button to commit and apply any changes to the memory usage limit.
- 7 Click the *Revert* button to revert back to the last saved configuration.

# **Other Controller Resources**

The *Other Resources* tab displays the memory allocation of Packet Buffer, IP Route Cache and File Descriptors.

- 1 Select *Diagnostics* from the main tree menu.
- 2 Select the *Other Resources* tab.



Keep the Cache allocation in line with cache expectations required within the controller managed network.

- **3** Define the maximum limit for each resource accordingly as you expect these resources to be utilized within the controller managed network.
- 4 Click the *Apply* button to commit and apply any changes to any of the resources maximum limit.
- 5 Click the Revert button to revert back to the last saved configuration

# **Configuring System Logging**

Use the *System Logging* screen for logging system events. It is important to log individual controller events to discern an overall pattern that may be negatively impacting controller performance. The System Logging screen consists of the following tabs:

- Log Options on page 573
- File Management on page 574

# **Log Options**

Use the Log Options tab to enable logging and define the medium used to capture system events and append them to the log file. Ensure the correct destination server address is supplied.

To view the Log options available to the controller:

- 1 Select *Diagnostics > System Logging* from the main menu tree.
- 2 Select the *Log Options* tab.

	Diagnostics > System Logging	
SUMMIT WM3400 CONTROLLER	Log Options   File Mgmt	
Controller		
Network		
Services		
Security	Enable Logging Module	
Management Access		
▼ Diagnostics	Enable logging to Buffer	Log Level 4: Warning
Core Snapshots		
-I Panic Snapshots	Enable logging to Console	Log Level 4: Warning
L gee Ping	Enable logging to Syslog Server	Log Level 6: Info 👻
	Server Facility:	Facility local7
	Server 1 (IP Address):	0.0.0.0
	Server 2 (IP Address):	0.0.0.0
Login Details	Server 3 (IP Address):	0.0.0.0
Connect To: 192.168.10.34		
User: admin	Logging aggregation time	0 (0-60 secs)
Message		
🖄 Save 🛛 🗿 Logout 🛛 🔁 Refresh		Apply Revert OHelp

- **3** Select the *Enable Logging Module* checkbox to enable the controller to log system events to a user defined log file or a syslog server.
- 4 Select the *Enable Logging to Buffer* checkbox to enable the controller to log system events to a buffer.

The log levels are categorized by their severity. The default level is 3, (errors detected by the controller). However, more granular log levels can be selected for system level information detected by the controller that may be useful in assessing overall controller performance or troubleshooting.

5 Select the *Enable Logging to Console* checkbox to enable the controller to log system events to the system console.

Use the drop-down menu to select the desired log level for tracking system events to a local log file. This setting logs warning events (and those more severe) by default.

- 6 Select the *Enable Logging to Syslog Server* checkbox to enable the controller to log system events send them to an external syslog server. Selecting this option also enables the Server Facility feature. Use the drop-down menu to select the desired log level for tracking system events to a local log file.
  - **a** Use the *Server Facility* drop-down menu to specify the local server facility (if used) for the transfer.
  - **b** Specify the numerical (non DNS name) IP address for the first choice syslog server to log system events (within the *Server 1* field.
  - **c** Optionally, use the *Server 2* parameter to specify the numerical (non DNS name) IP address of an alternative syslog server if the first syslog server is unavailable.
  - **d** Optionally, use the *Server 3* parameter to specify the numerical (non DNS name) IP address of a third syslog server to log system events if the first two syslog servers are unavailable.



255.255.255 is accepted as a valid entry for the IP address of a logging server.

- 7 Use the *Logging aggregation time* parameter to define the increment (or interval) system events are logged (0-60 seconds). The shorter the interval, the sooner the event is logged.
- 8 Click *Apply* to save the changes made to the screen. This will overwrite the previous configuration.
- 9 Click *Revert* to move the display back to the last saved configuration.

## **File Management**

Use the *File Mgt* tab to view existing system logs. Select a file to display its details in the *Preview* field. Click the *View* button to display the file's entire contents. Once viewed, the user has the option of clearing the file or transferring the file to a user-defined location.

To view the Log options:

- 1 Select *Diagnostics > System Logging* from the main menu tree.
- **2** Select the *File Mgmt* tab.

	Diagnostics > System Logging			
SUMMIT WM3400 CONTROLLER	Log Options File Mgmt			
Controller	Name	Size (Bytes)	Created	Modified
Network	messages.log	1441 Thu M	lay 27 04:42:01 2010 BST	Thu May 27 07:11:11 2010 BST
Services	startup.log	22625 N/A		Thu May 27 04:42:26 2010 BST
Security				
▶ Management Access				
▼ Diagnostics				
System Logging Core Snapshots Panic Snapshots Panic Snapshots Pit Applet Debugging	Preview:			
Login Details				
Connect 10: 192.168.10.34				
User: admin				
-Message				
Save Save Refresh	View		Clear Buffe	r Transfer Files 📀 Help

3 The *File Mgmt* tab displays existing log files. Refer to the following for log file details:

Name	Displays a read-only list of the log files (by name) created since the last time the display was cleared. To define the type of log files created, click the <i>Log Options</i> tab to enable logging and define the log level.
Size	Displays the log file size in bytes. This is the current size of the file, if modifications were made, they have been accounted for.
Created	Displays the date, year and time of day the log file was initially created. This value only states the time the file was initiated, not the time it was modified or appended.
Modified	Displays the date, year and time of day the log file was modified since its initial creation date.

- 4 Highlight an existing log file to display the file's first page within the *Preview* field. Once a file is selected, its name is appended within the preview field, and its contents are displayed. The time, module, severity, mnemonic and description of the file are displayed.
- 5 Highlight a file from the list of log files available within the File Mgmt tab and click the *View* button to display a detailed description of the entire contents of the log file.

To view the entire content of an individual log file, see "Viewing the Entire Contents of Individual Log Files" on page 576.

6 Click the *Clear Buffer* button to remove the contents of the File Mgmt tab. This is only recommended if you consider the contents of this file obsolete and wish to begin gathering new log file data.

When the button is selected, a confirmation prompt displays verifying whether the contents of the log files is cleared.

7 Click the *Transfer Files* button to display a sub-screen wherein log files can be sent to an external location (defined by you) using a user-defined file transfer medium.



On the Summit WM3700 users can also transfer log files using USB or Compact Flash. On the Summit WM3600 users can also transfer log files using USB. On Summit WM3400 users can also transfer log files using USB or PCI Express card.



When a PCI Express storage device and a standard USB storage device are both connected to the controller, the device that is connected to the controller first will be listed as USB1 and the device connected second will be listed as USB2.

Transferring files is recommended when the log file is frequently cleared, but an archive of the log files is required in a safe location. For more information on transferring individual log files, see "Transferring Log Files" on page 578.

#### Viewing the Entire Contents of Individual Log Files

Extreme Networks recommends the entire contents of a log file be viewed to make an informed decision whether to transfer the file or clear the buffer. The *View* screen provides additional details about a target file by allowing the entire contents of a log file to be reviewed.

To display the entire contents of a log file:

- 1 Select *Diagnostics > System Logging* from the main menu tree.
- 2 Select the *File Mgmt* tab.
|  |           |          |               | In the floor  |  |
|--|-----------|----------|---------------|---|--|
| Emergency Alert Critical Error Warning |           |          |               |   |  |
| Timestamp                              | Module    | Severity | Mnemonic      | Description   |  |
| May 27 07:11:11 2010                   | MGMT      | 4        | OTHERREQQUED  | request queued in delegated requests                    |  |
| May 27 04:43:23 2010                   | NSM       | 4        | 1FUP          | Interface ge4 is up                                     |  |
| May 27 04:43:21 2010                   | NSM       | 4        | IFUP          | Interface ge4 is up                                     |  |
| May 27 04:43:19 2010                   | NSM       | 4        | SEDOWN        | Interface ge4 is down                                   |  |
| May 27 04:42:40 2010                   | NSM       | 4        | DFUP          | Interface vlan10 is up                                  |  |
| May 27 04:42:35 2010                   | PM        | 6        | PROCSTART     | Starting process "Jusr/sbin/telnetd"                    |  |
| 4ay 27 03:42:35 2010                   | PM        | 6        | PROCSTART     | Starting process "Jusr/sbin/sshd"                       |  |
| May 27 03:42:30 2010                   | AUTH      | 6        | INFO          | sshd[1574]: Server listening on 0.0.0.0 port 22.        |  |
| May 27 03:42:30 2010                   | PM        | 6        | PROCSTART     | Starting process "Jusr/sbin/stunnel"                    |  |
| May 27 03:42:30 2010                   | FILENGMT  | 5        | HTTPS         | stunnel started with pid 1547                           |  |
| May 27 03:42:29 2010                   | NSM       | 4        | IFUP          | Interface ge4 is up                                     |  |
| May 27 03:42:29 2010                   | PM        | 6        | PROCSTART     | Starting process "/usr/sbin/thttpd"                     |  |
| May 27 03:42:29 2010                   | FILEMGMT  | 5        | HTTPEXTERN    | thttpd started in external mode with pid 1521           |  |
| May 27 03:42:28 2010                   | KERN      | 6        | INFO          | ge4 { autoneg'ed 100Mb/s, autoneg'ed full duplex, Cu }. |  |
| May 27 03:42:28 2010                   | NSM       | 4        | <b>IFUP</b>   | Interface ge4 is up                                     |  |
| May 27 03:42:28 2010                   | CC        | 5        | COUNTRYCODE   | config: setting country code to [gb: United Kingdom].   |  |
| May 27 03:42:28 2010                   | DIAG      | 6        | NEWLEDSTATE   | LED state message LED_COUNTRY_CODE_SET from module CC   |  |
| May 27 03:42:28 2010                   | KERN      | 6        | INFO          | get { no link }.  |  |
| May 27 03:42:27 2010                   | NSM       | 4        | <b>JFDOWN</b> | Interface ge4 is down                                   |  |
| May 27 03:42:26 2010                   | <b>PM</b> | 6        | PROCSTART     | Starting process "/etc/init.d/mi.init"                  |  |
|  |           |          |               |   |  |
|  |           | 18       | Page          | 1 of 1 000  |  |

3 Select an individual log file whose properties you wish to display in detail and click the *View* button.

4 Refer to the following for information on the elements that can be viewed within a log file:

Timestamp	Displays the date, year and time of day the log file was initially created. This value only states the time the file was initiated, not the time it was modified or appended.
Module	Displays the name of the controller logging the target event. This metric is important for troubleshooting issues of a more serious priority, as it helps isolate the controller resource detecting the problem.

Severity	The Severity level coincides with the logging levels defined within the Log Options tab. Use these numeric identifiers to assess the criticality of the displayed event. The severity levels include:	
	0—Emergency	
	• 1—Alert	
	2—Critical	
	• 3—Errors	
	• 4—Warning	
	• 5—Notice	
	• 6—Info	
	• 7—Debug	
Mnemonic	Use the <i>Mnemonic</i> as a text version of the severity code information. A mnemonic is convention for the classification, organization, storage and recollection of controller information.	
Description	Displays a high-level overview of the event, and (when applicable) message type, error or completion codes for further clarification of the event. Use this information for troubleshooting or for data collection.	

- 5 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 6 Click the *Refresh* button to update the contents of the screen to the latest values.
- 7 Click the *Close* button to exit the screen. Clicking Close does not lose any data, as there are no values configured within this screen (it is view-only).

#### **Transferring Log Files**

If a system log contains data that may require archiving, consider using the *Transfer Files* screen to export the log file to an external location (that you designate) where there is no risk of deleting the contents of the log.

To transfer a log file to a user specified location:

- 1 Select *Diagnostics > System Logging* from the main menu tree.
- 2 Select the *File Mgmt* tab.

3 Select a target log file to transfer and click the *Transfer File* button.

From Controller 💌 File messages.log 💌	B	Target To Server File Using FTP Port IP Address Vser ID Password Path	21

- **4** Use the *From* drop-down menu (within the Source field) to specify the location from which the log file is sent. If only the applet is available as a transfer location, use the default controller option.
- 5 Select a target file for transfer from the *File* drop-down menu. The drop-down menu contains the log files listed within the *File-Mgmt* screen.
- **6** Use the *To* drop-down menu (within the Target field) to define whether the target log file is to be sent to the system's local disk (Local Disk) or to an external server (Server).
- 7 Provide the name of the file to be transferred within the *File* parameter. Ensure the file name is correct or the transfer will not take place.
- 8 If Server has been selected as the source, use the *Using* drop down-menu to configure whether the log file transfer is conducted using FTP or TFTP.
- **9** If Server has been selected as the source, enter the *IP Address* of the destination server or system receiving the log file. Ensure the IP address is valid or risk jeopardizing the success of the log file transfer.
- **10** If Server has been selected as the source, enter the *User ID* credentials required to send the log file to the target location.
- **11** If Server has been selected as the source, use the *Password* parameter to enter the password required to send the log file to the target location.
- **12** Specify the appropriate *Path* name to the target directory on the local system disk or server as configured using the *To* parameter. If the local disk is selected, a browse button is available.
- **13** Click the *Transfer* button when ready to move the target file to the specified location. Repeat the process as necessary to move each desired log file to the specified location.
- **14** If a problem condition is discovered during the file transfer, click the *Abort* button to terminate the transfer.
- **15** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- **16** Click the *Close* button to exit the screen. No values need to be saved once the transfer has been made.

## **Reviewing Core Snapshots**

Use the *Core Snapshots* screen to view the core snapshots (system events and process failures with a .core extension) logged by the system. Core snapshots are issues impacting controller core (or distribution layer). Once reviewed, core files can be deleted or transferred for archive.

To view core snapshots available on the controller:

1 Select *Diagnostics > Core Snapshots* from the main menu tree.

SUMMIT <sup>®</sup> WM3400 CONTROLLER	Diagnostics > Core Snapsho	ts	
	Name	Size	Created
► Controller		(bytes)	
Network			
Services			
▶ Security			
Management Access			
▼ Diagnostics			
System Logging Core Snapshots Panic Snapshots Panic Snapshots With Applet Debugging			
-Login Details Connect To: 192.168.10.34 User : admin			
Message	Delete		Transfer Files 💿 Help

2 Refer to the following table headings within the Core Snapshots screen:

Name	Displays the title of the process, process ID (pid) and build number separated by underscores. The file extension is always .core for core files.
Size (Bytes)	Displays the size of the core file in bytes.
Created	Displays the date and time the core file was generated. This information may be useful in troubleshooting issues.

**3** Select a target file and click the *Delete* button to remove the selected file. This option is not recommended until the severity of the core snapshot has been assessed.

4 Click the *Transfer Files* button to open the transfer dialogue to enable a file to be copied to another location. For more information on transferring core snapshots, see "Transferring Core Snapshots" on page 581.

## **Transferring Core Snapshots**

Use the *Transfer* screen to define a source for transferring core snapshot files to a secure location for potential archive.

To transfer core snapshots to a user defined location:

- 1 Select *Diagnostics > Core Snapshots* from the main menu tree.
- 2 Select a target file, and select the *Transfer Files* button.

Diagnostics > Core Snapshots > Transfer			×
Transfer			
Source From Controller	BAD	Target To Server File Using FTP Port 21 IP Address . User ID Password Path	
Status	1	Transfer Short Close Bi	In 1

- **3** Use the *From* drop-down menu to specify the location from which the log file is sent. If only the applet is available as a transfer location, use the default controller option.
- 4 Select a target file for the file transfer from the *File* drop-down menu.

The drop-down menu contains the core files listed within the File-Mgmt screen.

- **5** Use the *To* drop-down menu (within the Target field) to define whether the target log file is to be sent to the system's local disk (Local Disk) or to an external server (Server).
- 6 Provide the name of the file to be transferred to the location specified within the *File* field.
- 7 If Server has been selected as the source, use the *Using* drop down-menu to configure whether the log file transfer is sent using FTP or TFTP.
- 8 If Server has been selected as the source, enter the *IP Address* of destination server or system receiving the target log file.
- **9** If Server has been selected as the source, enter the *User ID* credentials required to send the file to the target location. Use the user ID for FTP transfers only.
- **10** If Server has been selected as the source, enter the *Password* required to send the file to the target location using FTP.
- **11** Specify the appropriate *Path* to the target directory on the local system disk or server as configured using the *To* parameter. If the local disk option is selected, use the browse button to specify the location on the local disk.

Summit WM3000 Series Controller System Reference Guide

- **12** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- **13** Click the *Transfer* button when ready to move the target file to the specified location. Repeat the process as necessary to move each desired log file to the specified location.
- **14** If a problem condition is discovered during the file transfer, click the *Abort* button to terminate the transfer.
- 15 Click the *Close* button to exit the screen after a transfer. There are no changes to save or apply.

## **Reviewing Panic Snapshots**

Refer to the *Panic Snapshots* screen for an overview of the panic files available. Typically, panic files refer to controller events interpreted as critical conditions (and thus requiring prompt attention). Use the information displayed within the screen to make informed decisions whether a target file should be discarded or transferred to a secure location for permanent archive.

To review the current panic snapshots on the controller:

1 Select *Diagnostics > Panic Snapshots* from the main menu.

SUMMIT <sup>®</sup> WM3400 CONTROLLER	Diagnostics > Panic Snapshots				
	Name	Size	Created		
▶ Controller		(67(65)			
Network					
▶ Services					
► Security					
<ul> <li>Management Access</li> </ul>					
➤ Diagnostics					
Core Snapshots Core Snapshots Applet Debugging Core Snapshots Core Snapshots					
	Preview.		1		
Login Details Connect To: 192.168.10.34	T -				
User: admin					
Message					
Save Save Refresh	View Delete		Transfer Files 📀 Help		

2 Refer to the following table headings within the Panic Snapshots screen:

Name	Displays the title of the panic file. Panic files are named n.panic where is in the range 0-9. 0 is always the oldest saved panic file and the highest number is the most recent. If the system experiences a panic, there are ten existing panics, the oldest is deleted and the remaining nine are renamed so the newest can be saved as 9.	
Size	Displays the size of the panic file in bytes.	
Created	Displays the date and time the panic file was created. The panic file is created after the system reboots, however the panic information within the file contains the date and time the panic actually occurred.	

- **3** Refer to the *Preview* field for panic information in ASCII text. When a panic file is selected, the corresponding text is displayed in the preview screen and the name of the file displays. Use this information as a high-level overview of the panic.
- 4 Select a target panic file and click the *Delete* button to remove the file.
- 5 Select a target panic file and click the *View* button to open a separate viewing screen to display the panic information in greater detail. For more information, see "Viewing Panic Details" on page 583.
- 6 Click the *Transfer Files* button to open the transfer dialogue to transfer the file to another location. For more information, see "Transferring Panic Files" on page 583.

### **Viewing Panic Details**

Use the *View* facility to review the entire contents of a panic snapshot before transferring or deleting the file. The view screen enables you to display the entire file.

To review Panic Snapshots:

- **1** Select *Diagnostics > Panic Snapshots* from the main menu.
- 2 Select a panic from those available and click the *View* button.
- 3 Refer to the following information to review the severity of the panic file:

Main	The <i>Main</i> parameter displays detailed panic information for the selected file.
Page	Panic information may be spread across multiple pages. The Page value allows the user to view complete information on the panic. Use the < and > options to navigate through the contents of the file.
Refresh	Click the <i>Refresh</i> button to update the data displayed within the screen to the latest values.
Close	Click the Close button to exit the screen.

### **Transferring Panic Files**

It is recommended that panic snapshots files be kept in a safe location off the system used to create the initial files. Use the *Transfer Files* screen to specify a location where files can be archived without the risk of them being lost or corrupted.

For information on transferring panic files:

- 1 Select *Diagnostics > Panic Snapshots* from the main menu.
- 2 Select a record from those available and click the *Transfer* button.

From Controller	64	Target To Server  File Using FTP Port 21 IP Address User ID Password
tus		Path

- **3** Use the *From* drop-down menu to specify the location from which the file is sent. If only the applet is available as a transfer location, use the default controller option.
- 4 Select a file for the file transfer from the *File* drop-down menu. The drop-down menu contains the panic files listed within the File-Mgmt screen.
- **5** Use the *To* drop-down menu (within the Target field) to define whether the target panic file is to be sent to the system's local disk (Local Disk) or to an external server (Server).
- 6 Provide the name of the file to be transferred to the location specified within the *File* field.
- 7 If Server has been selected as the source, use the *Using* drop down-menu to configure whether the panic file transfer will be sent using FTP or TFTP.
- 8 If Server has been selected as the source, enter the *IP Address* of the destination server or system receiving the target panic file.
- **9** If Server has been selected as the source, enter the *User ID* credentials required to send the file to the target location. The User ID is required for FTP transfers only.
- **10** If Server has been selected as the source, enter the *Password* required (for FTP transfers) to send the file to the target location.
- **11** Specify the appropriate path name to the target directory on the local system disk or server as configured using the "To" parameter. If local server is selected, use the Browse button to specify a location on your local machine.
- **12** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- **13** Click the *Transfer* button when ready to move the target file to the specified location. Repeat the process as necessary to move each desired log file to the specified location.
- **14** If a problem condition is discovered during the file transfer, click the *Abort* button to terminate the transfer.
- 15 Click the *Close* button to exit the dialogue and abandon the transfer.

## **Debugging the Applet**

Refer to the *Applet Debugging* screen to debug the applet. This screen allows you to view and debug system events by a criticality level you define.

**1** Select *Diagnostics > Applet Debugging* from the main menu.

SUMMIT <sup>®</sup> WM3400 CONTROLLE	Diagnostics > Applet Debugging
Controller  Network  Services  Security	Enable WEB-UI Debug mode     Send log messages to a file     Debug mode     Test SNMP V2 only     Community String     Debug private     Test SNMP V2 access     O
Management Access     Jiagnostics     System Logging     System Logging	Message severity C Fatal & Error C Warning C Informational C Debug (verbose) C None << More severe, fewer messages Tedious techical info, many messages >>
Panic Snapshots	What kinds of messages should be seen       Advanced >>         Image: Data Transport messages       Image: Data Transport messages         Image: Data Transport messages       All messages         Image: Data Transport messages       All messages
	Move the mouse over a message-type checkbox for description.
Login Details Connect To: 192,168,10,34	
User: admin Message	
Save Save Refresh	Apply Revent O Help

2 To use this window, select the *Enable Web-UI Debug Mode* checkbox.

The Applet Debugging field is partitioned into the following editable fields:

- Send log message to a file
- Use SNMP V2 only
- Message Severity
- What kinds of message should be seen
- 3 Select the Send log message to a file checkbox if you wish to store the log message.

Enabling this checkbox allows you to select the file location where you wish to store the log message.

4 Select the *Use SNMP V2 only* checkbox to use SNMP V2 to debug the applet.

Check whether you have access to SNMP V2 by clicking on the *Test SNMP V2 access* button. If SNMP V2 access is available, the test icon will change from gray to green, indicating the SNMP V2 interface is viable on the controller.

5 Select the severity of the message you wish to store in the log file.

The Message Severity section allows you to report a bug and log it per the following severity levels:

- Fatal—loss of data or controller functionality
- Error—controller data compilation problem, could result in data loss
- Warning—potential data loss of configuration corruption
- Informational—data that may be useful in assessing a potential error
- *Debug*—information relevant to troubleshooting
- None—no impact.
- 6 Select the message deployed when a bug is raised.

The *What Kind of message should be seen* field allows you to select a range of parameters for returned messages while debugging. Move your mouse pointer over a message checkbox for a message description.

**a** Click the *Advanced* button to display the entire list of message categories when bugs are raised. Select the checkboxes corresponding to the message types you would like to receive.

Each message category is enabled by default. Click the *Simple* button to minimize this area and hide the available message categories.

- **b** Click the *All Messages* button to select all the message categories.
- c Click the No Messages button if you do not want to select any of the message categories.
- 7 Click the Apply button to save the changes you have applied within this screen.
- 8 Click the Revert button to revert back to the last saved configuration.

## **Configuring a Ping**

The controller can verify its link with other controllers and associated MUs by sending ping packets to the associated device. Use a ping to test the connection between the controller and IP destinations you specify. For each ping packet transmitted, statistics are gathered for the round-trip time (RTT) between the controller and its destination. The RTT is the time (in milliseconds) for a ping packet to travel from the controller to its target destination and back again. This number can vary significantly due to the random nature of packet routings and random loads on the controller and its destination.

To view the controller's existing ping configuration:

**1** Select *Diagnostics > Ping* from the main menu.

	Diagnostics > Ping				
SUMMIT WM3400 CONTROLLER	Configure Statistics				
► Controller	Decription	Dectination 10	Timecs b(cas)	No. of Dechar	Francisco
Network	Description	Descriduori a-	TRifeOld(Sec)	No. or Probes	rrequericy
▶ Services					
► Security					
Management Access					
✓ Diagnostics					
System Logging Core Snapshots Panic Snapshots Pill Applet Debugging dea Ping					
Login Details	T I				
Connect To: 192.168.10.34					
User: admin					
Message					
Save Save Refresh	Edit Delete	Add			📀 Help

2 Refer to the following information displayed within the Configuration tab:

Description	Displays the user assigned description of the ping test. The name is read-only. Use this title to determine whether this test can be used as is or if a new ping test is required.
Destination IP	Displays the IP address of the target device. This is the numeric destination for the device sent the ping packets. If this address does not accurately reflect the ping destination target, the ping test will not be successful.
Timeout (sec)	Displays the timeout value (in seconds) used to timeout the ping test if a round trip packet is not received from the target device.
No. of Probes	Displays the number of packets transmitted to the target IP address to discern the round trip time between the controller and its connected device.
Frequency	Define the interval (in seconds) between ping packet transmissions. Define a longer interval if high levels of network congestion are anticipated between the controller and its target device. Use a value of 0 to execute a single ping test or stop a currently executing ping test.

- **3** To edit the properties of an existing ping test, select a ping based on the description listed and click the *Edit* button. For more information, see "Modifying the Configuration of an Existing Ping Test" on page 588.
- 4 Select an existing ping test from those displayed within the Configure tab and click the *Delete* button to remove the ping test from those displayed.
- 5 Click the *Add* button to display a screen used to define the attributes of a new ping test. For more information, see "Adding a New Ping Test" on page 589.

### Modifying the Configuration of an Existing Ping Test

The properties of an existing ping test can be modified to ping an existing (known) device whose network address attributes may have changed and require modification to connect (ping) to it.

To modify the attributes of an existing ping test:

- 1 Select *Diagnostics* > *Ping* from the main menu.
- 2 Highlight an existing ping test within the Configuration tab and select the *Edit* button.

Diagnostics > Pin	g > EDIT	×
EDIT		
Description	test ping	
Destination IP	157 . 235 . 112 . 12	
No. of Probes	1	(1 - 15)
Timeout(sec)	1	(1 - 60 sec)
Frequency	1	(in seconds)
Status:		
	OK Car	icel 🕜 Help

3 Modify the following information (as needed) to edit the existing ping test:

Description	If necessary, modify the description for the ping test. Ensure this description is representative of the test, as this is the description displaying within the Configuration tab.
Destination IP	If necessary, modify the IP address of the target device. This is the numeric (non DNS address) destination for the device transmitted the ping packets.
No. of Probes	If necessary, modify the number of packets transmitted to the target IP address to discern the round trip time between the controller and its connected device.

Timeout(sec)	If necessary, modify the timeout value (in seconds) used to timeout the ping test if a round trip packet is not received by the controller from its target device. Ensure this interval is long enough to account for network congestion between the controller and its target device.
Frequency	If necessary, modify the interval (in seconds) between ping packet transmissions. Define a longer interval if high levels of network congestion are anticipated between the controller and its target device. Use a value of 0 to execute a single ping or stop a currently executing ping test.

- 4 Click OK to save and add the changes to the running configuration and close the dialog.
- **5** Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller.
- 6 Click *Cancel* to return to the Configuration tab without implementing changes.

## Adding a New Ping Test

If the attributes of an existing ping test do not satisfy the requirements of a new connection test, and you do not want to modify an existing test, a new test can be created and added to the list of existing ping tests displayed within the Configuration tab.

To create a new ping test and add it to the list of existing tests:

- 1 Select *Diagnostics* > *Ping* from the main menu.
- 2 Click the *Add* button at the bottom of the Configuration tab.

Diagnostics > Pin	g > ADD	×
ADD		
Test Name		
Description		
Destination IP		
No. of Probes		(1 - 15)
Timeout(sec)		(1 - 60 sec)
Frequency		(in seconds)
Status:		
	OK Car	ncel 🕜 Help

3 Enter the following information to define the properties of the new ping test:

Test Name	Enter a short name for the ping test to describe either the target destination of the ping packet or the ping test's expected result. Use the name provided in combination with the ping test description to convey the overall function of the test.
Description	Ensure the description is representative of the test, as this is the description displaying within the Configuration tab.
Destination IP	Enter the IP address of the target device. This is the numeric (non DNS address) destination for the device transmitted the ping packets.
No. of Probes	Define the number of ping packets transmitted to the target device. This value represents the number of packets transmitted to the target IP address to discern the round trip time between the controller and its connected device.
Timeout(sec)	Configure the timeout value (in seconds) used to timeout the ping test if a round trip packet is not received from the target device. Ensure this interval is long enough to account for network congestion between the controller and its target device.
Frequency	Define the interval (in seconds) between ping packet transmissions. Define a longer interval if high levels of network congestion are anticipated between the controller and its target device. Use a value of 0 to execute a single ping test or stop a currently running ping test.

- 4 Click *OK* to save and add the changes to the running configuration and close the dialog.
- 5 Refer to the *Status* field for the current state of the requests made from the applet. This field displays error messages if something goes wrong in the transaction between the applet and the controller
- 6 Click *Cancel* to return back to the Configuration tab without implementing changes.

## **Viewing Ping Statistics**

Refer to the Statistics tab for an overview of the overall success of the ping test with the destination IP addresses displayed within the screen. Use this information to determine whether the destination IP represents a device offering the controller a viable connection to either extend the controller's existing radio coverage area or provide support for additional MUs within an existing network segment.

To view ping test statistics:

- **1** Select *Diagnostics > Ping* from the main menu.
- **2** Select the *Statistics* tab.

	Diagnostics > Ping						
SUMMIT" WM3400 CONTROLLER	Configure Statistics	1					
Controller		Packets	Packets				
Network	Destination IP	Sent	Received	MINIKI	Max RTT	Average RTT	Last Response
Services							
Security							
Management Access							
▼ Diagnostics							
System Logging Core Snapshots Panic Snapshots Applet Debugging							
-Login Details Connect To: 192.168.10.34							
Message							
Save Save Refresh							O Help

3 Refer to the following content within the Statistics tab to assess the connection with the target device:

Destination IP	Displays the numeric (non DNS address) destination for the device transmitted the ping packets.
Packets Sent	Displays the number of packets transmitted to the target device IP address. Compare this value with the number of packets received to assess the connection quality with the target device.
Packets Received	Displays the number of packets received from the target device. If this number is significantly lower than the number sent to the target device, consider removing this device from consideration for permanent connection with the controller.
Min RTT	Displays the quickest round trip time for ping packets transmitted from the controller to its destination IP address. This may reflect the time when data traffic was at its lowest for the two devices.
Max RTT	Displays the longest round trip time for ping packets transmitted from the controller to its destination IP address. This may reflect the time when data traffic was at its most congested for the two devices.

Average RTT	Displays the average round trip time for ping packets transmitted between the controller and its destination IP address. Use this value as a general baseline (along with packets sent vs packets received) for the overall connection and association potential between the controller and target device.
Last Response	Displays the time (in seconds) the controller last "heard" the destination IP address over the controller managed network. Use this time (in contention with the RTT values displayed) to determine whether this device warrants a permanent controller connection.

Summit WM3000 Series Controller System Reference Guide





NOTE

Services can be purchased from Extreme Networks or through one of its channel partners. If you are an end-user who has purchased service through an Extreme Networks channel partner, please contact your partner first for support.

Extreme Networks Technical Assistance Centers (TAC) provide 24x7x365 worldwide coverage. These centers are the focal point of contact for post-sales technical and network-related questions or issues. TAC will create a Service Request (SR) number and manage all aspects of the SR until it is resolved. For a complete guide to customer support, see the *Technical Assistance Center User Guide* at:

#### www.extremenetworks.com/go/TACUserGuide

The Extreme Networks eSupport website provides the latest information on Extreme Networks products, including the latest Release Notes, troubleshooting, downloadable updates or patches as appropriate, and other useful information and resources. Directions for contacting the Extreme Networks Technical Assistance Centers are also available from the eSupport website at:

https://esupport.extremenetworks.com

## Registration

If you have not already registered with Extreme Networks using a registration card supplied with your product, you can register on the Extreme Networks website at:

http://www.extremenetworks.com/go/productregistration.

## **Documentation**

Check for the latest versions of documentation on the Extreme Networks documentation website at:

http://www.extremenetworks.com/go/documentation

Summit WM3000 Series Controller System Reference Guide



## Adaptive AP Overview

An *adaptive AP* (AAP) is an AP3510, AP3550 or AP4700 Series Access Point that can adopt like an AP4600 Series device (Layer 3). The management of an AAP is conducted by the controller, once the Access Point connects to an Extreme Networks Summit WM3400, Summit WM3600 or Summit WM3700 model controller and receives its AAP configuration.

An AAP provides:

- local 802.11 traffic termination
- local encryption/decryption
- local traffic bridging
- the tunneling of centralized traffic to the wireless controller

An AAP's controller connection can be secured using IP/UDP or IPSec depending on whether a secure WAN link from a remote site to the central site already exists.

The controller can be discovered using one of the following mechanisms:

- DHCP
- Controller *fully qualified domain name* (FQDN)
- Static IP addresses

The benefits of an AAP deployment include:

- *Centralized Configuration Management & Compliance*—Wireless configurations across distributed sites can be centrally managed by the wireless controller or cluster.
- *WAN Survivability*—Local WLAN services at a remote sites are unaffected in the case of a WAN outage.
- Securely extend corporate WLANs to stores for corporate visitors—Small home or office deployments can utilize the feature set of a corporate WLAN from their remote location.
- *Maintain local WLANs for branch office applications*—WLANs created and supported locally can be concurrently supported with your existing infrastructure.

### Where to Go From Here

Refer to the following for a further understanding of AAP operation:

- Adaptive AP Management on page 596
- Licensing on page 596
- Controller Discovery on page 596
- Securing a Configuration Channel Between Controller and AP on page 598
- Adaptive AP WLAN Topology on page 598
- Configuration Updates on page 598
- Securing Data Tunnels between the Controller and AAP on page 599
- Adaptive AP Controller Failure on page 599
- Remote Site Survivability (RSS) on page 599
- Adaptive Mesh Support on page 599

For an understanding of how AAP support should be configured for the Access Point and its connected controller, see "How the AP Receives its Adaptive Configuration" on page 604.

For an overview of how to configure both the Access Point and controller for basic AAP connectivity and operation, see "Establishing Basic Adaptive AP Connectivity" on page 605.

## Adaptive AP Management

An AAP can be adopted, configured and managed like a thin Access Port from the wireless controller.



NOTE

Configuration changes made on the access point will not be updated on the controller. To change the AAP configuration for the access point, make the changes using the controller's interface.

Once an access point connects to a controller and receives its AAP configuration, its WLAN and radio configuration is similar to a thin access port. An AAP's radio mesh configuration can also be configured from the controller. However, non-wireless features (DHCP, NAT, Firewall etc.) cannot be configured from the controller and must be defined using the Access Point's resident interfaces before its conversion to an AAP.

## Licensing

An AAP uses the same licensing scheme as a thin Access Port. This implies an existing license purchased with a controller can be used for an AAP deployment. Regardless of how many AP4600 Series Access Ports and/or AAPs are deployed, you must ensure the license used by the controller supports the number of radio ports (both AP4600 Series Access Ports and AAPs) you intend to adopt.

## **Controller Discovery**

For an access point to function as an AAP (regardless of mode), it needs to connect to a controller to receive its configuration. There are two methods of controller discovery:

• Auto Discovery using DHCP on page 597

#### Manual Adoption Configuration on page 598

#### Auto Discovery using DHCP

Extended Global Options 189, 190, 191, 192 can be used or Embedded Option 43—Vendor Specific options can be embedded in Option 43 using the vendor class identifier.

#### Table 5: Vendor-Specific Options

	Code	Data Type
List of Controller IP addresses	189	String
(separate by comma, semi-colon, or space delimited)		
Controller FQDN	190	String
AP35xx Encryption IPSec Passphrase (Hashed)**	191	String
AP35xx controller discovery mode	192	String
1 = auto discovery enable		
2 = auto discover enabled (using IPSec)		

\*\* The Access Point uses an encryption key to hash passphrases and security keys. To obtain the encryption passphrase, configure an Access Point with the passphrase and export the configuration file



Summit WM3000 Series Controller System Reference Guide

#### **Manual Adoption Configuration**

A manual controller adoption of an AAP can be conducted using:

- *Static FQDN*—A controller fully qualified domain name can be specified to perform a DNS lookup and controller discovery.
- *Static IP addresses*—Up to 12 controller IP addresses can be manually specified in an ordered list the AP can choose from. When providing a list, the AAP tries to adopt based on the order in which they are listed (from 1-12).



default.

stault.

The WAN has no PoE support and has a default static AP address of 10.1.1.1/8.

## Securing a Configuration Channel Between Controller and AP

Once an Access Point obtains a list of available controllers, it begins connecting to each. The controller can be either on the LAN or WAN side of the Access Point to provide flexibility in the deployment of the network. If the controller is on the Access Point's LAN, ensure the LAN subnet is on a secure channel. The AP will connect to the controller and request a configuration.

## Adaptive AP WLAN Topology

An AAP can be deployed in the following WLAN topologies:

- Extended WLANs—Extended WLANs are the centralized WLANs created on the controller
- *Independent WLANs*—Independent WLANs are local to an AAP and can be configured from the controller. You must specify a WLAN as independent to stop traffic from being forwarded to the controller. Independent WLANs behave like WLANs on a standalone Access Point.
- *Both*—Extended and independent WLANs are configured from the controller and operate simultaneously.



### NOTE

For a review of some important considerations impacting the use of extended and independent WLANs within an AAP deployment, see Adaptive AP Deployment Considerations.

## **Configuration Updates**

An AAP receives its configuration from the controller initially as part of its adoption sequence. Subsequent configuration changes on the controller are reflected on an AAP when applicable.

An AAP applies the configuration changes it receives from the controller after 30 seconds from the last received controller configuration message. When the configuration is applied on the AAP, the radios shutdown and re-initialize (this process takes less than 2 seconds) forcing associated MUs to be deauthenticated. MUs are quickly able to associate.

## Securing Data Tunnels between the Controller and AAP

If a secure link (site-to-site VPN) from a remote site to the central location already exists, the AAP does not require IPSec be configured for adoption.

For sites with no secure link to the central location, an AAP can be configured to use an IPSec tunnel (with AES 256 encryption) for adoption. The tunnel configuration is automatic on the AAP side and requires no manual VPN policy be configured. On the controller side, configuration updates are required to adopt the AAP using an IPSec tunnel.

To review a sample AAP configuration, see "Sample Controller Configuration File for IPSec and Independent WLAN" on page 612.

## **Adaptive AP Controller Failure**

In the event of a controller failure, an AAP's independent WLAN continues to operate without disruption. The AAP attempts to connect to other controllers (if available) in background. Extended WLANs are disabled once controller adoption is lost. When a new controller is discovered and a connection is secured, an extended WLAN can be enabled.

If a new controller is located, the AAP synchronizes its configuration with the located controller once adopted. If *Remote Site Survivability* (RSS) is disabled, the independent WLAN is also disabled in the event of a controller failure.

## **Remote Site Survivability (RSS)**

RSS can be used to turn off RF activity on an AAP if it loses adoption (connection) to the controller.

RSS State	Independent WLANs	Extended WLANs
RSS Enabled	WLAN continues beaconing	WLAN continues beaconing but AP does not allow clients to associate on that WLAN
RSS Disabled	WLAN stops beaconing	WLAN stops beaconing

#### Table 6: RF Activity Options

## **Adaptive Mesh Support**

An AAP can extend an Access Point's existing mesh functionality to a controller managed network. All mesh APs are configured and managed through the wireless controller. APs without a wired connection form a mesh backhaul to a repeater or a wired mesh node and then get adopted to the controller. Mesh nodes with existing wired access get adopted to the controller like a wired AAP.

Mesh AAPs apply configuration changes 180 seconds after the last received controller configuration message. When the configuration is applied on the Mesh AAP, the radios shutdown and re-initialize (this process takes less than 2 seconds), forcing associated MUs to be deauthenticated and the Mesh link will go down. MUs are able to quickly associate, but the Mesh link will need to be re-established before MUs can pass traffic. This typically takes about 90 to 180 seconds depending on the size of the mesh topology.



NOTE

When mesh is used with AAPs, the "ap-timeout" value needs to be set to a higher value (for example, 180 seconds) so Mesh AAPs remain adopted to the controller during the period when the configuration is applied and mesh links are re-established.

Configuring Adaptive AP Mesh. To configure mesh support for Adaptive AP:

1 Go to Network> Access Point Radios and click the Global Settings button.

Network > Wireless LANs > Global WLAN Settings							
Global WLAN Settings							
Global							
MU Proxy ARP handling							
Shared-Key Authentication							
Manual mapping of WLANs							
Enable WLAN Bandwidth Settings							
MU Rate Limiting UP	0	(0, 100 - 1000000) kbps					
MU Rate Limiting Down	0	(0, 100 - 1000000) kbps					
MU Load Balance Mode	C Count	C By Throughput					
Status:							
OK Cancel 🕢 Help							

- 2 Uncheck the Adopt Unconfigured Radios Automatically option to prevent the controller from automatically adopting new APs when they are connected to the controller.
- **3** Configure the client bridge back haul WLAN, base bridge and client bridge radios on the controller using the Command Line Interface (CLI) commands listed below.

```
Client Bridge Back Haul WLAN Configuration:
WMController(config-wireless)#wlan 1 enable
WMController(config-wireless)#wlan 1 ssid meshWlan
WMController(config-wireless)#wlan 1 independent
WMController(config-wireless)#wlan 1 client-bridge-backhaul enable
Base Bridge Radio Configuration: (AP35xx that is wired to the controller)
WMController(config-wireless)#radio add 1 "base bridge radio mac" 11bg ap35xx
WMController(config-wireless)#radio add 2 "base bridge radio mac" 11a ap35xx
WMController(config-wireless)#radio 1 base-bridge enable
WMController(config-wireless)#radio 1 base bridge radio mac" 11a ap35xx
WMController(config-wireless)#radio 1 base-bridge enable
WMController(config-wireless)#radio 1 bss 1 1
(map the mesh WLAN if manual mapping is enabled, not needed otherwise)
```

```
Client Bridge Radios Configuration: (AP35xx's that are wirelessly connected)
WMController(config-wireless)#radio add 3 "client bridge radio mac" 11bg ap35xx
WMController(config-wireless)#radio add 4 "client bridge radio mac" 11a ap35xx
WMController(config-wireless)#radio 3 client-bridge enable
WMController(config-wireless)#radio 3 client-bridge ssid meshWlan
WMController(config-wireless)#radio 3 bss 1 1
(map the mesh WLAN if manual mapping is enabled, not needed otherwise)
```

- 4 Configure Adaptive AP support on the Access Point by adopting the APs base bridge as well as client bridge. The client-bridge radios must be wired directly wired to the controller during this configuration step.
- 5 Once all APs are adopted, wait for 3 minutes. After 3 minutes disconnect the client-bridge Access Points from the network. The client bridge Access Points will continue to be adopted.

## AAP RADIUS Proxy Support

When an Adaptive AP is adopted to a central controller over a WAN Link, the controller configures the Adaptive AP for a WLAN with RADIUS authentication from a RADIUS server residing at the central site. When the Adaptive AP gets a RADIUS MU associated, it sends the RADIUS packets on the wired side with its own IP Address as the source IPof the request and the Destination IP Address of the RADIUS Server. In a local network implementation, the Adaptive APs, controller and RADIUS Servers are all on the same LAN and the routing works fine. However, when the Adaptive AP is adopted over a WAN link, the RADIUS Server IP Address will be an internal address which is non-routable I over the Internet.

To access the RADIUS server's non-routable IP address over the WAN, you have the option to configure Adaptive AP RADIUS Proxying for the WLAN. When this flag is enabled, the Adaptive AP is reconfigured to send all RADIUS traffic to the controller and the controller does the proxying to the real RADIUS server to handle authentication. The controller automates the process of handling RADIUS proxy configuration and client configurations. The controller supports only one real RADIUS server configuration without the presence of realm information. To support multiple RADIUS servers, a realm has to be associated with the real RADIUS server.

When AAP RADIUS proxying is enabled without specifying a realm, the controller can no longer process requests on the on-board RADIUS server. You cannot authenticate using the on-board RADIUS server any longer because all authentications done by users without a realm are forwarded to the external RADIUS server, as configured for the WLAN with Adaptive AP RADIUS Proxy.



NOTE The Extreme Networks wireless LAN controllers support Adaptive AP RADIUS proxy without specifying realm information. If AP Proxy RADIUS is enabled without specifying realm information, the internal RADIUS server can no longer be used to authenticate users. If Proxy RADIUS is enabled for a WLAN with realm configured, then the internal RADIUS server can perform as usual.



#### NOTE

If AAP Proxy RADIUS is configured, the onboard RADIUS server has to be enabled. By default the onboard RADIUS server is disabled. To enable the onboard RADIUS server use the Web UI or issue the "service RADIUS" command in the CLI.



## **Supported Adaptive AP Topologies**

The following AAP topologies are supported:

- Extended WLANs Only on page 603
- Independent WLANs Only on page 603
- Extended WLANs with Independent WLANs on page 603
- Extended VLAN with Mesh Networking on page 603

## **Topology Deployment Considerations**

When reviewing the AAP topologies describes in the section, be cognizant of the following considerations to optimize the effectiveness of the deployment:

- An AAP firmware upgrade will not be performed at the time of adoption from the wireless controller. Instead, the firmware is upgraded using the AP-51x1's firmware update procedure (manually or using the DHCP Auto Update feature).
- An AAP can use its LAN1 interface or WAN interface for adoption. The default gateway interface is set to LAN1. If the WAN Interface is used, explicitly configure WAN as the default gateway interface.
- Extreme Networks recommends using the LAN1 interface for adoption in multi-cell deployments.

- If you have multiple independent WLANs mapped to different VLANs, the AAP's LAN1 interface requires trunking be enabled with the correct management and native VLAN IDs configured. Additionally, the AAP needs to be connected to a 802.1q trunk port on the wired controller.
- Be aware IPSec Mode supports NAT Traversal (NAT-T).

## **Extended WLANs Only**

An extended WLAN configuration forces all MU traffic through the controller. No wireless traffic is locally bridged by the AAP.

Each extended WLAN is mapped to the Access Point's virtual LAN2 subnet. By default, the Access Point's LAN2 is not enabled and the default configuration is set to static with IP addresses defined as all zeros. If the extended VLAN option is configured on the controller, the following configuration updates are made automatically:

- The AAP's LAN2 subnet becomes enabled.
- All extended VLANs are mapped to LAN2.



NOTE

MUs on the same WLAN associated to the AAP can communicate locally at the AP Level without going through the controller. If this scenario is undesirable, the Access Point's MU-to-MU disallow option should be enabled.

### **Independent WLANs Only**

An independent WLAN configuration forces all MU traffic to be bridged locally by the AAP. No wireless traffic is tunneled back to the controller. Each extended WLAN is mapped to the Access Point's LAN1 interface. The only traffic between the controller and the AAP are control messages (for example, heartbeats, statistics and configuration updates).

## **Extended WLANs with Independent WLANs**

An AAP can have both extended WLANs and independent WLANs operating in conjunction. When used together, MU traffic from extended WLANs go back to the controller and traffic from independent WLANs is bridged locally by the AP.

All local WLANs are mapped to LAN1, and all extended WLANs are mapped to LAN2.

## **Extended VLAN with Mesh Networking**

Mesh networking is an extension of the existing wired network. There is no special configuration required, with the exception of setting the mesh and using it within one of the two extended VLAN configurations.



NOTE

The mesh backhaul WLAN must be an independent WLAN mapped to LAN2. The controller enforces the WLAN be defined as an independent WLAN by automatically setting the WLAN to independent when backhaul is selected. The AP ensures the backhaul WLAN be put on LAN1.

## How the AP Receives its Adaptive Configuration

An AAP does not require a separate "local" or "running" configuration. Once enabled as an AAP, the AP obtains its configuration from the controller. If the AP's WAN link fails, it continues to operate using the last valid configuration until its link is re-established and a new configuration is pushed down from the controller. There is no separate file-based configuration stored on the controller.

Only WLAN, VLAN extension and radio configuration items are defined for the AAP by its connected controller. None of the other Access Point configuration items (RADIUS, DHCP, NAT, Firewall etc.) are configurable from the connected controller.

After the AP downloads a configuration file from the controller, it obtains the version number of the image it should be running. The controller does not have the capacity to hold the Access Point's firmware image and configuration. The Access Point image must be downloaded using a means outside the controller. If there is still an image version mismatch between what the controller expects and what the AAP is running, the controller will deny adoption.

### NOTE

When configuring wireless settings for Adaptive APs all configuration must be done through the controller and not from the AP management console. Making changes directly in the AP management console can lead to unstable operation of the Adaptive AP.

## **Adaptive AP Prerequisites**

Converting an Access Point into an AAP requires:

- A version 2.0 or higher firmware running on the Access Point.
- An Extreme Networks wireless LAN controller.
- The appropriate controller licenses providing AAP functionality on the controller.
- The correct password to authenticate and connect the adaptive to the controller.

## Configuring the Adaptive AP for Adoption by the Controller

An AAP needs to find and connect to the controller. To ensure this connection:

- Configure the controller's IP address on the AAP
- Provide the controller IP address using DHCP option 189 on a DHCP server. The IP address is a comma delimited string of IP addresses. For example "157.235.94.91, 10.10.10.10". There can be a maximum of 12 IP addresses.
- Configure the controller's FQDN on the AAP. The AAP can use this to resolve the IP address of the controller.
- 6 Use the controller's secret password on the AAP for the controller to authenticate it.

To avoid a lengthy broken connection with the controller, Extreme Networks recommends generating an SNMP trap when the AAP loses adoption with the controller.



For additional information (in greater detail) on the AP configuration activities described above, see "Adaptive AP Configuration" on page 606.

## **Configuring the Controller for Adaptive AP Adoption**

The tasks described below are configured on an Extreme Networks wireless LAN controller. For information on configuring the controller for AAP support, see https://esupport.extremenetworks.com

To adopt an AAP on a controller:

- 1 Ensure enough licenses are available on the controller to adopt the required number of AAPs.
- 2 As soon as the AAP displays in the adopted list:

Adjust each AAP's radio configuration as required. This includes WLAN-radio mappings and radio parameters. WLAN-VLAN mappings and WLAN parameters are global and cannot be defined on a per radio basis. WLANs can be assigned to a radio as done today for an AP4600 Series Access Port. Optionally, configure WLANs as independent and assign to AAPs as needed.

3 Configure each VPN tunnel with the VLANs to be extended to it.

If you do not attach the target VLAN, no data will be forwarded to the AAP, only control traffic required to adopt and configure the AP.



For additional information (in greater detail) on the controller configuration activities described above, see Controller Configuration.

## **Establishing Basic Adaptive AP Connectivity**

This section defines the activities required to configure basic AAP connectivity with the controller. In establishing a basic AAP connection, both the Access Point and controller require modifications to their respective default configurations. For more information, see:

• Adaptive AP Configuration on page 606

Summit WM3000 Series Controller System Reference Guide

#### Controller Configuration on page 609



## 

Refer to Adaptive AP Deployment Considerations for usage and deployment caveats that should be considered before defining the AAP configuration. Refer to Sample Controller Configuration File for IPSec and Independent WLAN if planning to deploy an AAP configuration using IPSec VPN and an extended WLAN.

## Adaptive AP Configuration

An AAP can be manually adopted by the controller, adopted using a configuration file (consisting of the adaptive parameters) pushed to the Access Point or adopted using DHCP options. Each of these adoption techniques is described in the sections that follow.

#### Adopting an Adaptive AP Manually

There are two methods to manually enable the Access Point's controller discovery for adoption: Access Point CLI and Access Point web GUI. The AP CLI is available to APs and the AP web GUI is currently unavailable on APs with AP firmware v2.4.

#### Using Access Point CLI.

The following script shows an example with basic steps for setting up the AAP discovery for controller adoption:

```
ADP-35xx Access Point 2.4.1.0-008R
(none) login: admin
Password:
admin>system
admin(system)>aap
admin(system.aap-setup)>set auto-discovery enable(enable controller discovery)
admin(system.aap-setup)>set interface lan1(lan1 or lan2 of the access point WLAN port)
admin(system.aap-setup)>set ipadr 1 10.255.108.37(the 1st controller IP address. up to
12 controllers may be listed.
admin(system.aap-setup)>save
admin(system.aap-setup)>show(show ap adoption status)
Auto Discovery Mode
                              : enable
Controller Interface
                              : lan1
Controller Name
                              :
Static IP Port
                               : 24576
Static IP Addresses:
                              : 10.255.108.37
IP Address 1
IP Address 2
                              : 0.0.0.0
IP Address 3
                              : 0.0.0.0
IP Address 4
                              : 0.0.0.0
IP Address 5
                               : 0.0.0.0
IP Address 6
                              : 0.0.0.0
IP Address 7
                              : 0.0.0.0
IP Address 8
                               : 0.0.0.0
```

: 0.0.0.0
: 0.0.0.0
: 0.0.0.0
: 0.0.0.0
: disable
: 5
: enable
: 10.255.108.37
: AAP adopted, Both Portals Configured(adoption

#### Using Access Point Web GUI if Available.

1 Select System Configuration -> Adaptive AP Setup from the Access Point's menu tree.

Adaptive AP Setup  VNN  VNN  VNN  VNreless  VNN  VNreless  VNN  VNreless  VNN  Control Por  24576  Control Por  24576  (1-65535)  Controller IP Addresses  1  122.188.0.10  Controller IP Addresses  1  122.0.0.0.0  Controller IP Addresses  Controller Interface AP 3500 Access  Controller Interface ANN  Controller Interface ANN  Controller Interface ANN  Adaption State Both Portals Configured  D  Adaption State Adaption State Adaption State Adaption State Adaption  Controller Interface ADA Adaption State Adaption  Controller Interface ADA Adaption  AP Adoption State Both Portals Configured  D  Adaption  Adaption  Adaption  Controller  Adaption  Adaptio	Network Configuration]	Adaptive AP Setup	
TO MIL Orale	Gring Innov     Gring     Gring Innov     Gring     Gring Innov     Gring     Gring	Adaptive AP Setup Control Por: 24576 (1-65535 Controller FQDN PSK ###### Auto Discovery Enable Controller Interface ANIT Enable AP-Controller Tunne Keep-alive Period 5 (1-10) Current Controller 192.168.0.10 AP Adoption State Both Portals Configur	Controller IP Addresses         1.       192.168.0.10         2.       0.0.0.0.0         3.       0.0.0.0.0         4.       0.0.0.0.0         5.       0.0.0.0.0         6.       0.0.0.0.0         7.       0.0.0.0.0         8.       0.0.0.0         9.       0.0.0.0         9.       0.0.0.0         10.       0.0.0.0         11.       0.0.0.0         12.       0.0.0.0

2 Select the *Auto Discovery Enable* checkbox.

Enabling auto discovery will allow the AAP to be detected by a controller once its connectivity medium has been configured (by completing steps 3-6).



Auto discovery must be enabled for a controller to detect an AP.

- **3** Enter up to 12 *Controller IP Addresses* constituting the target controllers available for AAP connection. The AAP will begin establishing a connection with the first addresses in the list. If unsuccessful, the AP will continue down the list (in order) until a connection is established.
- **4** If a numerical IP address is unknown, but you know a controller's *fully qualified domain name* (FQDN), enter the name as the *Controller FQDN* value.
- 5 Select the *Enable AP-Controller Tunnel* option to allow AAP configuration data to reach a controller using a secure VPN tunnel.
- 6 If using IPSec as the tunnel resource, enter the IPSec Passkey to ensure IPSec connectivity.
- 7 Click *Apply* to save the changes to the AAP setup.



NOTE

The manual AAP adoption described above can also be conducted using the Access Point's CLI interface using the *admin(system.aapsetup)> command.* 

#### Adopting an Adaptive AP Using a Configuration File

To adopt an AAP using a configuration file:

- 1 Refer to "*Adopting an Adaptive AP Manually*" on page 606 and define the AAP controller connection parameters.
- 2 Export the AAP's configuration to a secure location.

Either import the configuration manually to other APs or the same AP later (if you elect to default its configuration). Use DHCP option 186 and 187 to force a download of the configuration file during startup (when it receives a DHCP offer).



When an Adaptive AP is adopted over an IP Sec Tunnel you cannot export the configuration file to a system on the other side of the IP Sec Tunnel. You may still export the configuration file to a system local to the AAP.

#### Adopting an Adaptive AP Using DHCP Options

An AAP can be adopted to a wireless controller by providing the following options in the DHCP Offer:

Option	Data Type	Value
189	String	<controller ;="" <space="" [,="" address="" addresses="" by="" ip="" of="" or="" range="" separated="">]&gt;</controller>
190	String	<fully controller="" domain="" for="" name="" qualified="" the="" wireless=""></fully>
191	String	<hashed -="" 1="" and="" ap="" configure="" export="" get="" hashed="" ipsec="" key="" on="" passkey="" to=""></hashed>
192	String	<value "1"="" "2"="" and="" auto="" controllers="" denotes="" discovery="" enabling="" for="" ipsec="" mode="" non-ipsec="" of="" with=""></value>

#### Table 7: Adoption Options



## NOTE

Options 189 and 192 are mandatory to trigger adoption using DHCP options. Unlike an AP4600 Series Access Port, option 189 alone won't work. These options can be embedded in Vendor Specific Option 43 and sent in the DHCP Offer.

## **Controller Configuration**

An Extreme Networks wireless LAN controller requires an explicit adaptive configuration to adopt an Access Point (if IPSec is not being used for adoption). The same licenses currently used for an AP4600 Series Access Port adoption can be used for an AAP.

Disable the controller's *Adopt unconfigured radios automatically* option and manually add AAPs requiring adoption, or leave as default. In default mode, any AAP adoption request is honored until the current controller license limit is reached.

To disable automatic adoption on the controller:

- 1 Select *Network > Access Point Radios* from the controller main menu tree.
- 2 Select the *Configuration* tab (should be displayed be default) and click the *Global Settings* button.

Network > Access Point Radios > Global								
Global								
Controller Adoption Preference ID 1 (1 - 65535)								
Adopt unconfigured radios automatically								
Voice Call Admission Control								
Primary WIPS Server Address 0.0.0.0								
Secondary WIPS Server Address 0.0.0.0								
Configure Port Authentication								
Status:								
OK Cancel 🕢 Help								

- 3 Ensure the Adopt unconfigured radios automatically option is NOT selected.
- **4** When disabled, there is no automatic adoption of non-configured radios on the network. Additionally, default radio settings will NOT be applied to Access Ports/Points when automatically adopted.



For IPSec deployments, refer to "Sample Controller Configuration File for IPSec and Independent WLAN" on page 612 and take note of the CLI commands in red and associated comments in green.

Any WLAN configured on the controller becomes an extended WLAN by default for an AAP.

- 5 Select *Network > Wireless LANs* from the controller main menu tree.
- **6** Select the target WLAN you would like to use for AAP support from those displayed and click the *Edit* button.
- 7 Select the *Independent Mode (AAP Only)* checkbox.

Selecting the checkbox designates the WLAN as independent and prevents traffic from being forwarded to the controller. Independent WLANs behave like WLANs as used on a a standalone Access Point. Leave this option unselected (as is by default) to keep this WLAN an extended WLAN (a typical centralized WLAN created on the controller).

twork > Wireless LANs > Edit					
lit			WLAN		
Configuration					
ESSID 102		Description	WLAN2		
🗖 Deny Static MU 🗖 Enable UF	RL Logging 🔽 İnder	endent Mode(AAP Only	🕺 🗖 Client Bridge Backhaul		
Enter a list (e.g: 1,3,7) or range	(e.g: 3-7) of indices.	802.11w-PMF None			
VLAN ID 1		SA Query May Timeout	1000 (100 - 6000 msec)		
Dynamic Assignment		SA Query	201 (10, 1500 march)		
Assign Multiple VLANs		Retry Timeout	201 (10 - 1500 msec)		
Authentication		Encryption			
O 802.1X EAP	Config	T WEP 64	Config		
C Kerberos	Config	WEP 128			
C Hotspot	Config	Config			
O MAC Authentication	Config	WPAWPA2-TKIP			
<ul> <li>No Authentication</li> </ul>		WPA2-CCMP			
Advanced					
Accounting Mode Off	MU to MU Traf	fic Allow Packets			
Answer Broadcast ESS	MU Idle Time		1800 seconds		
🔲 Use Voice Prioritization	Access Categ	ary Automatic/WMM			



#### NOTE

Additionally, a WLAN can be defined as independent using the "*wlan <index> independent*" command from the config-wireless context.



#### NOTE

For AAP to work properly with Summit WM3000 Series Controllers you need to have independent and extended WLANs mapped to a different VLAN than the ge port.

Once an AAP is adopted by the controller, it displays within the controller *Access Point Radios* screen (under the Network parent menu item) as an AP3510, AP3550 or AP4700 Series within the *AP Type* column.

	Network > Access Point Radios								
SUMMIT WM3600 CONTROLLER	Configuration Statistics WLAN Assignment WMM Bandwidth Group VCAC Statistics Mesh Statistics Smart RF Voice Statistics								
Controller							Unconfigured radios a use "Global Setting:	are automatic s" to change t	ally adopted, his option.
✓ Network								10	
Internet Protocol	2			Show Filteri	ng Options	<< < Page 1	of 1 Go >>>		
	Index D	scription	AP Type	Туре	Adopted	Parent AP MAC Address	MAC Address	State	VLAN
	1 RAD	101	AP3510	802.11a	~	00-04-96-43-50-70	00-04-96-43-50-C0	Normal	None
🔊 Mobile Units	ZIRAL	102	AP3510	802.1169	~	00-04-96-43-50-70	00-04-96-43-50-00	Normal	None
Access Point  Multiple Spanning Tree  Generating IGMP Snooping									
Services									
Security									
Management Access									
<ul> <li>Diagnostics</li> </ul>									
Login Details									
Connect To: 10.255.108.36				Fil	tering is dis	abled Page 1 of 1 l	loaded.		
User: admin	Properties								
-Message	Desired Cl AP Manufa Actual Cha	nannel cturer nnel	 Extreme Ne 	tworks.	Desired Po BSSIDs Actual Pow	wer(dBm) F A er L	Placement Se NP IP Address .ast Adopted Vo	condary Char ice Calls	inel
Save Sout & Refresh	Edit	Delete	Ad	d Too	IS > AF	2 Mesh	Globa	Settings	O Help

### Adaptive AP Deployment Considerations

Before deploying your controller/AAP configuration, refer to the following usage caveats to optimize its effectiveness:

- Extended WLANs are mapped to the AP's LAN2 interface and all independent WLANs are mapped to the AP's LAN1 Interface.
- If deploying multiple independent WLANs mapped to different VLANs, ensure the AP's LAN1 interface is connected to a trunk port on the Layer 2/Layer 3 controller and appropriate management and native VLANs are configured.
- The WLAN used for mesh backhaul must always be an independent WLAN.
- The controller configures an AAP. If manually changing wireless settings on the AP, they are not updated on the controller. It's a one way configuration, from the controller to the AP.
- An AAP always requires a router between the AP and the controller.
- An AAP can be used behind a NAT.
- An AAP uses UDP port 24576 for control frames and UDP port 24577 for data frames.
- Multiple VLANs per WLAN, Layer 3 mobility, NAC, and self healing are some of the important wireless features not supported in an AAP supported deployment.

# Sample Controller Configuration File for IPSec and Independent WLAN

The following constitutes a sample controller configuration file supporting an AAP IPSec with Independent WLAN configuration. Please note new AAP specific CLI commands in red and relevant comments in blue.

The sample output is as follows:

```
!
! configuration of WM3600
Ţ.
version 1.0
1
1
aaa authentication login default none
service prompt crash-info
1
hostname WM3600-1
!
username admin password 1 8e67bb26b358e2ed20fe552ed6fb832f397a507d
username admin privilege superuser
username operator password 1 fe96dd39756ac41b74283a9292652d366d73931f
1
1
To configure the ACL to be used in the CRYPTO MAP
1
ip access-list extended AAP-ACL permit ip host 10.10.10.250 any rule-precedence 20
!
spanning-tree mst cisco-interoperability enable
spanning-tree mst config
name My Name
1
```
```
country-code us
logging buffered 4
logging console 7
logging host 157.235.92.97
logging syslog 7
snmp-server sysname WM3600-1
snmp-server manager v2
snmp-server manager v3
snmp-server user snmptrap v3 encrypted auth md5 0x7be2cb56f6060226f15974c936e2739b
snmp-server user snmpmanager v3 encrypted auth md5 0x7be2cb56f6060226f15974c936e2739b
snmp-server user snmpoperator v3 encrypted auth md5 0x49c451c7c6893ffcede0491bbd0a12c4
!
To configure the passkey for a Remote VPN Peer - 255.255.255.255 denotes all AAPs.
12345678 is the default passkey. If you change on the AAP, change here as well.
1
crypto isakmp key 0 12345678 address 255.255.255.255
!
ip http server
ip http secure-trustpoint default-trustpoint
ip http secure-server
ip ssh
no service pm sys-restart
timezone America/Los_Angeles
license AP
yxyxyx
!
wireless
no adopt-unconf-radio enable
manual-wlan-mapping enable
wlan 1 enable
wlan 1 ssid qs5-ccmp
wlan 1 vlan 200
wlan 1 encryption-type ccmp
wlan 1 dot11i phrase 0 Extreme123
wlan 2 enable
wlan 2 ssid qs5-tkip
wlan 2 vlan 210
wlan 2 encryption-type tkip
wlan 2 dot11i phrase 0 Extreme123
wlan 3 enable
wlan 3 ssid qs5-wep128
wlan 3 vlan 220
wlan 3 encryption-type wep128
wlan 4 enable
wlan 4 ssid qs5-open
wlan 4 vlan 230
wlan 5 enable
wlan 5 ssid Mesh
wlan 5 vlan 111
wlan 5 encryption-type ccmp
wlan 5 dot11i phrase 0 Extreme123
!
To configure a WLAN as an independent WLAN
wlan 5 independent
```

wlan 5 client-bridge-backhaul enable wlan 6 enable wlan 6 ssid test-mesh wlan 6 vlan 250 radio add 1 00-15-70-00-79-30 11bg aap35xx radio 1 bss 1 3 radio 1 bss 2 4 radio 1 bss 3 2 radio 1 channel-power indoor 11 8 radio 1 rss enable radio add 2 00-15-70-00-79-30 11a aap35xx radio 2 bss 1 5 radio 2 bss 2 1 radio 2 bss 3 2 radio 2 channel-power indoor 48 8 radio 2 rss enable radio 2 base-bridge max-clients 12 radio 2 base-bridge enable radio add 3 00-15-70-00-79-12 11bg aap35xx radio 3 bss 1 3 radio 3 bss 2 4 radio 3 bss 3 2 radio 3 channel-power indoor 6 8 radio 3 rss enable radio add 4 00-15-70-00-79-12 11a aap35xx radio 4 bss 1 5 radio 4 bss 2 6 radio 4 channel-power indoor 48 4 radio 4 rss enable radio 4 client-bridge bridge-select-mode auto radio 4 client-bridge ssid Mesh radio 4 client-bridge mesh-timeout 0 radio 4 client-bridge enable radio default-11a rss enable radio default-11bg rss enable radio default-11b rss enable no ap-ip default-ap controller-ip 1 radius-server local 1 To create an IPSEC Transform Set 1 crypto ipsec transform-set AAP-TFSET esp-aes-256 esp-sha-hmac mode tunnel 1 To create a Crypto Map, add a remote peer, set the mode, add a ACL rule to match and transform and set to the Crypto Map ! crypto map AAP-CRYPTOMAP 10 ipsec-isakmp set peer 255.255.255.255 match address AAP-ACL set transform-set AAP-TFSET ! interface ge1 controllerport mode trunk controllerport trunk native vlan 1 controllerport trunk allowed vlan none

```
controllerport trunk allowed vlan add 1-9,100,110,120,130,140,150,160,170,
controllerport trunk allowed vlan add 180,190,200,210,220,230,240,250,
static-channel-group 1
1
interface ge2
controllerport access vlan 1
!
interface ge3
controllerport mode trunk
controllerport trunk native vlan 1
controllerport trunk allowed vlan none
controllerport trunk allowed vlan add 1-9,100,110,120,130,140,150,160,170,
controllerport trunk allowed vlan add 180,190,200,210,220,230,240,250,
static-channel-group 1
1
interface ge4
controllerport access vlan 1
!
interface mel
ip address dhcp
1
interface sal
controllerport mode trunk
controllerport trunk native vlan 1
controllerport trunk allowed vlan none
controllerport trunk allowed vlan add 1-9,100,110,120,130,140,150,160,170,
controllerport trunk allowed vlan add 180,190,200,210,220,230,240,250,
!
!
!
Ţ.
interface vlan1
ip address dhcp
1
To attach a Crypto Map to a VLAN Interface
!
crypto map AAP-CRYPTOMAP
!
sole
1
ip route 157.235.0.0/16 157.235.92.2
ip route 172.0.0.0/8 157.235.92.2
1
ntp server 10.10.10.100 prefer version 3
line con 0
line vty 0 24
!
end
```



# **Troubleshooting Information**

This appendix provides basic troubleshooting information and workarounds to known conditions the user may encounter. Wherever possible, it includes possible suggestions or solutions to resolve the issues. It is divided into the following section:

- General Troubleshooting on page 617
- Troubleshooting SNMP Issues on page 623
- Security Issues on page 624

# **General Troubleshooting**

This section describes common system issues and what to look for while diagnosing the cause of a problem.

The following information is included:

- Wireless Controller Issues
- Access Port/Point Issues
- Mobile Unit Issues
- Miscellaneous Issues
- System Logging Mechanism

### Wireless Controller Issues

This section describes various issues that may occur when working with an Extreme Networks wireless LAN controller. Possible issues include:

- Controller Does Not Boot Up
- Controller Does Not Obtain an IP Address through DHCP
- Unable to Connect to the Controller using Telnet or SSH
- Web UI is Sluggish, Does Not Refresh Properly, or Does Not Respond
- Console Port is Not Responding

#### **Controller Does Not Boot Up**

The Extreme Networks wireless LAN controller does not boot up to a username prompt via CLI console or Telnet.

The table below provides suggestions to troubleshoot this issue.

Possible Problem	Suggestions to Correct
Controller has no power	• Verify power cables, fuses, UPS power. The front panel LEDs lights up when power is applied to the controller.
	<ul> <li>Have a qualified electrician check the power source to which the controller is connected.</li> </ul>
All else	Contact Extreme Networks Support.

#### Controller Does Not Obtain an IP Address through DHCP

An Extreme Networks wireless LAN controller requires a routable IP address for the administrator to manage it via Telnet, SSH or a Web browser.

The table below provides suggestions to troubleshoot this issue.

Possible Problem	Suggestions to Correct
DHCP is not configured, or not available on same network as the Extreme Networks wireless LAN controller	• Verify the configuration for the controller has DHCP enabled. By default, the ports have DHCP enabled. Otherwise, refer to the <i>Summit WM3000 Series Controller CLI Reference Guide, Software Version 4.3</i> or the <i>Summit WM3000 Series Controller System Reference Guide, Software Version 4.3</i> for instructions on enabling the controller interfaces.
	<ul> <li>Connect another host configured for DHCP and verify it is getting a DHCP address</li> </ul>
DHCP is not enabled on a Gigabit Ethernet interface	<ul> <li>Enable DHCP for the port by using the CLI command or the Web UI to enable DHCP on the port connected to your external network.</li> </ul>
	<ul> <li>Verify that DHCP packets are being sent to the port using a sniffer tool</li> </ul>
	<ul> <li>If DHCP packets are seen, check to ensure that the controller is not configured for a static IP on the port.</li> </ul>
All else	Contact Extreme Networks Support.

#### Unable to Connect to the Controller using Telnet or SSH

The Extreme Networks wireless LAN controller is physically connected to the network, but connecting to the controller using SSH or Telnet does not work.

The table below provides suggestions to troubleshoot this issue.

Possible Problem	Suggestions to Correct
Telnet is not enabled and/or SSH is disabled	Verify Telnet or SSH are enabled by using the CLI or Web UI (By default, telnet is disabled.)
Max sessions have been reached	Maximum allowed sessions is 8 concurrent users connected to a controller. Verify the threshold has not been reached.
Primary LAN is not receiving Telnet or SSH traffic	Verify Telnet and SSH traffic is allowed on the primary VLAN.

Possible Problem	Suggestions to Correct
All else	Contact Extreme Networks Support.

#### Web UI is Sluggish, Does Not Refresh Properly, or Does Not Respond

When configuring the controller, it is easy to overlook the fact that the host computer is running the browser while the Extreme Networks wireless LAN controller is providing the data to the browser. Occasionally, while using the Web UI the controller does not respond or appears to be running very slow; this could be a symptom of the host computer or the network, and not the controller itself. The table below provides suggestions to troubleshoot this issue.

Possible Problem	Suggestions to Correct
Bad connection between controller and console system	Verify the line between the controller and the host computer is functioning normally.
Slow transmission of data packets	Verify the data packets are being sent to and from the controller using a sniffer tool.
Access Ports/Points may try to adopt while country code is not set	Set the country name for the controller, which is set to "none" by default.
Packet storm	Check Syslog for any type of a packet storm.
Overburdened with a large number of Access Ports/Points	With large numbers of Access Ports/Points, changing the configuration quickly may cause the controller to not refresh properly, at least immediately following configuration.
Java JRE is out of date	Be sure you are using Sun Java JRE 1.5 or later. To download the appropriate for your system go to:_http://www.sun.com/java/
Cannot access Web UI through a Firewall	To successfully access the controller Web UI through a firewall, UDP port 161 must be open in order for the controller's SNMP backend to function.
All else	Contact Extreme Networks Support.

#### **Console Port is Not Responding**

The Extreme Networks wireless LAN controller console port is connected to the host computer's serial port, but pressing the [Enter] key gets no response from the controller.

The table below provides suggestions to troubleshoot this issue.

Possible Problem	Suggestions to Correct
Cabling issue	Ensure a console cable is connected from the console port to the host computer's serial port.
Not using a terminal emulation program	Verify a serial terminal emulation program, such as HyperTerminal, is in use on the host computer.

Possible Problem	Suggestions to Correct	
Settings in terminal emulation program are	Check the serial port settings being used. The correct setting	in the serial terminal emulation program gs are:
incorrectly set	Terminal Type	VT-100
	Port	Any COM port
	Terminal Settings	19200 bps transfer rate
		8 data bits
		no parity
		1 stop bit
		no flow control
All else	Contact Extreme Networks Su	ipport.

## **Access Port/Point Issues**

This section describes various issues related to Access Ports within the Extreme Networks wireless LAN controller network. Possible issues include:

- Access Ports/Points are Not Adopted
- Access Ports/Points are Not Responding

#### Access Ports/Points are Not Adopted

Access Ports are not being adopted. The table below provides suggestions to troubleshoot this issue.

Possible Problem	Suggestions to Correct	
Access Port/Point is not configured	Verify the license key that is set in the controller.	
Country code for controller is not set	Verify the country code is entered into the controller prior to adopting any Access Ports/Points. The controller is not fully functional until a country code is set.	
Access Ports/Points are off-network	Verify the Access Ports/Points are connected to the network and powered on.	
Access Ports/Points are restricted in configuration	Verify the controller is not configured with an access control list that does not allow Access Port/Point adoption; verify that Access Port/Point adoption is not set to "deny".	
	Ensure that the Access Port/Point adoption policy is added with a WLAN.	
Access Port/Point is on Exclude List	Verify the Extreme Networks wireless LAN controller ACL adoption list does not include the Access Ports/Points that are not being adopted.	
Miscellaneous other issues	With a packet sniffer, look for 8375 (broadcast) packets.	
	Reset the Extreme Networks wireless LAN controller. If the controller is hung, it may begin to adopt Access Ports/Points properly once it has been reset.	
All else	Contact Extreme Networks Support.	

#### Access Ports/Points are Not Responding

Access Ports/Points are not responding. The table below provides suggestions to troubleshoot this issue.

Possible Problem	Suggestions to Correct
Access Port/Point not responding after converting to a Detector AP	When converting an AP4600 Series Access Port to an Intrusion Detection Sensor, the conversion requires approximately 60 seconds.
All else	Contact Extreme Networks Support.

#### Sensor Port frequently goes up and down

Possible Problem	Suggestions to Correct
Sensor Port flapping (going up and down)	This may be caused by the sensor being unable to find its server. Ensure that the detection configuration is correct and that all cables are secure.
All else	Contact Extreme Networks Support.

## **Mobile Unit Issues**

This section describes various issues that may occur when working with the mobile units associated with the wireless controller or associated Access Ports. Possible issues include:

- Access Port/Point Adopted, but MU is Not Being Associated
- MUs Cannot Associate and/or Authenticate with Access Ports/Points
- Poor Voice Quality Issues

#### Access Port/Point Adopted, but MU is Not Being Associated

Access Port/Point associated with an MU is not yet being adopted. The table below provides suggestions to troubleshoot this issue.

Possible Problem	Suggestions to Correct
Unadopted Access Port/Point	Verify that the controller has adopted the Access Port/Point with which the MU is trying to associate.
Incorrect ESSID applied to the MU	Verify on the MU the correct ESSID has been applied to the MU.
Ethernet port configuration issues	• Verify that the Ethernet port connected to the network and has a valid configuration.
	<ul> <li>If DHCP is used, verify that the Ethernet cable is connected to the same NIC upon which DHCP services are enabled.</li> </ul>
Incorrect security settings	Verify the correct security settings are applied to a WLAN in which the MU is trying to associate.
All else	Contact Extreme Networks Support.

#### MUs Cannot Associate and/or Authenticate with Access Ports/Points

MUs cannot associate and/or authenticate with Access Ports/Points. The table below provides suggestions to troubleshoot this issue.

Possible Problem	Suggestions to Correct
Preamble differences	Verify the preamble type matches between controller and MUs. Try a different setting.
Device key issues	Verify in Syslog there is not a high rate of decryption error messages. This could indicate a device key is incorrect.
MU is not in Adopt List	Verify the device is not in the "do not adopt ACL".
Keyguard not set on client	Verify Keyguard is set on the client if the Security/WLAN Policy calls for Keygaurd.
Encryption Problems	If Encryption is being used, verify the encryption settings on the MU and the controller match.
	If WEP encryption is used on the WLAN, ensure proper encryption key in either HEX format or Passphrase is used on the MU.
Authentication Problems	If the controller is configured to use RADIUS authentication, check the RADIUS log file for any failure information.
Encryption or Authentication Problems	If you are using Authentication and/or Encryption on the controller, and the previous troubleshooting steps have not fixed the problem, try temporarily disabling Authentication and Encryption to see if that fixes the problem.

#### **Poor Voice Quality Issues**

VOIP MUs, BroadCast MultiCast and SpectraLink phones have poor voice quality issues. The table below provides suggestions to troubleshoot this issue.

Possible Problem	Suggestions to Correct	
Traffic congestion with	Maintain voice and data traffic on separate WLANs.	
data traffic	<ul> <li>Use a QoS Classifier to provide dedicated bandwidth if data and voice traffic are running on the same WLAN.</li> </ul>	
Long preamble not used on Spectralink phones	Verify a long preamble is used with Spectralink phones.	

## **Miscellaneous Issues**

This section describes various miscellaneous issues related to the Extreme Networks wireless LAN controller which don't fall into any of the previous categories. Possible issues include:

- Excessive Fragmented Data or Excessive Broadcast
- Excessive Memory Leak

#### **Excessive Fragmented Data or Excessive Broadcast**

Excessive fragmented data or excessive broadcast.

Possible Problem	Suggestions to Correct	
Fragmentation	<ul> <li>Do not allow VoIP traffic when operating on a flat network (no routers or smart controllers).</li> </ul>	
	Move to a trunked Ethernet port.	
	Move to a different configuration.	
All else	Contact Extreme Networks Support.	

The table below provides suggestions to troubleshoot this issue.

#### **Excessive Memory Leak**

Excessive memory leak. The table below provides suggestions to troubleshoot this issue.

Possible Problem	Suggestions to Correct
Memory leak	Using the CLI or Web UI's Diagnostics section to check the available virtual memory. If any one process displays an excessive amount of memory usage, that process could be one of the possible causes of the problem.
Too many concurrent Telnet or SSH sessions	Keep the maximum number of Telnet or SSH sessions low (6 or less), even though up to 8 sessions are allowed.
All else	Contact Extreme Networks Support.

## System Logging Mechanism

The Extreme Networks wireless LAN controller provides subsystem logging to a Syslog server. There are two Syslog systems, local and remote. Local Syslog records system information locally, on the controller. The remote Syslog sends messages to a remote host. All Syslog messages conform to the RFC 3164 message format.

# **Troubleshooting SNMP Issues**

The following SNMP-related issued could require troubleshooting as SNMP issues are experienced with the Extreme Networks wireless LAN controller.

- MIB Browser not able to contact the agent
- Not able to SNMP WALK for a GET
- MIB not visible in the MIB browser
- SNMP SETs not working
- Not receiving SNMP traps
- Additional Configuration

### MIB Browser not able to contact the agent

General error messages on the MIB Browser: Timeout, No Response.

The client IP where the MIB browser is present should be made known to the agent. Adding SNMP clients through CLI or Web UI can do this.

## Not able to SNMP WALK for a GET

- Check whether the MIB browser has IP connectivity to the SNMP agent on the controller. Use IP Ping from the client system which has the MIB Browser.
- Check if the community string is the same at the agent side and the manager (MIB Browser) side. The community name is case sensitive.

### MIB not visible in the MIB browser

The filename.mib file should be first compiled using a MIB compiler, which creates a smidb file. This file must be loaded in the MIB browser.

## SNMP SETs not working

Check to see if environment variables are set. The following are the environment variables to be set.

```
SNMPCONFPATH=/butterfly/snmp
MIBDIRS=/butterfly/snmp/mibs
MIBS=ALL
```

Restart the SNMP agent (the snmpd daemon).

## Not receiving SNMP traps

Check whether SNMP traps are enabled through CLI or Applet. Configure the MIB browser to display notifications or traps. (This would generally be a check box in the MIB browser preferences).

## **Additional Configuration**

Double check Managers' IP Address, community string, port number, read/write permissions, and snmp version. Remember community string is CASE SENSITIVE.

# **Security Issues**

This chapter describes the known troubleshooting techniques for the following data protection activities:

- Controller Password Recovery
- RADIUS Troubleshooting
- Troubleshooting RADIUS Accounting Issues
- Rogue AP Detection Troubleshooting
- Troubleshooting Firewall Configuration Issues

## **Controller Password Recovery**

If the controller Web UI password is lost, you cannot get past the Web UI login screen for any viable controller configuration activity. Consequently, a password recovery login must be used that will default your controller back to its factory default configuration.

To access the Extreme Networks wireless LAN controller using password recovery:



#### CAUTION

Using this recovery procedure erases the controller's current configuration and data files from the controller /flash dir. Only the controller's license keys are retained. You should be able to log in using the default username and password (admin/admin123) and restore the controller's previous configuration (only if it has been exported to a secure location before the password recovery procedure was invoked).

Connect a terminal (or PC running terminal emulation software) to the serial port on the front of the controller.

The controller login screen displays. Use the following CLI command for normal login process: WLANController login: cli

1 Enter a password recovery username of *restore* and password recovery password of *restoreDefaultPassword*.

```
User Access Verification
```

```
Username: restore
Password: restoreDefaultPassword
```

```
WARNING: This will wipe out the configuration (except license key) and user data under "flash:/" and reboot the device
Do you want to continue? (y/n):
```

2 Press *Y* to delete the current configuration and reset factory defaults. The controller will login into the Web III with its reverted default configuration.

The controller will login into the Web UI with its reverted default configuration. If you had exported the controller's previous configuration to an external location, it now can be imported back to the controller.

## **RADIUS Troubleshooting**

This section covers troubleshooting and workarounds for common RADIUS problems. It includes the following issues:

- RADIUS Server does not start upon enable
- RADIUS Server does not reply to my requests
- RADIUS Server is rejecting the user
- Time of Restriction configured does not work
- Authentication fails at exchange of certificates
- When using another Summit WM3700 (controller 2) as RADIUS server, access is rejected
- Authentication using LDAP fails
- VPN Authentication using onboard RADIUS server fails
- Accounting does not work with external RADIUS Accounting server

#### **RADIUS Server does not start upon enable**

Ensure the following have been attempted:

Import valid server and CA certificates

- Add a RADIUS client in AAA context.
- Ensure that key password in AAA/EAP context is set to the key used to generate imported certificates.
- DO NOT forget to SAVE!

#### **RADIUS Server does not reply to my requests**

Ensure the following have been attempted:

- Add a RADIUS client in RADIUS server configuration with the Controller's VLAN interface, IP address and subnet, which have been marked as management.
- Save the current configuration.
- Ensure that the WLAN settings haves been set to use the on-board/local RADIUS server by entering the local IP address or the controller management VLAN IP address.

#### **RADIUS Server is rejecting the user**

Ensure the following have been attempted:

- Verify a SAVE was done after adding this user.
- Is the user present in a group?
  - If yes, check if the WLAN being accessed is allowed on the group.
  - Check if time of access restrictions permit the user.

#### Time of Restriction configured does not work

Ensure that date on the system matches your time.

#### Authentication fails at exchange of certificates

Ensure the following have been attempted:

- Verify that valid certificates were imported.
- If the Supplicant has "Validate Server Certificate" option set, then make sure that the right certificates are installed on the MU.

# When using another Summit WM3700 (controller 2) as RADIUS server, access is rejected

Ensure the following have been attempted:

- Make sure that the user, group and access policies are properly defined on controller 2.
- Add a AAA client on controller 2 with a VLAN interface IP address which can communicate with controller 1.
- Save the current configuration.

#### Authentication using LDAP fails

Ensure the following have been attempted:

- Is LDAP server reachable?
- Have all LDAP attributes been configured properly?
- Dbtype must be set to LDAP in AAA configuration.
- Save the current configuration.

#### VPN Authentication using onboard RADIUS server fails

Ensure the following have been attempted:

- Ensure that the VPN user is present in AAA users.
- This VPN user MUST NOT added to any group.
- Save the current configuration.

#### Accounting does not work with external RADIUS Accounting server

Ensure that accounting is enabled.

- Ensure that the RADIUS Accounting server reachable.
- Verify that the port number being configured on accounting configuration matches that of external RADIUS Accounting Server.
- Verify that the shared secret being configured on accounting configuration matches that of external RADIUS Accounting Server.

## **Troubleshooting RADIUS Accounting Issues**

Use the following guidelines when configuring RADIUS Accounting:

- The RADIUS Accounting records are supported for clients performing 802.1X EAP based authentication or using the Hotspot functionality.
- The user name present in the accounting records, could be that of the name in the outer tunnel in authentication methods like: TTLS, PEAP.
- If the controller crashes for whatever reason, and there were active EAP clients, then there would be no corresponding STOP accounting record.
- If using the on-board RADIUS Accounting server, one can delete the accounting files, using the del command in the enable context.
- If using the on-board RADIUS Accounting server, the files would be logged under the path: /flash/log/radius/radacct/

# **Rogue AP Detection Troubleshooting**

Extreme Networks recommends adhering to the following guidelines when configuring Rogue AP detection:

- Basic configuration required for running Rogue AP detection:
  - Enable any one of the detection mechanisms.
  - Enable rogueap detection global flag.
- After enabling rogueap and any one of the detection mechanisms, look in the roguelist context for detected APs. If no entries are found, do the following:
  - Check the global rogueap flag by doing a show in rogueap context. It should display Rogue AP status as "enable" and should also the status of the configured detection scheme.
  - Check for the "Extreme Networks AP" flag in rulelist context. If it is set to "enable", then all the detected APs will be added in approved list context.
  - Check for Rulelist entries in the rulelist context. Verify it does not have an entry with MAC as "FF:FF:FF:FF:FF:FF:FF" and ESSID as "\*".
- If you have enabled AP Scan, ensure that at least a single radio is active. AP scan does not send a scan request to an inactive or unavailable radio.
- Just enabling detectorscan will not send any detectorscan request to any adopted AP. User should also configure at least a single radio as a detectorAP. This can be done using the set detectorap command in rogueap context.

# **Troubleshooting Firewall Configuration Issues**

Extreme Networks recommends adhering to the following guidelines when dealing with problems related to Firewall configurations:

- Configuration Issue 1 on page 628
- Configuration Issue 2 on page 629
- Configuration Issue 3 on page 629
- Configuration Issue 4 on page 629

## **Configuration Issue 1**

A Wired Host (Host-1) or Wireless Host (Host-2) on the untrusted side is not able to connect to the Wired Host (Host-3) on the trusted side.

1 Check that IP Ping from Host-1/Host-2 to the Interface on the Trusted Side of the Extreme Networks wireless LAN controller works.

CLI (from any context) - ping <host/ip\_address>

- 2 If it works then there is no problem in connectivity.
- 3 Check whether Host-1/Host-2 and Host-3 are on the same IP subnet.

If not, add proper NAT entries for configured LANs under FireWall context.

4 After last step, check again, that IP Ping from Host1 to the Interface on the Trusted Side of the Extreme Networks wireless LAN controller works.

If it works then problem is solved.

## **Configuration Issue 2**

A wired Host (Host-1) on the trusted side is not able to connect to a Wireless Host (Host-2) or Wired Host (Host-3) on the untrusted side.

- 1 Check that IP Ping from Host-1 to the Interface on the Untrusted Side of the controller works.
- 2 If it works then there is no problem in connectivity.
- 3 Now check whether Host-1 and Host-2/Host-3 are on the same IP subnet.

If not, add proper NAT entries for configured LANs under FireWall context.

4 Once step 3 is completed, check again, that IP Ping from Host1 to the Interface on the Untrusted Side of the controller works.

If it works then problem is solved.

## **Configuration Issue 3**

Disabling of telnet, ftp and web traffic from hosts on the untrusted side does not work.

- Check the configuration for the desired LAN under FW context (which is under configure context).
   CLI configure fw <LAN\_Name>
- **2** Check whether ftp, telnet and web are in the denied list. In this case, web is https traffic and not http.
- 3 Ensure that "network policy" and "Ethernet port" set to the LAN is correct.

## **Configuration Issue 4**

How to block the request from host on untrusted to host on trusted side based on packet classification.

- 1 Add a new Classification Element with required Matching Criteria.
- 2 Add a new Classification Group and assigned the newly created Classification Element. Set the action required.
- **3** Add a new Policy Object. This should match the direction of the packet flow i.e. Inbound or Outbound.
- 4 Add the newly created PO to the active Network Policy.
- 5 Associate WLAN and Network Policy to the active Access Port/Point Policy.

Any request matching the configured criteria should take the action configured in the Classification Element.

# Open Source Software Information

For instructions on obtaining a copy of any source code being made publicly available by Extreme Networks related to software used in this Extreme Networks product, you may send a request in writing to Extreme Networks.

This document contains information regarding licenses, acknowledgments and required copyright notices for open source packages used in this Extreme Networks product.

# **Open Source Software Used**

Name	Version	URL	License
autoconf	2.62	http://www.gnu.org/software/autoconf/	GNU General Public License 2.0
automake	1.96	http://www.gnu.org/software/automake/	GNU General Public License 2.0
binutils	2.19.1	http://www.gnu.org/software/binutils/	GNU General Public License 2.0
bison	2.3	http://www.gnu.org/software/bison/	GNU General Public License 2.0
busybox	1.11.3	http://www.busybox.net/	GNU General Public License 2.0
dnsmasq	2.47	http://www.thekelleys.org.uk/dnsmasq/doc.html	GNU General Public License 2.0
dropbear	0.51	http://matt.ucc.asn.au/dropbear/dropbear.html	Drop Bear License
e2fsprogs	1.40.11	http://e2fsprogs.sourceforge.net/	GNU General Public License 2.0
gcc	4.1.2	http://gcc.gnu.org/	GNU General Public License 2.0
gdb	6.8	http://www.gnu.org/software/gdb/	GNU General Public License 2.0
genext2fs	1.4.1	http://genext2fs.sourceforge.net/	GNU General Public License 2.0
glibc	2.7	http://www.gnu.org/software/libc/	GNU General Public License 2.0
hostapd	0.6.9	http://hostap.epitest.fi/hostapd/	GNU General Public License 2.0
hotplug2	0.9	http://isteve.bofh.cz/~isteve/hotplug2/	GNU General Public License 2.0
ipkg-utils	1.7	http://www.handhelds.org/sources.html	GNU General Public License 2.0
iproute2	2.6.25	http://www.linuxfoundation.org/collaborate/	workgroups/networking/iproute2 GNU General Public License 2.0
iptables	1.4.1.1	http://www.netfilter.org/	GNU General Public License 2.0
libpcap	0.9.8	http://www.tcpdump.org/	BSD Style Licenses
libtool	1.5.24	http://www.gnu.org/software/libtool/	GNU General Public License 2.0

#### Table 8: Open Source Software Used

Name	Version	URL	License
linux	2.6.28.9	http://www.kernel.org/	GNU General Public License 2.0
Izma	4.32	http://www.7-zip.org/sdk.html	GNU Lesser General Public License 2.1
lzo	2.03	http://www.oberhumer.com/opensource/lzo/	GNU General Public License 2.0
m4	1.4.5	http://www.gnu.org/software/m4/	GNU General Public License 2.0
madwifi	truck-r3314	http://madwifi-project.org/	BSD Style Licenses
mtd	2009-05-05	http://www.linux-mtd.infradead.org/	GNU General Public License 2.0
mtd-utils	2009-02-27	http://www.linux-mtd.infradead.org/	GNU General Public License 2.0
openssl	0.9.8j	http://www.openssl.org/	Open SSL License
openwrt	truck-r1502 5	http://www.openwrt.org/	GNU General Public License 2.0
opkg	truck-r4564	http://code.google.com/p/opkg/	GNU General Public License 2.0
pkg-config	0.22	http://pkg-config.freedesktop.org/wiki/	GNU General Public License 2.0
ррр	2.4.3	http://ppp.samba.org/ppp/	BSD Style Licenses
quilt	0.47	http://savannah.nongnu.org/projects/quilt/	GNU General Public License 2.0
sed	4.1.2	http://www.gnu.org/software/sed/	GNU General Public License 2.0
squashfs	3.0	http://squashfs.sourceforge.net/	GNU General Public License 2.0
u-boot	trunk-2010- 03-30	http://www.denx.de/wiki/U-Boot/	GNU General Public License 2.0
uci	0.7.5	http://www.openwrt.org/	GNU General Public License 2.0
uClibc	0.9.29	http://www.uclibc.org/	GNU General Public License 2.0
udev	r106	http://www.kernel.org/pub/linux/utils/kernel/	hotplug/ GNU General Public License 2.0
wireless_to ols	r29	http://www.hpl.hp.com/personal/ <b>J</b> ean_Tourrilh es/Linux/Tools.html	GNU General Public License 2.0
zlib	1.2.3	http://www.zlib.net/	ZLIB License

Table 8: Open Source Software Used (Continued)

# **OSS Licenses**

A list of open source licenses for Extreme Networks software is available on the Extreme Networks website at: http://www.extremenetworks.com/go/SoftwareLicensing.



This document lists a set of best practices that can improve the performance of your network and the devices that constitute it.

# ACL configuration to reduce the amount of broadcast or multicast traffic in the network

Use these commands to create an extended MAC access list with the name IPV6-BLOCK. From the (config) mode execute the following commands.

```
mac access-list extended IPV6-BLOCK
    permit any any type ip rule-precedence 10
    permit any any type arp rule-precedence 60
```

Use these commands to create an extended IP access list with the name BCMC-CTRL-VOICE. From the (config) mode, execute the following commands.

```
ip access-list extended BCMC-CTRL-VOICE
  permit ip any host 224.0.0.1 rule-precedence 20
  permit tcp any any rule-precedence 30
  permit udp any eq 67 any eq bootpc rule-precedence 40
  deny ip any 224.0.0.0/4 rule-precedence 50
  deny udp any range 137 138 any range 137 138 rule-precedence 60
  deny ip any host 255.255.255.255 rule-precedence 80
  permit ip any any rule-precedence 100
```

These rules must be applied in the OUT direction. For example:

wlan-acl <idx> BCMC-CTRL-VOICE out
wlan-acl <idx> IPV6-Block out

where <IDX> is the index of the WLAN on which the ACL must be applied.

# Settings to reduce DHCP and ARP traffic on air

Use these commands to reduce on air DHCP and ARP traffic.

This command enables the sniffing DHCP packets to update the MU table and keeping it current. From the (config-wireless) context, issue this command.

dhcp-sniff-state enable

This command sends DHCP packets only to the AP on which the MU that requested DHCP is located. DHCP packets are not sent to the other APs.

dhcp-one-portal-forward enable

This command prevents sending boradcast/multicast packets to APs that do not have any MUs.

no service wireless idle-radio-send-multicast enable

This commands prevents sending ARP packets for unknown device over air.

proxy-arp enable strict

# Settings to set the rate at which multicast and broadcast packets are sent

By default, multicast and broadcast packets are sent at the highest basic rate. Though this increases the transmission rate, the range is restricted. To increase the range, use the range parameter.

To configure to send these packets at a lower rate issue this command:

broadcast-tx-speed [range|throughput]
 range use lowest basic rate. Provides maximum range
 throughput use highest basic rate. Provides maximum throughput (default)

Depending on your requirement, select the appropriate action to increase your performance.

# **Remove DFS channels from ACS**

Removing the Dynamic Frequency Selection (DFS) channels from your Automatic Channel Selection (ACS) list increases performance. This selects channels from a list of available channels for a particular frequency band. The following example is specific to US. Issue this command from the (config-wireless) context.

auto-select-channels 11a 36,38,40,42,44,46,48,149,153,157,161,165

# Operate a 11bgn radio in the 20MHz band

Operate a 11bgn radio in the 20MHz band. Extreme Networks recommends a 802.11bgn radio be operated in 20 MHz band for optimal performance. An 802.11an radio can operate optimally in 20 MHz as well as 40 MHz bands.

While configuring channel power settings for indoor APs, do not configure the upper channel band. From the (config-wireless) context, issue this command:

radio <RADIO-INDEX> channel-power indoor <CHANNEL-NUMBER> <CHANNEL-POWER>

For example,

```
WM3600(config-wireless)#radio 1 channel-power indoor 1 20
```

# **Enable Dynamic Chain Selection**

Enable Dynamic Chain Selection. 11n AP uses MIMO which uses multiple antennas to coherently resolve more information than when using a single antenna.

Some older devices have trouble hearing and accepting MIMO transmitted packets at legacy rates. When dynamic chain selection is enabled, the AP transmits legacy rates on one antenna. This feature does not affect 802.11n devices but makes co-existence with older devices easier.

To enable Dynamic Chain Selection, from the (config-wireless) context, issue the following command.

```
radio <index> dynamic-chain-sel enable
```

# **Disable Stateful Firewall Inspection Engine**

Disable the stateful firewall inspection engine. This increases the performance while there is a compromise on the level of security in the network. To disable stateful packet inspection, from the (config) context, issue this command.

```
no firewall stateful-packet-inspection 12
```

# **Disable Cluster Master Support**

Disable cluster master support to stop synchronization of radio configuration among cluster members. This reduces the amount of network traffic.

```
no cluster-master-support enable
```

# Disable MSTP if not used in the network

If Multiple Spanning Tree Protocol (MSTP) is enabled in your network and if it is not used, then disable it. This increases the total throughput of the network as devices need not keep themselves updated with the current state of the network.

```
no bridge multiple-spanning-tree enable bridge-forward.
```