Software Release V4.3

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Release Notes for the BayStack 350 10/100/1000 Series Switch





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Introduction

These release notes contain important information about software version V4.3 for the BayStack* 350 switch that may not be included in the related user guide *Using the BayStack 350 10/100/1000 Series Switch* (Part number 309979-D Rev 00). The information in these release notes supersedes the applicable information in the user guide.



Note: These release notes and software version V4.3 *apply only to the BayStack 350-24T and 350-12T model switches*. Do not install software version V4.3 on other BayStack 350 switch models. Other BayStack 350 switch models will not operate with this software version.

These release notes contain the following sections:

- <u>"Upgrading the BayStack 350 Firmware</u>" (page 2)
- <u>"The Upgrade Process</u>" (page 2)
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Upgrading the BayStack 350 Firmware

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Note: For the V4.3 software release, there are no changes to the firmware image (version 1.48). If the firmware currently installed is version 1.48, you do not need to upgrade the boot code image (firmware).

The BayStack 350 switch firmware provides a code load facility that allows you to upgrade the software image over any switch port, including any MDA ports.

To access the software images, see "Accessing the Software Images" on page 3.

The Upgrade Process

Upgrading the BayStack 350 switch to software version V4.3 is a two-step process:

1. Download the boot code image.



Note: For the V4.3 software release, there are no changes to the firmware image (version 1.48). If the firmware currently installed is version 1.48, you do not need to upgrade the boot code image (firmware).

2. Download the agent image.

To properly upgrade the BayStack 350 switch, the boot code image *must be downloaded first*, before you download the agent image. If the agent image (the operational firmware) is downloaded before the boot code image, the firmware may not be programmed into the BayStack 350 switch FLASH memory.

The switch indicates a failed image load as follows: An alternating LED pattern is displayed on the BayStack 350-24T 10/100 status LEDs (ports 13 to 24) and on the BayStack 350-12T 10/100 status LEDs (ports 1 to 12).

If this happens, cycle the switch power (power off the switch, then power it on). Use the Software Download screen to download the new boot code image. After the boot code image download completes, download the new agent image.

Important Considerations

When you upgrade your BayStack 350 switch:

• Download *two images* (the *boot code image* and the *agent image*). The new boot code image must be downloaded *before* the agent image is downloaded.



Note: For the V4.3 software release, there are no changes to the firmware image (version 1.48). If the firmware currently installed is version 1.48, you do not need to upgrade the boot code image (firmware).

- After upgrading your units, verify that the firmware and software versions are correct in the sysDescr field of the System Characteristics screen:
 - -- The correct firmware version is: FW:V1.48
 - -- The correct software version is: SW:v4.3

Recovering from a Failed Upgrade

The upgrade process is a fairly straightforward process when implemented correctly. However, if you do not follow the correct steps to upgrade your switch, the switch can become temporarily disabled. If you try to download the agent image *before* you download the boot code image, the upgrade may fail:

- The agent firmware can detect an incompatible revision and will discontinue programming itself into FLASH memory. This condition is indicated by a steady pattern of alternating LEDs.
- The switch will not automatically reset. To recover from this condition, you must cycle power to the switch, upgrade the boot software, and then upgrade the agent software.

Accessing the Software Images

You can access the software image files directly from the Internet:



Note: For the V4.3 software release, there are no changes to the firmware image (version 1.48). If the firmware currently installed is version 1.48, you do not need to upgrade the boot code image (firmware).

- 1. Go to www.nortelnetworks.com/cs.
- 2. Under the Switching Products (or Data and Internet) heading, select BayStack Switches - 350 10/100/1000 Switch, then click the Go button.
- 3. Under the Operational Software heading, click on BayStack-350/12T/24T Boot Code image V4.3.

Follow the prompts to download the BayStack 350 boot code image. The boot code image file name is *b3504301.img*.

4. After the BayStack 350 boot code image is downloaded, click on BayStack-350/12T/24T Agent image V4.3.

Follow the prompts to download the BayStack 350 agent image. The agent image file name is *b3504302.img*.

For detailed information about downloading a new software image, see Chapter 3, "Using the Console Interface," in *Using the BayStack 350* 10/100/1000 Series Switch.

Upgrade Restrictions

The following restrictions apply when you upgrade the switch firmware to software version V4.3:

• The firmware cannot be upgraded to software version V4.3 through a port that is configured for *tagged* traffic unless your switches are *currently* running software version V2.0 *or later*.

If your switches are currently running software versions *earlier* than software version V2.0, you must upgrade your switch firmware to software version V4.3 through a port that is configured as an *untagged* member of VLAN 1. (Software versions V2.0 and later, now support upgrades to future versions over VLANs other than VLAN 1, with tagged or untagged ports.)

• When the BayStack 350 switch is upgraded with the new boot code image, all existing entries in the Event Log are erased. This corrects a potential problem with an earlier software version. A new entry is written to the Event Log confirming the upgrade of the boot code image.

- During the load process, the ports are configured as follows:
 - -- Twisted-pair ports: autonegotiation enabled
 - -- Fiber optic ports: 100 Mb/s, half-duplex
 - -- Gigabit MDA ports: autonegotiation disabled, Preferred Phy set to Right

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New Features

The following new features are provided with software version V4.3:

- Support for administrative capabilities for MAC addresses reporting security violations has been added. [Q00581214]
- Support for copper GBIC (GigaBit Interface Converter) has been added for this release [Q00669967]

There are no new features provided with software version V4.2.0.22.

The following new features are provided with software version V4.2.0.12:

- Power and fan status are now updated dynamically every 5 seconds. [Q00168231]
- TCP connections from IP addresses not in the Access list are now silently dropped. [Q00212841-2]
- RADIUS Access Challenge is now implemented. Typical use for this is with SecurID access control. [Q00206612]

For example:

a. Telnet in to the switch

The switch prompts you for RADIUS authentication information (username and password).

b. Enter username and password at the prompt.

Access request is sent to RADIUS server.

RADIUS server, when so configured, sends request to authentication server.

Authentication server sends back access-challenge with state information and challenge reply information.

Switch receives response and displays a challenge screen to the user with the challenge reply information.

c. Respond according to the challenge screen and reply information.

Your original username and the new response are then sent to the RADIUS server in a new access request.

The access request then goes through the same validation process as in Step b, and may get more challenges, or access accept/reject.

The following new features are provided with software version V4.1.0:

- TELNET access traps are now available for the following TELNET events:
 - -- Login/logout
 - -- Password failure
 - -- Login timeout
 - -- Inactivity timeout
 - -- Non-allowed IP address.
- The Hardware Unit Information screen can now display the following status information:
 - -- The primary and redundant power status for the switch
 - -- The status of each of the 3 switch fans
- Traps:
 - -- A new Trap Control screen is available from the main menu that allows you to control switch-generated traps.

- -- Traps are generated for any change in primary or redundant power.
- -- Traps are generated whenever the status of any fan changes.
- IGMP-2 "Leave" messages are now processed and cause rapid ageout of all forwarding database entries for the port that received the "Leave" message.
- You can now use the rcVlAction MIB object to clear the switch's Forwarding Database via the flushMacFdb setting. Any instance can be used to clear the Forwarding Database.
- The switch no longer caches the last successful read-write access, username, and password for validation when the RADIUS server is not reachable.

In the event that there is no response from the RADIUS server, the (read-only or read-write) switch password can be used to login. The Console/Comm Port Configuration Menu includes a field (RADIUS Password Fallback) to enable or disable this feature. The default configuration is Disabled.

• You can now enable or disable fast aging.

The MAC Address Table screen has a new field that allows you to control fast aging. The default configuration is Enabled.

Bug Fixes

The following problems are corrected with software version V4.3:

- [Q00628017]—Users with read-only telnet access can no longer change trap control settings.
- [Q00616247]—In previous releases, under certain conditions, the error message EAP send message failed could appear continuously on the console. This has been fixed with software version V4.3.
- [Q00669489]—In previous releases, the switch would sometimes freeze after receiving an EAP access reject message from an ACS RADIUS server. This have been fixed with software version V4.3.
- [Q00566210]—The switch now sends a trap when there is a speed mismatch on an Ethernet connection.
- [Q00633259]—In previous releases, under certain conditions, IGMP proxy could spoof IP addresses with pseudo queriers. This has been fixed with software version V4.3. The switch will always use its own addresses for queries and proxy reports.

- [Q00630790]—In previous releases, any port that was a member of the management VLAN could ping the switch IP regardless of the PVID set on the ingress port. This has been fixed with software version V4.3.
- [Q00589101]—The IGMP version 2 reports sent by the switch now properly include the Router Alert Option field.

The following problems are corrected with software version V4.2.0.22:

- [Q00589947]—RADIUS authentication for console access now works properly on non-base units.
- [Q00589962]—In previous releases, the port speed and duplex settings on non-base unit devices would sometimes incorrectly change. This has been fixed with software version V4.2.0.22.
- [Q00589926]—The port speed and duplex settings now display properly after the switch is reset.
- [Q00561936]—Retrieving the MIB object rcMltPortMembers using GetBulk (SNMPv2c) now returns the proper value.
- [Q00552885]—In previous releases, large numbers of IGMP groups could cause the switch to reset. This has been fixed with software version V4.2.0.22.
- [Q00553271]—Upon intrusion detection, MAC Security will properly partition the correct port(s).
- [Q00575899]—Flash corruption at unit startup no longer occurs because of poor startup power.

The following problems are corrected with software version V4.2.0.16:

- [Q00508105]—An IGMP leave packet with a group address of 0.0.0.0 no longer causes a reset of the switch.
- [Q00433590]—The switch ignores ICMP redirect messages.
- [Q00471648]—When using Device Manager, the Trap Receivers tab of the Edit > Chassis dialog box displays correctly.
- [Q00469218]—There is no longer any delay when navigating menus from within a telnet session.
- [Q00522218]—Trap objects are consistent with MIB objects. Traps now report the proper value of MIB instances.

The following problems are corrected with software version V4.2.0.12:

- [Q00420120]—Using the arrow keys while in the display event log menu no longer causes the switch to reset.
- [Q00461709]—In version 4.2.0.9, under certain conditions Internet Group Multicast Protocol (IGMP) reports were not forwarded properly. IGMP reports are now properly forwarded, even if a static router port is not configured.
- [Q00171413]—Setting traps on the switch no longer causes general errors.
- [Q00217448]—Port VLAN Identifier (PVID) no longer changes back to VLAN 1 when the port status changes to link up.
- [Q00122482]—Slow SNMP response occurring in previous releases has been corrected.
- [Q00212720]—The switch no longer drops initial IGMP joins (reports) via the cascade interface.
- [Q00212892]—The switch no longer reports a warning for the nonexisting fourth fan.
- [Q00146221]—When proxy is disabled, the switch will no longer proxy for IGMP reports.
- [Q00146019]—Multicast traffic no longer floods under heavy load.
- [Q00102366]—The switch no longer resets when the letter 'o' is entered in the Main Menu of the console interface screen.
- [Q00028092]—Setting historyControlBucketRequest to a large number no longer returns an error.
- [Q00083251]—MultiLink Trunking (MLT) properly fails over when the TX fiber is pulled from a Gigabit Ethernet link.
- [Q00076149]—Intrusions now generate SNMP traps.
- [Q00075928]—MAC address is now properly displayed from the MAC address table when MAC security is enabled.
- [Q00075932]—The MAC address table no longer becomes filled with incorrect addresses when security is enabled.
- [Q00080612]—The switch no longer generates a Link Up trap during booting.
- [Q00080729]—STP changes now properly generate change a change trap.

- [Q00075695]—Running IGMP multicast traffic no longer displays error messages on the console.
- [Q00075875]—The power status now displays properly for standalone units.
- [Q00086787]—Device Manager (DM) 5.2 no longer sets the incorrect flag value "Discard Untagged Frames."

The following problems are corrected with software version V4.1.0:

- [CR 129397]—The switch no longer generates SNMP trap-v1 traps when the UDP source port is equal to zero.
- [CR 132649 and CR 97744]—The switch's RMON alarm threshold now supports a value of zero.
- [CR 133488]—You can now use the Optivity NMS V9.0.1 Threshold Manager application to set a threshold on the switch.
- [CR 138563]—The switch no longer resets when authenticated by the RADIUS server.
- [CR 141287]—IGMP now correctly reports the switch's MAC address.
- [CR 142112]—You can now copy config to TFTP servers without TFTP errors even when the TFTP server is located several hops from the switch.
- [CR 145093]—The switch no longer exhibits instability subsequent to an SNMP Set request.
- [CR 131622]—The switch now updates the IGMP Group Membership Table even when the client application is no longer receiving IP Multicast traffic.

Known Restrictions

The following known restrictions apply to software version V4.3 (and earlier versions):

• MultiLink Trunking

MultiLink Trunking allows you to group ports of varying speeds (for example, you can group 10 Mb/s, 100 Mb/s, and 1000 Mb/s ports in any combination). Although this is a valid configuration, Nortel Networks recommends that you only group ports of equivalent speeds when configuring a trunk. The MultiLink Trunk algorithm distributes connections across all of the available links in the trunk, regardless of speed.

• Monitoring outgoing frames on trunk member ports

When you monitor outgoing frames on a full-duplex port that is a MultiLink trunk member, Nortel Networks recommends that you use the address-based mirroring mode. If you use port-based mirroring with this type of configuration, some frames may not be displayed.

- BayStack switches automatically calculate the path cost for any given port, based on the port's speed and duplex settings. If you manually change the path cost setting, the switch no longer automatically calculates the path cost for that port.
- IEEE 802.1D spanning tree parameters

Spanning tree parameters cannot be configured from the console interface (CI) menus and screens.

Configuration support is available through the Bridge MIB using Simple Network Management Protocol (SNMP). Refer to RFC 1493 for more information.

- The spanning tree configuration must be the same on both ends of a MultiLink trunk.
- Spanning tree port participation

The Fast Learning value (used with the Participation field in the Spanning Tree Port Configuration screen) is the same as the Normal Learning value, except that the state transition timer is shortened to two seconds.

Nortel Networks recommends using the Fast Learning value to optimize switch-to-endstation connections. When you connect one switch to another switch, the Normal Learning (default) value provides the best results.

MAC address-based security learning process

If you move a device from one port to another during the MAC address-based security learning process, the device's MAC address will move to the new port and will no longer be allowed on the original port. A given MAC address can be learned on only one port at a time.

- You cannot assign an *untagged* port to multiple protocol VLANs that have the same protocol ID.
- Redundant gigabit Phy

You cannot use the redundant gigabit Phy port (the backup Phy port) to create two different paths.

• Autonegotiation restriction with gigabit ports

The BayStack 350 switch's gigabit MDA ports comply with IEEE 802.3z Draft 3.2 and IEEE 802.3z Draft 4.1; however, the following restriction applies to the autonegotiation feature:

-- Autonegotiation does not restart if an invalid code word is received from the link partner during the autonegotiation process. In cases where autonegotiation fails, disable and then enable autonegotiation.

• RMON Alarms and Event entries

RMON Alarms and Event entries are *not* saved to nonvolatile random access memory (NVRAM). When a reset condition or power-down sequence occurs, the entries are not preserved. This conforms to the current RFC 1757 standard. All RMON Alarms and Events must be reentered.

• RMON Event Log table's secondary index

The RMON Event Log table's secondary index is not incremented when all of the table's entries have been used. In this case, the existing indexes are reused. Thus, the index number cannot be used to indicate the total number of log entries received.

• RMON History Control entries

A maximum of 85 RMON History Control entries per unit are supported. The entry exists on the unit containing the "ControlDataSource."

• Console may display a blank screen

When you connect a console terminal to an operating switch through the Comm Port, the console may display a blank screen. This is a normal condition. Press [Ctrl]-C to refresh the screen or, to get beyond the Nortel Networks logo screen, press [Ctrl]-Y.

• Tagged bridge protocol data units (BPDUs)

Tagged BPDUs are not supported in this version.

• Network interface controllers (NICs)

The MultiLink Trunking feature supports only multiport NICs that are configured as a single MAC address, single IP address entity.

• Monitoring outgoing frames on a gigabit Ethernet port

When you monitor outgoing frames on a gigabit port, the multicast frames that are generated by the switch (for example, BPDUs, Autotopology, and IGMP) are not visible on the monitor port.

Known Problems

The following problems are known to exist in software version V4.3 (and earlier versions):

- The trap object 1.3.6.1.4.1.45.5.2.2 may not be correctly decoded when queried by certain network management software. When, in response to this query, bsnNotifications is sent, it could imply speed mismatch or EAP authentication failure.
- When using 1000BASE-XD and 1000BASE-ZX (long-haul) GBICs in your 450-1GBIC MDA, the System Characteristics screen *incorrectly* shows the GBIC devices as "Unsupported." However, the GBIC devices operate properly and pass traffic correctly.
- MDAs must be *firmly secured* in the chassis for proper operation. Be sure to secure the MDA in the chassis by *firmly* tightening the two thumbscrews on the MDA front panel.
- A link state cannot be established when you connect a cable that is 100 percent utilized into a BayStack 350 switch port. As soon as a break in the traffic occurs, the link state is established.
- When you connect the BayStack 350 switch to an Alteon network interface controller (NIC), the switch learns invalid MAC addresses whenever autonegotiation for a gigabit MDA port is enabled (the invalid MAC addresses eventually age out). This problem occurs only when you reset the switch (via the console interface main menu or during a power cycle) and does not affect the correct operation of the BayStack 350 switch.
- When mirroring a single MLT member, the monitor port will receive all of the unknown unicast traffic that is transmitted over the entire MLT.

Connecting to Passport Gigabit Ports

The BayStack 350 switch supports gigabit MDA port connections to the Nortel Networks Passport switch gigabit ports, with the following restrictions:

• Autonegotiation *is not* supported on the Passport 1000BaseSXWG (ASIC Version *GMAC 2*).

When connecting to this version, disable autonegotiation on the BayStack 350 switch gigabit MDA port.

• Autonegotiation *is* supported on the Passport 1000BaseSXWG (ASIC Version *GMAC 4*).

When connecting to this version, set autonegotiation to enabled (or disabled) at both ends of the communications link. The autonegotiation setting must be identical at both ends of the communications link.

You can determine the ASIC version number for the 1000BaseSXWG gigabit card using the following command from the Passport console port:

Passport-1100# sh sys info

1000BASE-LX Connectors

The 1000BASE-LX (gigabit) MDAs use a longwave 1300 nm, fiber optic transceiver to connect devices over single-mode (5 km/16,405 ft) or multimode (550 m/1,805 ft) fiber optic cables.



Note: The transceiver must be mode conditioned externally via a special offset SMF/MMF patch cord for 1000BASE-LX multimode applications. The offset SMF/MMF patch cord allows the same transceiver to be used for both multimode and single-mode fiber. See your Nortel Networks sales representative for more information about the SMF/MMF patch cord.

The optical performance of this transceiver cannot be guaranteed when connected to a multimode fiber plant without the use of the special offset SMF/MMF (mode conditioning) patch cord.

The 1000BASE-LX MDA transceiver is designed to mechanically accommodate the *single-mode ferrules* used on one end of the special offset SMF/MMF patch cord. *Multimode ferrules* can bind and cause damage to the transceiver.



Caution: Do not connect multimode cables directly into the 1000BASE-LX MDA transceiver. Connect a special offset SMF/MMF patch cord into the transceiver, then connect the multimode cable into the SMF/MMF patch cord.

For more information about gigabit transmission over fiber optic cable and mode conditioning, refer to:

Reference Note: Gigabit Ethernet Physical Layer Considerations

The publication is available on the World Wide Web at *www.nortelnetworks.com/documentation*.

Network Management

<u>Table 1</u> lists the supported network management applications that are available.

BayStack 350 Software Versions						
Application	V3.0.0 (HW Rev B, D, L)	V3.1.0 (HW Rev B, D, L)	V4.0.0 (HW Rev B, D, L)	V4.1.0 (HW Rev B, D, L)	V4.3 (HW Rev B, D, L)	
NMS 9.0	Partial support only (see Note)	Partial support only (see Note)	Partial support only (see Note)	Partial support only (see Note)	Partial support only (see Note)	
NMS 9.0, with 9.0.0.2 patch ¹	Yes	Yes	Yes	Yes	Yes	
NMS 9.0.1 ¹	Yes	Yes	Yes	Yes	Yes	
NMS 9.0.1.1 ¹	Yes	Yes	Yes	Yes	Yes	
Device Manager 3.0.3	No	No	No	No	No	
Device Manager 3.0.4.1	Yes	No	No	No	No	
Device Manager 4.0.0	Yes	Yes	No	No	No	
Device Manager 4.2.0	Yes	Yes	No	No	No	
Device Manager 5.1.0	Yes	Yes	Yes	Yes	Yes	
Switch Manager V1.0	Partial support only (VLAN only)	Partial support only (VLAN only)	Yes	Yes	Yes	
Switch Manager V1.1	Yes	Yes	Partial support only	Partial support only	Partial support only	
NCS V2.2 ²	Yes	Yes	Yes	Yes	Yes	

Table 1. Supported Network Management Applications

¹ Requires installation of the appropriate version Optivity* Integration Toolkit (OIT) for the BayStack 450 (see <u>"OIT Support</u> for Multiple Software Versions" on page 17).

² Requires installation of the appropriate version NCS Optivity Integration Toolkit (OIT) for the BayStack 450 switches.

Note: Optivity NMS 9.0 provides partial support only for these switch versions. For a list of Optivity modules or components that support the BayStack product, see *Release Notes for Optivity Network Management System 9.0 for Solaris and Windows NT* (Part number 205970-A). You can obtain a copy of the Optivity 9.0 release notes at: *support.baynetworks.com/library/tpubs/nav/netman/nms.htm#OPTN90*.

OIT Support for Multiple Software Versions

The Optivity Integration Toolkit (OIT) files are designed to support specific versions of the BayStack 350 switch software. If your networking environment requires you to support multiple BayStack software versions (for example, BayStack software version V2.0 on some devices and BayStack software version V4.3 on other devices), you must have both versions of the supporting OIT files loaded onto your Network Management Station (NMS).